



Wednesday, October 28, 2020

6:00 p.m.

By Zoom Virtual Video Conference and Tele Conference

To allow public access, anyone may access a meeting by telephone, Zoom, and/or the City of Norwalk YouTube channel. Specific instructions and links can be found at www.norwalkct.org/meetings.



Members of the public can call in and listen to a meeting. They will not be able to speak or see any of the meeting participants. Each meeting will use a unique Meeting/Webinar ID. Please find the information using the link above.



Members of the public who wish to provide "live comments" will need to register in advance and use the Zoom meeting platform. All participants will be muted upon entering the meeting. To speak, click the "raise your hand indicator" and you will be called on by the host of the meeting during the public comment section. Please find the information using the link above.



Members of the public who wish to view the meeting, but are not participating, can view a live stream on the City of Norwalk YouTube channel. This stream is delayed by approximately 20 seconds. Please find the information using the link above. The meeting recording and minutes will be posted on the City of Norwalk website within seven (7) days after the meeting.



Members of the public who wish to provide public comment are encouraged to submit those via email in advance of the meeting. For these comments to be read into the record, they should be submitted at least three hours in advance of the meeting start time. Please email Jessica Casey jcasey@norwalkct.org to provide written public comment prior to the meeting.

AGENDA

PUBLIC COMMENT (Limited to 3 minutes each speaker)

NEW BUSINESS

1. Discuss and Action - Minutes from the Parking Authority meeting held Wednesday, September 23, 2020.

OLD BUSINESS

1. Discuss and Action – SoNo Seaport Captain Parking Space, Maritime Garage (Mike Harden)
2. Discuss and Action - Train Station Surface Lots, Sunday Parking (Jud Aley)

INFORMATION AND DISCUSSION

- A. Chairman Report (Mike Harden)
- B. Webster Street Lot, Mike Oz Request (Mike Harden)
- C. West Washington Street temporary parking installation – Update (Jud Aley)
- D. Marketing Program – Update (Eric Raines)
- E. Ticketing to Transient Ratio Report – Request (Jud Aley and LAZ)
- F. Financial and Operating Report – Update (Jessica Casey and LAZ)
- G. Capital Budget Report – Update (Vanessa Valadares)
- H. Other Business
- I. Motion to Adjourn

Next Parking Authority meeting: Wednesday, November 18, 2020 at 6:00pm



Members of the public can call in and listen to a meeting. They will not be able to speak or see any of the meeting participants. Each meeting will use a unique Meeting/Webinar ID. Please find the information using the link above.

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Members of the public who wish to provide public comment are encouraged to submit those via e-mail in advance of the meeting. For these comments to be read into the record, they should be submitted at least three hours in advance of the meeting start time. Please email Kathryn Hebert at khebert@norwalkct.org to provide written comment prior to the meeting.

**PARKING AUTHORITY
REGULAR MEETING VIA ZOOM VIRTUAL VIDEOCONFERENCE AND
TELECONFERENCE
September 23, 2020**

ATTENDANCE:	Michael Harden, Chairman Eric Rains, Vice Chairman Jud Aley
ABSENT:	Tom Vetter Richard Brescia
STAFF:	Kathryn Hebert, Director of Transportation, Mobility and Parking Vanessa Valadares, DPW Principal Engineer
OTHERS:	Stathis Manousos, LAZ Parking Rocky Legesse, LAZ Parking George Tsirinides, Common Council

PUBLIC COMMENT

There was no public comment this evening.

CALL TO ORDER

Mr. Harden called the meeting to order at 6:00PM.

1. APPROVE THE MINUTES FROM THE PARKING AUTHORITY MEETING HELD WEDNESDAY, JULY 22, 2020

**** MR. RAINS MOVED TO APPROVE THE MINUTES AS SUBMITTED.**

**** MR. ALEY SECONDED THE MOTION.**

****THE MOTION PASSED UNANIMOUSLY.**

2. APPROVE THE MINUTES FROM THE SPECIAL PARKING AUTHORITY MEETING HELD ON WEDNESDAY, AUGUST 12, 2020.

**** MR. ALEY MOVED TO APPROVE THE MINUTES AS SUBMITTED.**

**** MR. RAINS SECONDED THE MOTION.**

****THE MOTION PASSED UNANIMOUSLY.**

A. Chairman Report

There was no report given.

B. Webster Parking Lot- Mike Oz Request

Mr. Harden said Mr. Oz had sent a letter to the Parking Authority stating that he includes his parking fees in his leases to his tenants, and his issue is that the parking fees have been changed and when they go up he does not pass the increase along to his tenants but absorbs them. He said in the letter he has requested that we come to an agreement on a parking fee and an increase on a per year scale that he can rely on and include in the lease to his tenants. Ms. Hebert said that Mr. Oz had attended the meeting in February and presented the letter and thoughts to the Parking Authority and then Covid-19 hit and things changed and that is why there has not been a response to the letter.

Mr. Aley said he would like to look at the letter and the current rates and what the increases have been over the past few years before responding. Mr. Harden agreed and suggested that the Parking Authority begin having a discussion along with Mr. Oz if needed and come to a conclusion with him that can be voted on at the next meeting.

Mr. Rains said this was not discussed sooner because there was a period of no parking fees so we felt the urgency was off. Mr. Harden agreed and said the parking rates are still currently reduced but said the issue should still be addressed and followed up on. Mr. Rains agreed and suggested that the whatever the Parking Authority does agree to that the time with no parking fees and reduces parking fees are factored in to the decision at least for the current year.

C. N. Water Street Lot- Seaport Request

Mr. Harden said that the Seaport Association has contacted him stating that they run their ferries from the North Water Street lot during the summer months and have requested that they be granted a single parking space for the captain of the ship. He said he thinks it is a good way for the City of Norwalk and the Seaport Association to work together.

Mr. Rains suggested offering a space at the Maritime Garage because the restaurants and businesses rely heavily on the North Water Street Lot.

Mr. Rains asked if the parking will be affected by the Walk Bridge project. Ms. Hebert they are discussing moving the parking further under the bridge and that parking lot will become an active park. Ms. Valadares also said beginning next year the demolition of the IMAX Theatre will begin and some of parking spaces may need to be taken for the setup of the cranes. Mr. Rains said given the unknowns of the Walk Bridge project that a parking space at the Maritime Garage be offered to them.

D. West Washington Street Temporary Parking Installation

Mr. Harden said the project was again tabled at the last Traffic Authority meeting. Ms. Hebert said last month the Traffic Authority had requested that staff redesign the concept plan of 15 parking spaces to 13 and moving the center line because they had some concerns. She said that staff had presented the changes back to the Traffic Authority at their last meeting and they still have some concerns that included traffic backing up onto West Washington Street.

Mr. Aley said he would like to meet with Mr. Yeosock and Ms. Hebert because he has some ideas that may alleviate their concerns about double parking.

E. Marketing Plan

Mr. Rains said there is currently a transition that is in process with the data and information from the previous promotional person to the new people, and at the same time are working with the new people on the scope of their agreement so that they can take that information and transfer and integrate it into the new management of the marketing effort for businesses, primarily around parking assets that the Parking Authority manages. He also said there was a meeting held this week to discuss the scope of the contract with the company that was selected.

F. Back in angled parking

Mr. Harden said that back in angled parking has been installed for over a year and when it was installed we had discussed it was an experiment and he wanted to discuss how the test was going. Mr. Legesse said they have seen an increased use in the back in angled parking spaces and although they have received

some complaints overall there is a higher usage especially on River and Wall streets. Ms. Hebert said it has also increased the parking capacity in the area. Mr. Rains said it is also safer to pull out from a back in parking space then it is to back out onto the street.

Mr. Harden said one of the complaints that he has received is the look of the bollards and Mr. Aley had suggested changing the color to something more pleasant to look at. Mr. Aley said his personal preference would be to remove the bollards all together but he understands that there may be safety issues so if they have stay he would like to remove the yellow sleeves for something nicer and that there are a variety of different options. Mr. Rains said that the bollards improve the pedestrian and bicycle safety so the bollards should not be removed. Ms. Hebert said that the sleeves are reflective for safety reasons. Mr. Aley said he will place an order for a sleeve for the bollard and present it at the next meeting.

G. Haviland Deck Garbage containment area

Mr. Harden provided a background and said that the Parking Authority had given some space on the lower Haviland Deck to the coop to move all of their garbage dumpsters and have one common garbage area.

Ms. Valadares said that over a year ago some of the property managers had requested to improve the fencing area to install a compactor to make it cleaner and were in a rush to get the project going but to date the nothing has been started. Mr. Rains asked what the problem is we are trying to solve. Mr. Harden said it is a garbage issue and by giving them the space as a step toward solving some of the issues but after giving them the space nothing ever developed.

Ms. Valadares suggested that a letter be sent from Mr. Harden as the Chairman of the Parking Authority and include a deadline as an incentive for them to move forward. Ms. Hebert suggested that the letter be sent by the Law Department along with a letter from the Parking Authority as a collaborative effort to help clean up the area to help maintain and sustain economic development. Mr. Tsiranides agreed and said a lot of funds were invested in that back area and it was proposed in a way it was going to be utilized and is a different purpose than it currently is be used. He also suggested that if they do not comply within a certain timeframe that they should have to reapply.

H. Financial and Operating Report

Mr. Manousos reported and said in August the parking revenue was well under budget for the month and year to date due to Covid-19 and the reduced demands on the system. He said the expense side is the same due to the reduction of expenses and projects that have been deferred and other expenses to temporarily minimize the loss. He said the revenue for the month is down compared to last year but is up compared to last month which is a positive trend. Mr. Rains requested that the revenue is related to the parking violations at the beach be reported as a separate item that won't skew the rest of the numbers.

Mr. Manousos said systemwide transient activity is down but up from last month and the rail facilities have taken the hardest hit in terms of activity and demand. He said that the permit activity is down from last year but has been stable the last couple of months. He said the one thing that represents the increase in activity and revenue is from the August activity at the Maritime Garage due to the increase in attendance at the Maritime Aquarium.

Mr. Manousos said the Pay by Cell revenue has still been strong but has showed a decline due to Covid-19. He said that the transactions and revenue was up compared to last month but is down from last year. He said the average transaction is slightly down from July and August due to the impact of the South Norwalk Railroad Station.

Mr. Manousos said there is a big decline at the Webster Lot due to lack of commuters using the rail line which is reflected in the revenue as well as the Pay by Cell activity. Mr. Legesse said the movie theater being closed is also a factor for the reduction.

Mr. Manousos said the revenue and activity at the Yankee Doodle Garage year to date has been down almost 50% and the revenue spike is due to some catch up payments from McMahon Ford. He said that the transactions have increased on Wall Street due to the rate changes and the revenue is stable, and the Main Street Lot is still rebounding.

Mr. Manousos said that on street parking is down for both revenue and activity but is beginning to rebound especially on the Pay by Cell side.

Mr. Legesse reported on the Text to Park and said for the month of June there were 383 transactions, July 939 transactions and 1017 in August. He said the online reservations was rolled out in June and had 30 users, July had 105 and in August 144.

Mr. Manousos reported on the parking enforcement and said ticket issuance is down significantly and going forward can identify how much of the revenue that was collected from the month from beach citations. Mr. Aley asked if it is possible to look at ticketing in comparison to transient activity and get a ratio.

Mr. Manousos said for this past July and August there was 761 tickets issued, at the and last year in the same time period 3200 tickets were issued so it is down 76% and the tickets do not include the beach or Oyster Shell Park.

Mr. Manousos reported on the courtesy card program and said they have been running the program every day, and the current activity compared to last year by mid-fiscal year will hit the number of courtesy cards that were issued the entire last fiscal year. He said year to date we have issued 2,852 courtesy cards and last year for the twelve months had issued 8,000 so are already at 35% of what was given out last year, and the same goes for the meter time that was given out. He said the value of the tickets year to date that were not issued was \$59,000 and last \$184,000, so by those measures the program continues to be successful.

Mr. Manousos said there are no adjudications of tickets to report because there has not been any hearings so there is no data to share. Ms. Hebert said due to the social distancing guidelines staff is working with the Law Department to establish a virtual hearing process.

I Capital Projects Report

Ms. Valadares reported and said that Desmond is on board for on-call engineering and have begun the design for the calking of the stairwells at the South Norwalk Railroad Station and it should be completed by the end of the year and go out to bid.

Ms. Valadares said green infrastructure improvements at the Webster Lot has been delayed so she is not sure the project will be finalized for the spring as expected. Mr. Rains asked who will be responsible for maintaining the water quality for the infrastructure once they are built. Ms. Valadares said that is being

discussed. Mr. Rains asked if the vendor can report on the projected maintenance costs. Ms. Valadares said "yes".

Ms. Valadares said the exterior light fixtures at the Yankee Doodle Garage are being repaired and will be upgraded.

J. Other Business

Mr. Rains asked if it is possible to investigate Pay by Cell on half hour increments on street instead of a full hour.

Mr. Rains said that there is a trash compactor at the Maritime Garage and asked if there is an arrangement with restaurants for the use of the compactor. Mr. Legesse said that is owned by the condo units and they manage it and sublease it and he has reached out to the condo management requesting to have the contract with the restaurants cancelled because the garbage is creating an odor.

Mr. Aley said in looking at the transient activity for August 2019 versus August 2020 it is way down and the South Norwalk Railroad Station parking lot has an average of four transactions per weekend. He proposed making the surface lots at the South Norwalk and East Norwalk Railroad Stations free on Sundays for the next six months as a pilot. Ms. Hebert asked Mr. Manousos present the data at next month's meeting so that it can be voted on.

Ms. Hebert read the following:

I am speaking to you during the last few weeks of my 33-year career at the City of Norwalk. The retirement package that the City of Norwalk offered is good for me and my family, I had to consider it and I will be 'retiring' and my last day (along with others) is Friday, 10/9/20. I leave you all in a better place.

I find the word 'retiring' somewhat amusing especially for someone like me who has had a very successful career and continues to contribute in so many meaningful, impactful ways and with all the energy, multiple skill sets, diverse capabilities and education that I started out with but now with so much more experience and reach. And, while I will not be retiring in the traditional sense, not yet, way too many years left for that, I am ready and happy to begin the next chapter in my life.

In deciding to take the package now, it forced me to reflect on an exceptionally long and successful career with the City of Norwalk. Over the years, I was offered many opportunities to leave and do something else, but I stayed. It was not totally about the money for me, but about value, but it was always about Norwalk. To me Norwalk is an incredibly special place, it has so much vibrancy, diversity in every way and it resonates. I used to chuckle when people would say nothing ever happens and why you are still there. Well not true. Look around. So much has changed in a wonderful way, so much has been created in the past 33 years, it is quite amazing. Why – because of people like me who love this city, who want to see it grow and still maintain that beautiful and magical essence, who understand and have the vision and skills to see it and make it happen. The last 33 years working for the City of Norwalk has been an amazing experience, sometimes a roller coaster but the outcome always positive.

What an amazing ride this has been, how it would open all sorts of doors, how parking has become the center spoke to everything everywhere; Mayor Moccia appointing me to the Arts Commission as the

Mayor's business liaison knowing my love and passion for arts and culture; Mayor Rilling who I've known for 33 years, who worked alongside my father and brother in law as police officers, you are Mr. Norwalk through and through and I want to thank you for the opportunity you gave me promoting me to Director of the newly created Department of Transportation Mobility and Parking, recognizing my experience, education and skills to successfully create and lead the department.

As I mentioned before Mayor Knopp asked me to staff, develop and build the newly created Parking Authority in 2002. When I agreed to take this on, I thought, its parking, how hard can this be. After extensive review and finding out that there were no business systems, no technology, no staff, negative maintenance with garages literally falling down, no organization, little to no significant revenue, I knew I had my work cut out for me, but I knew then I was in it for the long game, that this would take some time to build. And I knew that I would NOT do it alone, that it would take an awesome team. And here we are.

This task turned into a passion of mine, little did I know that 'PARKING' would become so significant and important and the most highly recognized industry in the world; an industry that employs millions of people all over the world (has a value of over \$200B). I am so proud of everything WE have accomplished, US, the TEAM for the past 18 years. The Parking Industry itself has also evolved, but the Norwalk Parking Authority has been a visionary leader and change agent in this regard. We have all been a significant part of that evolution. You (NPA members), staff TALENT, LAZ Parking and others have been part of the one of the best lead, managed, successful organizations in the City of Norwalk, all over the Northeast and in the USA. The Norwalk Parking Authority is highly regarded, admired and commended for creating, building and sustaining a Municipal Parking Organization that has evolved into a significant, meaningful and critical component of city government, transportation, mobility and economic and community development. I am so proud and honored to have been there from the beginning and to see this organization grow so well and become a critical component of city government and the City of Norwalk. The Norwalk Parking Authority will continue to contribute in so many ways and succeed and sustain for a long time. You will continue, you will do it and you will do it together.

When I drive/walk around Norwalk, I am glowing at all the initiatives that WE were part of, created, lead and helped bring to fruition, are still going strong and have helped Norwalk in so many ways. All with the help and assistance from the amazing teams of Talent and support from so many. After 33 years, there are so many people I would like to thank and recognize but we would be here forever.

Now I bid you farewell but never goodbye!
With great respect, admiration, and happiness.

ADJOURNMENT

**** MR. RAINS MOVED TO ADJOURN.**

**** MR. ALEY SECONDED THE MOTION.**

The meeting adjourned at 7:30PM.

Respectfully submitted,

Dilene Byrd

Financial Summary Reports September 2020

VARIANCE REPORT
Norwalk Parking Authority
Sep-20

September 2020	September 2019	Variance \$	Comments	Sep-20
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REVENUE

SOUTH NORWALK DISTRICT

Maritime Garage	51,345	95,525	(44,179)	Revenue is under due to CCOVID-19.
Haviland Deck	41,252	53,312	(12,061)	Revenue is under due to CCOVID-19.
Webster Lot	41,167	81,673	(40,506)	Revenue is under due to CCOVID-19.
N. Water Lot	13,055	17,612	(4,556)	Revenue is under due to CCOVID-19.
Liberty Square Lot	2,892	3,550	(658)	Revenue is under due to CCOVID-19.
SUB-TOTAL	149,711	251,671	(101,960)	

WALL STREET DISTRICT

Yankee Doodle Garage	3,070	13,004	(9,934)	Revenue is under due to CCOVID-19.
Wall St. Lot	3,503	3,729	(226)	Revenue is under due to CCOVID-19.
Main St. Lot	4,519	5,233	(713)	Revenue is under due to CCOVID-19.
Belden Ave Library Lot	0	122	(122)	Revenue is under due to CCOVID-19.
SUB-TOTAL	11,092	22,088	(10,996)	

OTHER

Investment Income/Other	3,718	5,698	(1,980)	Revenue is under due to CCOVID-19.
Meters	31,856	47,385	(15,529)	Revenue is under due to CCOVID-19.
Violations	57,437	101,146	(43,709)	Revenue is under due to CCOVID-19.

SUB-TOTAL **93,012** **154,229** **(61,217)**

NON-RR STATION TOTAL **253,815** **427,988** **(174,173)**

RAILROAD STATIONS

SNRR Garage	60,024	130,078	(70,054)	Revenue is under due to CCOVID-19.
SNRR EB Lots	3,364	47,493	(44,129)	Revenue is under due to CCOVID-19.
ENRR Lots	9,887	16,608	(6,721)	Revenue is under due to CCOVID-19.

RR STATION TOTAL **73,275** **194,179** **(120,904)**

TOTAL SYSTEM REVENUE **327,091** **622,167** **(295,077)**

OPERATING EXPENSES

SONO DISTRICT

Maritime Garage	70,200	90,051	(19,851)	Expenses for the month are under due to reduction in expenditure because of COVID-19
Haviland Deck	12,464	9,847	2,617	Expenses for the month are higher due to other city administered expenses
Webster Lot	14,806	20,554	(5,747)	Expenses for the month are under due to reduction in expenditure because of COVID-19
N. Water Lot	7,256	6,928	327	Consistent expenditure
Liberty Square Lot	2,267	3,103	(837)	Consistent expenditure
SUB-TOTAL	106,992	130,483	(23,491)	

WALL STREET DISTRICT

Yankee Doodle Garage	18,829	14,332	4,497	Expenses for the month are higher due to maintenance payroll allocation.
Wall St. Lot	2,775	3,849	(1,075)	Expenses for the month are under due to reduction in expenditure because of COVID-19
Main St. Lot	3,125	5,526	(2,402)	Expenses for the month are under due to reduction in expenditure because of COVID-19
Library Lot	2,076	2,089	(14)	Consistent expenditure
SUB-TOTAL	26,805	25,797	1,007	

OTHER

Meters/Enforcement	57,062	110,981	(53,919)	Expenses for the month are under due to reduction in expenditure because of COVID-19
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SUB-TOTAL **57,062** **110,981** **(53,919)**

NON-RR STATION TOTAL **190,859** **267,261** **(76,403)**

RAILROAD STATIONS

SNRR Garage	84,294	109,114	(24,821)	Expenses for the month are under due to reduction in expenditure because of COVID-19
SNRR EB Lots	12,561	21,556	(8,995)	Expenses for the month are under due to reduction in expenditure because of COVID-19
ENRR Lots	5,081	4,601	480	Consistent expenditure

RR STATION TOTAL **101,935** **135,271** **(33,336)**

TOTAL OPERATING EXP. **292,794** **402,533** **(109,738)**

Debt Svc. P&I **70,149** **68,459** **1690**

Reserve & Replacement **0** **11,250** **(11250)**

Tot. Debt service **70,149** **79,709** **(9,560)**

Sub.Tot Expense **362,943** **482,241** **(119,299)**

Total Fund Balance **(35,852)** **139,926** **(175,778)**

NOTES:

