



Wednesday, December 15, 2021

6:00 p.m.

By Zoom Virtual Video Conference and Tele Conference

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Members of the public can call in and listen to a meeting. They will not be able to speak or see any of the meeting participants. Each meeting will use a unique Meeting/Webinar ID. Please find the information using the link above.



Members of the public who wish to provide "live comments" will need to register in advance and use the Zoom meeting platform. All participants will be muted upon entering the meeting. To speak, click the "raise your hand indicator" and you will be called on by the host of the meeting during the public comment section. Please find the information using the link above.



Members of the public who wish to view the meeting, but are not participating, can view a live stream on the City of Norwalk YouTube channel. This stream is delayed by approximately 20 seconds. Please find the information using the link above. The meeting recording and minutes will be posted on the City of Norwalk website within seven (7) days after the meeting.



Members of the public who wish to provide public comment are encouraged to submit those via email in advance of the meeting. For these comments to be read into the record, they should be submitted at least three hours in advance of the meeting start time. Please email James Travers jtravers@norwalkct.org to provide written public comment prior to the meeting.

AGENDA

- 1) Public Comment, limited to three minutes each speaker
- 2) Discussion and action related to minutes from the Parking Authority meeting Wednesday, November 17, 2021
- 3) Chairman's Report
- 4) Financial and Operating Report
- 5) Engineering and Project Report
 - a) SONO Plaza Green Infrastructure Project – Vanessa/Jim
 - b) South Norwalk Railroad Station Improvement Project – Vanessa/Jim
- 6) New Business
 - a) Discuss and vote - New England Fashion Design Association Lease Agreement
 - b) Discuss and vote – Funds For Financial Audit for next RFP
 - c) Discuss and vote – Yankee Doodle Garage Bathroom License Extension with Norwalk Transit District
- 7) Old Business
 - a) SNRR Permit Availability Outreach update – James Emery
- 8) Motion to Adjourn

Next Parking Authority meeting: Wednesday, January 26th, 2022



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Members of the public who wish to provide public comment are encouraged to submit those via e-mail in advance of the meeting. For these comments to be read into the record, they should be submitted at least three hours in advance of the meeting start time. Please email Jessica Vonashek at jvonashek@norwalkct.org to provide written comment prior to the meeting.

**PARKING AUTHORITY
REGULAR MEETING VIA ZOOM VIRTUAL VIDEOCONFERENCE
AND TELECONFERENCE
NOVEMBER 17, 2021**

ATTENDANCE: Michael Harden, Chairman
Eric Rains, Vice Chairman
Jud Aley
Tom Vetter

STAFF

Jessica Vonashek, Chief of Economic and Community Development
James Emery, Assistant Parking Director, TMP

OTHERS:

Stathis Manousos, LAZ Parking
Rocky Legesse, LAZ Parking

CALL TO ORDER

Mr. Rains called the meeting to order at 6:00PM.

1. PUBLIC COMMENT, LIMITED TO THREE MINUTES EACH SPEAKER

There were no public comments this evening.

**2. DISCUSSION AND ACTION RELATED TO MINUTES FROM THE PARKING
AUTHORITY MEETING WEDNESDAY, OCTOBER 17, 2021.**

**** MR. ALEY MOVED TO APPROVE THE MINUTES AS SUBMITTED.**

**** MR. VETTER SECONDED THE MOTION.**

**** THE MOTION PASSED UNANIMOUSLY.**

3. CHAIRMAN'S REPORT

Mr. Harden reported and said he had another discussion with Chris at Fedor that will be discussed in more detail later under Item 6.b of the agenda.

Mr. Harden said the Parking Authority is trying to convince all the small shop and restaurant owners on Washington Street not to use the parallel parking spaces on Washington Street for themselves or for their employees and leave them open for their customers. He said a lot of headway was made this week especially with working with Mr. Emery and Mr. Legesse and concluded with a few people that were taking advantage of the system.

Mr. Harden said that one more member is needed on the Parking Authority and asked the members to bring any recommendations forward.

4. FINANCIAL AND OPERATING REPORT

Mr. Manousos reported and said the operations are performing well and are well over budget on the revenue side, and under budget on the expense side. He said on the revenue side we are approximately back to 90% of pre-covid levels and are favorable on the expense side to pre-covid levels, but The Maritime Garage, Webster Lot and the railroad stations are the areas on the revenue side that are not growing as quickly as they were compared to pre-covid.

Mr. Manousos reported on the permit revenues and said they are down almost 18% compared to pre-Covid levels and is mainly due to drops at Webster Lot, The Yankee Doodle Garage and the railroad stations, but is off set with the Wall and Main Street locations where there was more activity.

Mr. Manousos said system wide the transient demands compared to pre-Covid are down almost 8% which translated into a revenue decline of 2.7%, and the commuter locations account for approximately \$196,00 of the decrease, overall, the non-commuter locations have healthy performance similar to what was reported last month, and on-street parking activity has surpassed pre-covid levels year to date by almost 7%.

Mr. Manousos said a lot of the locations are following seasonal trends for transient and revenue and are getting back to more of a predictable stable operation.

Mr. Rains noted that transient and on street parking is slightly above pre-covid levels, but commuter parking is still 50% less.

Mr. Manousos reported on the enforcement and said ticket issuance has been declining as compliance is increasing, and the courtesy card program days were reduced from 25 days in September to 7 days in October and the number of courtesy tickets issued was down to 300. Mr. Alely asked why the program days were reduced. Mr. Manousos said because they were increased in September because of the roll out of the pay stations so no citations were being issued and are now getting back to the program we originally started. Mr. Harden said that a robust customer curtesy card program is expensive and was done through Covid and we increased the program days, but as part of our recovery as a business the Parking Authority decided to bring back the curtesy card program back to the limits of the program as it was started. Mr. Alely asked if the plan moving forward is to maintain the program with a similarly number of days as was done in October. Mr. Harden said "yes". Mr. Manousos said the goal to any successful enforcement operation is reasonable and consistent enforcement.

Mr. Manousos reported on the Pay by Cell program and said it has been doing great and is back on track.

Mr. Manousos reported on the adjudication statistics and said the hearings have started back up. Mr. Emery said he has been working with Recreation and Parks on some recommended changes at Calf Pasture Beach because a lot of people that were attending the hearings were those that received citations at Calf Pasture Beach and in speaking with Recreation and Parks, they were not aware on how confusing it is for the parkers because they don't see the adjudication hearings. He said he thinks with the changes that will be put in place this adjudication number will decrease.

Mr. Harden asked how monthly permit are currently being sold. Mr. Manousos said it depends on the location, and the locations that are down which he reported on earlier for October 2021 compared to October , 2019, and Webster Lot is down 70 parkers, the Yankee Doodle Garage is down 93 parkers, the South Norwalk Railroad Station 305 parkers, and the East Norwalk Railroad Station is down 316 parkers,

but is offset slightly due to the increase in the Wall and Main Street areas that are up 13% and 38%. Mr. Harden suggested selling ticket books so that permit parkers could use them daily rather than paying for the month to recapture the commuters that are now part-time commuters and no longer want to pay for a monthly permit because there are a lot of commuters going in the city one or two days a week. Mr. Manousos said this is something the industry is struggling with for the people going back to work a few days a week and have been using the daily parking rate, and for those commuting three days or more should be purchasing a monthly pass which will be less expensive than paying by the day. He said that there would need to be another option for a rate that would need to be in between the two if the equipment can be programmed in such a way and suggested that staff look at options and report back. Mr. Rains asked why we would do this and would potentially be developing a program that would be a “discounted rate” when they are using it today paying the full rate and asked who that would be helping. Mr. Harden said he does not think they are but are being driven and picked up at the station to avoid purchasing the monthly permit because there are only 350 cars at the station at any given time, and if we can capture some of that revenue by offering some sort of portioned rate. Mr. Aley suggested offering the monthly permits at a reduced rate to see how many people would take advantage of it. Mr. Rains said there may be something that will have some compelling scenarios that may make sense but to him it conceptually seems like some effort that is not going to lead to anything.

Mr. Legesse said after last month’s meeting we have been going through the Parkmobile transactions and have been receiving emails for the repeated parkers at the South Norwalk overflow lot and there were 849 daily parkers that were paying two to three days per month that were parking so we sent out a mass email and received 45 responses and signed up 12 people for monthly parking permits to start parking right away, and will also be reaching out to the waiting list people reminding them that it does not guarantee a parking space to encourage them to sign up for a monthly permit. Mr. Emery said he also engaged Mr. Morgan and are working on some advertising ideas on how parking trends are increasing and letting people know that there are monthly parking permits available and suggested reevaluating next month to see if the monthly permit sales have increased.

Ms. Vonashek said the DKA work that the Parking Authority is has signed up over 100 businesses since they came on board so there are now more than 240 businesses that are using the visit Norwalk website. In addition to that they have created pamphlets and flyers and have been coordinating with all the non-profits. She said that Community Development has also proposed that we bring on event and implementation coordinator that would help to coordinate events in the SONO and Wall Street area and could potentially pivot into the position we discussed during the walk bridge construction and the importance of bringing people into the area during that construction. Mr. Rains also suggested shifting focus to promote to something that would promote filling up the parking spaces and to also look at the visit Norwalk effort that is going on and identify how and where parking could be woven in a more obvious and deliberate way. Mr. Emery said he thinks that is a great idea and he will add it to the task list.

Mr. Legesse reported on the project status report and said except for the South Norwalk Railroad station garage, we have completed our annual water pipes draining and shutting off all of the water lines in preparation for winter and will also be done at the South Norwalk Railroad Station once the façade cleaning is completed. He also said the railings in the South Norwalk Railroad Station lobby were painted as well as the outside doors on the State Street side of the South Norwalk Railroad Station, the pigeons at the lower portion of Haviland Deck were removed at the Maritime Garage and the South Norwalk Railroad Station. He also reported on the site visits to the businesses and introduced the new option that is available for advertising at the South Norwalk Railroad Station, and they will be contacting Mr. Emery for details.

Mr. Aley suggested posting the project status report on Facebook so that people are aware. Mr. Rains suggested that the city website may be a better option.

5. ENGINEERING AND PROJECT REPORT

a. Webster Lot Green Infrastructure Project 2

Ms. Valadares reported and said the green infrastructure project at Webster Lot is supposed to begin tomorrow and LAZ has already closed the spaces and notified people, and in the spring, the entire area will be paved. Mr. Harden requested that something be done prior to the spring to temporarily outline the parking spaces.

Ms. Valadares said as of today at the South Norwalk Railroad Station have done approximately 75% of the northwest façade has been power washed, and once completed the contractor will remove the existing sealant and install the new one and will continue applying the calking over the next couple of weeks.

b. Private Lot Enforcement

Mr. Harden said he has spoken with Mr. Fedor who manages some of the private lots and wants to know if he can use the ticketing program that the Parking Authority has. Mr. Emery said that he also met with Mr. Fedor and took his ideas to the legal department and over preliminary discussions it does not seem like this would be something that would be at all feasible and the only option as a private entity is to have a vehicle towed. He said a formal letter would need to be written from Mr. Fedor to the legal department and they will respond with an official answer.

6. OLD BUSINESS

a. Update on the SONO Plaza sign refurbishment

Mr. Emery reported and said the SONO Plaza sign is in the works and are finalizing the details and will then just need to obtain a quote for the painting and is hoping to have the sign completed by the end of December.

b. Calf Pasture Beach Parking

Mr. Emery reported and said he presented the proposed changes at Calf Pasture Beach to the Recreation and Parks Commission and were extremely well received but did request a few changes that he will be making and will provide them with those changes along with a sample sign along with an estimate. He said it will then need a final approval from the Recreation and Parks Commission and following that he will work with LAZ to have the signs printed and go over the plan for implementation next season. He said he believes this will increase the revenue for both parties and a major decrease in the number of citations that are coming in for adjudication hearings. Mr. Rains suggested requesting the someone from the Recreation and Parks department attend the hearing

process, so they are aware of what is going on. Mr. Emery said he is not sure that is necessary but suggested providing them with a report or outline of the cases on a monthly basis.

Mr. Aley said he had brought up some parking issues on Wall Street last month and asked if Mr. Emery could meet with him to discuss it further.

Ms. Vonashek said we are officially back in budget season again and staff will be working with the Parking Authority to move the budget forward.

**** MR. VETTER MOVED TO ADJOURN.**

**** MR. ALEY SECONDED THE MOTION.**

**** THE MOTION PASSED UNANIMOUSLY.**

The meeting adjourned at 7:20PM.

Respectfully submitted,

Dilene Byrd



**November
2021**

Operations Report



EXECUTIVE SUMMARY

Systemwide Parking Activity – November 2021

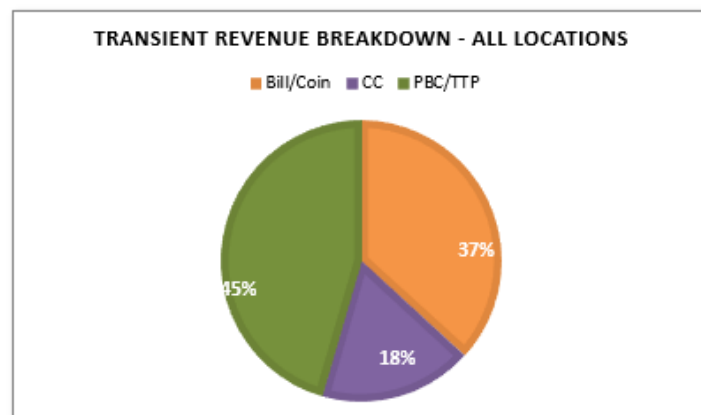
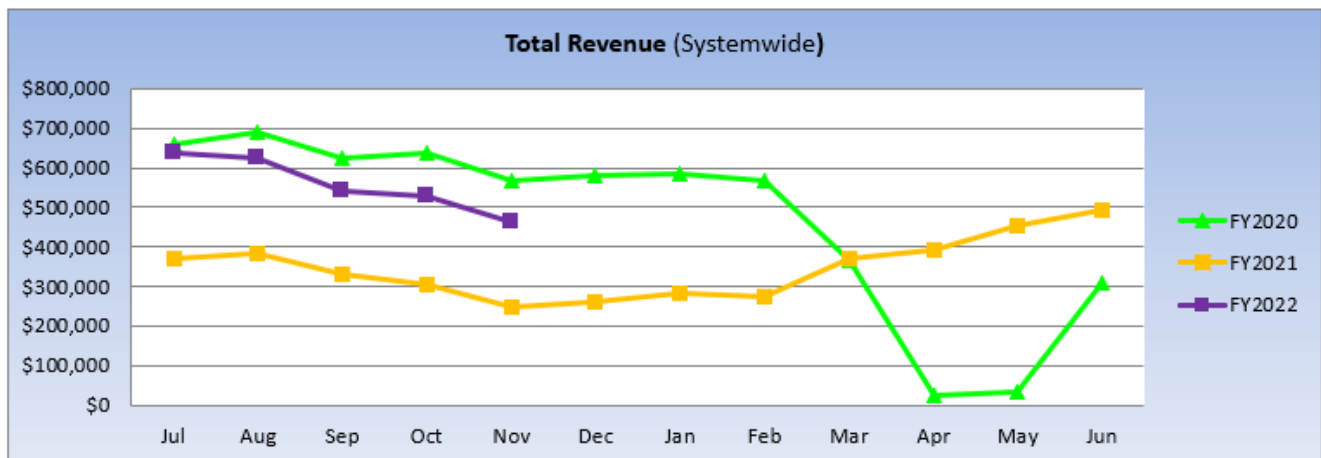
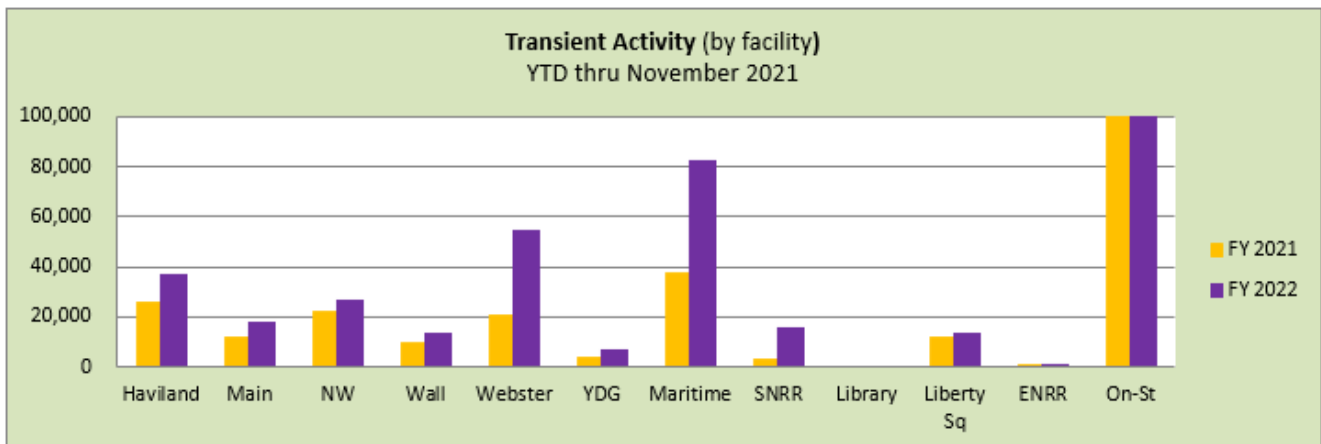
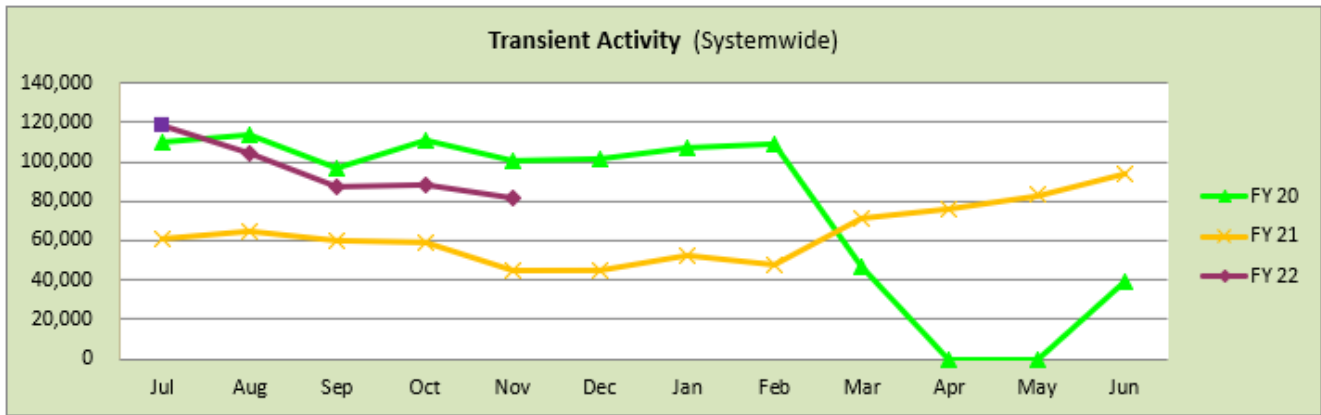
- **COVID Report** – overall, system transient activity is back to pre-COVID levels since the spread of COVID caused government shutdowns and COVID regulations in February 2020. Declines in activity and revenue began the last two weeks of February 2020 as government shutdowns and increased regulations were put in place.
 - Transient activity has steadily increased since February/March 2021 surpassing pre-COVID levels.
 - Revenue has recovered overall since February/March 2021; however, permit revenue is still lagging behind as employers create return-to-work policies for the coming year.
 - The Customer Courtesy Program is back to “normal”.
 - R&M projects that were previously delayed or deferred are continuing again.

Budget Summary

- Parking revenue is **6.4% over** budget for the month and **16.2% over** budget YTD.
- Total expenses are **2.6% under** budget for the month and **0.8% over** budget YTD.
- Transient revenue is **9.6% under** budget for the month and **11.5% over** budget YTD. Compared to the same period last year, YTD transient revenue is **137.3% over** last year.

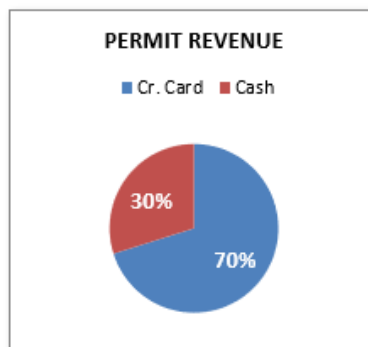
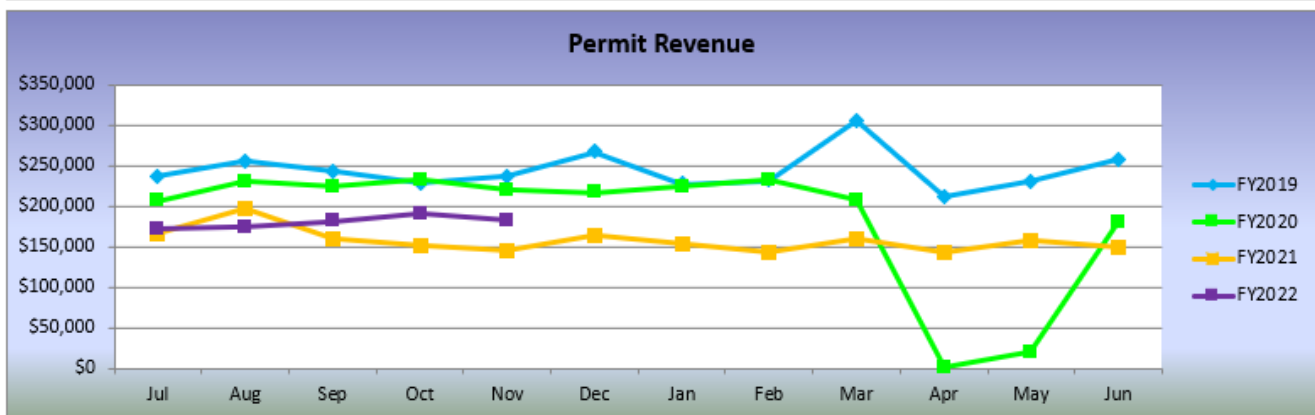
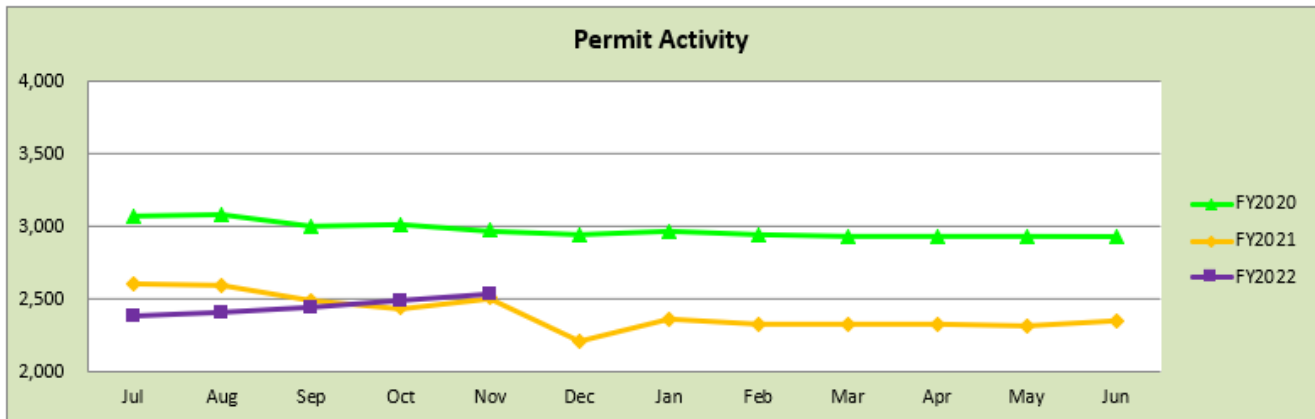
Month and YTD Comparisons

- Total Revenue for the month is **down 11.7%** compared to last month (October) and is **up 89.2%** compared to November of last year. Compared to the same period last year, YTD revenue is **71.3% over** last year.
- Transient activity for the month is **down 7.8%** compared to last month (October) and is **up 83.2%** compared to November of last year. Transient activity YTD is **up 65.4%** compared to last year.
- Permit activity (number of permits sold) is **up 2.1%** compared to last month (October) and **up 1.3%** compared to November of last year. Permit activity YTD is **down 2.9%** compared to last year.
- Permit Revenue is **down 4.9%** compared to last month (October) and **up 25.1%** compared to November of last year. Permit revenue YTD is **up 10.1%** compared to last year.



