



Wednesday, November 17, 2021

6:00 p.m.

By Zoom Virtual Video Conference and Tele Conference

To allow public access, anyone may access a meeting by telephone, Zoom, and/or the City of Norwalk YouTube channel. Specific instructions and links can be found at www.norwalkct.org/meetings.



Members of the public can call in and listen to a meeting. They will not be able to speak or see any of the meeting participants. Each meeting will use a unique Meeting/Webinar ID. Please find the information using the link above.



Members of the public who wish to provide "live comments" will need to register in advance and use the Zoom meeting platform. All participants will be muted upon entering the meeting. To speak, click the "raise your hand indicator" and you will be called on by the host of the meeting during the public comment section. Please find the information using the link above.



Members of the public who wish to view the meeting, but are not participating, can view a live stream on the City of Norwalk YouTube channel. This stream is delayed by approximately 20 seconds. Please find the information using the link above. The meeting recording and minutes will be posted on the City of Norwalk website within seven (7) days after the meeting.



Members of the public who wish to provide public comment are encouraged to submit those via email in advance of the meeting. For these comments to be read into the record, they should be submitted at least three hours in advance of the meeting start time. Please email James Travers jtravers@norwalkct.org to provide written public comment prior to the meeting.

AGENDA

1. Public Comment, limited to three minutes each speaker
2. Discussion and action related to minutes from the Parking Authority meeting Wednesday, October 27, 2021
3. Chairman's Report
4. Financial and Operating Report
5. Engineering and Project Report
 - a. Webster Lot Green Infrastructure Project 2 – James Emery
 - b. South Norwalk Railroad Station Improvement Project – Vanessa/Jim
6. New Business
 - a. Train Station Permit Advertisements – James Emery
 - b. Private Lot Enforcement – Mike Harden
7. Old Business
 - a. Update on the SoNo Plaza sign refurbishment – James Emery
 - b. Calf Pasture Beach Parking – James Emery
8. Motion to Adjourn

Next Parking Authority meeting: Wednesday, December 15th



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**PARKING AUTHORITY
REGULAR MEETING VIA ZOOM VIRTUAL VIDEOCONFERENCE
AND TELECONFERENCE
OCTOBER 27, 2021**

ATTENDANCE: Michael Harden, Chairman
Eric Rains, Vice Chairman
Jud Aley
Tome Vetter

STAFF Jessica Vonashek, Chief of Economic and Community Development

James Travers, Director, TMP
Garrett Bolella, Asst. Director, TMP
James Emery, Assistant Parking Director, TMP
Michael Yeosock, Principal Engineer, TMP
Vanessa Valadares, Principal Engineer, DPW

OTHERS: Stathis Manousos, LAZ Parking
Rocky Legesse, LAZ Parking

CALL TO ORDER

Mr. Harden called the meeting to order at 6:01PM.

1. PUBLIC COMMENT, LIMITED TO THREE MINUTES EACH SPEAKER

There were no public comments this evening.

2. DISCUSSION AND ACTION RELATED TO MINUTES FROM THE PARKING AUTHORITY MEETING WEDNESDAY, SEPTEMBER 22, 2021.

On page 1, under the chairman's report change "Mr. Travers" to "Mr. Emery"

**** MR. RAINS MOVED TO APPROVE THE MINUTES AS AMENDED.
THE MOTION PASSED WITH ONE ABSTENTION- MR. VETTER .

3. CHAIRMAN'S REPORT

There was no report this evening.

4. FINANCIAL AND OPERATING REPORT

Mr. Manousos reported and said that the revenue is over budget year to date and the expenses are just over budget, but overall, the fund balance is positive and well over budget. He said compared to pre-Covid levels the revenues are down almost 9% but the expenses are favorable, and the fund balance is down 28%. On the permit side compared to pre-Covid is down almost 19% and is mainly due to the commuter locations, and the demands have come back for transient and are following seasonal trends but are still down 3% compared to pre-Covid, and the revenue is down 8% so overall in the non-commuter locations the operations and performance levels have been healthy but the commuter related locations are still recovering. He said the South Norwalk Railroad Station overflow lot is starting to see higher occupancy and on street parking is surpassing pre-Covid levels.

Mr. Harden said it was discussed last month that there are place holders for permit parkers that are not paying for their permits and it was discussed if those permits should be offered to the people that are still on the waiting list. Mr. Legesse said “yes” the permits are being offered to those that are still on the waiting list and if they do not yet want a permit, they remain on the waiting list and if anyone comes in requesting a permit for the South Norwalk Railroad Station we give it to them even though there is a waiting list because they have declined a permit. Mr. Aley asked how many people are currently on the waiting list. Mr. Legesse said approximately 200. Mr. Emery suggested discussing doing an advertising campaign or have something on the website stating that permits are available. Mr. Rains said he agrees something needs to be done because he does not get a sense that this is not clear and someone is going to be unhappy if they think they can activate a permit should all the available spaces be taken. Mr. Legesse said staff has had a conversation with those that are still on the waiting list that at this point there is a parking space for them to accept, but if they choose to stay on the waiting list at the time of their request there may not be space available. Mr. Aley asked how many spaces are currently available. Mr. Legesse said approximately 300. There was further discussion ensued and it was decided that staff will meet to discuss some options and present them to the Parking Authority.

Mr. Manousos reported on the enforcement and said that ticket issuance has been decreasing as compliance has been increasing. Mr. Aley said it is decreasing but compared to other years is still high. Mr. Emery said that it may be partly due to the influx of people coming into Norwalk so there is a learning curve for those people who have not been here before, but when looking at the trends we are heading in the right direction.

Mr. Manousos reported on the customer courtesy program and said for the month of September issuance was slightly higher due to the rollout of the pay stations on Washington Street. Mr. Emery said the program was received very well by the businesses on Washington Street.

Mr. Manousos said that the Pay by Cell program has recovered and is continuing to do well and expect that to continue.

Mr. Legesse reported on the project status report and said the air conditioning units at the South Norwalk Railroad Stations have been repaired, the camera on the eastbound side of the South Norwalk Railroad Station was upgraded, the drainage was cleaned at South Norwalk Railroad Station, the stairway lobby was painted at the South Norwalk Railroad Station, the windows and sidewalks were power washed on the eastbound side, the failing server for the security cameras at Haviland Deck was repaired, the potholes at Webster Lot were repaired, the Main lot was power washed, the drainage was cleaned at the Yankee Doodle Garage customer service office and the removal of the poles on River Street has been completed. Mr. Legesse presented before and after pictures of the projects.

Mr. Harden asked for a status update on the glass panels at the South Norwalk Railroad Station. Mr. Travers said that Desmond Associates and AJ Capasso will be getting quotes.

5. ENGINEERING AND PROJECT REPORT

a. Webster Lot Green Infrastructure Project 2

Mr. Yeosock provided an overview of the project and said that staff has met with the contractor and are mobilizing and will begin the work next week, and they will take out four to six parking spaces at a time to perform the work but will maintain the flow of traffic so there will not be any closures and the biggest disruption will be in the spring when the milling and paving gets done. Mr. Emery said once the start date has been determined that he will work with LAZ will do some outreach to the businesses.

b. South Norwalk Railroad Station Improvement Project

Ms. Valadares said the work has begun at the South Norwalk Railroad Station and are in the process of power washing and are currently at the south west corner. She said the color of the caulking has been chosen and the contractor will begin applying the caulking tomorrow and will continue until the weather is too cold to apply the caulking

6. NEW BUSINESS

a. Calf Pasture Beach Parking

Mr. Emery said that during the citation hearings he was documenting where the citations were coming from and what the reasoning was and see what we can do to help to make parking clearer. He said there was a lot of confusion on the parking at Calf Pasture Beach especially for non-residents and he did a walk through to come up with a plan to present to Recreation and Parks to help elevate some of the citations.

Mr. Travers said that Mr. Emery had done a great job on inventorying the signage and reaching out to the people he saw parking as well as a great plan to present to Recreation and Parks.

Ms. Vonashek said it is a positive step for us to be able to help with the signage.

Ms. Valadares said that Calf Pasture Beach will have a major renovation next year so whatever signs are being proposed may need to be changed or adjusted.

Mr. Rains left the meeting at 6:45PM.

7. OLD BUSINESS

a. Update on the SONO Plaza sign refurbishment

Mr. Emery presented and said the sailboat that is currently on the existing sign will be removed and the business names will be easy to update as needed. Mr. Harden asked if there should be something included on the sign regarding the cost of parking. Mr. Emery said because there are so many businesses it was difficult to find space to include that and still be large enough to read while driving, but there are many signs in the lot regarding the ways to pay for parking. Mr. Harden asked when they will be installed. Mr. Emery said as soon as possible.

b. Update on the Rebranding process

Mr. Travers presented three options and said that staff would like to choose option two. The Parking Authority agreed with option two. Mr. Harden asked if the new logo is on the website. Mr. Travers said that is a task for the Snyder Group and he does not believe that has yet been done.

Mr. Aley said while visiting the luggage store on Wall Street they had stated that free 15-minute parking is not long enough and that most of his clients stay 18 minutes, so they are getting tickets. He also had said that some people are confused which of the spaces are free 15-minute parking.

Mr. Aley said behind the building on Isaac Street there is parking for the tenants over the luggage store and people often block them in and requested if signage can be installed defining where people can park. Mr. Travers requested that Mr. Aley send him the photos of the area and staff will look at it.

Mr. Aley said between Mechanic Street and Wall Street there is a dedicated right turn lane and is a good place for a free 15-minute parking space and he will send photos to Mr. Travers. Mr. Travers said that staff will look at it but a firm has been engaged to redesign the Wall Street area

8. ADJOURNMENT

**** MR. VETTER MOVED TO ADJOURN.**

**** THE MOTION PASSED UNANIMOUSLY.**

The meeting adjourned at 7:02PM.

Respectfully submitted,

Dilene Byrd



**October
2021**

Operations Report



EXECUTIVE SUMMARY

Systemwide Parking Activity – October 2021

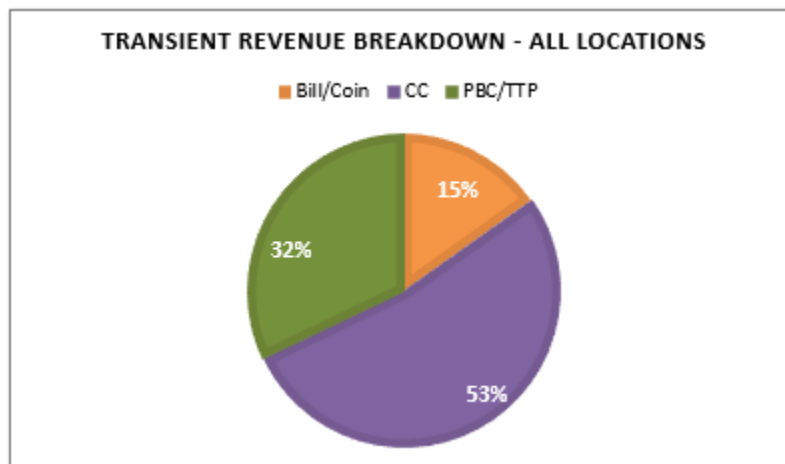
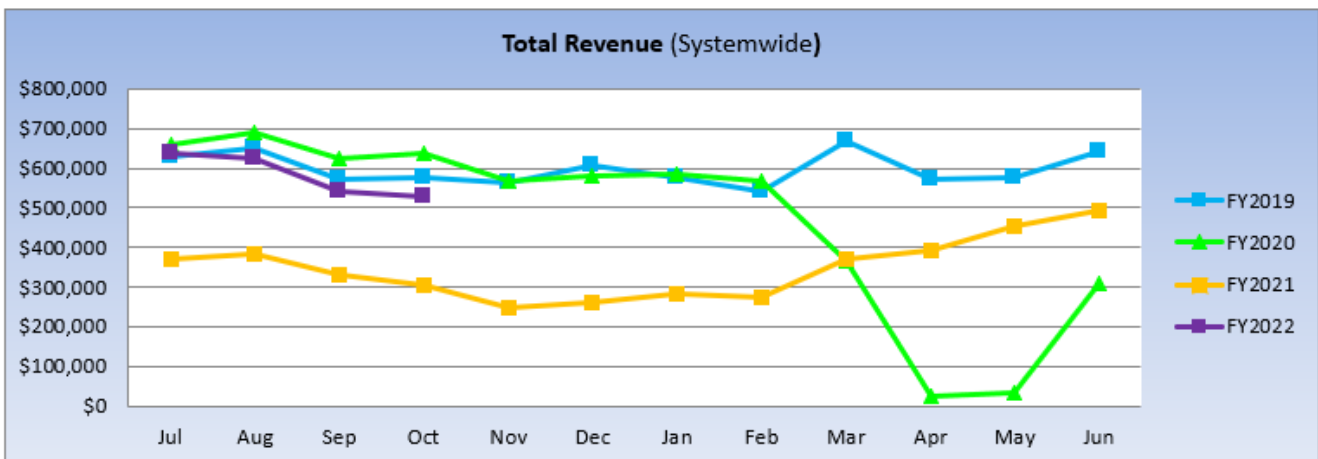
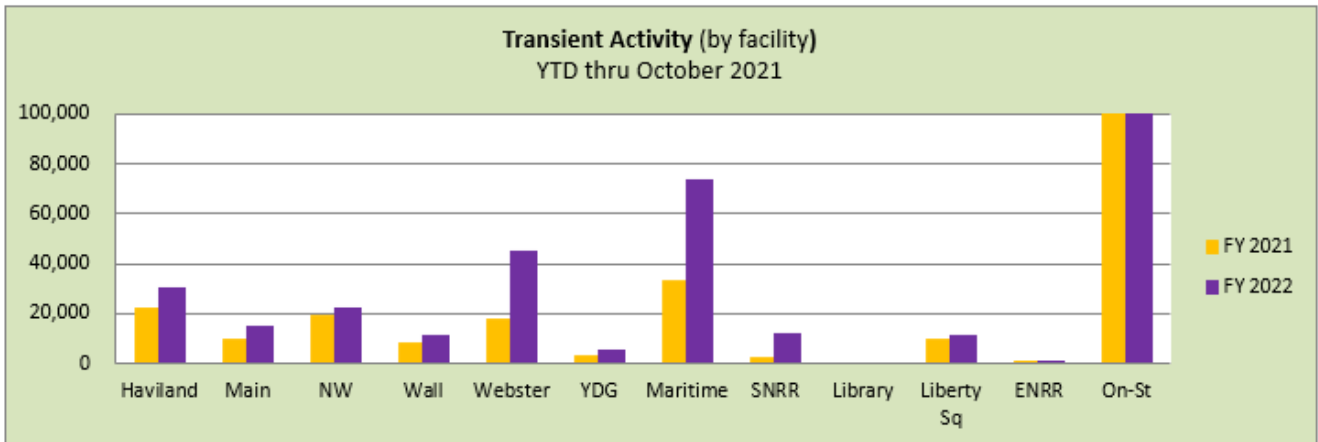
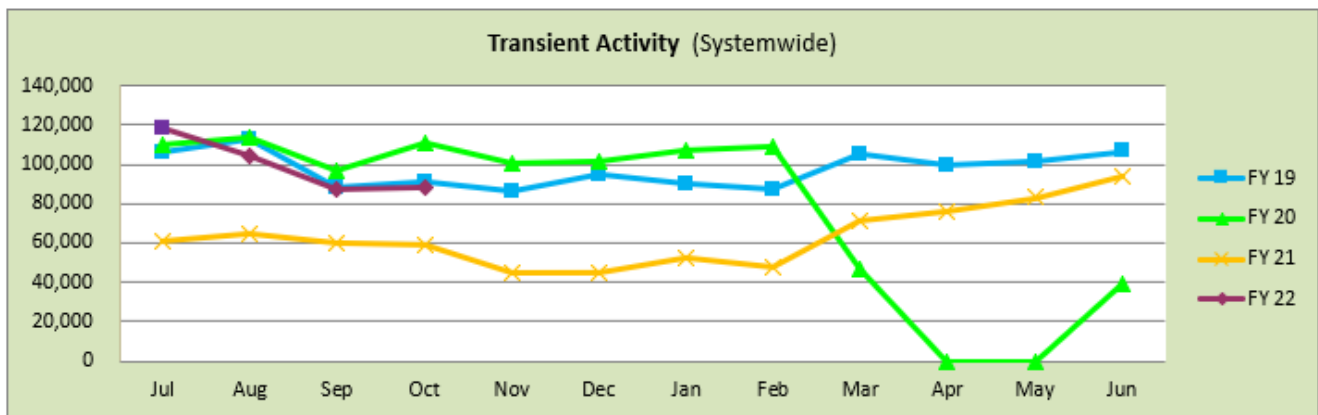
- **COVID Report** – overall, system transient activity is back to pre-COVID levels since the spread of COVID caused government shutdowns and COVID regulations in February 2020. Declines in activity and revenue began the last two weeks of February 2020 as government shutdowns and increased regulations were put in place.
 - Transient activity has steadily increased since February/March 2021 surpassing pre-COVID levels.
 - Revenue has recovered overall since February/March 2021; however, permit revenue is still lagging behind as employers create return-to-work policies for the coming year.
 - The Customer Courtesy Program is back to “normal”.
 - R&M projects that were previously delayed or deferred are continuing again.

Budget Summary

- Parking revenue is **9.8% over** budget for the month and **18.4% over** budget YTD.
- Total expenses are **4.8% under** budget for the month and **1.7% over** budget YTD.
- Transient revenue is **9.3% under** budget for the month and **16.4% over** budget YTD. Compared to the same period last year, YTD transient revenue is **133.8% over** last year.

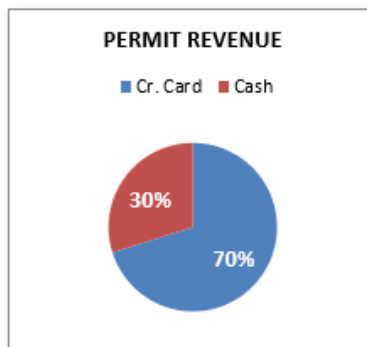
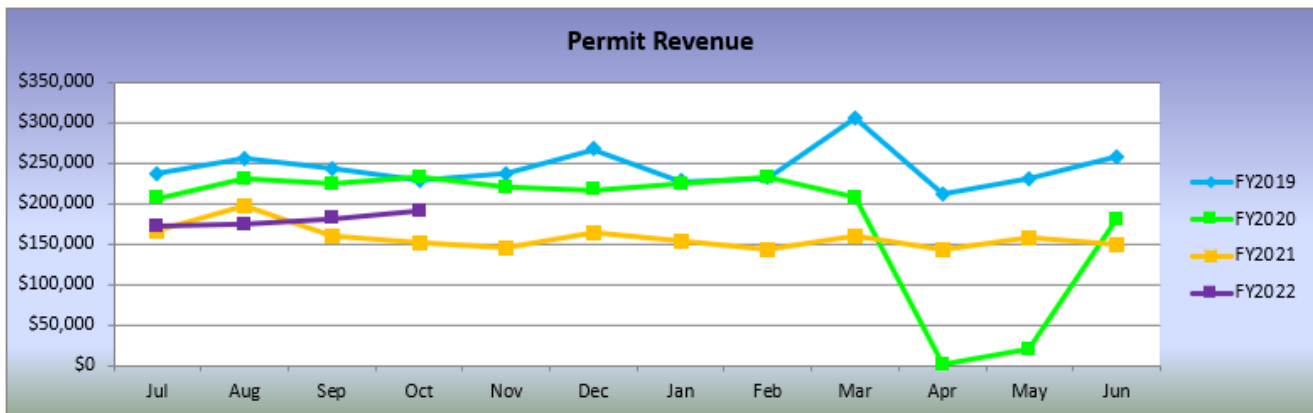
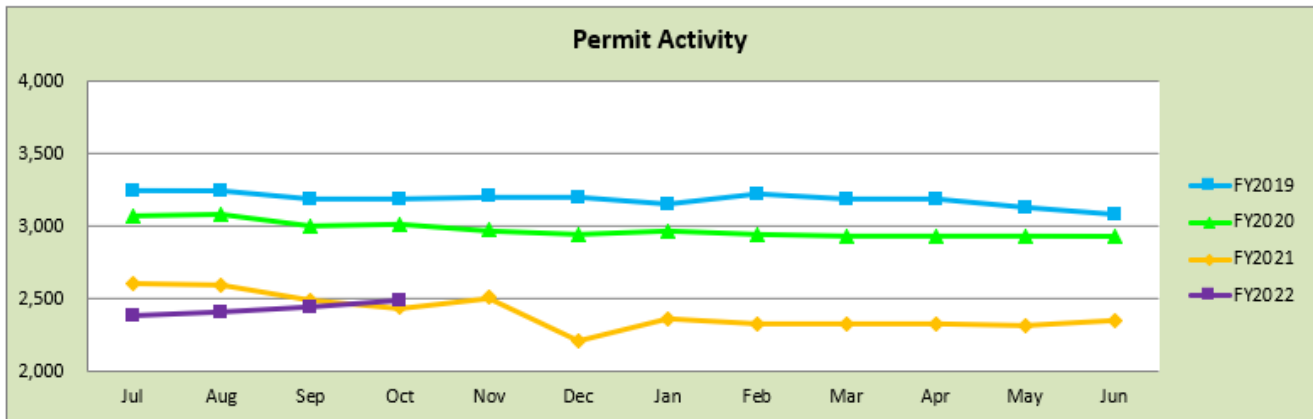
Month and YTD Comparisons

- Total Revenue for the month is **down 2.4%** compared to last month (September) and is **up 72.4%** compared to October of last year. Compared to the same period last year, YTD revenue is **68.1% over** last year.
- Transient activity for the month is **up 1.0%** compared to last month (September) and is **up 48.6%** compared to October of last year. Transient activity YTD is **up 62.1%** compared to last year.
- Permit activity (number of permits sold) is **up 1.6%** compared to last month (September) and **up 2.0%** compared to October of last year. Permit activity YTD is **down 4.0%** compared to last year.
- Permit Revenue is **up 5.5%** compared to last month (September) and **up 26.2%** compared to October of last year. Permit revenue YTD is **up 6.8%** compared to last year.