Income Statement (by Location)
Norwalk Parking Authority
09/30/2020

	CURRENT MONTH						YEAR-TO-DATE					
	Actual	Budget	Var \$	Var %	Actual 2019	Var 2020	Actual	Budget	Variance \$	Variance %	Actual 2019	Var 2020
REVENUE												
<i>SOUTH NORWALK DISTRICT</i>												
Maritime Garage	51,345	87,083	(35,737)	-41%	95,525	(44,179)	164,481	342,082	(177,602)	-52%	360,444	(195,963)
Haviland Deck	41,252	53,064	(11,813)	-22%	53,312	(12,061)	139,450	159,193	(19,743)	-12%	161,651	(22,200)
Webster Lot	41,167	78,542	(37,375)	-48%	81,673	(40,506)	101,802	244,246	(142,444)	-58%	244,598	(142,796)
N. Water Lot	13,055	17,470	(4,414)	-25%	17,612	(4,556)	41,299	64,754	(23,454)	-36%	62,778	(21,478)
Liberty Square Lot	2,892	4,443	(1,551)	-35%	3,550	(658)	8,388	13,329	(4,941)	-37%	10,547	(2,160)
SUB-TOTAL	149,711	240,602	(90,891)	-38%	251,671	(101,960)	455,420	823,604	(368,184)	-45%	840,018	(384,598)
<i>WALL STREET DISTRICT</i>												
Yankee Doodle Garage	3,070	12,572	(9,502)	-76%	13,004	(9,934)	44,812	37,247	7,565	20%	39,787	5,024
Wall St. Lot	3,503	4,665	(1,162)	-25%	3,729	(226)	10,295	13,995	(3,701)	-26%	11,233	(938)
Main St. Lot	4,519	6,815	(2,296)	-34%	5,233	(713)	11,510	20,446	(8,936)	-44%	15,151	(3,641)
Belden Ave Library Lot	0	109	(109)	-100%	122	(122)	0	326	(326)	-100%	356	(356)
SUB-TOTAL	11,092	24,161	(13,069)	-54%	22,089	(10,996)	66,616	72,014	(5,398)	-7%	66,527	90
<i>OTHER</i>												
FEMA/State Reimbursement	0	-	0	0	0	-	0	0	0	0	0	0
Investment Income/Other	3,718	10,550	(6,832)	-65%	5,698	(1,980)	9,453	31,650	(22,196)	-70%	15,324	(5,871)
Meters	31,856	48,919	(17,063)	-35%	47,385	(15,529)	92,847	154,401	(61,554)	-40%	150,138	(57,292)
Violations	57,437	74,826	(17,389)	-23%	101,146	(43,709)	221,260	233,692	(12,432)	-5%	314,463	(93,202)
SUB-TOTAL	93,012	134,296	(41,284)	-31%	154,228	(61,217)	323,560	419,743	(96,183)	-23%	479,925	(156,365)
NON-RR STATION TOTAL	253,815	399,059	(145,244)	-36%	427,988	(174,173)	845,596	1,315,361	(469,765)	-36%	1,386,469	(540,873)
<i>RAILROAD STATIONS</i>												
SNRR Garage	60,024	129,023	(69,000)	-53%	130,078	(70,054)	190,036	381,649	(191,613)	-50%	389,500	(199,464)
SNRR EB Lots	3,364	44,264	(40,899)	-92%	47,493	(44,129)	8,596	135,169	(126,572)	-94%	141,524	(132,927)
ENRR Lots	9,887	18,110	(8,223)	-45%	16,608	(6,721)	31,635	54,330	(22,695)	-42%	50,489	(18,854)
RR STATION TOTAL	73,275	191,397	(118,122)	-62%	194,179	(120,904)	230,267	571,148	(340,881)	-60%	581,513	(351,245)
TOTAL SYSTEM REVENUE	327,091	590,456	(263,365)	(1)	622,167	(295,077)	1,075,864	1,886,509	(810,645)	(1)	1,967,982	(892,118)
OPERATING EXPENSES												
<i>SONO DISTRICT</i>												
Maritime Garage	70,200	82,129	(11,929)	-15%	90,051	(19,851)	230,764	272,936	(42,172)	-15%	297,272	(66,509)
Haviland Deck	12,464	33,899	(21,436)	-63%	9,847	2,617	37,300	105,451	(68,151)	-65%	37,869	(569)
Webster Lot	14,806	48,021	(33,214)	-69%	20,554	(5,747)	42,896	151,485	(108,589)	-72%	81,993	(39,097)
N. Water Lot	7,256	12,740	(5,485)	-43%	6,928	327	22,622	39,626	(17,004)	-43%	25,331	(2,710)
Liberty Square Lot	2,267	6,302	(4,035)	-64%	3,103	(837)	6,393	19,939	(13,546)	-68%	9,941	(3,548)
SUB-TOTAL	106,992	183,091	(76,099)	-42%	130,483	(23,491)	339,975	589,437	(249,462)	-42%	452,407	(112,432)
<i>WALL STREET DISTRICT</i>												
Yankee Doodle Garage	18,829	27,389	(8,559)	-31%	14,332	4,497	63,041	88,845	(25,804)	-29%	53,391	9,650
Wall St. Lot	2,775	10,542	(7,767)	-74%	3,849	(1,075)	8,079	33,756	(25,677)	-76%	16,052	(7,973)
Main St. Lot	3,125	10,526	(7,401)	-70%	5,526	(2,402)	8,812	33,709	(24,897)	-74%	22,169	(13,356)
Belden Ave Library Lot	2,076	3,688	(1,612)	-44%	2,089	(14)	6,195	12,004	(5,809)	-48%	8,994	(2,799)
SUB-TOTAL	26,805	52,144	(25,340)	-49%	25,797	1,007	86,127	168,315	(82,188)	-49%	100,605	(14,478)
<i>OTHER</i>												
Administration	0	-	0	0	0	-	0	0	0	0	0	0
Snow Removal - FEMA	0	-	0	0	0	-	0	0	0	0	0	0
Meters/Enforcement	57,062	94,225	(37,163)	-39%	110,981	(53,919)	219,610	303,560	(83,950)	-28%	296,883	(77,273)
SUB-TOTAL	57,062	94,225	(37,163)	-39%	110,981	(53,919)	219,610	303,560	(83,950)	-28%	296,883	(77,273)
NON-RR STATION TOTAL	190,859	329,461	(138,602)	-42%	267,261	(76,403)	645,713	1,061,312	(415,599)	-39%	849,895	(204,183)
<i>RAILROAD STATIONS</i>												
SNRR Garage	84,294	93,456	(9,162)	-10%	109,114	(24,821)	289,731	304,318	(14,587)	-5%	355,859	(66,128)
SNRR EB Lots	12,561	30,177	(17,616)	-58%	21,556	(8,995)	35,136	92,823	(57,687)	-62%	76,361	(41,224)
ENRR Lots	5,081	9,876	(4,795)	-49%	4,601	480	15,926	30,499	(14,573)	-48%	17,164	(1,237)
RR STATION TOTAL	101,935	133,508	(31,573)	-24%	135,271	(33,336)	340,794	427,640	(86,846)	-20%	449,383	(108,589)
TOTAL OPERATING EXP.	292,794	462,969	(170,175)	-37%	402,533	(109,738)	986,506	1,488,952	(502,446)	-34%	1,299,279	(312,772)
Debt Svc. P&I	70,149	70,149	0	0%	68,459	1,690	210,446	210,446	0	0%	222,124	(11,679)
Reserve & Replacement	0	11,250	(11,250)	-100%	11,250	(11,250)	0	33,750	(33,750)	-100%	33,750	(33,750)
Sub.Total Debt service	70,149	81,399	(11,250)	-14%	79,709	(9,560)	210,446	244,196	(33,750)	-14%	255,874	(45,429)
TOTAL EXPENSES	362,943	544,368	(181,425)	-33%	482,241	(119,299)	1,196,952	1,733,147	(536,196)	-31%	1,555,153	(358,201)
Fund Balance	(35,852)	46,088	(81,940)	-178%	139,926	(175,778)	(121,088)	153,361	(274,450)	-179%	412,829	(533,917)

LAZ Parking Management
Norwalk Parking Authority
For the Three Months Ending September 30, 2020

					Prev.	Year-to-Date				Prev.	Fiscal Year	
	ACTUAL	BUDGET	VARIANCE	% VARIANCE	ACTUAL	ACTUAL	BUDGET	VARIANCE	% VARIANCE	ACTUAL YTD	FORECAST	ANNUAL BUDGET
PARKING REVENUE												
Monthly Parking	159,800.54	242,535.87	(82,735.33)	(34.11%)	223,559.17	525,173.94	727,607.61	(202,433.67)	(27.82%)	661,044.61		2,910,430.44
Transient Parking	89,142.31	243,370.16	(154,227.85)	(63.37%)	261,537.57	275,195.72	828,396.19	(553,200.47)	(66.78%)	883,907.99		3,180,269.34
Meter Revenue (Sono)	33,879.31	52,189.63	(18,310.32)	(35.08%)	47,384.96	98,742.27	164,212.22	(65,469.95)	(39.87%)	150,138.08		625,398.26
Parking Violation	57,437.25	74,826.42	(17,389.17)	(23.24%)	101,146.00	221,610.25	233,692.36	(12,082.11)	(5.17%)	314,471.50		874,247.37
Less: Refunds	0.00	0.00	0.00	0.00%	0.00	(645.00)	0.00	(645.00)	0.00%	(9.00)		0.00
Less: Sales Tax	(16,886.87)	(33,016.47)	16,129.60	(48.85%)	(17,158.31)	(53,666.99)	(99,049.41)	45,382.42	(45.82%)	(56,895.80)		(396,197.64)
TOTAL PARKING REVENUE	323,372.54	579,905.61	(256,533.07)	(44.24%)	616,469.39	1,066,410.19	1,854,858.97	(788,448.78)	(42.51%)	1,952,657.38		7,194,147.77
OTHER REVENUE												
Art Program	0.00	200.00	(200.00)	(100.00%)	0.00	0.00	600.00	(600.00)	(100.00%)	0.00		2,400.00
Lease Income - SNRR/MTG	2,983.01	2,982.98	0.03	0.00%	2,580.00	7,681.47	8,948.94	(1,267.47)	(14.16%)	7,440.00		35,795.76
Lease Income - Webster	418.00	1,464.00	(1,046.00)	(71.45%)	0.00	836.00	4,392.00	(3,556.00)	(80.97%)	1,220.00		17,568.00
SNRR/ENRR Concessions	0.00	3,403.00	(3,403.00)	(100.00%)	1,194.80	0.00	10,209.00	(10,209.00)	(100.00%)	3,584.40		40,836.00
Advertising Revenue	0.00	1,500.00	(1,500.00)	(100.00%)	0.00	0.00	4,500.00	(4,500.00)	(100.00%)	0.00		18,000.00
Investment Income	0.00	666.67	(666.67)	(100.00%)	1,469.00	0.00	2,000.01	(2,000.01)	(100.00%)	1,769.00		8,000.04
ATM Machines	317.00	333.33	(16.33)	(4.90%)	454.00	936.00	999.99	(63.99)	(6.40%)	1,311.00		3,999.96
TOTAL OTHER REVENUE	3,718.01	10,549.98	(6,831.97)	(64.76%)	5,697.80	9,453.47	31,649.94	(22,196.47)	(70.13%)	15,324.40		126,599.76
TOTAL SYSTEM REVENUE	327,090.55	590,455.59	(263,365.04)	(44.60%)	622,167.19	1,075,863.66	1,886,508.91	(810,645.25)	(42.97%)	1,967,981.78		7,320,747.53
OPERATING EXPENSES												
Gross Wages	94,005.10	140,420.11	(46,415.01)	(33.05%)	134,158.51	310,723.45	491,470.37	(180,746.92)	(36.78%)	464,736.09		1,825,461.40
Payroll Taxes	11,494.16	17,763.12	(6,268.96)	(35.29%)	16,665.29	38,114.11	62,170.97	(24,056.86)	(38.69%)	57,871.89		230,920.66
Worker's Compensation	3,816.26	5,897.63	(2,081.37)	(35.29%)	5,521.90	12,645.12	20,641.74	(7,996.62)	(38.74%)	19,196.11		76,669.26
Group Health Insurance	11,194.76	14,744.10	(3,549.34)	(24.07%)	15,356.28	33,584.28	51,604.38	(18,020.10)	(34.92%)	48,711.15		191,673.36
401(k) Company Match	1,817.29	2,808.41	(991.12)	(35.29%)	2,629.48	6,021.50	9,829.43	(3,807.93)	(38.74%)	9,141.06		36,509.32
Security Services	0.00	10,833.34	(10,833.34)	(100.00%)	2,040.87	9,773.17	32,500.02	(22,726.85)	(69.93%)	23,363.55		130,000.08
Equipment Expense	0.00	12,500.01	(12,500.01)	(100.00%)	19,301.98	688.60	37,500.03	(36,811.43)	(98.16%)	20,440.92		150,000.12
Vehicle Expense	2,354.22	10,000.01	(7,645.79)	(76.46%)	1,718.50	6,054.66	30,000.03	(23,945.37)	(79.82%)	2,561.80		120,000.12
Building Repair & Maintenance	15,509.92	36,361.67	(20,851.75)	(57.35%)	35,717.14	76,250.70	112,490.01	(36,239.31)	(32.22%)	107,079.81		579,867.04
Sanitation Expense	1,982.45	1,660.00	322.45	19.42%	1,669.74	5,809.41	4,980.00	829.41	16.65%	4,215.64		19,920.00
Operating Expenses	4,714.41	10,416.66	(5,702.25)	(54.74%)	13,785.28	19,381.74	31,249.98	(11,868.24)	(37.98%)	66,276.84		124,999.92
Elevator Repair & Maintenance	0.00	2,300.00	(2,300.00)	(100.00%)	0.00	4,389.03	6,900.00	(2,510.97)	(36.39%)	2,903.94		27,600.00
Snow Removal	0.00	0.00	0.00	0.00%	0.00	0.00	0.00	0.00	0.00%	0.00		275,000.00
Signage	0.00	8,333.33	(8,333.33)	(100.00%)	2,400.00	780.00	24,999.99	(24,219.99)	(96.88%)	5,730.00		99,999.96
Tickets	0.00	1,666.68	(1,666.68)	(100.00%)	0.00	0.00	5,000.04	(5,000.04)	(100.00%)	0.00		20,000.16
Liability Insurance	7,852.81	14,567.34	(6,714.53)	(46.09%)	14,932.01	25,828.99	46,524.95	(20,695.96)	(44.48%)	47,231.54		180,448.89
Maritime Garage Condo Fees	1,775.45	1,688.02	(87.43)	(5.18%)	1,779.45	5,338.35	5,664.06	(325.71)	(5.75%)	5,338.35		22,656.24
Uniforms	0.00	833.32	(833.32)	(100.00%)	0.00	2,326.00	2,499.96	(173.96)	(6.96%)	1,064.02		9,999.84
Management Fees LAZ	8,333.33	8,333.33	0.00	0.00%	8,333.33	24,999.99	24,999.99	0.00	0.00%	24,999.99		99,999.96
Bank and Credit Card Fees	17,346.91	16,284.30	1,062.61	6.53%	28,165.23	44,681.05	51,852.70	(7,171.65)	(13.83%)	81,115.53		202,334.84
Office Expense	0.00	1,499.97	(1,499.97)	(100.00%)	412.53	2,917.19	4,499.91	(1,582.72)	(35.17%)	1,495.16		17,999.64
Service Contract	(685.37)	10,416.66	(11,102.03)	(106.58%)	6,008.61	17,883.84	31,249.98	(13,366.14)	(42.77%)	7,702.97		124,999.92
Utilities	5,907.43	7,486.80	(1,579.37)	(21.10%)	3,228.67	12,314.87	22,460.40	(10,145.53)	(45.17%)	10,534.19		89,841.60
Telephone	8,825.95	6,250.01	2,575.94	41.21%	8,852.72	28,472.11	18,750.03	9,722.08	51.85%	24,439.13		75,000.12
Permit/Violation Management	15,341.98	10,833.34	4,508.64	41.62%	0.00	24,822.40	32,500.02	(7,677.62)	(23.62%)	30,471.38		130,000.08
Marketing and Communication	0.00	7,499.99	(7,499.99)	(100.00%)	650.00	2,206.47	22,499.97	(20,293.50)	(90.19%)	4,140.00		89,999.88
Parking Program	0.00	16,666.68	(16,666.68)	(100.00%)	0.00	0.00	50,000.04	(50,000.04)	(100.00%)	0.00		200,000.16
Contingency Fund	0.00	5,833.33	(5,833.33)	(100.00%)	0.00	0.00	17,499.99	(17,499.99)	(100.00%)	0.00		69,999.96
Property Taxes	0.00	0.00	0.00	0.00%	10.19	0.00	0.00	0.00	0.00%	296.07		0.00
TOTAL OPERATING EXPENSES	211,591.06	384,098.16	(172,507.10)	(44.91%)	323,337.72	716,007.03	1,252,338.99	(536,331.96)	(42.83%)	1,071,057.13		5,221,902.53
CITY ADMINISTERED EXPENSES												
Enforcement Officers Wages	5,296.12	5,296.12	0.00	0.00%	24,668.03	42,778.31	15,888.36	26,889.95	169.24%	33,325.79		63,553.44
Contingency	0.00	955.91	(955.91)	(100.00%)	(1,061.80)	0.00	2,867.73	(2,867.73)	(100.00%)	0.00		11,470.92
Other City Payroll Expenses	28,041.59	28,041.59	0.00	0.00%	28,443.65	84,124.77	84,124.77	0.00	0.00%	85,330.95		336,499.08
Social Security	2,550.08	2,550.08	0.00	0.00%	2,520.01	7,650.24	7,650.24	0.00	0.00%	7,560.03		30,600.96
Health Insurance	8,365.05	8,365.05	0.00	0.00%	5,587.66	25,095.15	25,095.15	0.00	0.00%	16,762.98		100,380.60
Worker's Compensation	237.71	237.75	(0.04)	(0.02%)	671.85	713.13	713.25	(0.12)	(0.02%)	2,015.55		2,853.00
Pension	4,551.82	4,551.82	0.00	0.00%	4,542.84	13,655.46	13,655.46	0.00	0.00%	13,628.52		54,621.84
City Provided Liability Insurance	4,167.92	4,167.92	0.00	0.00%	4,012.06	12,503.76	12,503.76	0.00	0.00%	12,036.16		50,015.04
Unemployment	72.26	72.26	0.00	0.00%	98.09	216.78	216.78	0.00	0.00%	294.27		867.12
Electric	19,212.62	19,212.62	0.00	0.00%	16,065.38	57,637.86	57,637.86	0.00	0.00%	47,313.47		230,551.44
Sewer	0.00	878.24	(878.24)	(100.00%)	(1,672.80)	0.00	2,634.72	(2,634.72)	(100.00%)	0.00		10,538.88
Professional Services	8,333.00	3,750.00	4,583.00	122.21%	(5,000.34)	24,999.00	11,250.00	13,749.00	122.21%	8,333.00		45,000.00
Business Expense	374.97	374.97	0.00	0.00%	1,153.50	1,124.91	1,124.91	0.00	0.00%	1,620.72		4,499.64
Legal Service Retainer	0.00	416.66	(416.66)	(100.00%)	(833.32)	0.00	1,249.98	(1,249.98)	(100.00%)	0.00		4,999.92
TOTAL CITY ADMINISTERED EXPENSES	81,203.14	78,870.99	2,332.15	2.96%	79,194.81	270,499.37	236,612.97	33,886.40	14.32%	228,221.44		946,451.88
SUBTOTAL OPERATING EXPENSES	292,794.20	462,969.15	(170,174.95)	(36.76%)	402,532.53	986,506.40	1,488,951.96	(502,445.56)	(33.74%)	1,299,278.57		6,168,354.41
Debt Service Interest	19,539.93	19,539.93	0.00	0.00%	20,087.45	58,619.79	58,619.79	0.00	0.00%	67,994.52		234,479.16
Debt Service Principle	50,608.58	50,608.58	0.00	0.00%	48,371.31	151,825.74	151,825.74	0.00	0.00%	154,129.77		607,302.96
SUBTOTAL DEBT SERVICE	70,148.51	70,148.51	0.00	0.00%	68,458.76	210,445.53	210,445.53	0.00	0.00%	222,124.29		841,782.12
Capital Reserve and Replacement	0.00	11,249.99	(11,249.99)	(100.00%)	11,250.00	0.00	33,749.97	(33,749.97)	(100.00%)	33,750.00		134,999.88
TOTAL EXPENSES	362,942.71	544,367.65	(181,424.94)	(33.33%)	482,241.29	1,196,951.93	1,733,147.46	(536,195.53)	(30.94%)	1,555,152.86		7,145,136.41
Fund Balance	(35,852.16)	46,087.94	(81,940.10)	(177.79%)	139,925.90	(121,088.27)	153,361.45	(274,449.72)	(178.96%)	412,828.92		175,611.12

**Summary Income Statement
Norwalk Parking Authority
For the Period Ending September, 2020**

	CURRENT MONTH					YEAR-TO-DATE					FISCAL YEAR	
	Actual	Budget	Var \$	Var %	Actual PY	Actual	Budget	Var \$	Var %	Actual PY	Forecast	Budget
REVENUES:												
Parking Revenue	323,373	579,906	(256,533)	-44.2%	616,469	1,066,410	1,854,859	(788,449)	-42.5%	1,952,657		7,194,148
Other Revenue	3,718	10,550	(6,832)	-64.8%	5,698	9,453	31,650	(22,196)	-70.1%	15,324		126,600
Total System Revenue	327,091	590,456	(263,365)	-44.6%	622,167	1,075,864	1,886,509	(810,645)	-43.0%	1,967,982	0	7,320,748
EXPENSES:												
Operations	211,591	384,098	(172,507)	-44.9%	323,338	716,007	1,252,339	(536,332)	-42.8%	1,071,057		5,221,903
City Support/Admin Svcs	81,203	78,871	2,332	3.0%	79,195	270,499	236,613	33,886	14.3%	228,221		946,452
Debt Service	70,149	70,149	0	0.0%	68,459	210,446	210,446	-	0.0%	222,124		841,782
Capital Reserve &Replacement	0	11,250	(11,250)	-100.0%	11,250	0	33,750	(33,750)	-100.0%	33,750		135,000
Total Expenses	362,943	544,368	(181,425)	-33.3%	482,241	1,196,952	1,733,147	(536,196)	-30.9%	1,555,153	0	7,145,136
Fund Balance	(35,852)	46,088	(81,940)	-177.8%	139,926	(121,088)	153,361	(274,450)	-179.0%	412,829	0	175,611

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2019/2020

[illegible]

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2019/2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
<u>Yankee Doodle Gar.</u>													
Revenues	17,922	10,081	13004										41,007
Operations	13,148	19,581	13011										45,740
City Support/Admin Svcs	2,477	3,853	1321										7,651
Debt Service	330	330	295										956
Capital Res. & Repl.	521	521	521										1,563
Expenses	16,476	24,285	15149	0	0	0	0	0	0	0	0	0	55,910
Balance	1,446	(14,204)	(2144)	0	0	0	0	0	0	0	0	0	(14,902)
<u>Webster Lot</u>													
Revenues	65,776	97,148	81,673										244,598
Operations	21,835	23,505	16,794										62,135
City Support/Admin Svcs	7,601	8,499	3,760										19,859
Debt Service	4,937	4,937	4,403										14,277
Capital Res. & Repl.	1,525	1,525	1,525										4,575
Expenses	35,898	38,466	26,481	0	0	0	0	0	0	0	0	0	100,845
Balance	29,879	58,682	55,192	0	0	0	0	0	0	0	0	0	143,753
<u>North Water Lot</u>													
Revenues	22,168	22,998	17,612										62,778
Operations	5,528	7,236	5,445										18,209
City Support/Admin Svcs	2,793	2,845	1,483										7,122
Debt Service	22	22	20										64
Capital Res. & Repl.	575	575	575										1,725
Expenses	8,918	10,679	7,523	0	0	0	0	0	0	0	0	0	27,120
Balance	13,249	12,320	10,088	0	0	0	0	0	0	0	0	0	35,658
<u>Wall St. Lot</u>													
Revenues	3,767	3,736	3,729										11,233
Operations	4,247	4,254	2,866										11,367
City Support/Admin Svcs	1,844	1,857	984										4,685
Debt Service	0	0	0										0
Capital Res. & Repl.	384	384	384										1,152
Expenses	6,476	6,495	4,233	0	0	0	0	0	0	0	0	0	17,204
Balance	(2,708)	(2,759)	(504)	0	0	0	0	0.00	0	0	0	0	(5,971)