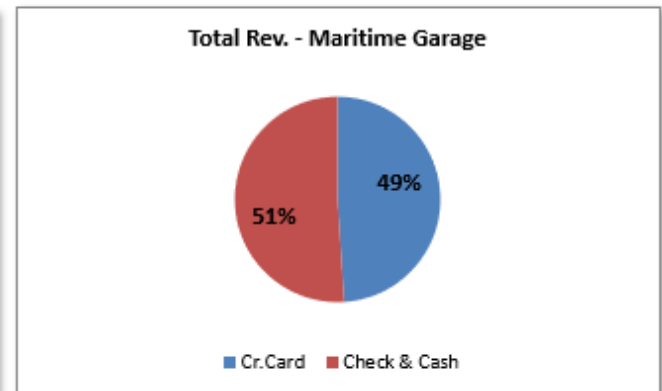
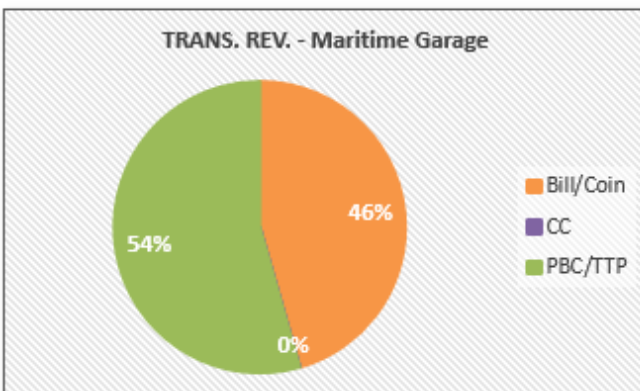
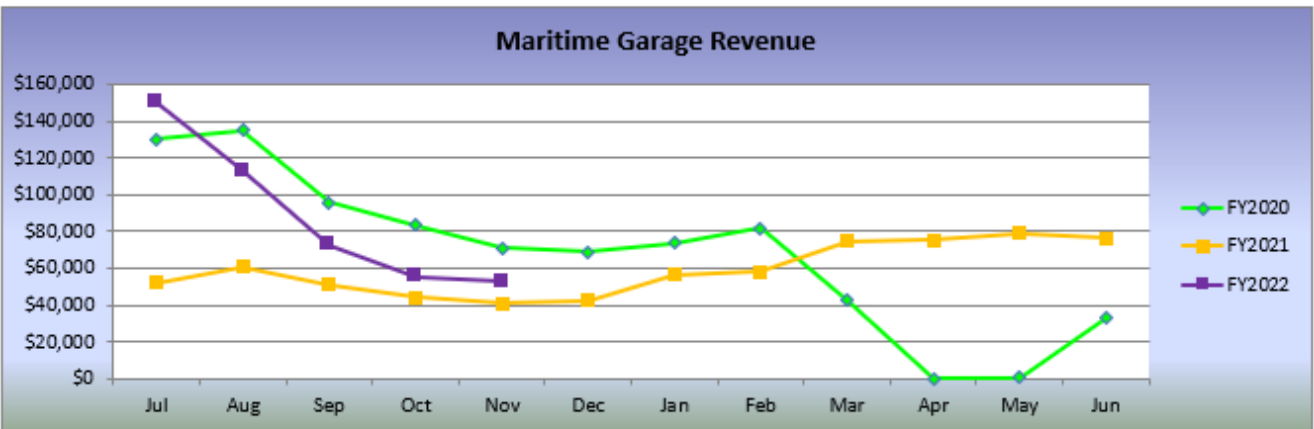
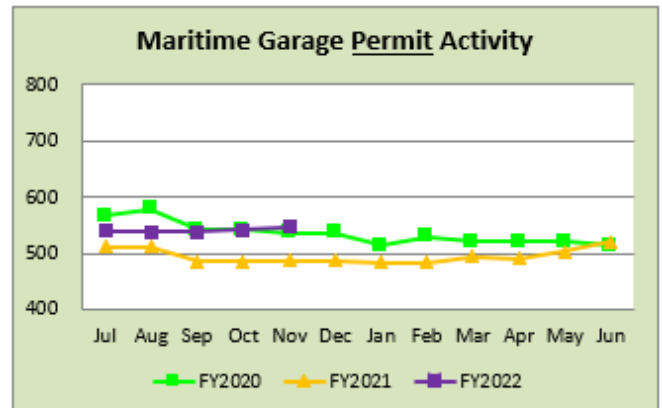
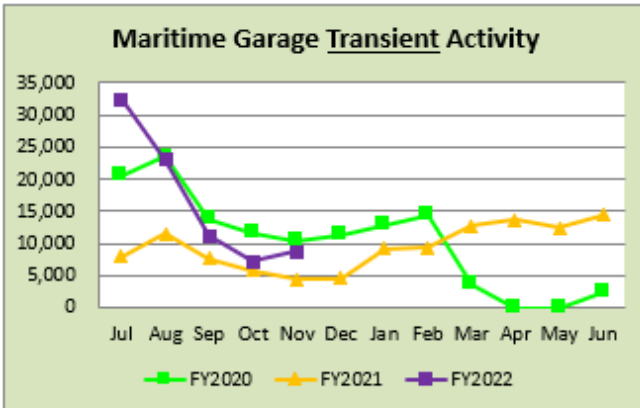
Permit Sales

- Compared to last month, November permits are **up 2.1%** and permit revenues are **down 4.4%**.
- Compared to last year, November permits are **up 1.3%** and permit revenues are **up 25.1%**.
- YTD compared to last year, permit activity is **down 2.9%** and revenue is **up 10.1%**.
- YTD permit revenue is **8.4% under** budget.
- **2,542** permits were sold systemwide. There are 3,591 spaces available for permits and 4,425 total spaces systemwide, including non-metered spaces.



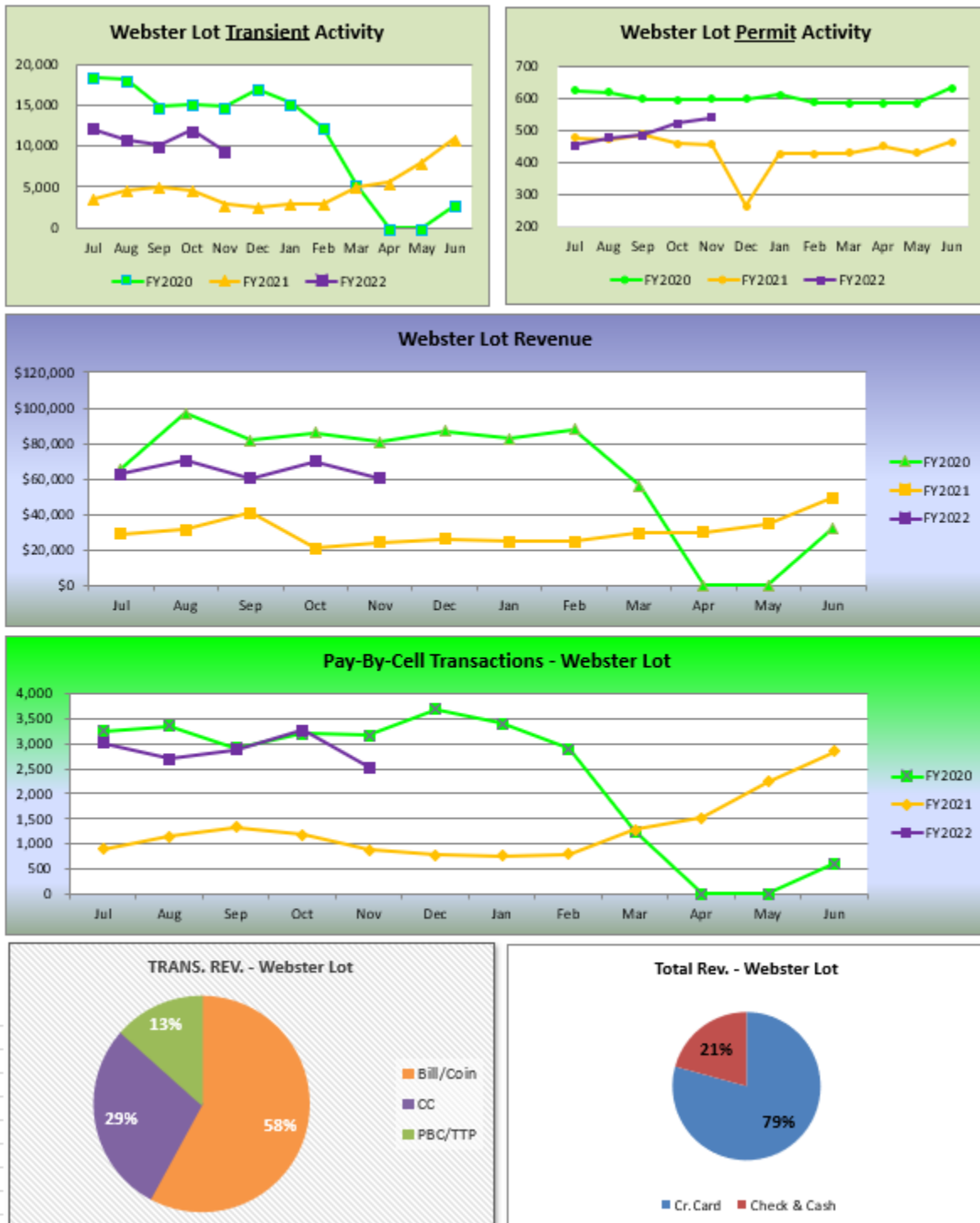
Maritime Garage

- YTD through November 2021, transient activity was **up 121.5%**, permit activity was **up 9.0%**; and total facility revenue was **up 78.0%** compared to last year.
- For the month of November, transient activity was **up 22.9%** compared to last month and **up 99.9%** compared to last November.
- Revenue was **down 5.4 %** compared to last month and **up 29.5%** compared to last November.
- There were **547** monthly permits sold out of 755 available spaces.
- Average Transient Transaction = **\$3.10** or an Average Stay of 1.6 hours.



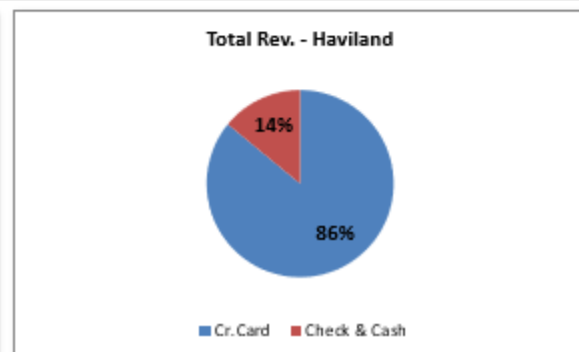
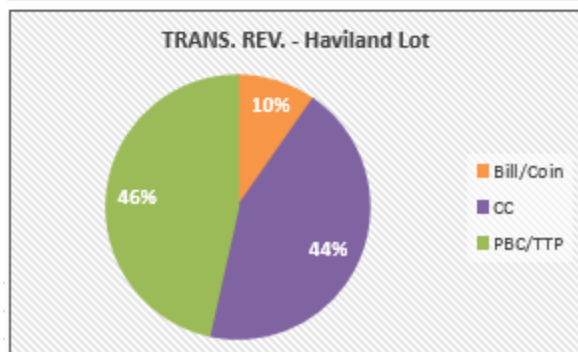
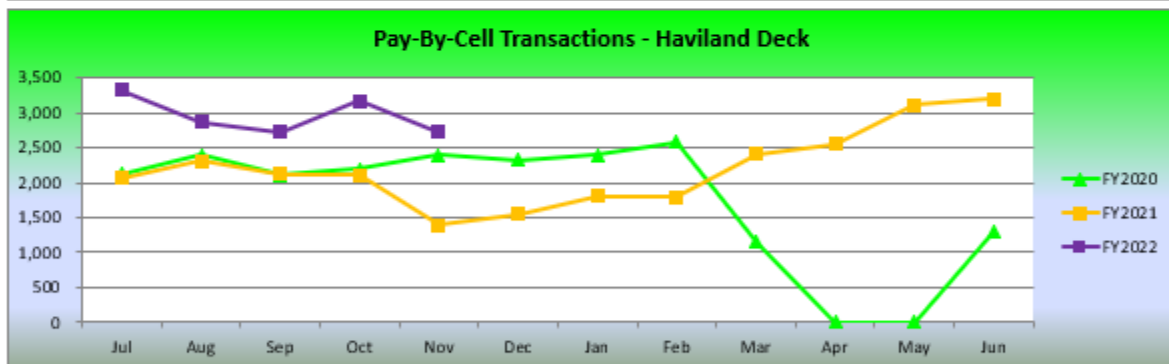
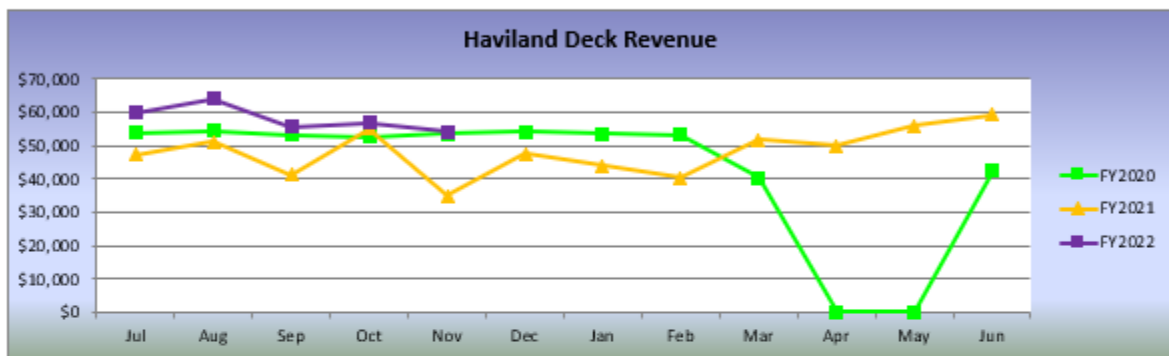
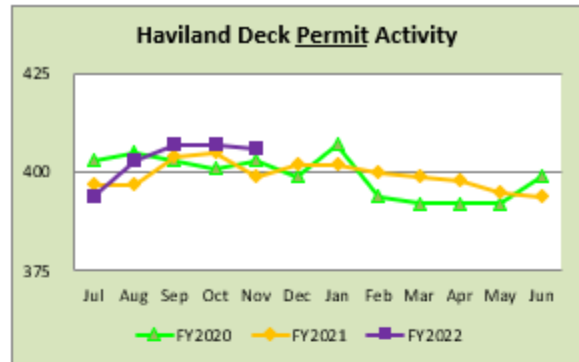
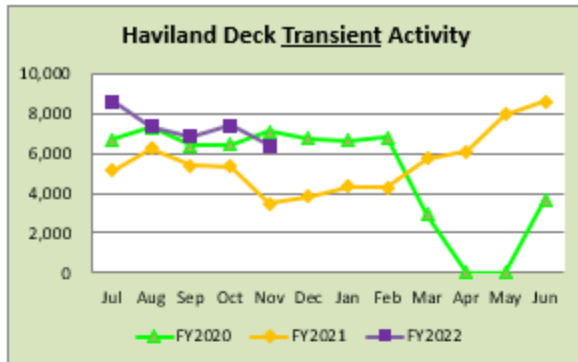
Webster Lot

- Year-to-date through November 2021, transient activity was **up 163.0%**, permit activity was **up 5.2%**, and revenue was **up 119.9%** compared to last year.
- For the month of November, transient activity was **down 22.2%** compared to last month and **up 227.5%** compared to last November.
- Revenue was **down 13.8%** compared to last month and **up 145.9%** compared to last November.
- There were **538** monthly permits sold out of 600 available spaces.
- In November, the average PBC transaction was **\$2.15** or an Average Stay of **2.2** hours.
- Average Transient Transaction = **\$2.47** or an Average Stay of **2.5** hours.



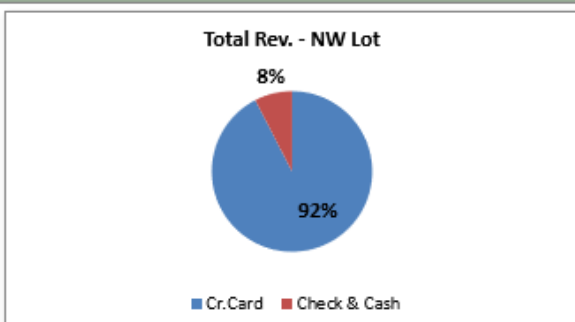
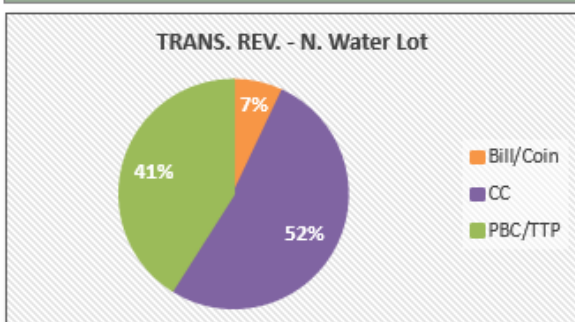
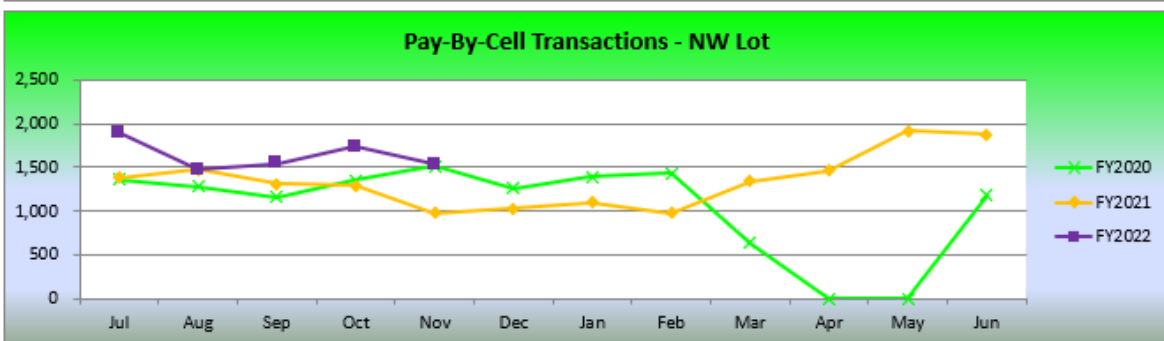
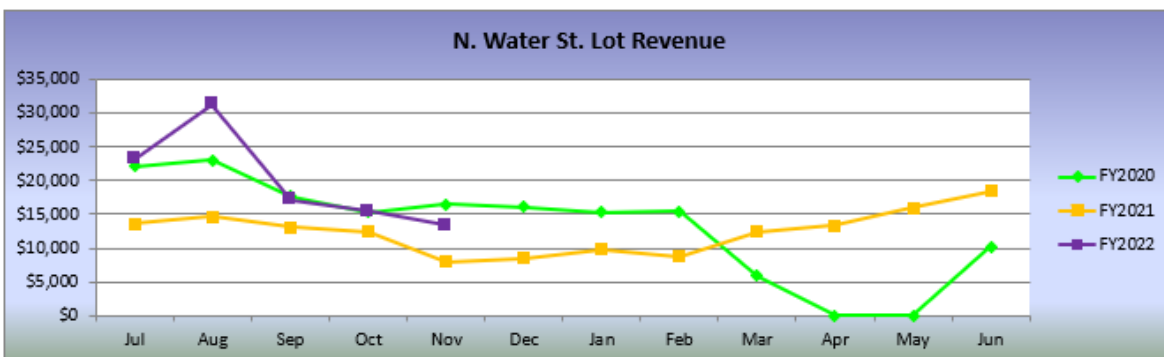
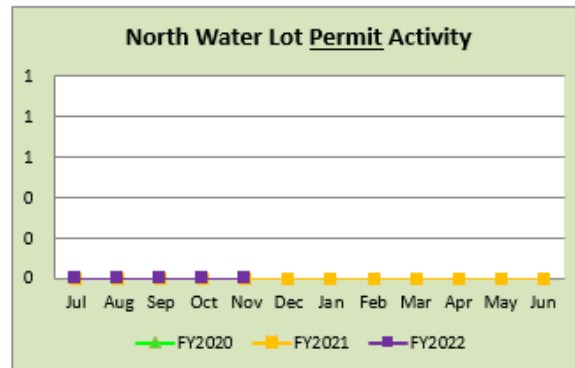
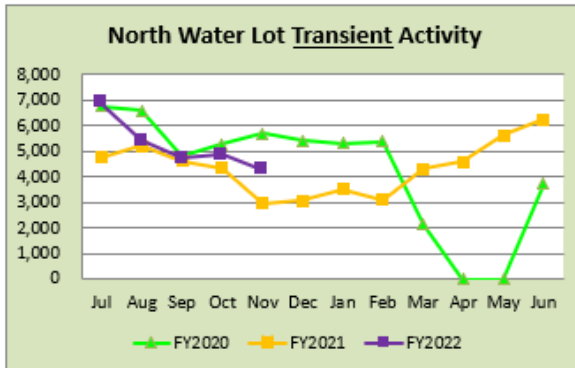
Haviland Deck

- YTD through November 2021, transient activity was **up 43.0%**, permit activity was **up 0.7%**, and revenue was **up 26.7%** compared to last year.
- For the month of November, transient activity was **down 13.5%** compared to last month and **up 85.3%** compared to last November.
- Revenue was **down 4.8%** compared to last month and **up 54.8%** compared to last November.
- There were **406** monthly permits sold out of 279 available spaces.
- In November, the average PBC transaction was **\$3.86** or an Average Stay of **2.6** hours.
- Average Transient Transaction = **\$3.96** or an Average Stay of **2.6** hours.



