



Wednesday, October 27, 2021

6:00 p.m.

By Zoom Virtual Video Conference and Tele Conference

To allow public access, anyone may access a meeting by telephone, Zoom, and/or the City of Norwalk YouTube channel. Specific instructions and links can be found at www.norwalkct.org/meetings.



Members of the public can call in and listen to a meeting. They will not be able to speak or see any of the meeting participants. Each meeting will use a unique Meeting/Webinar ID. Please find the information using the link above.



Members of the public who wish to provide "live comments" will need to register in advance and use the Zoom meeting platform. All participants will be muted upon entering the meeting. To speak, click the "raise your hand indicator" and you will be called on by the host of the meeting during the public comment section. Please find the information using the link above.



Members of the public who wish to view the meeting, but are not participating, can view a live stream on the City of Norwalk YouTube channel. This stream is delayed by approximately 20 seconds. Please find the information using the link above. The meeting recording and minutes will be posted on the City of Norwalk website within seven (7) days after the meeting.



Members of the public who wish to provide public comment are encouraged to submit those via email in advance of the meeting. For these comments to be read into the record, they should be submitted at least three hours in advance of the meeting start time. Please email James Travers jtravers@norwalkct.org to provide written public comment prior to the meeting.

AGENDA

- 1) Public Comment, limited to three minutes each speaker
- 2) Discussion and action related to minutes from the Parking Authority meeting Wednesday, September 22, 2021
- 3) Chairman's Report
- 4) Financial and Operating Report
- 5) Engineering and Project Report
 - a) Webster Lot Green Infrastructure Project 2 – Mike Yeosock to Discuss
 - b) South Norwalk Railroad Station Improvement Project – Vanessa/Jim To Discuss
- 6) New Business
 - a) Calf Pasture Beach Parking
- 7) Old Business
 - a) Update on the SoNo Plaza sign refurbishment – James Emery
 - b) Update on the Rebranding process – Jim Travers
- 8) Motion to Adjourn

Next Parking Authority meeting: Wednesday, November 17th



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**PARKING AUTHORITY
REGULAR MEETING VIA ZOOM VIRTUAL VIDEOCONFERENCE
AND TELECONFERENCE
SEPTEMBER 22, 2021**

ATTENDANCE: Michael Harden, Chairman
Eric Rains, Vice Chairman
Jud Aley

ABSENT: Tom Vetter

STAFF Jessica Vonashek, Chief of Economic and Community Development
James Travers, Director, TMP
Garrett Bolella, Asst. Director, TMP
James Emery, Assistant Parking Director, TMP

OTHERS: Stathis Manousos, LAZ Parking
Rocky Legesse, LAZ Parking
Brian Bidollo, Executive Director, Redevelopment Agency

CALL TO ORDER

Mr. Rains called the meeting to order at 6:00PM.

1. PUBLIC COMMENT, LIMITED TO THREE MINUTES EACH SPEAKER

There were no public comments this evening.

2. DISCUSSION AND ACTION RELATED TO MINUTES FROM THE PARKING AUTHORITY MEETING WEDNESDAY, AUGUST 28, 2021.

**** MR. ALEY MOVED TO APPROVE THE MINUTES AS SUBMITTED.**
**** MR. RAINS SECONDED THE MOTION.**
**** THE MOTION PASSED UNANIMOUSLY.**

3. CHAIRMAN'S REPORT

Mr. Harden reported and said in his effort to talk to the private lot managers and those that are doing the enforcement he and Mr. Travers had a meeting with one of the people that holds a lot of the contracts in town for the private lots to align our methods to lead towards a universal way of parking in Norwalk.

4. FINANCIAL AND OPERATING REPORT

Mr. Manousos reported and said the demands year to date compared to pre-Covid-19 are down just over 6% on the revenue side, and the expenses are favorable to pre-Covid-19 levels by 6%. He said the fund balance and operating surplus compared to pre Covid-19 is down just over \$20,000 or 7%.

Mr. Manousos reported on the permit activity and said the activity is down almost 22% compared to pre Covid-19 and is mainly due to the commuter facilities. He reported on the transient activity and said it is down less than 1% and compared to pre-Covid- 19. Mr. Harden asked if there is an estimated time frame for commuter ridership. Mr. Travers said ridership is still is the low forties.

Mr. Travers said there is still a waitlist for the South Norwalk Railroad Station and asked even if people are not taking the permit if they still paying. Mr. Manousos said “no” and there are fewer permits that are being paid. Mr. Travers asked then shouldn’t those permits for the people who are not using them be offered to the next person who is on the waitlist and if so, are we reaching out to those that are on the waitlist to fill the facility back up to capacity. Mr. Legesse said “yes” and that there are currently about 500 people on the waitlist, and we are reaching out to those on the waitlist, but a majority have asked to be removed from the waitlist, and there are approximately 174 that wish to remain on the waitlist but are not yet ready to start parking. Mr. Rains asked what happens when someone on the waitlist declines the permit. Mr. Legesse said they would move to the bottom of the waitlist.

Mr. Manousos reported on the tickets issued versus demand and said it had a slight uptick which was anticipated until things stabilize but are down from June. Mr. Aley asked if the ticket issuance from the beach is still be included. Mr. Manousos said it is still included but will be removed beginning next month. Mr. Harden asked that the ticket issuance be reported on a separate line rather than being removed from the report. Mr. Aley asked if the revenue from the parking violations goes to the Parking Authority. Mr. Manousos said the parking fees go to the city and the revenues from the parking violations comes to the Parking Authority.

Mr. Manousos said the customer courtesy program is moving forward as planned and there have been no changes to the program. He said the Pay by Cell program has rebounded and is doing well.

Mr. Legesse presented the project status report and said for August we have completed replacing the rugs on the westbound side of the South Norwalk Railroad Station, installed five pay stations on Washington Street and removed the old meter poles, tree trimming was done at the South Norwalk Railroad Station overflow lot, a repair was done in the men’s bathroom on the westbound side of the South Norwalk Railroad Station as well as completing the installation of the stair threads. He said that staff had visited Pellegrini Jewelry Store on Washington Street because he had some concerns with the pay stations.

5. ENGINEERING AND PROJECT REPORT

- Webster lot Green Infrastructure Project 2

Mr. Travers said that the contractor for the project has stated that by the end of this calendar year the green infrastructure will be installed in the lower part of the lot and will install the temporary asphalt, and the repaving will be done in April when the asphalt plants reopen and should be completed by May. Mr. Rains asked if the adjacent business owners are aware of the project. Mr. Travers said “yes” they are just not aware of the date it will begin and once the schedule has been finalized will notify the businesses.

- South Norwalk Railroad Station Improvement Project

Mr. Travers said we are expecting DOT approval to begin the improvement project at the South Norwalk Railroad Station and the work is scheduled to begin on Monday.

6. NEW BUSINESS

- i. Discuss and Vote- James Emery to present analysis on credit card transactions on single space and multi-space units and recommendations.

Mr. Emery presented a credit card minimum analysis and said in 2019 a decision was made to remove the credit card minimum and with that there has been an uptick in the total percentages of credit card transactions that are happening at a net loss which is approximately a \$15,000 loss on credit card transactions that are .75 cents or less. He said he is recommending reinstating a credit card minimum with a minimum of \$1.00 on both the single space and multi space meters which is the average across the country for cities and municipalities. Mr. Harden said there were two votes from his predecessor a few years ago which one was to remove the credit card minimums and the other was whether to allow the absorption of the tax in the .50 cents or add it to the top of the .50 cents and the vote was that it be absorbed and he believes that is where the loss of revenue is from and asked if a vote can be taken to reverse that and have it added to the .50 cents. Mr. Travers said this analysis is not so much due to the tax and Mr. Emery specifically looked at those transactions since 2019 that are under \$1.00 that are creating a loss. Mr. Aley asked if another sign will be installed stating there is a minimum charge of \$1.00. Mr. Travers said it could go on the display at the paystations. Mr. Emery said he has never seen that displayed anywhere in the country that shows any credit card minimum but that it could be displayed on the screen of the parking meters.

Mr. Aley said he does not think this is the right time to institute a credit card minimum because the businesses are still struggling from Covid-19. Mr. Harden said he disagrees and that the cost has gone up on everything this year and we have just been presented with a scenario where the Parking Authority is losing money. Mr. Aley said in Darien and Westport they offer free parking, and he does not think this is the area to make up the \$15,000 loss and suggested scaling back the courtesy card program if the budget is struggling. Mr. Travers clarified that we are not looking to gain the \$15,000 but are trying to not lose the \$15,000 and are not proposing a rate increase but are simply proposing that we don't allow transactions to take place that would create a net loss for the Parking Authority. Mr. Aley said he still does not think this is the right time and would be happy to revisit it in a year. Mr. Harden said it is the responsibility of the Parking Authority to create and maintain managed parking which is better for the businesses in this area to have a good managed parking program and if the program is showing a loss then we have to act on this. Mr. Emery said the \$15,000 is a fairly conservative number and he does not expect that to go down in the future. Mr. Rains said he thinks these sorts of things need to be rectified and the reality is just because it will cost someone more does not mean the Parking Authority can absorb the cost.

Mr. Harden asked what the minimum would need to rid the Parking Authority of the revenue loss. Mr. Emery said he would not recommend going any lower than \$1.00 minimum. Mr. Rains also suggested to use the revenue from the advertisement boards at the Maritime Garage and spend it on additional information about how parking works.

**** MR. RAINS MOVED TO APPROVE RAISING THE MINIMUM TO \$1.00 FOR THE USE OF CREDIT CARDS.**

**** MR. HARDEN SECONDED THE MOTION**

**** THE MOTION PASSED WITH (2) TWO IN FAVOR AND (1) ONE OPPOSED- MR ALEY**

ii. Discussion on the Webster Lot Entrance Sign

Mr. Emery provided an update and said the entrance sign at the Webster Lot is outdated and needs to be refurbished and will include the present businesses in the area. Mr. Harden asked where the funds would come from to pay for it. Mr. Travers said from the Parking Authority's maintenance account.

iii. Request for Qualifications (RFQ)- Webster Street Lot
<https://www.norwalkredevelopmentagency.org/for-vendors>

Mr. Bidolli provided an update on the RFQ and is the first step to advancing some of the planning work that was done initially in 2004 and in 2016. He said the RFQ will be issued to obtain a developer to initiate the discussion with a preferred developer or group of developers where we would first test the qualifications and from there will have the latitude to develop an RFP for a specific project. He said in addition to releasing the RFQ we have also made the adjacent property owners aware. Mr. Rains asked if part of the project will be to evaluate what the potential is for the buildings in the area. Mr. Bidolli said "yes", and the data analysis has begun on the front end. Ms. Vonashek asked when the RFQ closes. Mr. Bidolli said on November 5, 2021.

Mr. Bidolli left the meeting at 6:30PM.

7. OLD BUSINESS

a. Discuss and Vote- Yankee Doodle Garage Façade enhancement. Change of vendor.

Mr. Travers said when we initially discussed the enhancements at the Yankee Doodle Garage the consultant that had engaged us with Desmond and the Parking Authority had approved spending up to \$20,000 for the design of the façade, but at the time had not gotten back a proposal from THA and their pricing has come slightly under \$20,000 and have engaged THA and now need to change the approval to reflect the change so that a purchase order can be generated.

**** MR. RAINS MOVED TO APPROVE ENGAGING THA FOR THE YANKEE DOODLE GARAGE FAÇADE ENHANCEMENT FOR A SUM NOT TO EXCEED \$20,000.**

**** MR. ALEY SECONDED THE MOTION.**

**** THE MOTION PASSED UNANIMOUSLY.**

b. Update on the SONO Train Station advertisement campaign.

Mr. Emery said we have been reaching out to local businesses because there are a lot of empty advertising spaces in the SONO Garage to engage them for a low-cost advertisement campaign which could possibly lead to a new revenue stream in the future. Mr. Travers said the businesses are guaranteed to advertise for three months. Mr. Emery presented the flyers that have been

distributed to the businesses for the advertising campaign. Mr. Rains requested that there is a flyer for “made” in SONO.

8. MOTION TO ADJOURN

**** MR. ALEY MOVED TO ADJOURN.**

**** MR. RAINS SECONDED THE MOTION.**

**** THE MOTION PASSED UNANIMOUSLY.**

The meeting adjourned at 7:20PM.