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2019/2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
Main St. Lot Revenues	5,639	4,279	5,233										15,151
Operations	5,314	7,587	4,608										17,509
City Support/Admin Svcs	1,874	1,867	919										4,660
Debt Service	0	0	0										0
Capital Res. & Repl.	375	375	375										1,125
Expenses	7,563	9,829	5,901	0	0	0	0	0.00	0	0	0	0	23,294
Balance	(1,924)	(5,550)	(669)	0	0	0	0	0.00	0	0	0	0	(8,143)

Belden Ave Library

[illegible]

ENRR Lots

[illegible]

Liberty Square Lot

[illegible]

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2019/2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
Revenues	657,887	687,927	622,167	0	0	0	0	0	0	0	0	0	1,967,982
Operations	353,312	394,407	323,338	0	0	0	0	0	0	0	0	0	1,071,057
City Support/Admin Svcs	72,735	76,292	79,195	0	0	0	0	0	0	0	0	0	228,221
Debt Service	76,833	76,833	68,459	0	0	0	0	0	0	0	0	0	222,124
Capital Res. & Repl.	11,250	11,250	11,250	0	0	0	0	0	0	0	0	0	33,750
Expenses	514,130	558,781	482,241	0	0	0	0	0	0	0	0	0	1,555,153
Fund Balance	143,757	129,146	139,926	0	0	0	1	0	0	0	0	0	412,829

Summary Trend Report (by Location)

Norwalk Parking Authority
FY 2020/2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
<u>Meters/Violations</u>															
Revenues	131,722	93,092	89,294										314,107		
Operations	43,821	56,974	39,631										140,426	45%	64%
City Support/Admin Svcs	44,321	17,431	17,431										79,184	25%	36%
Debt Service	214	214	214										642	0%	0%
Capital Res. & Repl.	0	0											0	0%	0%
Expenses	88,357	74,620	57,276	0	0	0	0	0	0	0	0	0	220,252		
Balance	43,365	18,472	32,018	0	0	0	0	0	0	0	0	0	93,854	30%	
														100%	100%
<u>SNRR Garage/Lot</u>															
Revenues	70,736	69,826	66,688										207,250		
Operations	108,761	82,255	78,356										269,372	130%	78%
City Support/Admin Svcs	18,498	18,498	18,498										55,495	27%	16%
Debt Service	7,527	7,527	7,527										22,581	11%	6%
Capital Res. & Repl.	0	0	0										0	0%	0%
Expenses	134,787	108,280	104,382	0	0	0	0	0	0	0	0	0	347,449		
Balance	(64,051)	(38,454)	(37,693)	0	0.00	0	0	0	0	0	0	0	(140,199)	-68%	
														100%	100%
<u>Maritime Garage</u>															
Revenues	52,170	60,966	51,345										164,481		
Operations	64,483	57,946	51,132										173,560	106%	46%
City Support/Admin Svcs	19,068	19,068	19,068										57,204	35%	15%
Debt Service	47,754	47,754	47,754										143,263	87%	38%
Capital Res. & Repl.	0	0	0										0	0%	0%
Expenses	131,305	124,768	117,954	0	0	0	0	0	0	0	0	0	374,026		
Balance	(79,135)	(63,802)	(66,609)	0	0	0	0	0	0	0	0	0	(209,546)	-127%	
														100%	100%
<u>Haviland Deck</u>															
Revenues	47,130	51,069	41,252										139,450		
Operations	5,322	6,761	6,087										18,169	13%	24%
City Support/Admin Svcs	6,377	6,377	6,377										19,131	14%	26%
Debt Service	12,566	12,566	12,566										37,699	27%	50%
Capital Res. & Repl.	0												0	0%	0%
Expenses	24,265	25,704	25,030	0	0	0	0	0	0	0	0	0	74,999		
Balance	22,864	25,365	16,222	0	0	0	0	0	0	0	0	0	64,451	46%	
														100%	100%
<u>Yankee Doodle Gar.</u>															
Revenues	4,522	37,637	3,488										45,648		
Operations	18,566	18,484	15,249										52,299	115%	83%
City Support/Admin Svcs	3,581	3,581	3,581										10,742	24%	17%
Debt Service	0	0	0										0	0%	0%
Capital Res. & Repl.	0	0	0										0	0%	0%
Expenses	22,147	22,065	18,829	0	0	0	0	0	0	0	0	0	63,041		
Balance	(17,624)	15,573	(15,342)	0	0	0	0	0	0	0	0	0	(17,393)	-38%	

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2020/2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
														100%	100%
<u>Webster Lot</u>															
Revenues	29,234	31,401	41,167										101,802		
Operations	5,669	7,174	7,183										20,025	20%	41%
City Support/Admin Svcs	7,624	7,624	7,624										22,871	22%	47%
Debt Service	2,087	2,087	2,087										6,260	6%	13%
Capital Res. & Repl.	0	0	0										0	0%	0%
Expenses	15,379	16,884	16,893	0	0	0	0	0	0	0	0	0	49,157		
Balance	13,855	14,517	24,274	0	0	0	0	0	0	0	0	0	52,645	52%	
														100%	100%
<u>North Water Lot</u>															
Revenues	13,566	14,678	13,055										41,299		
Operations	5,258	5,100	4,752										15,109	37%	67%
City Support/Admin Svcs	2,504	2,504	2,504										7,512	18%	33%
Debt Service	0	0	0										0	0%	0%
Capital Res. & Repl.	0	0	0										0	0%	0%
Expenses	7,762	7,604	7,256	0	0	0	0	0	0	0	0	0	22,622		
Balance	5,804	7,074	5,800	0	0	0	0	0	0	0	0	0	18,678	45%	
														100%	100%
<u>Wall St. Lot</u>															
Revenues	3,415	3,376	3,503										10,295		
Operations	819	1,227	1,145										3,191	31%	40%
City Support/Admin Svcs	1,629	1,629	1,629										4,888	47%	60%
Debt Service	0	0	0										0	0%	0%
Capital Res. & Repl.	0	0	0										0	0%	0%
Expenses	2,448	2,857	2,775	0	0	0	0	0	0	0	0	0	8,079		
Balance	968	519	729	0	0	0	0	0	0	0	0	0	2,216	22%	
														100%	100%
<u>Main St. Lot</u>															
Revenues	3,107	3,883	4,519										11,510		
Operations	1,001	1,393	1,478										3,873	34%	44%
City Support/Admin Svcs	1,646	1,646	1,646										4,939	43%	56%
Debt Service	0	0	0										0	0%	0%
Capital Res. & Repl.	0	0	0										0	0%	0%
Expenses	2,648	3,040	3,125	0	0	0	0	0	0	0	0	0	8,812		
Balance	460	844	1,395	0	0	0	0	0	0	0	0	0	2,698	23%	
														100%	100%
<u>Belden Ave Library</u>															
Revenues	0	0	0										0		
Operations	1,638	1,691	1,680										5,008	#DIV/0!	81%
City Support/Admin Svcs	395	395	395										1,186	#DIV/0!	19%
Debt Service	0	0	0										0	#DIV/0!	0%
Capital Res. & Repl.	0	0	0										0	#DIV/0!	0%

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2020/2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
Expenses	2,033	2,086	2,076	0	0	0	0	0	0	0	0	0	6,195		
Balance	(2,033)	(2,086)	(2,076)	0	0	0	0	0	0	0	0	0	(6,195)	#DIV/0!	100%
														#DIV/0!	

ENRR Lots

Revenues	11,164	10,584	9,887										31,635		
Operations	4,204	3,227	3,373										10,804	34%	68%
City Support/Admin Svcs	1,708	1,708	1,708										5,123	16%	32%
Debt Service	0	0	0										0	0%	0%
Capital Res. & Repl.	0	0	0										0	0%	0%
Expenses	5,911	4,934	5,081	0	0	0	0	0	0	0	0	0	15,926		
Balance	5,253	5,649	4,806	0	0	0	0	0	0	0	0	0	15,709	50%	
														100%	100%

Liberty Square Lot

Revenues	2,601	2,895	2,892										8,388		
Operations	1,489	1,155	1,525										4,169	50%	65%
City Support/Admin Svcs	741	741	741										2,224	27%	35%
Debt Service	0	0	0										0	0%	0%
Capital Res. & Repl.	0	0	0										0	0%	0%
Expenses	2,230	1,896	2,267	0	0	0	0	0	0	0	0	0	6,393		
Balance	371	999	625	0	0	0	0	0	0	0	0	0	1,995	24%	
														100%	100%

TOTAL (All Loc.)

Revenues	369,367	379,406	327,091	0	0	0	0	0	0	0	0	0	1,075,864		
Operations	261,030	243,386	211,591	0	0	0	0	0	0	0	0	0	716,007	67%	60%
City Support/Admin Svcs	108,093	81,203	81,203	0	0	0	0	0	0	0	0	0	270,499	25%	23%
Debt Service	70,149	70,149	70,149	0	0	0	0	0	0	0	0	0	210,446	20%	18%
Capital Res. & Repl.	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0%
Expenses	439,272	394,738	362,943	0	0	0	0	0	0	0	0	0	1,196,952		
Fund Balance	(69,904)	(15,332)	(35,852)	0	0	0	0	0	0	0	0	0	(121,088)	-11%	

September 2020 Activity Observation

Transient Activity September 2020 Vs September 2019

The below analysis compares transient activity of September 2020 with September 2019. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano. This report does not include smart parking sensor data.

SNRR Parking Garage:

Transient activity for the month was slow when compared to same time last year. Three years trend also showed a decrease when compared to 2018. This decrease is due to COVID-19. The decrease started mid-March.

<u>Sep-18</u>
Average Per day
131
Average Per Weekday
164
Average per Weekend
66

<u>Sep-19</u>
Average Per day
141
Average Per Weekday
167
Average per Weekend
76

<u>Sep-20</u>
Average Per day
13
Average Per Weekday
14
Average per Weekend
10

SNRR Parking Lot:

Transient activity for the month was slow when compared to same time last year. Three years trend also showed a decrease when compared to 2018. This decrease is due to COVID-19. The decrease started mid-March.

<u>Sep-18</u>
Average Per day
114
Average Per Weekday
148
Average per Weekend
47

<u>Sep-19</u>
Average Per day
120
Average Per Weekday
153
Average per Weekend
42

<u>Sep-20</u>
Average Per day
10
Average Per Weekday
12
Average per Weekend
6

Maritime Garage:

Maritime Garage showed a major decline in activity due to COVID-19. Three years trend also showed decreased activity compared to 2018.

<u>Sep-18</u>
Average Per day
408
Average Per Weekday
330
Average per Weekend
564

<u>Sep-19</u>
Average Per day
450
Average Per Weekday
433
Average per Weekend
518

<u>Sep-20</u>
Average Per day
254
Average Per Weekday
199
Average per Weekend
406

Transient Activity September 2020 Vs September 2019

Webster Lot:

Webster lot activity for the month showed a major decline when compared to same time last year. The decrease is related to COVID-19. Three years trend also showed a decrease when compared to 2018. Average duration of stay for both weekends and weekdays were 2.5hours.

<u>Sep-18</u>
Average Per day
484
Average Per Weekday
405
Average per Weekend
641

<u>Sep-19</u>
Average Per day
500
Average Per Weekday
416
Average per Weekend
675

<u>Sep-20</u>
Average Per day
163
Average Per Weekday
143
Average per Weekend
218

Haviland Lot

Haviland Lot showed decreased activity for the month when compared to same time last year. This is due to COVID-19 pandemic. Three years trend showed increased activity when compared to 2018, and this is due to construction in the parking lot in 2018. Average duration of stay was 2.5hours for both weekdays and weekends.

<u>Sep-18</u>
Average Per day
110
Average Per Weekday
94
Average per Weekend
143

<u>Sep-19</u>
Average Per day
218
Average Per Weekday
184
Average per Weekend
282

<u>Sep-20</u>
Average Per day
180
Average Per Weekday
159
Average per Weekend
238

We have seen a total of 9 more Parkmobile transactions for the month compared to last year.

Parkmobile Transactions			
	<u>2019/20</u>	<u>2020/21</u>	Variance
July	2117	2061	-56
August	2400	2304	-96
September	2109	2118	9
Total	6626	6483	-143

Transient Activity September 2020 Vs September 2019

North Water Parking Lot

We have seen decreased activity for the month when compared to same time frame last year. The decrease is due to COVID-19 pandemic. Three years trend also showed decreased activity compared to 2018. In spite of decreased activity due to COVID-19, weekend activity for the month as well as the year before was higher when compared to same time. Average duration of stay was 2 hours during weekdays as well as weekends

<u>Sep-18</u>
Average Per day
183
Average Per Weekday
168
Average per Weekend
211

<u>Sep-19</u>
Average Per day
161
Average Per Weekday
150
Average per Weekend
183

<u>Sep-20</u>
Average Per day
154
Average Per Weekday
131
Average per Weekend
217

We have seen a total of 161 more Parkmobile transaction for the month compared to same time last year.

Parkmobile Transactions			
	<u>2019/20</u>	<u>2020/21</u>	Variance
July	1362	1380	18
August	1285	1473	188
September	1155	1316	161
Total	3802	4169	367

Yankee Doodle Garage

Activity at the Yankee Doodle garage has decreased for the month when compared to same time frame last year. The decrease is due to COVID19 pandemic. Three years trend also showed decreased activity for the month when compared to 2018. Average duration of stay for both weekdays and weekends were about 5 hours.

<u>Sep-18</u>
Average Per day
70
Average Per Weekday
58
Average per Weekend
94

<u>Sep-19</u>
Average Per day
43
Average Per Weekday
33
Average per Weekend
67

<u>Sep-20</u>
Average Per day
25
Average Per Weekday
25
Average per Weekend
25

Main Street Lot

Main Street Lot has shown decreased activity when compared to same time last year. The decrease is due to COVID-19 pandemic. Three years trend also showed decreased activity when compared to 2018. The average duration of stay for the parking lot was 2.5 hours both on weekdays and weekends.

<u>Sep-18</u>
Average Per day
124
Average Per Weekday
109
Average per Weekend
155

<u>Sep-19</u>
Average Per day
95
Average Per Weekday
83
Average per Weekend
124

<u>Sep-20</u>
Average Per day
87
Average Per Weekday
83
Average per Weekend
99

Wall Street Lot

Activity for the month at the Wall Street Lot showed an increase. Three years trend also showed an increased activity when compared to 2018. Average duration of stay at the parking lot was 2 hours for weekdays and 2.5hours weekends.

<u>Sep-18</u>
Average Per day
38
Average Per Weekday
37
Average per Weekend
40

<u>Sep-19</u>
Average Per day
40
Average Per Weekday
40
Average per Weekend
38

<u>Sep-20</u>
Average Per day
73
Average Per Weekday
76
Average per Weekend
62

Liberty Square Lot

Activity at the Liberty Square Lot showed a decrease for the month compared to same time last year. This is due to COVID-19 pandemic. Average duration of stay at the parking lot was 2 hours.

<u>Sep-19</u>
Average Per day
115
Average Per Weekday
91
Average per Weekend
167

<u>Sep-20</u>
Average Per day
79
Average Per Weekday
68
Average per Weekend
110

Transient Activity September 2020 Vs September 2019

On-Street Parking

- On-street parking activity for September 2020 showed a decrease when compared to same time last year. The decrease is due to COVID-19 pandemic.

Sub Area	Sep-20	Sep-19	Variance
Ann St.	430	597	(167)
Berkeley St.	37	24	13
Haviland St.	2761	3080	(319)
Madison St.	167	299	(132)
Maple St.	248	207	41
Marshall St.	364	461	(97)
Merwin St	301	552	(251)
Monroe St.	72	371	(299)
N. Main St.	6166	8051	(1885)
N. Water St.	2128	2969	(841)
Orchard St	1664	1775	(111)
Quincy St.	1	0	1
S. Main St.	5188	6777	(1589)
W. Washington St.	1901	2129	(228)
Washington St.	12	6362	(6350)
West Ave	2131	2089	42
Uptown Streets	5447	2495	2952
Grand Total	29018	38238	(9220)

July 2020- September 2020 Aggregate Activity Observation

Year-to-date Transient Activity Report

The below analysis compares 3 months (July – September) aggregate transient activity for the 2020/21 and 2019/20 fiscal years. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano. This report does not include smart parking sensor data.

SNRR Parking Garage:

Three months aggregate data showed decreased transient activity in 2020/21 when compared to 2019/20 at the SNRR Garage. The decrease is related to COVID-19 which started mid-March. The location was in an upward trend before COVID-19 pandemic. Over three-month period, there were 11,383 less transactions for the current year compared to same time frame last year.

July - September Aggregate 2019/20
Average Per day
133
Average Per Weekday
158
Average per Weekend
70

July - September Aggregate 2020/21
Average Per day
9
Average Per Weekday
10
Average per Weekend
6

SNRR Parking Lot:

The SNRR Parking Lot activity has decreased for the period compared to same time last year. This is due to COVID19 pandemic. Over three-month period, we have seen a total of 9,793 less transactions in 2020/21 when compared to 2019/20.

July - September Aggregate 2019/20
Average Per day
115
Average Per Weekday
144
Average per Weekend
40

July - September Aggregate 2020/21
Average Per day
8
Average Per Weekday
10
Average per Weekend
4

Maritime Parking Garage:

Maritime Parking Garage has seen decreased activity due to COVID-19 pandemic. Over three-month period, the Maritime Parking garage has seen 30,410 less transactions when compared to same time frame last year.

July - September Aggregate 2019/20
Average Per day
625
Average Per Weekday
583
Average per Weekend
729

July - September Aggregate 2020/21
Average Per day
294
Average Per Weekday
244
Average per Weekend
422

Year-to-date Transient Activity Report

Webster Parking Lot:

When comparing three months aggregate data for 2020/21 and 2019/20, the Webster parking lot has seen decreased activity in 2020/21. This is due to COVID19 pandemic. Over three-month period, there were 38,082 less transactions in 2020/21 when compared to 2019/20.

July - September Aggregate 2019/20
Average Per day
556
Average Per Weekday
490
Average per Weekend
725

July - September Aggregate 2020/21
Average Per day
143
Average Per Weekday
129
Average per Weekend
176

Haviland Lot

Three months aggregate data showed that Haviland Lot has seen decreased activity in 2020/21. This is due to COVID-19 pandemic. There were 3,605 less transactions this year when compared to same time last year.

July - September Aggregate 2019/20
Average Per day
222
Average Per Weekday
197
Average per Weekend
283

July - September Aggregate 2020/21
Average Per day
182
Average Per Weekday
165
Average per Weekend
225

There were 143 less pay by phone transaction in 2020/21 when compared to 2019/20.

Parkmobile Transactions			
	<u>2019/20</u>	<u>2020/21</u>	Variance
July	2117	2061	-56
August	2400	2304	-96
Sept	2109	2118	9
Total	6626	6483	-143

Year-to-date Transient Activity Report

North Water Lot

North Water Parking Lot activity in 2020/21 has shown a decrease when compared to 2019/20. This is due to COVID-19 pandemic. Over three-month period, the parking lot has seen 3,504 less transactions in 2020/21 when compared to same period in 2019/20.

July - September Aggregate 2019/20	
Average Per day	196
Average Per Weekday	187
Average per Weekend	220

July - September Aggregate 2020/21	
Average Per day	158
Average Per Weekday	137
Average per Weekend	213

There were 367 more pay by phone transaction in 2020/21 when compared to 2019/20.

Parkmobile Transactions			
	<u>2019/20</u>	<u>2020/21</u>	Variance
July	1362	1380	18
August	1285	1473	188
Sept	1155	1316	161
Total	3802	4169	367

Yankee Doodle Garage

Three months aggregate data at the Yankee Doodle Garage showed decreased transient activity in 2020/21 when compared to same time frame in 2019/20. The decrease is due to COVID19 pandemic. The parking garage has seen 1,813 less transactions in 2020/21 when compared to same time frame in 2019/20.

July - September Aggregate 2019/20	
Average Per day	43
Average Per Weekday	39
Average per Weekend	54

July - September Aggregate 2020/21	
Average Per day	24
Average Per Weekday	24
Average per Weekend	22

Main Street Lot

Three months aggregate data showed decreased activity for 2020/21 when compared to same time frame in 2019/20. The decline is due to COVID19. Over three-month period, the parking lot has seen 820 less transactions in 2020/21 when compared to same time in 2019/20.

Year-to-date Transient Activity Report

Main Street Lot - Continued

July - September Aggregate 2019/20
Average Per day
83
Average Per Weekday
77
Average per Weekend
100

July - September Aggregate 2020/21
Average Per day
74
Average Per Weekday
73
Average per Weekend
78

Wall Street Lot

Three months aggregate data for the Wall Street Lot showed an increase in activity for 2020/21 when compared with 2019/20. The increase is because of an increased usage of the lot due to the new parking policy in the uptown area. Over three-month period, the parking lot has seen 2,411 more transactions in 2020/21 when compared to same time in 2019/20.

July - September Aggregate 2019/20
Average Per day
39
Average Per Weekday
41
Average per Weekend
34

July - September Aggregate 2020/21
Average Per day
65
Average Per Weekday
70
Average per Weekend
53

Liberty Square Lot

Three months aggregate data showed decreased activity for the current year due to COVID-19 pandemic. There was a total of 3,871 less transactions in 2020/21 when compared to 2019/20.

July - September Aggregate 2019/20
Average Per day
117
Average Per Weekday
101
Average per Weekend
157

July - September Aggregate 2020/21
Average Per day
74
Average Per Weekday
64
Average per Weekend
102

Year-to-date Transient Activity Report

On-Street Parking

Three months aggregate data for On-Street operation showed decreased activity in 2020/21 when compared to same time frame in 2019/20. This is due to COVID-19 pandemic.

Year-to-date aggregate (July - September) with current Hours of operations			
Sub Area	Aggregate 2020/21	Aggregate 2019/20	Variance
Ann St.	1321	2117	(796)
Berkeley St.	77	97	(20)
Haviland St.	9048	10743	(1695)
Madison St.	715	949	(234)
Maple St.	610	779	(169)
Marshall St.	1238	1576	(338)
Merwin St	1160	1536	(376)
Monroe St.	210	1188	(978)
N. Main St.	19076	26094	(7018)
N. Water St.	8072	10504	(2432)
Orchard St	4885	5753	(868)
Quincy St.	2	3	(1)
S. Main St.	16190	21641	(5451)
W. Washington St.	6093	7049	(956)
Washington Str	22	20395	(20373)
West Ave	7071	4629	2442
Utown Streets	15372	2495	12877
Grand Total	91162	117548	(26386)

Three Months Activity High Light:

Train station facilities (SNRR garage and Lot): – showed 21,176 less transactions. The decrease is due to COVID-19 pandemic.

Maritime Garage: showed 30,410 less transactions. This decrease is due to COVID-19 pandemic.

Webster Lot: showed 38,082 less transactions. Decreased activity due decreased attendance at the movie theatre, loss of construction parkers and COVID19 pandemic.

Haviland Lot: showed 3,605 less transactions. The decrease is due to COVID-19 pandemic.

North Water Lot: showed 3,504 less transactions due to COVID-19 pandemic.

Yankee Doodle Garage: showed 1,813 less transactions due to COVID-19 pandemic.