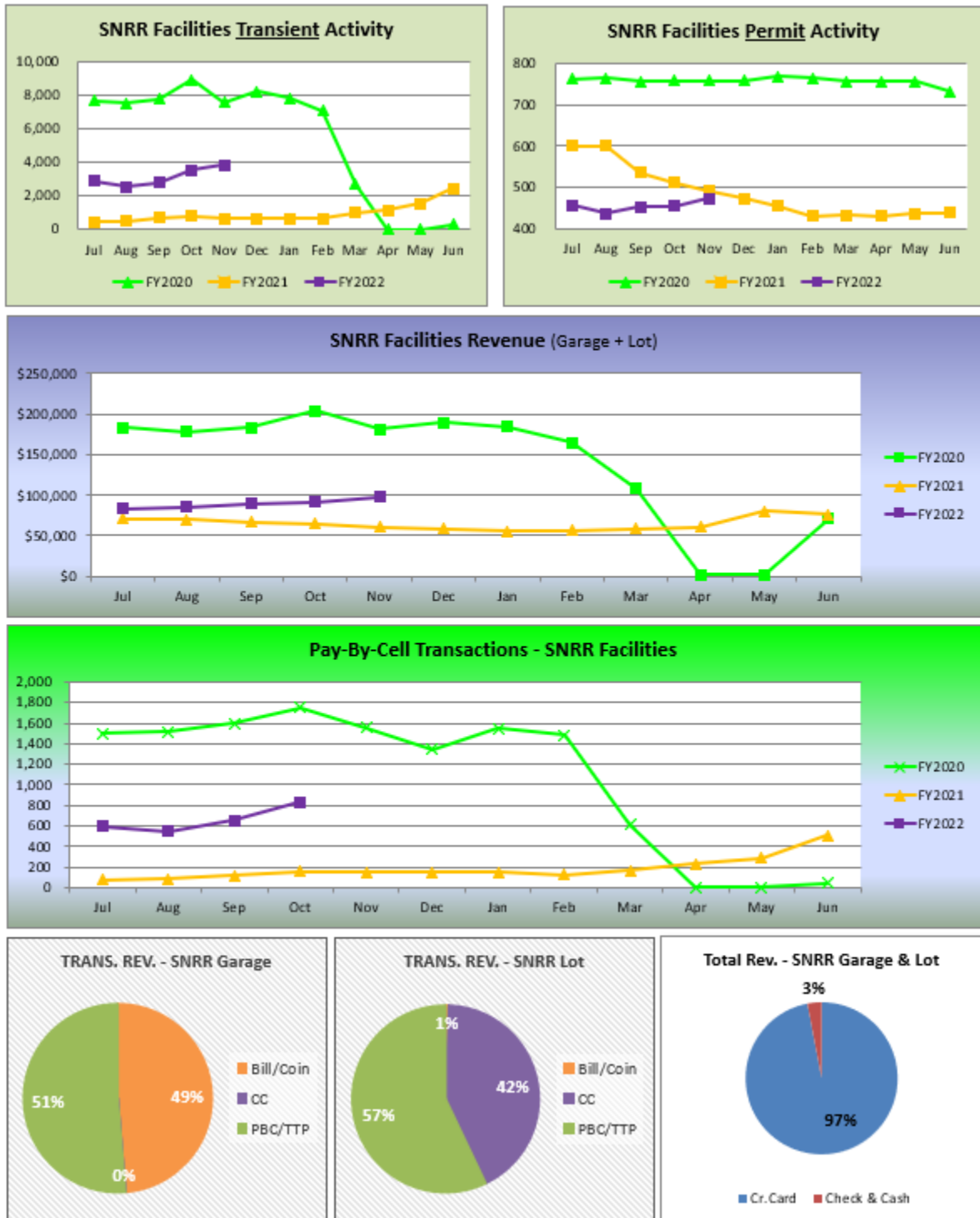
North Water Street

- YTD through November 2021, transient activity was **up 19.5%**, permits are **not offered**, and revenue was **up 62.6%** compared to last year.
- For the month of November, transient activity was **down 12.0%** compared to last month and **up 44.9%** compared to last November.
- Revenue was **down 13.4%** compared to last month and **up 66.3%** compared to last November.
- This is a transient lot only. No monthly permits are sold.
- Activity at this lot is driven by activity at the Maritime Aquarium during the day and restaurant/bar activity at night/weekends.
- In November, the average PBC transaction was **\$2.92** or an Average Stay of **1.9** hours.
- Average Transient Transaction = **\$3.33** or an Average Stay of **2.2** hours.



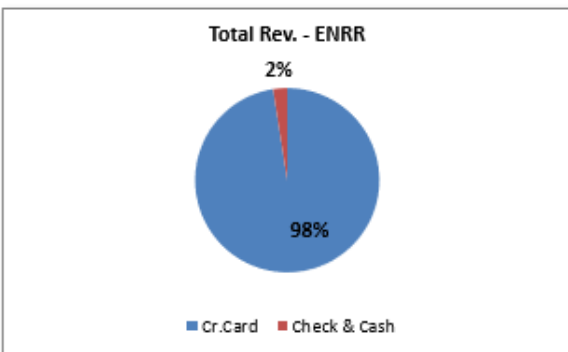
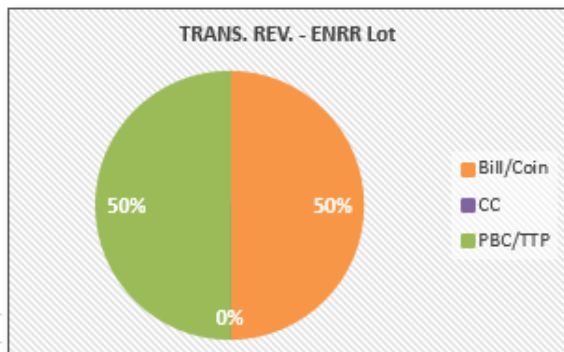
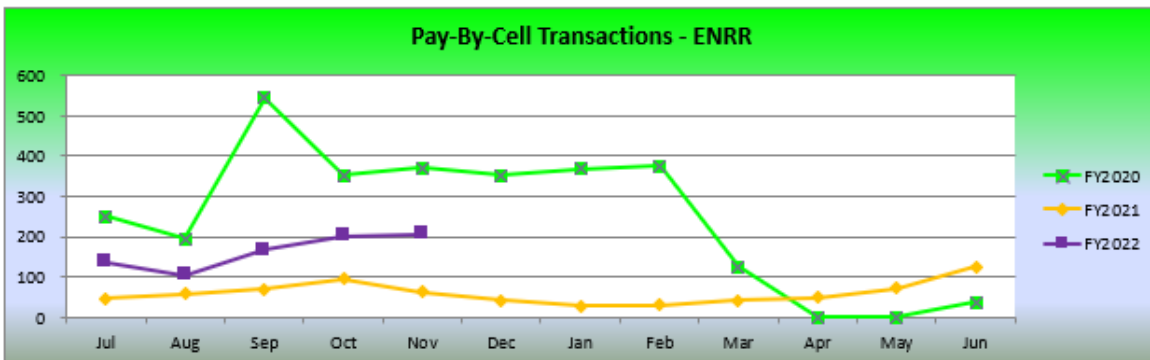
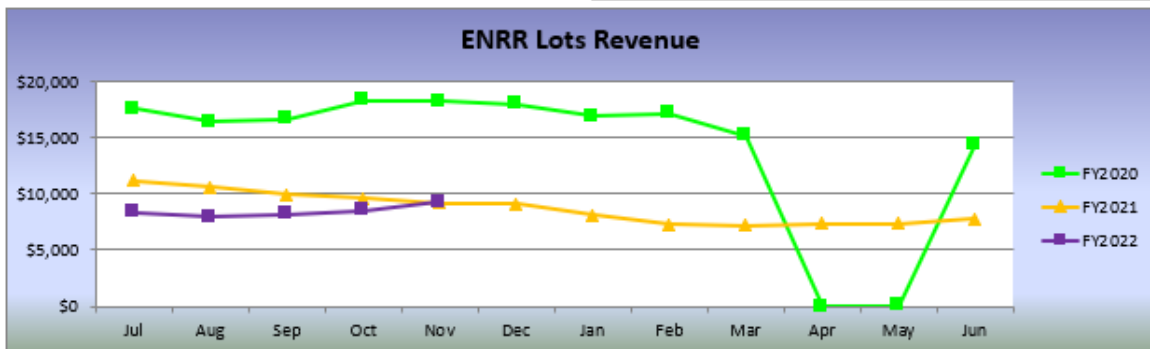
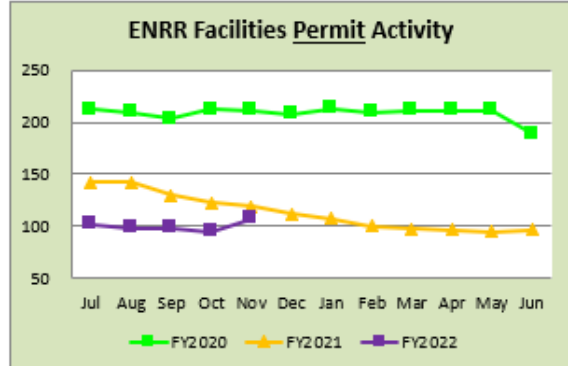
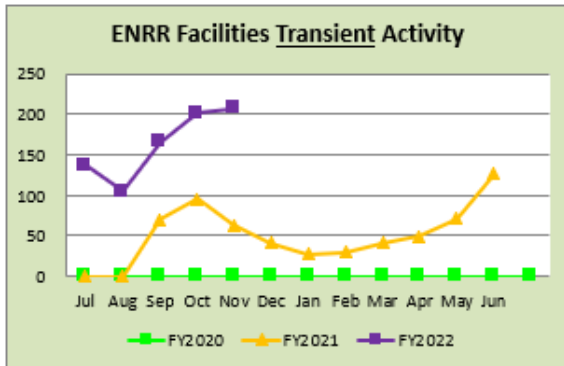
South Norwalk Railroad Station

- YTD through November 2021, transient activity was **up 413.2%**, permit activity was **down 17.0%**, and revenue was **up 34.5%** compared to last year.
- For the month of November, transient activity was **up 7.5%** compared to last month and **up 506.2%** compared to last November.
- Revenue was **up 7.3%** compared to last month and **up 61.1%** compared to last November.
- There were **473** monthly permits sold out of 936 available spaces.
- In November, the average PBC transaction was **\$12.38** or an Average Stay of **1.0 days**.
- Average Transient Transaction = **\$13.12** or an Average Stay of **1.1 days**.



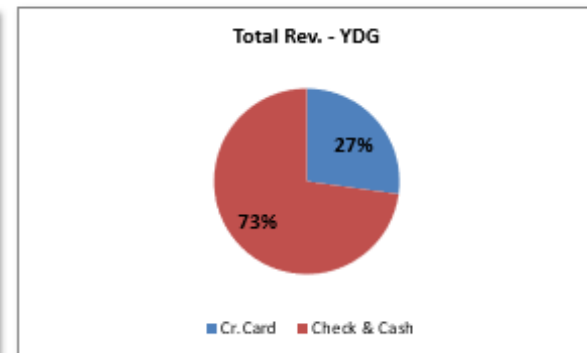
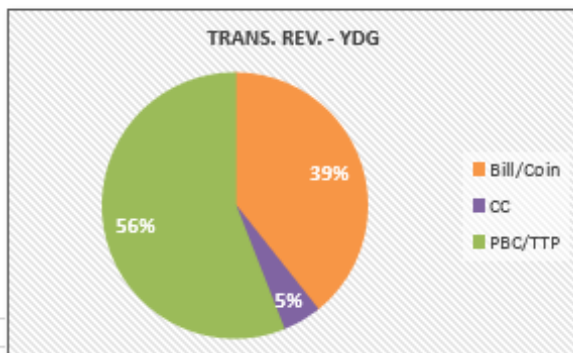
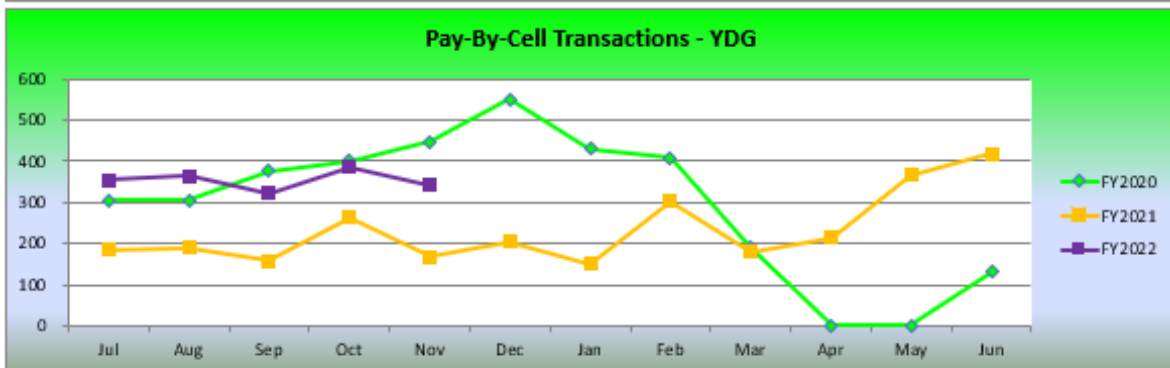
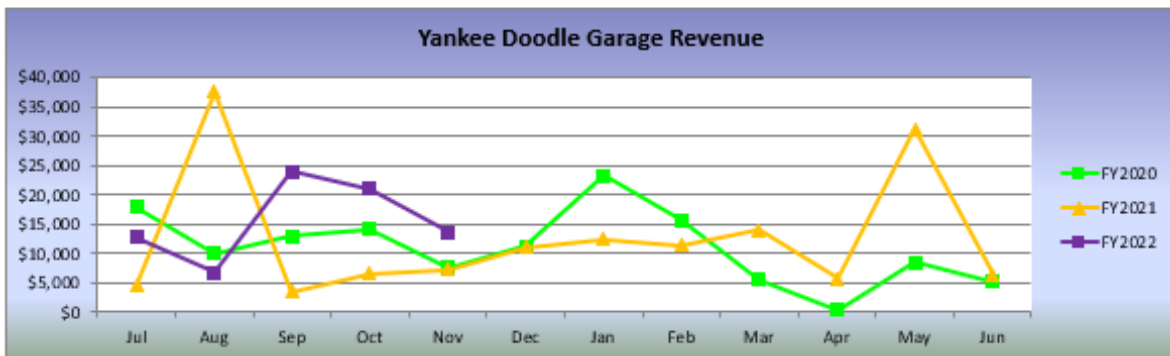
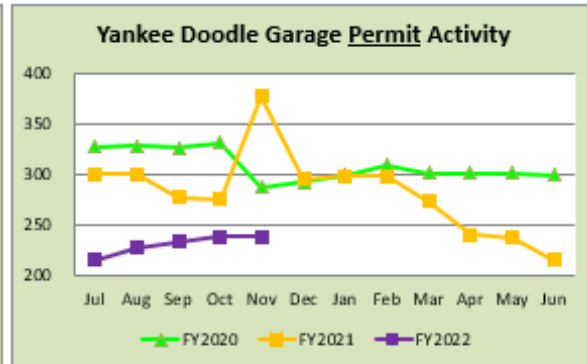
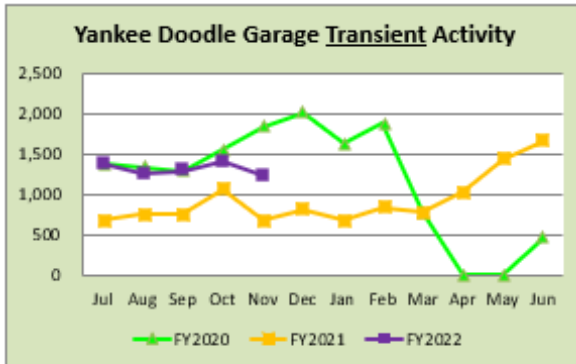
East Norwalk Train Station

- YTD through November 2021, transient activity was **up 257.5%**, permit activity was **down 23.7%**, and revenue was **down 16.5%** compared to last year.
- For the month of November, transient activity was **up 3.0%** compared to last month and **up 228.6%** compared to last November.
- Revenue was **up 8.6%** compared to last month and **up 0.2%** compared to last November.
- There were **107** monthly permits sold out of 151 available spaces.
- In November, the average PBC transaction was **\$8.62** or an Average Stay of **1.1 days**.
- Average Transient Transaction was **\$8.66** or an Average Stay of **1.1 days**.



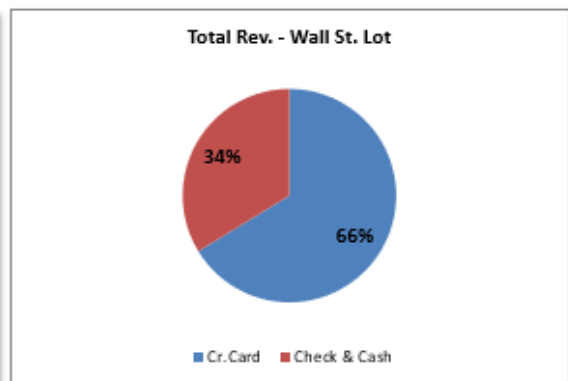
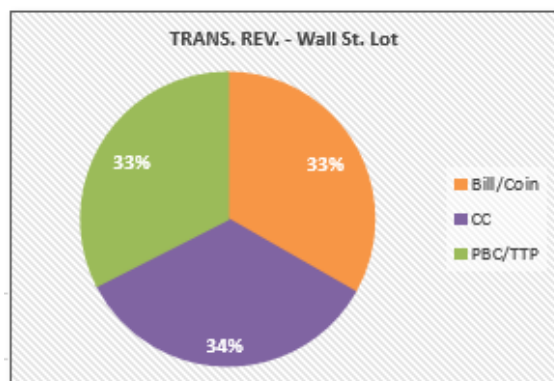
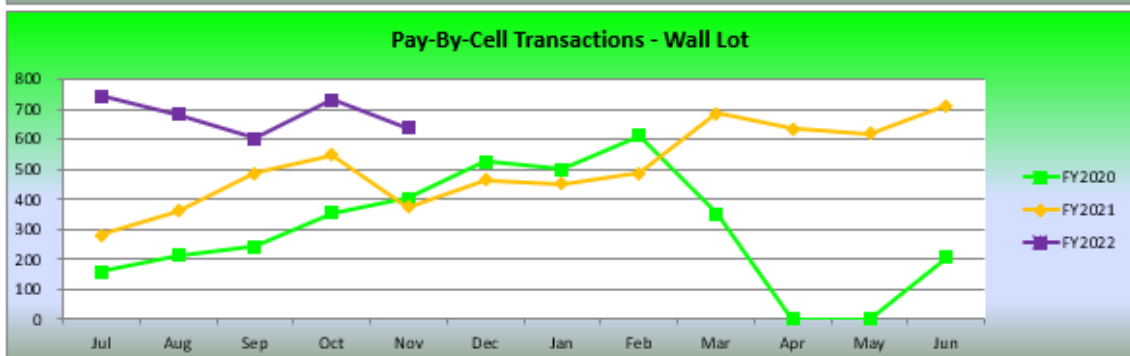
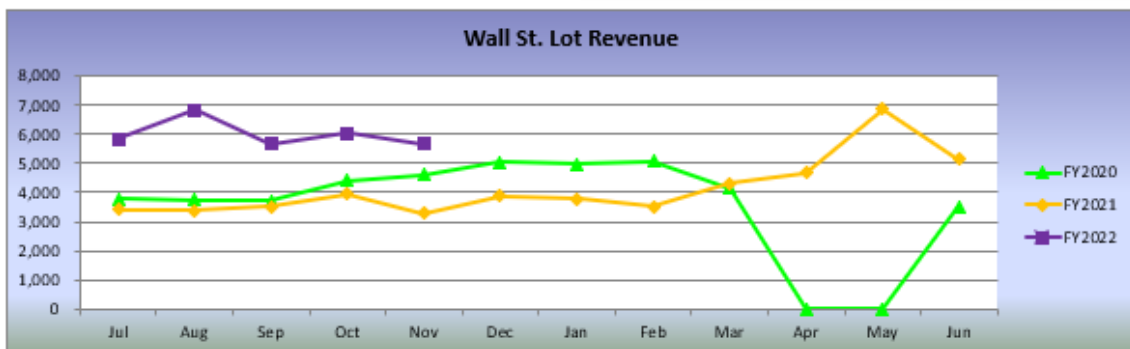
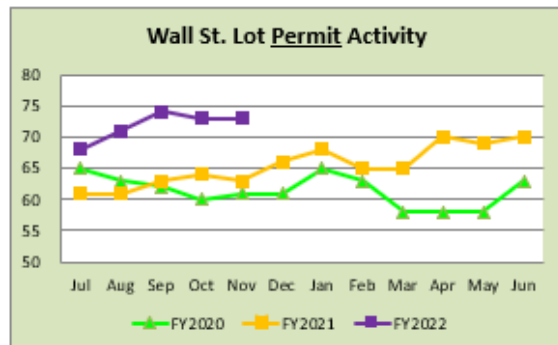
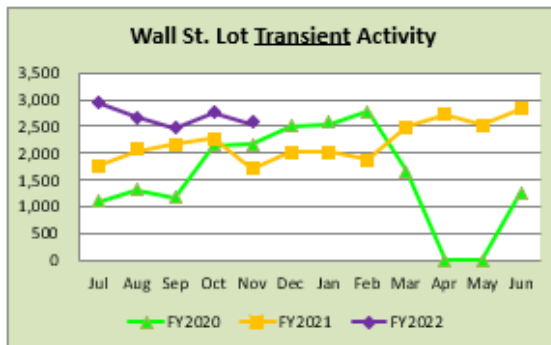
Yankee Doodle Garage

- YTD through November 2021, transient activity was **up 67.7%**, permit activity was **down 24.8%**, and revenue was **up 30.6%** compared to last year.
- For the month of November, transient activity was **down 12.5%** compared to last month and **up 83.4%** compared to last November.
- Revenue was **down 37.0%** compared to last month and **up 80.8%** compared to last November.
- There were **238** monthly permits sold out of 410 available spaces.
- In November, the average PBC transaction was **\$1.05** or an Average Stay of **4.2** hours.
- Average Transient Transaction = **\$1.11** or an Average Stay of **4.4** hours.