Respectfully submitted,

Dilene Byrd



September 2021

Operations Report



EXECUTIVE SUMMARY

Systemwide Parking Activity – September 2021

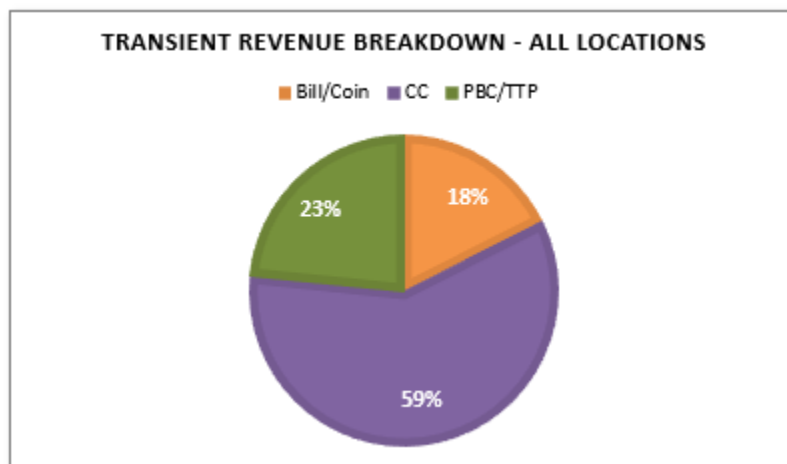
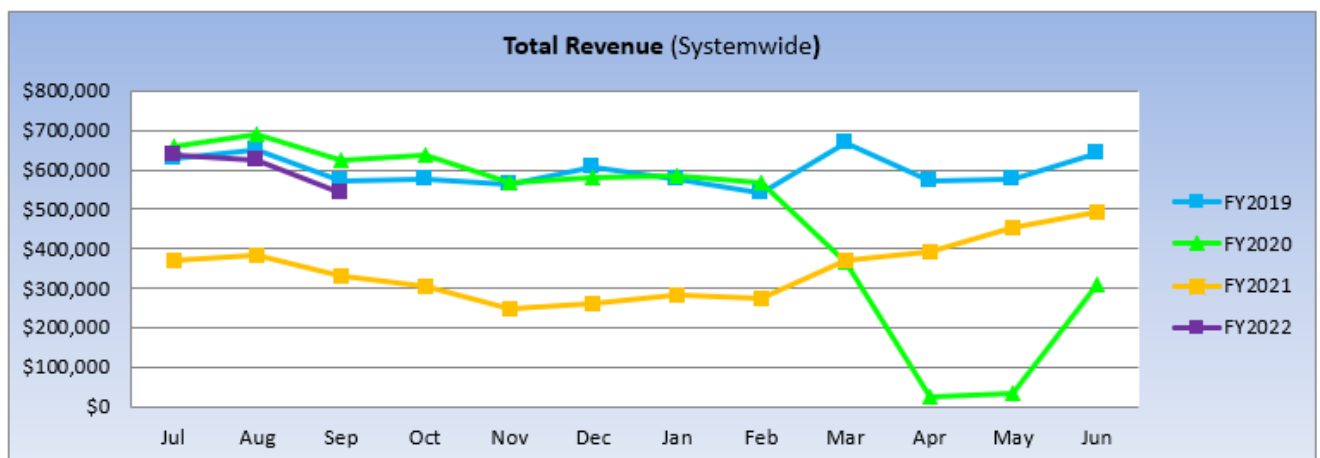
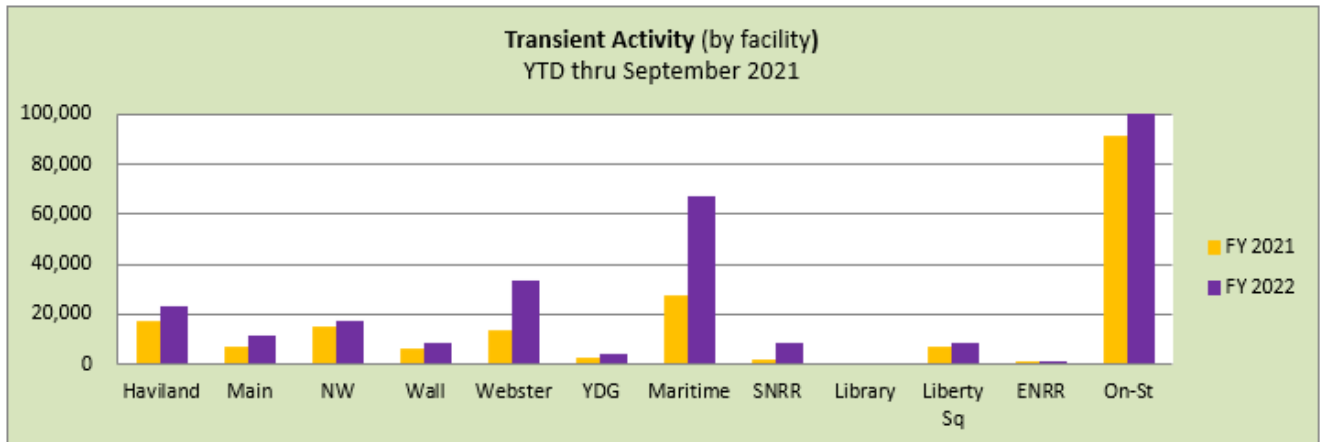
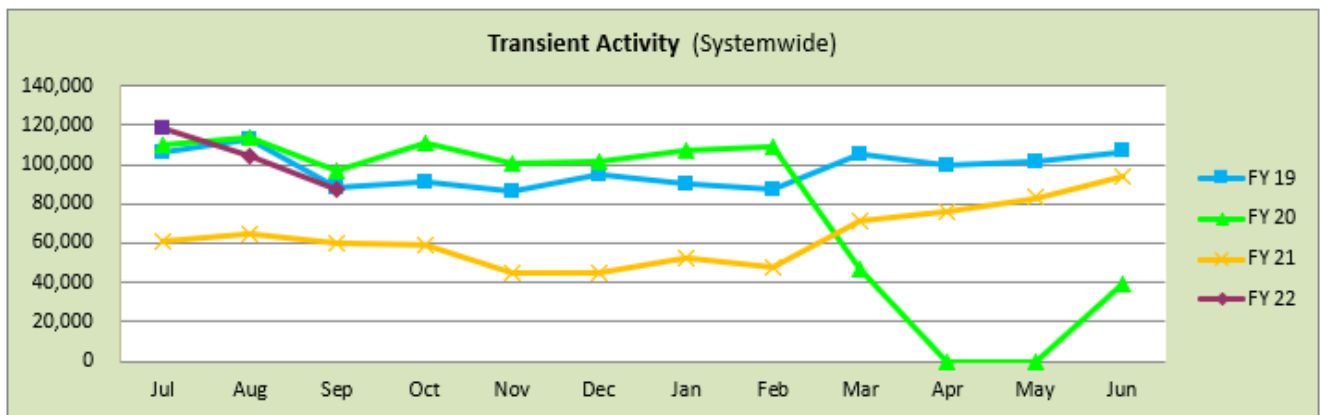
- **COVID Report** – overall, system transient activity is back to pre-COVID levels since the spread of COVID caused government shutdowns and COVID regulations in February 2020. Declines in activity and revenue began the last two weeks of February 2020 as government shutdowns and increased regulations were put in place.
 - Transient activity has steadily increased since February/March 2021 surpassing pre-COVID levels.
 - Revenue has recovered overall since February/March 2021; however, permit revenue is still lagging behind as employers create return-to-work policies for the coming year.
 - The Customer Courtesy Program is back to “normal”.
 - R&M projects that were previously delayed or deferred are continuing again.

Budget Summary

- Parking revenue is **7.8% over** budget for the month and **21.1% over** budget YTD.
- Total expenses are **7.0% over** budget for the month and **3.7% over** budget YTD.
- Transient revenue is **8.1% under** budget for the month and **25.0% over** budget YTD. Compared to the same period last year, YTD transient revenue is **145.8% over** last year.

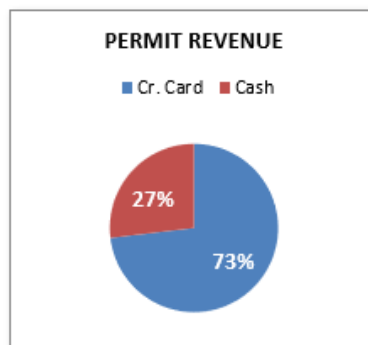
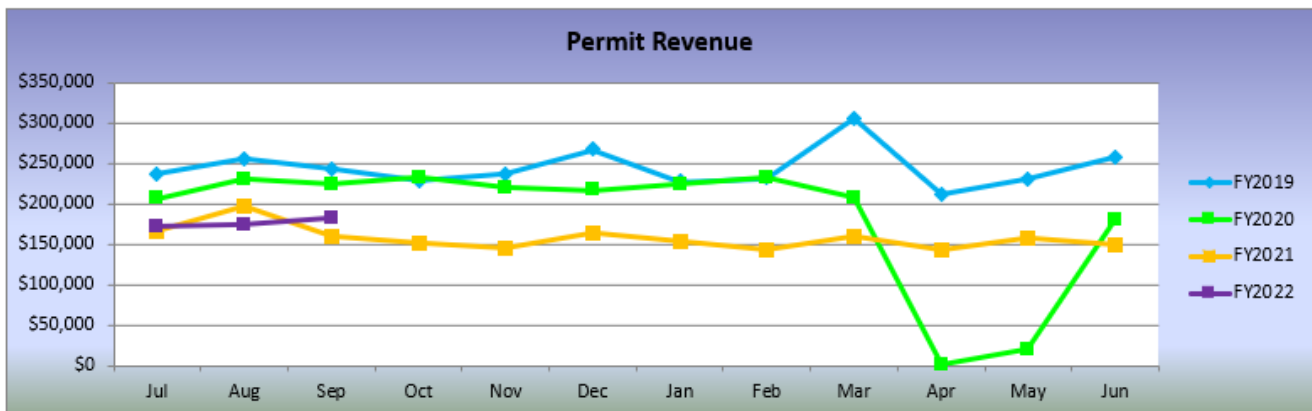
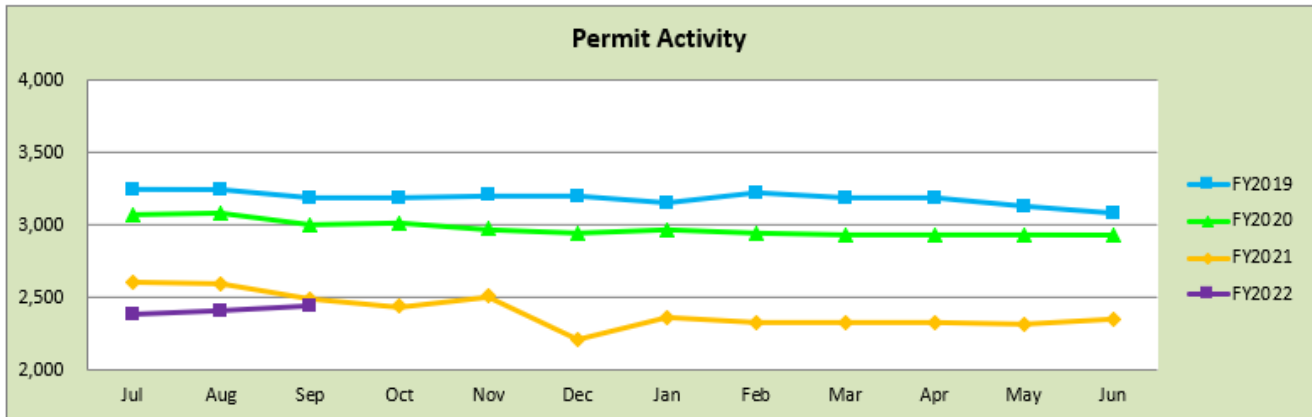
Month and YTD Comparisons

- Total Revenue for the month is **down 13.7%** compared to last month (August) and is **up 64.3%** compared to September of last year. Compared to the same period last year, YTD revenue is **66.9% over** last year.
- Transient activity for the month is **down 15.8%** compared to last month (August) and is **up 45.2%** compared to September of last year. Transient activity YTD is **up 66.4%** compared to last year.
- Permit activity (number of permits sold) is **up 1.7%** compared to last month (August) and **down 1.9%** compared to September of last year. Permit activity YTD is **down 5.8%** compared to last year.
- Permit Revenue is **up 3.8%** compared to last month (August) and **down 13.7%** compared to September of last year. Permit revenue YTD is **up 1.2%** compared to last year.



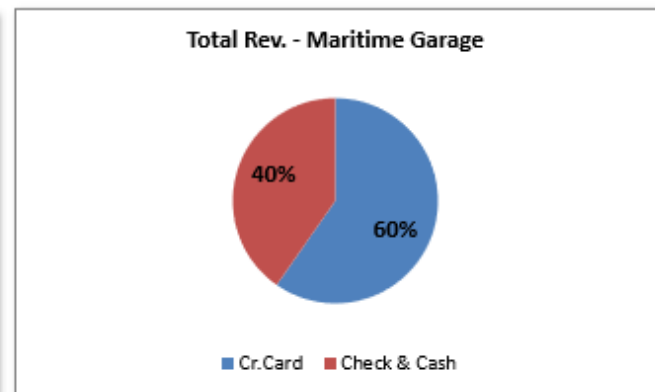
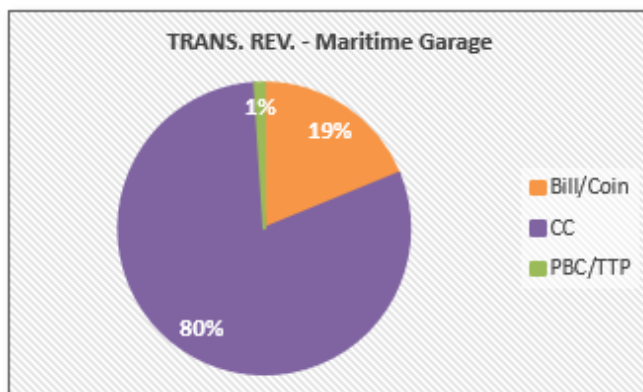
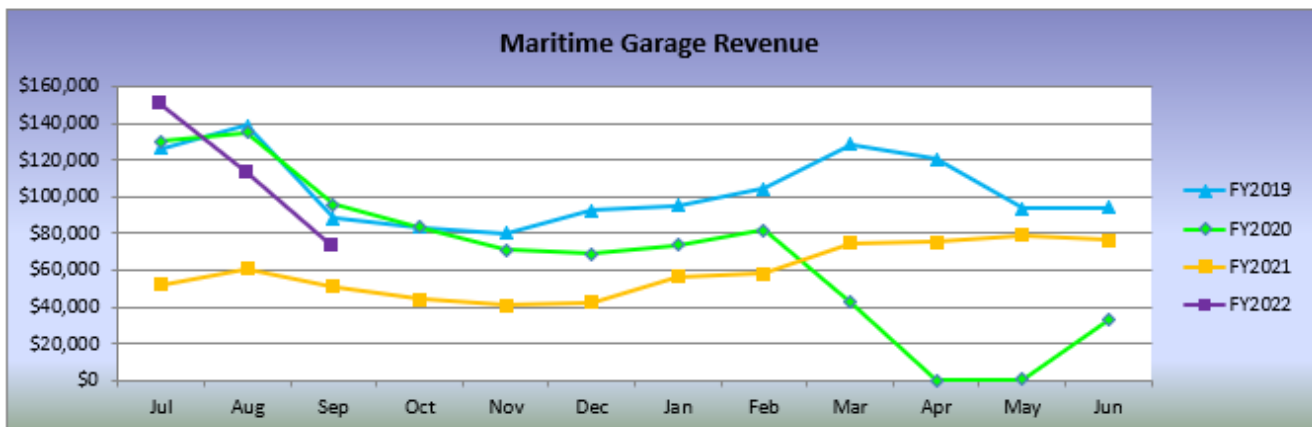
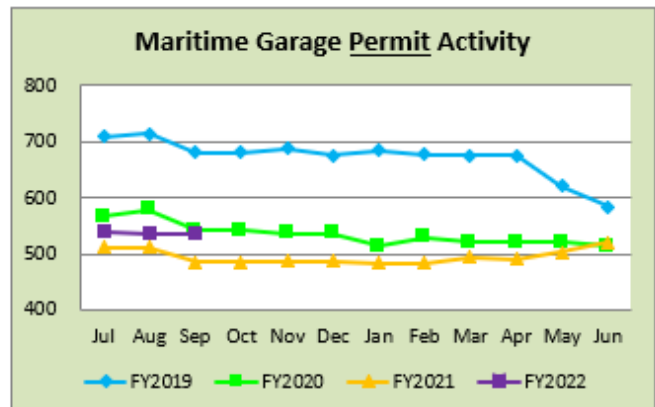
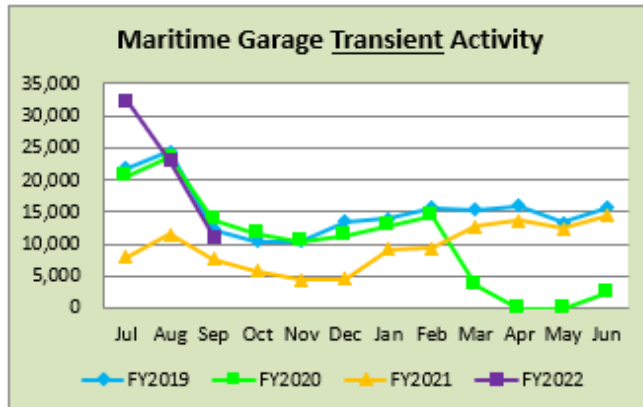
Permit Sales

- Compared to last month, September permits are **up 1.7%** and permit revenues are **up 3.8%**.
- Compared to September of last year, permits are **down 1.9%** and permit revenues are **down 13.7%**.
- YTD compared to last year, permit activity is **down 5.8%** and revenue is **up 1.2%**.
- YTD permit revenue is **7.9% under** budget.
- **2,450** permits were sold systemwide. There are 3,591 spaces available for permits and 4,425 total spaces systemwide, including non-metered spaces.