Main Street Parking Lot: showed 820 less transactions. The decrease is mainly due to COVID-19 pandemic.

Wall Street Parking Lot: showed 2,411 more transactions. The increase is due to the change in the parking policy in the uptown area.

Liberty Square Lot: showed 3,871 less transactions. The decrease is due to COVID-19 pandemic.

On-Street Parking: showed 26,386 less transactions. This is due to COVID-19 pandemic.

Overall, SONO core business area excluding On-Street parking has seen 100,648 less transactions. SONO core business area including On-Street parking has seen 127,034 less transactions. When all Norwalk facilities (including SONO and Wall area) are reviewed as one, there were 127,256 less transactions this year compared to last year. Activity was on an upward trend prior to COVID-19.

PEO Courtesy Tickets September 2020

Summary of courtesy tickets for Sept 2020		
	Sep-20	YTD
Number of courtesy card program dates	28	85
Total number of courtesy tickets given	2121	4,973
\$ Value of Additional Meter Time	\$1,060.5	\$2,486.50
# Violations after Courtesy Time Expired	199	683
\$ value of courtesy tickets	\$48,050	\$107,250

September 2020 Courtesy Ticket Program

<u>Courtesy Tickets Tracking</u>				
Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Tuesday, September 01, 2020	43	21.5	8	\$875.00
Wednesday, September 02, 2020	39	19.5	10	\$725.00
Thursday, September 03, 2020	65	32.5	17	\$1,200.00
Friday, September 04, 2020	68	34	11	\$1,425.00
Saturday, September 05, 2020	31	15.5	8	\$575.00
Tuesday, September 08, 2020	64	32	7	\$1,425.00
Wednesday, September 09, 2020	46	23	10	\$900.00
Thursday, September 10, 2020	92	46	16	\$1,900.00
Friday, September 11, 2020	85	42.5	12	\$1,825.00
Saturday, September 12, 2020	23	11.5	2	\$525.00
Sunday, September 13, 2020	11	5.5	2	\$225.00
Monday, September 14, 2020	63	31.5	6	\$1,425.00
Tuesday, September 15, 2020	91	45.5	15	\$1,900.00
Wednesday, September 16, 2020	107	53.5	17	\$2,250.00
Thursday, September 17, 2020	120	60	32	\$2,200.00
Friday, September 18, 2020	97	48.5	3	\$2,350.00
Saturday, September 19, 2020	59	29.5	0	\$1,475.00
Sunday, September 20, 2020	19	9.5	0	\$475.00
Monday, September 21, 2020	73	36.5	0	\$1,825.00
Tuesday, September 22, 2020	107	53.5	0	\$2,675.00
Wednesday, September 23, 2020	119	59.5	2	\$2,925.00
Thursday, September 24, 2020	179	89.5	7	\$4,300.00
Friday, September 25, 2020	172	86	8	\$4,100.00
Saturday, September 26, 2020	46	23	0	\$1,150.00
Sunday, September 27, 2020	13	6.5	0	\$325.00
Monday, September 28, 2020	71	35.5	0	\$1,775.00
Tuesday, September 29, 2020	111	55.5	0	\$2,775.00
Wednesday, September 30, 2020	107	53.5	6	\$2,525.00
Total	<u>2121</u>	<u>\$1,060.50</u>	<u>199</u>	<u>\$48,050.00</u>

YTD PEO Courtesy Tracking

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Wednesday, July 01, 2020	54	27	11	\$1,075.00
Thursday, July 02, 2020	47	23.5	9	\$950.00
Monday, July 06, 2020	73	36.5	4	\$1,725.00
Tuesday, July 07, 2020	55	27.5	14	\$1,025.00
Wednesday, July 08, 2020	64	32	16	\$1,200.00
Thursday, July 09, 2020	45	22.5	14	\$775.00
Friday, July 10, 2020	50	25	15	\$875.00
Saturday, July 11, 2020	37	18.5	9	\$700.00
Monday, July 13, 2020	64	32	5	\$1,475.00
Tuesday, July 14, 2020	53	26.5	2	\$1,275.00
Wednesday, July 15, 2020	69	34.5	14	\$1,375.00
Thursday, July 16, 2020	70	35	9	\$1,525.00
Friday, July 17, 2020	75	37.5	15	\$1,500.00
Saturday, July 18, 2020	65	32.5	10	\$1,375.00
Monday, July 20, 2020	68	34	1	\$1,675.00
Tuesday, July 21, 2020	55	27.5	9	\$1,150.00
Wednesday, July 22, 2020	40	20	4	\$900.00
Thursday, July 23, 2020	53	26.5	6	\$1,175.00
Friday, July 24, 2020	68	34	11	\$1,425.00
Saturday, July 25, 2020	52	26	11	\$1,025.00
Sunday, July 26, 2020	4	2	0	\$100.00
Monday, July 27, 2020	76	38	7	\$1,725.00
Tuesday, July 28, 2020	44	22	6	\$950.00
Wednesday, July 29, 2020	68	34	10	\$1,450.00
Thursday, July 30, 2020	52	26	8	\$1,100.00
Friday, July 31, 2020	72	36	11	\$1,525.00
July Total	1473	\$ 736.50	231	\$ 31,050.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Saturday, August 01, 2020	32	16	10	\$550.00
Sunday, August 02, 2020	13	6.5	1	\$300.00
Monday, August 03, 2020	43	21.5	2	\$1,025.00
Tuesday, August 04, 2020	13	6.5	13	\$0.00
Wednesday, August 05, 2020	31	15.5	8	\$575.00
Thursday, August 06, 2020	61	30.5	8	\$1,325.00
Friday, August 07, 2020	56	28	10	\$1,150.00
Saturday, August 08, 2020	82	41	11	\$1,775.00
Sunday, August 09, 2020	12	6	2	\$250.00
Monday, August 10, 2020	62	31	2	\$1,500.00
Tuesday, August 11, 2020	44	22	14	\$750.00
Wednesday, August 12, 2020	57	28.5	11	\$1,150.00
Thursday, August 13, 2020	46	23	11	\$875.00
Friday, August 14, 2020	63	31.5	11	\$1,300.00
Saturday, August 15, 2020	40	20	11	\$725.00
Sunday, August 16, 2020	22	11	0	\$550.00
Monday, August 17, 2020	26	13	0	\$650.00
Tuesday, August 18, 2020	54	27	7	\$1,175.00
Wednesday, August 19, 2020	48	24	9	\$975.00
Thursday, August 20, 2020	65	32.5	11	\$1,350.00
Friday, August 21, 2020	61	30.5	10	\$1,275.00
Saturday, August 22, 2020	38	19	6	\$800.00
Sunday, August 23, 2020	3	1.5	0	\$75.00
Monday, August 24, 2020	57	28.5	9	\$1,200.00
Tuesday, August 25, 2020	54	27	13	\$1,025.00
Wednesday, August 26, 2020	56	28	12	\$1,100.00
Thursday, August 27, 2020	45	22.5	7	\$950.00
Friday, August 28, 2020	56	28	9	\$1,175.00
Saturday, August 29, 2020	75	37.5	17	\$1,450.00
Sunday, August 30, 2020	5	2.5	0	\$125.00
Saturday, August 31, 2019	59	29.5	18	\$1,025.00
August Total	1379	\$ 689.50	253	\$ 28,150.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Tuesday, September 01, 2020	43	21.5	8	\$875.00
Wednesday, September 02, 2020	39	19.5	10	\$725.00
Thursday, September 03, 2020	65	32.5	17	\$1,200.00
Friday, September 04, 2020	68	34	11	\$1,425.00
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Tuesday, September 08, 2020	64	32	7	\$1,425.00
Wednesday, September 09, 2020	46	23	10	\$900.00
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Friday, September 11, 2020	85	42.5	12	\$1,825.00
Saturday, September 12, 2020	23	11.5	2	\$525.00
Sunday, September 13, 2020	11	5.5	2	\$225.00
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Tuesday, September 15, 2020	91	45.5	15	\$1,900.00
Wednesday, September 16, 2020	107	53.5	17	\$2,250.00
Thursday, September 17, 2020	120	60	32	\$2,200.00
Friday, September 18, 2020	97	48.5	3	\$2,350.00
Saturday, September 19, 2020	59	29.5	0	\$1,475.00
Sunday, September 20, 2020	19	9.5	0	\$475.00
Monday, September 21, 2020	73	36.5	0	\$1,825.00
Tuesday, September 22, 2020	107	53.5	0	\$2,675.00
Wednesday, September 23, 2020	119	59.5	2	\$2,925.00
Thursday, September 24, 2020	179	89.5	7	\$4,300.00
Friday, September 25, 2020	172	86	8	\$4,100.00
Saturday, September 26, 2020	46	23	0	\$1,150.00
Sunday, September 27, 2020	13	6.5	0	\$325.00
Monday, September 28, 2020	71	35.5	0	\$1,775.00
Tuesday, September 29, 2020	111	55.5	0	\$2,775.00
Wednesday, September 30, 2020	107	53.5	6	\$2,525.00
September Total	2121	\$ 1,060.50	199	\$ 48,050.00
Grand Total	4973	\$2,487	683	\$107,250

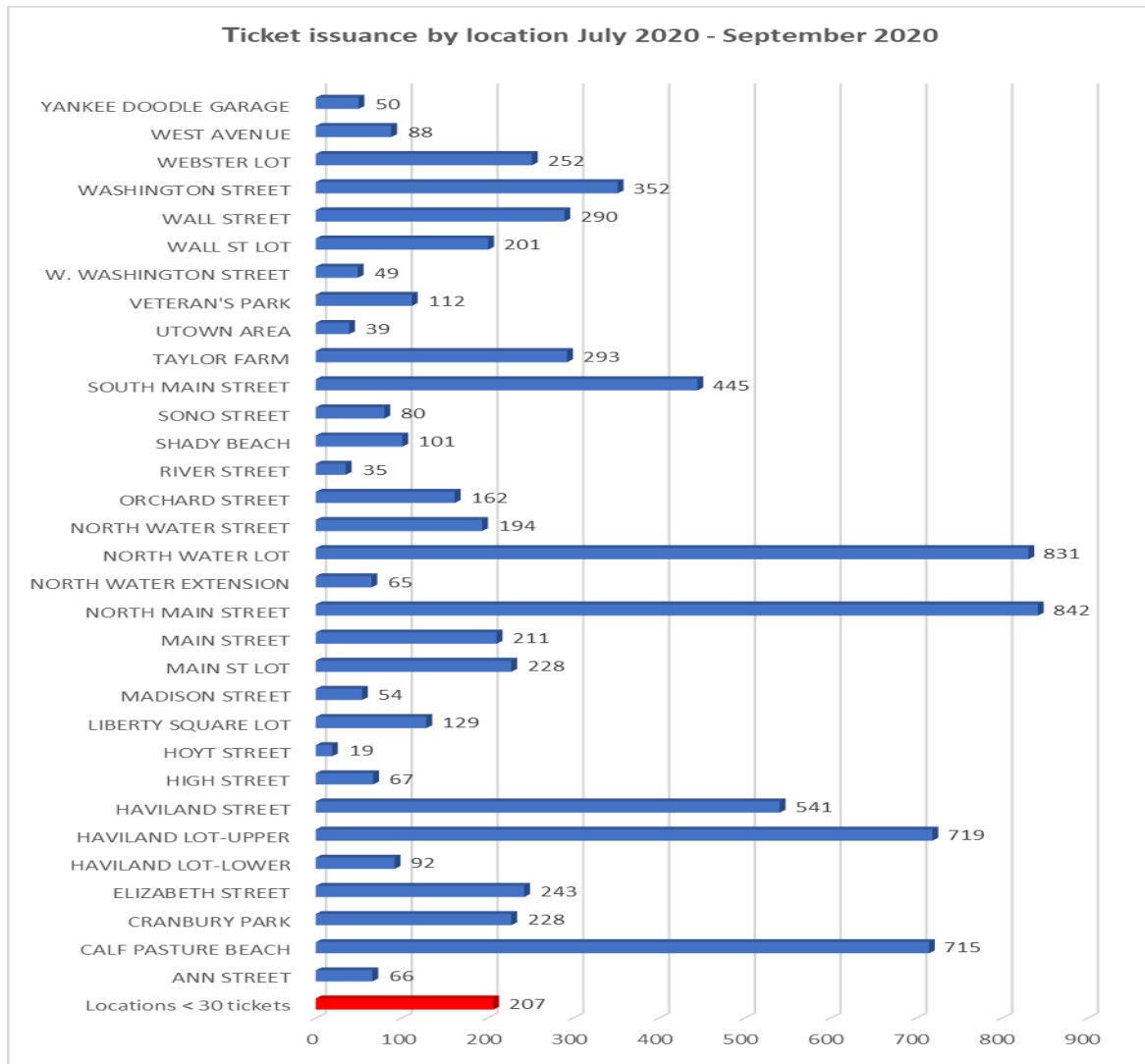
Ticket Issuance Report
July 2020- September 2020

Ticket Issuance Report July 2020 – September 2020

There were total of 8,000 tickets issued in Norwalk in the past 3 months (July 1st, 2020 through September 20th, 2020). Below is the breakdown of the type of violations:

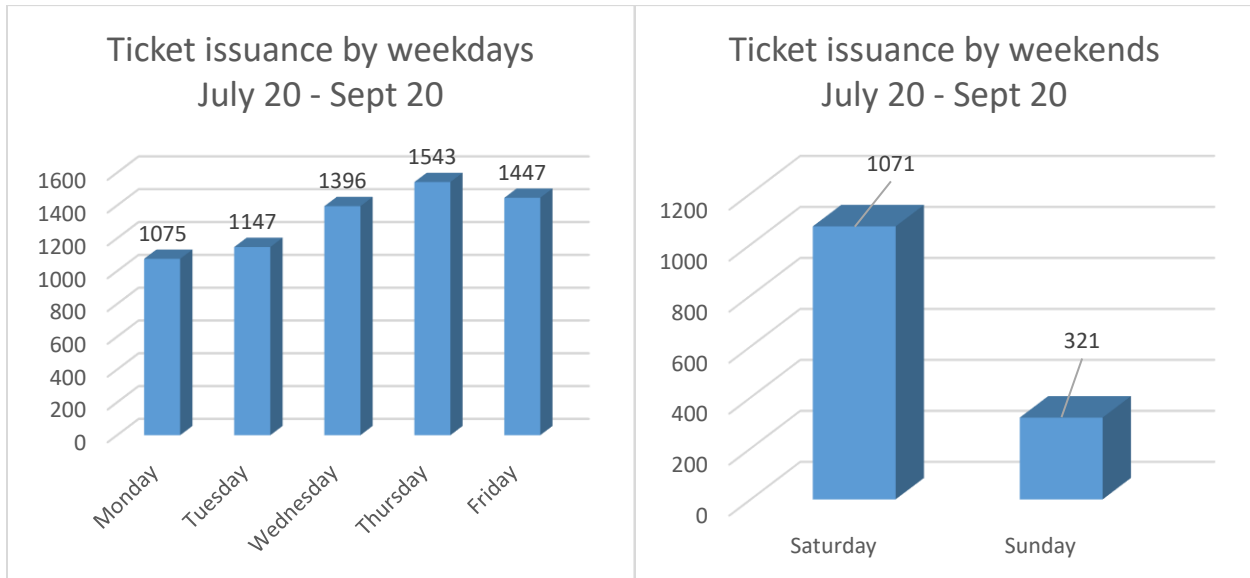
- 60% of tickets issued was for courtesy warnings
- 21% of tickets issued was for beach parking violations
- 10% of the tickets issued was for expired meter and time limit violation.
- 5% of tickets issued was for parking without valid permit
- The rest of the 4% was for occupying two spaces, parking in a handicap space, daily parking at SNRR and ENRR and the likes.

The graph below shows the total tickets issued in Norwalk broken down by Streets/locations. Please note that streets/locations with less than 20 tickets in the past 2 months are condensed into one column, and it is highlighted in red in the graph.

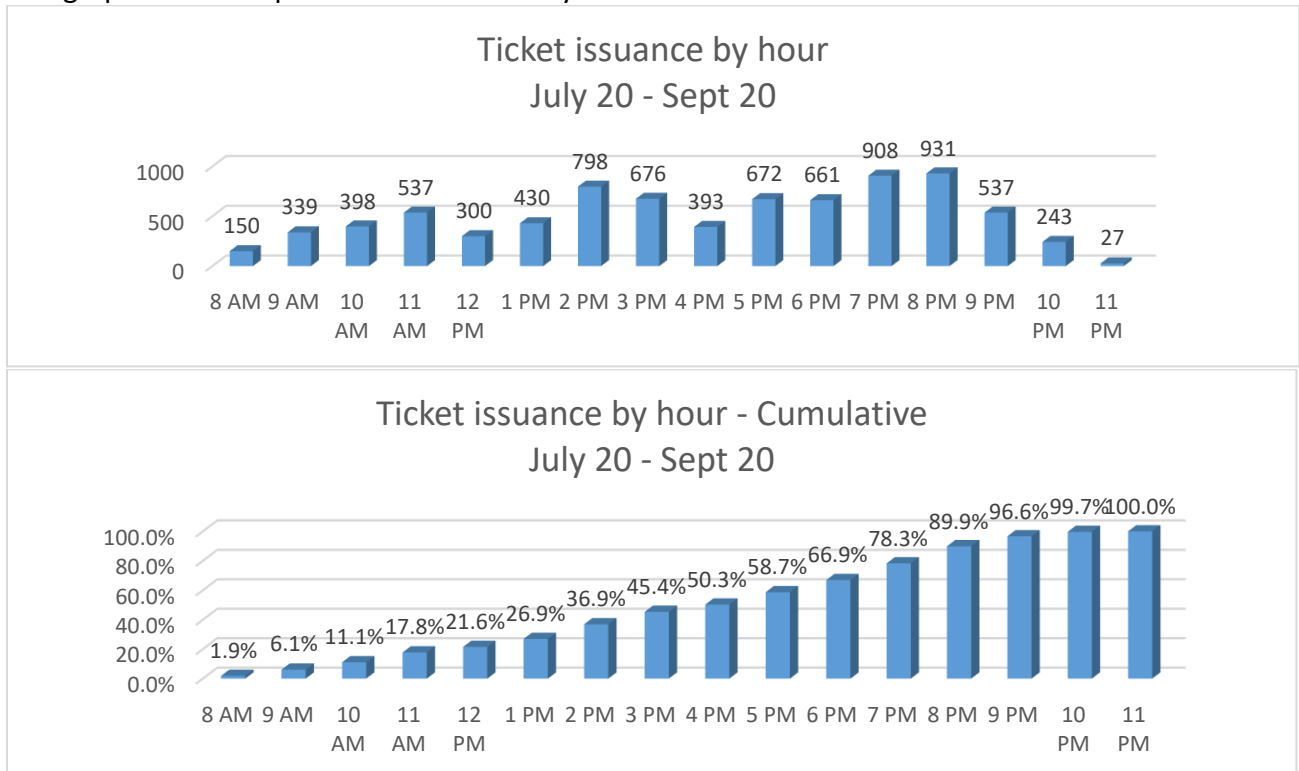


Ticket Issuance Report July 2020 – September 2020

We have further analyzed total tickets issued by hours and days. Of the total tickets issued, 83% of the tickets were issued during weekdays and 17% were issued on weekends. Breaking it down further into by hours, 59% of the tickets were issued during the day time (5am – 5:59pm) while 41% of the tickets were issued during the evening hours (6pm - 12am). The graphs below show ticket issuance by weekdays and weekends.



The graphs below explain ticket issuance by hours.



Ticket Issuance Report July 2020 – September 2020

As we can see from the above analysis, majority of the tickets were issued for Expired Meter and Time Limit Violations. To better understand this, we have further analyzed Expired Meter and Time Limit violations separately below.

Expired meter and Time Limit violations make up 835 (10%) of the total tickets issued in Norwalk. Out of the total of 835 Expired meter/time limit violation tickets issued, 84.4% of the tickets were issued in SONO area, 13.8% were issued in Uptown area, 1% were issued in East Norwalk area and 0.8% were in SONO/Wall corridor area.

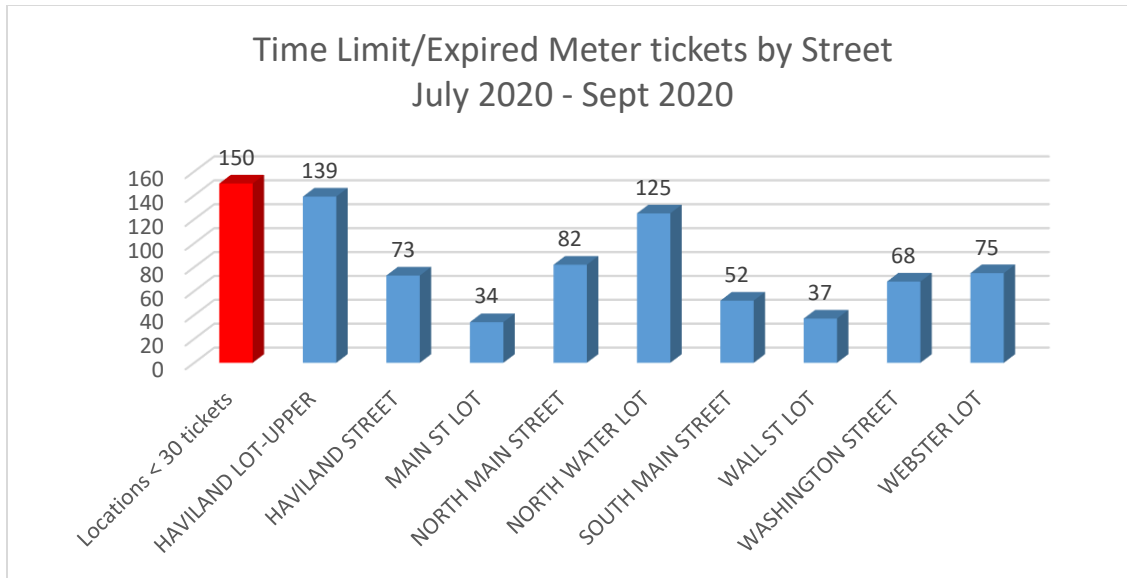
Area	# Tickets	Percentage
SONO Area Streets	347	41.6%
SONO Area Off Streets	358	42.9%
Uptown Streets	28	3.4%
Uptown Area off Streets	87	10.4%
East Norwalk	8	1.0%
SONO/Wall Corridor	7	0.8%
Grand Total	835	

In the time frame analyzed, there were a total of 30 locations where time limit and expired meter violation tickets were issued. These locations include the different on-street and off-street parking spaces. The top 5 locations represent 59% of the total expired and time limit violations. The following are the top 5 locations:

<u>Location</u>	<u># tickets</u>
HAVILAND LOT-UPPER	139
NORTH WATER LOT	125
NORTH MAIN STREET	82
WEBSTER LOT	74
HAVILAND STREET	73
Total	493

In the graph below, we try to show the areas where Expired and Time Limit violation tickets are issued. We have consolidated locations with less than 20 tickets for the past 2 months into one category, and it is highlighted in red in the graph.