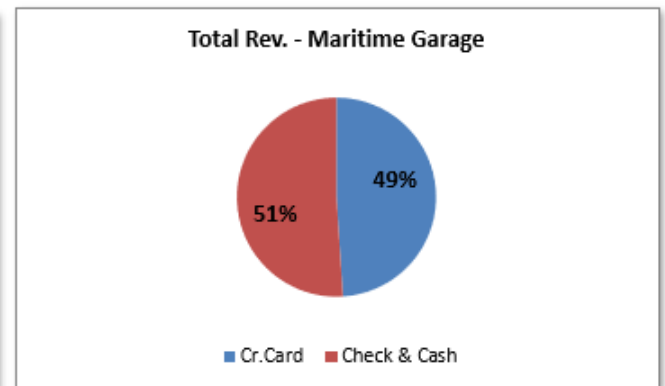
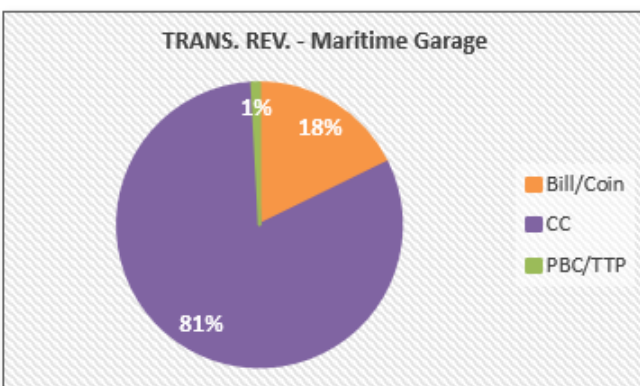
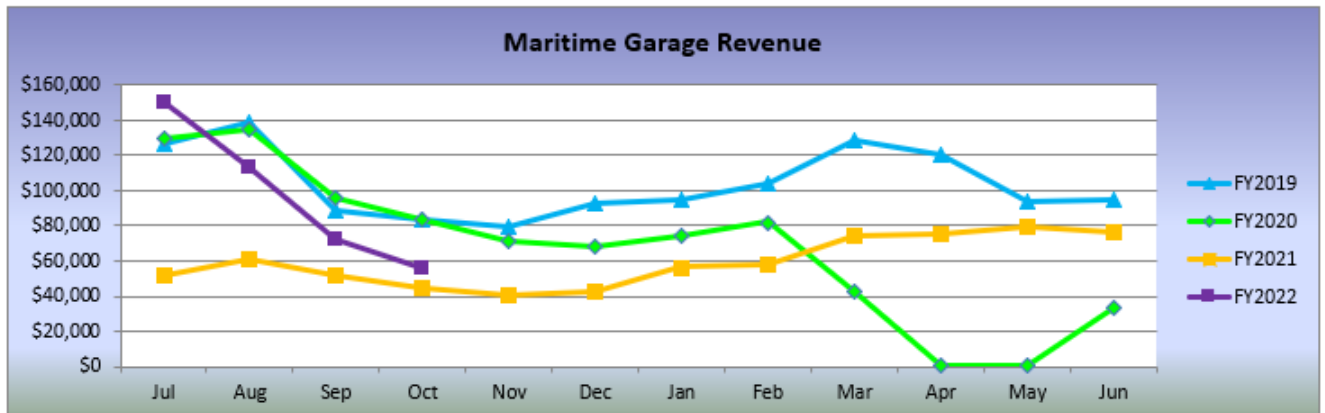
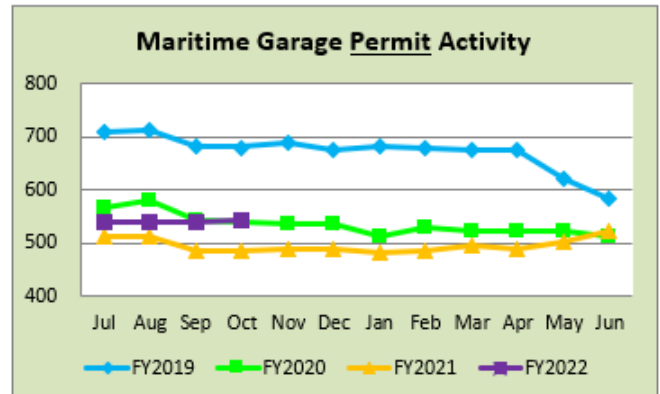
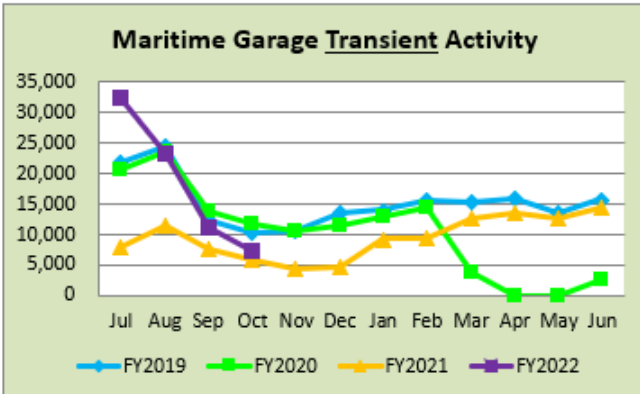
Permit Sales

- Compared to last month, October permits are **up 1.6%** and permit revenues are **up 5.0%**.
- Compared to October of last year, permits are **up 2.0%** and permit revenues are **up 25.6%**.
- YTD compared to last year, permit activity is **down 4.0%** and revenue is **up 6.8%**.
- YTD permit revenue is **7.9% under** budget.
- **2,450** permits were sold systemwide. There are 3,591 spaces available for permits and 4,425 total spaces systemwide, including non-metered spaces.



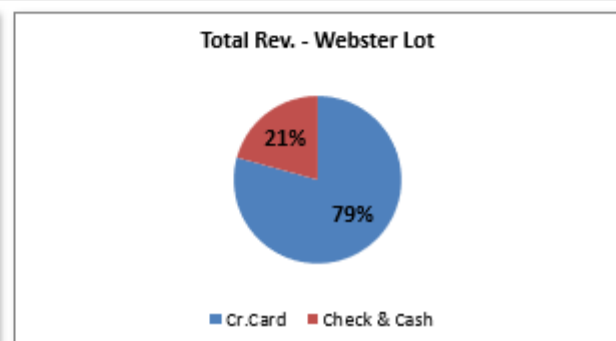
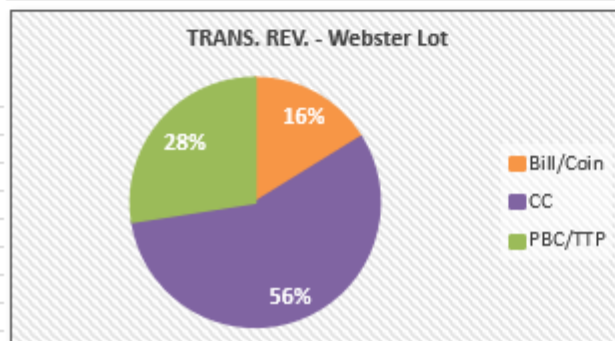
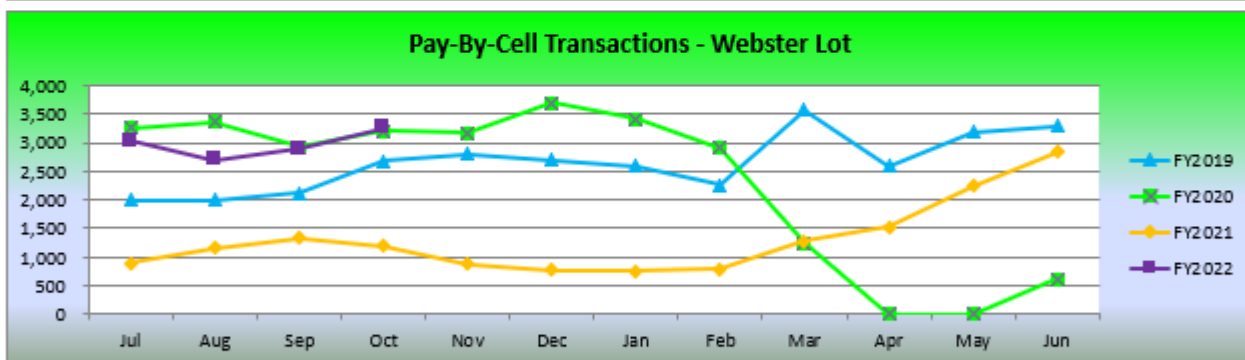
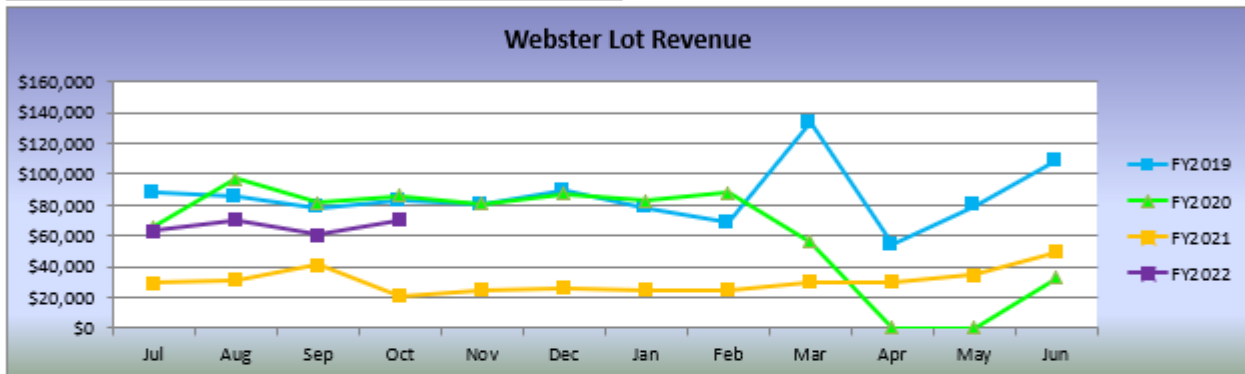
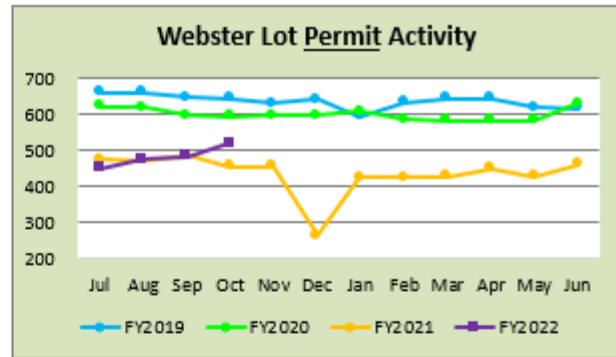
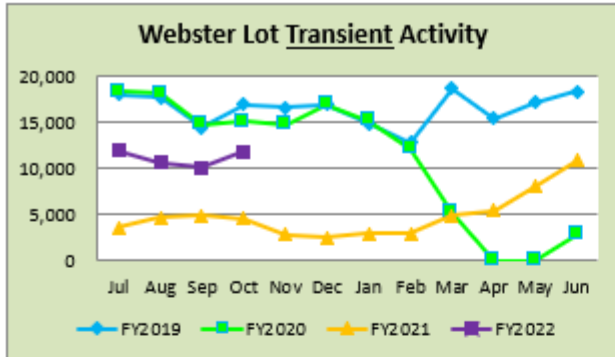
Maritime Garage

- YTD through October 2021, transient activity was **up 124.4%**, permit activity was **up 8.2%**; and total facility revenue was **up 87.4%** compared to last year.
- For the month of October, transient activity was **down 35.9%** compared to last month and **up 22.5%** compared to last October.
- Revenue was **down 23.4 %** compared to last month and **up 25.7%** compared to last October.
- There were **542** monthly permits sold out of 755 available spaces.
- Average Transient Transaction = **\$3.47** or an Average Stay of 1.7 hours.



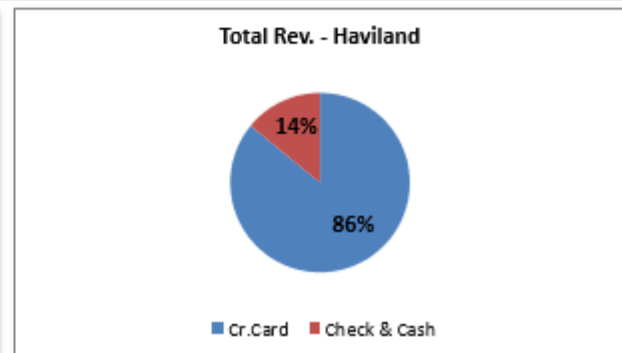
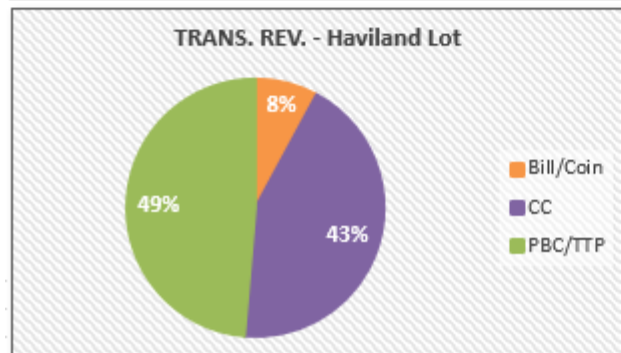
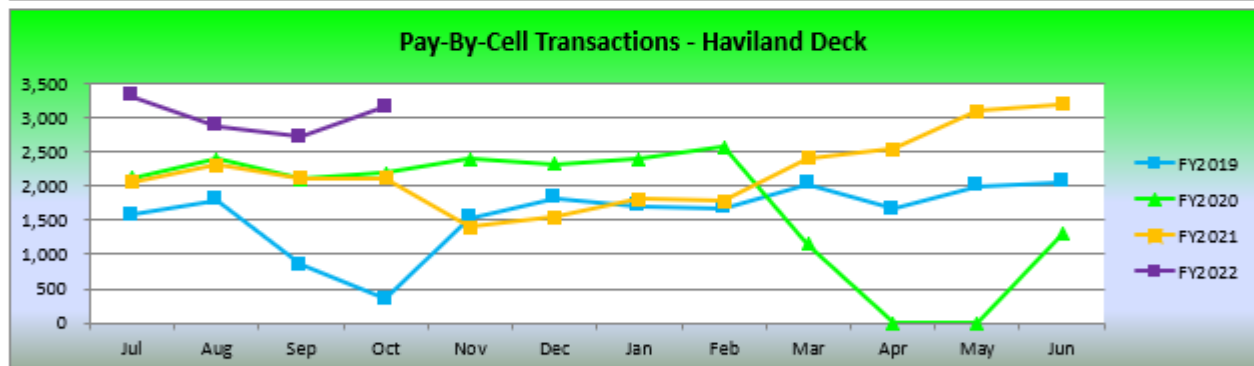
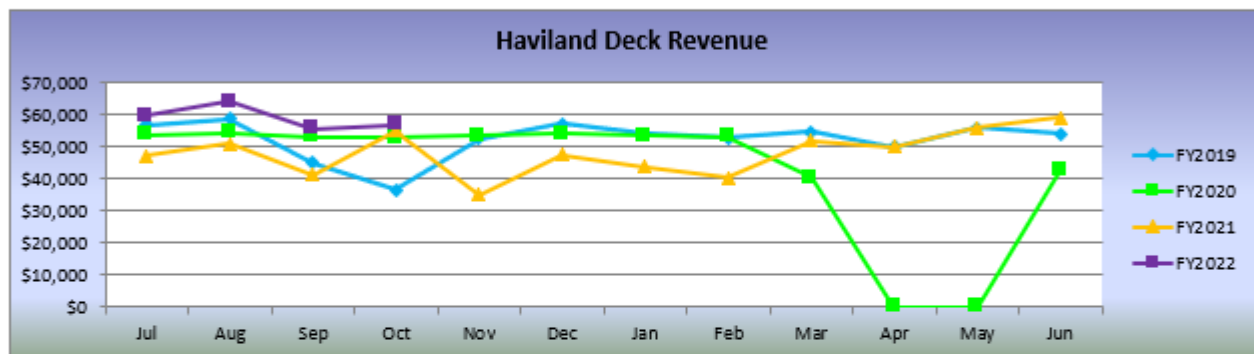
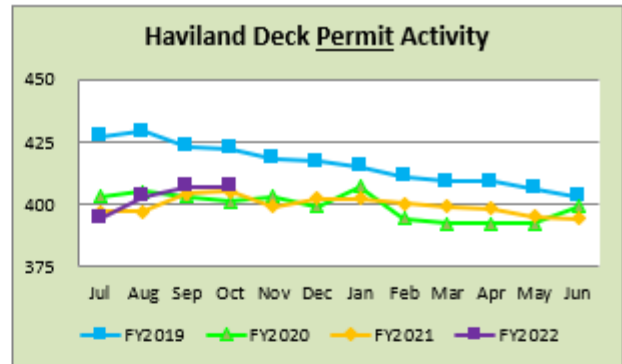
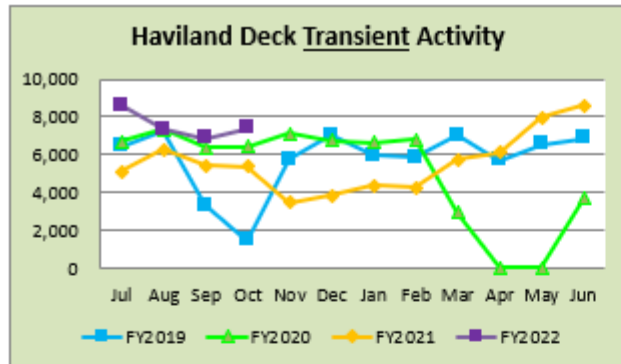
Webster Lot

- Year-to-date through October 2021, transient activity was **up 152.7%**, permit activity was **up 2.2%**, and revenue was **up 114.7%** compared to last year.
- For the month of October, transient activity was **up 17.7%** compared to last month and **up 159.4%** compared to last October.
- Revenue was **up 15.6%** compared to last month and **up 229.8%** compared to last October.
- There were **521** monthly permits sold out of 600 available spaces.
- In October, the average PBC transaction was **\$2.18** or an Average Stay of **2.2** hours.
- Average Transient Transaction = **\$2.86** or an Average Stay of **2.9** hours.



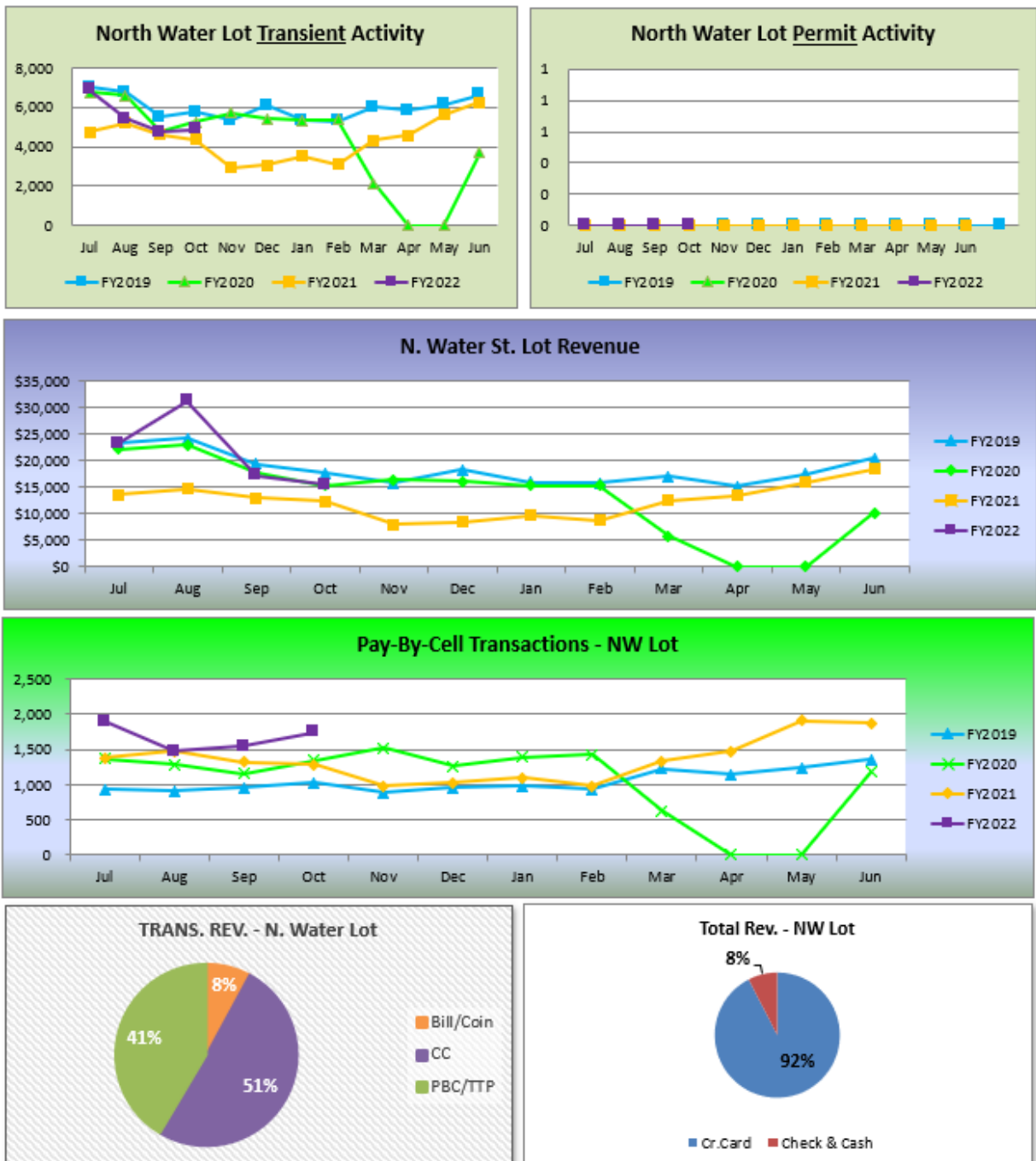
Haviland Deck

- YTD through October 2021, transient activity was **up 36.4%**, permit activity was **up 0.5%**, and revenue was **up 21.6%** compared to last year.
- For the month of October, transient activity was **up 8.4%** compared to last month and **up 38.2%** compared to last October.
- Revenue was **up 2.2%** compared to last month and **up 3.5%** compared to last October.
- There were **407** monthly permits sold out of 279 available spaces.
- In October, the average PBC transaction was **\$3.89** or an Average Stay of **2.6** hours.
- Average Transient Transaction = **\$3.78** or an Average Stay of **2.5** hours.