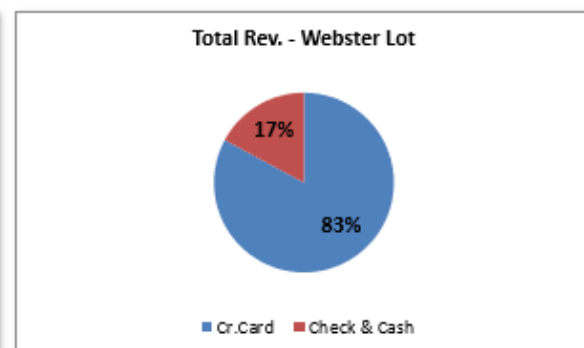
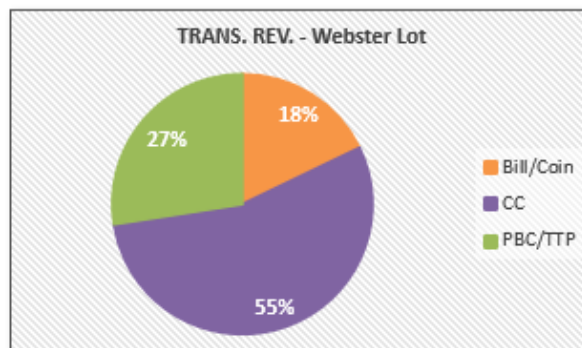
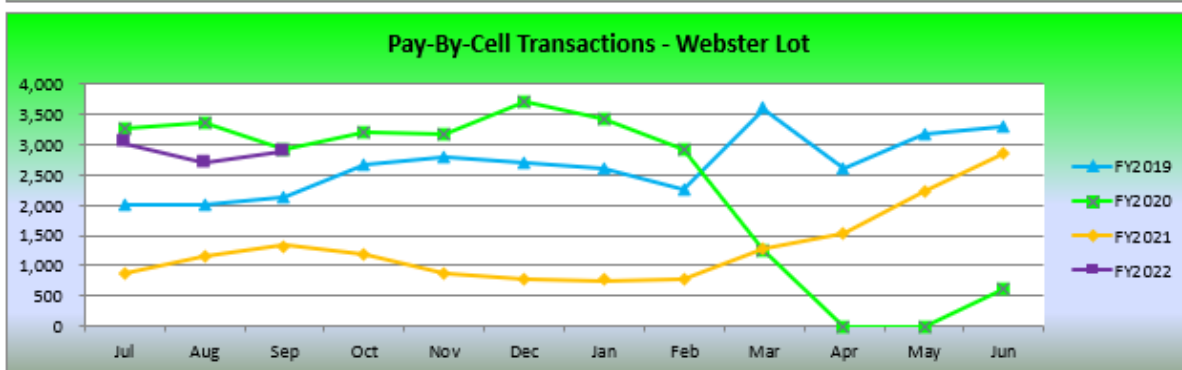
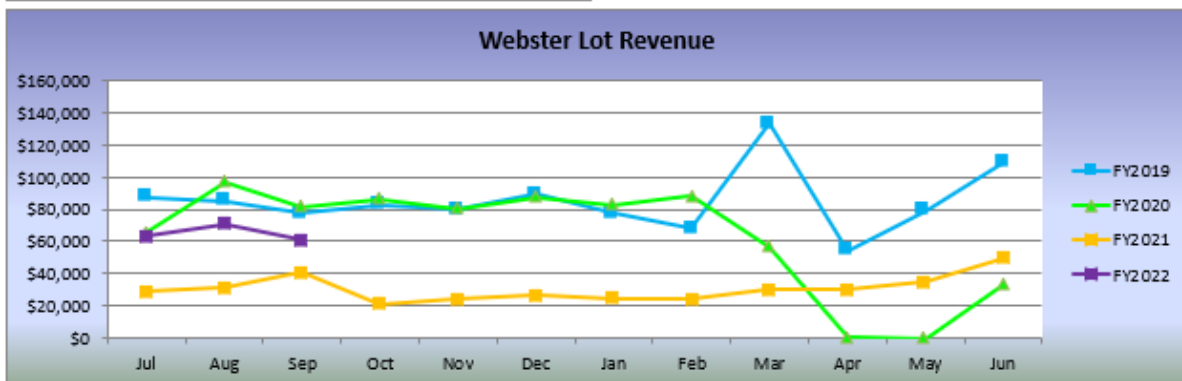
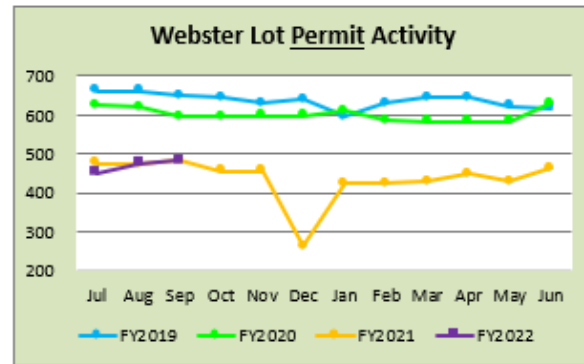
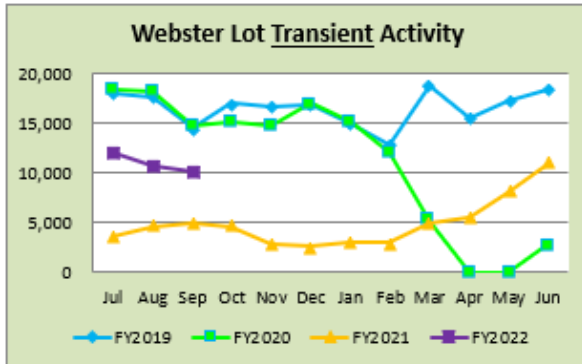
Maritime Garage

- YTD through September 2021, transient activity was **up 146.4%**, permit activity was **up 7.1%**; and total facility revenue was **up 132.4%** compared to last year.
- For the month of September, transient activity was **down 51.8%** compared to last month and **up 46.2%** compared to last September.
- Revenue was **down 35.8 %** compared to last month and **up 41.4%** compared to last September.
- There were **538** monthly permits sold out of 755 available spaces.
- Average Transient Transaction = **\$3.73** or an Average Stay of 1.9 hours.



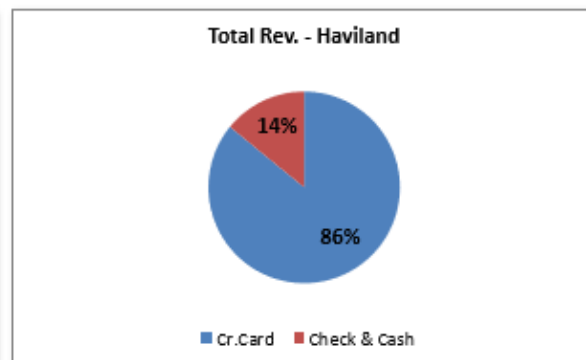
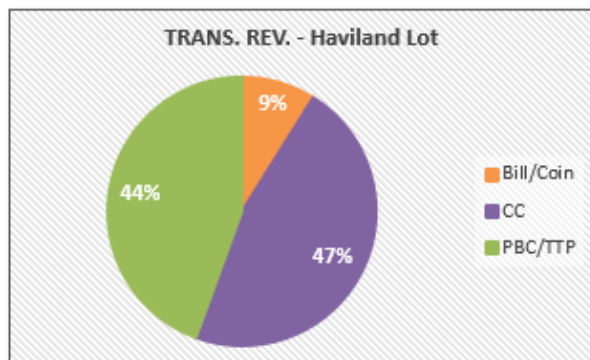
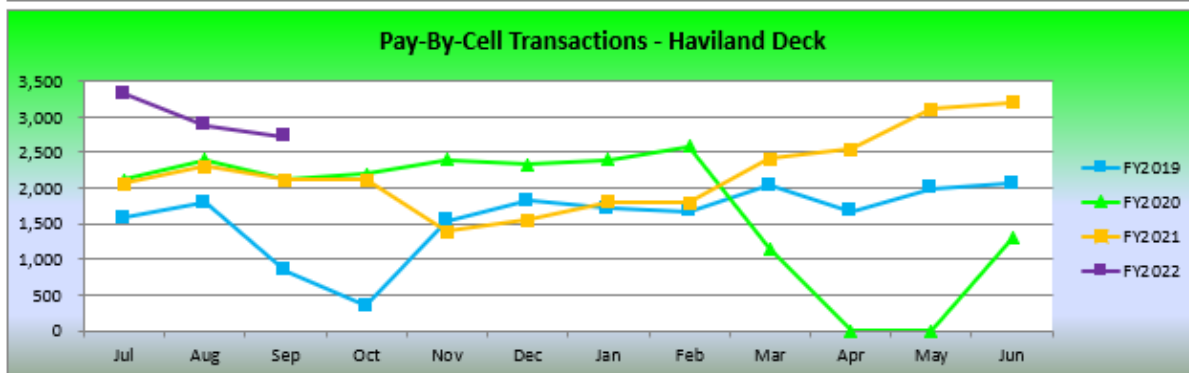
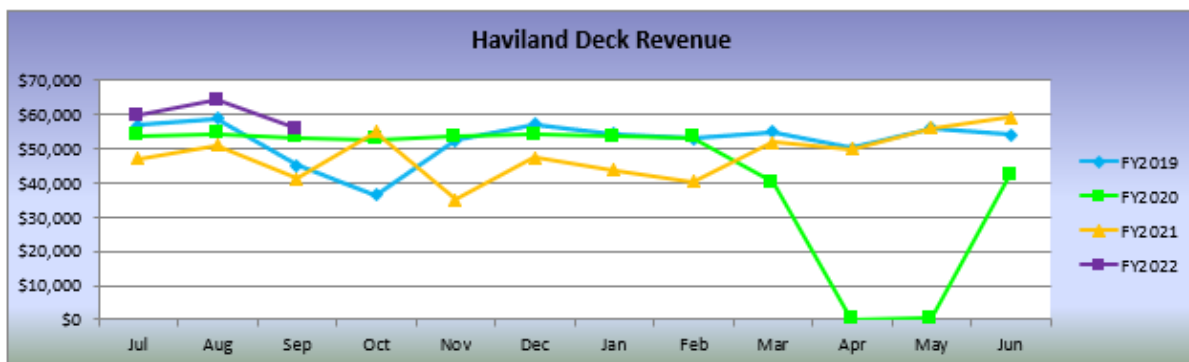
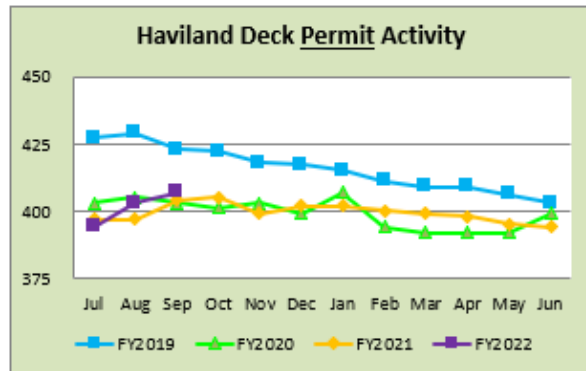
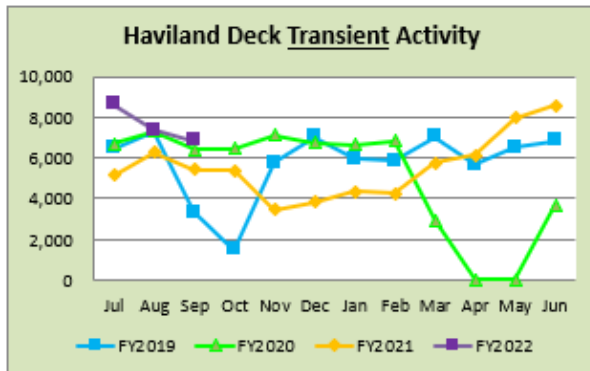
Webster Lot

- Year-to-date through September 2021, transient activity was **up 150.3%**, permit activity was **down 1.6%**, and revenue was **up 90.7%** compared to last year.
- For the month of September, transient activity was **down 5.1%** compared to last month and **up 107.2%** compared to last September.
- Revenue was **down 14.2%** compared to last month and **up 47.1%** compared to last September.
- There were **483** monthly permits sold out of 600 available spaces.
- In September, the average PBC transaction was **\$2.14** or an Average Stay of **2.1** hours.
- Average Transient Transaction = **\$2.55** or an Average Stay of **2.5** hours.



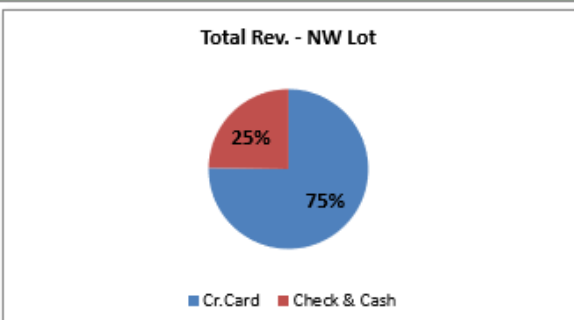
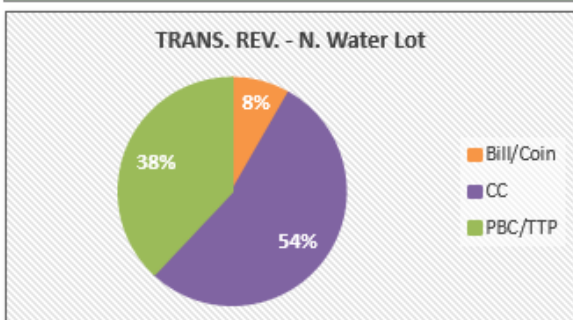
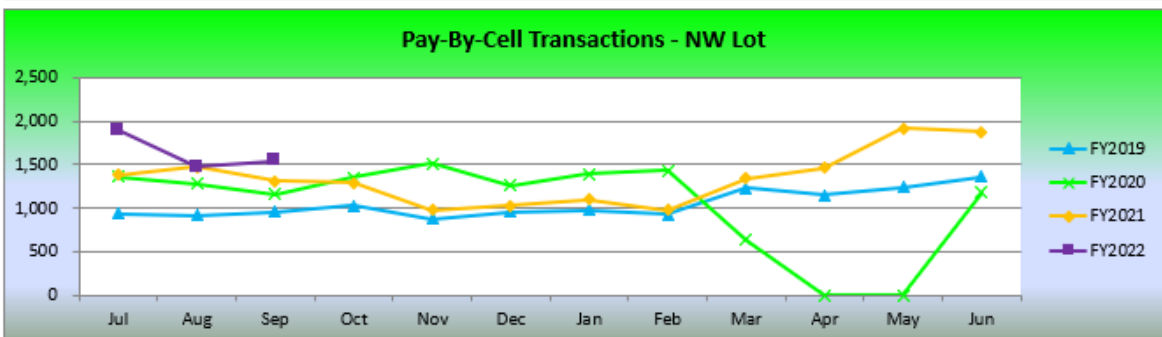
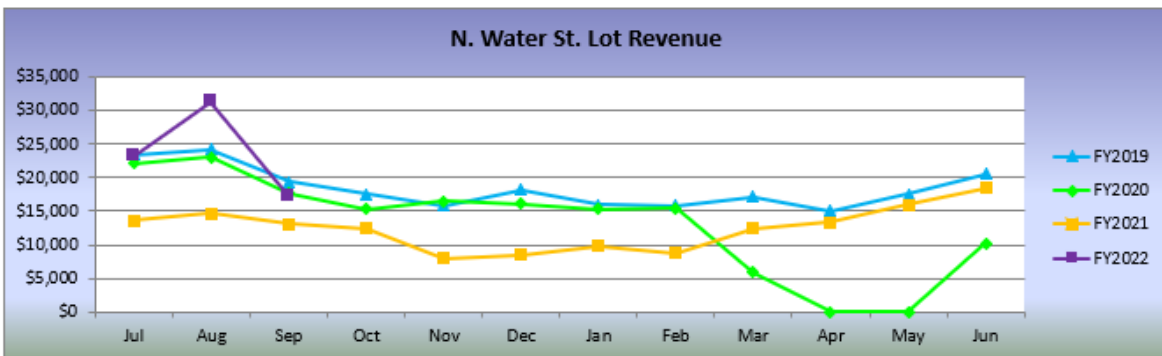
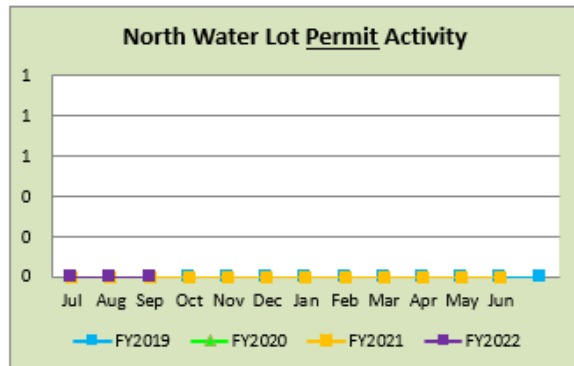
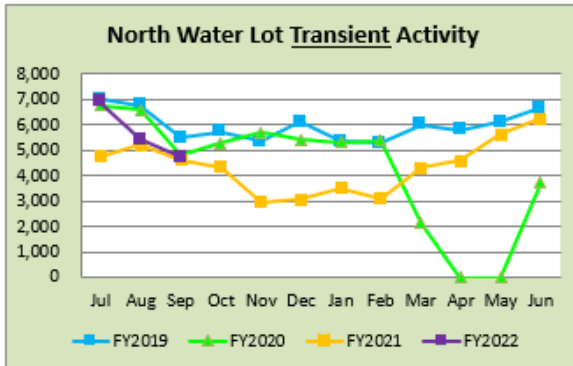
Haviland Deck

- YTD through September 2021, transient activity was **up 35.8%**, permit activity was **up 0.5%**, and revenue was **up 28.7%** compared to last year.
- For the month of September, transient activity was **down 6.8%** compared to last month and **up 26.4%** compared to last September.
- Revenue was **down 13.2%** compared to last month and **up 34.9%** compared to last September.
- There were **407** monthly permits sold out of 279 available spaces.
- In September, the average PBC transaction was **\$3.94** or an Average Stay of **2.6** hours.
- Average Transient Transaction = **\$3.94** or an Average Stay of **2.6** hours.