Ticket Issuance Report July 2020 – September 2020



Conclusion:

Same time frame last year, there were a total of 10,256 tickets issued. Comparing it to our current year number of 8,000, this year ticket issuance is lower by 2,256 tickets. In the current fiscal year, out of the total of 8,000 tickets issued, 4,829 of the tickets were warning tickets while 2,450 out of the 10,256 of last year tickets were warning. This brings our total ticket issued for the current year to 3,171 and last year's to 7,806. This is a 59% decrease in ticket issuance over last year's number. This decrease is due to warning focused enforcement during COVID-19.

September 2020 OPS Reports



September 2020

Operations Report

The Many Faces of Norwalk Parking



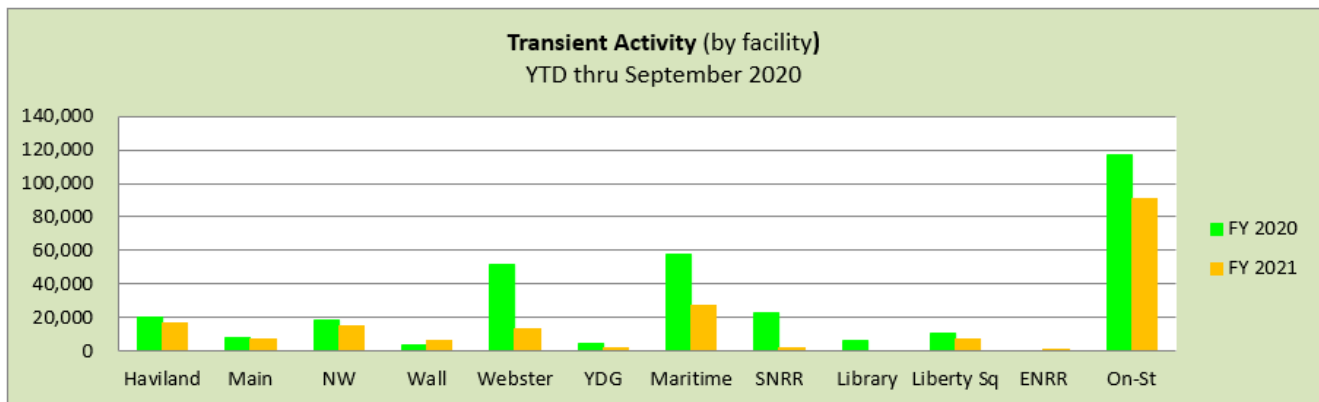
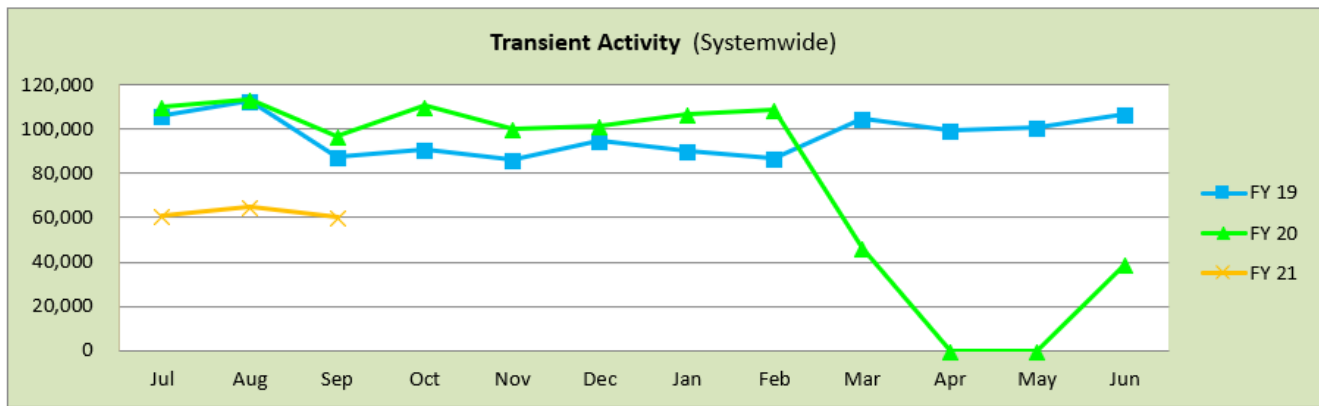


EXECUTIVE SUMMARY

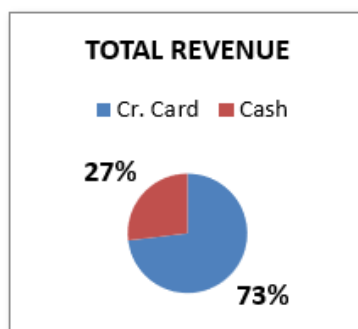
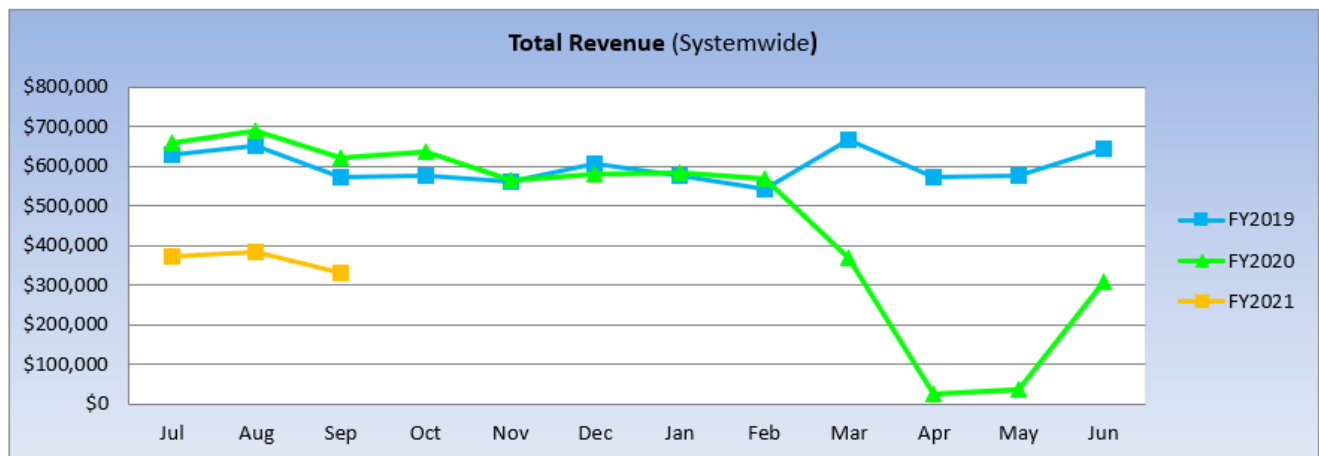
Systemwide Parking Activity – September 2020

- **COVID Report** – note that system activity has been significantly impacted since mid-March 2020 due to the spread of COVID and government shutdowns and COVID regulations. Declines in activity and revenue began the last two weeks of March as government shutdowns and increased regulations were put in place. Data since the end of FY2020 through September 2020 reflects:
 - Free parking during April and August
 - Enforcement of life safety violations
 - Reduced staffing levels
 - Reduced and/or deferred operating expenses
 - Operational changes included cleaning and disinfecting customer touch points (door hardware, handrails, elevator call buttons, parking equipment touch screens, etc.) on an hourly basis
 - Parking rates went back in effect in June and data reflects a slower recovery at some locations than other locations, especially the rail line facilities.
- Parking revenue is **44.2% under** budget for the month and **42.5% under** budget YTD.
- Total expenses are **33.3% under** budget for the month and **30.9% under** budget YTD.
- Transient revenue is **63.4% under** budget for the month and **66.8% under** budget YTD.
- Total Revenue for the month is **down 13.8%** compared to last month (August) and is **down 47.1%** compared to September of last year.
- Transient activity for the month is **down 14.9%** compared to last month (August) and is **down 37.8%** compared to September of last year.
- Permit activity (number of permits sold) is **down 3.9%** compared to last month (August) and **down 17.0%** compared to September of last year.
- Permit Revenue is **down 18.7%** compared to last month (August) and **down 28.5%** compared to September of last year.
- **73%** of total revenue collected was through credit card payments.

- Transient activity YTD is **down 41.9%** compared to last year.

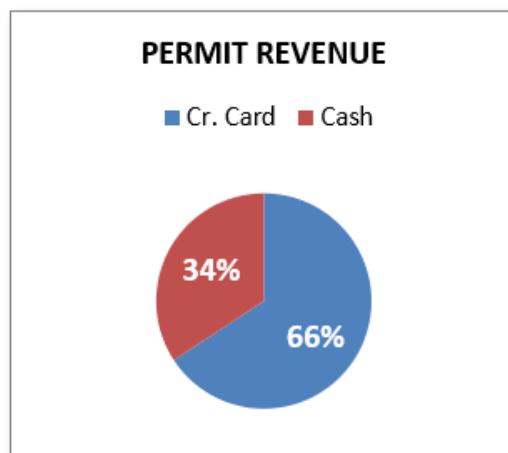
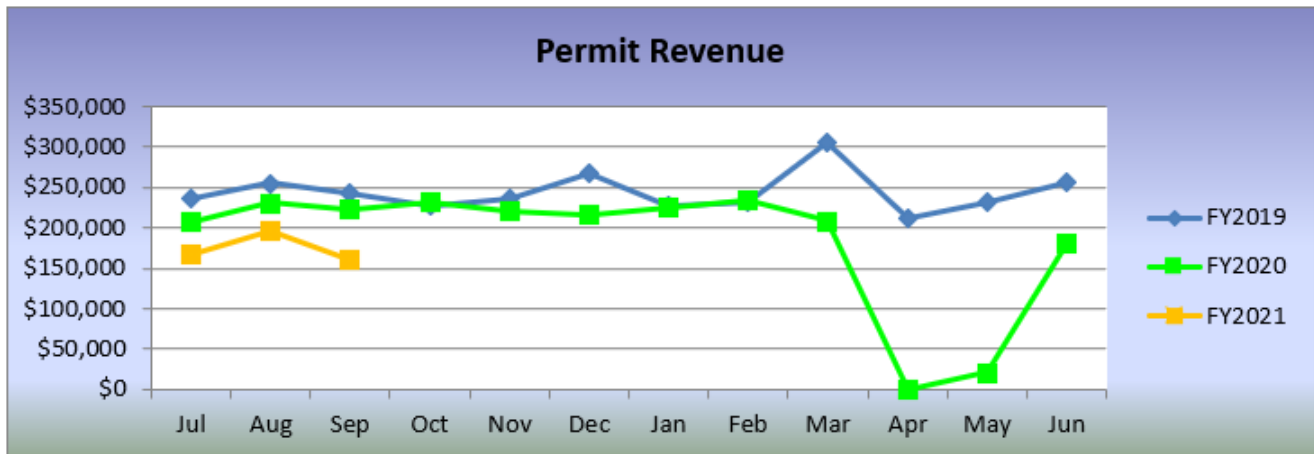
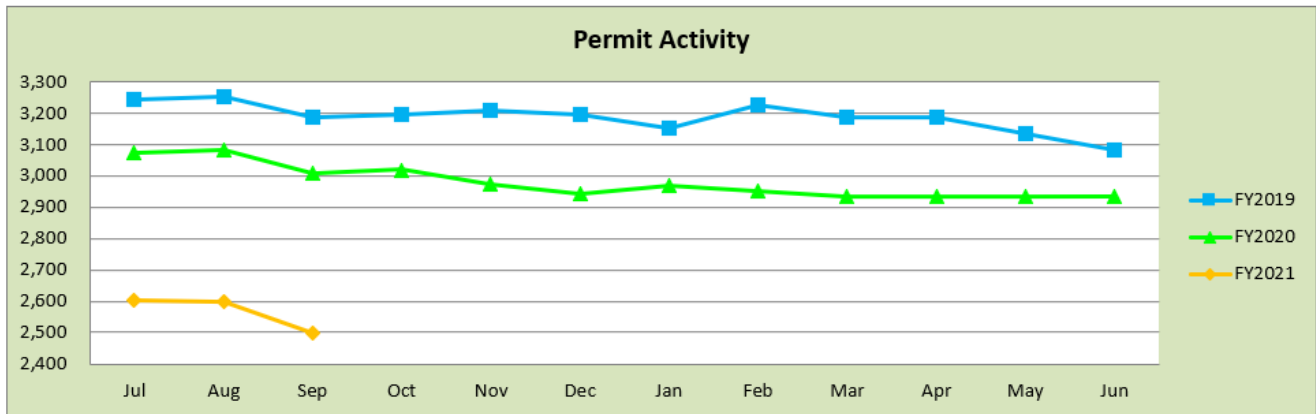


- Total revenue YTD is **down 45.0%** compared to last year.



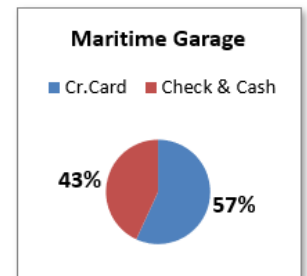
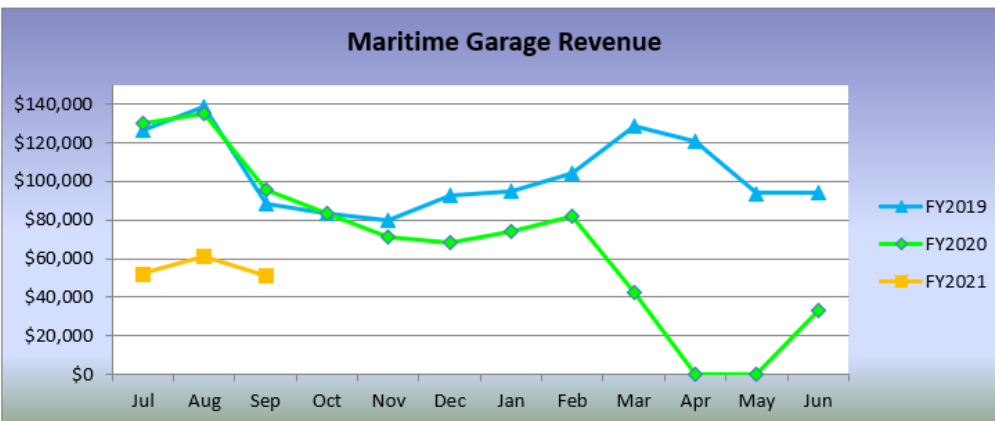
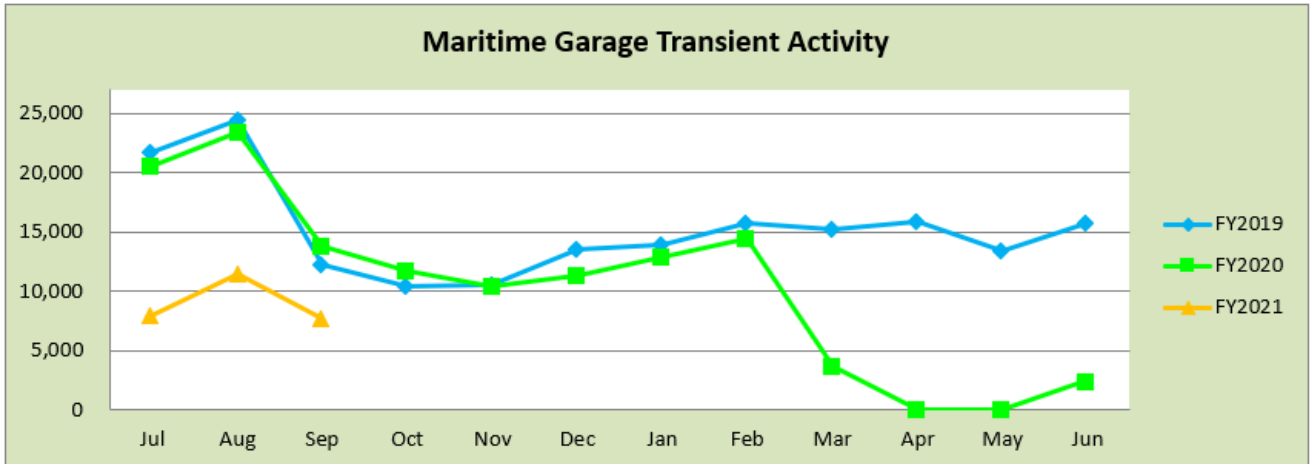
Permit Sales

- Compared to last month, September permits are **down 0.1%** and permit revenues are **up 17.8%**.
- Compared to September of last year, permits are **down 15.7%** and permit revenues are **down 14.9%**.
- Permit revenue YTD is **down 20.9%** compared to last year.
- Permit revenue is **24.68% under** budget year-to-date.
- Permit activity YTD is **down 16.0%** compared to last year.
- **66%** of permit revenue was through credit card payments.
- **2,497** permits were sold systemwide. There are 3,591 spaces available for permits and 4,425 total spaces systemwide, including non-metered spaces.



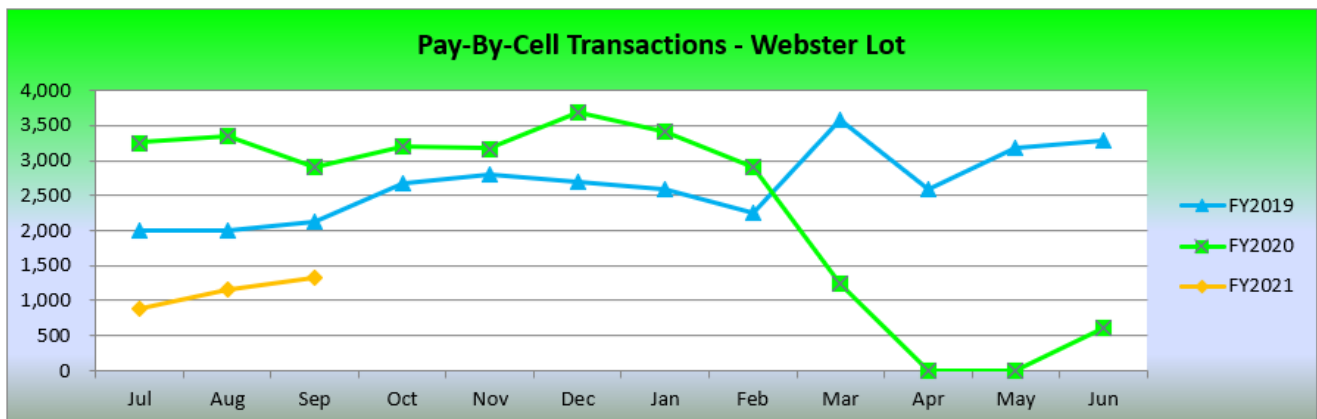
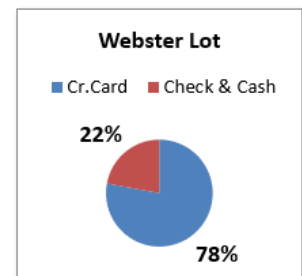
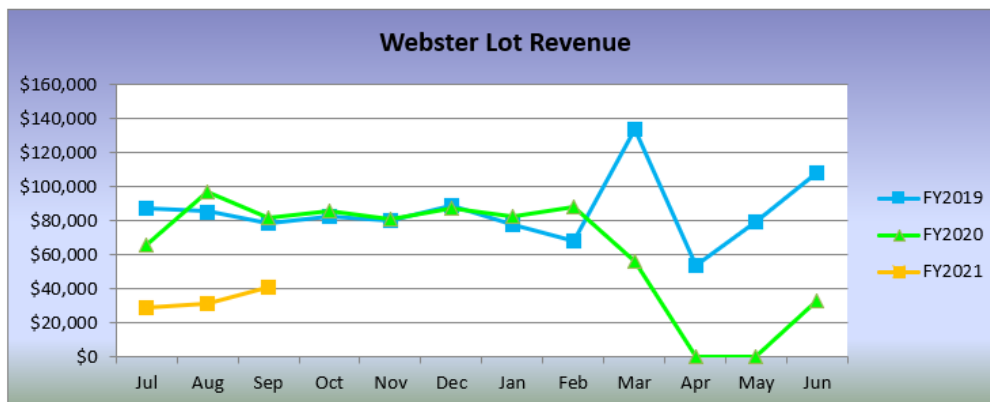
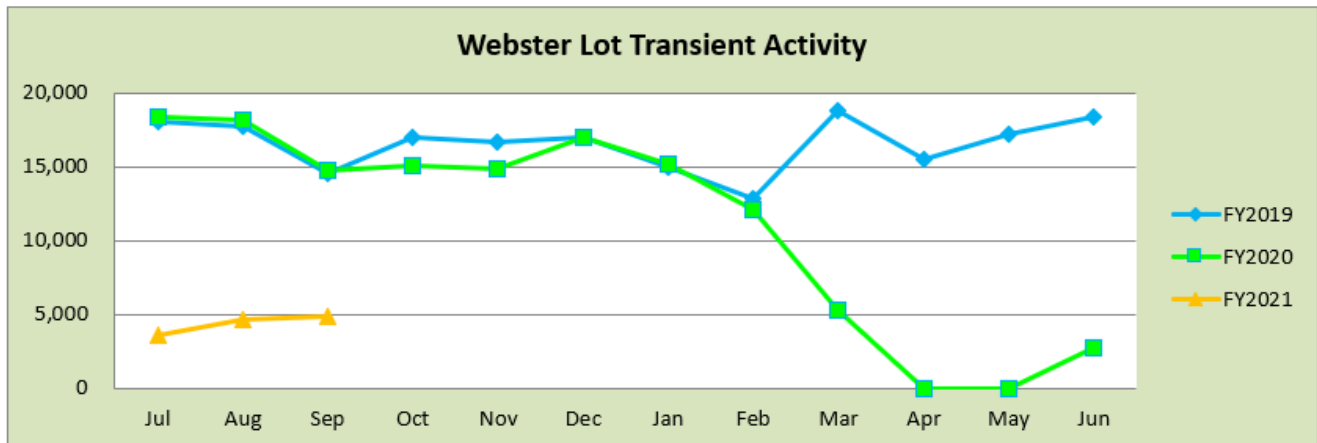
Maritime Garage

- Year-to-date through September 2020, transient activity was **down 53.2%** and total facility revenue was **down 54.4%** compared to last year.
- For the month of September, transient activity was **down 33.4%** compared to last month and **down 44.6%** compared to last September.
- Revenue was **down 15.8%** compared to last month and **down 46.3%** compared to last September.
- **57%** of revenue collected was through credit card payments.
- There were **485** monthly permits sold out of 755 available spaces.
- Average Transient Ticket Value = **\$3.37** or an Average Stay of 1.7 hours.