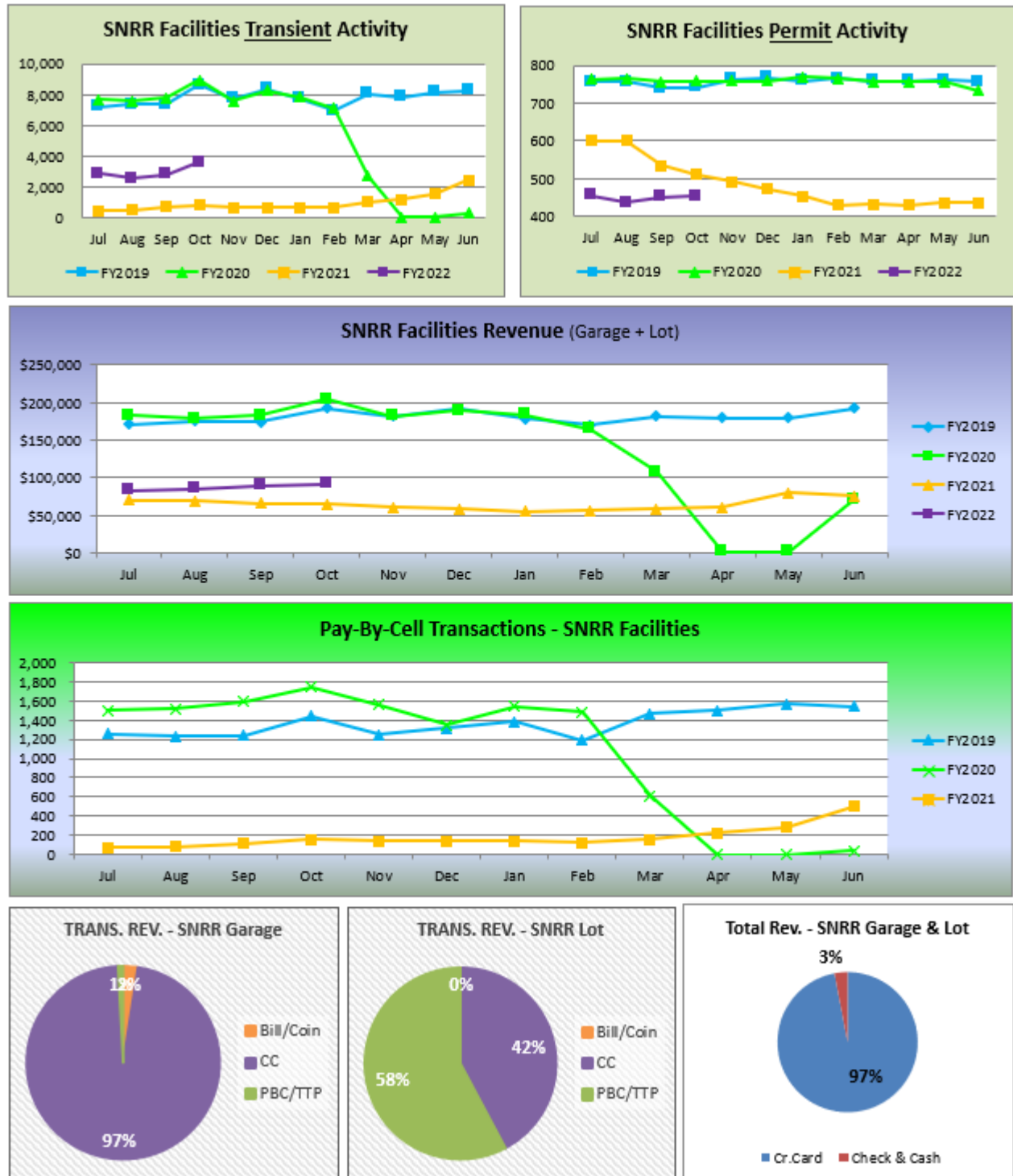
North Water Street

- YTD through October 2021, transient activity was **up 15.5%**, permits are **not offered**, and revenue was **up 62.0%** compared to last year.
- For the month of October, transient activity was **up 3.1%** compared to last month and **up 11.7%** compared to last October.
- Revenue was **down 9.9%** compared to last month and **up 24.6%** compared to last October.
- This is a transient lot only. No monthly permits are sold.
- Activity at this lot is driven by activity at the Maritime Aquarium during the day and restaurant/bar activity at night/weekends.
- In October, the average PBC transaction was **\$3.10** or an Average Stay of **2.1** hours.
- Average Transient Transaction = **\$3.38** or an Average Stay of **2.3** hours.



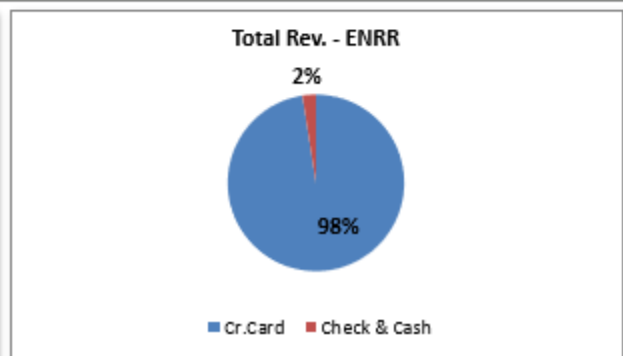
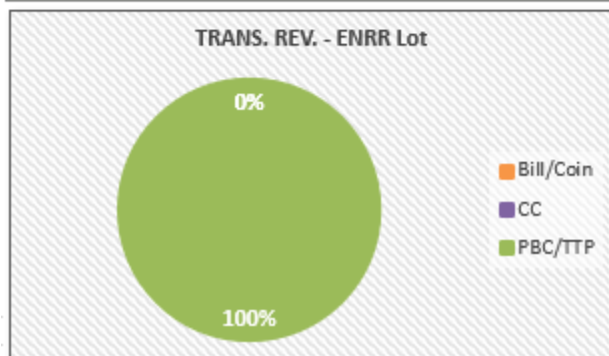
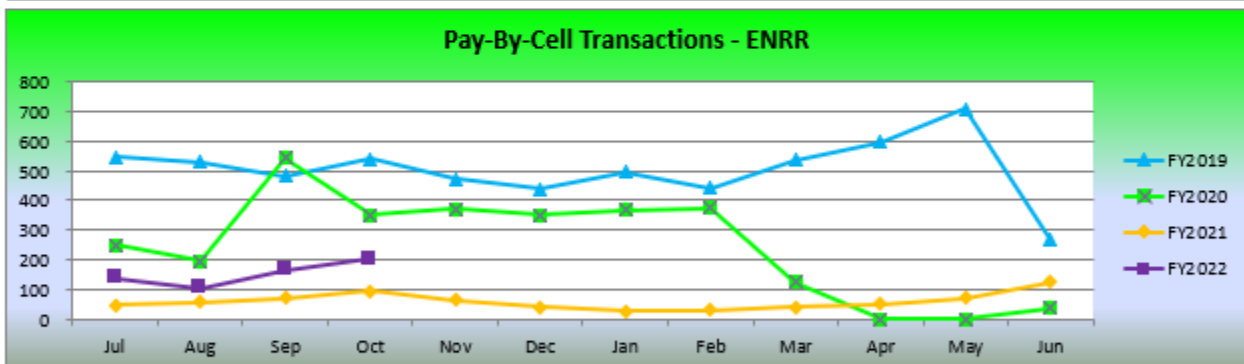
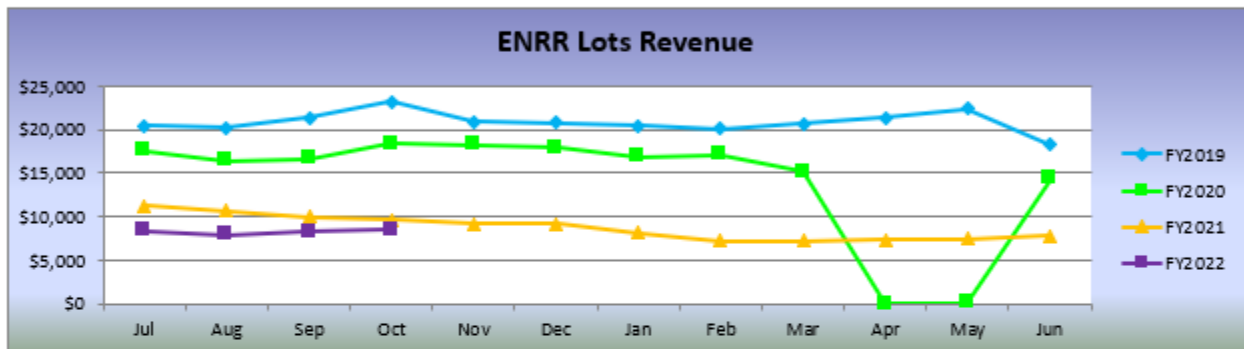
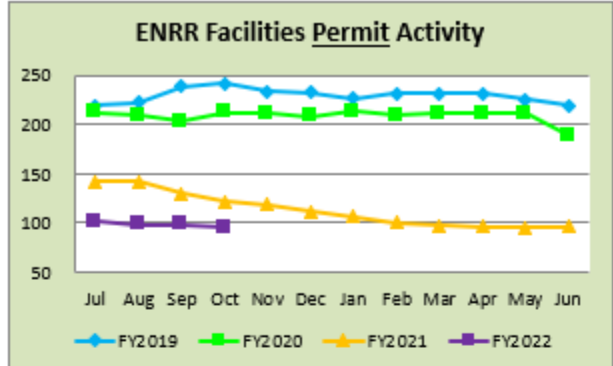
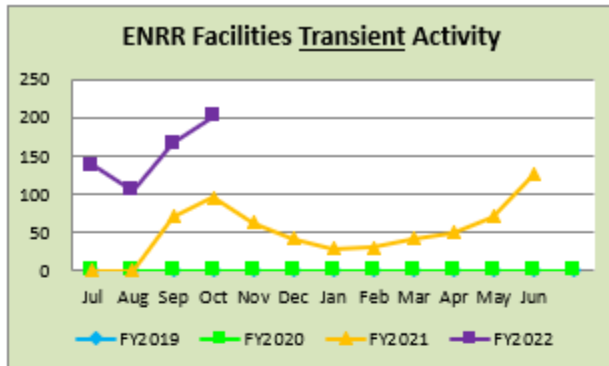
South Norwalk Railroad Station

- YTD through October 2021, transient activity was **up 388.8%**, permit activity was **down 19.9%**, and revenue was **up 28.5%** compared to last year.
- For the month of October, transient activity was **up 27.1%** compared to last month and **up 350.5%** compared to last October.
- Revenue was **up 2.6%** compared to last month and **up 41.2%** compared to last October.
- There were **454** monthly permits sold out of 936 available spaces.
- In October, the average PBC transaction was **\$12.81** or an Average Stay of **1.1 days**.
- Average Transient Transaction = **\$12.91** or an Average Stay of **1.1 days**.



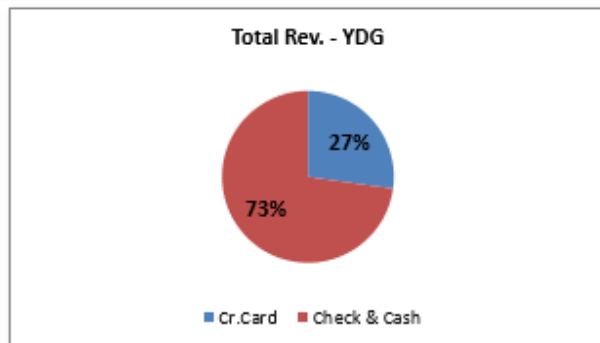
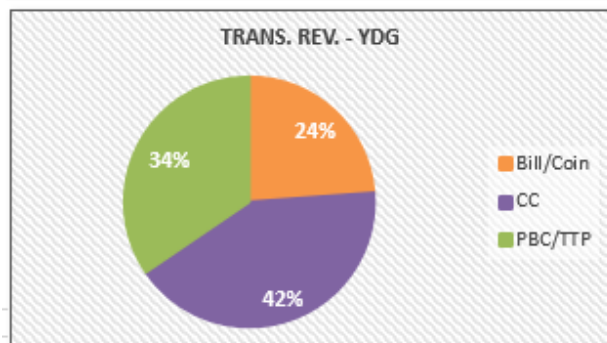
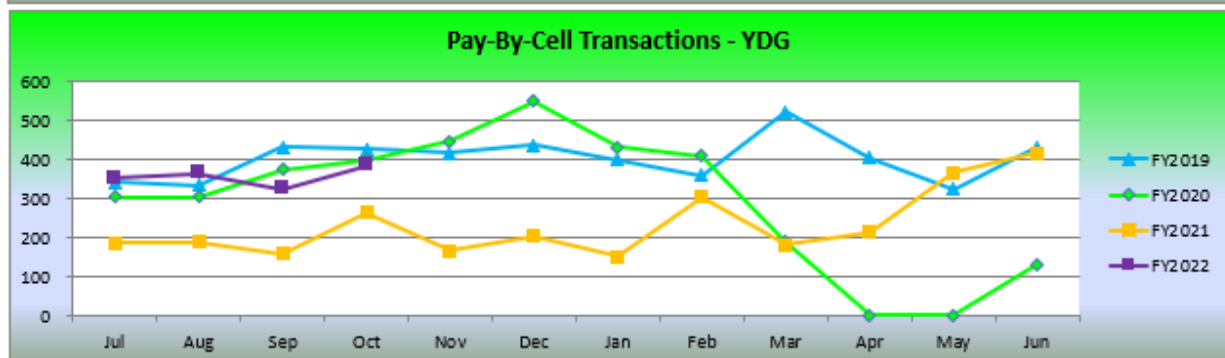
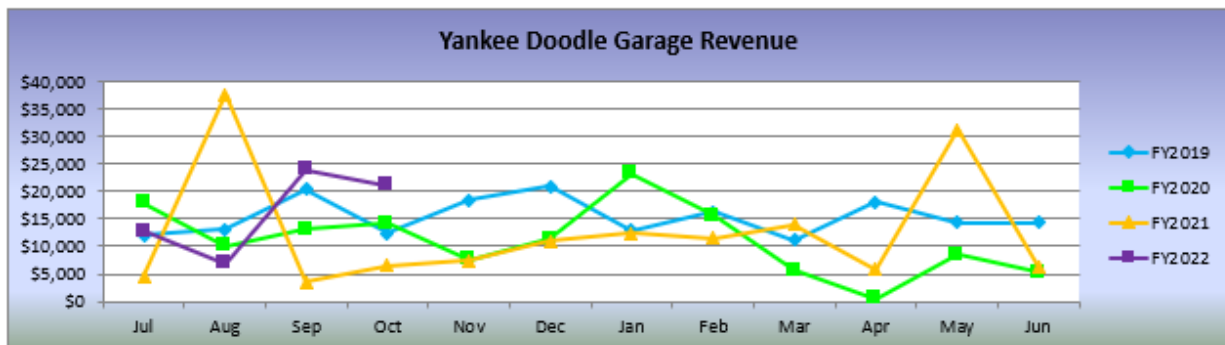
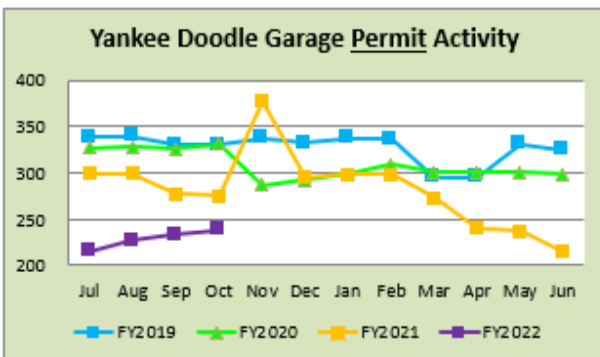
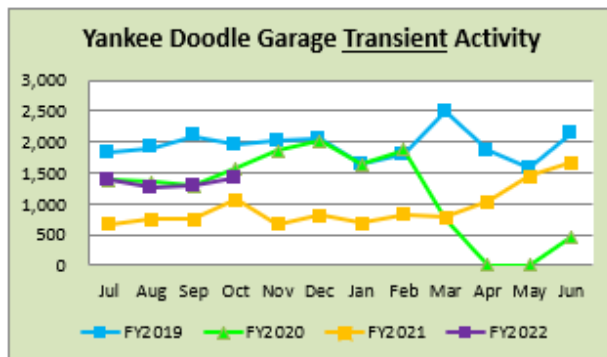
East Norwalk Train Station

- YTD through October 2021, transient activity was **up 268.5%**, permit activity was **down 26.7%**, and revenue was **down 20.2%** compared to last year.
- For the month of October, transient activity was **up 21.1%** compared to last month and **up 111.6%** compared to last October.
- Revenue was **up 3.8%** compared to last month and **down 11.2%** compared to last October.
- There were **95** monthly permits sold out of 151 available spaces.
- In October, the average PBC transaction was **\$9.07** or an Average Stay of **1.1 days**.
- Average Transient Transaction was **\$9.32** or an Average Stay of **1.2 days**.



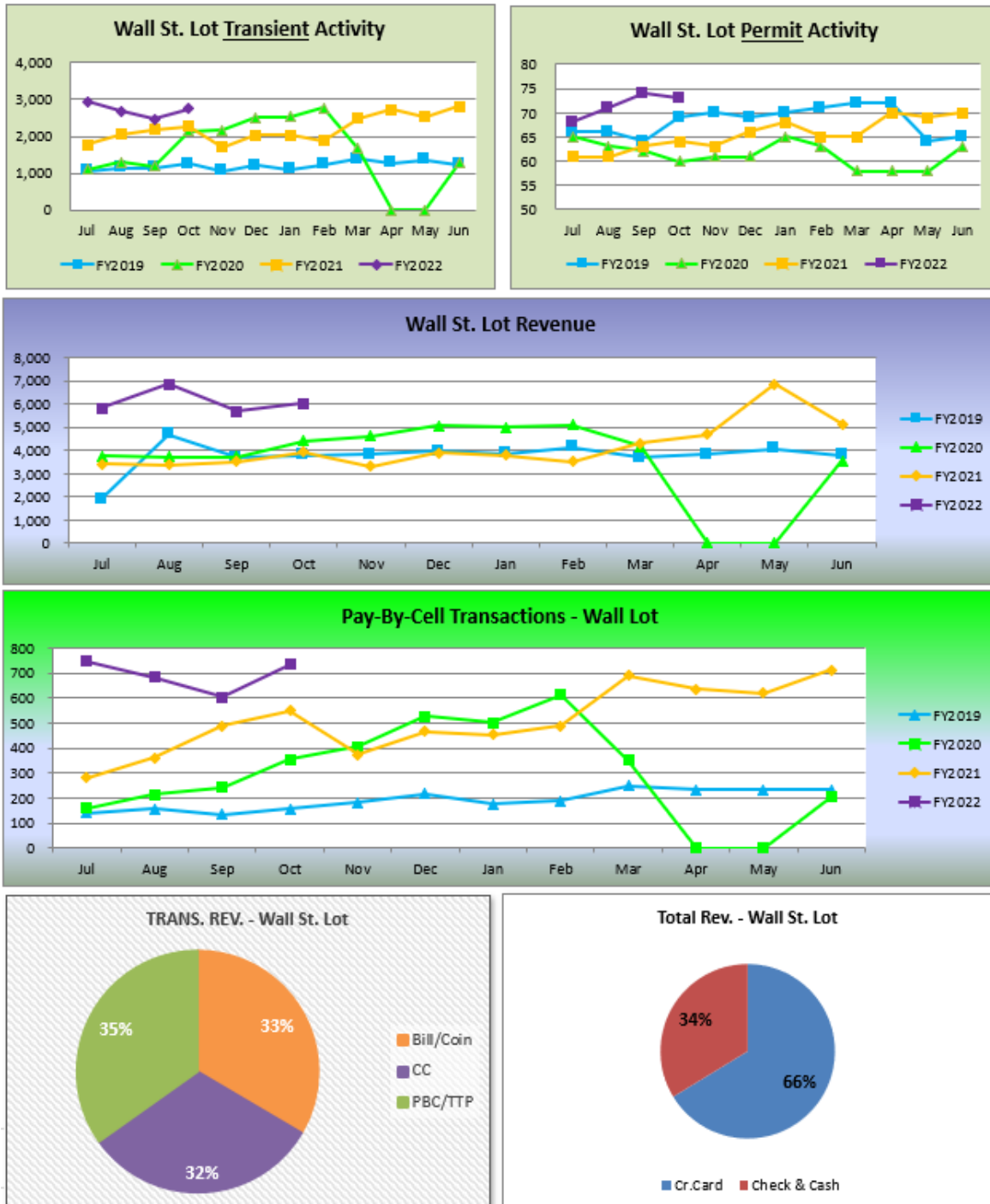
Yankee Doodle Garage

- YTD through October 2021, transient activity was **up 64.4%**, permit activity was **down 20.7%**, and revenue was **down 23.5%** compared to last year.
- For the month of October, transient activity was **up 9.8%** compared to last month and **up 32.1%** compared to last October.
- Revenue was **down 12.1%** compared to last month and **up 221.1%** compared to last October.
- There were **238** monthly permits sold out of 410 available spaces.
- In October, the average PBC transaction was **\$1.08** or an Average Stay of **4.3** hours.
- Average Transient Transaction = **\$1.07** or an Average Stay of **4.3** hours.