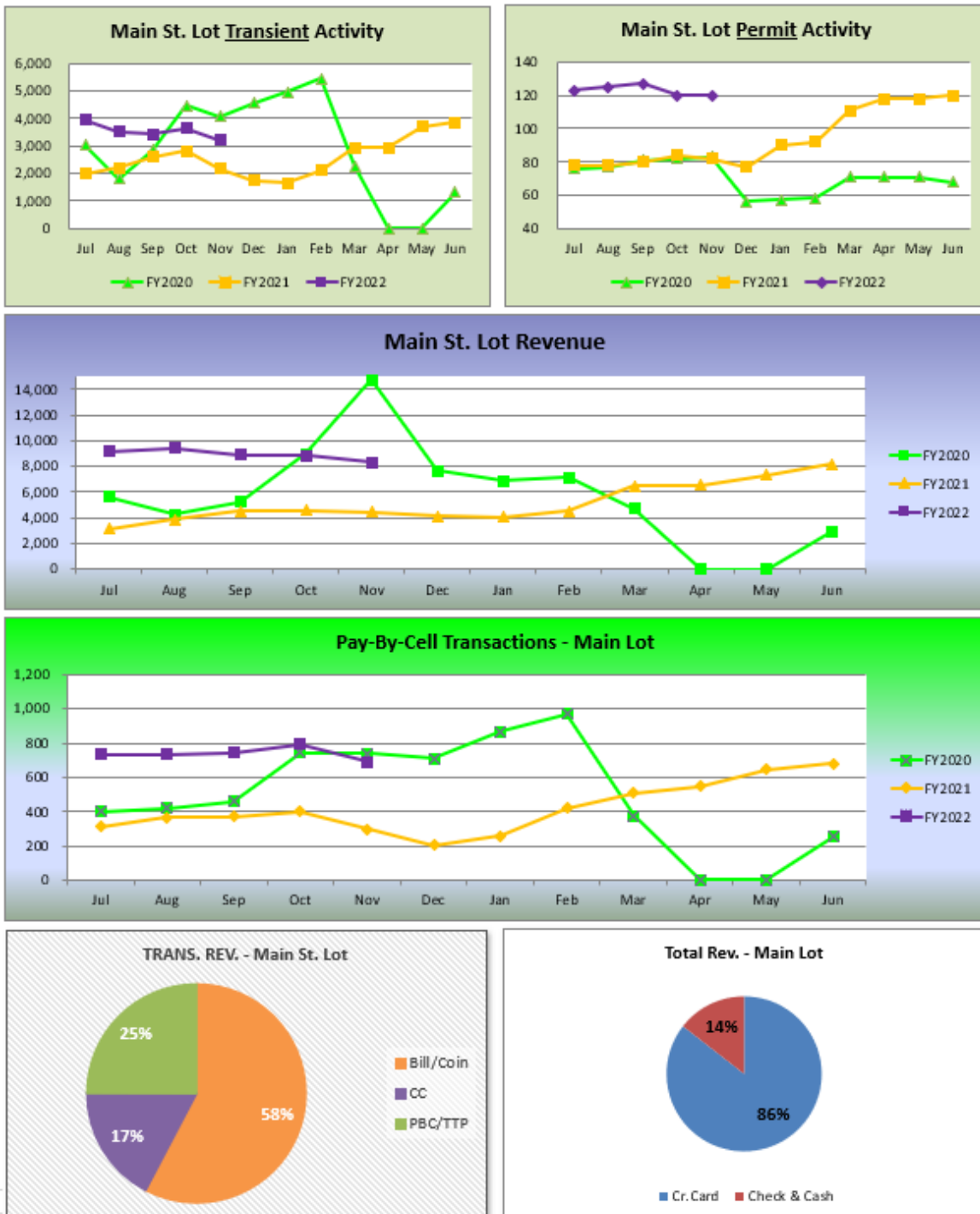
Wall Street Lot

- YTD through November 2021, transient activity was **up 34.4%**, permit activity was **up 15.1%**, and revenue was **up 71.4%** compared to last year.
- For the month of November, transient activity was **down 7.8%** compared to last month and **up 48.8%** compared to last November.
- Revenue was **down 6.2%** compared to last month and **up 72.1%** compared to last November.
- There were **73** monthly permits sold out of 93 available spaces.
- In November, the average PBC transaction was **\$1.37** or an Average Stay of **2.7** hours.
- Average Transient Transaction = **\$1.27** or an Average Stay of **2.5** hours. There is a \$1.00 flat rate after 6:00pm.



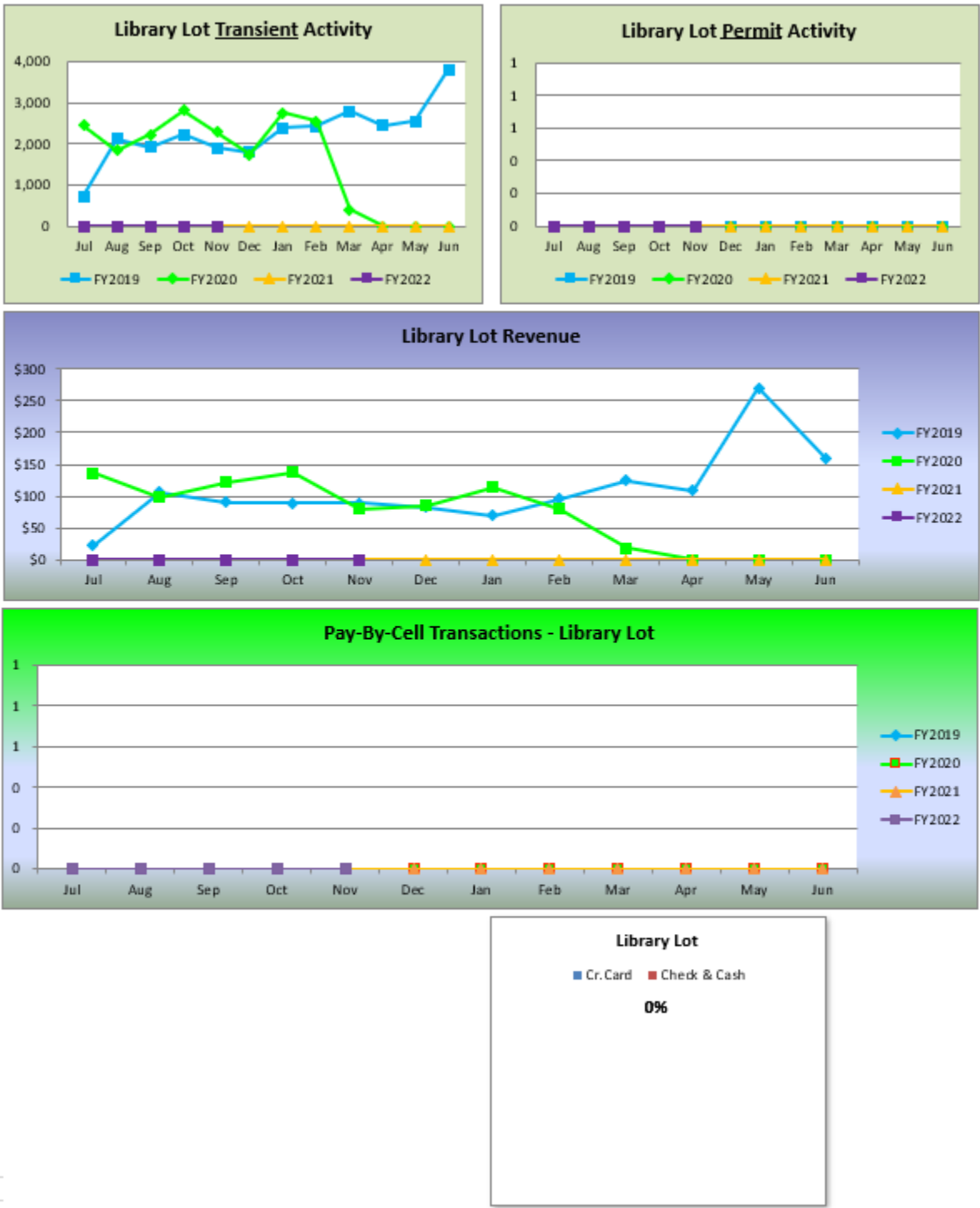
Main Street Lot

- YTD through November 2021, transient activity was **up 49.8%**, permit activity was **up 53.0%**, and revenue was **up 117.3%** compared to last year.
- For the month of November, transient activity was **down 11.8%** compared to last month and **up 47.5%** compared to last November.
- Revenue was **down 5.9%** compared to last month and **up 85.8%** compared to last November.
- There were **120** monthly permits sold out of 93 available spaces.
- In November, the average PBC transaction was **\$1.26** or an Average Stay of **2.5** hours.
- Average Transient Transaction = **\$1.27** or an Average Stay of **2.5** hours. There is a \$1.00 flat rate after 6:00pm.



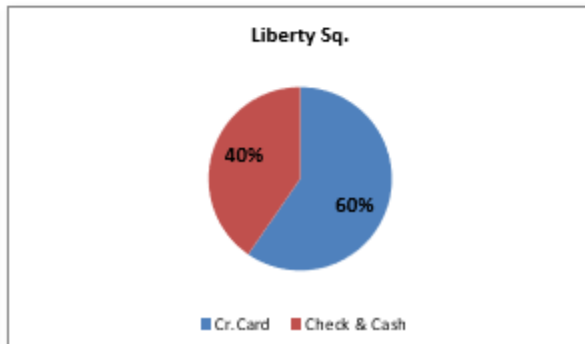
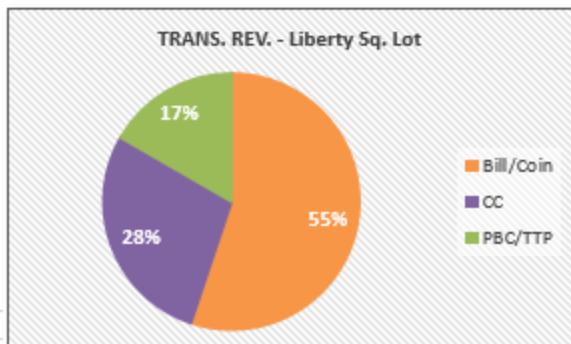
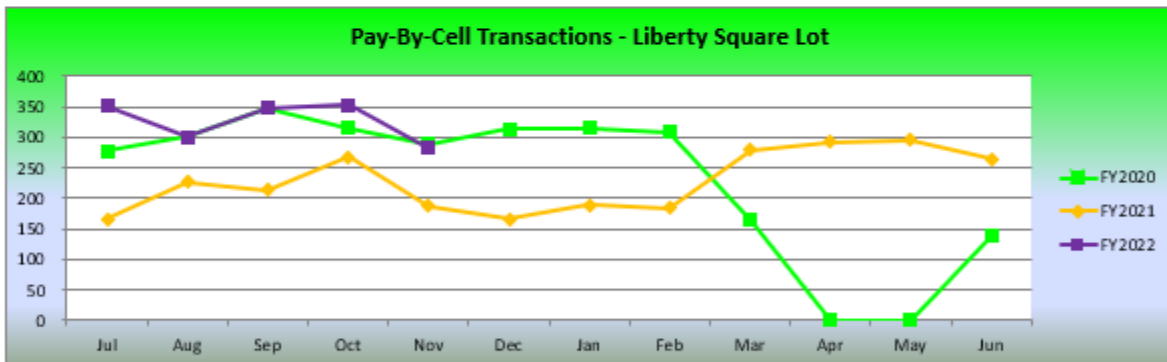
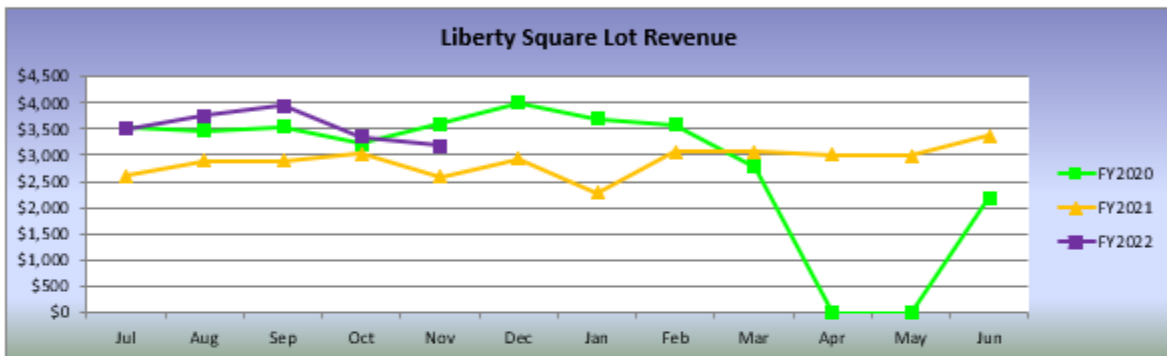
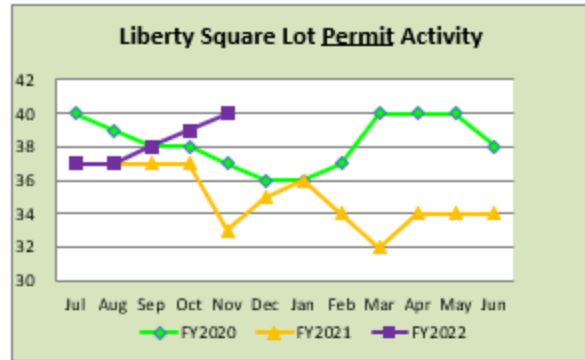
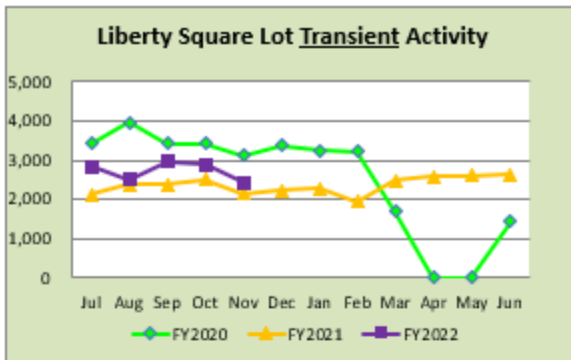
Library Lot

- The Library Lot opened in July 2018. The lot is currently closed.
- Year-to-date through November 2021, transient activity was **down 100.0%**, permits were **not offered**, and revenue was **down 100.0%** compared to last year.
- For the month of November, there was **no** transient activity or revenue collected in the lot.
- There is no PBC activity in this lot. It is currently operated with a gated access control system.



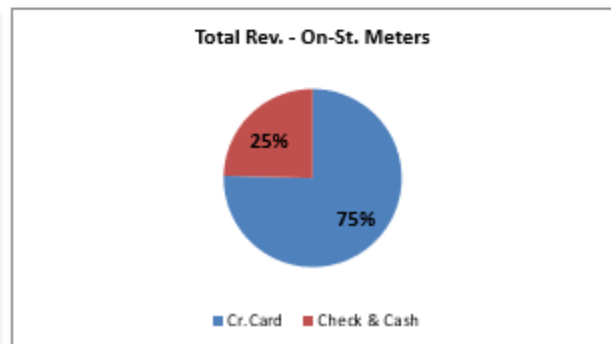
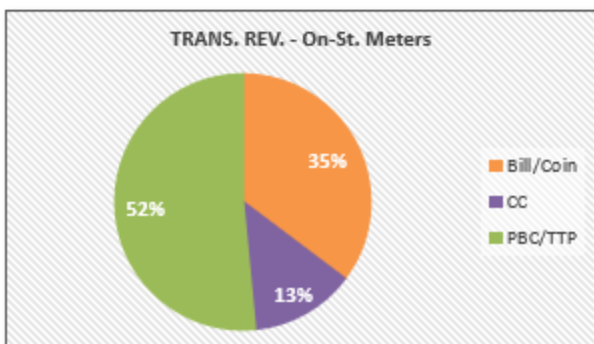
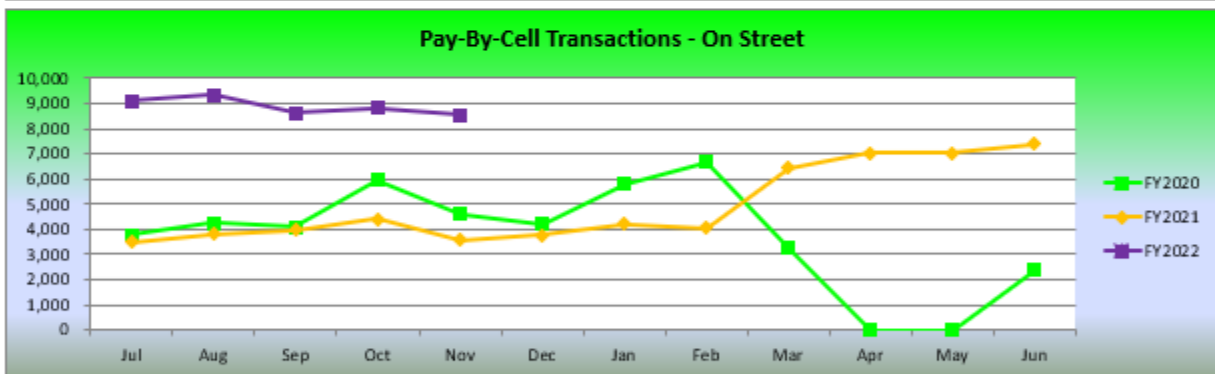
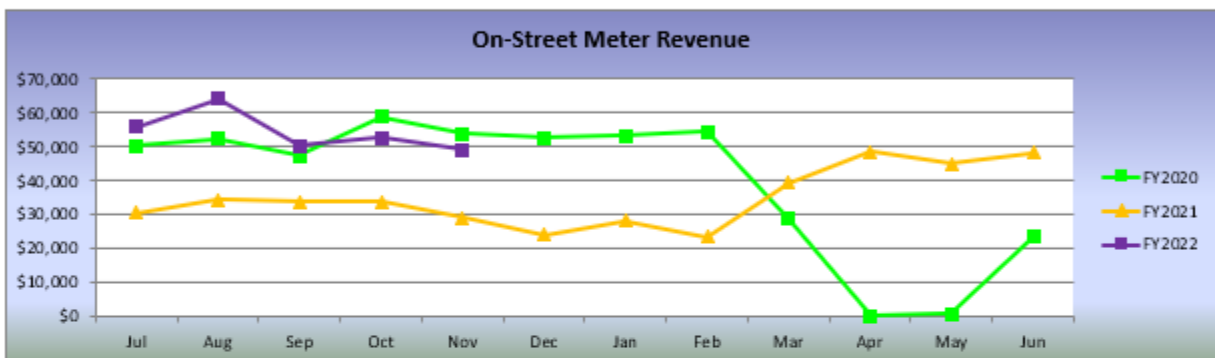
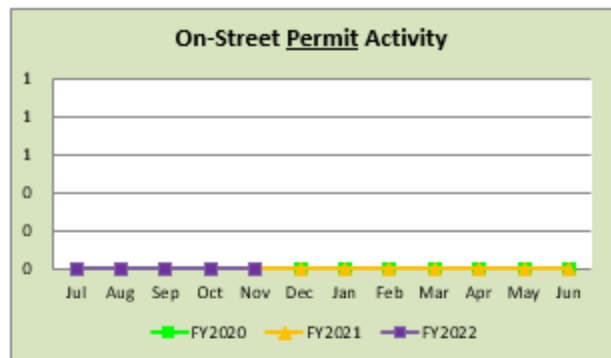
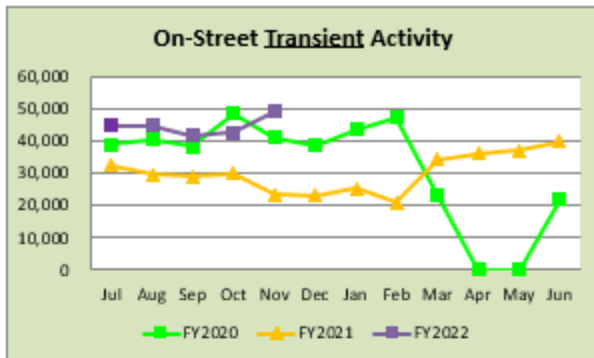
Liberty Square Lot

- YTD through November 2021, transient activity was **up 18.4%**, permit activity was **up 5.5%**, and revenue was **up 26.4%** compared to last year.
- For the month of November, transient activity was **down 15.4%** compared to last month and **up 13.2%** compared to last November.
- Revenue was **down 5.3%** compared to last month and **up 22.5%** compared to last November.
- There were **40** monthly permits sold out of 60 available spaces.
- In November, the average PBC transaction was **\$1.08** or an Average Stay of **2.2** hours.
- Average Transient Transaction = **\$0.95** or an Average Stay of **1.9** hours.



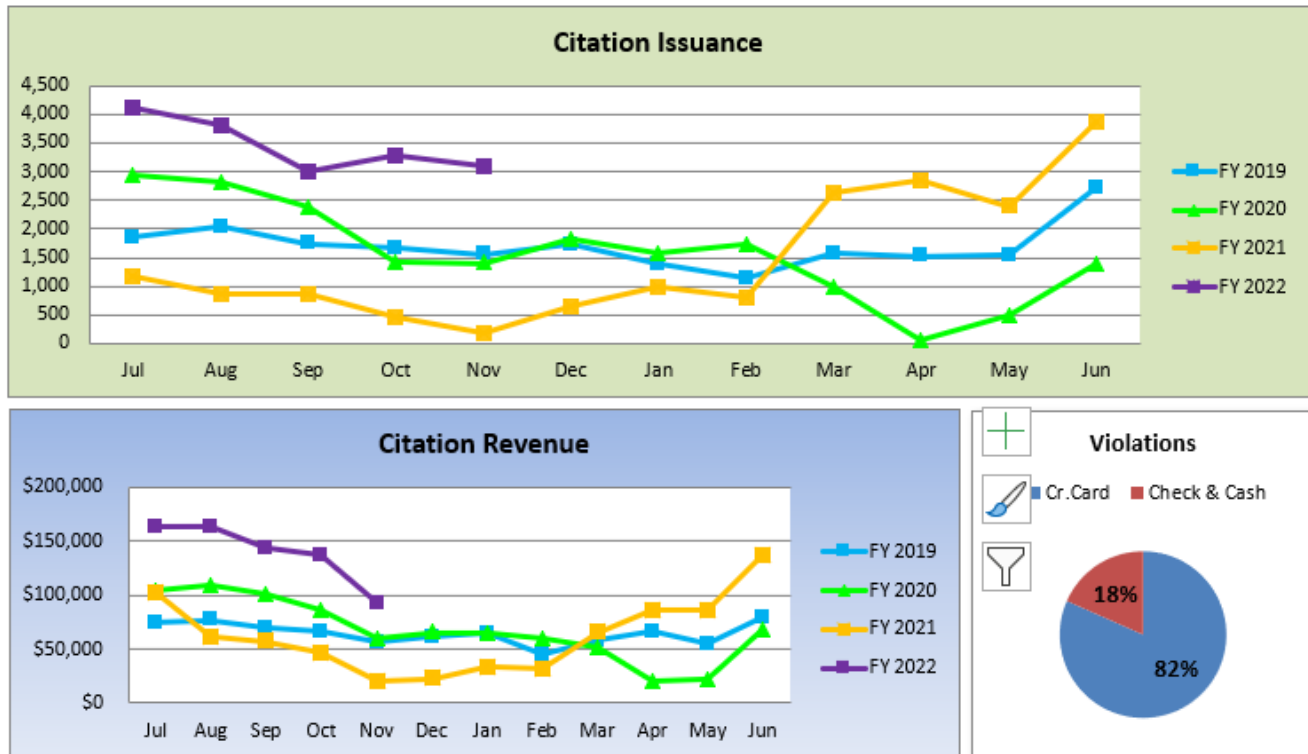
On-Street Parking

- YTD through November 2021, transient activity was **up 54.2%** and revenue was **up 68.2%** compared to last year.
- For the month of November, transient activity was **down 7.9%** compared to last month and **up 67.6%** compared to last November.
- Revenue was **down 6.7%** compared to last month and **up 68.5%** compared to last November.
- In SONO, the average PBC transaction was **\$2.28** or an Average Stay of **1.5** hours.
- In the Wall District, the average PBC transaction was **\$0.79** or an Average Stay of **1.6** hours.
- Average Transient Transaction = **\$1.00** or an Average Stay of **0.7** hours.



Parking Enforcement

- YTD through November 2021, ticket issuance was **up 386.0%** and citation revenue was **up 142.5%** compared to the same period last year.
- Compared to last month, ticket issuance was **down 5.8%** and citation revenue was **down 32.3%**.
- Citation revenue accounts for **24.2%** of system revenues YTD.