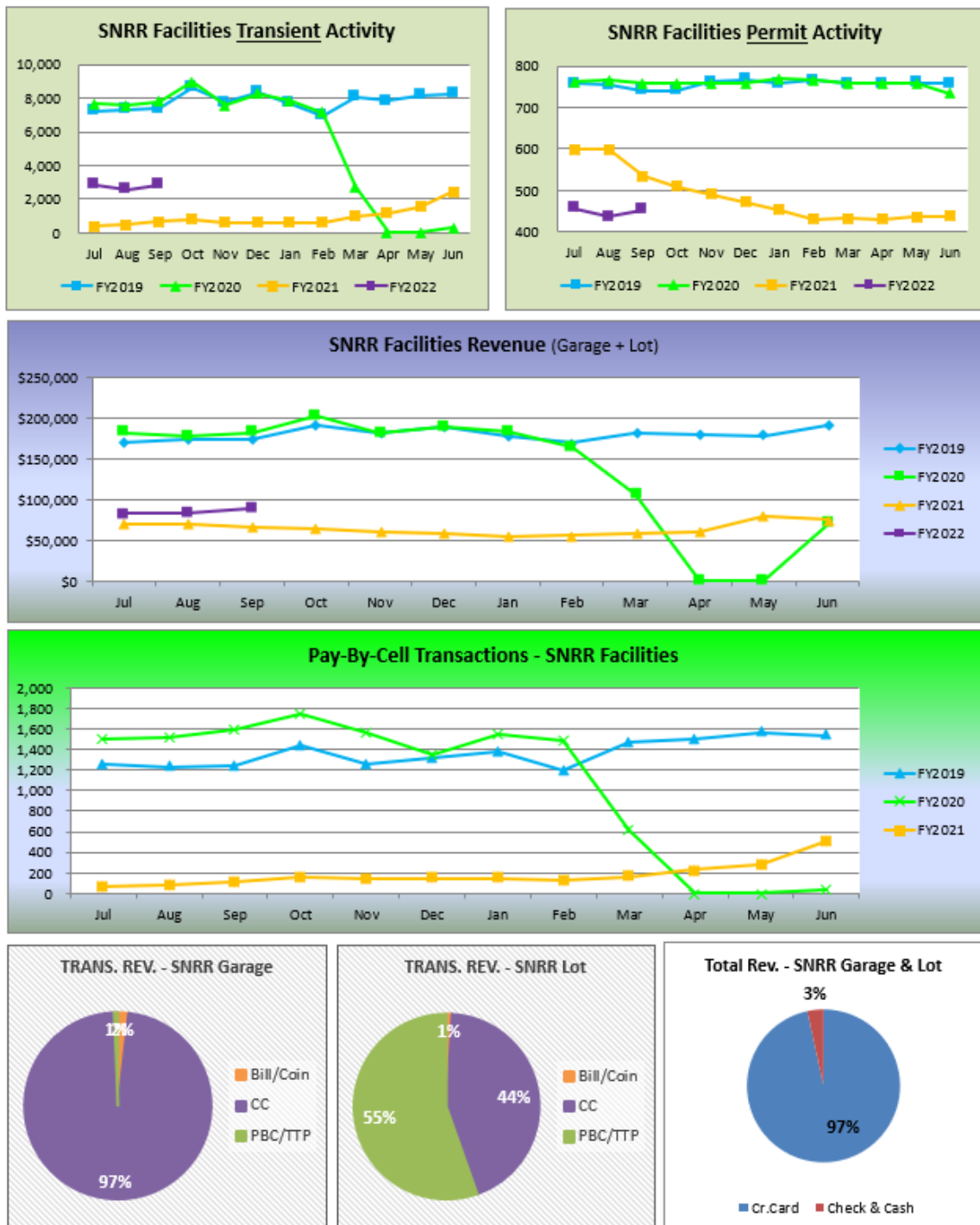
North Water Street

- YTD through September 2021, transient activity was **up 16.7%**, permits are **not offered**, and revenue was **up 73.3%** compared to last year.
- For the month of September, transient activity was **down 12.8%** compared to last month and **up 2.1%** compared to last September.
- Revenue was **down 45.1%** compared to last month and **up 31.2%** compared to last September.
- This is a transient lot only. No monthly permits are sold.
- Activity at this lot is driven by activity at the Maritime Aquarium during the day and restaurant/bar activity at night/weekends.
- In September, the average PBC transaction was **\$2.99** or an Average Stay of **2.0** hours.
- Average Transient Transaction = **\$3.86** or an Average Stay of **2.6** hours.



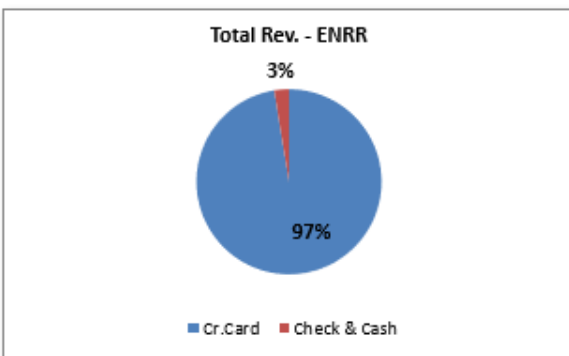
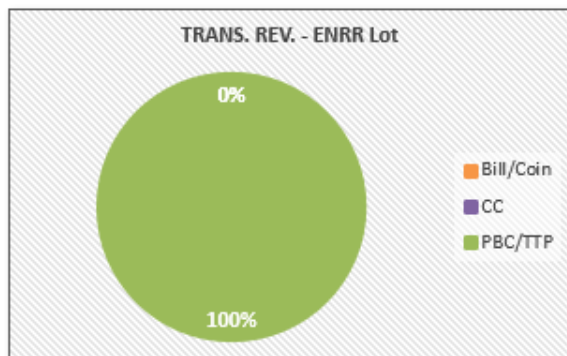
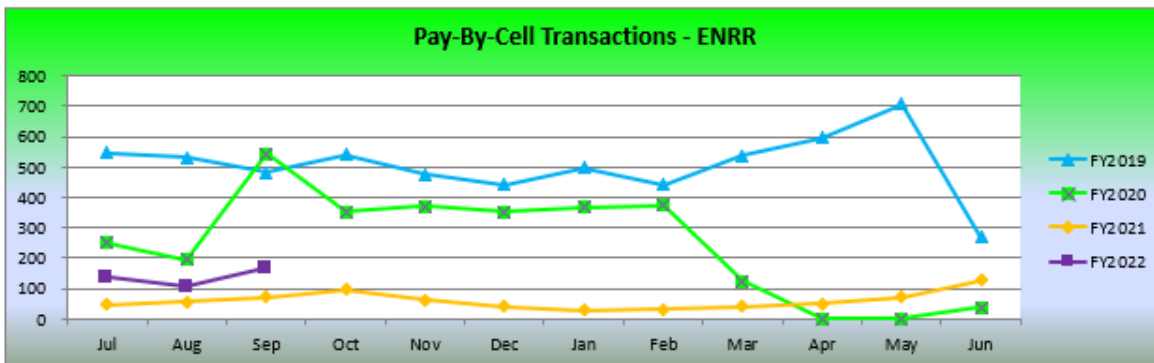
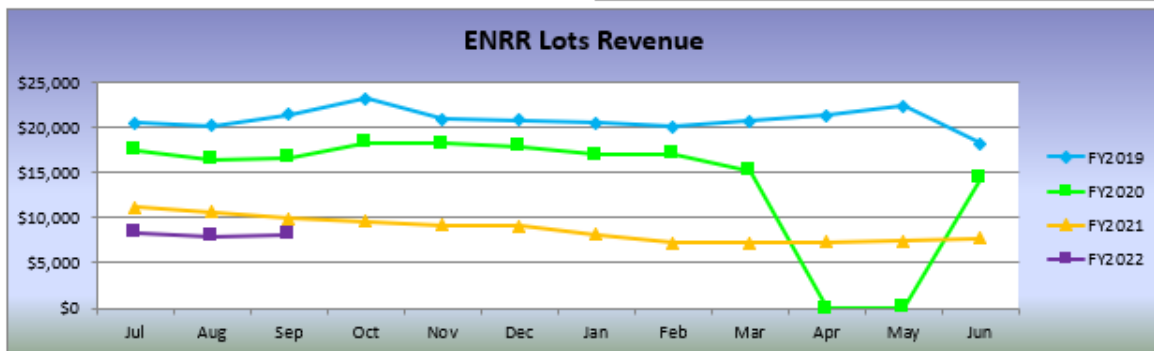
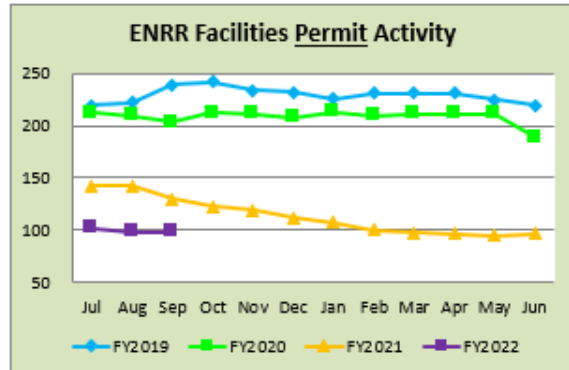
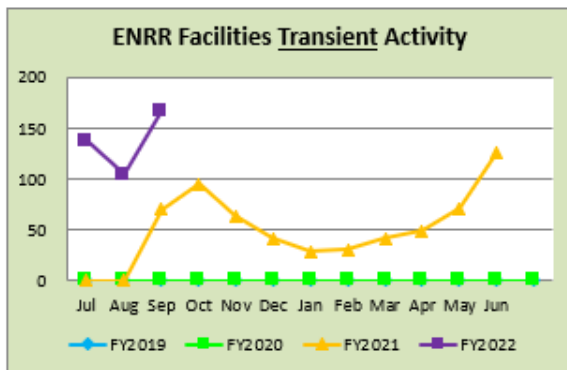
South Norwalk Railroad Station

- YTD through September 2021, transient activity was **up 407.5%**, permit activity was **down 22.5%**, and revenue was **up 24.5%** compared to last year.
- For the month of September, transient activity was **up 10.3%** compared to last month and **up 304.2%** compared to last September.
- Revenue was **up 5.0%** compared to last month and **up 34.1%** compared to last September.
- There were **452** monthly permits sold out of 936 available spaces.
- In September, the average PBC transaction was **\$12.74** or an Average Stay of **1.1 days**.
- Average Transient Transaction = **\$12.94** or an Average Stay of **1.1 days**.



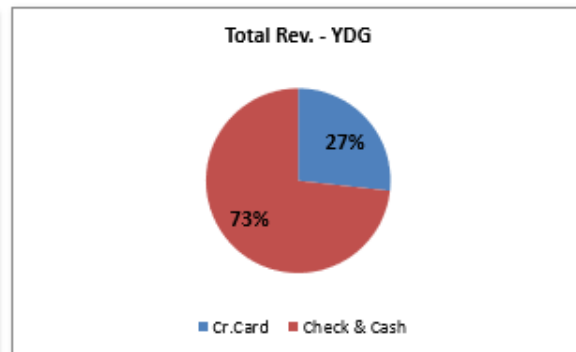
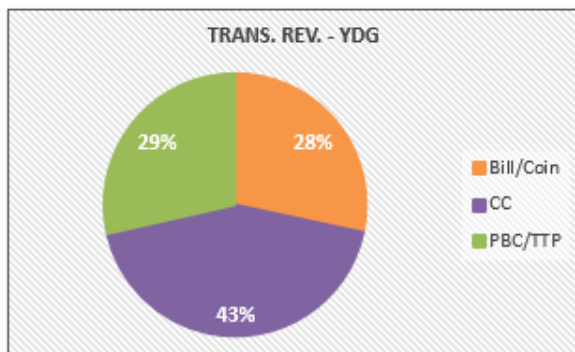
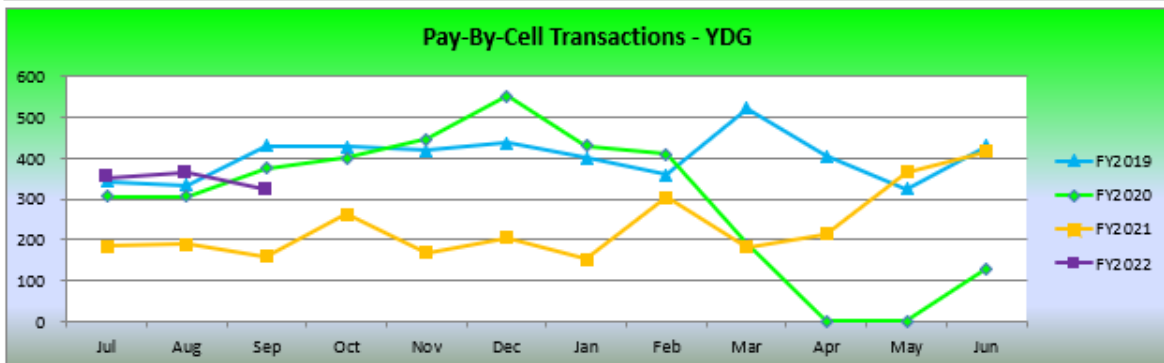
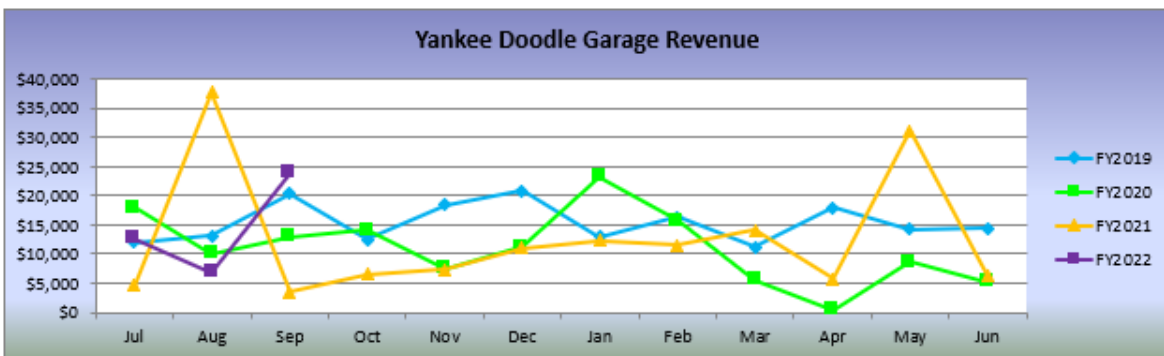
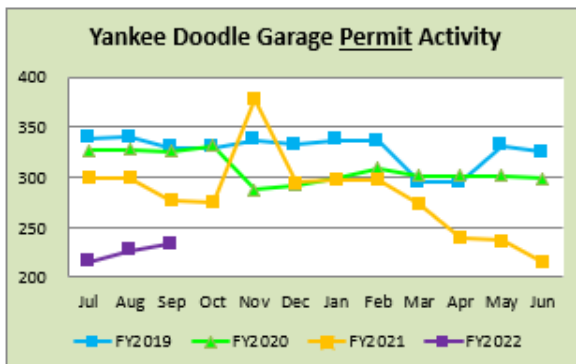
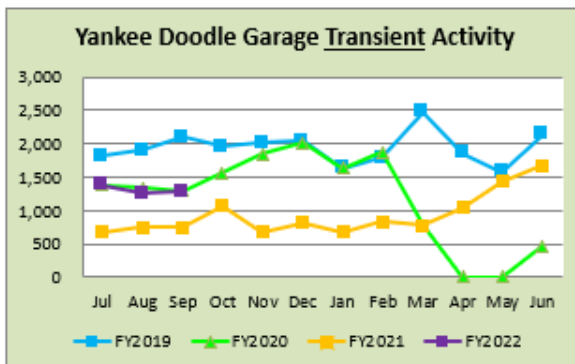
East Norwalk Train Station

- YTD through September 2021, transient activity was **down 481.4%**, permit activity was **down 28.0%**, and revenue was **down 22.9%** compared to last year.
- For the month of September, transient activity was **up 59.6%** compared to last month and **up 137.1%** compared to last September.
- Revenue was **up 3.7%** compared to last month and **down 17.3%** compared to last September.
- There were **98** monthly permits sold out of 151 available spaces.
- In September, the average PBC transaction was **\$8.87** or an Average Stay of **1.1 days**.
- Average Transient Transaction was **\$8.87** or an Average Stay of **1.1 days**.