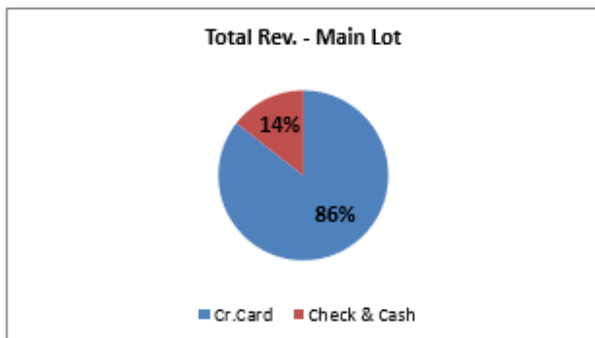
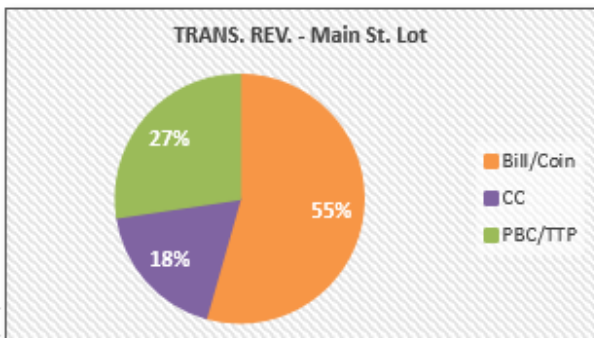
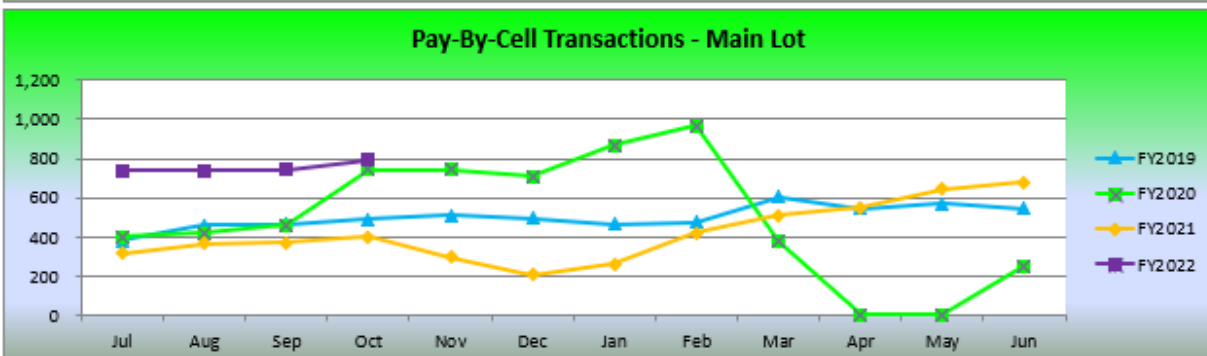
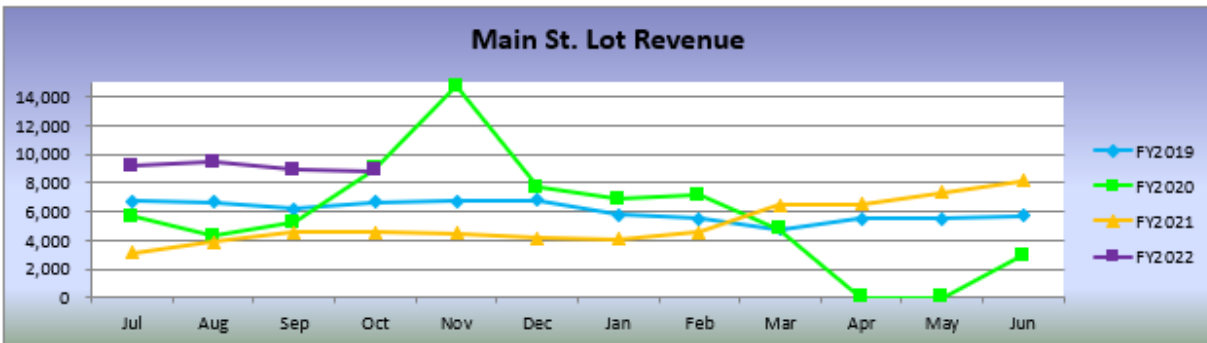
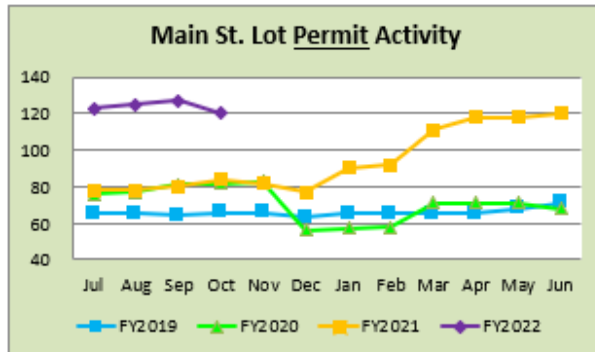
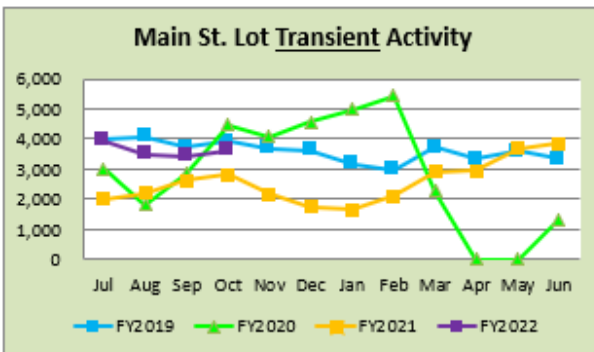
Wall Street Lot

- YTD through October 2021, transient activity was **up 31.4%**, permit activity was **up 14.9%**, and revenue was **up 71.3%** compared to last year.
- For the month of October, transient activity was **up 11.7%** compared to last month and **up 21.5%** compared to last October.
- Revenue was **up 6.3%** compared to last month and **up 53.1%** compared to last October.
- There were **73** monthly permits sold out of 93 available spaces.
- In October, the average PBC transaction was **\$1.38** or an Average Stay of **2.8** hours.
- Average Transient Transaction = **\$1.24** or an Average Stay of **2.5** hours. There is a \$1.00 flat rate after 6:00pm.



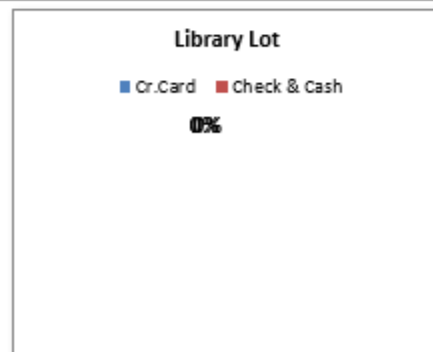
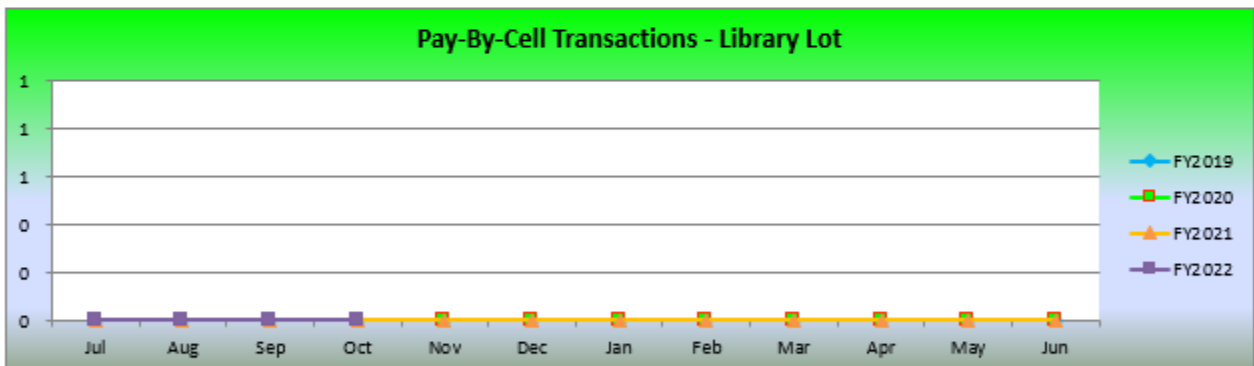
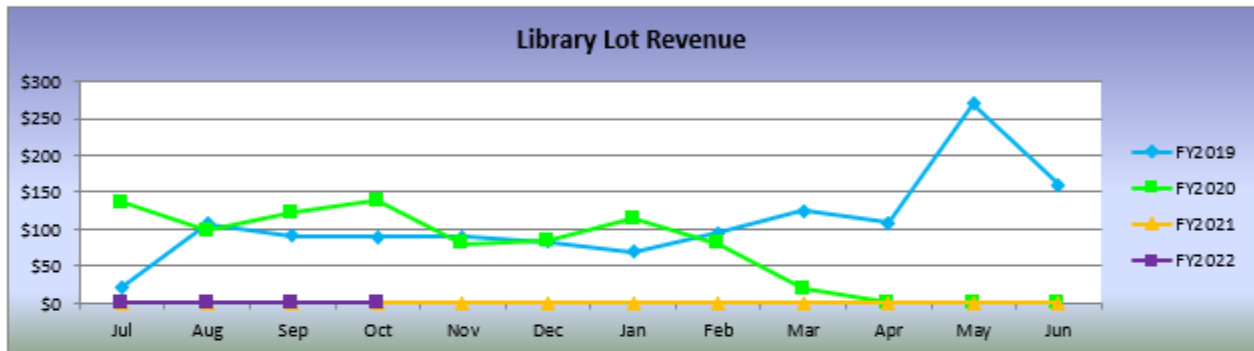
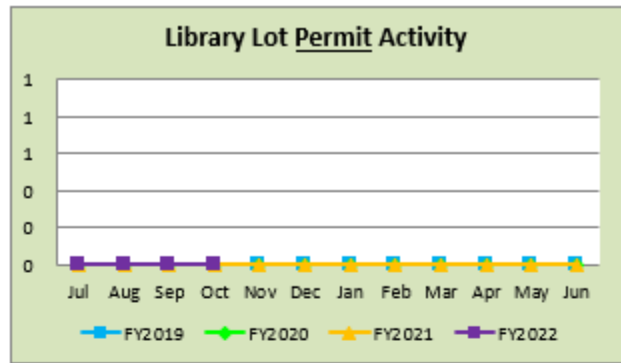
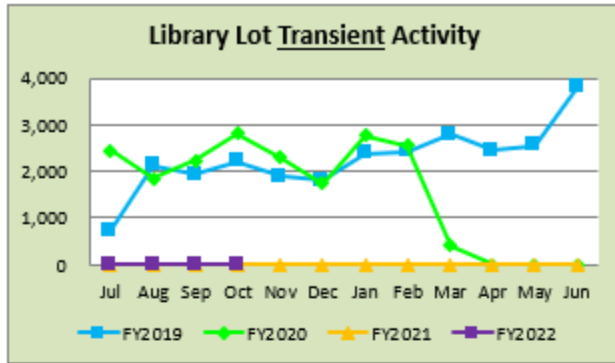
Main Street Lot

- YTD through October 2021, transient activity was **up 50.3%**, permit activity was **up 54.7%**, and revenue was **up 126.1%** compared to last year.
- For the month of October, transient activity was **up 6.3%** compared to last month and **up 28.4%** compared to last October.
- Revenue was **down 0.7%** compared to last month and **up 93.3%** compared to last October.
- There were **120** monthly permits sold out of 93 available spaces.
- In October, the average PBC transaction was **\$1.44** or an Average Stay of **2.9** hours.
- Average Transient Transaction = **\$1.20** or an Average Stay of **2.4** hours. There is a \$1.00 flat rate after 6:00pm.



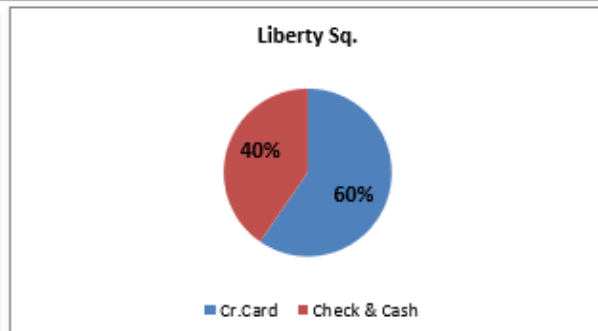
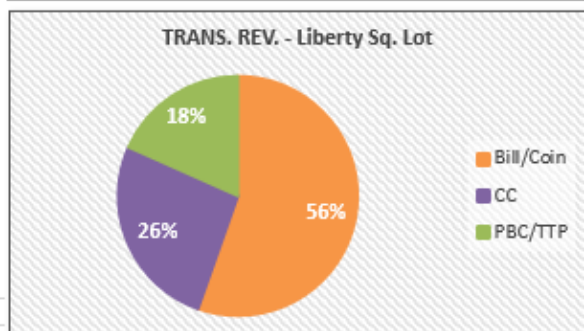
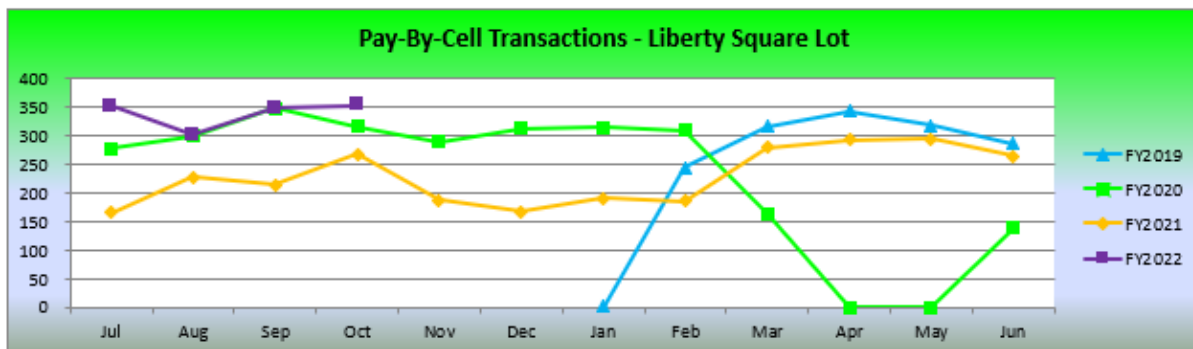
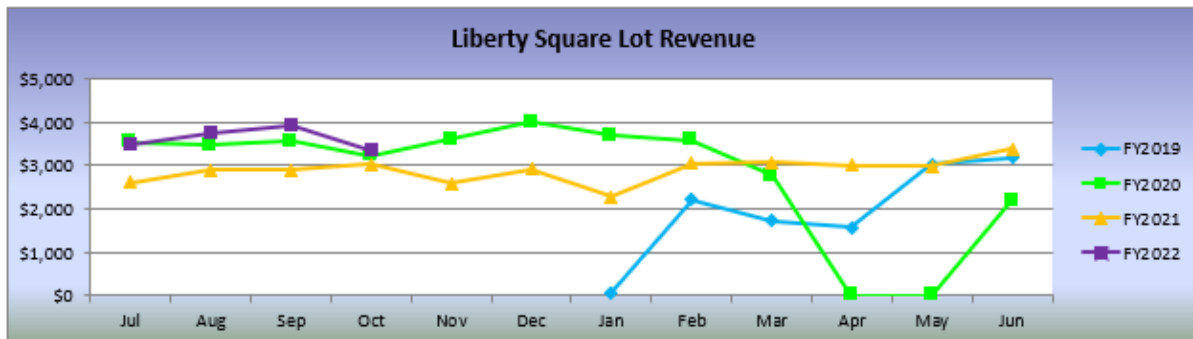
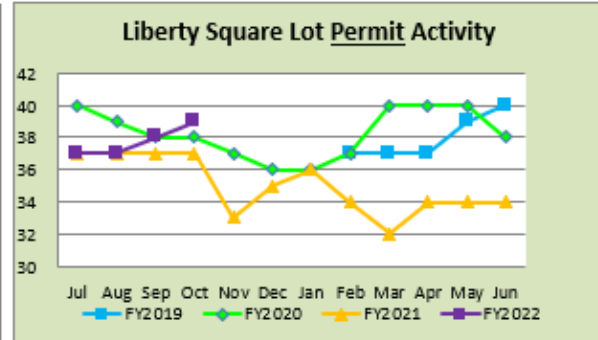
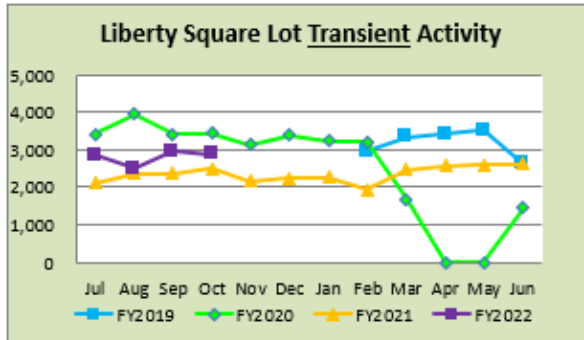
Library Lot

- The Library Lot opened in July 2018. The lot is currently closed.
- Year-to-date through October 2021, transient activity was **down 100.0%**, permits were **not offered**, and revenue was **down 100.0%** compared to last year.
- For the month of October, there was **no** transient activity or revenue collected in the lot.
- There is no PBC activity in this lot. It is currently operated with a gated access control system.



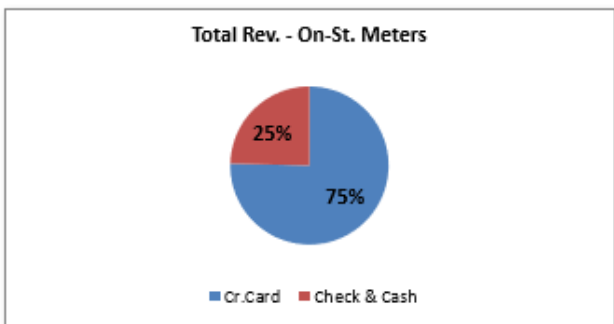
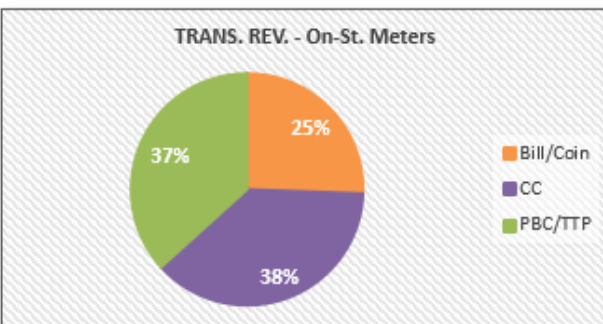
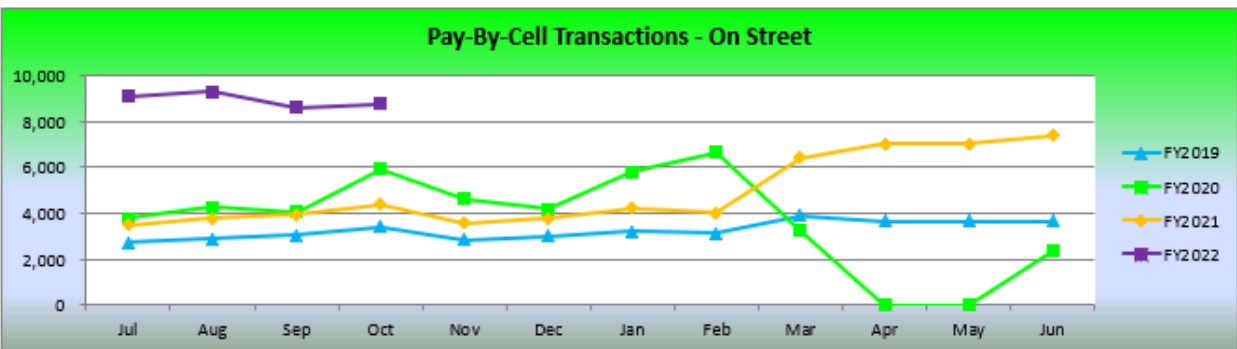
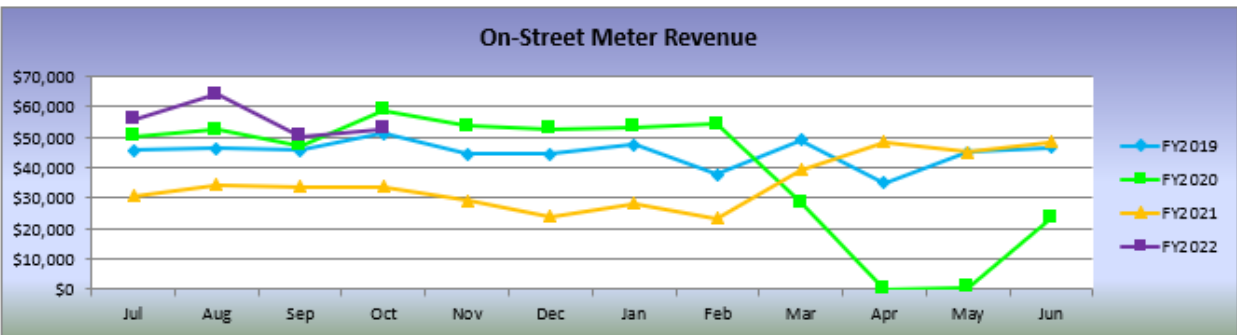
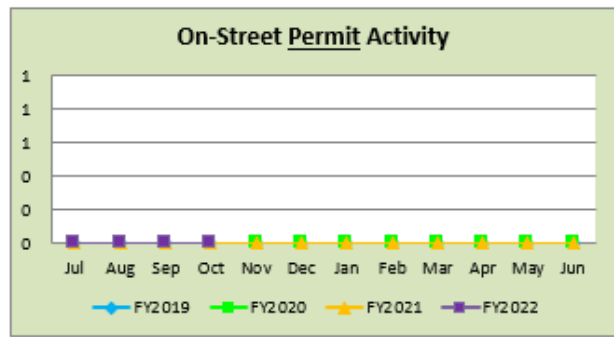
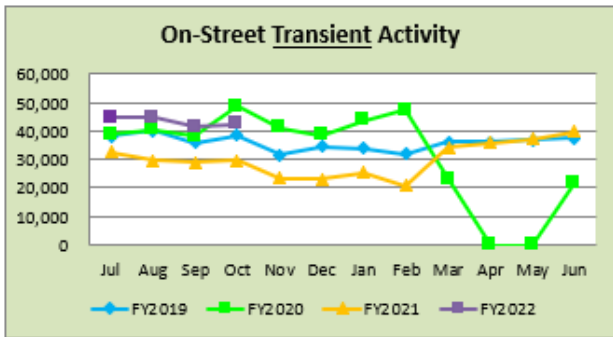
Liberty Square Lot

- YTD through October 2021, transient activity was **up 19.6%**, permit activity was **up 2.0%**, and revenue was **up 27.3%** compared to last year.
- For the month of October, transient activity was **down 2.4%** compared to last month and **up 15.2%** compared to last October.
- Revenue was **down 15.0%** compared to last month and **up 10.4%** compared to last October.
- There were **39** monthly permits sold out of 60 available spaces.
- In October, the average PBC transaction was **\$1.14** or an Average Stay of **2.3** hours.
- Average Transient Transaction = **\$0.88** or an Average Stay of **1.8** hours.