Parking Violations Collection Program

Fiscal Year	Delinquent \$ Collected
2013	\$131,458
2014	\$108,435
2015	\$84,233
2016	\$84,628
2017	\$152,412
2018	\$128,025
2019	\$103,032
2020	\$93,378
2021	\$71,346
2022	\$48,528

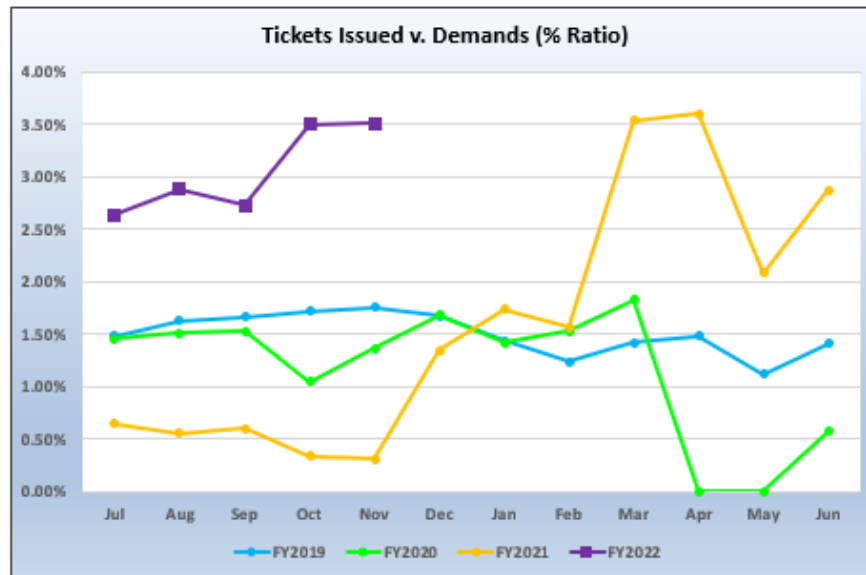
YTD thru November

Booting Activity

Month	Number of vehicles booted	Amount Paid
Jul-21	6	\$ 1,850.00
Aug-21	4	\$ 1,650.00
Sep-21	8	\$ 3,250.00
Oct-21	14	\$ 7,500.00
Nov-21	20	\$ 6,860.00
Total	52	\$ 21,110.00

Tickets Issued v. Demands Analysis

Analysis of the ratio of tickets issued compared to transient demands does not include citations issued at the beaches nor does it include violations issued by the Norwalk Police Department.



Tickets Issued (NOT including Beaches & Police issued tickets)

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	AVG.
FY2019	1,574	1,843	1,461	1,569	1,515	1,594	1,294	1,072	1,491	1,468	1,131	1,505	17,517	1,460
FY2020	1,602	1,718	1,484	1,160	1,367	1,710	1,514	1,667	851	17	17	223	13,330	1,111
FY2021	397	362	360	201	136	601	916	752	2,529	2,745	1,728	2,689	13,416	1,118
FY2022	3,127	2,993	2,390	3,092	2,859								14,461	2,892

Transient Demands (NOT including Beaches)

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	AVG.
FY2019	106,168	112,894	87,811	91,061	86,286	95,118	90,170	86,885	104,945	99,209	101,014	106,576	1,168,137	97,345
FY2020	110,327	113,742	96,762	110,459	100,233	101,475	106,779	108,995	46,453	0	0	39,154	934,379	77,865
FY2021	60,962	65,055	60,234	59,448	44,445	44,600	52,682	47,949	71,404	76,193	83,038	93,578	759,588	63,299
FY2022	118,674	103,859	87,480	88,359	81,427								479,799	95,960

Ratio (%) - Tickets v. Demands

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	AVG.
FY2019	1.48%	1.63%	1.66%	1.72%	1.76%	1.68%	1.44%	1.23%	1.42%	1.48%	1.12%	1.41%	1.51%
FY2020	1.45%	1.51%	1.53%	1.05%	1.36%	1.69%	1.42%	1.53%	1.83%	0.00%	0.00%	0.57%	1.22%
FY2021	0.65%	0.56%	0.60%	0.34%	0.31%	1.35%	1.74%	1.57%	3.54%	3.60%	2.08%	2.87%	1.48%
FY2022	2.63%	2.88%	2.73%	3.50%	3.51%								3.05%

Customer Courtesy Program

The program was expanded to include more program days during the pandemic shutdowns. Currently, the program is back to "normal" operations.

Summary of courtesy tickets for November 2021		
	Nov-21	YTD
Number of courtesy card program dates	5	72
Total number of courtesy tickets given	463	2,661
\$ Value of Additional Meter Time	\$231.50	\$1,179.50
# Violations after Courtesy Time Expired	157	632
\$ value of courtesy tickets	\$7,650	\$50,725

Online Reservations

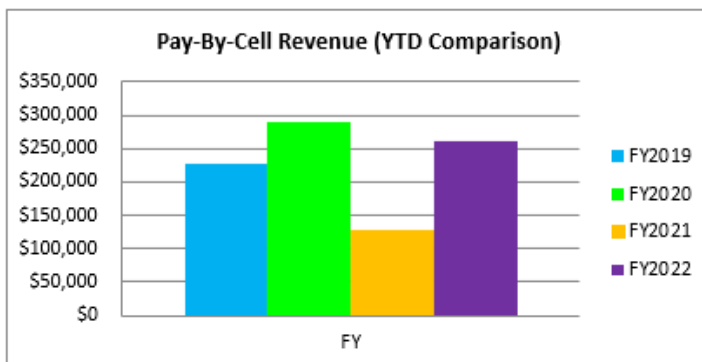
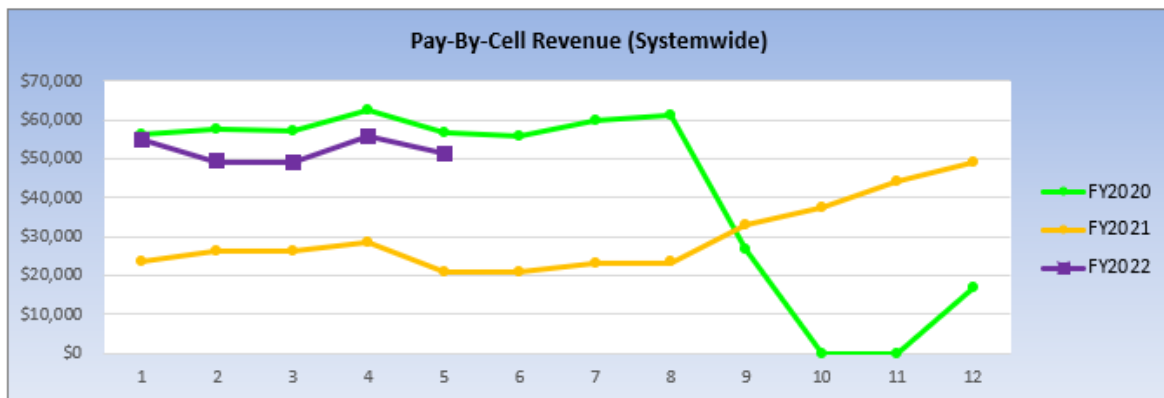
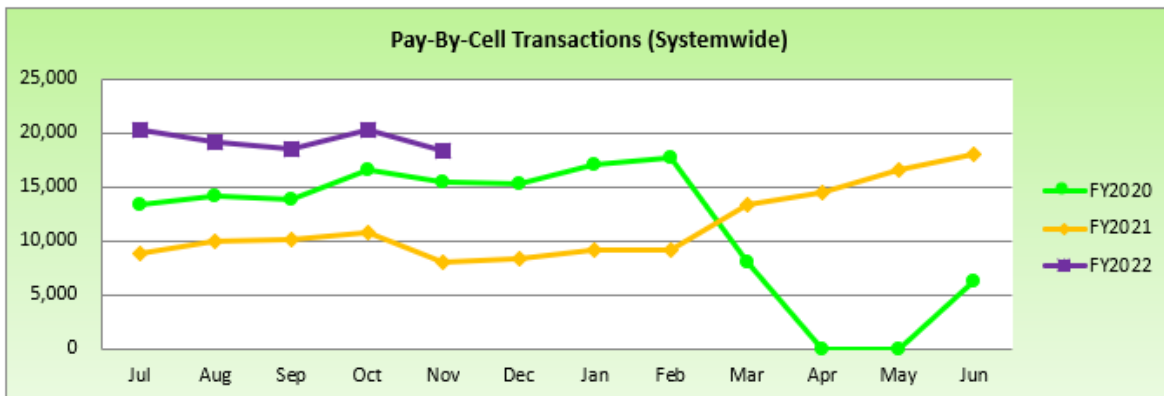
- New payment method introduced at the Maritime Garage and South Norwalk Railroad Garage
- Service rollout date June 8, 2020

Text-to-Park

- New payment method introduced for one-time users and for customers who do not want to download another app on their smart phone
- Service rollout date June 8, 2020

Pay-By-Cell

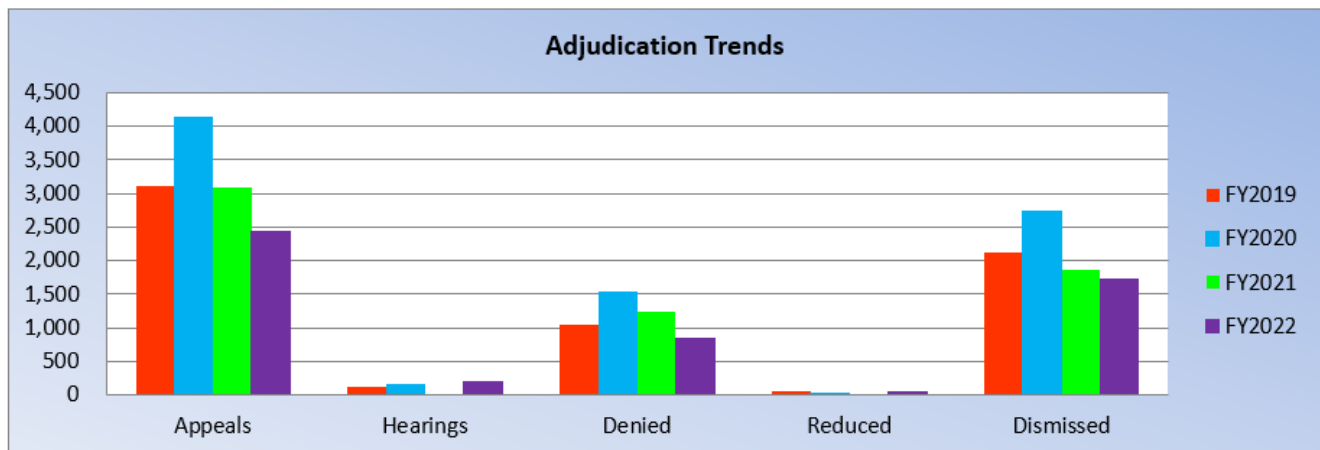
- YTD through November, pay by cell activity was **up 102.1%** and revenue was **up 106.6%** compared to the same period last year.
- Compared to last month, November transactions were **down 9.1%** and revenue was **down 8.3%**.
- The average transaction is **up 0.9% from \$2.75** in October to **\$2.78** per transaction in November.



Adjudication Statistics

SUMMARY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
Tickets Issued	4,121	3,819	3,006	3,269	3,081								17,296
Appeals	912	522	577	427	218								2,656
Hearings	0	26	91	72	41								230
Denied	301	54	299	191	150								995
Reduced	0	0	31	21	11								63
Dismissed	611	494	338	287	98								1,828
DISMISSAL RATES													
Appeals													
<i>Denied</i>	301	34	264	164	134								897
<i>Dismissed</i>	611	488	313	263	84								1,759
Hearings													
<i>Denied - attended</i>	0	1	0	0	0								1
<i>Denied - No Show</i>	0	19	35	27	16								97
<i>Reduced</i>	0	0	31	21	11								63
<i>Dismissed</i>	0	6	25	24	14								69

Annual Adjudication Summary



Project Status Report

	Area	Location	Project Type	Description / Update	Status / Completion Date
1	Systemwide	Systemwide	Maintenance	General maintenance continues at all facilities, as needed, including cleaning, litter pick-up, hardware repairs.	On-going
2	Systemwide	Systemwide	Technology	Maintenance & updating pay stations. We are reviewing proposals for upgrading pay stations and Single space meters to 4G modem. 3G Modem is expected to be fully phased out by end of 2022. During this phase out period, 3G modems could have communication failures. We are also reviewing to upgrade some of the existing pay stations as they are nearing their end of life.	April of 2022
3	Systemwide	Systemwide	Technology	Working with our vendors to expand our online validation program.	On-going
4	Systemwide	Systemwide	Branding	Wayfinding signage, regular signages, vehicle raps, logos, uniforms will be changed to reflect the new branding of Norwalk Park. Directional P signs have been updated in October.	On-going
5	Systemwide	Systemwide	Outreach	Visits to the surrounding businesses by staff members: Vital Stretch, Slice of Italy, Simple SONO, Rhino sports bar, Famous Pizza, I brow studio.	On-going
6	Systemwide	Systemwide	Digital display	Working with our electrician to submit proposal on electronic display for no parking during snow storm. We are also going to make this electronic display that can be programmed remotely to display messages for different occasions.	On-going
7	Systemwide	Systemwide	Maintenance	With the exception of SNRR garage, we have completed our annual water pipes draining and shutting off all water lines in preparation of the cold weather.	Oct-21
8	Systemwide	Systemwide	Customer Service	Continue to promote Parkmobile and Text to Park to individuals and businesses	On-going
9	RR stations	SNRR	Maintenance	Façade and other capital improvement at the SNRR Garage.	Jun-22
10	RR stations	SNRR	Maintenance	Painted railings at the SNRR lobby	Oct-21
11	RR stations	SNRR	Maintenance	Painted outside doors at the SNRR State Street side	Oct-21
12	SONO	Webster lot, SNRR Lot and South Main St.	Maintenance	Install bike rack	Nov-21
13	SONO	Haviland, SNRR, MG	Maintenance	Removing pigeons from Haviland Lower, Maritime and SNRR garage	Oct-21
14	SONO	South Main, Webster, SNRR Lot	Maintenance	Install Bike racks at Webster lot, SNRR open Lot and South Main Street.	Nov-21
15	SONO	Webster lot	Maintenance	Green infrastructure project	May-22
16	Wall Area	Main Lot	Maintenance	Install bike rack	Nov-21
17	Wall Area	On-Street	Maintenance	Removal of Bollards	Nov-21

Financial Summary Report

November 2021

VARIANCE REPORT
Norwalk Parking Authority
Nov-21

	November 2021	November 2020	Variance \$	Comments	Nov-21
REVENUE					
SOUTH NORWALK DISTRICT					
Maritime Garage	52,598	40,623	11,976	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
Haviland Deck	54,132	34,963	19,170	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
Webster Lot	60,376	24,555	35,821	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
N. Water Lot	13,364	8,035	5,329	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
Liberty Square Lot	3,173	2,590	583	Consistent revenue	
SUB-TOTAL	183,645	110,766	72,879		
WALL STREET DISTRICT					
Yankee Doodle Garage	13,260	6,915	6,345	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
Wall St. Lot	5,660	3,289	2,371	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
Main St. Lot	8,312	4,474	3,838	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
SUB-TOTAL	27,232	14,678	12,553		
OTHER					
Investment Income/Other	3,336	3,666	(330)	Reduced investment income	
Meters	46,159	27,401	18,758	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
Violations	98,696	21,226	77,470	Revenue for the month is higher due to consistent enforcement through out the city coupled with strong collection effort..	
SUB-TOTAL	148,190	52,293	95,897		
NON-RR STATION TOTAL	359,066	177,737	181,329		
RAILROAD STATIONS					
SNRR Garage	71,432	53,888	17,544	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
SNRR EB Lots	23,620	3,926	19,694	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
ENRR Lots	9,211	9,192	19	Consistent revenue	
RR STATION TOTAL	104,263	67,006	37,257		
TOTAL SYSTEM REVENUE	463,329	244,743	218,586		
OPERATING EXPENSES					
SONO DISTRICT					
Maritime Garage	75,289	90,950	(15,661)	Expenses for month are under due to service contract and marketing expenses paid last year.	
Haviland Deck	13,464	12,949	515	Consistent expenditure	
Webster Lot	16,224	14,278	1,945	Expenses for the month are higher due to parking program expense.	
N. Water Lot	8,142	6,734	1,407	Expenses for the month are higher due to parking program expense.	
Liberty Square Lot	2,993	2,358	636	Consistent expenditure	
SUB-TOTAL	116,112	127,270	(11,158)		
WALL STREET DISTRICT					
Yankee Doodle Garage	18,618	19,011	(393)	Consistent expenditure	
Wall St. Lot	4,625	3,293	1,332	Expenses for the month are higher due to parking program and permit management expenses.	
Main St. Lot	4,032	3,419	613	Consistent expenditure	
Library Lot	1,935	1,672	263	Consistent expenditure	
SUB-TOTAL	29,211	27,395	1,816		
OTHER					
Meters/Enforcement	95,237	55,224	40,013	Expenses for the month are higher due to payroll, signage, permit management, and parking program expenses.	
SUB-TOTAL	95,237	55,224	40,013		
NON-RR STATION TOTAL	240,560	209,889	30,671		
RAILROAD STATIONS					
SNRR Garage	81,864	103,843	(21,978)	Expenses for the month are under due to service contract and utilities paid last year.	
SNRR EB Lots	23,190	10,051	13,138	Expenses for the month are higher due to repair and maintenance and service contract expenses.	
ENRR Lots	5,830	4,270	1,560	Expenses for the month are higher due to parking program and permit management expenses.	
RR STATION TOTAL	110,884	118,164	(7,280)		
TOTAL OPERATING EXP.	351,444	328,053	23,391		
Debt Svc. P&I	96,635	70,149	26,486	Increased debt service payment for the month.	
Reserve & Replacement	11,250	0	11,250	Scheduled payment.	
Tot. Debt service	107,885	70,149	37,736		
Sub.Tot Expense	459,329	398,201	61,127		
Total Fund Balance	4,001	(153,458)	157,459		

NOTES:

Income Statement (by Location)
Norwalk Parking Authority
11/31/2021

	CURRENT MONTH						YEAR-TO-DATE					
	Actual 2021	Budget	Var \$	Var %	Actual 2020	Var 2020	Actual 2021	Budget	Variance \$	Variance %	Actual 2020	Var 2020
REVENUE												
<i>SOUTH NORWALK DISTRICT</i>												
Maritime Garage	52,598	67,430	(14,832)	-22%	40,623	11,976	435,979	366,817	69,162	19%	249,326	186,653
Haviland Deck	54,132	58,588	(4,455)	-8%	34,963	19,170	290,512	292,938	(2,425)	-1%	229,351	61,161
Webster Lot	60,376	62,566	(2,190)	-4%	24,555	35,821	324,487	320,157	4,330	1%	147,586	176,901
N. Water Lot	13,364	19,821	(6,456)	-33%	8,035	5,329	100,359	101,176	(818)	-1%	61,723	38,636
Liberty Square Lot	3,173	4,341	(1,168)	-27%	2,590	583	17,709	21,704	(3,995)	-18%	14,012	3,697
SUB-TOTAL	183,645	212,746	(29,101)	-14%	110,766	72,879	1,169,046	1,102,792	66,254	6%	701,999	467,047
<i>WALL STREET DISTRICT</i>												
Yankee Doodle Garage	13,260	12,120	1,140	9%	6,915	6,345	71,922	59,056	12,867	22%	57,859	14,064
Wall St. Lot	5,660	4,857	803	17%	3,289	2,371	30,036	24,284	5,752	24%	17,522	12,514
Main St. Lot	8,312	7,014	1,298	19%	4,474	3,838	44,668	35,070	9,598	27%	20,553	24,114
Belden Ave Library Lot	0	109	(109)	-100%	0	-	0	543	(543)	-100%	0	0
SUB-TOTAL	27,232	24,099	3,133	13%	14,679	12,553	146,627	118,953	27,674	23%	95,935	50,692
<i>OTHER</i>												
FEMA/State Reimbursement	0	-	0	0	0	-	0	0	0	0	0	0
Investment Income/Other	3,336	9,753	(6,417)	-66%	3,666	(330)	37,595	48,763	(11,168)	-23%	16,838	20,757
Meters	46,159	30,954	15,204	49%	27,401	18,758	255,953	156,130	99,823	64%	152,129	103,824
Violations	98,696	57,081	41,615	73%	21,226	77,470	707,745	442,038	265,708	60%	289,377	418,368
SUB-TOTAL	148,190	97,788	50,403	52%	52,292	95,897	1,001,293	646,931	354,362	55%	458,345	542,949
NON-RR STATION TOTAL	359,066	334,632	24,434	7%	177,737	181,329	2,316,966	1,868,675	448,291	24%	1,256,279	1,060,687
<i>RAILROAD STATIONS</i>												
SNRR Garage	71,432	76,720	(5,288)	-7%	53,888	17,544	325,570	390,503	(64,933)	-17%	300,613	24,957
SNRR EB Lots	23,620	19,114	4,506	24%	3,926	19,694	98,608	93,720	4,887	5%	17,493	81,114
ENRR Lots	9,211	11,576	(2,365)	-20%	9,192	19	42,079	57,878	(15,800)	-27%	50,375	(8,296)
RR STATION TOTAL	104,263	107,410	(3,147)	-3%	67,006	37,257	466,256	542,102	(75,846)	-14%	368,481	97,774
TOTAL SYSTEM REVENUE	463,329	442,042	21,287	0	244,743	218,586	2,783,222	2,410,777	372,445	0	1,624,760	1,158,462
OPERATING EXPENSES												
<i>SOMO DISTRICT</i>												
Maritime Garage	75,289	65,992	9,297	14%	90,950	(15,661)	383,514	347,594	35,920	10%	416,145	(32,631)
Haviland Deck	13,464	28,776	(15,312)	-53%	12,949	515	78,421	143,621	(65,200)	-45%	66,369	12,052
Webster Lot	16,224	37,163	(20,939)	-56%	14,278	1,945	104,450	189,829	(85,379)	-45%	76,055	28,396
N. Water Lot	8,142	10,778	(2,636)	-24%	6,734	1,407	46,199	53,702	(7,503)	-14%	39,270	6,929
Liberty Square Lot	2,993	6,182	(3,188)	-52%	2,358	636	12,374	23,262	(10,888)	-47%	10,973	1,401
SUB-TOTAL	116,112	148,890	(32,778)	-22%	127,270	(11,158)	624,958	758,009	(133,051)	-18%	608,812	16,146
<i>WALL STREET DISTRICT</i>												
Yankee Doodle Garage	18,618	18,135	483	3%	19,011	(393)	100,693	88,857	11,835	13%	99,359	1,334
Wall St. Lot	4,625	7,240	(2,615)	-36%	3,293	1,332	26,844	36,496	(9,652)	-26%	15,158	11,686
Main St. Lot	4,032	7,258	(3,226)	-44%	3,419	613	23,120	36,584	(13,464)	-37%	16,226	6,894
Belden Ave Library Lot	1,935	4,364	(2,429)	-56%	1,672	263	9,545	16,547	(7,002)	-42%	10,013	(467)
SUB-TOTAL	29,211	36,998	(7,787)	-21%	27,395	1,816	160,202	178,484	(18,282)	-10%	140,756	19,447
<i>OTHER</i>												
Administration	0	-	0	0	0	-	0	0	0	0	0	0
Snow Removal - FEMA	0	-	0	0	0	-	0	0	0	0	0	0
Meters/Enforcement	95,237	73,287	21,951	30%	55,224	40,013	460,446	365,079	95,366	26%	327,658	132,788
SUB-TOTAL	95,237	73,287	21,951	30%	55,224	40,013	460,446	365,079	95,366	26%	327,658	132,788
NON-RR STATION TOTAL	240,560	259,174	(18,614)	-7%	209,889	30,671	1,245,606	1,301,572	(55,966)	-4%	1,077,226	168,381
<i>RAILROAD STATIONS</i>												
SNRR Garage	81,864	69,949	11,915	17%	103,843	(21,978)	486,254	369,229	117,024	32%	498,851	(12,598)
SNRR EB Lots	23,190	24,566	(1,377)	-6%	10,051	13,138	101,085	122,840	(21,755)	-18%	57,054	44,030
ENRR Lots	5,830	10,141	(4,311)	-43%	4,270	1,560	23,530	43,685	(20,155)	-46%	27,043	(3,513)
RR STATION TOTAL	110,884	104,656	6,228	6%	118,164	(7,280)	610,868	535,754	75,114	14%	582,948	27,920
TOTAL OPERATING EXP.	351,444	363,830	(12,386)	-3%	328,053	23,391	1,856,474	1,837,326	19,148	1%	1,660,174	196,301
Debt Svc. P&I	96,635	96,635	0	0%	70,149	26,486	483,174	483,174	0	0%	350,743	132,432
Reserve & Replacement	11,250	11,250	0	0%	0	11,250	56,250	56,250	0	0%	0	56,250
Sub.Total Debt service	107,885	107,885	0	0%	70,149	37,736	539,424	539,424	0	0%	350,743	188,682
TOTAL EXPENSES	459,329	471,715	(12,386)	-3%	398,201	61,127	2,395,899	2,376,751	19,148	1%	2,010,916	384,982
Fund Balance	4,001	(29,673)	33,674	-113%	(153,458)	157,459	387,323	34,026	353,297	1038%	(386,157)	773,480