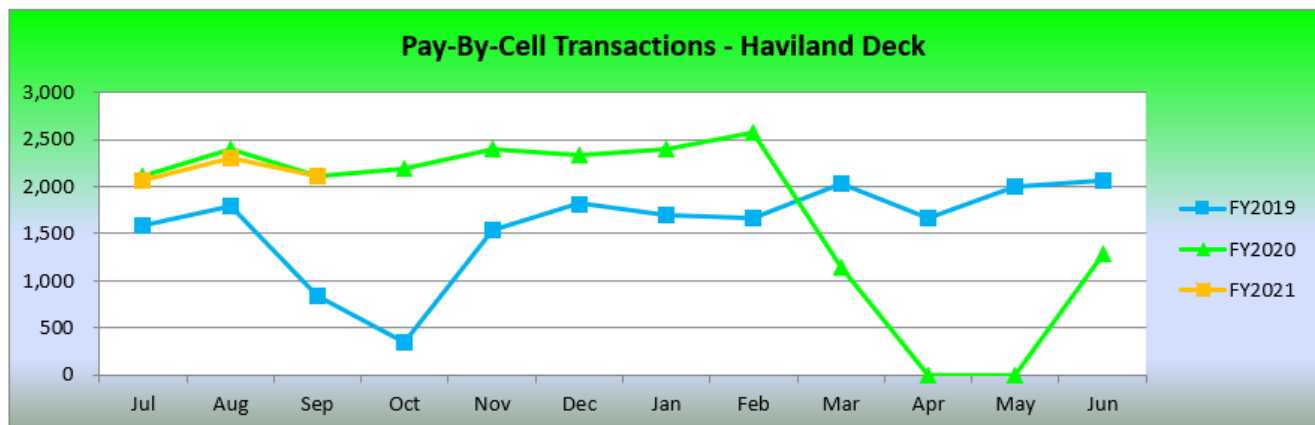
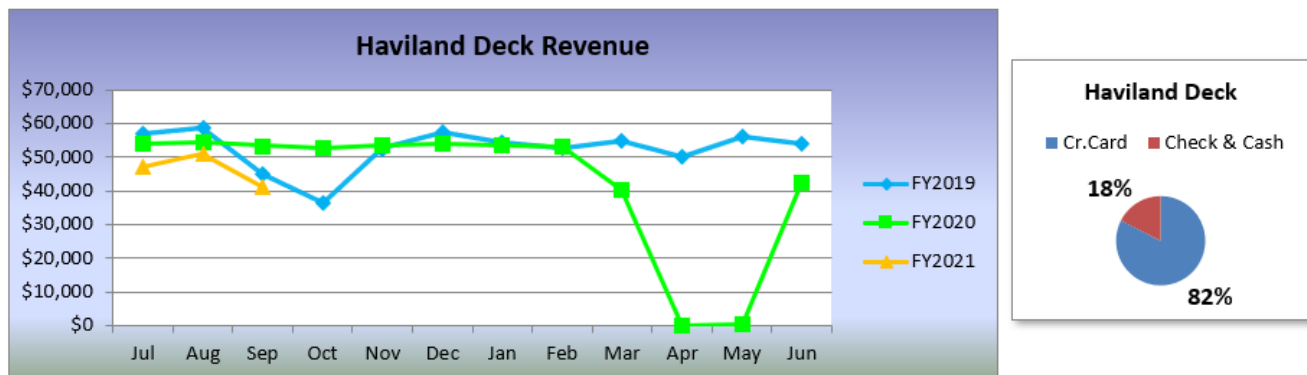
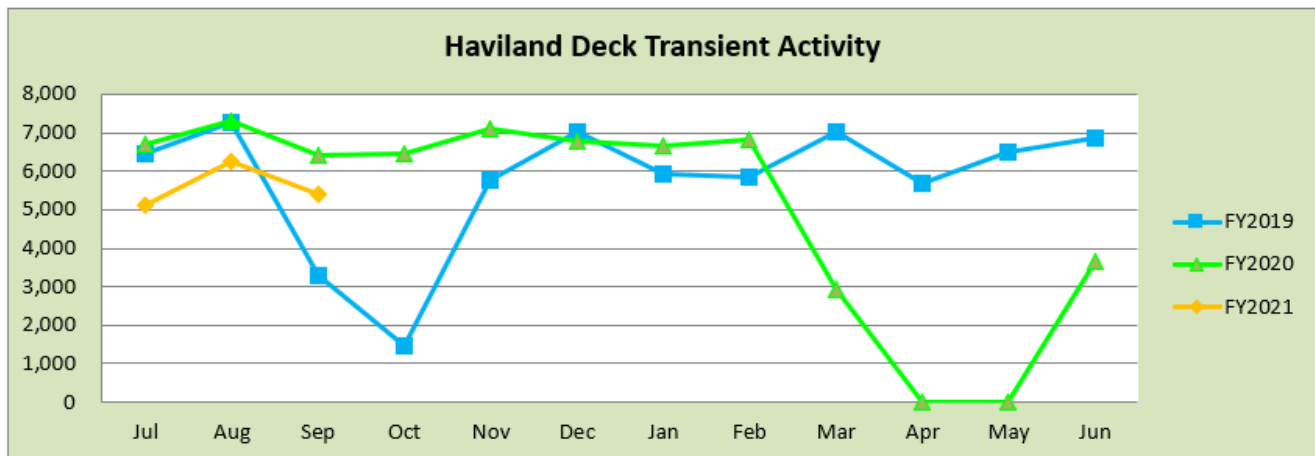
Webster Lot

- Year-to-date through September 2020, transient activity was **down 74.5%** and revenue was **down 58.4%** compared to last year.
- For the month of September, transient activity was **up 4.8%** compared to last month and **down 67.0%** compared to last September.
- Revenue was **up 31.1 %** compared to last month and **down 49.6%** compared to last September.
- **78%** of revenue collected was through credit card payments.
- There were **486** monthly permits sold out of 600 available spaces and a waitlist of **16** customers.
- In September, the average PBC transaction was **\$2.84** or an Average Stay of **2.8** hours.
- Average Transient Price = **\$2.61** or an Average Stay of **2.6** hours.



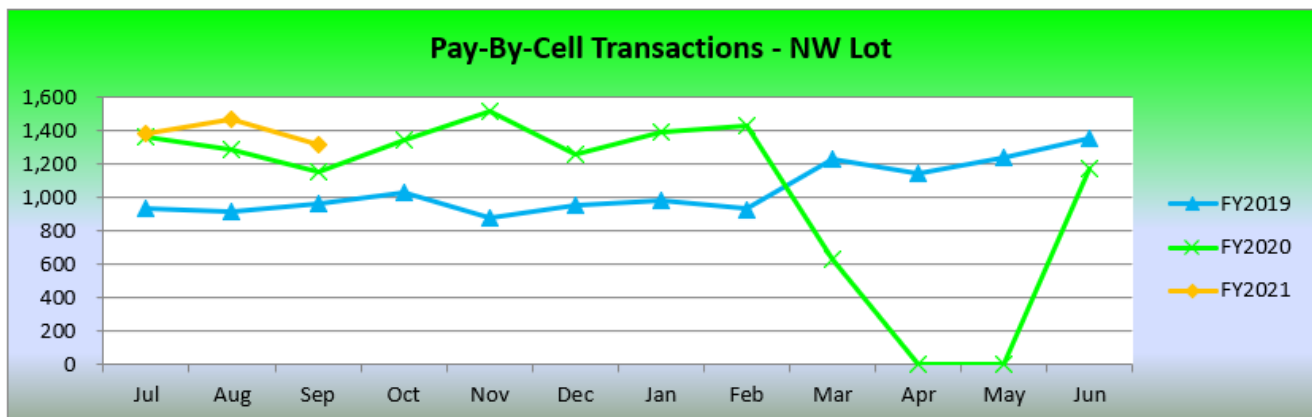
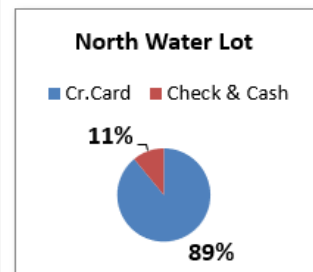
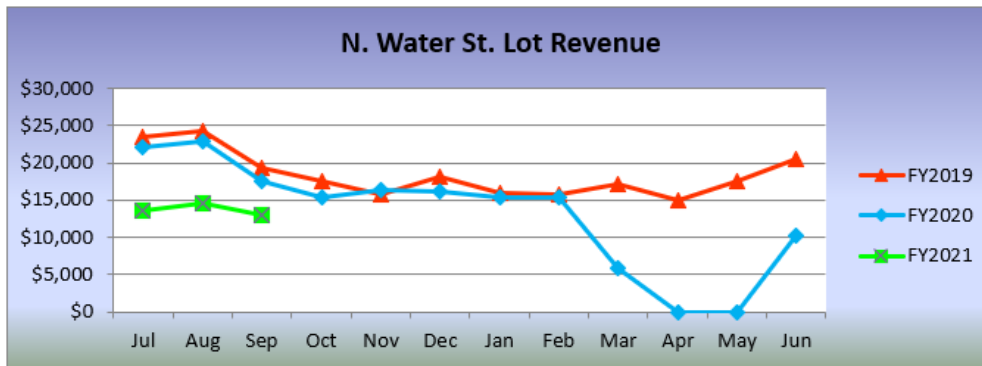
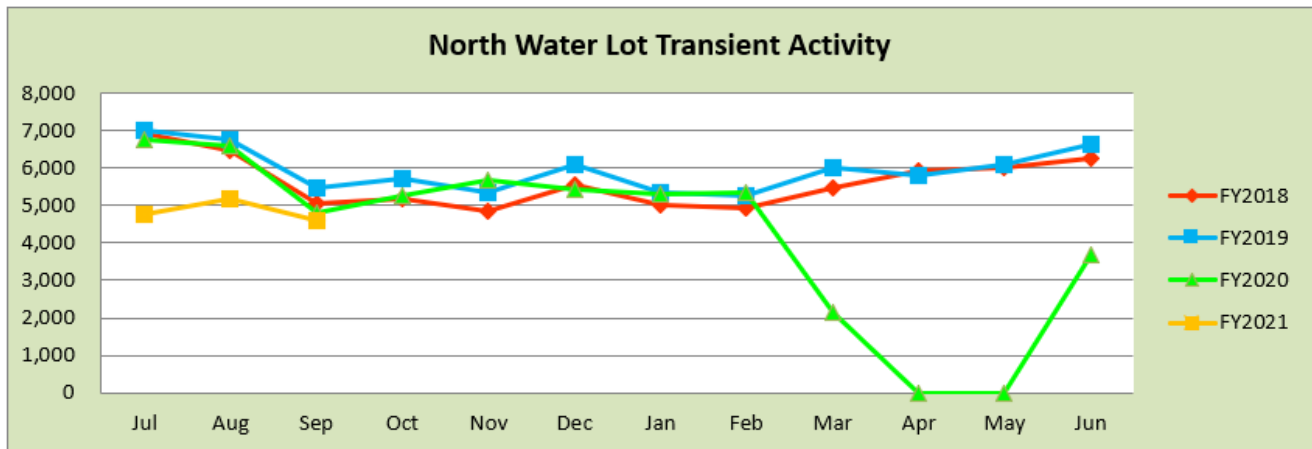
Haviland Deck

- Year-to-date through September 2020, transient activity was **down 17.9%** and revenue was **down 13.7%** compared to last year.
- For the month of September, transient activity was **down 13.5%** compared to last month and **down 15.6%** compared to last September.
- Revenue was **down 19.2%** compared to last month and **down 22.6%** compared to last September.
- **82%** of revenue collected was through credit card payments.
- There were **404** monthly permits sold out of 279 available spaces and a waitlist of **76** customers.
- In September, the average PBC transaction was **\$3.59** or an Average Stay of **2.4** hours.
- Average Transient Price = **\$3.50** or an Average Stay of **2.3** hours.



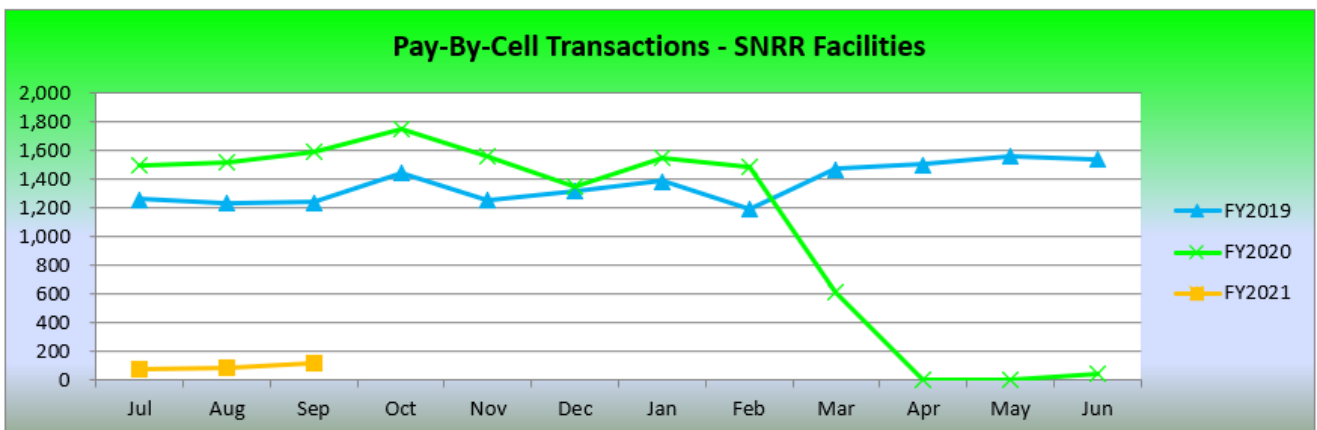
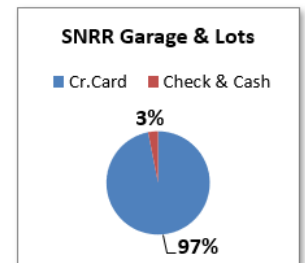
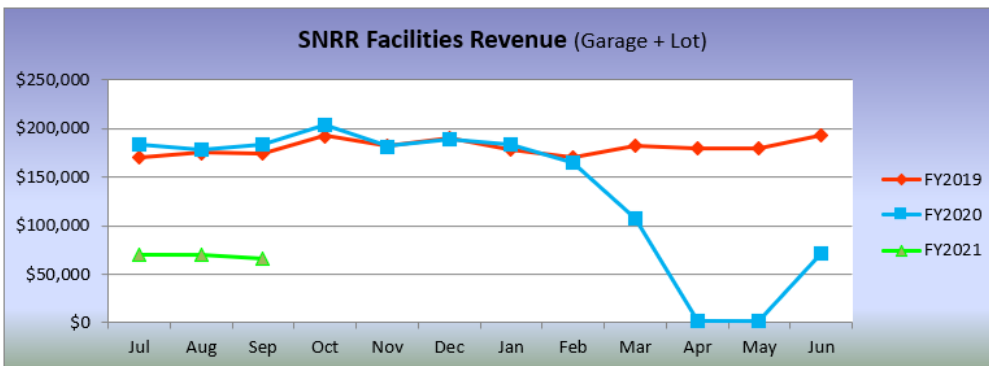
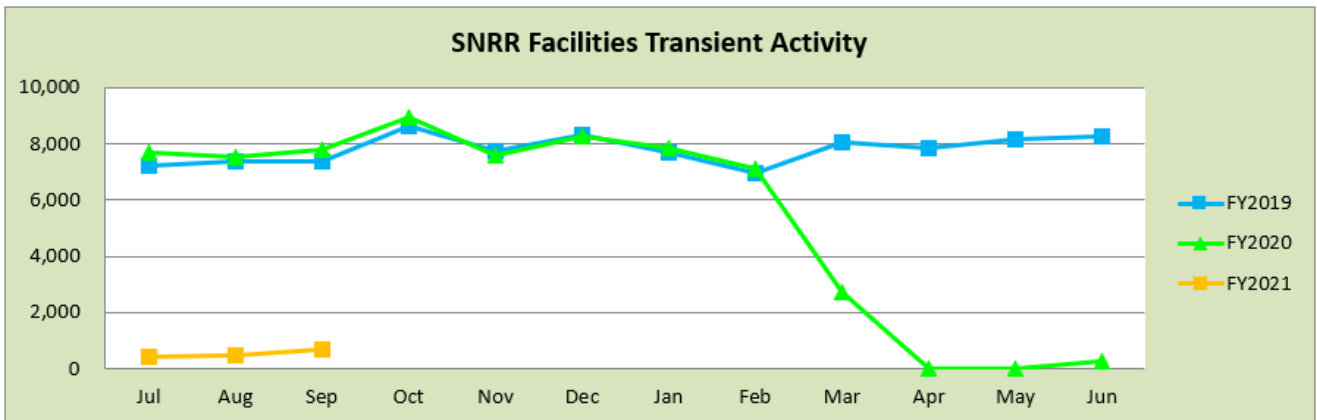
North Water Street

- Year-to-date through September 2020, transient activity was **down 19.6%** and revenue was **down 34.2%** compared to last year.
- For the month of September, transient activity was **down 11.2%** compared to last month and **down 3.6%** compared to last September.
- Revenue was **down 11.1%** compared to last month and **down 25.9%** compared to last September.
- **89%** of revenue collected was through credit card payments.
- This is a transient lot only. No monthly permits are sold.
- Activity at this lot correlates in part to activity at the Maritime Aquarium during the day and restaurant/bar activity at night and weekends.
- In September, the average PBC transaction was **\$2.89** or an Average Stay of **1.9** hours.
- Average Transient Price = **\$3.01** or an Average Stay of **2.0** hours.



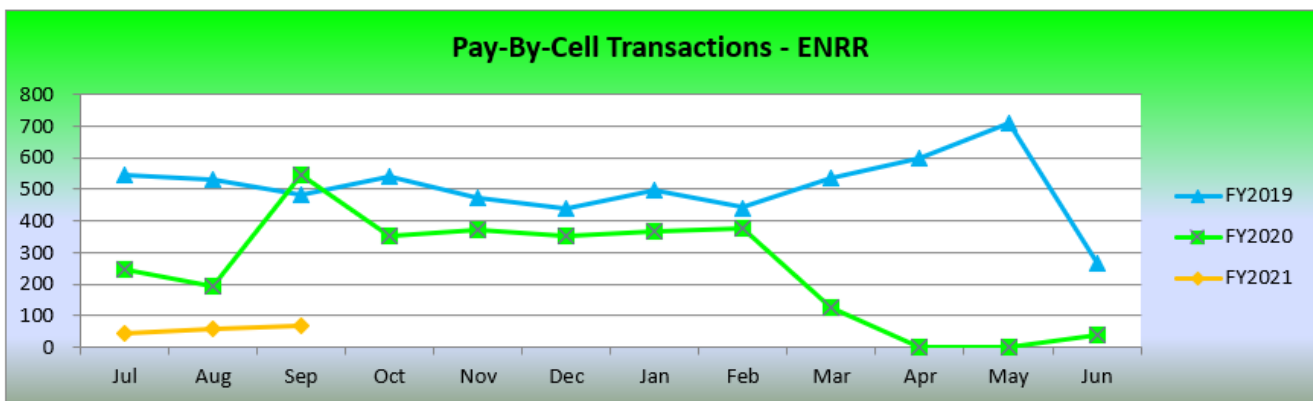
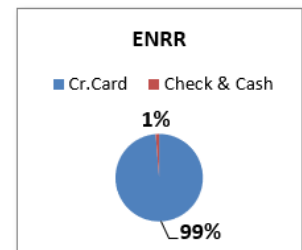
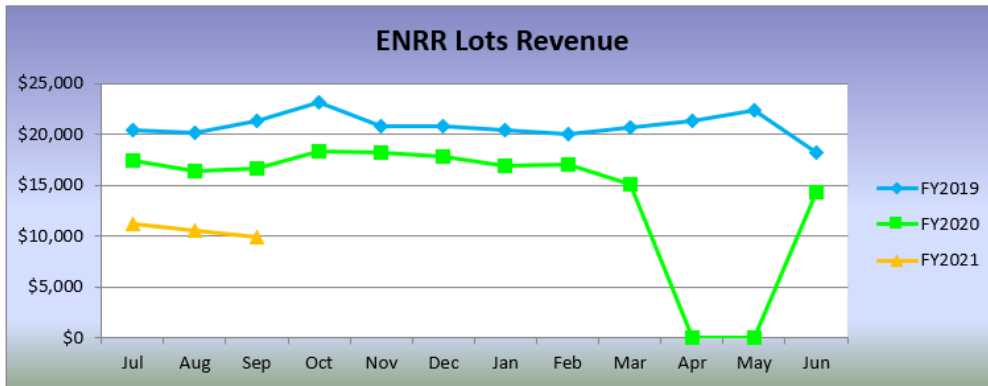
South Norwalk Railroad Station

- Year-to-date through September 2020, transient activity was **down 90.3%** and revenue was **down 50.5%** compared to last year.
- For the month of September, transient activity was **up 40.9%** compared to last month and **down 91.1%** compared to last September.
- Revenue was **down 5.6%** compared to last month and **down 52.8%** compared to last September.
- **97%** of revenue collected was through credit card payments.
- There were **535** monthly permits sold out of 936 available spaces and a waitlist of **436** customers.
- In September, the average PBC transaction was **\$12.11** or an Average Stay of **1.0 days**.
- Average Transient Price = **\$12.66** or an Average Stay of **1.1 days**.