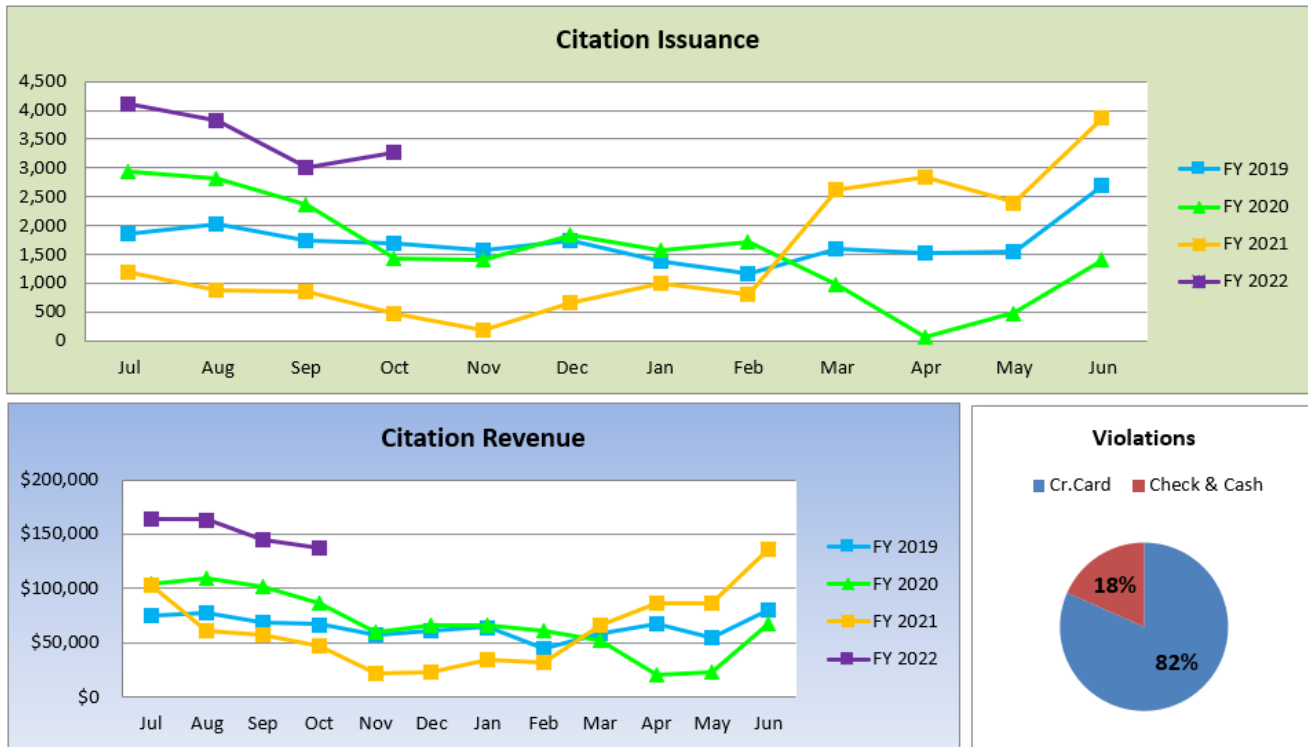
On-Street Parking

- YTD through October 2021, transient activity was **up 43.5%** and revenue was **up 68.2%** compared to last year.
- For the month of October, transient activity was **up 2.4%** compared to last month and **up 43.1%** compared to last October.
- Revenue was **up 4.6%** compared to last month and **up 55.2%** compared to last October.
- In SONO, the average PBC transaction was **\$2.30** or an Average Stay of **1.5** hours.
- In the Wall District, the average PBC transaction was **\$0.79** or an Average Stay of **1.6** hours.
- Average Transient Transaction = **\$1.24** or an Average Stay of **0.8** hours.



Parking Enforcement

- YTD through October 2021, ticket issuance was **up 320.2%** and citation revenue was **up 126.9%** compared to the same period last year.
- Compared to last month, ticket issuance was **up 8.7%** and citation revenue was **down 4.5%**.
- Citation revenue accounts for **25.1%** of system revenues YTD.



Parking Violations Collection Program

Fiscal Year	Delinquent \$ Collected
2013	\$131,458
2014	\$108,435
2015	\$84,233
2016	\$84,628
2017	\$152,412
2018	\$128,025
2019	\$103,032
2020	\$93,378
2021	\$71,346
2022	\$35,768

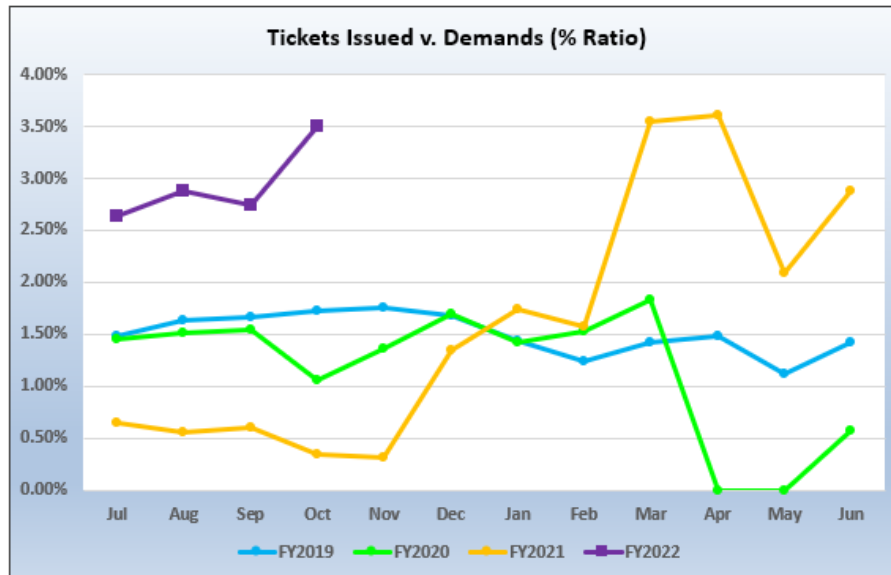
YTD thru October

Booting Activity

Month	Number of vehicles booted	Amount Paid
Jul-21	6	\$ 1,850.00
Aug-21	4	\$ 1,650.00
Sep-21	8	\$ 3,250.00
Oct-21	14	\$ 7,500.00
Total	32	\$ 14,250.00

Tickets Issued v. Demands Analysis

Analysis of the ratio of tickets issued compared to transient demands does not include citations issued at the beaches nor does it include violations issued by the Norwalk Police Department.



Tickets Issued (NOT including Beaches & Police issued tickets)

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	AVG.
FY2019	1,574	1,843	1,461	1,569	1,515	1,594	1,294	1,072	1,491	1,468	1,131	1,505	17,517	1,460
FY2020	1,602	1,718	1,484	1,160	1,367	1,710	1,514	1,667	851	17	17	223	13,330	1,111
FY2021	397	362	360	201	136	601	916	752	2,529	2,745	1,728	2,689	13,416	1,118
FY2022	3,127	2,993	2,390	3,092									11,602	2,901

Transient Demands (NOT including Beaches)

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	AVG.
FY2019	106,168	112,894	87,811	91,061	86,286	95,118	90,170	86,885	104,945	99,209	101,014	106,576	1,168,137	97,345
FY2020	110,327	113,742	96,762	110,459	100,233	101,475	106,779	108,995	46,453	0	0	39,154	934,379	77,865
FY2021	60,962	65,055	60,234	59,448	44,445	44,600	52,682	47,949	71,404	76,193	83,038	93,578	759,588	63,299
FY2022	118,674	103,859	87,480	88,359									398,372	99,593

Ratio (%) - Tickets v. Demands

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	AVG.
FY2019	1.48%	1.63%	1.66%	1.72%	1.76%	1.68%	1.44%	1.23%	1.42%	1.48%	1.12%	1.41%	1.51%
FY2020	1.45%	1.51%	1.53%	1.05%	1.36%	1.69%	1.42%	1.53%	1.83%	0.00%	0.00%	0.57%	1.22%
FY2021	0.65%	0.56%	0.60%	0.34%	0.31%	1.35%	1.74%	1.57%	3.54%	3.60%	2.08%	2.87%	1.48%
FY2022	2.63%	2.88%	2.73%	3.50%									2.94%

Customer Courtesy Program

The program was expanded to include more program days during the pandemic shutdowns. Currently, the program is back to "normal" operations.

Summary of courtesy tickets for October 2021		
	Oct-21	YTD
Number of courtesy card program dates	7	67
Total number of courtesy tickets given	427	2,198
\$ Value of Additional Meter Time	\$213.50	\$948.00
# Violations after Courtesy Time Expired	106	475
\$ value of courtesy tickets	\$8,025	\$43,075

Online Reservations

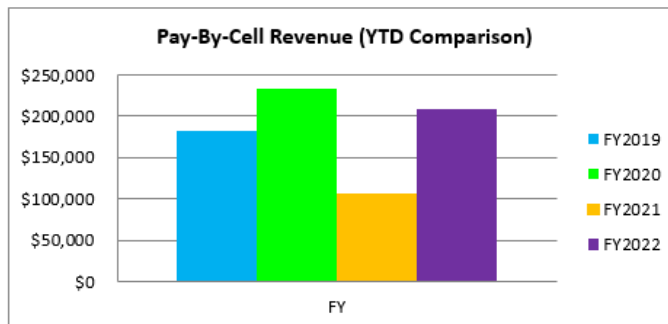
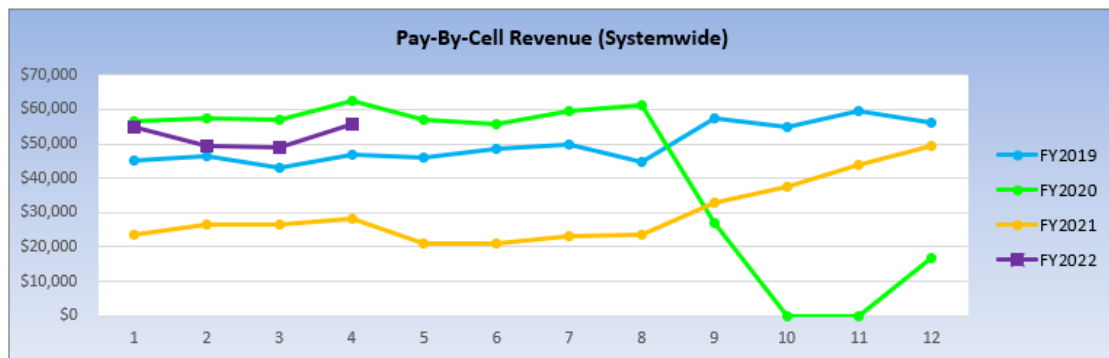
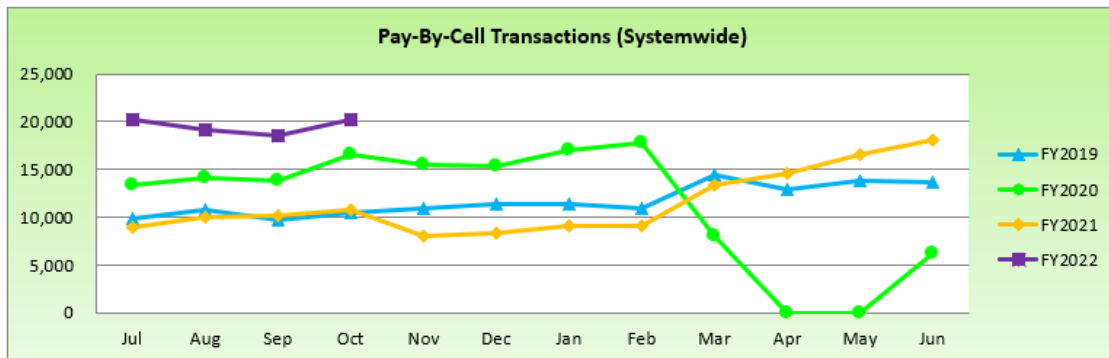
- New payment method introduced at the Maritime Garage and South Norwalk Railroad Garage
- Service rollout date June 8, 2020

Text-to-Park

- New payment method introduced for one-time users and for customers who do not want to download another app on their smart phone
- Service rollout date June 8, 2020

Pay-By-Cell

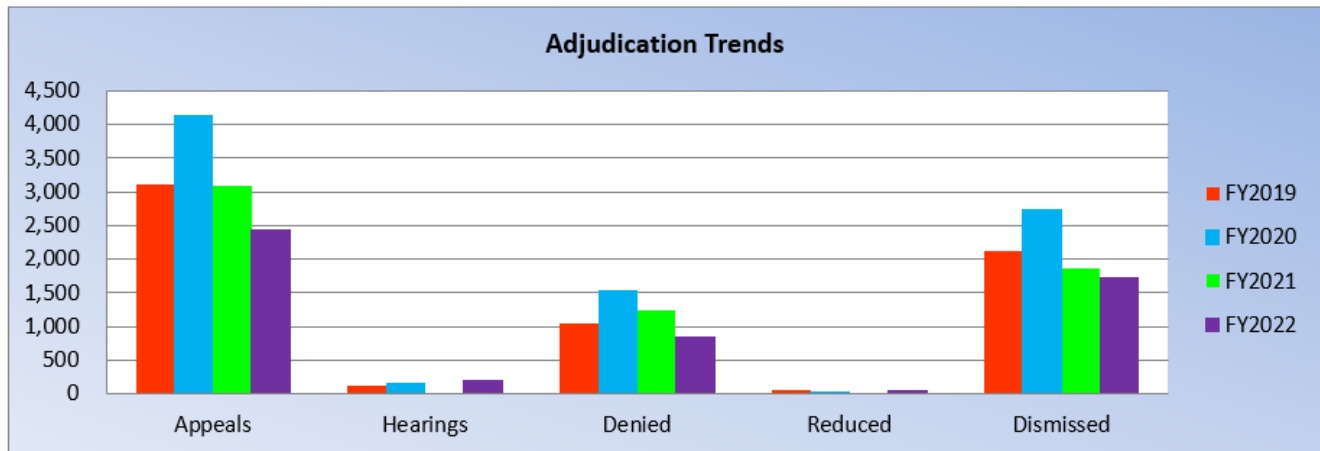
- YTD through October, pay by cell activity was **up 96.8%** and revenue was **up 99.1%** compared to the same period last year.
- Compared to last month, October transactions were **up 9.0%** and revenue was **up 13.9%**.
- The average transaction is **up 4.5%** from **\$2.64** in September to **\$2.75** per transaction in October.



Adjudication Statistics

SUMMARY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
Tickets Issued	4,121	3,819	3,006	3,269									14,215
Appeals	912	522	577	427									2,438
Hearings	0	26	91	72									189
Denied	301	54	299	191									845
Reduced	0	0	31	21									52
Dismissed	611	494	338	287									1,730
DISMISSAL RATES													
Appeals													
<i>Denied</i>	301	34	264	164									763
<i>Dismissed</i>	611	488	313	263									1,675
Hearings													
<i>Denied - attended</i>	0	1	0	0									1
<i>Denied - No Show</i>	0	19	35	27									81
<i>Reduced</i>	0	0	31	21									52
<i>Dismissed</i>	0	6	25	24									55

Annual Adjudication Summary



Project Status Report

	Area	Location	Project Type	Description / Update	Status / Completion Date
1	Systemwide	Systemwide	Maintenance	General maintenance continues at all facilities, as needed, including cleaning, litter pick-up, hardware repairs.	On-going
2	Systemwide	Systemwide	Technology	Maintenance & updating pay stations. We are reviewing proposals for upgrading pay stations and Single space meters to 4G modem. 3G Modem is expected to be fully phased out by end of 2022. During this phase out period, 3G modems could have communication failures. We are also reviewing to upgrade some of the existing pay stations as they are nearing their end of life.	April of 2022
3	Systemwide	Systemwide	Technology	Working with our vendors to expand our online validation program.	On-going
4	Systemwide	Systemwide	Branding	Wayfinding signage, regular signages, vehicle raps, logos, uniforms will be changed to reflect the new branding of Norwalk Park. Directional P signs have been updated in October.	On-going
5	Systemwide	Systemwide	Outreach	Visits to the surrounding businesses by staff members: Vital Stretch, Slice of Italy, Simple SONO, Rhino sports bar, Famous Pizza, I brow studio.	On-going
6	Systemwide	Systemwide	Digital display	Working with our electrician to submit proposal on electronic display for no parking during snow storm. We are also going to make this electronic display that can be programmed remotely to display messages for different occasions.	On-going
7	Systemwide	Systemwide	Maintenance	With the exception of SNRR garage, we have completed our annual water pipes draining and shutting off all water lines in preparation of the cold weather.	Oct-21
8	Systemwide	Systemwide	Customer Service	Continue to promote Parkmobile and Text to Park to individuals and businesses	On-going
9	RR stations	SNRR	Maintenance	Façade and other capital improvement at the SNRR Garage.	Jun-22
10	RR stations	SNRR	Maintenance	Painted railings at the SNRR lobby	Oct-21
11	RR stations	SNRR	Maintenance	Painted outside doors at the SNRR State Street side	Oct-21
12	SONO	Webster lot, SNRR Lot and South Main St.	Maintenance	Install bike rack	Nov-21
13	SONO	Haviland, SNRR, MG	Maintenance	Removing pigeons from Haviland Lower, Maritime and SNRR garage	Oct-21
14	SONO	South Main, Webster, SNRR Lot	Maintenance	Install Bike racks at Webster lot, SNRR open Lot and South Main Street.	Nov-21
15	SONO	Webster lot	Maintenance	Green infrastructure project	May-22
16	Wall Area	Main Lot	Maintenance	Install bike rack	Nov-21
17	Wall Area	On-Street	Maintenance	Removal of Bollards	Nov-21

Financial Summary Report

October 2021

VARIANCE REPORT
Norwalk Parking Authority
Oct-21

	October 2021	October 2020	Variance \$	Comments	Oct-21
REVENUE					
SOUTH NORWALK DISTRICT					
Maritime Garage	55,458	44,223	11,235	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
Haviland Deck	56,888	54,938	1,950	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
Webster Lot	70,024	21,230	48,795	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
N. Water Lot	15,432	12,389	3,043	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
Liberty Square Lot	3,349	3,034	315	Consistent revenue	
SUB-TOTAL	201,151	135,814	65,338		
WALL STREET DISTRICT					
Yankee Doodle Garage	20,614	6,132	14,481	Revenue for the month is higher due to slow recovery coupled with collection of aged balance from Ford McMahon.	
Wall St. Lot	6,031	3,939	2,092	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
Main St. Lot	8,834	4,569	4,265	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
SUB-TOTAL	35,479	14,640	20,839		
OTHER					
Investment Income/Other	3,899	3,719	180	Increased investment income.	
Meters	49,487	31,882	17,605	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
Violations	137,745	46,891	90,854	Revenue for the month is higher due to consistent enforcement through out the city coupled with strong collection effort..	
SUB-TOTAL	191,131	82,492	108,639		
NON-RR STATION TOTAL	427,761	232,945	194,815		
RAILROAD STATIONS					
SNRR Garage	66,295	56,689	9,607	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
SNRR EB Lots	22,109	4,971	17,138	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.	
ENRR Lots	8,483	9,548	(1,065)	Revenue for the month is lower due to decreased monthly parkers as some people are still not back to commute.	
RR STATION TOTAL	96,887	71,208	25,679		
TOTAL SYSTEM REVENUE	524,647	304,153	220,494		
OPERATING EXPENSES					
SONO DISTRICT					
Maritime Garage	64,629	94,431	(29,802)	Expenses for the month are lower due to higher repair and maintenance and service contract expenses that were incurred last year.	
Haviland Deck	14,446	16,119	(1,673)	Consistent expenditure.	
Webster Lot	21,473	18,880	2,593	Expenses for the month are higher due to repair and maintenance, Credit card fee and liability insurance.	
N. Water Lot	10,178	9,914	264	Consistent expenditure.	
Liberty Square Lot	2,092	2,222	(130)	Consistent expenditure.	
SUB-TOTAL	112,819	141,567	(28,748)		
WALL STREET DISTRICT					
Yankee Doodle Garage	21,068	17,307	3,762	Expenses for the month are higher due to utilities and signage expenses.	
Wall St. Lot	3,130	3,786	(656)	Consistent expenditure.	
Main St. Lot	2,936	3,995	(1,059)	Consistent expenditure.	
Library Lot	1,707	2,146	(439)	Consistent expenditure.	
SUB-TOTAL	28,841	27,234	1,608		
OTHER					
Meters/Enforcement	66,376	52,824	13,552	Expenses for the month are higher due to increased payroll, credit card fees and liability insurance expenses.	
SUB-TOTAL	66,376	52,824	13,552		
NON-RR STATION TOTAL	208,036	221,624	(13,588)		
RAILROAD STATIONS					
SNRR Garage	88,054	105,277	(17,223)	Expenses for the month are lower due to security service and elevator expenses that were incurred last year.	
SNRR EB Lots	29,545	11,867	17,679	service.	
ENRR Lots	6,336	6,847	(511)	Consistent expenditure.	
RR STATION TOTAL	123,935	123,991	(55)		
TOTAL OPERATING EXP.	331,971	345,615	(13,643)		
Debt Svc. P&I	96,635	70,149	26486	Increased debt service payment for the month.	
Reserve & Replacement	11,250	0	11250	Scheduled payment.	
Tot. Debt service	107,885	70,149	37,736		
Sub.Tot Expense	439,856	415,763	24,093		
Total Fund Balance	84,791	(111,610)	196,401		

NOTES:

LAZ Parking Management
Norwalk Parking Authority
For the Four Months Ending October 31, 2021