Summary Income Statement
Norwalk Parking Authority
For the Period Ending November, 2021

CURRENT MONTH						YEAR-TO-DATE					FISCAL YEAR	
	Actual	Budget	Var \$	Var %	Actual PY	Actual	Budget	Var \$	Var %	Actual PY	Forecast	Budget
REVENUES:												
Parking Revenue	459,994	432,289	27,704	6.4%	241,077	2,745,626	2,362,014	383,613	16.2%	1,607,921		5,861,374
Other Revenue	3,336	9,753	(6,417)	-65.8%	3,666	37,595	48,763	(11,168)	-22.9%	16,838		117,032
Total System Revenue	463,329	442,042	21,287	4.8%	244,743	2,783,222	2,410,777	372,445	15.4%	1,624,760	0	5,978,406
EXPENSES:												
Operations	300,079	300,820	(741)	-0.2%	246,850	1,553,071	1,522,277	30,793	2.0%	1,227,268		3,911,143
City Support/Admin Svcs	51,365	63,010	(11,645)	-18.5%	81,203	303,404	315,049	(11,645)	-3.7%	432,906		756,117
Debt Service	96,635	96,635	0	0.0%	70,149	483,174	483,174	-	0.0%	350,743		1,159,618
Capital Reserve &Replacement	11,250	11,250	0	0.0%	0	56,250	56,250	-	0.0%	0		135,000
Total Expenses	459,329	471,715	(12,386)	-2.6%	398,201	2,395,899	2,376,751	19,148	0.8%	2,010,916	0	5,961,879
Fund Balance	4,001	(29,673)	33,674	-113.5%	(153,458)	387,323	34,026	353,297	1038.3%	(386,157)	0	16,527

LAZ Parking Management
Norwalk Parking Authority
For the Five Months Ending November 30, 2021

					Prev.	Year-to-Date				Prev.	Fiscal Year	
	ACTUAL	BUDGET	VARIANCE	% VARIANCE	ACTUAL	ACTUAL	BUDGET	VARIANCE	% VARIANCE	ACTUAL YTD	FORECAST	ANNUAL BUDGET
PARKING REVENUE												
Monthly Parking	182,400.99	197,214.28	(14,813.29)	(7.51%)	145,710.14	903,163.57	986,071.40	(82,907.83)	(8.41%)	822,751.42		2,366,571.36
Transient Parking	152,749.37	168,900.33	(16,150.96)	(9.56%)	58,969.85	992,156.85	889,778.90	102,377.95	11.51%	418,026.02		2,568,690.84
Meter Revenue (Sono)	49,089.59	32,919.82	16,169.77	49.12%	29,140.83	272,205.62	166,044.25	106,161.37	63.94%	161,789.09		466,557.65
Parking Violation	98,696.00	57,080.64	41,615.36	72.91%	21,226.00	707,895.39	442,037.76	265,857.63	60.14%	289,727.25		782,088.96
Less: Refunds	0.00	0.00	0.00	0.00%	0.00	(389.29)	0.00	(389.29)	0.00%	(645.00)		0.00
Less: Sales Tax	(22,942.40)	(23,825.75)	883.35	(3.71%)	(13,960.54)	(129,405.81)	(121,918.51)	(7,487.30)	6.14%	(83,727.53)		(322,534.64)
TOTAL PARKING REVENUE	459,993.55	432,289.32	27,704.23	6.41%	241,076.88	2,745,626.33	2,362,013.80	383,612.53	16.24%	1,607,921.25		5,861,374.17
OTHER REVENUE												
Art Program	0.00	100.00	(100.00)	(100.00%)	0.00	0.00	500.00	(500.00)	(100.00%)	0.00		1,200.00
Lease Income - SNRR/MTG	3,041.67	2,982.98	58.69	1.97%	2,983.01	15,359.55	14,914.90	444.65	2.98%	13,647.49		35,795.76
Lease Income - Webster												
Lease Income - YDG	0.00	1,100.00	(1,100.00)	(100.00%)	418.00	1,672.00	5,500.00	(3,828.00)	(69.60%)	1,672.00		13,200.00
SNRR/ENRR Concessions	(289.00)	3,403.00	(3,692.00)	(108.49%)	0.00	0.00	17,015.00	(17,015.00)	(100.00%)	0.00		40,836.00
Advertising Revenue	0.00	1,166.66	(1,166.66)	(100.00%)	0.00	18,954.82	5,833.30	13,121.52	224.94%	0.00		13,999.92
Investment Income	0.00	666.67	(666.67)	(100.00%)	0.00	0.00	3,333.35	(3,333.35)	(100.00%)	0.00		8,000.04
ATM Machines	583.00	333.33	249.67	74.90%	265.00	1,609.00	1,666.65	(57.65)	(3.46%)	1,519.00		3,999.96
TOTAL OTHER REVENUE	3,335.67	9,752.64	(6,416.97)	(65.80%)	3,666.01	37,595.37	48,763.20	(11,167.83)	(22.90%)	16,838.49		117,031.68
TOTAL SYSTEM REVENUE	463,329.22	442,041.96	21,287.26	4.82%	244,742.89	2,783,221.70	2,410,777.00	372,444.70	15.45%	1,624,759.74		5,978,405.85
OPERATING EXPENSES												
Gross Wages	92,349.51	97,078.31	(4,728.80)	(4.87%)	93,510.62	521,121.36	533,930.70	(12,809.34)	(2.40%)	497,553.54		1,262,018.02
Payroll Taxes	11,284.75	12,280.40	(995.65)	(8.11%)	11,431.62	61,986.58	67,542.22	(5,555.64)	(8.23%)	60,953.16		159,645.24
Worker's Compensation	3,746.68	4,077.29	(330.61)	(8.11%)	3,795.48	21,620.63	22,425.10	(804.47)	(3.59%)	20,228.05		53,004.78
Group Health Insurance	10,011.68	10,193.23	(181.55)	(1.78%)	11,237.28	56,270.29	56,062.76	207.53	0.37%	56,016.32		132,511.98
401(k) Company Match	1,784.16	1,941.55	(157.39)	(8.11%)	1,807.36	10,295.61	10,678.55	(382.94)	(3.59%)	9,632.43		25,240.20
Security Services	3,413.17	10,833.34	(7,420.17)	(68.49%)	136.94	40,094.36	54,166.70	(14,072.34)	(25.98%)	29,789.02		130,000.08
Equipment Expense	1,163.65	8,333.33	(7,169.68)	(86.04%)	1,703.20	1,171.57	41,666.65	(40,495.08)	(97.19%)	2,391.80		99,999.96
Vehicle Expense	2,099.81	7,499.99	(5,400.18)	(72.00%)	0.00	19,585.79	37,499.95	(17,914.16)	(47.77%)	8,398.51		89,999.88
Building Repair & Maintenance	39,929.03	21,871.66	18,057.37	82.56%	21,642.27	219,136.98	136,963.30	82,173.68	60.00%	145,479.51		374,694.92
Sanitation Expense	2,102.40	1,660.00	442.40	26.65%	1,852.25	12,912.37	8,300.00	4,612.37	55.57%	9,673.91		19,920.00
Operating Expenses	8,062.10	8,333.33	(271.23)	(3.25%)	6,356.58	41,054.99	41,666.65	(611.66)	(1.47%)	32,311.66		99,999.96
Elevator Repair & Maintenance	2,930.52	2,300.00	630.52	27.41%	2,974.89	6,243.33	11,500.00	(5,256.67)	(45.71%)	15,707.98		27,600.00
Snow Removal	0.00	20,750.00	(20,750.00)	(100.00%)	0.00	0.00	20,750.00	(20,750.00)	(100.00%)	0.00		275,000.00
Signage	8,963.18	4,166.68	4,796.50	115.12%	0.00	18,294.09	20,833.40	(2,539.31)	(12.19%)	780.00		50,000.16
Tickets	0.00	1,250.02	(1,250.02)	(100.00%)	0.00	20,312.05	6,250.10	14,061.95	224.95%	0.00		15,000.24
Liability Insurance	11,122.54	10,898.73	223.81	2.05%	5,814.96	66,810.50	59,689.27	7,121.23	11.93%	38,946.27		147,448.99
Maritime Garage Condo Fees	1,779.45	1,925.76	(146.31)	(7.60%)	1,779.45	8,897.25	9,628.80	(731.55)	(7.60%)	8,897.25		23,109.12
Uniforms	4,180.00	833.32	3,346.68	401.61%	0.00	4,180.00	4,166.60	13.40	0.32%	2,326.00		9,999.84
Management Fees LAZ	8,333.33	8,333.33	0.00	0.00%	8,333.33	41,666.65	41,666.65	0.00	0.00%	41,666.65		99,999.96
Bank and Credit Card Fees	23,231.99	12,640.99	10,591.00	83.78%	15,315.09	122,383.45	68,794.72	53,588.73	77.90%	75,850.24		172,520.82
Office Expense	929.98	2,407.09	(1,477.11)	(61.36%)	163.74	6,730.78	12,035.45	(5,304.67)	(44.08%)	5,364.04		28,885.08
Service Contract	6,977.42	10,416.66	(3,439.24)	(33.02%)	32,399.07	75,427.75	52,083.30	23,344.45	44.82%	56,717.55		124,999.92
Utilities	3,791.31	7,535.76	(3,744.45)	(49.69%)	10,773.75	19,415.09	37,678.80	(18,263.71)	(48.47%)	24,231.12		90,429.12
Telephone	8,762.30	7,426.21	1,336.09	17.99%	9,262.54	43,280.94	37,131.05	6,149.89	16.56%	47,310.39		89,114.52
Permit/Violation Management	26,379.12	8,333.33	18,045.79	216.55%	3,478.88	66,566.72	41,666.65	24,900.07	59.76%	29,161.07		99,999.96
Marketing and Communication	0.00	5,000.00	(5,000.00)	(100.00%)	3,080.29	3,409.00	25,000.00	(21,591.00)	(86.36%)	7,881.76		60,000.00
Parking Program	16,751.00	8,333.33	8,417.67	101.01%	0.00	44,202.50	41,666.65	2,535.85	6.09%	99,999.96		99,999.96
Contingency Fund	0.00	4,166.68	(4,166.68)	(100.00%)	0.00	0.00	20,833.40	(20,833.40)	(100.00%)	0.00		50,000.16
TOTAL OPERATING EXPENSES	300,079.08	300,820.32	(741.24)	(0.25%)	246,849.59	1,553,070.63	1,522,277.42	30,793.21	2.02%	1,227,268.23		3,911,142.87
CITY ADMINISTERED EXPENSES												
Enforcement Officers Wages	0.00	0.00	0.00	0.00%	5,296.12	0.00	0.00	0.00	0.00%	53,370.55		0.00
Other City Payroll Expenses	38,333.35	38,333.35	0.00	0.00%	28,041.59	191,666.75	191,666.75	0.00	0.00%	140,207.95		460,000.20
Social Security	0.00	0.00	0.00	0.00%	2,550.08	0.00	0.00	0.00	0.00%	12,750.40		0.00
Health Insurance	0.00	0.00	0.00	0.00%	8,365.05	0.00	0.00	0.00	0.00%	41,825.25		0.00
Worker's Compensation	0.00	0.00	0.00	0.00%	237.71	0.00	0.00	0.00	0.00%	1,188.55		0.00
Pension	0.00	0.00	0.00	0.00%	4,551.82	0.00	0.00	0.00	0.00%	22,759.10		0.00
City Provided Liability Insurance	0.00	0.00	0.00	0.00%	4,167.92	0.00	0.00	0.00	0.00%	20,839.60		0.00
Unemployment	0.00	0.00	0.00	0.00%	72.26	0.00	0.00	0.00	0.00%	361.30		0.00
Electric	7,567.48	19,212.62	(11,645.14)	(60.61%)	19,212.62	84,417.96	96,063.10	(11,645.14)	(12.12%)	96,063.10		230,551.44
Sewer	922.18	922.18	0.00	0.00%	0.00	4,610.90	4,610.90	0.00	0.00%	0.00		11,066.16
Professional Services	3,750.00	3,750.00	0.00	0.00%	8,333.00	18,750.00	18,750.00	0.00	0.00%	41,665.00		45,000.00
Business Expense	374.97	374.97	0.00	0.00%	374.97	1,874.85	1,874.85	0.00	0.00%	1,874.85		4,499.64
Legal Service Retainer	416.66	416.66	0.00	0.00%	0.00	2,083.30	2,083.30	0.00	0.00%	0.00		4,999.92
TOTAL CITY ADMINISTERED EXPENSES	51,364.64	63,009.78	(11,645.14)	(18.48%)	81,203.14	303,403.76	315,048.90	(11,645.14)	(3.70%)	432,905.65		756,117.36
SUBTOTAL OPERATING EXPENSES	351,443.72	363,830.10	(12,386.38)	(3.40%)	328,052.73	1,856,474.39	1,837,326.32	19,148.07	1.04%	1,660,173.88		4,667,260.23
Debt Service Interest	30,327.70	30,327.70	0.00	0.00%	19,539.93	151,638.50	151,638.50	0.00	0.00%	97,699.65		363,932.40
Debt Service Principle	66,307.17	66,307.17	0.00	0.00%	50,690.88	331,535.85	331,535.85	0.00	0.00%	253,042.90		795,686.04
SUBTOTAL DEBT SERVICE	96,634.87	96,634.87	0.00	0.00%	70,148.51	483,174.35	483,174.35	0.00	0.00%	350,742.55		1,159,618.44
Capital Reserve and Replacement	11,249.99	11,249.99	0.00	0.00%	0.00	56,249.95	56,249.95	0.00	0.00%	0.00		134,999.88
TOTAL EXPENSES	459,328.58	471,714.96	(12,386.38)	(2.63%)	398,201.24	2,395,898.69	2,376,750.62	19,148.07	0.81%	2,010,916.43		5,961,878.55
Fund Balance	4,000.64	(29,673.00)	33,673.64	(113.48%)	(153,458.35)	387,323.01	34,026.38	353,296.63	1,038.30%	(386,156.69)		16,527.30

Norwalk Parking Authority
FY 2020/2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
<u>Meters/Violations</u>													
Revenues	131,722	93,092	48,627	78,773	48,627								400,839
Operations	43,821	56,974	39,631	35,392	37,793								213,612
City Support/Admin Svcs	44,321	17,431	17,431	17,431	17,431								114,047
Debt Service	214	214	214	214	214								1,070
Capital Res. & Repl.	0	0	0	0	0								0
Expenses	88,357	74,620	57,276	53,038	55,438	0	0	0	0	0	0	0	328,728
Balance	43,365	18,472	(8,649)	25,735	(6,811)	0	0	0	0	0	0	0	72,111
<u>SNRR Garage/Lot</u>													
Revenues	70,736	69,826	66,688	64,961	61,062								333,273
Operations	108,761	82,255	78,356	98,646	95,396								463,413
City Support/Admin Svcs	18,498	18,498	18,498	18,498	18,498								92,492
Debt Service	7,527	7,527	7,527	7,527	7,527								37,636
Capital Res. & Repl.	0	0	0	0	0								0
Expenses	134,787	108,280	104,382	124,671	121,421	0	0	0	0	0	0	0	593,541
Balance	(64,051)	(38,454)	(37,693)	(59,710)	(60,359)	0	0	0	0	0	0	0	(260,268)
<u>Maritime Garage</u>													
Revenues	52,170	60,966	51,345	44,223	40,623								249,326
Operations	64,483	57,946	51,132	75,363	71,882								320,805
City Support/Admin Svcs	19,068	19,068	19,068	19,068	19,068								95,340
Debt Service	47,754	47,754	47,754	47,754	47,754								238,771
Capital Res. & Repl.	0	0	0	0	0								0
Expenses	131,305	124,768	117,954	142,185	138,704	0	0	0	0	0	0	0	654,916
Balance	(79,135)	(63,802)	(66,609)	(97,962)	(98,082)	0	0	0	0	0	0	0	(405,590)
<u>Haviland Deck</u>													
Revenues	47,130	51,069	41,252	54,938	34,963								229,351
Operations	5,322	6,761	6,087	9,742	6,572								34,484
City Support/Admin Svcs	6,377	6,377	6,377	6,377	6,377								31,885
Debt Service	12,566	12,566	12,566	12,566	12,566								62,832
Capital Res. & Repl.	0	0	0	0	0								0
Expenses	24,265	25,704	25,030	28,685	25,516	0	0	0	0	0	0	0	129,201
Balance	22,864	25,365	16,222	26,252	9,447	0	0	0	0	0	0	0	100,151
<u>Yankee Doodle Gar.</u>													
Revenues	4,522	37,637	3,488	6,550	7,333								59,531
Operations	18,566	18,484	15,249	13,726	15,430								81,456

Summary Trend Report (by Location)

Norwalk Parking Authority

FY 2020/2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
City Support/Admin Svcs	3,581	3,581	3,581	3,581	3,581								17,903
Debt Service	0	0	0	0	0								0
Capital Res. & Repl.	0	0	0	0	0								0
Expenses	22,147	22,065	18,829	17,307	19,011	0	0	0	0	0	0	0	99,359
Balance	(17,624)	15,573	(15,342)	(10,756)	(11,678)	0	0	0	0	0	0	0	(39,828)

Webster Lot

Revenues	29,234	31,401	41,167	21,230	24,555								147,586
Operations	5,669	7,174	7,183	11,257	6,655								37,937
City Support/Admin Svcs	7,624	7,624	7,624	7,624	7,624								38,118
Debt Service	2,087	2,087	2,087	2,087	2,087								10,434
Capital Res. & Repl.	0	0	0	0	0								0
Expenses	15,379	16,884	16,893	20,967	16,365	0	0	0	0	0	0	0	86,489
Balance	13,855	14,517	24,274	263	8,190	0	0	0	0	0	0	0	61,097

North Water Lot

Revenues	13,566	14,678	13,055	12,389	8,035								61,723
Operations	5,258	5,100	4,752	7,410	4,230								26,750
City Support/Admin Svcs	2,504	2,504	2,504	2,504	2,504								12,521
Debt Service	0	0	0	0	0								0
Capital Res. & Repl.	0	0	0	0	0								0
Expenses	7,762	7,604	7,256	9,914	6,734	0	0	0	0	0	0	0	39,270
Balance	5,804	7,074	5,800	2,475	1,301	0	0	0	0	0	0	0	22,453

Wall St. Lot

Revenues	3,415	3,376	3,503	3,939	3,289								17,522
Operations	819	1,227	1,145	2,157	1,664								7,012
City Support/Admin Svcs	1,629	1,629	1,629	1,629	1,629								8,146
Debt Service	0	0	0	0	0								0
Capital Res. & Repl.	0	0	0	0	0								0
Expenses	2,448	2,857	2,775	3,786	3,293	0	0	0	0	0	0	0	15,158
Balance	968	519	729	153	(4)	0	0	0	0	0	0	0	2,364

Main St. Lot

Revenues	3,107	3,883	4,519	4,569	4,474								20,553
Operations	1,001	1,393	1,478	2,348	1,772								7,994
City Support/Admin Svcs	1,646	1,646	1,646	1,646	1,646								8,232
Debt Service	0	0	0	0	0								0
Capital Res. & Repl.	0	0	0	0	0								0

FY 2020/2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
Expenses	2,648	3,040	3,125	3,995	3,419	0	0	0	0	0	0	0	16,226
Balance	460	844	1,395	574	1,056	0	0	0	0	0	0	0	4,327
<u>Belden Ave Library</u>													
Revenues	0	0	0	0	0								0
Operations	1,638	1,691	1,680	1,751	1,276								8,035
City Support/Admin Svcs	395	395	395	395	395								1,977
Debt Service	0	0	0	0	0								0
Capital Res. & Repl.	0	0	0	0	0								0
Expenses	2,033	2,086	2,076	2,146	1,672	0	0	0	0	0	0	0	10,013
Balance	(2,033)	(2,086)	(2,076)	(2,146)	(1,672)	0	0	0	0	0	0	0	(10,013)
<u>ENRR Lots</u>													
Revenues	11,164	10,584	9,887	9,548	9,192								50,375
Operations	4,204	3,227	3,373	5139	2,562								18,505
City Support/Admin Svcs	1,708	1,708	1,708	1,708	1,708								8,538
Debt Service	0	0	0	0	0								0
Capital Res. & Repl.	0	0	0	0	0								0
Expenses	5,911	4,934	5,081	6847	4,270	0	0	0	0	0	0	0	27,043
Balance	5,253	5,649	4,806	2,701	4,922	0	0	0	0	0	0	0	23,332
<u>Liberty Square Lot</u>													
Revenues	2,601	2,895	2,892	3034	2,590								14,012
Operations	1,489	1,155	1,525	1481	1,616								7,265
City Support/Admin Svcs	741	741	741	741	741								3,707
Debt Service	0	0	0	0	0								0
Capital Res. & Repl.	0	0	0	0	0								0
Expenses	2,230	1,896	2,267	2222	2,358								10,973
Balance	371	999	625	812	232								3,039
Revenues	369,367	379,406	286,424	304,153	244,743	0	0	0	0	0	0	0	1,584,093
Operations	261,030	243,386	211,591	264,412	246,850	0	0	0	0	0	0	0	1,227,268
City Support/Admin Svcs	108,093	81,203	81,203	81,203	81,203	0	0	0	0	0	0	0	432,906
Debt Service	70,149	70,149	70,149	70,149	70,149	0	0	0	0	0	0	0	350,743
Capital Res. & Repl.	0	0	0	0	0	0	0	0	0	0	0	0	0
Expenses	439,272	394,738	362,943	415,763	398,201	0	0	0	0	0	0	0	2,010,916
Fund Balance	(69,904)	(15,332)	(76,519)	(111,610)	(153,458)	0	0	0	0	0	0	0	(426,824)

Summary Trend Report (by Location)