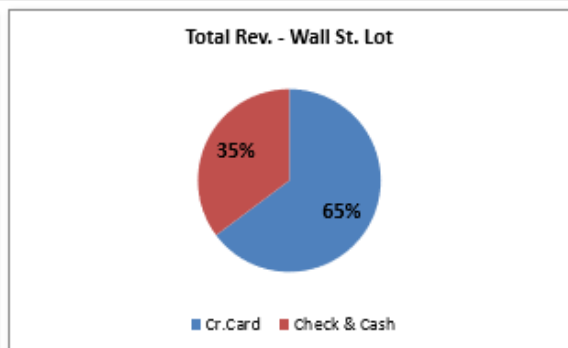
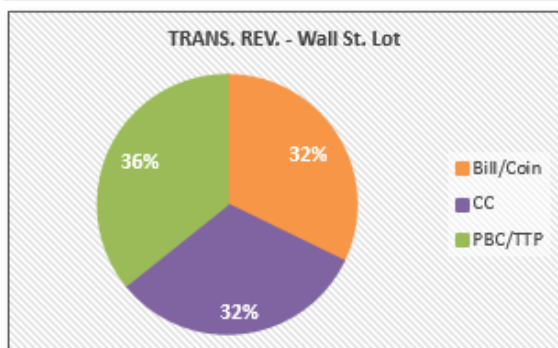
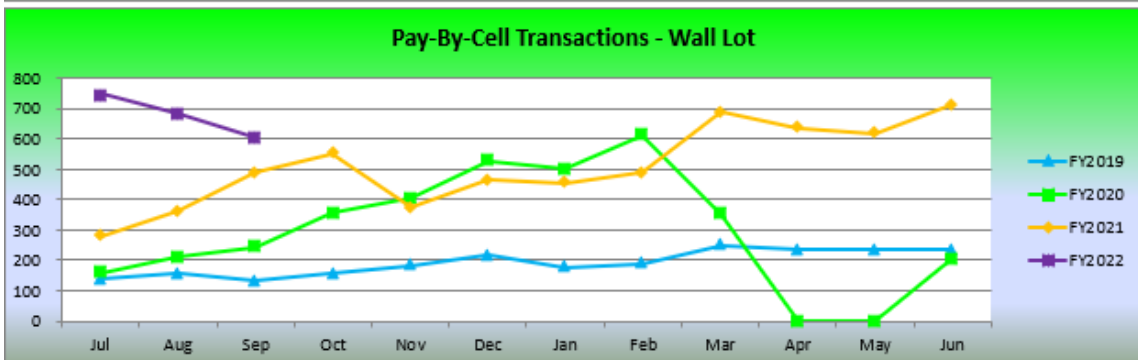
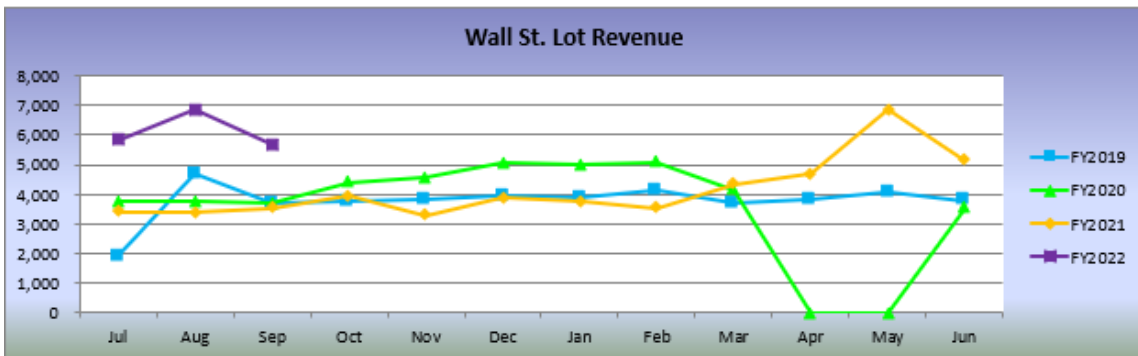
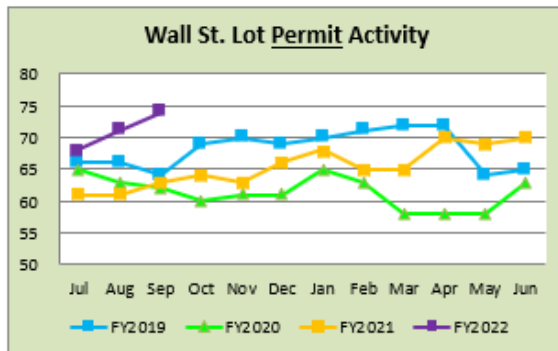
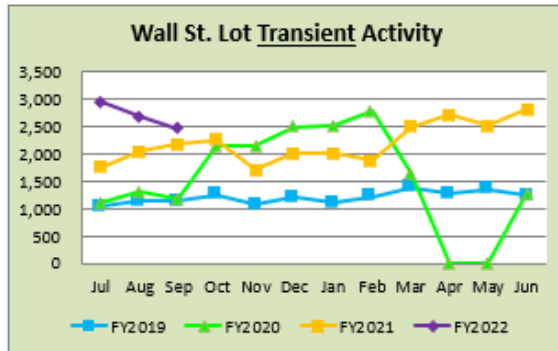
Yankee Doodle Garage

- YTD through September 2021, transient activity was **up 80.3%**, permit activity was **down 23.0%**, and revenue was **down 4.8%** compared to last year.
- For the month of September, transient activity was **up 2.6%** compared to last month and **up 71.4%** compared to last September.
- Revenue was **up 251.9%** compared to last month and **up 586.3%** compared to last September.
- There were **233** monthly permits sold out of 410 available spaces.
- In September, the average PBC transaction was **\$1.05** or an Average Stay of **4.2** hours.
- Average Transient Transaction = **\$1.16** or an Average Stay of **4.6** hours.



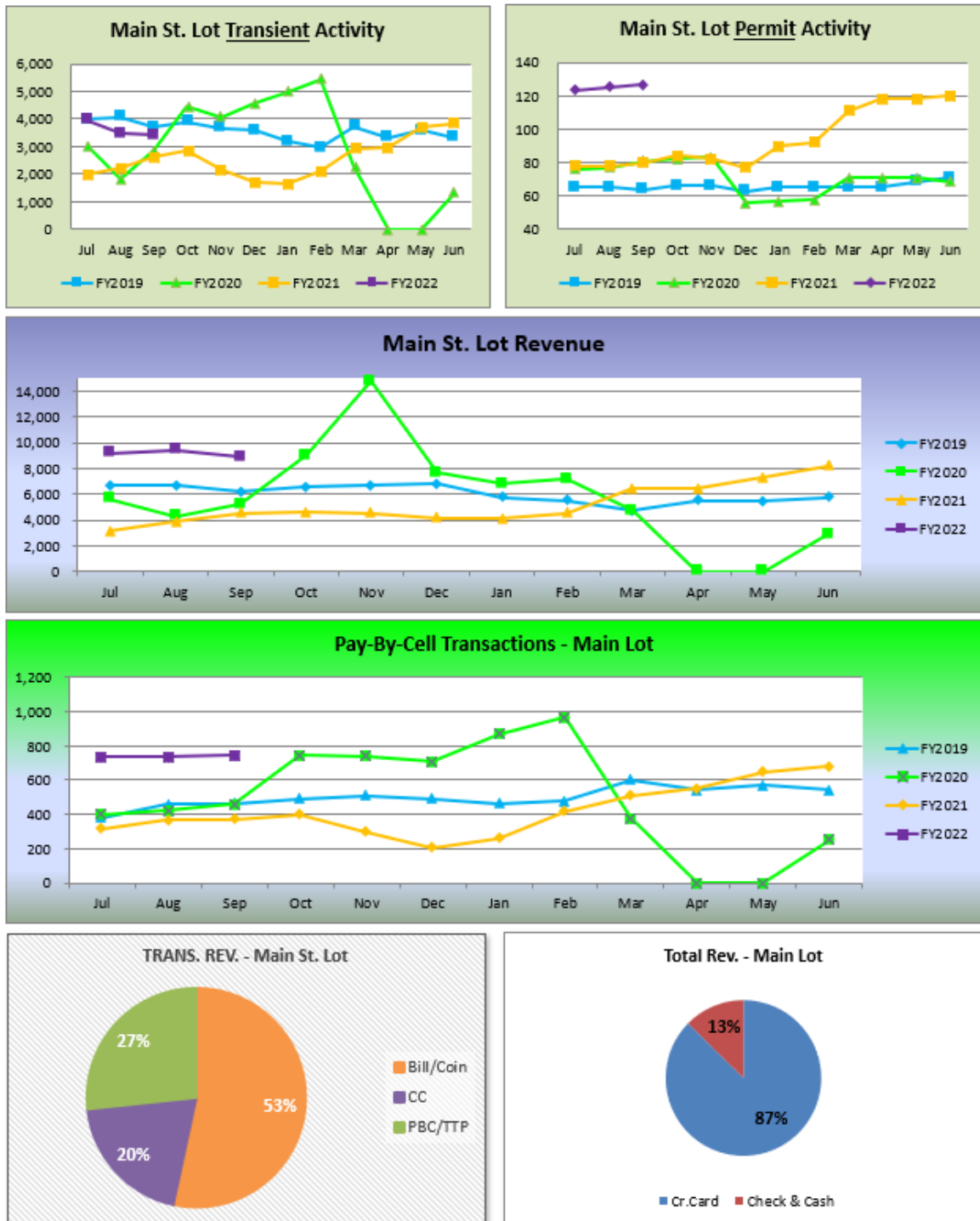
Wall Street Lot

- YTD through September 2021, transient activity was **up 35.1%**, permit activity was **up 15.1%**, and revenue was **up 78.2%** compared to last year.
- For the month of September, transient activity was **down 7.7%** compared to last month and **up 13.6%** compared to last September.
- Revenue was **down 17.1%** compared to last month and **down 62.0%** compared to last September.
- There were **74** monthly permits sold out of 93 available spaces.
- In September, the average PBC transaction was **\$1.62** or an Average Stay of **3.2** hours.
- Average Transient Transaction = **\$1.26** or an Average Stay of **2.5** hours. There is a \$1.00 flat rate after 6:00pm.



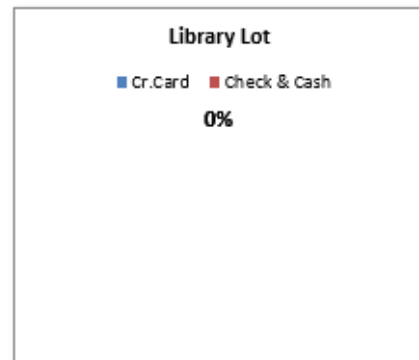
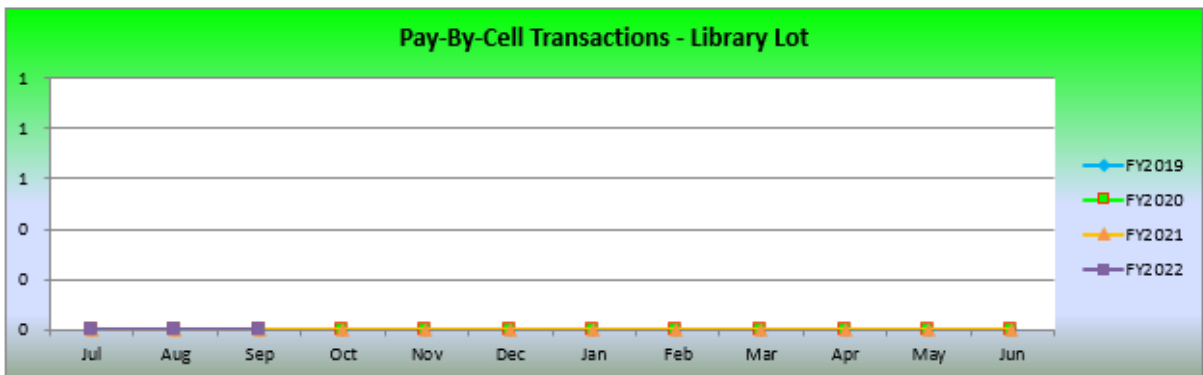
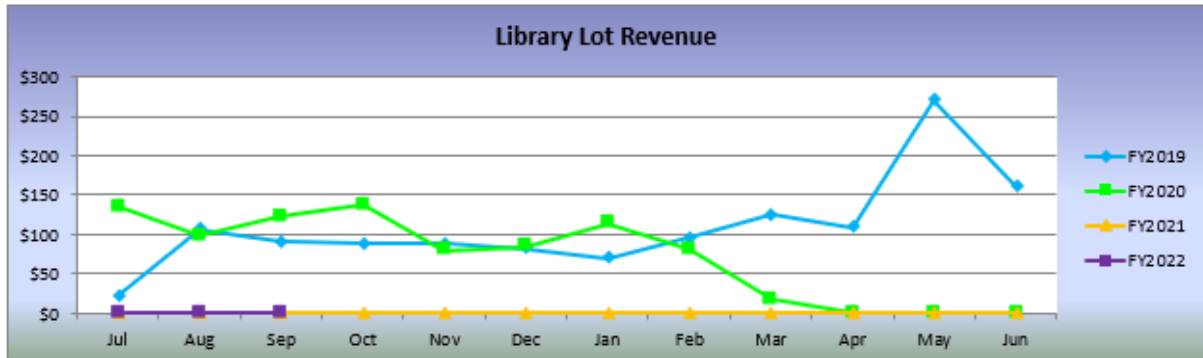
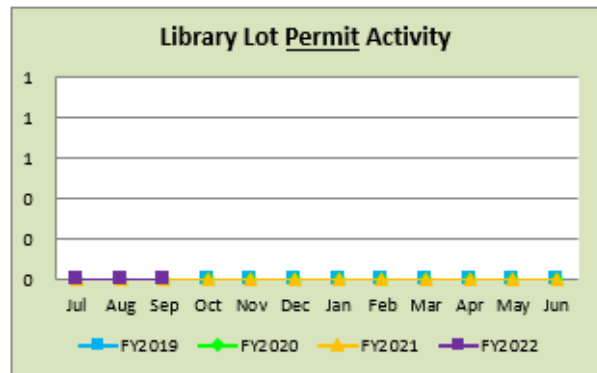
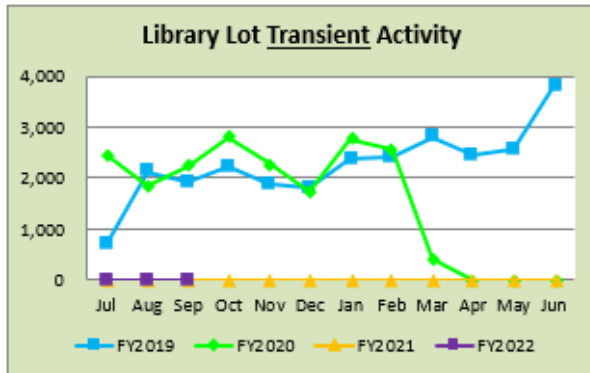
Main Street Lot

- YTD through September 2021, transient activity was **up 59.4%**, permit activity was **up 58.9%**, and revenue was **up 139.1%** compared to last year.
- For the month of September, transient activity was **down 2.6%** compared to last month and **up 30.6%** compared to last September.
- Revenue was **down 5.7%** compared to last month and **up 96.9%** compared to last September.
- There were **127** monthly permits sold out of 93 available spaces.
- In September, the average PBC transaction was **\$1.36** or an Average Stay of **2.7** hours.
- Average Transient Transaction = **\$1.26** or an Average Stay of **2.5** hours. There is a \$1.00 flat rate after 6:00pm.