					Prev.	Year-to-Date				Prev.	Fiscal Year	
	ACTUAL	BUDGET	VARIANCE	% VARIANCE	ACTUAL	ACTUAL	BUDGET	VARIANCE	% VARIANCE	ACTUAL YTD	FORECAST	ANNUAL BUDGET
PARKING REVENUE												
Monthly Parking	191,696.55	197,214.28	(5,517.73)	(2.80%)	151,867.34	720,762.58	788,857.12	(68,094.54)	(8.63%)	677,041.28		2,366,571.36
Transient Parking	163,022.36	179,750.25	(16,727.89)	(9.31%)	83,869.85	839,407.48	720,878.57	118,528.91	16.44%	359,065.57		2,568,690.84
Meter Revenue (Sono)	52,629.23	38,907.94	13,721.29	35.27%	33,905.99	223,116.03	133,124.43	89,991.60	67.60%	132,648.26		466,557.65
Parking Violation	137,744.75	83,064.48	54,680.27	65.83%	46,891.00	609,199.39	384,957.12	224,242.27	58.25%	268,501.25		782,088.96
Less: Refunds	(24.00)	0.00	(24.00)	0.00%	0.00	(389.29)	0.00	(389.29)	0.00%	(645.00)		0.00
Less: Sales Tax	(24,320.71)	(24,831.14)	510.43	(2.06%)	(16,100.00)	(106,463.41)	(98,092.76)	(8,370.65)	8.53%	(69,766.99)		(322,534.64)
TOTAL PARKING REVENUE	520,748.18	474,105.81	46,642.37	9.84%	300,434.18	2,285,632.78	1,929,724.48	355,908.30	18.44%	1,366,844.37		5,861,374.17
OTHER REVENUE												
Art Program	0.00	100.00	(100.00)	(100.00%)	0.00	0.00	400.00	(400.00)	(100.00%)	0.00		1,200.00
Lease Income - SNRR/MTG	3,191.97	2,982.98	208.99	7.01%	2,983.01	12,317.88	11,931.92	385.96	3.23%	10,664.48		35,795.76
Lease Income - Webster												
Lease Income - YDG	418.00	1,100.00	(682.00)	(62.00%)	418.00	1,672.00	4,400.00	(2,728.00)	(62.00%)	1,254.00		13,200.00
SNRR/ENRR Concessions	289.00	3,403.00	(3,114.00)	(91.51%)	0.00	289.00	13,612.00	(13,323.00)	(97.88%)	0.00		40,836.00
Advertising Revenue	0.00	1,166.66	(1,166.66)	(100.00%)	0.00	18,954.82	4,666.64	14,288.18	306.18%	0.00		13,999.92
Investment Income	0.00	666.67	(666.67)	(100.00%)	0.00	0.00	2,666.68	(2,666.68)	(100.00%)	0.00		8,000.04
ATM Machines	0.00	333.33	(333.33)	(100.00%)	318.00	1,026.00	1,333.32	(307.32)	(23.05%)	1,254.00		3,999.96
TOTAL OTHER REVENUE	3,898.97	9,752.64	(5,853.67)	(60.02%)	3,719.01	34,259.70	39,010.56	(4,750.86)	(12.18%)	13,172.48		117,031.68
TOTAL SYSTEM REVENUE	524,647.15	483,858.45	40,788.70	8.43%	304,153.19	2,319,892.48	1,968,735.04	351,157.44	17.84%	1,380,016.85		5,978,405.85
OPERATING EXPENSES												
Gross Wages	92,584.48	97,078.31	(4,493.83)	(4.63%)	93,319.47	428,771.85	436,852.39	(8,080.54)	(1.85%)	404,042.92		1,262,018.02
Payroll Taxes	11,314.47	12,280.40	(965.93)	(7.87%)	11,407.43	50,701.83	55,261.82	(4,559.99)	(8.25%)	49,521.54		159,645.24
Worker's Compensation	3,756.57	4,077.29	(320.72)	(7.87%)	3,787.45	17,873.95	18,347.81	(473.86)	(2.58%)	16,432.57		53,004.78
Group Health Insurance	11,397.84	10,193.23	1,204.61	11.82%	11,194.76	46,258.61	45,869.53	389.08	0.85%	44,779.04		132,511.98
401(k) Company Match	1,788.85	1,941.55	(152.70)	(7.86%)	1,803.57	8,511.45	8,737.00	(225.55)	(2.58%)	7,825.07		25,240.20
Security Services	19,906.54	10,833.34	9,073.20	83.75%	19,878.91	36,681.19	43,333.36	(6,652.17)	(15.35%)	29,652.08		130,000.08
Equipment Expense	3.96	8,333.33	(8,329.37)	(99.95%)	0.00	7.92	33,333.32	(33,325.40)	(99.98%)	688.60		99,999.96
Vehicle Expense	1,229.71	7,499.99	(6,270.28)	(83.60%)	2,343.85	17,485.98	29,999.96	(12,513.98)	(41.71%)	8,398.51		89,999.88
Building Repair & Maintenance	42,258.17	30,596.66	11,661.51	38.11%	47,586.54	179,207.95	115,091.64	64,116.31	55.71%	123,837.24		374,694.92
Sanitation Expense	1,215.35	1,660.00	(444.65)	(26.79%)	2,012.25	10,809.97	6,640.00	4,169.97	62.80%	7,821.66		19,920.00
Operating Expenses	6,689.19	8,333.33	(1,644.14)	(19.73%)	6,573.34	32,992.89	33,333.32	(340.43)	(1.02%)	25,955.08		99,999.96
Elevator Repair & Maintenance	0.00	2,300.00	(2,300.00)	(100.00%)	8,344.06	3,312.81	9,200.00	(5,887.19)	(63.99%)	12,733.09		27,600.00
Snow Removal	0.00	0.00	0.00	0.00%	0.00	0.00	0.00	0.00	0.00%	0.00		275,000.00
Signage	6,181.81	4,166.68	2,015.13	48.36%	0.00	9,330.91	16,666.72	(7,335.81)	(44.01%)	780.00		50,000.16
Tickets	0.00	1,250.02	(1,250.02)	(100.00%)	0.00	1,250.02	5,000.08	15,311.97	306.23%	0.00		15,000.24
Liability Insurance	12,594.17	11,979.10	615.07	5.13%	7,302.32	55,687.96	48,790.54	6,897.42	14.14%	33,131.31		147,448.99
Maritime Garage Condo Fees	1,779.45	1,925.76	(146.31)	(7.60%)	1,779.45	7,117.80	7,703.04	(585.24)	(7.60%)	7,117.80		23,109.12
Uniforms	0.00	833.32	(833.32)	(100.00%)	0.00	0.00	3,333.28	(3,333.28)	(100.00%)	2,326.00		9,999.84
Management Fees LAZ	8,333.33	8,333.33	0.00	0.00%	8,333.33	33,333.32	33,333.32	0.00	0.00%	33,333.32		99,999.96
Bank and Credit Card Fees	22,327.04	13,844.61	8,482.43	61.27%	15,854.10	99,151.46	56,153.73	42,997.73	76.57%	60,535.15		172,520.82
Office Expense	2,525.01	2,407.09	117.92	4.90%	2,283.11	5,800.80	9,628.36	(3,827.56)	(39.75%)	5,200.30		28,885.08
Service Contract	8,853.46	10,416.66	(1,563.20)	(15.01%)	6,434.64	68,450.33	41,666.64	26,783.69	64.28%	24,318.48		124,999.92
Utilities	3,637.12	7,535.76	(3,898.64)	(51.74%)	1,142.50	15,623.78	30,143.04	(14,519.26)	(48.17%)	13,457.37		90,429.12
Telephone	8,837.20	7,426.21	1,410.99	19.00%	9,575.74	34,518.64	29,704.84	4,813.80	16.21%	38,047.85		89,114.52
Permit/Violation Management	902.78	8,333.33	(7,430.55)	(89.17%)	859.79	40,187.60	33,333.32	6,854.28	20.56%	25,682.19		99,999.96
Marketing and Communication	845.00	5,000.00	(4,155.00)	(83.10%)	2,595.00	3,409.00	20,000.00	(16,591.00)	(82.96%)	4,801.47		60,000.00
Parking Program	0.00	8,333.33	(8,333.33)	(100.00%)	0.00	27,451.50	33,333.32	(5,881.82)	(17.65%)	0.00		99,999.96
Contingency Fund	0.00	4,166.68	(4,166.68)	(100.00%)	0.00	0.00	16,666.72	(16,666.72)	(100.00%)	0.00		50,000.16
TOTAL OPERATING EXPENSES	268,961.50	291,079.31	(22,117.81)	(7.60%)	264,411.61	1,252,991.55	1,221,457.10	31,534.45	2.58%	980,418.64		3,911,142.87
CITY ADMINISTERED EXPENSES												
Enforcement Officers Wages	0.00	0.00	0.00	0.00%	5,296.12	0.00	0.00	0.00	0.00%	48,074.43		0.00
Other City Payroll Expenses	38,333.35	38,333.35	0.00	0.00%	28,041.59	153,333.40	153,333.40	0.00	0.00%	112,166.36		460,000.20
Social Security	0.00	0.00	0.00	0.00%	2,550.08	0.00	0.00	0.00	0.00%	10,200.32		0.00
Health Insurance	0.00	0.00	0.00	0.00%	8,365.05	0.00	0.00	0.00	0.00%	33,460.20		0.00
Worker's Compensation	0.00	0.00	0.00	0.00%	237.71	0.00	0.00	0.00	0.00%	950.84		0.00
Pension	0.00	0.00	0.00	0.00%	4,551.82	0.00	0.00	0.00	0.00%	18,207.28		0.00
City Provided Liability Insurance	0.00	0.00	0.00	0.00%	4,167.92	0.00	0.00	0.00	0.00%	16,671.68		0.00
Unemployment	0.00	0.00	0.00	0.00%	72.26	0.00	0.00	0.00	0.00%	289.04		0.00
Electric	19,212.62	19,212.62	0.00	0.00%	19,212.62	76,850.48	76,850.48	0.00	0.00%	76,850.48		230,551.44
Sewer	922.18	922.18	0.00	0.00%	0.00	3,688.72	3,688.72	0.00	0.00%	0.00		11,066.16
Professional Services	3,750.00	3,750.00	0.00	0.00%	8,333.00	15,000.00	15,000.00	0.00	0.00%	33,332.00		45,000.00
Business Expense	374.97	374.97	0.00	0.00%	374.97	1,499.88	1,499.88	0.00	0.00%	1,499.88		4,499.64
Legal Service Retainer	416.66	416.66	0.00	0.00%	0.00	1,666.64	1,666.64	0.00	0.00%	0.00		4,999.92
TOTAL CITY ADMINISTERED EXPENSES	63,009.78	63,009.78	0.00	0.00%	81,203.14	252,039.12	252,039.12	0.00	0.00%	351,702.51		756,117.36
SUBTOTAL OPERATING EXPENSES	331,971.28	354,089.09	(22,117.81)	(6.25%)	345,614.75	1,505,030.67	1,473,496.22	31,534.45	2.14%	1,332,121.15		4,667,260.23
Debt Service Interest	30,327.70	30,327.70	0.00	0.00%	19,539.93	121,310.80	121,310.80	0.00	0.00%	78,159.72		363,932.40
Debt Service Principle	66,307.17	66,307.17	0.00	0.00%	50,608.68	265,228.68	265,228.68	0.00	0.00%	202,434.32		795,686.04
SUBTOTAL DEBT SERVICE	96,634.87	96,634.87	0.00	0.00%	70,148.61	386,539.48	386,539.48	0.00	0.00%	280,594.04		1,159,618.44
Capital Reserve and Replacement	11,249.99	11,249.99	0.00	0.00%	0.00	44,999.96	44,999.96	0.00	0.00%	0.00		134,999.88
TOTAL EXPENSES	439,856.14	461,973.95	(22,117.81)	(4.79%)	415,763.26	1,936,570.11	1,905,035.66	31,534.45	1.66%	1,612,715.19		5,961,878.55
Fund Balance	84,791.01	21,884.50	62,906.51	287.45%	(111,610.07)	383,322.37	63,699.38	319,622.99	501.77%	(232,698.34)		16,527.30

Income Statement (by Location)
Norwalk Parking Authority
10/31/2021

	CURRENT MONTH						YEAR-TO-DATE					
	Actual 2021	Budget	Var \$	Var %	Actual 2020	Var 2020	Actual 2021	Budget	Variance \$	Variance %	Actual 2020	Var 2020
REVENUE												
<u>SOUTH NORWALK DISTRICT</u>												
Maritime Garage	55,458	71,194	(15,736)	-22%	44,223	11,235	383,381	299,386	83,994	28%	208,704	174,677
Haviland Deck	56,888	58,588	(1,700)	-3%	54,938	1,950	236,380	234,350	2,030	1%	194,388	41,992
Webster Lot	70,024	63,044	6,980	11%	21,230	48,795	264,111	257,590	6,521	3%	123,031	141,080
N. Water Lot	15,432	18,279	(2,848)	-16%	12,389	3,043	86,994	81,356	5,639	7%	53,688	33,306
Liberty Square Lot	3,349	4,341	(991)	-23%	3,034	315	14,536	17,363	(2,828)	-16%	11,422	3,113
SUB-TOTAL	201,151	215,446	(14,294)	-7%	135,814	65,338	985,402	890,046	95,356	11%	591,234	394,168
<u>WALL STREET DISTRICT</u>												
Yankee Doodle Garage	20,614	11,882	8,732	73%	6,132	14,481	58,663	46,936	11,727	25%	50,944	7,719
Wall St. Lot	6,031	4,857	1,174	24%	3,939	2,092	24,376	19,427	4,949	25%	14,233	10,143
Main St. Lot	8,834	7,014	1,820	26%	4,569	4,265	36,356	28,056	8,300	30%	16,079	20,277
Belden Ave Library Lot	0	109	(109)	-100%	0	-	0	434	(434)	-100%	0	0
SUB-TOTAL	35,479	23,861	11,618	49%	14,641	20,839	119,395	94,854	24,541	26%	81,256	38,139
<u>OTHER</u>												
FEMA/State Reimbursement	0	-	0	0	0	-	0	0	0	0	0	0
Investment Income/Other	3,899	9,753	(5,854)	-60%	3,719	180	34,260	39,011	(4,751)	-12%	13,172	21,087
Meters	49,487	36,585	12,902	35%	31,882	17,605	209,794	125,176	84,618	68%	124,728	85,066
Violations	137,745	83,064	54,680	66%	46,891	90,854	609,049	384,957	224,092	58%	268,151	340,898
SUB-TOTAL	191,131	129,402	61,729	48%	82,491	108,639	853,103	549,143	303,960	55%	406,052	447,051
NON-RR STATION TOTAL	427,761	368,709	59,052	16%	232,945	194,815	1,957,900	1,534,043	423,857	28%	1,078,542	879,358
<u>RAILROAD STATIONS</u>												
SNRR Garage	66,295	82,386	(16,091)	-20%	56,689	9,607	254,138	313,783	(59,645)	-19%	246,725	7,413
SNRR EB Lots	22,109	21,188	921	4%	4,971	17,138	74,988	74,607	381	1%	13,568	61,420
ENRR Lots	8,483	11,576	(3,093)	-27%	9,548	(1,065)	32,868	46,303	(13,435)	-29%	41,183	(8,315)
RR STATION TOTAL	96,887	115,150	(18,263)	-16%	71,208	25,679	361,993	434,692	(72,699)	-17%	301,475	60,518
TOTAL SYSTEM REVENUE	524,647	483,858	40,789	0	304,153	220,494	2,319,892	1,968,735	351,157	0	1,380,017	939,876
<u>OPERATING EXPENSES</u>												
<u>SOMO DISTRICT</u>												
Maritime Garage	64,629	66,937	(2,308)	-3%	94,431	(29,802)	308,225	281,603	26,623	9%	325,195	(16,970)
Haviland Deck	14,446	28,126	(13,680)	-49%	16,119	(1,673)	64,957	114,845	(49,888)	-43%	53,420	11,537
Webster Lot	21,473	37,238	(15,765)	-42%	18,880	2,593	88,227	152,666	(64,440)	-42%	61,776	26,450
N. Water Lot	10,178	9,949	229	2%	9,914	264	38,057	42,924	(4,867)	-11%	32,536	5,521
Liberty Square Lot	2,092	4,207	(2,114)	-50%	2,222	(130)	9,381	17,081	(7,700)	-45%	8,615	766
SUB-TOTAL	112,819	146,457	(33,638)	-23%	141,567	(28,748)	508,846	609,119	(100,272)	-16%	481,542	27,305
<u>WALL STREET DISTRICT</u>												
Yankee Doodle Garage	21,068	17,123	3,946	23%	17,307	3,762	82,074	70,722	11,352	16%	80,348	1,727
Wall St. Lot	3,130	7,390	(4,260)	-58%	3,786	(656)	22,219	29,255	(7,037)	-24%	11,865	10,354
Main St. Lot	2,936	7,408	(4,472)	-60%	3,995	(1,059)	19,088	29,326	(10,238)	-35%	12,807	6,281
Belden Ave Library Lot	1,707	2,889	(1,182)	-41%	2,146	(439)	7,610	12,183	(4,573)	-38%	8,341	(731)
SUB-TOTAL	28,841	34,810	(5,969)	-17%	27,234	1,608	130,991	141,486	(10,495)	-7%	113,361	17,630
<u>OTHER</u>												
Administration	0	-	0	0	0	-	0	0	0	0	0	0
Snow Removal - FEMA	0	-	0	0	0	-	0	0	0	0	0	0
Meters/Enforcement	66,376	68,995	(2,619)	-4%	52,824	13,552	365,208	291,793	73,416	25%	272,434	92,774
SUB-TOTAL	66,376	68,995	(2,619)	-4%	52,824	13,552	365,208	291,793	73,416	25%	272,434	92,774
NON-RR STATION TOTAL	208,036	250,263	(42,227)	-17%	221,624	(13,588)	1,005,046	1,042,398	(37,352)	-4%	867,337	137,710
<u>RAILROAD STATIONS</u>												
SNRR Garage	88,054	71,375	16,679	23%	105,277	(17,223)	404,389	299,280	105,109	35%	395,008	9,381
SNRR EB Lots	29,545	24,186	5,360	22%	11,867	17,679	77,895	98,273	(20,379)	-21%	47,003	30,892
ENRR Lots	6,336	8,266	(1,930)	-23%	6,847	(511)	17,701	33,545	(15,844)	-47%	22,773	(5,073)
RR STATION TOTAL	123,935	103,827	20,109	19%	123,991	(55)	499,984	431,098	68,886	16%	464,784	35,200
TOTAL OPERATING EXP.	331,971	354,089	(22,118)	-6%	345,615	(13,643)	1,505,031	1,473,496	31,534	2%	1,332,121	172,910
Debt Svc. P&I	96,635	96,635	0	0%	70,149	26,486	386,539	386,539	0	0%	280,594	105,945
Reserve & Replacement	11,250	11,250	0	0%	0	11,250	45,000	45,000	0	0%	0	45,000
Sub.Total Debt service	107,885	107,885	0	0%	70,149	37,736	431,539	431,539	0	0%	280,594	150,945
TOTAL EXPENSES	439,856	461,974	(22,118)	-5%	415,763	24,093	1,936,570	1,905,036	31,534	2%	1,612,715	323,855
Fund Balance	84,791	21,884	62,907	287%	(111,610)	196,401	383,322	63,699	319,623	502%	(232,698)	616,021

Summary Income Statement
Norwalk Parking Authority
For the Period Ending October, 2021

CURRENT MONTH						YEAR-TO-DATE					FISCAL YEAR	
	Actual	Budget	Var \$	Var %	Actual PY	Actual	Budget	Var \$	Var %	Actual PY	Forecast	Budget
REVENUES:												
Parking Revenue	520,748	474,106	46,642	9.8%	300,434	2,285,633	1,929,724	355,908	18.4%	1,366,844		7,194,148
Other Revenue	3,899	9,753	(5,854)	-60.0%	3,719	34,260	39,011	(4,751)	-12.2%	13,172		126,600
Total System Revenue	524,647	483,858	40,789	8.4%	304,153	2,319,892	1,968,735	351,157	17.8%	1,380,017	0	7,320,748
EXPENSES:												
Operations	268,962	291,079	(22,118)	-7.6%	264,412	1,252,992	1,221,457	31,534	2.6%	980,419		5,221,903
City Support/Admin Svcs	63,010	63,010	0	0.0%	81,203	252,039	252,039	-	0.0%	351,703		946,452
Debt Service	96,635	96,635	0	0.0%	70,149	386,539	386,539	-	0.0%	280,594		841,782
Capital Reserve &Replacement	11,250	11,250	0	0.0%	0	45,000	45,000	-	0.0%	0		135,000
Total Expenses	439,856	461,974	(22,118)	-4.8%	415,763	1,936,570	1,905,036	31,534	1.7%	1,612,715	0	7,145,136
Fund Balance	84,791	21,885	62,907	287.4%	(111,610)	383,322	63,699	319,623	501.8%	(232,698)	0	175,611

Norwalk Parking Authority
FY 2020/2021

Webster Lot

North Water Lot

Wall St. Lot

Main St. Lot

Revenues	3,107	3,883	4,519	4569	16,079
Operations	1,001	1,393	1,478	2348	6,222
City Support/Admin Svcs	1,646	1,646	1,646	1,646	6,586
Debt Service	0	0	0	0	0
Capital Res. & Repl.	0	0	0	0	0

Summary Trend Report (by Location)