Norwalk Parking Authority

FY 2021/2022

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
<u>Meters/Violations</u>															
Revenues	216,679	223,547	191,386	187,232	144,855								963,698		
Operations	84,933	72,242	109,456	55,643	84,504								406,778	42%	66%
City Support/Admin Svcs	10,734	10,734	10,734	10,734	10,734								53,668	6%	9%
Debt Service	27,726	27,726	27,726	27,726	27,726								138,630	14%	23%
Capital Res. & Repl.	2,765	2,765	2,765	2,765	2,765								13,825	1%	2%
Expenses	126,158	113,467	150,681	96,867	125,728	0	0	0	0	0	0	0	612,901		
Balance	90,521	110,080	40,705	90,364	19,126	0	0	0	0	0	0	0	350,797	36%	
														100%	100%
<u>SNRR Garage/Lot</u>															
Revenues	83,467	85,150	89,428	91,735	98,388								448,167		
Operations	125,040	93,137	93,413	99,901	98,964								510,456	114%	82%
City Support/Admin Svcs	17,698	17,698	17,698	17,698	6,090								76,882	17%	12%
Debt Service	5,460	5,460	5,460	5,460	5,460								27,302	6%	4%
Capital Res. & Repl.	2,168	2,168	2,168	2,168	2,168								10,838	2%	2%
Expenses	150,366	118,463	118,739	125,227	112,682	0	0	0	0	0	0	0	625,478		
Balance	(66,900)	(33,314)	(29,311)	(33,492)	(14,294.49)	0	0	0	0	0	0	0	(177,311)	-40%	
														100%	100%
<u>Maritime Garage</u>															
Revenues	149,858	113,073	72,628	55,608	52,598								443,766		
Operations	79,978	73,896	58,704	54,289	59,881								326,749	74%	53%
City Support/Admin Svcs	10,339	10,339	10,339	10,339	15,407								56,765	13%	9%
Debt Service	46,392	46,392	46,392	46,392	46,392								231,959	52%	37%
Capital Res. & Repl.	1,077	1,077	1,077	1,077	1,077								5,386	1%	1%
Expenses	137,786	131,705	116,512	112,098	122,757	0	0	0	0	0	0	0	620,858		
Balance	12,072	(18,632)	(43,885)	(56,489)	(70,159)	0	0	0	0	0	0	0	(177,093)	-40%	
														100%	100%
<u>Haviland Deck</u>															
Revenues	59,696	64,137	55,660	56,888	54,132								290,512		
Operations	16,153	8,084	8,548	8,538	9,011								50,334	17%	37%
City Support/Admin Svcs	5,908	5,908	5,908	5,908	4,453								28,087	10%	21%
Debt Service	10,218	10,218	10,218	10,218	10,218								51,089	18%	38%
Capital Res. & Repl.	1,264	1,264	1,264	1,264	1,264	0	0	0	0	0	0	0	6,319	2%	5%
Expenses	33,543	25,474	25,938	25,928	24,946	0	0	0	0	0	0	0	135,829		
Balance	26,152	38,663	29,722	30,960	29,186	0	0	0	0	0	0	0	154,683	53%	
														100%	100%
<u>Yankee Doodle Gar.</u>															
Revenues	12,713	6,802	23,936	21,032	13,260								77,741		
Operations	18,593	15,747	16,497	17,679	15,229								83,744	108%	79%
City Support/Admin Svcs	3,390	3,390	3,390	3,390	3,390								16,948	22%	16%
Debt Service	633	633	633	633	633								3,164	4%	3%
Capital Res. & Repl.	521	521	521	521	521	0	0	0	0	0	0	0	2,604	3%	2%
Expenses	23,136	20,290	21,040	22,222	19,772	0	0	0	0	0	0	0	106,461		
Balance	(10,423)	(13,489)	2,895	(1,190)	(6,512)	0	0	0	0	0	0	0	(28,719)	-37%	
														100%	100%
<u>Webster Lot</u>															
Revenues	62,925	70,590	60,572	70,024	60,376								324,487		
Operations	21,326	10,505	13,742	14,413	12,689								72,676	22%	58%

Summary Trend Report (by Location)

Norwalk Parking Authority

FY 2021/2022

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
City Support/Admin Svcs	7,060	7,060	7,060	7,060	3,534								31,775	10%	25%
Debt Service	2,569	2,569	2,569	2,569	2,569								12,845	4%	10%
Capital Res. & Repl.	1,525	1,525	1,525	1,525	1,525								7,625	2%	6%
Expenses	32,481	21,659	24,896	25,567	20,318	0	0	0	0	0	0	0	124,921		
Balance	30,444	48,931	35,676	44,457	40,058	0	0	0	0	0	0	0	199,566	62%	
														100%	100%
North Water Lot															
Revenues	23,223	31,215	17,125	15,432	13,364								100,359		
Operations	7,912	5,386	7,710	7,888	5,868								34,764	35%	67%
City Support/Admin Svcs	2,290	2,290	2,290	2,290	2,274								11,435	11%	22%
Debt Service	597	597	597	597	597								2,987	3%	6%
Capital Res. & Repl.	575	575	575	575	575								2,877	3%	6%
Expenses	11,375	8,849	11,173	11,351	9,315	0	0	0	0	0	0	0	52,063		
Balance	11,848	22,366	5,951	4,081	4,050	0	0	0	0	0	0	0	48,296	48%	
														100%	100%
Wall St. Lot															
Revenues	5,826	6,845	5,674	6,031	5,660								30,036		
Operations	9,473	2,516	2,638	1,643	3,139								19,409	65%	61%
City Support/Admin Svcs	1,487	1,487	1,487	1,487	1,487								7,435	25%	23%
Debt Service	595	595	595	595	595								2,975	10%	9%
Capital Res. & Repl.	384	384	384	384	384	0	0	0	0	0	0	0	1,919	6%	6%
Expenses	11,938	4,982	5,104	4,109	5,604	0	0	0	0	0	0	0	31,737		
Balance	(6,112)	1,863	570	1,922	56	0	0	0	0	0	0	0	(1,701)	-6%	
														100%	100%
Main St. Lot															
Revenues	9,186	9,438	8,898	8,834	8,312								44,668		
Operations	2,960	1,963	2,031	1,428	2,632								11,015	25%	39%
City Support/Admin Svcs	3,066	3,066	3,066	1,507	1,400								12,105	27%	43%
Debt Service	595	595	595	595	595								2,975	7%	11%
Capital Res. & Repl.	375	375	375	375	375								1,875	4%	7%
Expenses	6,996	5,999	6,067	3,906	5,002	0	0	0	0	0	0	0	27,970		
Balance	2,189	3,439	2,831	4,928	3,310	0	0	0	0	0	0	0	16,698	37%	
														100%	100%
Belden Ave Library															
Revenues	0	0	0	0	0								0		
Operations	1,578	1,560	1,683	1,346	1,574								7,741	#DIV/0!	60%
City Support/Admin Svcs	361	361	361	361	361								1,805	#DIV/0!	14%
Debt Service	595	595	595	595	595								2,975	#DIV/0!	23%
Capital Res. & Repl.	93	93	93	93	93								467	#DIV/0!	4%
Expenses	2,627	2,609	2,732	2,395	2,623	0	0	0	0	0	0	0	12,987		
Balance	(2,627)	(2,609)	(2,732)	(2,395)	(2,623)	0	0	0	0	0	0	0	(12,987)	#DIV/0!	
														#DIV/0!	100%
ENRR Lots															
Revenues	8,327	7,883	8,175	8,483	9,211								42,079		
Operations	3,190	4,168	4,006	4,778	4,271								20,413	49%	65%
City Support/Admin Svcs	0	0	0	1,558	1,558								3,117	7%	10%
Debt Service	1,255	1,255	1,255	1,255	1,255								6,274	15%	20%
Capital Res. & Repl.	328	328	328	328	328								1,640	4%	5%

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2021/2022

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
Expenses	4,773	5,751	5,589	7,919	7,412	0	0	0	0	0	0	0	31,444		
Balance	3,554	2,132	2,586	564	1,798	0	0	0	0	0	0	0	10,634	25%	
														100%	100%
Liberty Square Lot															
Revenues	3,497	3,747	3,941	3,349	3,173								17,709		
Operations	2,229	1,384	1,645	1,416	2,317								8,991	51%	68%
City Support/Admin Svcs	677	677	677	677	677								3,384	19%	26%
Debt Service	0	0	0	0	0								0	0%	0%
Capital Res. & Repl.	175	175	175	175	175								875	5%	7%
Expenses	3,081	2,236	2,497	2,267	3,169	0	0	0	0	0	0	0	13,249		
Balance	417	1,512	1,445	1,082	5	0	0	0	0	0	0	0	4,459	25%	
														100%	100%

TOTAL (All Loc.)															
Revenues	635,396	622,426	537,423	524,647	463,329	0	0	0	0	0	0	0	2,783,222		
Operations	373,366	290,589	320,075	268,962	300,079	0	0	0	0	0	0	0	1,553,071	56%	65%
City Support/Admin Svcs	63,010	63,010	63,010	63,010	51,365	0	0	0	0	0	0	0	303,404	11%	13%
Debt Service	96,635	96,635	96,635	96,635	96,635	0	0	0	0	0	0	0	483,174	17%	20%
Capital Res. & Repl.	11,250	11,250	11,250	11,250	11,250	0	0	0	0	0	0	0	56,250	2%	2%
Expenses	544,261	461,483	490,970	439,856	459,329	0	0	0	0	0	0	0	2,395,899		
Fund Balance	91,135	160,943	46,453	84,791	4,001	0	0	0	0	0	0	0	387,323	14%	

Transient Activity Report

November 2021

Transient Activity November 2021 Vs November 2020

The below analysis compares transient activity of November 2021 with November 2020. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano.

SNRR Parking Garage:

Transient activity for the month was higher when compared to same time last year. The increased activity for month is due to decreased activity last year because of COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. We are at 45% of our pre-covid activity level.

<u>Nov-19</u>
Average Per day
134
Average Per Weekday
158
Average per Weekend
79

<u>Nov-20</u>
Average Per day
9
Average Per Weekday
10
Average per Weekend
7

<u>Nov-21</u>
Average Per day
60
Average Per Weekday
64
Average per Weekend
50

SNRR Parking Lot:

Transient activity for the month was higher when compared to same time last year. The increased activity for the month is due to last year's decreased activity because of COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. We are at 57% of our pre-covid activity level.

<u>Nov-19</u>
Average Per day
119
Average Per Weekday
148
Average per Weekend
50

<u>Nov-20</u>
Average Per day
12
Average Per Weekday
14
Average per Weekend
5

<u>Nov-21</u>
Average Per day
67
Average Per Weekday
80
Average per Weekend
34

Maritime Garage:

We have seen an increased transient activity at the Maritime garage when compared to same time last year. Three years trend showed a decrease when compared to 2019. We are at 84% of our pre-covid activity level.

<u>Nov-19</u>
Average Per day
348
Average Per Weekday
234
Average per Weekend
613

<u>Nov-20</u>
Average Per day
146
Average Per Weekday
117
Average per Weekend
214

<u>Nov-21</u>
Average Per day
293
Average Per Weekday
222
Average per Weekend
488

Transient Activity November 2021 Vs November 2020

Webster Lot:

Transient activity for the month was higher when compared to same time last year. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. Average duration of stay for both weekends and weekdays were 2.5hours. For the month of November, we are at 63% of pre-covid activity level.

<u>Nov-19</u>
Average Per day
495
Average Per Weekday
405
Average per Weekend
704

<u>Nov-20</u>
Average Per day
95
Average Per Weekday
78
Average per Weekend
133

<u>Nov-21</u>
Average Per day
310
Average Per Weekday
253
Average per Weekend
464

Haviland Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed increased activity when compared to 2019. For the month, we are at 90% of our pre-covid activity level. Average duration of stay was 2.5hours for both weekdays and weekends.

<u>Nov-19</u>
Average Per day
237
Average Per Weekday
196
Average per Weekend
330

<u>Nov-20</u>
Average Per day
115
Average Per Weekday
101
Average per Weekend
149

<u>Nov-21</u>
Average Per day
214
Average Per Weekday
181
Average per Weekend
303

We have seen a total of 1,332 more Parkmobile transactions for the month.

Parkmobile Transactions			
	<u>2020/21</u>	<u>2021/22</u>	Variance
July	2061	3322	1261
August	2304	2873	569
September	2118	2720	602
October	2115	3165	1050
November	1396	2728	1332
Total	9994	14808	4814

Transient Activity November 2021 Vs November 2020

North Water Parking Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed a decrease when compared to 2019. For the month, we are at 75% of our pre-covid activity level. Average duration of stay was 2 hours during weekdays as well as weekends.

<u>Nov-19</u>
Average Per day
190
Average Per Weekday
159
Average per Weekend
263

<u>Nov-20</u>
Average Per day
98
Average Per Weekday
79
Average per Weekend
144

<u>Nov-21</u>
Average Per day
142
Average Per Weekday
115
Average per Weekend
219

We have seen a total of 556 more Parkmobile transactions for the month.

Parkmobile Transactions			
	<u>2020/21</u>	<u>2021/22</u>	Variance
July	1380	1897	517
August	1473	1471	-2
September	1316	1543	227
October	1291	1739	448
November	977	1533	556
Total	6437	8183	1746

Yankee Doodle Garage

Transient activity for the month was higher when compared to same time last year. Three years trend showed a decrease when compared to 2019. For the month, we are at 67% of our pre-covid activity level. Average duration of stay for both weekdays and weekends were about 5 hours.

<u>Nov-19</u>
Average Per day
62
Average Per Weekday
43
Average per Weekend
106

<u>Nov-20</u>
Average Per day
22
Average Per Weekday
23
Average per Weekend
21

<u>Nov-21</u>
Average Per day
41
Average Per Weekday
39
Average per Weekend
46

Main Street Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed a decrease when compared to 2019. For the month, we are at 79% of our pre-covid activity level. The average duration of stay for the parking lot was 2.5 hours both on weekdays and weekends.

<u>Nov-19</u>
Average Per day
136
Average Per Weekday
114
Average per Weekend
187

<u>Nov-20</u>
Average Per day
72
Average Per Weekday
66
Average per Weekend
87

<u>Nov-21</u>
Average Per day
107
Average Per Weekday
101
Average per Weekend
123

Wall Street Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed increased activity when compared to 2019. For the month, we are at 118% of our pre-covid activity level. Average duration of stay at the parking lot was 2.5hours for weekdays as well as weekends.

<u>Nov-19</u>
Average Per day
72
Average Per Weekday
71
Average per Weekend
73

<u>Nov-20</u>
Average Per day
57
Average Per Weekday
62
Average per Weekend
46

<u>Nov-21</u>
Average Per day
85
Average Per Weekday
89
Average per Weekend
72

Liberty Square Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. For the month, we are at 78% of our pre-covid activity level. Average duration of stay at the parking lot was 2 hours.

<u>Nov-19</u>
Average Per day
104
Average Per Weekday
88
Average per Weekend
142

<u>Nov-20</u>
Average Per day
72
Average Per Weekday
61
Average per Weekend
96

<u>Nov-21</u>
Average Per day
81
Average Per Weekday
74
Average per Weekend
100

Transient Activity November 2021 Vs November 2020

On-Street Parking

- On-street parking activity for the month was higher when compared to same time last year. For the month, we are at 95% of our pre-covid activity level. We are noticing strong on-street activity for the month.

Street	November 2021	November 2020	November 2019
Ann St.	637	277	553
Berkeley St.	33	17	47
Haviland St.	2340	1736	3205
Madison St.	149	133	161
Maple St.	341	149	249
Marshall St.	359	146	407
Merwin St	586	201	520
Monroe St.	89	45	280
N. Main St.	6360	4974	8137
N. Water St.	2652	1635	2769
Orchard St	2509	1469	2039
Quincy St.	1	0	0
S. Main St.	5498	4196	6547
W. Washington St.	1829	1467	2097
Washington St.	3805	11	5831
West Ave	2509	1855	2808
Uptown St.	9523	5091	5422
Grand Total	39,220	23,402	41,072

Transient Activity Report

July - November

Year-to-date Transient Activity Report

The below analysis compares 5 months (July – November) aggregate transient activity for the 2021/22 and 2020/21 fiscal years. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano.

SNRR Parking Garage:

Five months aggregate data showed increased transient activity in 2021/22 when compared to 2020/21 at the SNRR Garage. This is due to slow recovery from COVID-19 which started mid-March 2020. The location was in an upward trend before COVID-19 pandemic. Over five-month period, there were 5,971 more transactions for the current year compared to same time frame last year.

July - November Aggregate 2020/21
Average Per day
10
Average Per Weekday
11
Average per Weekend
7

July - November Aggregate 2021/22
Average Per day
49
Average Per Weekday
53
Average per Weekend
39

SNRR Parking Lot:

The SNRR Parking Lot activity has increased for the period compared to same time last year. This is due to the slow recovery from COVID-19 pandemic. Over five-month period, we have seen a total of 6,575 more transactions in 2021/22 when compared to 2020/21.

July - November Aggregate 2020/21
Average Per day
10
Average Per Weekday
12
Average per Weekend
5

July - November Aggregate 2021/22
Average Per day
53
Average Per Weekday
64
Average per Weekend
27

Maritime Parking Garage:

Maritime Parking Garage has seen increased activity for the period. The increase is due to recovery from COVID-19 pandemic coupled with the free admission program for CT residents at the Maritime Aquarium. Over five-month period, the Maritime Parking garage has seen 45,302 more transactions when compared to same time frame last year.

July - November Aggregate 2020/21
Average Per day
244
Average Per Weekday
201
Average per Weekend
350

July - November Aggregate 2021/22
Average Per day
540
Average Per Weekday
454
Average per Weekend
753

Year-to-date Transient Activity Report

Webster Parking Lot:

When comparing five months aggregate data for 2021/22 with 2020/21, the Webster parking lot has seen increased activity in 2021/22. This is due to slow recovery from COVID19 pandemic. Over five-month period, there were 33,489 more transactions in 2021/22 when compared to 2020/21.

July - November Aggregate 2020/21
Average Per day
134
Average Per Weekday
118
Average per Weekend
174

July - November Aggregate 2021/22
Average Per day
353
Average Per Weekday
286
Average per Weekend
520

Haviland Lot

Five months aggregate data showed an increased activity in 2021/22 at the Haviland Lot. This is due to increased activity as we recover from COVID-19. There were 11,128 more transactions this year when compared to same time last year.

July - November Aggregate 2020/21
Average Per day
167
Average Per Weekday
149
Average per Weekend
213

July - November Aggregate 2021/22
Average Per day
240
Average Per Weekday
206
Average per Weekend
325

There were 4,814 more pay by phone transaction in 2021/22 when compared to 2020/21.

Parkmobile Transactions			
	<u>2020/21</u>	<u>2021/22</u>	Variance
July	2061	3322	1261
August	2304	2873	569
Sept	2118	2720	602
Oct	2115	3165	1050
Nov	1396	2728	1332
Total	9994	14808	4814

Year-to-date Transient Activity Report

North Water Lot

North Water Parking Lot activity in 2021/22 has shown an increase when compared to 2020/21. Over five-month period, the parking lot has seen 4,265 more transactions in 2021/22 when compared to same period in 2020/21.

July - November Aggregate 2020/21	
Average Per day	143
Average Per Weekday	121
Average per Weekend	197

July - November Aggregate 2021/22	
Average Per day	171
Average Per Weekday	151
Average per Weekend	221

There were 1,746 more pay by phone transaction in 2021/22 when compared to 2020/21.

Parkmobile Transactions			
	2020/21	2021/22	Variance
July	1380	1897	517
August	1473	1471	-2
Sept	1316	1543	227
Oct	1291	1739	448
Nov	977	1533	556
Total	6437	8183	1746

Yankee Doodle Garage

Five months aggregate data at the Yankee Doodle Garage showed increased transient activity in 2021/22 when compared to same time frame in 2019/20. The increase is due to recovery from COVID-19 pandemic. The parking garage has seen 2,678 more transactions in 2021/22 when compared to same time frame in 2020/21.

July - November Aggregate 2020/21	
Average Per day	26
Average Per Weekday	25
Average per Weekend	26

July - November Aggregate 2021/22	
Average Per day	43
Average Per Weekday	41
Average per Weekend	49

Year-to-date Transient Activity Report

Main Street Lot

Five months aggregate data showed increased activity for 2021/22 when compared to same time frame in 2020/21. The increase is due to recovery from COVID-19. Over five-month period, the parking lot has seen 5,896 more transactions in 2021/22 when compared to same time in 2020/21.

July - November Aggregate 2020/21
Average Per day
77
Average Per Weekday
74
Average per Weekend
85

July - November Aggregate 2021/22
Average Per day
116
Average Per Weekday
111
Average per Weekend
127

Wall Street Lot

Five months aggregate data for the Wall Street Lot showed increased activity in 2021/22 when compared with 2020/21. Over five-month period, the parking lot has seen 3,427 more transactions in 2021/22 when compared to same time in 2020/21.

July - November Aggregate 2020/21
Average Per day
65
Average Per Weekday
69
Average per Weekend
56

July - November Aggregate 2021/22
Average Per day
88
Average Per Weekday
92
Average per Weekend
77

Liberty Square Lot

Five months aggregate data showed increased activity for the current year due to recovery from COVID-19 pandemic. Over five months period the parking lot has seen a total of 2,123 more transactions in 2021/22 when compared to 2020/21.

July - November Aggregate 2020/21
Average Per day
75
Average Per Weekday
65
Average per Weekend
101

July - November Aggregate 2021/22
Average Per day
89
Average Per Weekday
78
Average per Weekend
118

On-Street Parking

Five months aggregate data for On-Street operation showed increased activity in 2021/22 when compared to same time frame in 2020/21. This is due to increased activity in the area that matched our pre COVID-19 pandemic activity level. Over five months period, we have seen a total of 68,413 more transactions this year when compared to same time last year.

Year-to-date aggregate (July - November) with current Hours of operations			
Sub Area	Aggregate 2021/22	Aggregate 2020/21	Variance
Ann St.	3804	1879	1925
Berkeley St.	200	127	73
Haviland St.	13835	13481	354
Madison St.	1320	1099	221
Maple St.	1735	931	804
Marshall St.	2320	1714	606
Merwin St	3095	1749	1346
Monroe St.	481	329	152
N. Main St.	34624	30247	4377
N. Water St.	17294	11725	5569
Orchard St	13674	8213	5461
Quincy St.	5	3	2
S. Main St.	27992	25695	2297
W. Washington St.	9718	9370	348
Washington Str	16753	44	16709
West Ave	14076	11289	2787
Uptown Streets	51798	26416	25382
Grand Total	212724	144311	68413

Five Months Activity High Light:

Train station facilities (SNRR garage and Lot): – showed 12,546 more transactions. The increase is due to recovery from COVID-19 pandemic.

Maritime Garage: showed 45,302 more transactions. The increase is due to recovery from COVID-19 pandemic coupled with increased activity at the Maritime Aquarium because of the State free admission for CT residents' program (July – Aug).

Webster Lot: showed 33,489 more transactions. The increased activity is due to recovery from COVID19 pandemic.

Haviland Lot: showed 11,128 more transactions. Increased night and weekend activity.

North Water Lot: showed 4,268 more transactions due to recovery from COVID-19 pandemic.

Yankee Doodle Garage: showed 2,678 more transactions due to recovery from COVID-19 pandemic.

Main Street Parking Lot: showed 5,891 more transactions. The increase is mainly due to increased activity in the area.

Wall Street Parking Lot: showed 3,427 more transactions. The increase is due to an increased activity in the area.

Liberty Square Lot: showed 2,123 more transactions. The increase is due to recovery from COVID-19 pandemic.

On-Street Parking: showed 68,413 more transactions. This is due to increased activity.