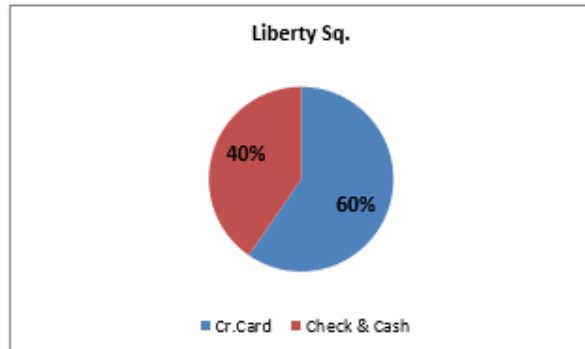
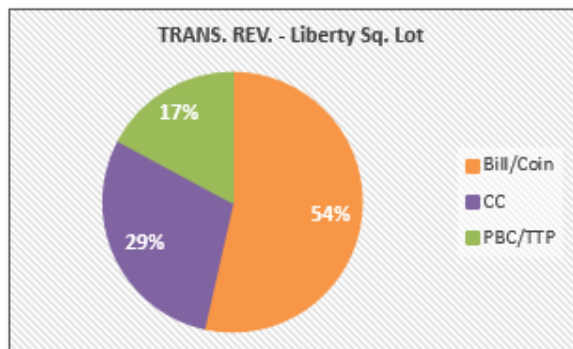
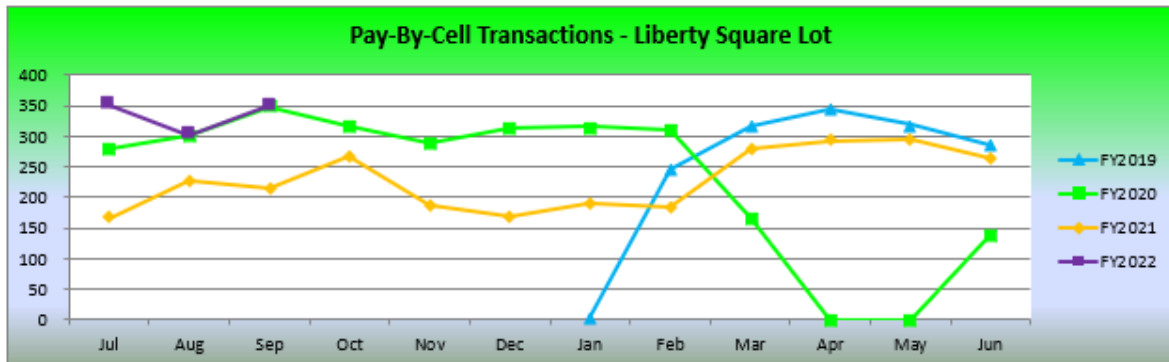
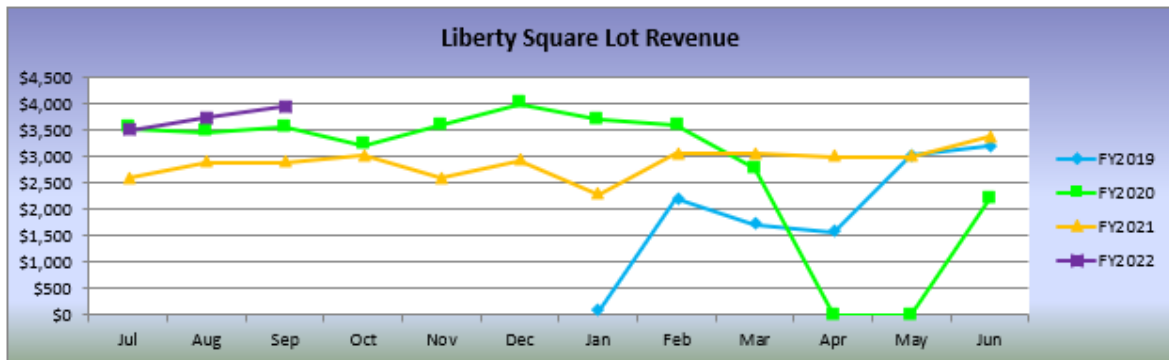
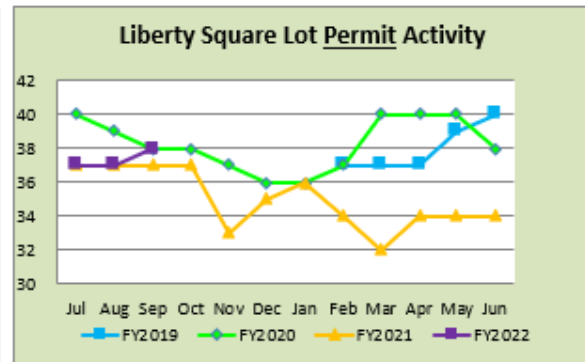
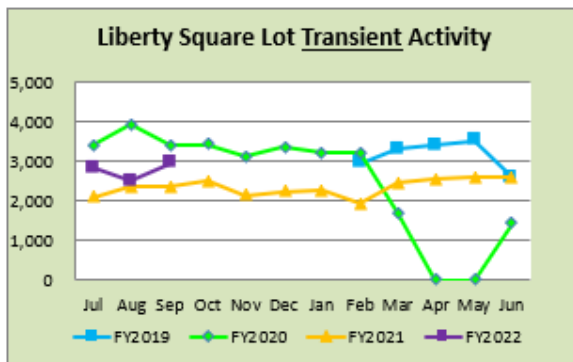
Library Lot

- The Library Lot opened in July 2018. The lot is currently closed.
- Year-to-date through September 2021, transient activity was **down 100.0%**, permits were **not offered**, and revenue was **down 100.0%** compared to last year.
- For the month of September, there was **no** transient activity or revenue collected in the lot.
- There is no PBC activity in this lot. It is currently operated with a gated access control system.



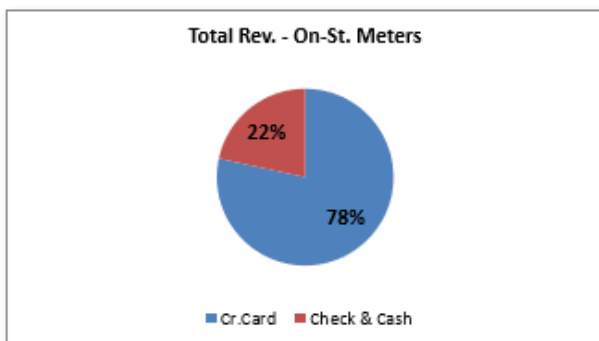
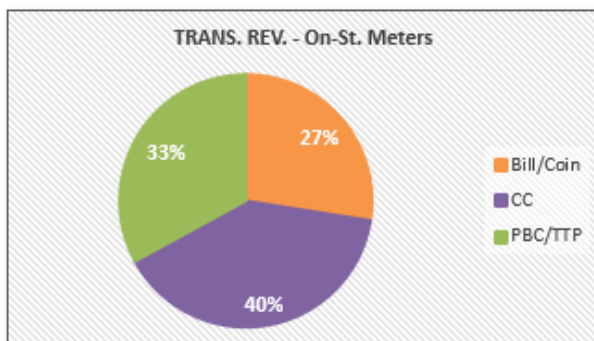
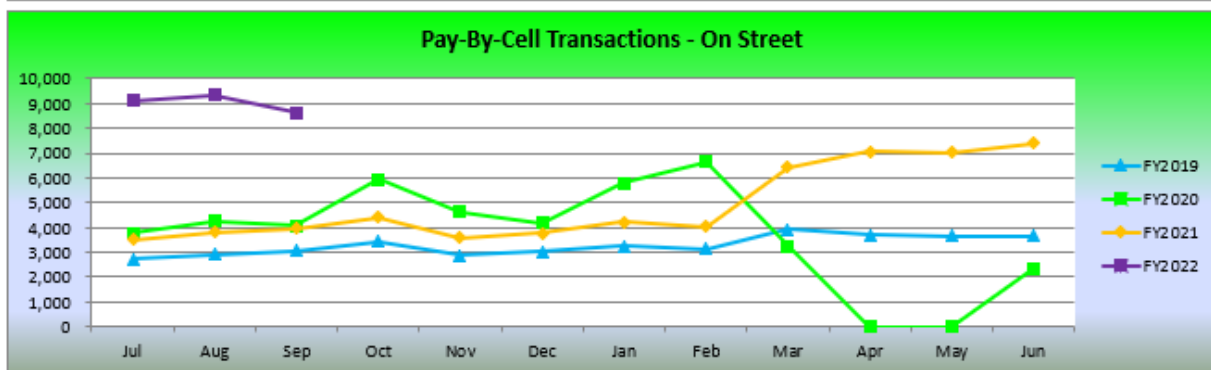
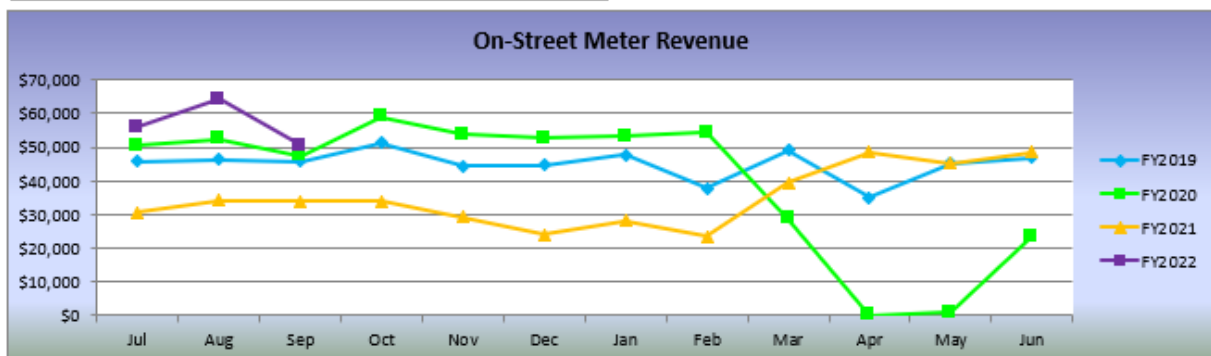
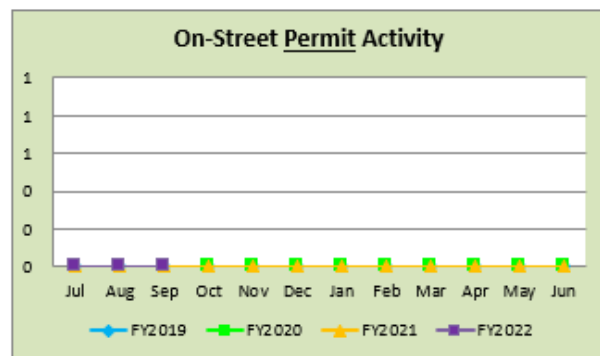
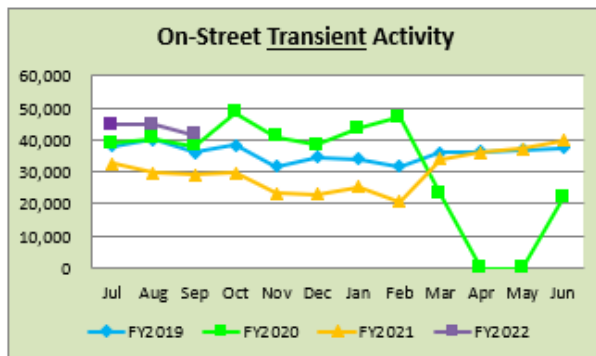
Liberty Square Lot

- YTD through September 2021, transient activity was **up 21.3%**, permit activity was **down 0.9%**, and revenue was **up 33.4%** compared to last year.
- For the month of September, transient activity was **up 17.8%** compared to last month and **up 24.5%** compared to last September.
- Revenue was **up 5.2%** compared to last month and **up 36.3%** compared to last September.
- There were **38** monthly permits sold out of 60 available spaces.
- In September, the average PBC transaction was **\$1.14** or an Average Stay of **2.3** hours.
- Average Transient Transaction = **\$1.09** or an Average Stay of **2.2** hours.