Norwalk Parking Authority

FY 2021/2022

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
<u>Meters/Violations</u>															
Revenues	216,679	223,547	191,386	187,232									818,844		
Operations	84,933	72,242	109,456	55,643									322,274	39%	66%
City Support/Admin Svcs	10,734	10,734	10,734	10,734									42,934	5%	9%
Debt Service	27,726	27,726	27,726	27,726									110,904	14%	23%
Capital Res. & Repl.	2,765	2,765	2,765	2,765									11,060	1%	2%
Expenses	126,158	113,467	150,681	96,867	0	0	0	0	0	0	0	0	487,173		
Balance	90,521	110,080	40,705	90,364	0	0	0	0	0	0	0	0	331,670	41%	
														100%	100%
<u>SNRR Garage/Lot</u>															
Revenues	83,467	85,150	89,428	91,735									349,779		
Operations	125,040	93,137	93,413	99,901									411,492	118%	80%
City Support/Admin Svcs	17,698	17,698	17,698	17,698									70,792	20%	14%
Debt Service	5,460	5,460	5,460	5,460									21,842	6%	4%
Capital Res. & Repl.	2,168	2,168	2,168	2,168									8,670	2%	2%
Expenses	150,366	118,463	118,739	125,227	0	0	0	0	0	0	0	0	512,796		
Balance	(66,900)	(33,314)	(29,311)	(33,492)	0.00	0	0	0	0	0	0	0	(163,017)	-47%	
														100%	100%
<u>Maritime Garage</u>															
Revenues	149,858	113,073	72,628	55,608									391,167		
Operations	79,978	73,896	58,704	54,289									266,868	68%	54%
City Support/Admin Svcs	10,339	10,339	10,339	10,339									41,358	11%	8%
Debt Service	46,392	46,392	46,392	46,392									185,567	47%	37%
Capital Res. & Repl.	1,077	1,077	1,077	1,077									4,309	1%	1%
Expenses	137,786	131,705	116,512	112,098	0	0	0	0	0	0	0	0	498,101		
Balance	12,072	(18,632)	(43,885)	(56,489)	0	0	0	0	0	0	0	0	(106,934)	-27%	
														100%	100%
<u>Haviland Deck</u>															
Revenues	59,696	64,137	55,660	56,888									236,380		
Operations	16,153	8,084	8,548	8,538									41,323	17%	37%
City Support/Admin Svcs	5,908	5,908	5,908	5,908									23,634	10%	21%
Debt Service	10,218	10,218	10,218	10,218									40,871	17%	37%
Capital Res. & Repl.	1,264	1,264	1,264	1,264	0	0	0	0	0	0	0	0	5,055	2%	5%
Expenses	33,543	25,474	25,938	25,928	0	0	0	0	0	0	0	0	110,883		
Balance	26,152	38,663	29,722	30,960	0	0	0	0	0	0	0	0	125,497	53%	
														100%	100%
<u>Yankee Doodle Gar.</u>															
Revenues	12,713	6,802	23,936	21,032									64,482		
Operations	18,593	15,747	16,497	17,679									68,516	106%	79%
City Support/Admin Svcs	3,390	3,390	3,390	3,390									13,559	21%	16%
Debt Service	633	633	633	633									2,531	4%	3%
Capital Res. & Repl.	521	521	521	521	0	0	0	0	0	0	0	0	2,084	3%	2%
Expenses	23,136	20,290	21,040	22,222	0	0	0	0	0	0	0	0	86,689		
Balance	(10,423)	(13,489)	2,895	(1,190)	0	0	0	0	0	0	0	0	(22,207)	-34%	
														100%	100%
<u>Webster Lot</u>															
Revenues	62,925	70,590	60,572	70,024									264,111		
Operations	21,326	10,505	13,742	14,413									59,986	23%	57%

Summary Trend Report (by Location)

Norwalk Parking Authority

FY 2021/2022

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
City Support/Admin Svcs	7,060	7,060	7,060	7,060									28,240	11%	27%
Debt Service	2,569	2,569	2,569	2,569									10,276	4%	10%
Capital Res. & Repl.	1,525	1,525	1,525	1,525									6,100	2%	6%
Expenses	32,481	21,659	24,896	25,567	0	0	0	0	0	0	0	0	104,603		
Balance	30,444	48,931	35,676	44,457	0	0	0	0	0	0	0	0	159,508	60%	
														100%	100%
North Water Lot															
Revenues	23,223	31,215	17,125	15,432									86,994		
Operations	7,912	5,386	7,710	7,888									28,896	33%	68%
City Support/Admin Svcs	2,290	2,290	2,290	2,290									9,161	11%	21%
Debt Service	597	597	597	597									2,390	3%	6%
Capital Res. & Repl.	575	575	575	575									2,302	3%	5%
Expenses	11,375	8,849	11,173	11,351	0	0	0	0	0	0	0	0	42,748		
Balance	11,848	22,366	5,951	4,081	0	0	0	0	0	0	0	0	44,246	51%	
														100%	100%
Wall St. Lot															
Revenues	5,826	6,845	5,674	6,031									24,376		
Operations	9,473	2,516	2,638	1,643									16,271	67%	62%
City Support/Admin Svcs	1,487	1,487	1,487	1,487									5,948	24%	23%
Debt Service	595	595	595	595									2,380	10%	9%
Capital Res. & Repl.	384	384	384	384	0	0	0	0	0	0	0	0	1,535	6%	6%
Expenses	11,938	4,982	5,104	4,109	0	0	0	0	0	0	0	0	26,133		
Balance	(6,112)	1,863	570	1,922	0	0	0	0	0	0	0	0	(1,757)	-7%	
														100%	100%
Main St. Lot															
Revenues	9,186	9,438	8,898	8,834									36,356		
Operations	2,960	1,963	2,031	1,428									8,383	23%	36%
City Support/Admin Svcs	3,066	3,066	3,066	1,507									10,705	29%	47%
Debt Service	595	595	595	595									2,380	7%	10%
Capital Res. & Repl.	375	375	375	375									1,500	4%	7%
Expenses	6,996	5,999	6,067	3,906	0	0	0	0	0	0	0	0	22,968		
Balance	2,189	3,439	2,831	4,928	0	0	0	0	0	0	0	0	13,388	37%	
														100%	100%
Belden Ave Library															
Revenues	0	0	0	0									0		
Operations	1,578	1,560	1,683	1,346									6,166	#DIV/0!	60%
City Support/Admin Svcs	361	361	361	361									1,444	#DIV/0!	14%
Debt Service	595	595	595	595									2,380	#DIV/0!	23%
Capital Res. & Repl.	93	93	93	93									373	#DIV/0!	4%
Expenses	2,627	2,609	2,732	2,395	0	0	0	0	0	0	0	0	10,363		
Balance	(2,627)	(2,609)	(2,732)	(2,395)	0	0	0	0	0	0	0	0	(10,363)	#DIV/0!	
														#DIV/0!	100%
ENRR Lots															
Revenues	8,327	7,883	8,175	8,483									32,868		
Operations	3,190	4,168	4,006	4,778									16,142	49%	67%
City Support/Admin Svcs	0	0	0	1,558									1,558	5%	6%
Debt Service	1,255	1,255	1,255	1,255									5,019	15%	21%
Capital Res. & Repl.	328	328	328	328									1,312	4%	5%

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2021/2022

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
Expenses	4,773	5,751	5,589	7,919	0	0	0	0	0	0	0	0	24,032		
Balance	3,554	2,132	2,586	564	0	0	0	0	0	0	0	0	8,836	27%	
														100%	100%
Liberty Square Lot															
Revenues	3,497	3,747	3,941	3,349									14,536		
Operations	2,229	1,384	1,645	1,416									6,674	46%	66%
City Support/Admin Svcs	677	677	677	677									2,707	19%	27%
Debt Service	0	0	0	0									0	0%	0%
Capital Res. & Repl.	175	175	175	175									700	5%	7%
Expenses	3,081	2,236	2,497	2,267	0	0	0	0	0	0	0	0	10,081		
Balance	417	1,512	1,445	1,082	0	0	0	0	0	0	0	0	4,455	31%	
														100%	100%

TOTAL (All Loc.)															
Revenues	635,396	622,426	537,423	524,647	0	0	0	0	0	0	0	0	2,319,892		
Operations	373,366	290,589	320,075	268,962	0	0	0	0	0	0	0	0	1,252,992	54%	65%
City Support/Admin Svcs	63,010	63,010	63,010	63,010	0	0	0	0	0	0	0	0	252,039	11%	13%
Debt Service	96,635	96,635	96,635	96,635	0	0	0	0	0	0	0	0	386,539	17%	20%
Capital Res. & Repl.	11,250	11,250	11,250	11,250	0	0	0	0	0	0	0	0	45,000	2%	2%
Expenses	544,261	461,483	490,970	439,856	0	0	0	0	0	0	0	0	1,936,570		
Fund Balance	91,135	160,943	46,453	84,791	0	0	0	0	0	0	0	0	383,322	17%	

Courtesy Ticket Report

October 2021

Summary of courtesy tickets for October 2021		
	Oct-21	YTD
Number of courtesy card program dates	7	67
Total number of courtesy tickets given	427	2,198
\$ Value of Additional Meter Time	\$213.50	\$948.00
# Violations after Courtesy Time Expired	106	475
\$ value of courtesy tickets	\$8,025	\$43,075

October 2021 Courtesy Ticket Program

<u>Courtesy Tickets Tracking</u>				
Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Friday, October 01, 2021	61	30.5	21	\$1,000.00
Wednesday, October 06, 2021	88	44	32	\$1,400.00
Friday, October 08, 2021	30	15	0	\$750.00
Monday, October 11, 2021	31	15.5	8	\$575.00
Saturday, October 16, 2021	70	35	13	\$1,425.00
Wednesday, October 20, 2021	113	56.5	28	\$2,125.00
Thursday, October 28, 2021	34	17	4	\$750.00
<u>Total</u>	<u>427</u>	<u>\$213.50</u>	<u>106</u>	<u>\$8,025.00</u>

Courtesy Report

July - October

2021/22 YTD Courtesy Tickets Tracking

Program Dates	Number of Ticket:	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Saturday, July 10, 2021	61	15	7.5	7	\$200.00
Monday, July 12, 2021	67	100	50	31	\$1,725.00
Monday, July 19, 2021	65	65	32.5	34	\$775.00
Thursday, July 22, 2021	174	3	1.5	0	\$75.00
Friday, July 23, 2021	209	5	2.5	0	\$125.00
Monday, July 26, 2021	145	18	9	0	\$450.00
Tuesday, July 27, 2021	128	87	43.5	28	\$1,475.00
Wednesday, July 28, 2021	185	13	6.5	0	\$325.00
Thursday, July 29, 2021	137	9	4.5	0	\$225.00
Friday, July 30, 2021	211	24	12	0	\$600.00
Saturday, July 31, 2021	160	13	6.5	0	\$325.00
July Total	1542	352	\$ 176.00	100	\$ 6,300.00

Monday, August 02, 2021	128	7	0	0	\$175.00
Tuesday, August 03, 2021	187	21	0	0	\$525.00
Wednesday, August 04, 2021	176	17	0	0	\$425.00
Thursday, August 05, 2021	136	12	0	0	\$300.00
Friday, August 06, 2021	158	23	0	0	\$575.00
Saturday, August 07, 2021	96	101	50.5	35	\$1,650.00
Monday, August 09, 2021	48	91	45.5	28	\$1,575.00
Tuesday, August 10, 2021	137	12	0	0	\$300.00
Wednesday, August 11, 2021	163	26	0	0	\$650.00
Thursday, August 12, 2021	127	11	0	0	\$275.00
Friday, August 13, 2021	179	19	0	0	\$475.00
Monday, August 16, 2021	87	8	0	0	\$200.00
Tuesday, August 17, 2021	140	22	0	0	\$550.00
Wednesday, August 18, 2021	99	109	54.5	13	\$2,400.00
Thursday, August 19, 2021	153	15	0	0	\$375.00
Friday, August 20, 2021	171	23	0	0	\$575.00
Saturday, August 21, 2021	73	7	0	0	\$175.00
Tuesday, August 24, 2021	149	5	0	0	\$125.00
Wednesday, August 25, 2021	148	13	0	0	\$325.00
Thursday, August 26, 2021	77	106	53	32	\$1,850.00
Friday, August 27, 2021	221	16	0	0	\$400.00
Saturday, August 28, 2021	137	8	0	0	\$200.00
Monday, August 30, 2021	97	23	0	0	\$575.00
Tuesday, August 31, 2021	136	14	0	0	\$350.00
August Total	3223	709	\$ 203.50	108	\$ 15,025.00

Wednesday, September 01, 2021	46	6	3	0	\$150.00
Thursday, September 02, 2021	75	26	13	0	\$650.00
Friday, September 03, 2021	92	122	61	40	\$2,050.00
Saturday, September 04, 2021	134	7	3.5	0	\$175.00
Tuesday, September 07, 2021	60	76	38	15	\$1,525.00
Wednesday, September 08, 2021	124	8	4	0	\$200.00
Thursday, September 09, 2021	110	17	8.5	0	\$425.00
Friday, September 10, 2021	161	14	7	0	\$350.00
Monday, September 13, 2021	46	76	38	22	\$1,350.00
Tuesday, September 14, 2021	119	11	5.5	0	\$275.00
Wednesday, September 15, 2021	127	13	6.5	0	\$325.00
Thursday, September 16, 2021	136	29	14.5	0	\$725.00
Friday, September 17, 2021	130	14	7	0	\$350.00
Saturday, September 18, 2021	122	8	4	0	\$200.00
Monday, September 20, 2021	71	13	6.5	0	\$325.00
Tuesday, September 21, 2021	101	6	3	0	\$150.00
Wednesday, September 22, 2021	116	23	11.5	6	\$425.00
Thursday, September 23, 2021	140	23	11.5	5	\$450.00
Friday, September 24, 2021	85	102	51	41	\$1,525.00
Saturday, September 25, 2021	157	1	0.5	0	\$25.00
Sunday, September 26, 2021	50	1	0.5	0	\$25.00
Monday, September 27, 2021	59	12	6	0	\$300.00
Tuesday, September 28, 2021	43	71	35.5	25	\$1,150.00
Wednesday, September 29, 2021	95	12	6	2	\$250.00
Thursday, September 30, 2021	141	19	9.5	5	\$350.00
September Total	2540	710	\$ 355.00	161	\$ 13,725.00
Friday, October 01, 2021	161	61	30.5	21	\$1,000.00
Wednesday, October 06, 2021	56	88	44	32	\$1,400.00
Friday, October 08, 2021	158	30	15	0	\$750.00
Monday, October 11, 2021	18	31	15.5	8	\$575.00
Saturday, October 16, 2021	82	70	35	13	\$1,425.00
Wednesday, October 20, 2021	43	113	56.5	28	\$2,125.00
Thursday, October 28, 2021	116	34	17	4	\$750.00
October Total	634	427	\$ 213.50	106	\$8,025.00
Grand Total	7939	2198	\$948.00	475	\$43,075.00

Transient Activity Report

October 2021

Transient Activity October 2021 Vs October 2020

The below analysis compares transient activity of October 2021 with October 2020. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano.

SNRR Parking Garage:

Transient activity for the month was higher when compared same time last year. The increased activity for month is due to decreased activity because of COVID-19 last year. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. We are at 33% of our pre-covid activity level.

<u>Oct-19</u>
Average Per day
162
Average Per Weekday
189
Average per Weekend
84

<u>Oct-20</u>
Average Per day
12
Average Per Weekday
13
Average per Weekend
8

<u>Oct-21</u>
Average Per day
54
Average Per Weekday
59
Average per Weekend
44

SNRR Parking Lot:

Transient activity for the month was higher when compared same time last year. The increased activity for the month is due to decreased activity because of COVID-19 last year. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. We are 48% of our pre-covid activity level.

<u>Oct-19</u>
Average Per day
127
Average Per Weekday
158
Average per Weekend
39

<u>Oct-20</u>
Average Per day
14
Average Per Weekday
16
Average per Weekend
7

<u>Oct-21</u>
Average Per day
61
Average Per Weekday
76
Average per Weekend
29

Maritime Garage:

We have seen an increased transient activity at the Maritime garage when compared to same time last year. Three years trend showed a decrease when compared to 2019. We are at 61% of our pre-covid activity level.

<u>Oct-19</u>
Average Per day
378
Average Per Weekday
348
Average per Weekend
465

<u>Oct-20</u>
Average Per day
188
Average Per Weekday
152
Average per Weekend
277

<u>Oct-21</u>
Average Per day
231
Average Per Weekday
155
Average per Weekend
390

Transient Activity October 2021 Vs October 2020

Webster Lot:

Transient activity for the month was higher when compared to same time last year. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. Average duration of stay for both weekends and weekdays were 2.5hours. For the month of October, we are at 79% of pre-covid activity level.

<u>Oct-19</u>
Average Per day
487
Average Per Weekday
399
Average per Weekend
743

<u>Oct-20</u>
Average Per day
148
Average Per Weekday
123
Average per Weekend
210

<u>Oct-21</u>
Average Per day
385
Average Per Weekday
291
Average per Weekend
581

Haviland Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed increased activity when compared to 2019. For the month, we are at 115% of our pre-covid activity level. Average duration of stay was 2.5hours for both weekdays and weekends.

<u>Oct-19</u>
Average Per day
208
Average Per Weekday
181
Average per Weekend
287

<u>Oct-20</u>
Average Per day
173
Average Per Weekday
146
Average per Weekend
239

<u>Oct-21</u>
Average Per day
239
Average Per Weekday
203
Average per Weekend
315

We have seen a total of 1,050 more Parkmobile transactions for the month.

Parkmobile Transactions			
	<u>2020/21</u>	<u>2021/22</u>	Variance
July	2061	3322	1261
August	2304	2873	569
September	2118	2720	602
October	2115	3165	1050
Total	8598	12080	3482

Transient Activity October 2021 Vs October 2020

North Water Parking Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed a slight decrease when compared to 2019. For the month, we are at 92% of our pre-covid activity level. Average duration of stay was 2 hours during weekdays as well as weekends.

<u>Oct-19</u>
Average Per day
169
Average Per Weekday
144
Average per Weekend
242

<u>Oct-20</u>
Average Per day
140
Average Per Weekday
113
Average per Weekend
207

<u>Oct-21</u>
Average Per day
157
Average Per Weekday
122
Average per Weekend
229

We have seen a total of 448 more Parkmobile transactions for the month.

Parkmobile Transactions			
	<u>2020/21</u>	<u>2021/22</u>	Variance
July	1380	1897	517
August	1473	1471	-2
September	1316	1543	227
October	1291	1739	448
Total	5460	6650	1190

Yankee Doodle Garage

Transient activity for the month was higher when compared to same time last year. Three years trend showed a decrease when compared to 2019. For the month, we are at 90% of our pre-covid activity level. Average duration of stay for both weekdays and weekends were about 5 hours.

<u>Oct-19</u>
Average Per day
51
Average Per Weekday
45
Average per Weekend
66

<u>Oct-20</u>
Average Per day
35
Average Per Weekday
31
Average per Weekend
43

<u>Oct-21</u>
Average Per day
46
Average Per Weekday
40
Average per Weekend
58

Main Street Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed a decrease when compared to 2019. For the month, we are at 81% of our pre-covid activity level. The average duration of stay for the parking lot was 2.5 hours both on weekdays and weekends.

<u>Sep-19</u>
Average Per day
95
Average Per Weekday
83
Average per Weekend
124

<u>Sep-20</u>
Average Per day
87
Average Per Weekday
83
Average per Weekend
99

<u>Sep-21</u>
Average Per day
114
Average Per Weekday
108
Average per Weekend
131

Wall Street Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed increased activity when compared to 2019. For the month, we are at 129% of our pre-covid activity level. Average duration of stay at the parking lot was 2.5hours for weekdays as well as weekends.

<u>Oct-19</u>
Average Per day
69
Average Per Weekday
69
Average per Weekend
71

<u>Oct-20</u>
Average Per day
73
Average Per Weekday
74
Average per Weekend
72

<u>Oct-21</u>
Average Per day
89
Average Per Weekday
94
Average per Weekend
79

Liberty Square Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. For the month, we are at 84% of our pre-covid activity level. Average duration of stay at the parking lot was 2 hours.

<u>Oct-19</u>
Average Per day
111
Average Per Weekday
97
Average per Weekend
150

<u>Oct-20</u>
Average Per day
81
Average Per Weekday
71
Average per Weekend
105

<u>Oct-21</u>
Average Per day
93
Average Per Weekday
80
Average per Weekend
120

Transient Activity October 2021 Vs October 2020

On-Street Parking

- On-street parking activity for the month was higher when compared to same time last year. For the month, we are at 88% of our pre-covid activity level. We are noticing strong on-street activity for the month.

Street	Sept 2021	Sept 2020	Sept 2019
Ann St.	637	281	634
Berkeley St.	41	33	33
Haviland St.	2741	2697	3420
Madison St.	214	251	185
Maple St.	326	172	267
Marshall St.	358	330	499
Merwin St	570	388	519
Monroe St.	100	74	337
N. Main St.	6734	6197	8613
N. Water St.	2768	2018	3191
Orchard St	2776	1859	2075
Quincy St.	2	1	0
S. Main St.	5888	5309	7171
W. Washington St.	2069	1810	2372
Washington St.	3962	11	6545
West Ave	2940	2363	3095
Uptown St.	10439	5953	9611
Grand Total	42565	29747	48567

Transient Activity Report

July - October

Year-to-date Transient Activity Report

The below analysis compares 4 months (July – October) aggregate transient activity for the 2021/22 and 2020/21 fiscal years. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano.

SNRR Parking Garage:

Four months aggregate data showed increased transient activity in 2021/22 when compared to 2020/21 at the SNRR Garage. This is due to slow recovery from COVID-19 which started mid-March 2020. The location was in an upward trend before COVID-19 pandemic. Over four-month period, there were 4,449 more transactions for the current year compared to same time frame last year.

July - October Aggregate 2020/21
Average Per day
10
Average Per Weekday
11
Average per Weekend
7

July - October Aggregate 2021/22
Average Per day
46
Average Per Weekday
50
Average per Weekend
37

SNRR Parking Lot:

The SNRR Parking Lot activity has increased for the period compared to same time last year. This is due to the slow recovery from COVID-19 pandemic. Over four-month period, we have seen a total of 4,903 more transactions in 2021/22 when compared to 2020/21.

July - October Aggregate 2020/21
Average Per day
10
Average Per Weekday
12
Average per Weekend
5

July - October Aggregate 2021/22
Average Per day
50
Average Per Weekday
60
Average per Weekend
25

Maritime Parking Garage:

Maritime Parking Garage has seen increased activity for the period. The increase is due to recovery from COVID-19 pandemic coupled with the free admission program for CT residents at the Maritime Aquarium. Over four-month period, the Maritime Parking garage has seen 40,913 more transactions when compared to same time frame last year.

July - October Aggregate 2020/21
Average Per day
267
Average Per Weekday
221
Average per Weekend
385

July - October Aggregate 2021/22
Average Per day
600
Average Per Weekday
512
Average per Weekend
811

Year-to-date Transient Activity Report

Webster Parking Lot:

When comparing four months aggregate data for 2021/22 with 2020/21, the Webster parking lot has seen increased activity in 2021/22. This is due to slow recovery from COVID19 pandemic. Over four-month period, there were 21,376 more transactions in 2021/22 when compared to 2020/21.

July - October Aggregate 2020/21
Average Per day
143
Average Per Weekday
129
Average per Weekend
176

July - October Aggregate 2021/22
Average Per day
363
Average Per Weekday
298
Average per Weekend
518

Haviland Lot

Four months aggregate data showed an increased activity in 2021/22 at the Haviland Lot. This is due to increased activity as we recover from COVID-19. There were 8,052 more transactions this year when compared to same time last year.