Overall, SONO core business area excluding On-Street parking has seen 108,853 more transactions; when including On-Street parking, the area has seen 177,266 more transactions. When all Norwalk facilities (including SONO and Wall area) are reviewed as one, there were 189,267 more transactions this year compared to last year.

Courtesy Ticket Report

November 2021

Summary of courtesy tickets for November 2021		
	Nov-21	YTD
Number of courtesy card program dates	5	72
Total number of courtesy tickets given	463	2,661
\$ Value of Additional Meter Time	\$231.50	\$1,179.50
# Violations after Courtesy Time Expired	157	632
\$ value of courtesy tickets	\$7,650	\$50,725

November 2021 Courtesy Ticket Program

<u>Courtesy Tickets Tracking</u>				
Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Wednesday, November 03, 2021	101	50.5	30	\$1,775.00
Friday, November 12, 2021	74	37	31	\$1,075.00
Thursday, November 18, 2021	100	50	27	\$1,825.00
Saturday, November 20, 2021	81	40.5	32	\$1,225.00
Wednesday, November 24, 2021	107	53.5	37	\$1,750.00
<u>Total</u>	<u>463</u>	<u>\$231.50</u>	<u>157</u>	<u>\$7,650.00</u>

Courtesy Report

July - November

2021/22 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Saturday, July 10, 2021	15	7.5	7	\$200.00
Monday, July 12, 2021	100	50	31	\$1,725.00
Monday, July 19, 2021	65	32.5	34	\$775.00
Thursday, July 22, 2021	3	1.5	0	\$75.00
Friday, July 23, 2021	5	2.5	0	\$125.00
Monday, July 26, 2021	18	9	0	\$450.00
Tuesday, July 27, 2021	87	43.5	28	\$1,475.00
Wednesday, July 28, 2021	13	6.5	0	\$325.00
Thursday, July 29, 2021	9	4.5	0	\$225.00
Friday, July 30, 2021	24	12	0	\$600.00
Saturday, July 31, 2021	13	6.5	0	\$325.00
July Total	352	\$ 176.00	100	\$ 6,300.00

Monday, August 02, 2021	7	0	0	\$175.00
Tuesday, August 03, 2021	21	0	0	\$525.00
Wednesday, August 04, 2021	17	0	0	\$425.00
Thursday, August 05, 2021	12	0	0	\$300.00
Friday, August 06, 2021	23	0	0	\$575.00
Saturday, August 07, 2021	101	50.5	35	\$1,650.00
Monday, August 09, 2021	91	45.5	28	\$1,575.00
Tuesday, August 10, 2021	12	0	0	\$300.00
Wednesday, August 11, 2021	26	0	0	\$650.00
Thursday, August 12, 2021	11	0	0	\$275.00
Friday, August 13, 2021	19	0	0	\$475.00
Monday, August 16, 2021	8	0	0	\$200.00
Tuesday, August 17, 2021	22	0	0	\$550.00
Wednesday, August 18, 2021	109	54.5	13	\$2,400.00
Thursday, August 19, 2021	15	0	0	\$375.00
Friday, August 20, 2021	23	0	0	\$575.00
Saturday, August 21, 2021	7	0	0	\$175.00
Tuesday, August 24, 2021	5	0	0	\$125.00
Wednesday, August 25, 2021	13	0	0	\$325.00
Thursday, August 26, 2021	106	53	32	\$1,850.00
Friday, August 27, 2021	16	0	0	\$400.00
Saturday, August 28, 2021	8	0	0	\$200.00
Monday, August 30, 2021	23	0	0	\$575.00
Tuesday, August 31, 2021	14	0	0	\$350.00
August Total	709	\$ 203.50	108	\$ 15,025.00

2021/22 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Wednesday, September 01, 2021	6	3	0	\$150.00
Thursday, September 02, 2021	26	13	0	\$650.00
Friday, September 03, 2021	122	61	40	\$2,050.00
Saturday, September 04, 2021	7	3.5	0	\$175.00
Tuesday, September 07, 2021	76	38	15	\$1,525.00
Wednesday, September 08, 2021	8	4	0	\$200.00
Thursday, September 09, 2021	17	8.5	0	\$425.00
Friday, September 10, 2021	14	7	0	\$350.00
Monday, September 13, 2021	76	38	22	\$1,350.00
Tuesday, September 14, 2021	11	5.5	0	\$275.00
Wednesday, September 15, 2021	13	6.5	0	\$325.00
Thursday, September 16, 2021	29	14.5	0	\$725.00
Friday, September 17, 2021	14	7	0	\$350.00
Saturday, September 18, 2021	8	4	0	\$200.00
Monday, September 20, 2021	13	6.5	0	\$325.00
Tuesday, September 21, 2021	6	3	0	\$150.00
Wednesday, September 22, 2021	23	11.5	6	\$425.00
Thursday, September 23, 2021	23	11.5	5	\$450.00
Friday, September 24, 2021	102	51	41	\$1,525.00
Saturday, September 25, 2021	1	0.5	0	\$25.00
Sunday, September 26, 2021	1	0.5	0	\$25.00
Monday, September 27, 2021	12	6	0	\$300.00
Tuesday, September 28, 2021	71	35.5	25	\$1,150.00
Wednesday, September 29, 2021	12	6	2	\$250.00
Thursday, September 30, 2021	19	9.5	5	\$350.00
September Total	710	\$ 355.00	161	\$ 13,725.00
Friday, October 01, 2021	61	30.5	21	\$1,000.00
Wednesday, October 06, 2021	88	44	32	\$1,400.00
Friday, October 08, 2021	30	15	0	\$750.00
Monday, October 11, 2021	31	15.5	8	\$575.00
Saturday, October 16, 2021	70	35	13	\$1,425.00
Wednesday, October 20, 2021	113	56.5	28	\$2,125.00
Thursday, October 28, 2021	34	17	4	\$750.00
October Total	427	\$ 213.50	106	\$8,025.00
Wednesday, November 03, 2021	101	50.5	30	\$1,775.00
Friday, November 12, 2021	74	37	31	\$1,075.00
Thursday, November 18, 2021	100	50	27	\$1,825.00
Saturday, November 20, 2021	81	40.5	32	\$1,225.00
Wednesday, November 24, 2021	107	53.5	37	\$1,750.00
November Total	463	\$ 231.50	157	\$7,650.00
Grand Total	2661	\$1,179.50	632	\$50,725.00

Ticket Issuance Report

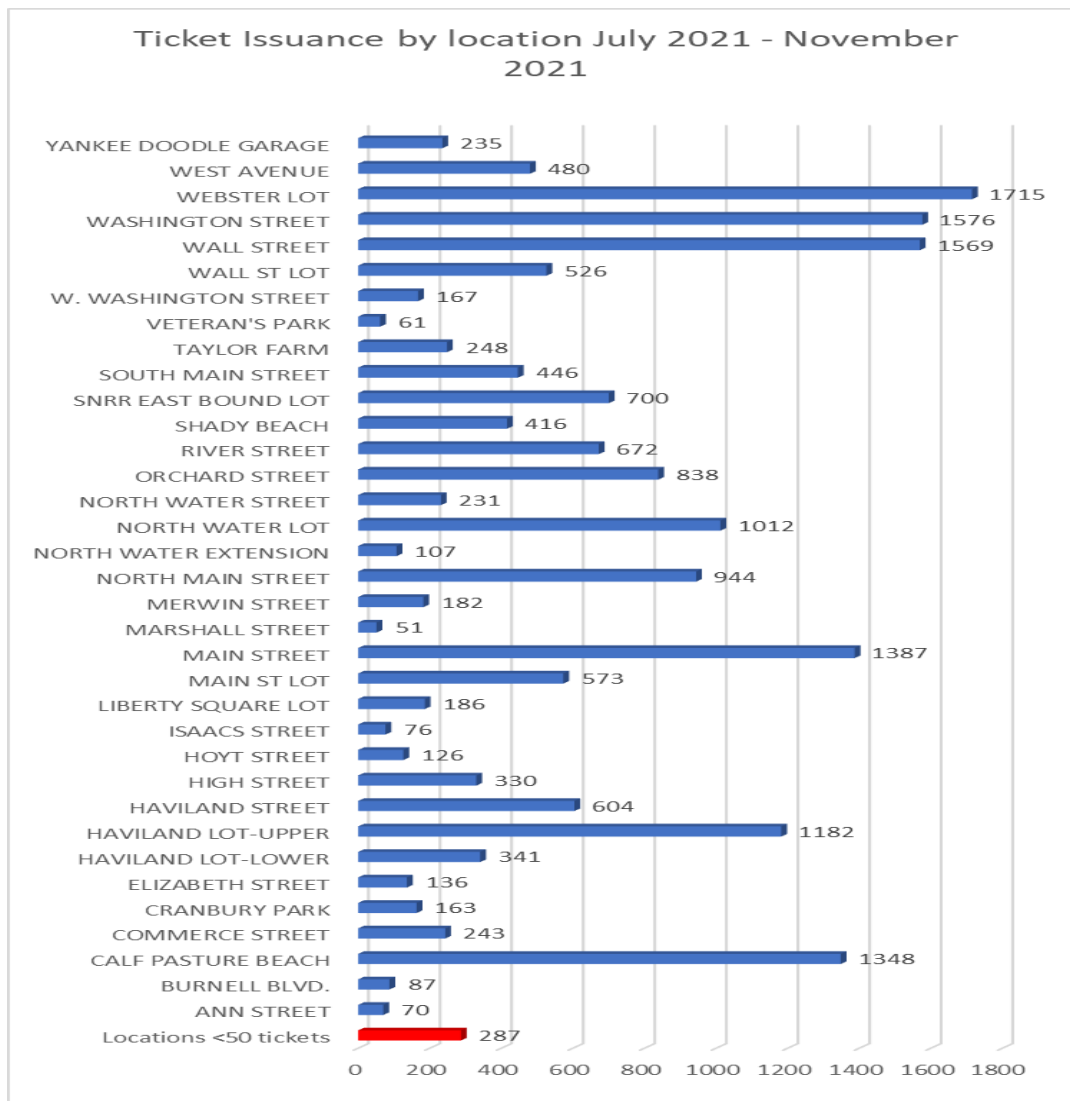
July - November

Ticket Issuance Report July 2021 - November 2021

There were total of 16,315 tickets issued in Norwalk from July 2021 through November 2021. Below is the breakdown of the types of violations:

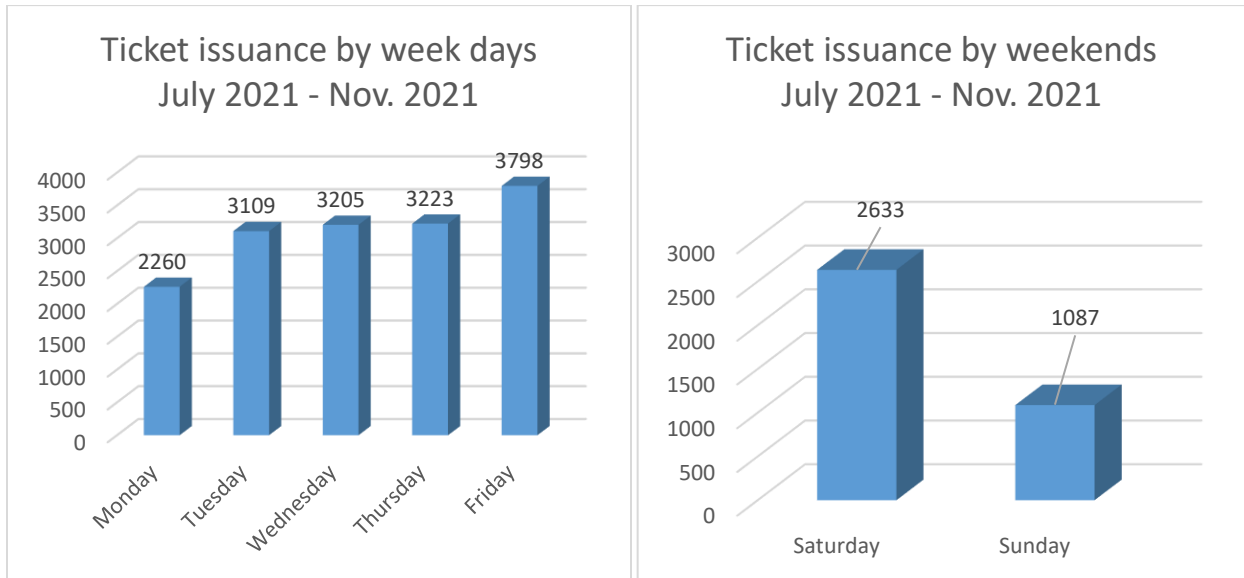
- 66% of the tickets issued was for expired meter and time limit violation.
- 14% of tickets issued was for courtesy warnings.
- 10% of tickets issued was for beach parking violations.
- 4% of tickets issued was for no parking zone.
- 3% of tickets issued was for parking without valid permit.
- The rest of the 3% was for occupying two spaces, parking in a handicap space, daily parking at SNRR and ENRR and the likes.

The graph below shows the total tickets issued in Norwalk broken down by Streets/locations. Please note that streets/locations with less than 50 tickets for the period are condensed into one column, and it is highlighted in red in the graph below.

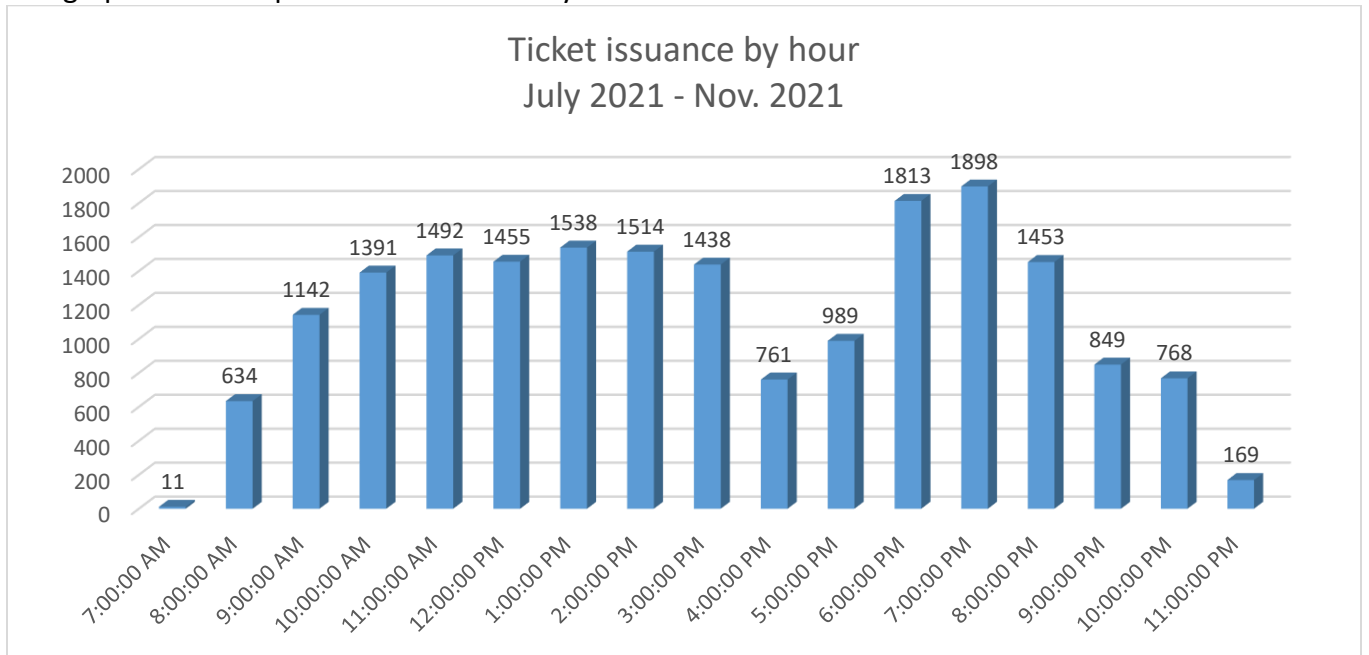


Ticket Issuance Report July 2021 - November 2021

We have further analyzed total tickets issued by hours and days. Of the total tickets issued, 81% of the tickets were issued during weekdays and 19% were issued on weekends. Breaking it down further into by hours, 64% of the tickets were issued during the daytime (5am – 5:59pm) while 36% of the tickets were issued during the evening hours (6pm – 4:59am). The graphs below show ticket issuance by weekdays and weekends.

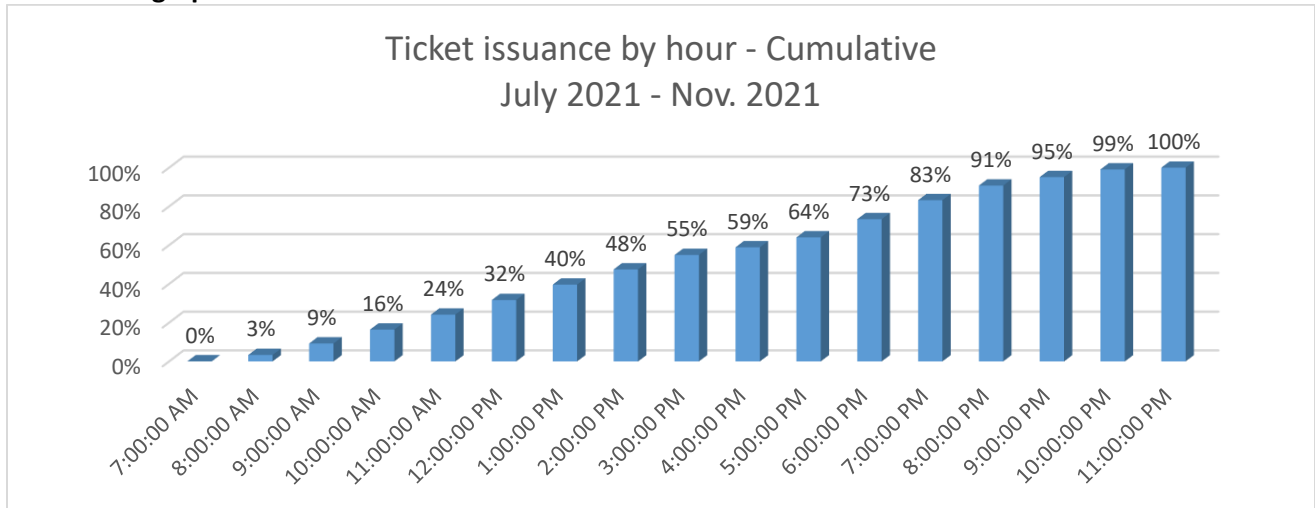


The graphs below explain ticket issuance by hours.



Ticket Issuance Report July 2021 - November 2021

Cumulative graph:



As we can see from the analysis at the top, majority of the tickets were issued for Expired Meter and Time Limit Violations. To better understand this, we have further analyzed Expired Meter and Time Limit violations separately below.

Expired meter and Time Limit violations make up 12,762 (66%) of the total tickets issued in Norwalk. Out of the total of 12,762 Expired meter/time limit violation tickets issued, 55.6% of the tickets were issued in SONO area, 33.3% were issued in Uptown area, 1.3% were issued in East Norwalk area and 9.8% were in SONO/Wall corridor area.

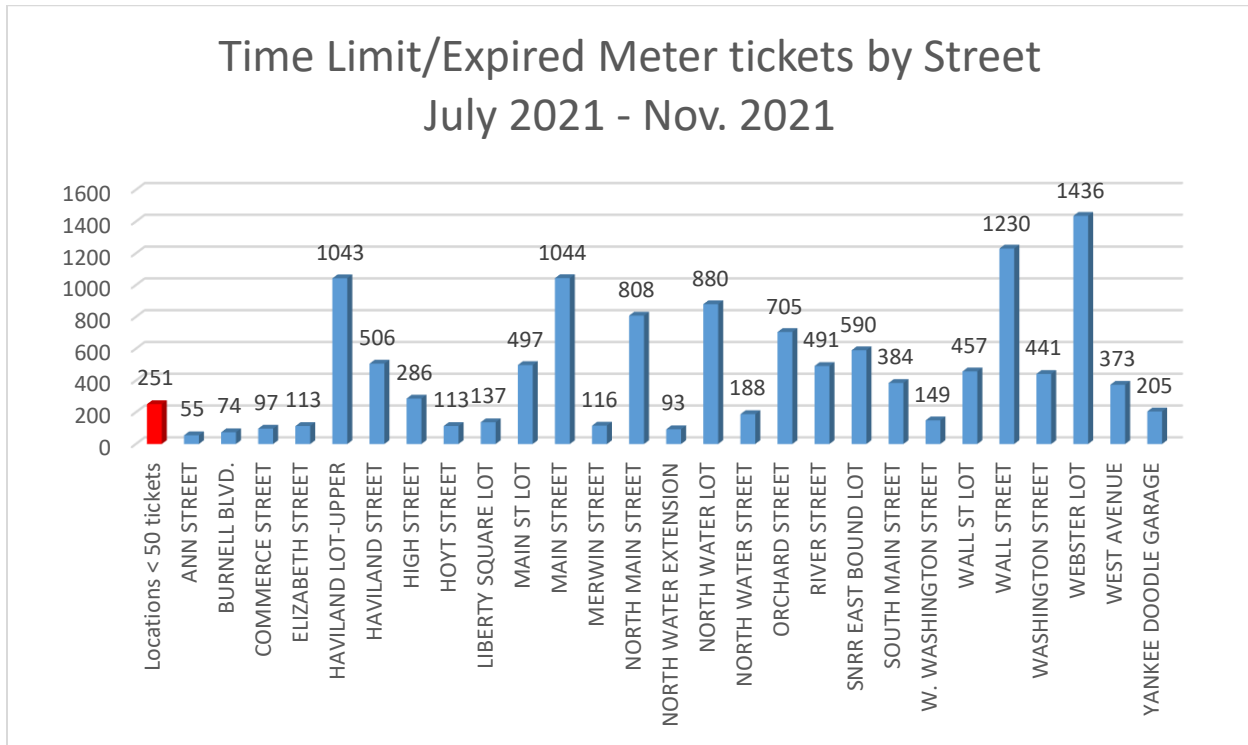
Area	# Tickets	Percentage
SONO Area Streets	2827	22.2%
SONO Area Off Streets	4267	33.4%
Uptown Streets	3097	24.3%
Uptown Area off Streets	1159	9.1%
East Norwalk	163	1.3%
SONO/Wall Corridor	1249	9.8%
Grand Total	12762	

In the time frame analyzed, there were a total of 50 locations where time limit and expired meter violation tickets were issued. These locations include the different on-street and off-street parking spaces. The top 5 locations represent 44% of the total expired and time limit violations. The following are the top 5 locations:

Location	# Tickets
WEBSTER LOT	1385
WALL STREET	1230
MAIN STREET	1044
HAVILAND LOT-UPPER	1067
NORTH WATER LOT	880
Total	5606

Ticket Issuance Report July 2021 - November 2021

In the graph below, we try to show the areas where Expired and Time Limit violation tickets are issued. We have consolidated locations with less than 50 tickets for the period into one category, and it is highlighted in red in the graph.



Conclusion:

Same time frame last year, there were a total of 14,408 tickets issued. Comparing it to our current year number of 19,315, this year's ticket issuance is higher by 4,907 tickets. Ticket issuance was low last year due to reduced activity because of COVID-19. Last year, enforcement was focused mainly on warning tickets during COVID-19. This year, we are seeing consistent enforcement to increase compliance.