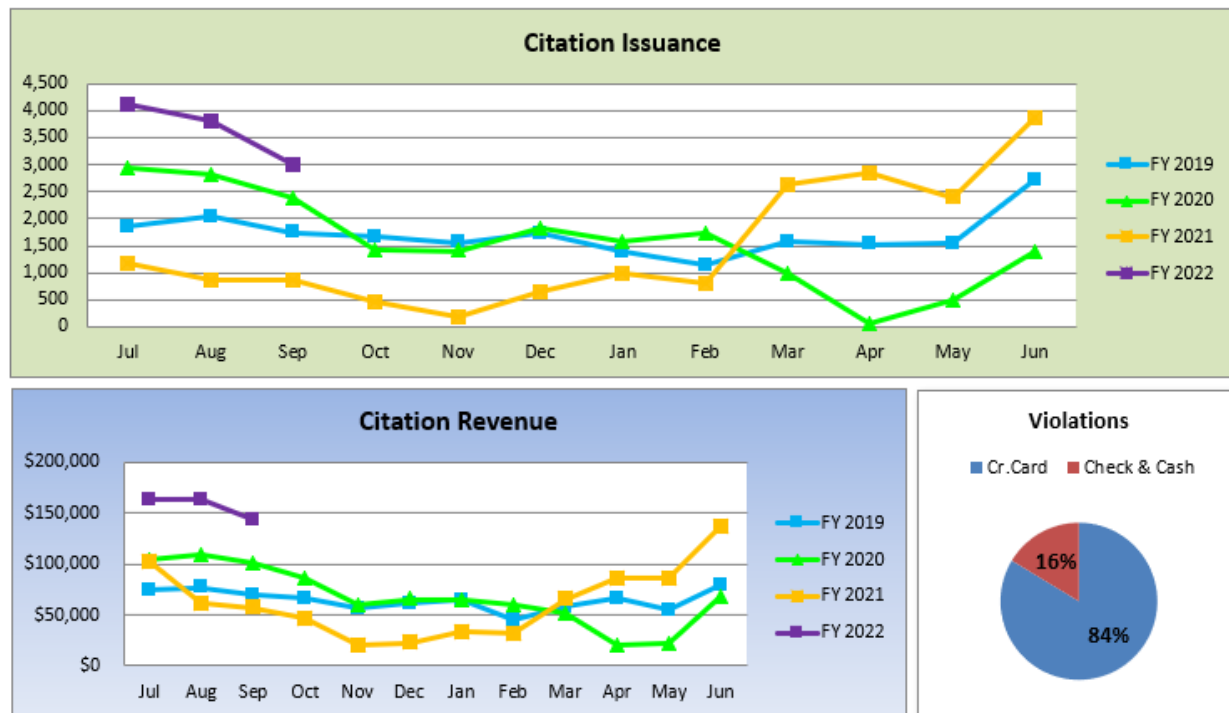
On-Street Parking

- YTD through September 2021, transient activity was **up 43.6%** and revenue was **up 43.6%** compared to last year.
- For the month of September, transient activity was **down 7.1%** compared to last month and **up 43.2%** compared to last September.
- Revenue was **down 21.7%** compared to last month and **up 48.5%** compared to last September.
- In SONO, the average PBC transaction was **\$2.29** or an Average Stay of **1.5** hours.
- In the Wall District, the average PBC transaction was **\$0.80** or an Average Stay of **1.6** hours.
- Average Transient Transaction = **\$1.21** or an Average Stay of **0.8** hours.



Parking Enforcement

- YTD through September 2021, ticket issuance was **up 276.4%** and citation revenue was **up 112.7%** compared to the same period last year.
- Compared to last month, ticket issuance was **down 21.3%** and citation revenue was **down 11.6%**.
- Citation revenue accounts for **25.1%** of system revenues YTD.



Parking Violations Collection Program

Fiscal Year	Delinquent \$ Collected
2013	\$131,458
2014	\$108,435
2015	\$84,233
2016	\$84,628
2017	\$152,412
2018	\$128,025
2019	\$103,032
2020	\$93,378
2021	\$71,346
2022	\$20,073

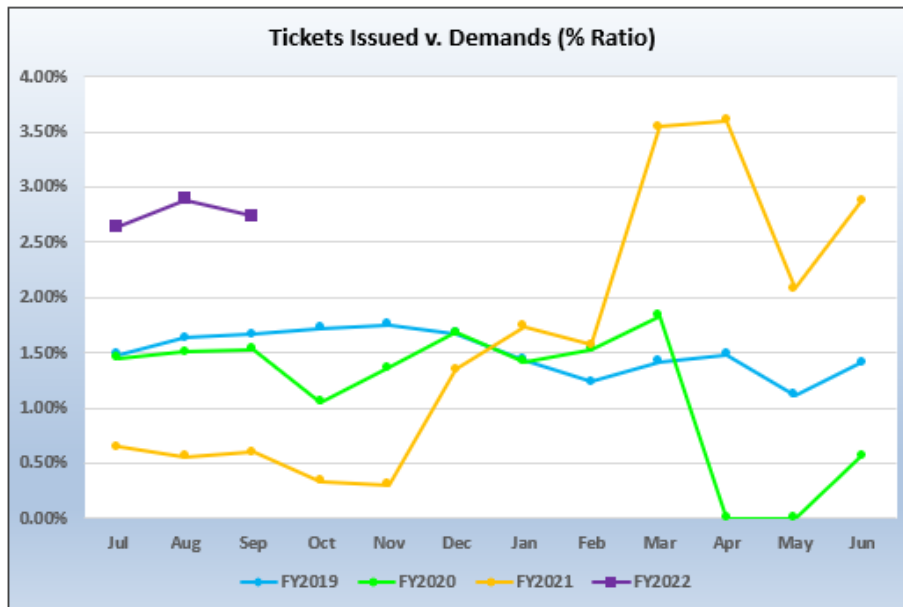
YTD thru September

Booting Activity

Month	# of vehicles booted	Amount Paid
Jul-21	6	\$1,850.00
Aug-21	4	\$1,650.00
Sep-21	8	\$3,250.00
Total	18	\$6,750.00

Tickets Issued v. Demands Analysis

Analysis of the ratio of tickets issued compared to transient demands does not include citations issued at the beaches nor does it include violations issued by the Norwalk Police Department. :



Tickets Issued (NOT including Beaches & Police issued tickets)

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	AVG.
FY2019	1,574	1,843	1,461	1,569	1,515	1,594	1,294	1,072	1,491	1,468	1,131	1,505	17,517	1,460
FY2020	1,602	1,718	1,484	1,160	1,367	1,710	1,514	1,667	851	17	17	223	13,330	1,111
FY2021	397	362	360	201	136	601	916	752	2,529	2,745	1,728	2,689	13,416	1,118
FY2022	3,127	2,993	2,390										8,510	2,837

Transient Demands (NOT including Beaches)

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	AVG.
FY2019	106,168	112,894	87,811	91,061	86,286	95,118	90,170	86,885	104,945	99,209	101,014	106,576	1,168,137	97,345
FY2020	110,327	113,742	96,762	110,459	100,233	101,475	106,779	108,995	46,453	0	0	39,154	934,379	77,865
FY2021	60,962	65,055	60,234	59,448	44,445	44,600	52,682	47,949	71,404	76,193	83,038	93,578	759,588	63,299
FY2022	118,674	103,859	87,480										310,013	103,338

Ratio (%) - Tickets v. Demands

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	AVG.
FY2019	1.48%	1.63%	1.66%	1.72%	1.76%	1.68%	1.44%	1.23%	1.42%	1.48%	1.12%	1.41%	1.51%
FY2020	1.45%	1.51%	1.53%	1.05%	1.36%	1.69%	1.42%	1.53%	1.83%	0.00%	0.00%	0.57%	1.22%
FY2021	0.65%	0.56%	0.60%	0.34%	0.31%	1.35%	1.74%	1.57%	3.54%	3.60%	2.08%	2.87%	1.48%
FY2022	2.63%	2.88%	2.73%										2.75%

Customer Courtesy Program

The program was expanded to include more program days during the pandemic shutdowns. Currently, the program is back to "normal" operations.

Summary of courtesy tickets for September 2021		
	Sep-21	YTD
Number of courtesy card program dates	25	60
Total number of courtesy tickets given	710	1,771
\$ Value of Additional Meter Time	\$355.00	\$734.50
# Violations after Courtesy Time Expired	161	369
\$ value of courtesy tickets	\$13,725	\$35,050

Online Reservations

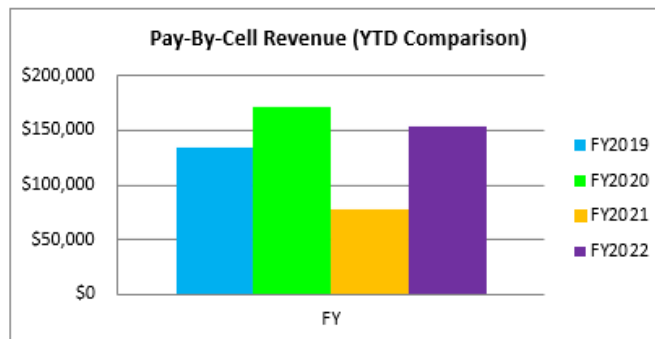
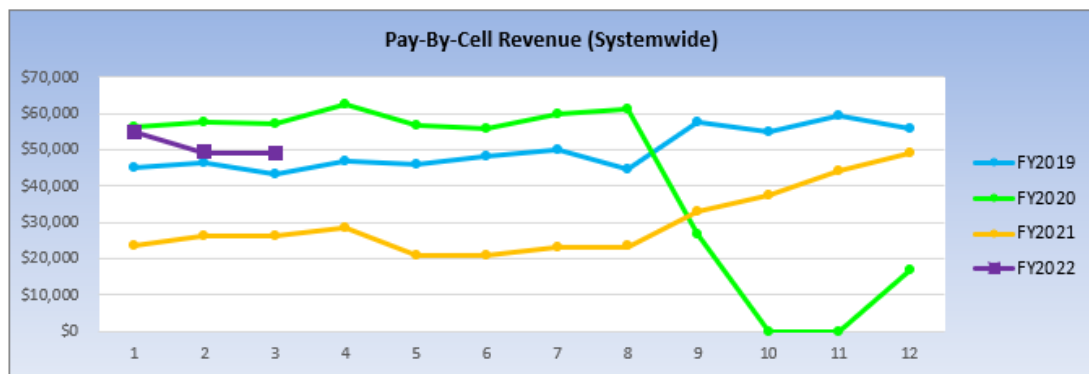
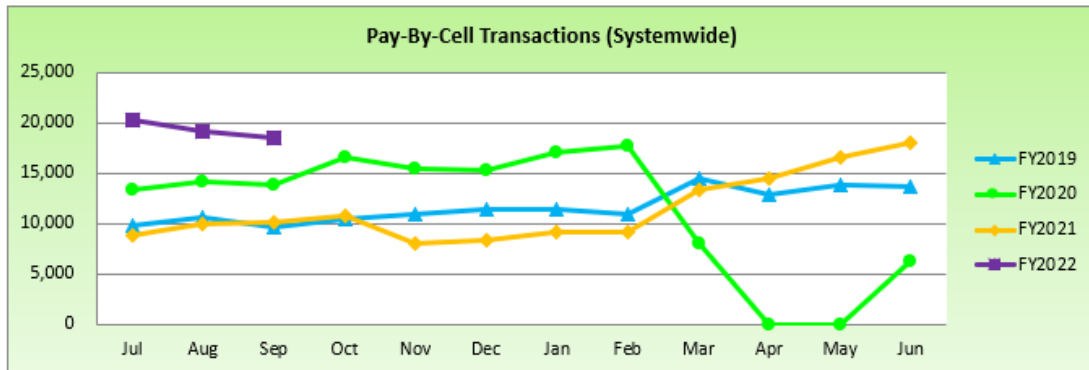
- New payment method introduced at the Maritime Garage and South Norwalk Railroad Garage
- Service rollout date June 8, 2020

Text-to-Park

- New payment method introduced for one-time users and for customers who do not want to download another app on their smart phone
- Service rollout date June 8, 2020

Pay-By-Cell

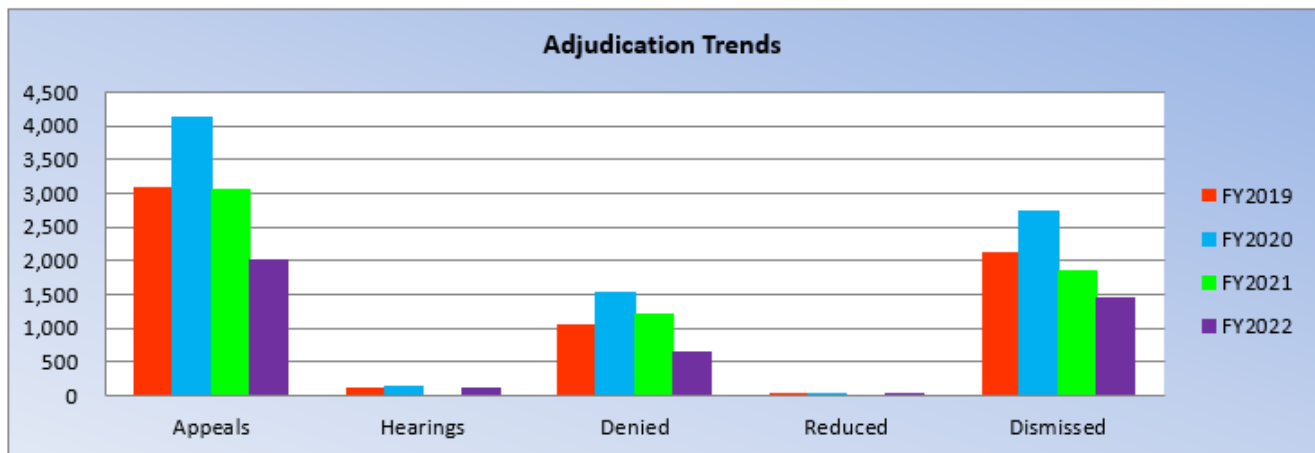
- YTD through September, pay by cell activity was **up 99.6%** and revenue was **up 100.0%** compared to the same period last year.
- Compared to last month, September transactions were **down 2.7%** and revenue was **down 0.8%**.
- The average transaction is **up 2.0% from \$2.58** in August to **\$2.64** per transaction in September.



Adjudication Statistics

SUMMARY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
Tickets Issued	4,121	3,819	3,006										10,946
Appeals	912	522	577										2,011
Hearings	0	26	91										117
Denied	301	54	299										654
Reduced	0	0	31										31
Dismissed	611	494	338										1,443
DISMISSAL RATES													
Appeals													
<i>Denied</i>	301	34	264										599
<i>Dismissed</i>	611	488	313										1,412
Hearings													
<i>Denied - attended</i>	0	1	0										1
<i>Denied - No Show</i>	0	19	35										54
<i>Reduced</i>	0	0	31										31
<i>Dismissed</i>	0	6	25										31

Annual Adjudication Summary



Project Status Report

	Area	Location	Project Type	Description / Update	Status / Completion Date
1	Systemwide	Systemwide	Maintenance	General maintenance continues at all facilities, as needed, including cleaning, litter pick-up, hardware repairs.	On-going
2	Systemwide	Systemwide	Technology	Maintenance & updating pay stations. We are reviewing proposals for upgrading pay stations and Single space meters to 4G modem. 3G Modem is expected to be fully phased out by end of 2022. During this phase out period, 3G modems could have communication failures. We are also reviewing to upgrade some of the existing pay stations as they are nearing their end of life.	April of 2022
3	Systemwide	Systemwide	Technology	Working with our vendors to expand our online validation program.	On-going
4	Systemwide	Systemwide	Branding	Wayfinding signage, regular signages, vehicle raps, logos, uniforms will be changed to reflect the new branding of Norwalk Park. YDG entrance sign, customer service business card, letter heads, envelops, permit website have been completed in September.	On-going
5	Systemwide	Systemwide	Outreach	Visits to the surrounding businesses by staff members:	On-going
				We didn't visit businesses for the month of September	
6	Systemwide	Systemwide	Customer Service	Continue to promote Parkmobile and Text to Park to individuals and businesses	On-going
7					
7	RR stations	SNRR	Maintenance	Facade and other capital improvement at the SNRR Garage.	Jun-22
8	RR stations	SNRR	Maintenance	Repair AC units: clean and sprayed coil condenser and coils and removed debris. Replaced motor.	Sep-21
9	RR Stations	SNRR	Security	Upgrade existing cameras on eastbound side.	Sep-21
10	RR Stations	SNRR	Maintenance	Drainage Clean up on the SNRR Garage	Sep-21
11	RR Stations	SNRR	Maintenance	Painting of stairs on Westbound side and westbound bathrooms. Upgrade of some bathroom equipment.	Sep-21
12	SONO	Webster lot, SNRR Lot and South Main St.	Maintenance	Install bike rack	Nov-21
13	SONO	South Norwalk Station	Maintenance	Power wash windows and sidewalks	Sep-21
14	SONO	Haviland, SNRR, MG	Maintenance	Removing pigeons from Haviland Lower, Maritime and SNRR garage	Oct-21
	SONO	South Main, Webster, SNRR Lot	Maintenance	Install Bike racks at Webster lot, SNRR open Lot and South Main Street.	Nov-21
15	SONO	Haviland	Security	Replaced failing server for Haviland deck cameras.	Sep-21
16	SONO	Webster Lot	Maintenance	Repaired some potholes in the webster Lot	Sep-21
17	SONO	Webster lot	Maintenance	Green infrastructure project	May-22
18	Wall Area	Main Lot	Maintenance	Install bike rack	Oct-21
19	Wall Area	Main Lot	Maintenance	Clean and power wash. An area where we have been getting lots of complaints due to people drinking in the parking Lot. This is an ongoing issue, and we are contacting NPD for assistance.	Sep-21
20	Wall Area	YDG	Maintenance	Drain clean up by customer service office	Sep-21
21	Wall Area	On-Street	Maintenance	Removal of Bollards	Oct-21