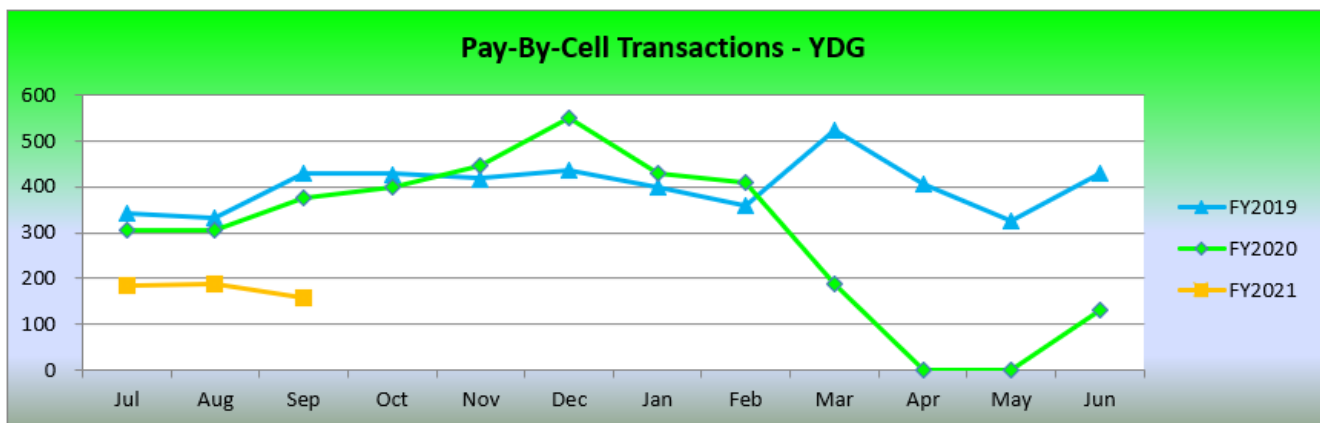
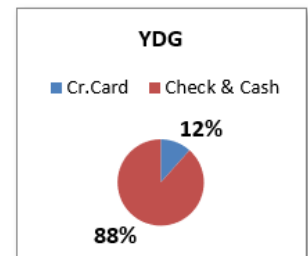
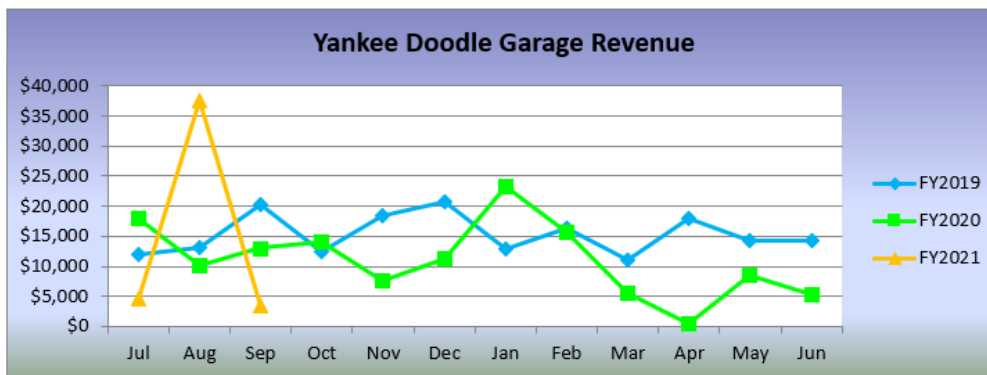
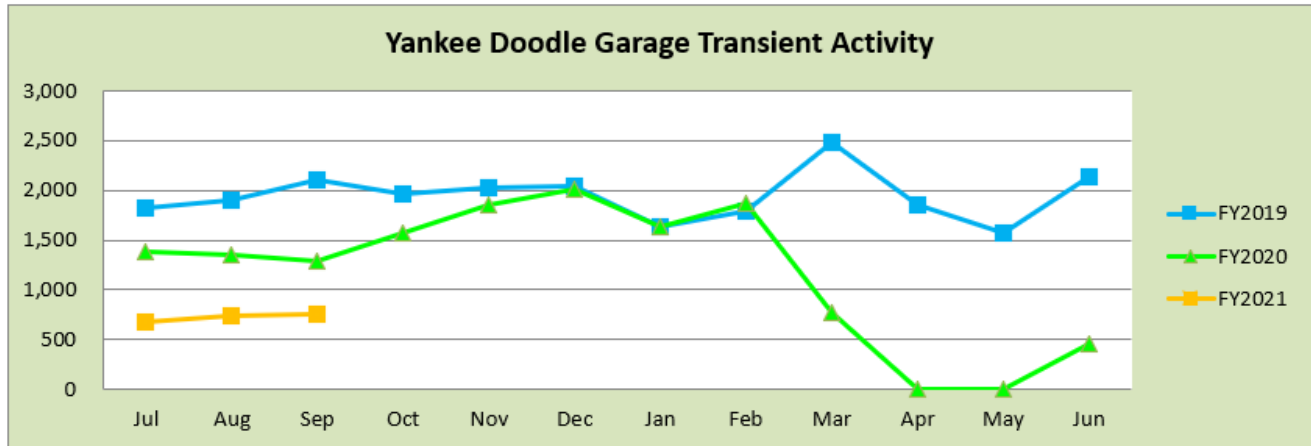
East Norwalk Train Station

- Revenue year-to-date through September 2020 is **down 37.3%** compared to the same period last year.
- Revenue was **down 6.6%** compared to last month and **down 40.5%** compared to last September.
- **99%** of revenue collected was through credit card payments.
- There were **130** monthly permits sold out of 151 available spaces and a waitlist of **114** customers.
- In September, the average PBC transaction was **\$8.57** or an Average Stay of **1.1 days**.



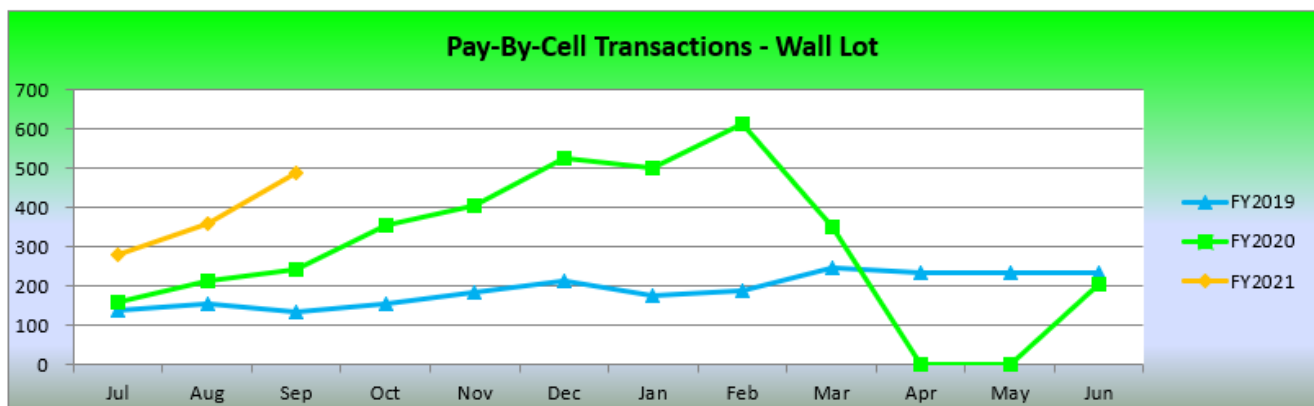
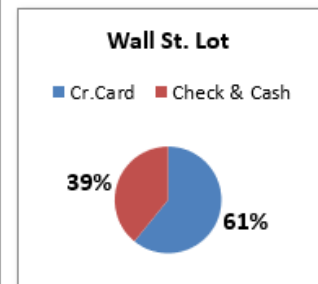
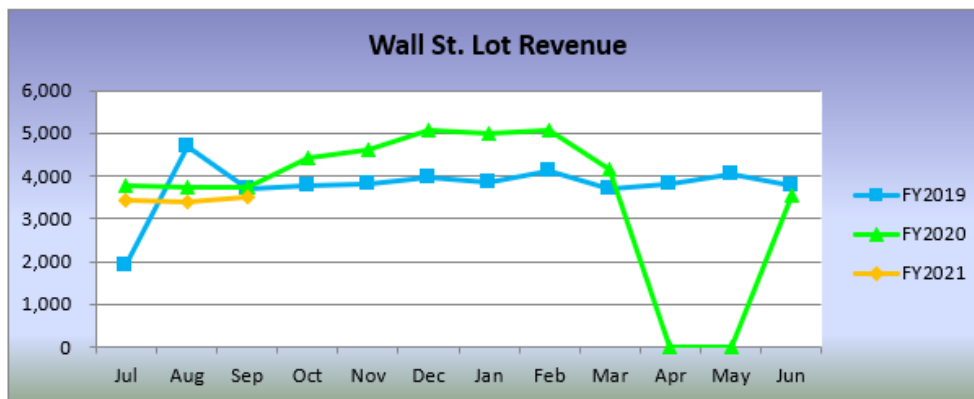
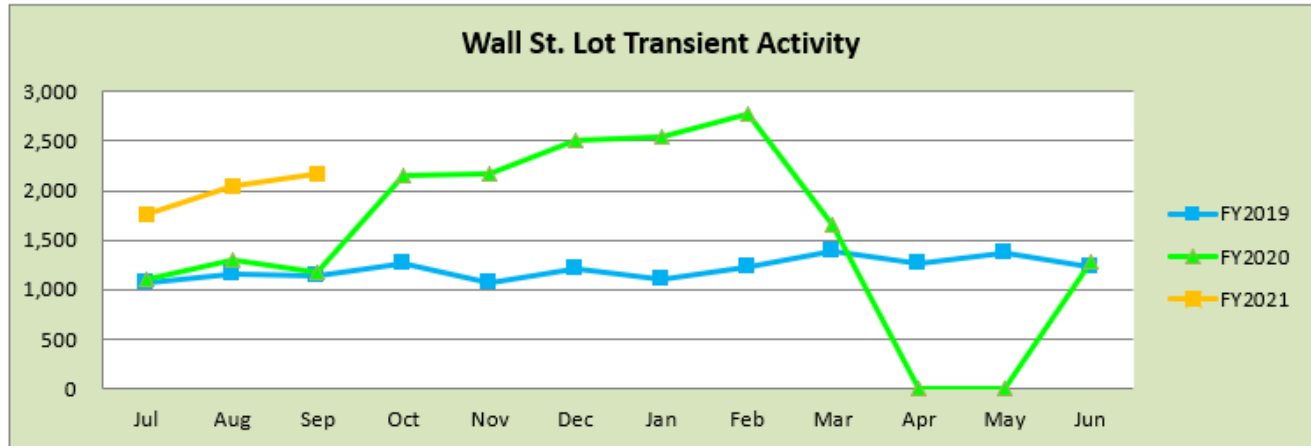
Yankee Doodle Garage

- Year-to-date through September 2020, transient activity was **down 45.8%** and revenue was **up 11.3%** compared to last year.
- For the month of September, transient activity was **up 0.5%** and **down 41.8%** compared to last September.
- Revenue was **down 90.7%** compared to last month and **down 73.2%** compared to last September due to the collection of back vehicle storage fees from McMahon Ford.
- **12%** of revenue collected was through credit card payments.
- There were **277** monthly permits sold out of 410 available spaces.
- In September, the average PBC transaction was **\$1.05** or an Average Stay of **4.2** hours.
- Average Transient Price = **\$1.15** or an Average Stay of **4.6** hours.



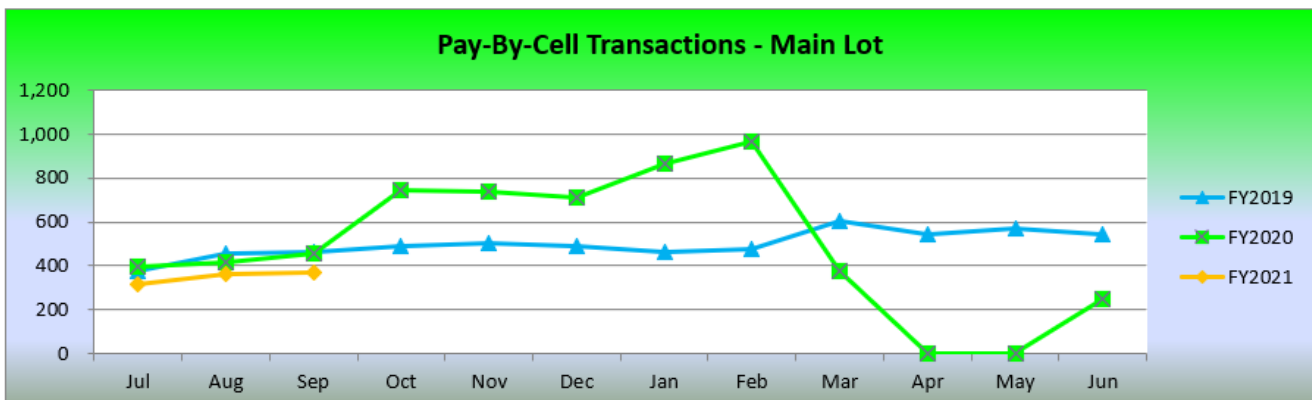
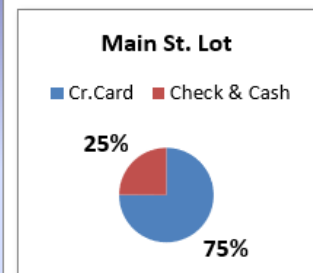
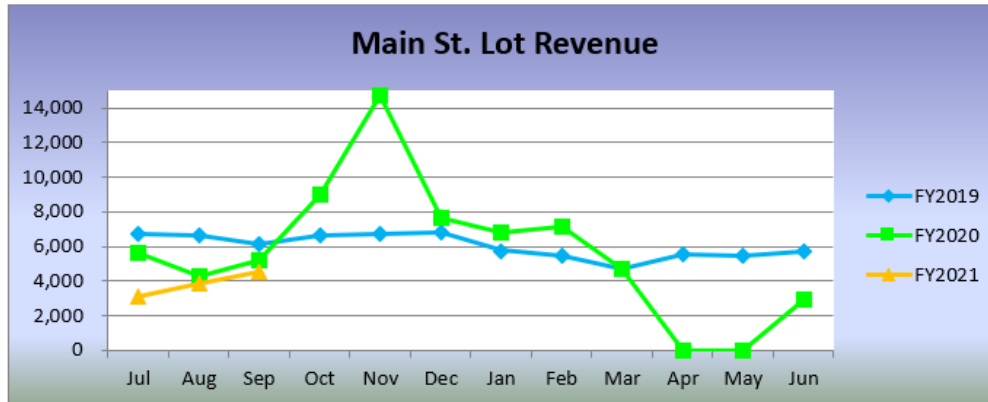
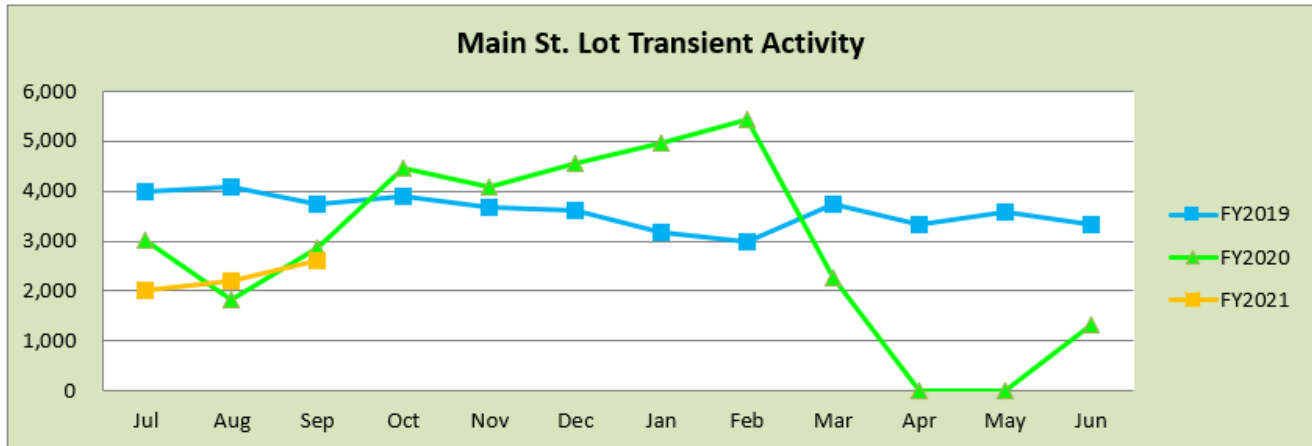
Wall Street Lot

- Year-to-date through September 2020, transient activity was **up 66.6%** and revenue was **down 8.4%** compared to last year.
- For the month of September, transient activity was **up 6.1%** compared to last month and **up 84.0%** compared to last September.
- Revenue was **up 3.8%** compared to last month and **down 6.1%** compared to last September.
- **61%** of revenue collected was through credit card payments.
- There were **63** monthly permits sold out of 93 available spaces.
- In September, the average PBC transaction was **\$1.12** or an Average Stay of **2.2** hours.
- Average Transient Price = **\$1.16** or an Average Stay of **2.3** hours. There is a \$1.00 flat rate after 6:00pm.



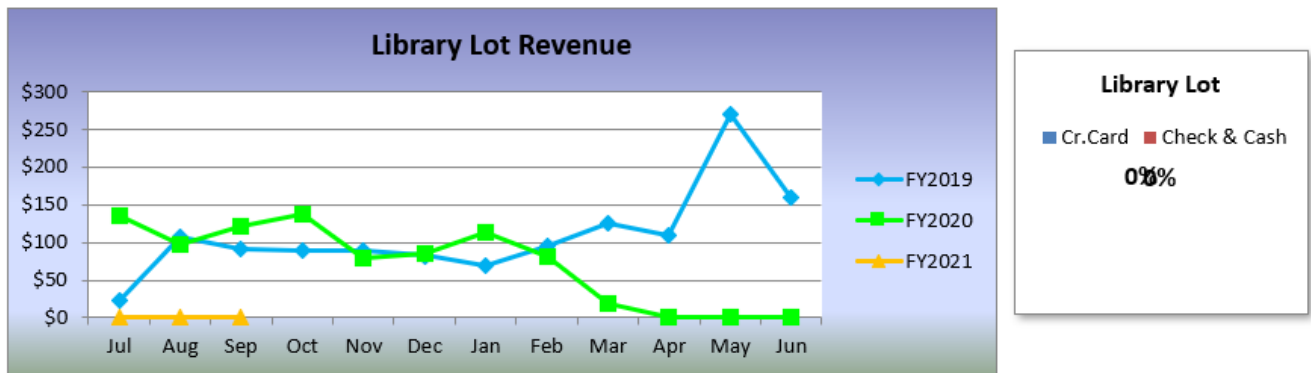
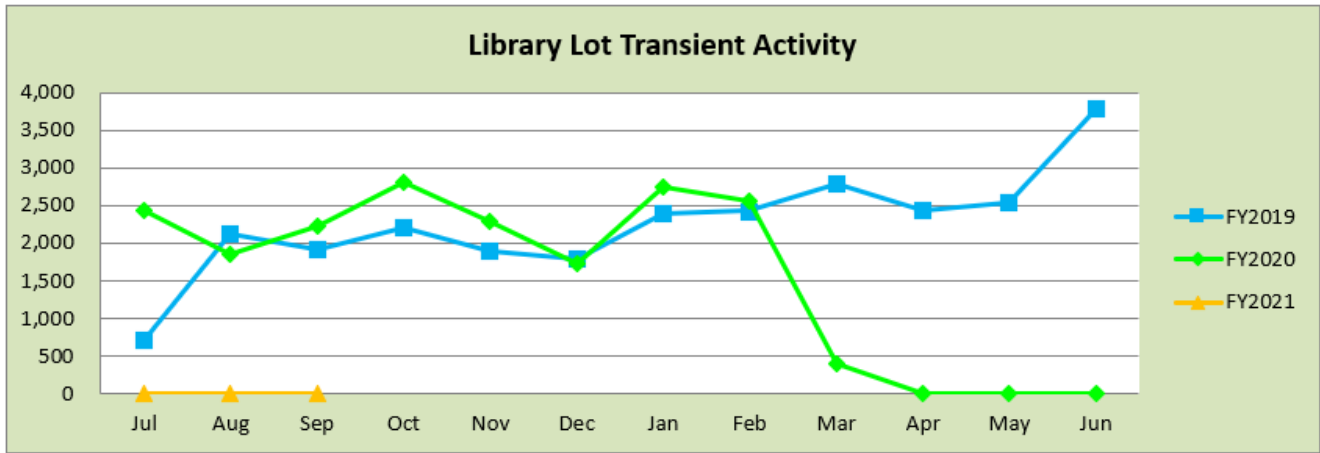
Main Street Lot

- Year-to-date through September 2020, transient activity was **down 11.1%** and revenue was **down 24.0%** compared to last year.
- For the month of September, transient activity was **up 18.8%** compared to last month and **down 8.0%** compared to last September.
- Revenue was **up 16.4%** compared to last month and **down 13.6%** compared to last September.
- **75%** of revenue collected was through credit card payments.
- There were **80** monthly permits sold out of 93 available spaces.
- In September, the average PBC transaction was **\$1.18** or an Average Stay of **2.4** hours.
- Average Transient Price = **\$1.15** or an Average Stay of **2.3** hours. There is a \$1.00 flat rate after 6:00pm.



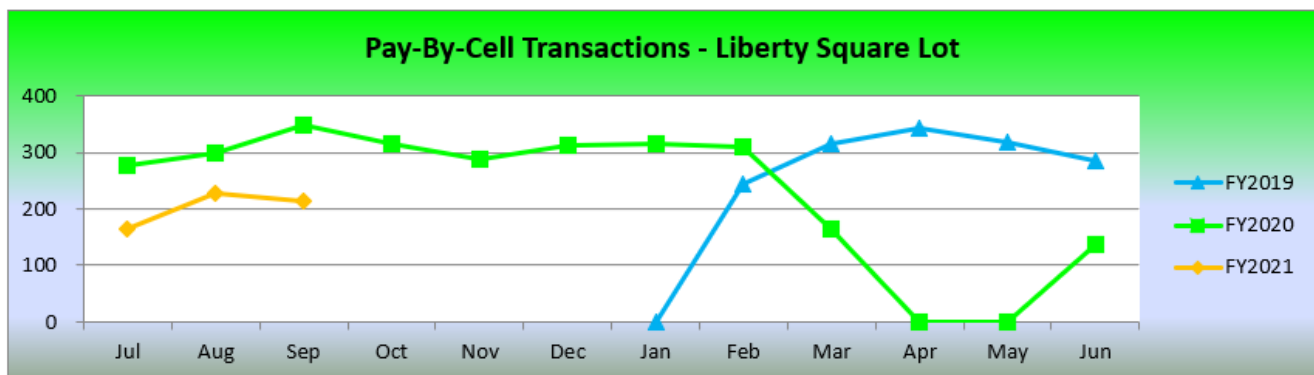
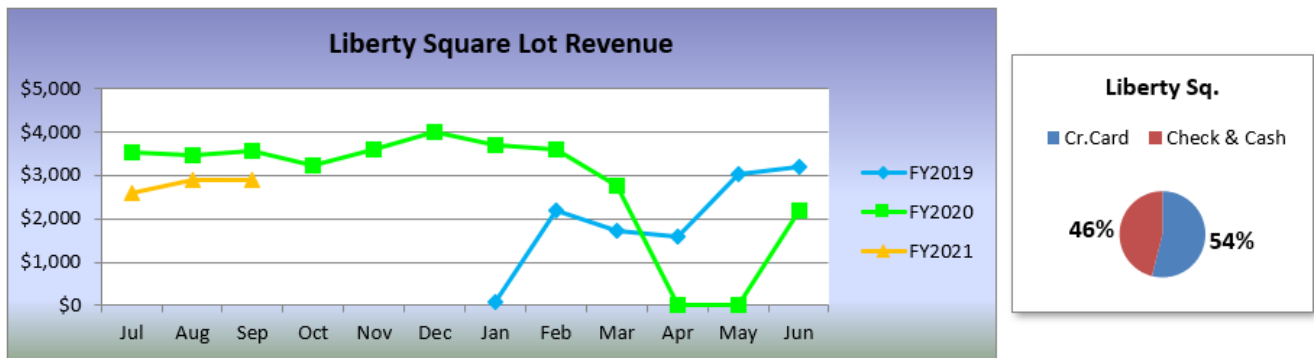
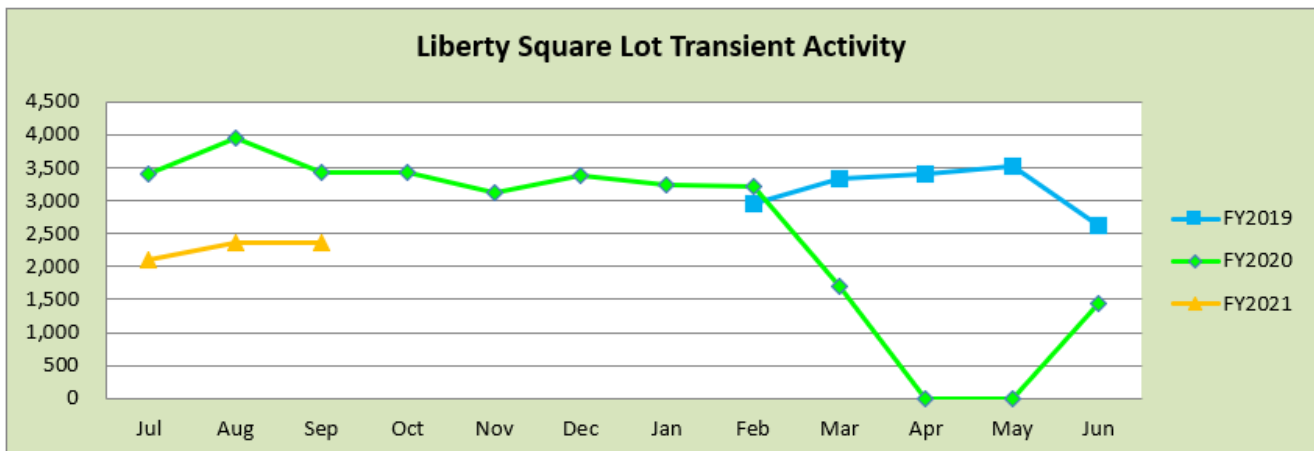
Library Lot

- The Library Lot opened in July 2018.
- Year-to-date through September 2020, transient activity was **down 100.0%** and revenue was **down 100.0%** compared to last year.
- For the month of September, there was **no** transient activity or revenue collected in the lot.
- There is no PBC activity in this lot. It is currently operated with a gated access control system.