July - October Aggregate 2020/21
Average Per day
180
Average Per Weekday
160
Average per Weekend
229

July - October Aggregate 2021/22
Average Per day
245
Average Per Weekday
211
Average per Weekend
328

There were 3,482 more pay by phone transaction in 2021/22 when compared to 2020/21.

Parkmobile Transactions			
	<u>2020/21</u>	<u>2021/22</u>	Variance
July	2061	3322	1261
August	2304	2873	569
Sept	2118	2720	602
Oct	2115	3165	1050
Total	8598	12080	3482

Year-to-date Transient Activity Report

North Water Lot

North Water Parking Lot activity in 2021/22 has shown an increase when compared to 2020/21. Over four-month period, the parking lot has seen 2,940 more transactions in 2021/22 when compared to same period in 2020/21.

July - October Aggregate 2020/21
Average Per day
154
Average Per Weekday
131
Average per Weekend
211

July - October Aggregate 2021/22
Average Per day
178
Average Per Weekday
160
Average per Weekend
221

There were 1,190 more pay by phone transaction in 2021/22 when compared to 2020/21.

Parkmobile Transactions			
	2020/21	2021/22	Variance
July	1380	1897	517
August	1473	1471	-2
Sept	1316	1543	227
Oct	1291	1739	448
Total	5460	6650	1190

Yankee Doodle Garage

Four months aggregate data at the Yankee Doodle Garage showed increased transient activity in 2021/22 when compared to same time frame in 2019/20. The increase is due to recovery from COVID-19 pandemic. The parking garage has seen 2,116 more transactions in 2021/22 when compared to same time frame in 2020/21.

July - October Aggregate 2020/21
Average Per day
26
Average Per Weekday
26
Average per Weekend
27

July - October Aggregate 2021/22
Average Per day
44
Average Per Weekday
41
Average per Weekend
50

Year-to-date Transient Activity Report

Main Street Lot

Four months aggregate data showed increased activity for 2021/22 when compared to same time frame in 2020/21. The increase is due to recovery from COVID-19. Over four-month period, the parking lot has seen 4,863 more transactions in 2021/22 when compared to same time in 2020/21.

July - October Aggregate 2020/21
Average Per day
79
Average Per Weekday
76
Average per Weekend
85

July - October Aggregate 2021/22
Average Per day
118
Average Per Weekday
114
Average per Weekend
128

Wall Street Lot

Four months aggregate data for the Wall Street Lot showed increased activity in 2021/22 when compared with 2020/21. Over four-month period, the parking lot has seen 2,593 more transactions in 2021/22 when compared to same time in 2020/21.

July - October Aggregate 2020/21
Average Per day
67
Average Per Weekday
71
Average per Weekend
58

July - October Aggregate 2021/22
Average Per day
88
Average Per Weekday
92
Average per Weekend
78

Liberty Square Lot

Four months aggregate data showed increased activity for the current year due to recovery from COVID-19 pandemic. Over four months period the parking lot has seen a total of 1,838 more transactions in 2021/22 when compared to 2020/21.

July - October Aggregate 2020/21
Average Per day
76
Average Per Weekday
66
Average per Weekend
102

July - October Aggregate 2021/22
Average Per day
91
Average Per Weekday
78
Average per Weekend
122

On-Street Parking

Four months aggregate data for On-Street operation showed increased activity in 2021/22 when compared to same time frame in 2020/21. This is due to increased activity in the area that surpasses our pre COVID-19 pandemic activity level. Over four months period, we have seen a total of 52,595 more transactions this year when compared to same time last year.

Year-to-date aggregate (July - October) with current Hours of operations			
Sub Area	Aggregate 2021/22	Aggregate 2020/21	Variance
Ann St.	3167	1602	1565
Berkeley St.	167	110	57
Haviland St.	11495	11745	(250)
Madison St.	1171	966	205
Maple St.	1394	782	612
Marshall St.	1961	1568	393
Merwin St	2509	1548	961
Monroe St.	392	284	108
N. Main St.	28264	25273	2991
N. Water St.	14642	10090	4552
Orchard St	11165	6744	4421
Quincy St.	4	3	1
S. Main St.	22494	21499	995
W. Washington St.	7889	7903	(14)
Washington Str	12948	33	12915
West Ave	11567	9434	2133
Uptown Streets	42275	21325	20950
Grand Total	173504	120909	52595

Year-to-date Transient Activity Report

Four Months Activity High Light:

Train station facilities (SNRR garage and Lot): – showed 9,352 more transactions. The increase is due to recovery from COVID-19 pandemic.

Maritime Garage: showed 40,913 more transactions. The increase is due to recovery from COVID-19 pandemic coupled with increased activity at the Maritime Aquarium because of the State free admission for CT residents' program.

Webster Lot: showed 21,376 more transactions. The increased activity is due to recovery from COVID19 pandemic.

Haviland Lot: showed 8,052 more transactions. Increased night and weekend activity.

North Water Lot: showed 2,940 more transactions due to recovery from COVID-19 pandemic.

Yankee Doodle Garage: showed 2,116 more transactions due to recovery from COVID-19 pandemic.

Main Street Parking Lot: showed 4,863 more transactions. The increase is mainly due to increased activity in the area.

Wall Street Parking Lot: showed 2,593 more transactions. The increase is due to an increased activity in the area.

Liberty Square Lot: showed 1,838 more transactions. The increase is due to recovery from COVID-19 pandemic.

On-Street Parking: showed 52,595 more transactions. This is due to increased activity.

Overall, SONO core business area excluding On-Street parking has seen 84,471 more transactions; when including On-Street parking, the area has seen 137,066 more transactions. When all Norwalk facilities (including SONO and Wall area) are reviewed as one, there were 146,638 more transactions this year compared to last year.

Ticket Issuance Report

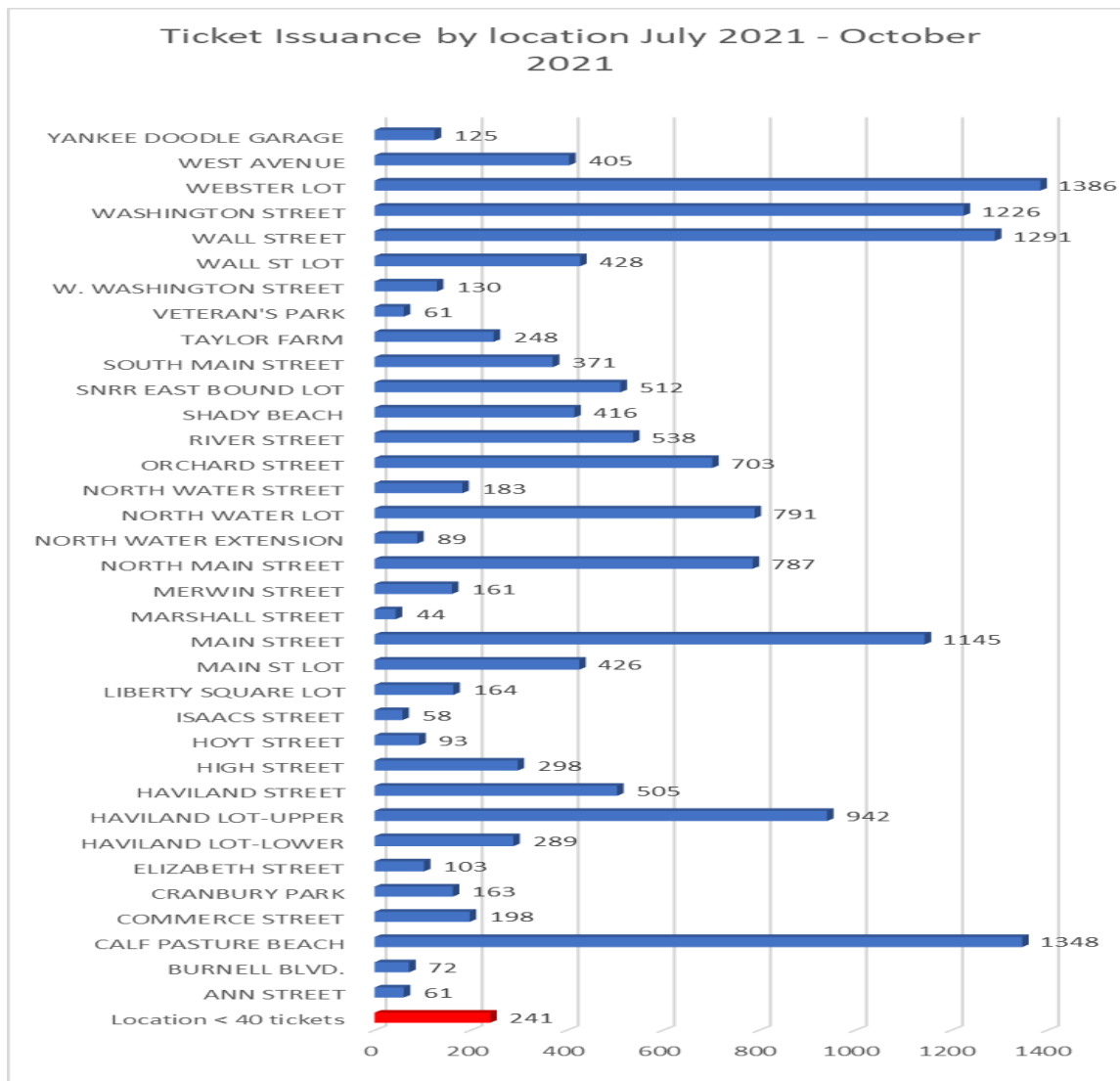
July - October

Ticket Issuance Report July 2021 - October 2021

There were total of 16,001 tickets issued in Norwalk from July 2021 through October 2021. Below is the breakdown of the types of violations:

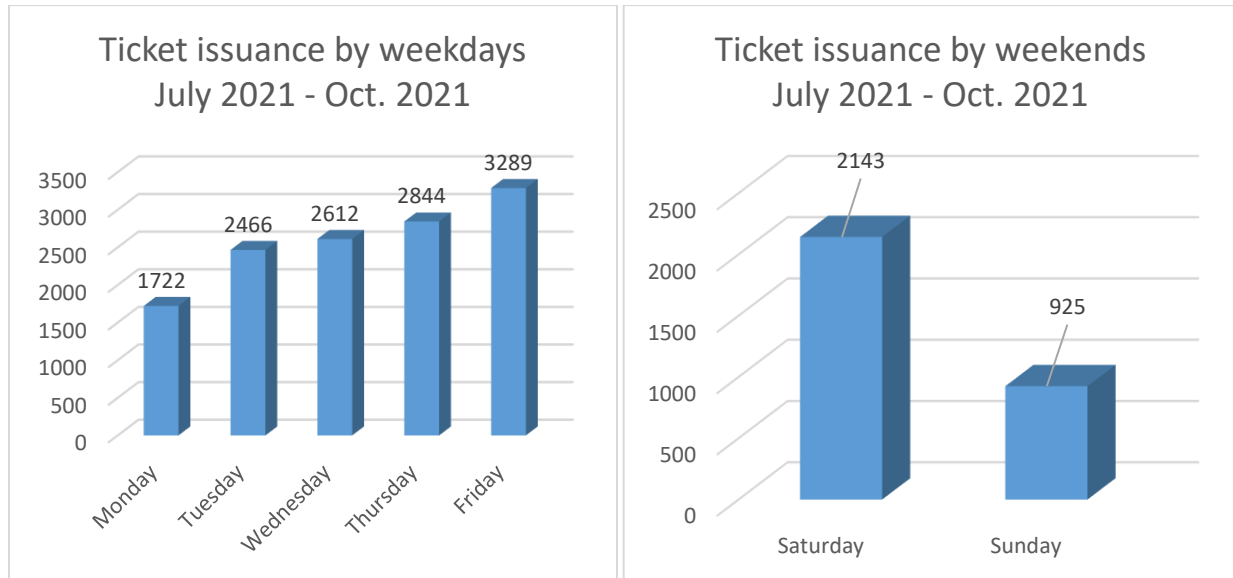
- 64% of the tickets issued was for expired meter and time limit violation.
- 14% of tickets issued was for courtesy warnings.
- 12% of tickets issued was for beach parking violations.
- 4% of tickets issued was for no parking zone.
- 3% of tickets issued was for parking without valid permit.
- The rest of the 3% was for occupying two spaces, parking in a handicap space, daily parking at SNRR and ENRR and the likes.

The graph below shows the total tickets issued in Norwalk broken down by Streets/locations. Please note that streets/locations with less than 40 tickets for the period are condensed into one column, and it is highlighted in red in the graph below.

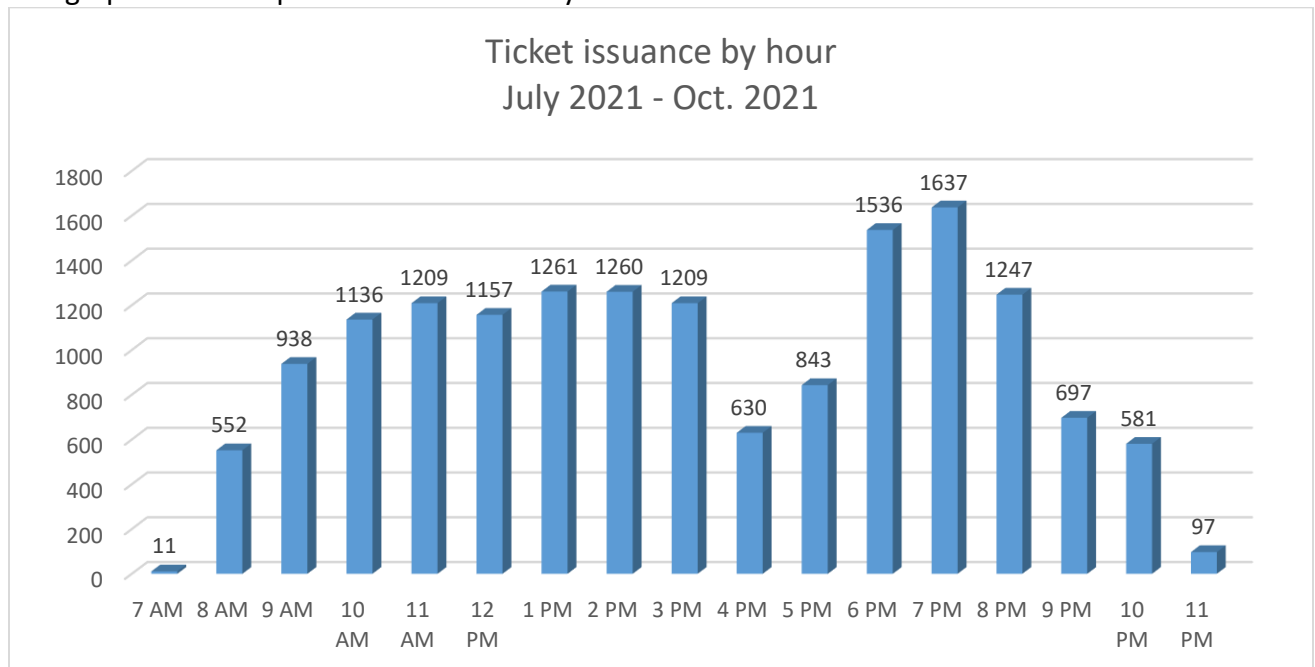


Ticket Issuance Report July 2021 - October 2021

We have further analyzed total tickets issued by hours and days. Of the total tickets issued, 81% of the tickets were issued during weekdays and 19% were issued on weekends. Breaking it down further into by hours, 63.8% of the tickets were issued during the daytime (5am – 5:59pm) while 36.2% of the tickets were issued during the evening hours (6pm – 4:59am). The graphs below show ticket issuance by weekdays and weekends.

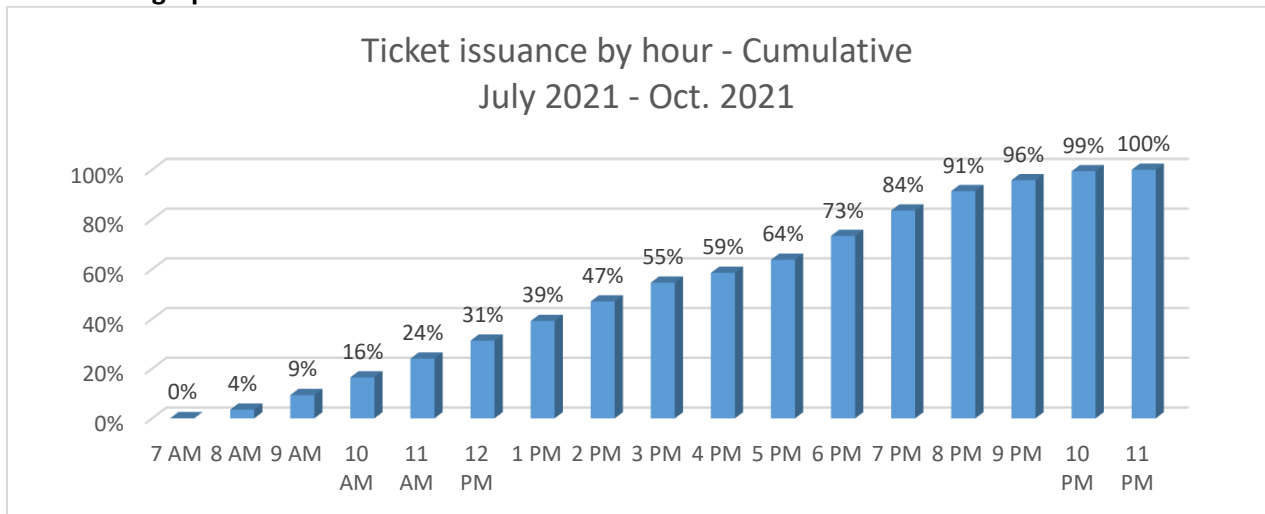


The graphs below explain ticket issuance by hours.



Ticket Issuance Report July 2021 - October 2021

Cumulative graph:



As we can see from the analysis at the top, majority of the tickets were issued for Expired Meter and Time Limit Violations. To better understand this, we have further analyzed Expired Meter and Time Limit violations separately below.

Expired meter and Time Limit violations make up 10,195 (64%) of the total tickets issued in Norwalk. Out of the total of 10,195 Expired meter/time limit violation tickets issued, 54.6% of the tickets were issued in SONO area, 33.6% were issued in Uptown area, 1.3% were issued in East Norwalk area and 10.4% were in SONO/Wall corridor area.

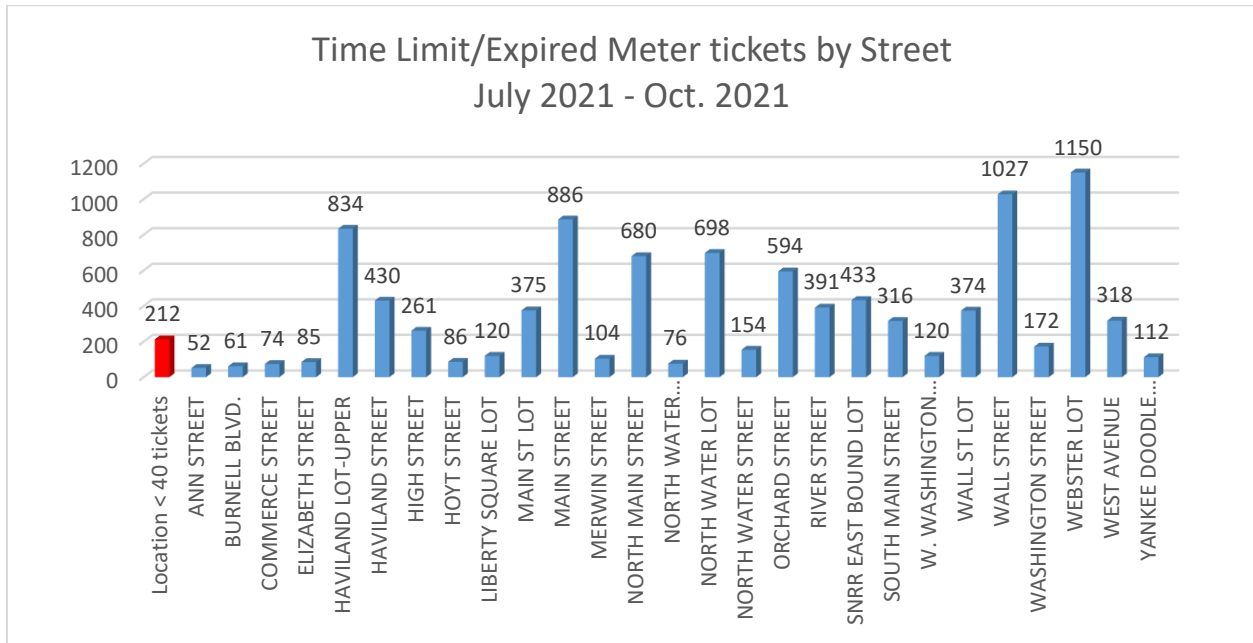
Area	# Tickets	Percentage
SONO Area Streets	2162	21.2%
SONO Area Off Streets	3406	33.4%
Uptown Streets	2567	25.2%
Uptown Area off Streets	861	8.4%
East Norwalk	135	1.3%
SONO/Wall Corridor	1064	10.4%
Grand Total	10195	

In the time frame analyzed, there were a total of 47 locations where time limit and expired meter violation tickets were issued. These locations include the different on-street and off-street parking spaces. The top 5 locations represent 45% of the total expired and time limit violations. The following are the top 5 locations:

Location	# Tickets
WEBSTER LOT	1107
WALL STREET	1027
MAIN STREET	886
HAVILAND LOT-UPPER	858
NORTH WATER LOT	698
Total	4576

Ticket Issuance Report July 2021 - October 2021

In the graph below, we try to show the areas where Expired and Time Limit violation tickets are issued. We have consolidated locations with less than 40 tickets for the period into one category, and it is highlighted in red in the graph.



Conclusion:

Same time frame last year, there were a total of 11,008 tickets issued. Comparing it to our current year number of 16,001, this year's ticket issuance is higher by 4,993 tickets. Ticket issuance was low last year due to reduced activity because of COVID-19. Last year, enforcement was warning focused during COVID-19. This year, we are seeing consistent enforcement to increase compliance.