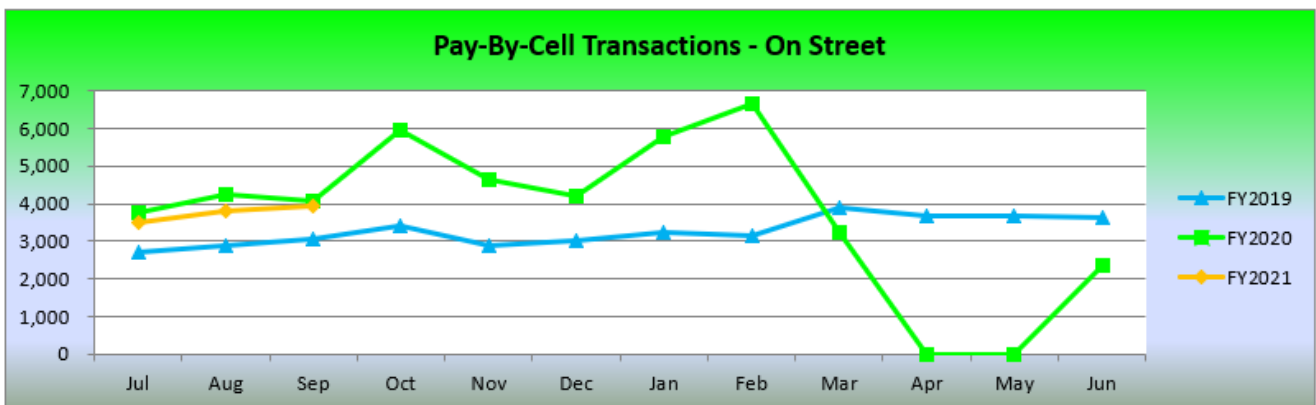
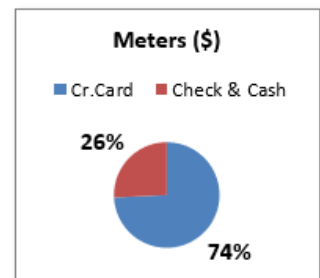
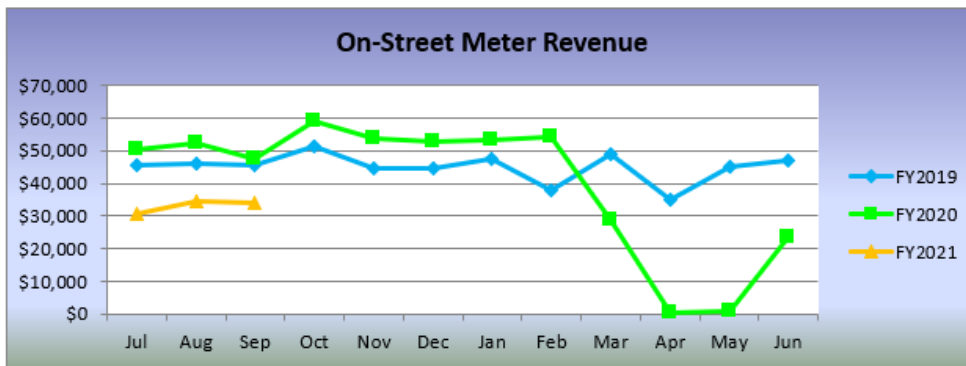
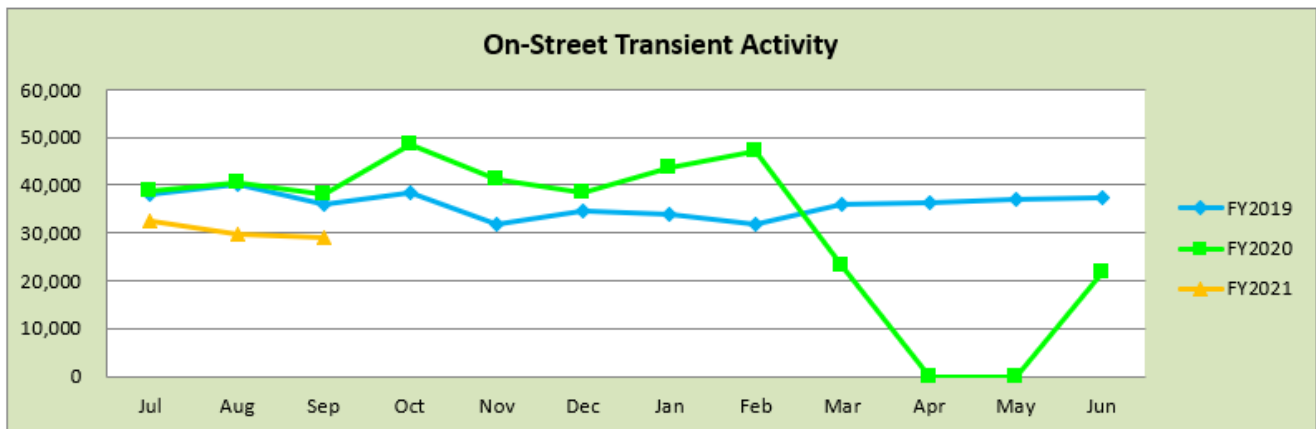
Liberty Square Lot

- The Liberty Square Lot opened in January 2019.
- Year-to-date through September 2020, transient activity was **down 36.5%** and revenue was **down 20.5%** compared to last year.
- For the month of September, transient activity was **up 0.2%** compared to last month and **down 30.7%** compared to last September.
- Revenue was **down 0.1%** compared to last month and **down 18.5%** compared to last September.
- **54%** of revenue collected was through credit card payments.
- There were **37** monthly permits sold out of 60 available spaces.
- In September, the average PBC transaction was **\$1.00** or an Average Stay of **2.0** hours.
- Average Transient Price = **\$0.89** or an Average Stay of **1.8** hours.



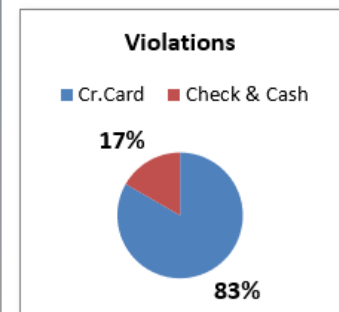
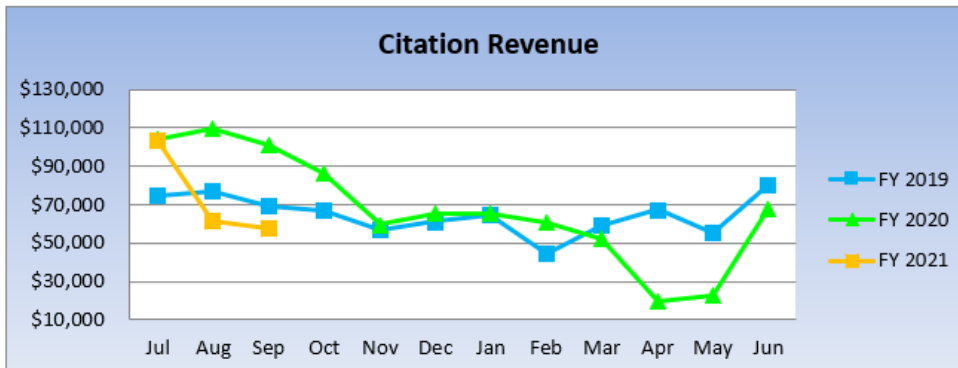
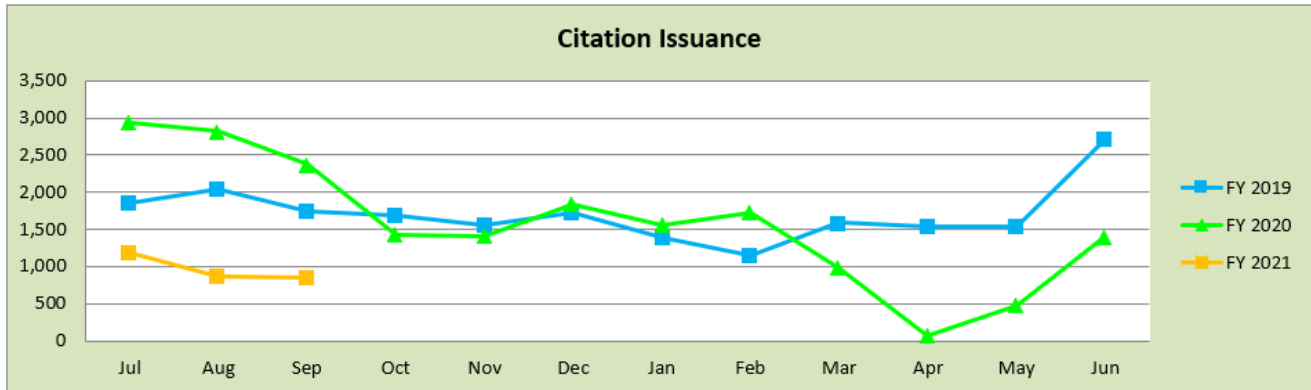
On-Street Parking

- Year-to-date through September 2020, transient activity was **down 22.4%** and revenue was **down 34.2%** compared to last year.
- For the month of September, transient activity was **down 2.1%** compared to last month and **down 24.1%** compared to last September.
- Revenue was **down 1.1%** compared to last month and **down 28.5%** compared to last September.
- **74%** of revenue collected was through credit card payments.
- In SONO, the average PBC transaction was **\$2.64** or an Average Stay of **1.8** hours.
- In the Wall District, the average PBC transaction was **\$0.92** or an Average Stay of **1.8** hours.



Parking Enforcement

- Year-to-date through September 2020, ticket issuance was **down 64.2%** and citation revenue was **down 29.5%** compared to the same period last year.
- Compared to last month, September ticket issuance was **down 1.7%** and citation revenue was **down 6.2%**.
- Citation revenue accounts for **19.6%** of system revenues YTD.
- 83%** of citation revenue was through credit card payments.
- The customer courtesy program allows enforcement staff to add time to expired meters as a courtesy to customers who parked on-street. In September, **2,121** courtesy notices were issued over 28 days and **\$1,060.50** in complimentary meter time was added to expired meters. **199** violations were issued after the courtesy time expired. If the Courtesy Notices were citations, the value would have been **\$48,050** in fines.



Parking Violations Collection Program

Fiscal Year	Delinquent \$ Collected
2013	\$131,458
2014	\$108,435
2015	\$84,233
2016	\$84,628
2017	\$152,412
2018	\$128,025
2019	\$103,032
2020	\$93,378
2021	\$14,004

YTD thru Sept.

Special Programs

Customer Courtesy Program

The program has been successful on all accounts and has been receiving many compliments from the general public in emails and social media posts.

Summary of courtesy tickets for Sept 2020		
	Sep-20	YTD
Number of courtesy card program dates	28	85
Total number of courtesy tickets given	2121	4,973
\$ Value of Additional Meter Time	\$1,060.5	\$2,486.50
# Violations after Courtesy Time Expired	199	683
\$ value of courtesy tickets	\$48,050	\$107,250

Online Reservations

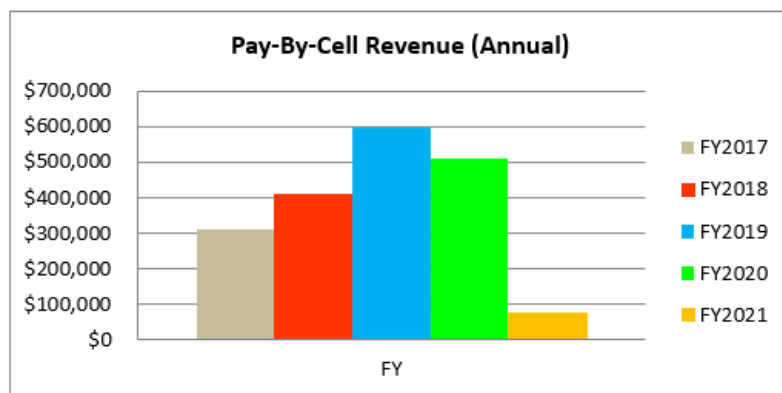
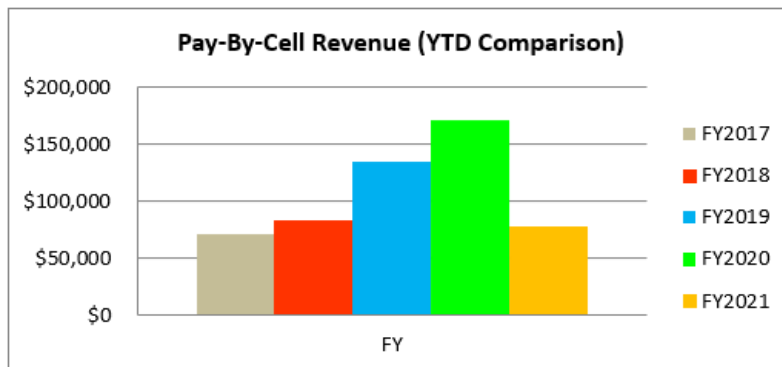
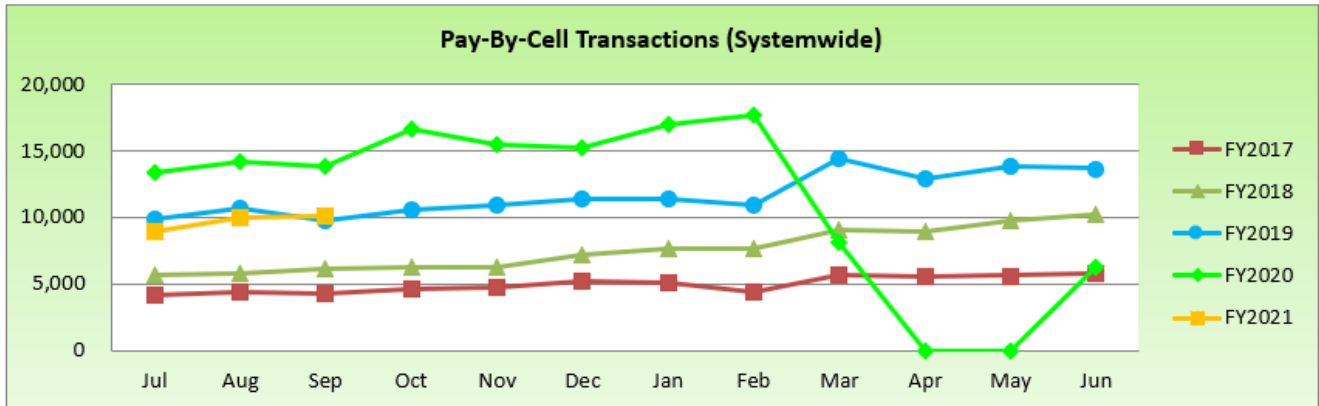
- New payment method introduced at the Maritime Garage and South Norwalk Railroad Garage
- Service rollout date June 8, 2020

Text-to-Park

- New payment method introduced for one-time users and for customers who do not want to download another app on their smart phone
- Service rollout date June 8, 2020

Pay-By-Cell

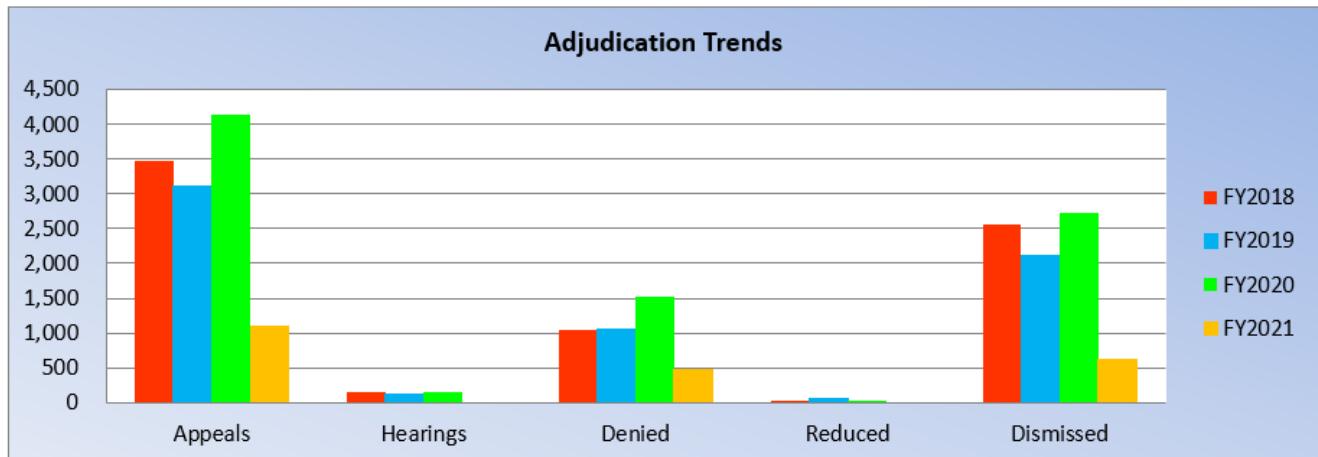
- Compared to last month, September transactions were **up 1.2%** and revenue was **up 0.1%**.
- The average transaction is **down 1.2% from \$2.64** in August to **\$2.61** per transaction in September.
- Year-to-date through September, pay by cell activity was **down 29.8%** and revenue was **down 55.2%** compared to the same period last year.



Adjudication Statistics

SUMMARY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
Tickets Issued	1,189	867	852										2,908
Appeals	402	493	200										1,095
Hearings	0	0	0										0
Denied	269	134	79										482
Reduced	0	0	0										0
Dismissed	133	359	121										613
DISMISSAL RATES													
Appeals													
<i>Denied</i>	269	134	79										482
<i>Dismissed</i>	133	359	121										613
Hearings													
<i>Denied - attended</i>	0	0	0										0
<i>Denied - No Show</i>	0	0	0										0
<i>Reduced</i>	0	0	0										0
<i>Dismissed</i>	0	0	0										0

Annual Adjudication Summary



Equipment Operability Report

On-Street Meters (SONO)

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Card Up Time %	99.99	100.00	100.00									
Coin Up Time %	98.91	99.85	99.48									

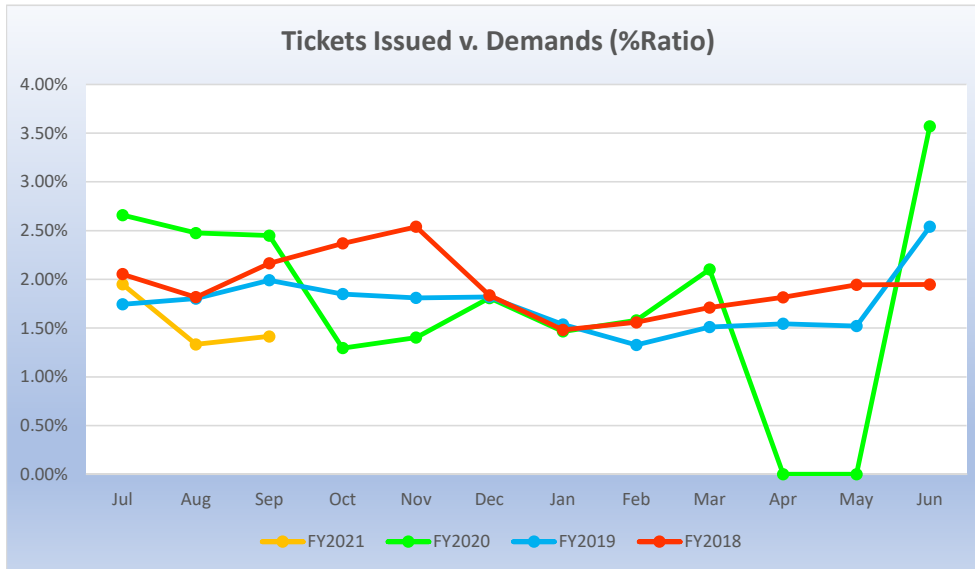
Tickets vs Demands Ratio Analysis

Systemwide Review

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Ratio - Tickets v. Demands

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
FY2012	2.29%	2.21%	2.56%	2.44%	2.13%	2.19%	2.66%	3.18%	3.29%	2.28%	2.00%	1.79%
FY2013	1.48%	1.70%	1.47%	3.28%	2.06%	2.59%	2.70%	2.50%	2.93%	3.06%	1.70%	2.42%
FY2014	2.14%	1.70%	2.71%	2.71%	2.01%	1.87%	2.33%	1.62%	2.56%	2.47%	2.83%	2.50%
FY2015	1.98%	1.75%	3.37%	3.17%	2.24%	2.53%	2.70%	2.05%	2.58%	2.37%	2.08%	2.22%
FY2016	2.55%	2.40%	2.07%	2.36%	2.58%	2.66%	2.54%	3.19%	3.02%	3.14%	3.17%	3.42%
FY2017	1.77%	2.22%	3.09%	3.30%	3.09%	1.79%	2.71%	2.83%	2.43%	2.74%	2.06%	2.41%
FY2018	2.05%	1.82%	2.16%	2.37%	2.54%	1.84%	1.48%	1.56%	1.71%	1.81%	1.94%	1.95%
FY2019	1.74%	1.80%	1.99%	1.85%	1.81%	1.82%	1.54%	1.33%	1.51%	1.54%	1.52%	2.54%
FY2020	2.66%	2.48%	2.45%	1.30%	1.40%	1.81%	1.47%	1.58%	2.10%	#DIV/0!	#DIV/0!	3.57%
FY2021	1.95%	1.33%	1.41%									



Capital Improvement Status



PARKING AUTHORITY PROJECTS – Updated October 2020

CAPITAL PROJECTS

Miscellaneous Repairs At the Norwalk Parking Authority Parking Garages

- Punch List work has been completed. Pending final payment.

On-Call Engineering Consulting Services

- DESMAN is working on the design for the SNRR exterior caulking work.

WEBSTER PARKING LOT GREEN INFRASTRUCTURE IMPROVEMENTS

- Fuss O' Neil has submitted the Quality Assurance Project Plan (QAPP) to National Fish and Wildlife Foundation (NFWF) and are waiting for a sign off.

YDG Light Fixture Replacement

- The lighting replacement should be completed and re-programmed by the end of the month.