Financial Summary Report

September 2021

VARIANCE REPORT
Norwalk Parking Authority
Sep-21

	September 2021	September 2020	Variance \$	Comments
REVENUE				
SOUTH NORWALK DISTRICT				
Maritime Garage	64,991	51,345	13,646	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
Haviland Deck	55,660	41,252	14,408	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
Webster Lot	60,572	41,167	19,405	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
N. Water Lot	17,125	13,055	4,069	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
Liberty Square Lot	3,941	2,892	1,050	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
SUB-TOTAL	202,289	149,711	52,578	
WALL STREET DISTRICT				
Yankee Doodle Garage	19,371	3,070	16,301	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
Wall St. Lot	5,674	3,503	2,171	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
Main St. Lot	8,898	4,519	4,379	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
SUB-TOTAL	33,944	11,092	22,851	
OTHER				
FEMA/State Reimbursement	0	0	0	
Investment Income/Other	22,744	3,718	19,026	Increased investment income.
Meters	47,302	31,856	15,445	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
Violations	144,084	57,437	86,647	Revenue for the month is higher due to consistent enforcement through out the city.
SUB-TOTAL	214,130	93,012	121,118	
NON-RR STATION TOTAL	450,363	253,815	196,547	
RAILROAD STATIONS				
SNRR Garage	61,610	60,024	1,586	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
SNRR EB Lots	17,276	3,364	13,911	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
ENRR Lots	8,175	9,887	(1,712)	Revenue for the month is lower due to slower recovery on permit parking side.
RR STATION TOTAL	87,061	73,275	13,785	
TOTAL SYSTEM REVENUE	537,423	327,091	210,333	
OPERATING EXPENSES				
SONO DISTRICT				
Maritime Garage	69,043	70,200	(1,156)	Consistent Expenditure
Haviland Deck	14,457	12,464	1,993	Consistent Expenditure
Webster Lot	20,802	14,806	5,996	Expenses for the month are higher due to repair and maintenance and parking program expenses.
N. Water Lot	10,000	7,256	2,745	Expenses for the month are higher due to repair and maintenance and parking program expenses.
Liberty Square Lot	2,322	2,267	55	Consistent Expenditure
SUB-TOTAL	116,624	106,992	9,632	
WALL STREET DISTRICT				
Yankee Doodle Garage	19,887	18,829	1,057	Expenses for the month are higher due to repair and maintenance and parking program expenses.
Wall St. Lot	4,125	2,775	1,351	Expenses for the month are higher due to repair and maintenance and parking program expenses.
Main St. Lot	5,097	3,125	1,972	Expenses for the month are higher due to parking program expenses.
Library Lot	2,044	2,076	(32)	Consistent Expenditure
SUB-TOTAL	31,154	26,805	4,349	
OTHER				
Meters/Enforcement	120,190	57,062	63,128	Expenses for the month are higher due to payroll, parking program, service contract and permit management expenses
SUB-TOTAL	120,190	57,062	63,128	
NON-RR STATION TOTAL	267,968	190,859	77,109	
RAILROAD STATIONS				
SNRR Garage	93,227	84,294	8,933	Expenses for the month are higher due to building repair and maintenance and elevator repair and maintenance.
SNRR EB Lots	17,884	12,561	5,323	Expenses for the month are higher due to building repair and maintenance.
ENRR Lots	4,006	5,081	(1,075)	Expenses for the month are lower due to missing allocation to the city administered expenses.
RR STATION TOTAL	115,117	101,935	13,182	
TOTAL OPERATING EXP.	383,085	292,794	90,291	
Debt Svc. P&I	96,635	70,149	26,486	Increased debt service payment for the month.
Reserve & Replacement	11,250	0	11,250	Scheduled payment.
Tot. Debt service	107,885	70,149	37,736	
Sub.Tot Expense	490,970	362,943	128,027	
Total Fund Balance	46,453	(35,852)	82,306	

NOTES:

LAZ Parking Management
Norwalk Parking Authority
For the Three Months Ending September 30, 2021

					Prev.	Year-to-Date				Prev.	Fiscal Year	
	ACTUAL	BUDGET	VARIANCE	% VARIANCE	ACTUAL	ACTUAL	BUDGET	VARIANCE	% VARIANCE	ACTUAL YTD	FORECAST	ANNUAL BUDGET
PARKING REVENUE												
Monthly Parking	181,655.55	197,214.28	(15,558.73)	(7.89%)	159,800.54	529,066.03	591,642.84	(62,576.81)	(10.58%)	525,173.94		2,366,571.36
Transient Parking	162,376.22	176,613.81	(14,237.59)	(8.06%)	89,142.31	676,385.12	541,128.32	135,256.80	25.00%	275,195.72		2,568,690.84
Meter Revenue (Sono)	50,305.46	30,648.33	19,657.13	64.14%	33,879.31	170,486.80	94,116.49	76,370.31	80.95%	98,742.27		466,557.65
Parking Violation	144,234.39	97,100.16	47,134.23	48.54%	57,437.25	471,454.64	301,892.64	169,562.00	56.17%	221,610.25		782,088.96
Less: Refunds	(359.29)	0.00	(359.29)	0.00%	0.00	(365.29)	0.00	(365.29)	0.00%	(645.00)		0.00
Less: Sales Tax	(23,532.79)	(24,150.68)	617.89	(2.56%)	(16,886.87)	(82,142.70)	(73,261.62)	(8,881.08)	12.12%	(53,666.99)		(322,534.64)
TOTAL PARKING REVENUE	514,679.54	477,425.90	37,253.64	7.80%	323,372.54	1,764,884.60	1,455,618.67	309,265.93	21.25%	1,066,410.19		5,861,374.17
OTHER REVENUE												
Art Program	0.00	100.00	(100.00)	(100.00%)	0.00	0.00	300.00	(300.00)	(100.00%)	0.00		1,200.00
Lease Income - SNRR/MTG	3,041.97	2,982.98	58.99	1.98%	2,983.01	9,125.91	8,948.94	176.97	1.98%	7,681.47		35,795.76
Lease Income - Webster												
Lease Income - YDG	418.00	1,100.00	(682.00)	(62.00%)	418.00	1,254.00	3,300.00	(2,046.00)	(62.00%)	836.00		13,200.00
SNRR/ENRR Concessions	0.00	3,403.00	(3,403.00)	(100.00%)	0.00	0.00	10,209.00	(10,209.00)	(100.00%)	0.00		40,836.00
Advertising Revenue	18,954.82	1,166.66	17,788.16	1,524.71%	0.00	18,954.82	3,499.98	15,454.84	441.57%	0.00		13,999.92
Investment Income	0.00	666.67	(666.67)	(100.00%)	0.00	0.00	2,000.01	(2,000.01)	(100.00%)	0.00		8,000.04
ATM Machines	329.00	333.33	(4.33)	(1.30%)	317.00	1,026.00	999.99	26.01	2.60%	936.00		3,999.96
TOTAL OTHER REVENUE	22,743.79	9,752.64	12,991.15	133.21%	3,718.01	30,360.73	29,257.92	1,102.81	3.77%	9,453.47		117,031.68
TOTAL SYSTEM REVENUE	537,423.33	487,178.54	50,244.79	10.31%	327,090.55	1,795,245.33	1,484,876.59	310,368.74	20.90%	1,075,863.66		5,978,405.85
OPERATING EXPENSES												
Gross Wages	98,229.23	97,078.31	1,150.92	1.19%	94,005.10	336,187.37	339,774.08	(3,586.71)	(1.06%)	310,723.45		1,262,018.02
Payroll Taxes	12,028.53	12,280.40	(251.87)	(2.05%)	11,494.16	39,387.36	42,981.42	(3,594.06)	(8.36%)	38,114.11		159,645.24
Worker's Compensation	3,993.66	4,077.29	(83.63)	(2.05%)	3,816.26	14,117.38	14,270.52	(153.14)	(1.07%)	12,645.12		53,004.78
Group Health Insurance	10,584.48	10,193.23	391.25	3.84%	11,194.76	34,860.77	35,676.30	(815.53)	(2.29%)	33,584.28		132,511.98
401(k) Company Match	1,901.74	1,941.55	(39.81)	(2.05%)	1,817.29	6,722.60	6,795.45	(72.85)	(1.07%)	6,021.50		25,240.20
Security Services	4,844.58	10,833.34	(5,988.76)	(55.28%)	0.00	16,774.65	32,500.02	(15,725.37)	(48.39%)	9,773.17		130,000.08
Equipment Expense	3.96	8,333.33	(8,329.37)	(99.95%)	0.00	3.96	24,999.99	(24,996.03)	(99.98%)	688.60		99,999.96
Vehicle Expense	5,243.90	7,499.99	(2,256.09)	(30.08%)	2,354.22	16,256.27	22,499.97	(6,243.70)	(27.75%)	6,054.66		89,999.88
Building Repair & Maintenance	46,033.75	27,146.66	18,887.09	69.57%	15,509.92	136,949.78	84,494.98	52,454.80	62.08%	76,250.70		374,694.92
Sanitation Expense	923.15	1,660.00	(736.85)	(44.39%)	1,982.45	9,594.62	4,980.00	4,614.62	92.66%	5,809.41		19,920.00
Operating Expenses	7,161.08	8,333.33	(1,172.25)	(14.07%)	4,714.41	26,303.70	24,999.99	1,303.71	5.21%	19,381.74		99,999.96
Elevator Repair & Maintenance	3,072.81	2,300.00	772.81	33.60%	0.00	3,312.81	6,900.00	(3,587.19)	(51.99%)	4,389.03		27,600.00
Snow Removal	0.00	0.00	0.00	0.00%	0.00	0.00	0.00	0.00	0.00%	0.00		275,000.00
Signage	1,052.90	4,166.68	(3,113.78)	(74.73%)	0.00	3,349.10	12,500.00	(9,150.90)	(74.81%)	780.00		50,000.16
Tickets	270.00	1,250.02	(980.02)	(78.40%)	0.00	20,312.05	3,750.06	16,561.99	441.65%	441.65%		15,000.24
Liability Insurance	12,900.77	12,073.02	827.75	6.86%	7,852.81	43,093.79	36,811.44	6,282.35	17.07%	25,828.99		147,448.99
Maritime Garage Condo Fees	1,779.45	1,925.76	(146.31)	(7.60%)	1,779.45	5,338.35	5,777.28	(438.93)	(7.60%)	5,338.35		23,109.12
Uniforms	0.00	833.32	(833.32)	(100.00%)	0.00	0.00	2,499.96	(2,499.96)	(100.00%)	2,326.00		9,999.84
Management Fees LAZ	8,333.33	8,333.33	0.00	0.00%	8,333.33	24,999.99	24,999.99	0.00	0.00%	24,999.99		99,999.96
Bank and Credit Card Fees	25,719.14	13,900.33	11,818.81	85.03%	17,346.91	76,824.42	42,309.12	34,515.30	81.58%	44,681.05		172,520.82
Office Expense	2,454.56	2,407.09	47.47	1.97%	0.00	3,275.79	7,221.27	(3,945.48)	(54.64%)	2,917.19		28,885.08
Service Contract	30,869.49	10,416.66	20,452.83	196.35%	(685.37)	59,596.87	31,249.98	28,346.89	90.71%	17,883.84		124,999.92
Utilities	5,047.11	7,535.76	(2,488.65)	(33.02%)	5,907.43	11,986.66	22,607.28	(10,620.62)	(46.98%)	12,314.87		90,429.12
Telephone	9,271.24	7,426.21	1,845.03	24.84%	8,825.95	25,681.44	22,278.63	3,402.81	15.27%	28,472.11		89,114.52
Permit/Violation Management	10,824.13	8,333.33	2,490.80	29.89%	15,341.98	39,284.82	24,999.99	14,284.83	57.14%	24,822.40		99,999.96
Marketing and Communication	875.00	5,000.00	(4,125.00)	(82.50%)	0.00	2,564.00	15,000.00	(12,436.00)	(82.91%)	2,206.47		60,000.00
Parking Program	16,657.25	8,333.33	8,323.92	99.89%	0.00	27,451.50	24,999.99	2,451.51	9.81%	0.00		99,999.96
Contingency Fund	0.00	4,166.68	(4,166.68)	(100.00%)	0.00	0.00	12,500.04	(12,500.04)	(100.00%)	0.00		50,000.16
TOTAL OPERATING EXPENSES	320,075.24	287,778.95	32,296.29	11.22%	211,591.06	984,030.05	930,377.79	53,652.26	5.77%	716,007.03		3,911,142.87
CITY ADMINISTERED EXPENSES												
Enforcement Officers Wages	0.00	0.00	0.00	0.00%	5,296.12	0.00	0.00	0.00	0.00%	42,778.31		0.00
Other City Payroll Expenses	38,333.35	38,333.35	0.00	0.00%	28,041.59	115,000.05	115,000.05	0.00	0.00%	84,124.77		460,000.20
Social Security	0.00	0.00	0.00	0.00%	2,550.08	0.00	0.00	0.00	0.00%	7,650.24		0.00
Health Insurance	0.00	0.00	0.00	0.00%	8,365.05	0.00	0.00	0.00	0.00%	25,095.15		0.00
Worker's Compensation	0.00	0.00	0.00	0.00%	237.71	0.00	0.00	0.00	0.00%	713.13		0.00
Pension	0.00	0.00	0.00	0.00%	4,551.82	0.00	0.00	0.00	0.00%	13,655.46		0.00
City Provided Liability Insurance	0.00	0.00	0.00	0.00%	4,167.92	0.00	0.00	0.00	0.00%	12,503.76		0.00
Unemployment	0.00	0.00	0.00	0.00%	72.26	0.00	0.00	0.00	0.00%	216.78		0.00
Electric	19,212.62	19,212.62	0.00	0.00%	19,212.62	57,637.86	57,637.86	0.00	0.00%	57,637.86		230,551.44
Sewer	922.18	922.18	0.00	0.00%	0.00	2,766.54	2,766.54	0.00	0.00%	0.00		11,066.16
Professional Services	3,750.00	3,750.00	0.00	0.00%	8,333.00	11,250.00	11,250.00	0.00	0.00%	24,999.00		45,000.00
Business Expense	374.97	374.97	0.00	0.00%	374.97	1,124.91	1,124.91	0.00	0.00%	1,124.91		4,499.64
Legal Service Retainer	416.66	416.66	0.00	0.00%	0.00	1,249.98	1,249.98	0.00	0.00%	0.00		4,999.92
TOTAL CITY ADMINISTERED EXPENSES	63,009.78	63,009.78	0.00	0.00%	81,203.14	189,029.34	189,029.34	0.00	0.00%	270,499.37		756,117.36
SUBTOTAL OPERATING EXPENSES	383,085.02	350,788.73	32,296.29	9.21%	292,794.20	1,173,059.39	1,119,407.13	53,652.26	4.79%	986,506.40		4,667,260.23
Debt Service Interest	30,327.70	30,327.70	0.00	0.00%	19,539.93	90,983.10	90,983.10	0.00	0.00%	58,619.79		363,932.40
Debt Service Principle	66,307.17	66,307.17	0.00	0.00%	50,608.88	198,921.51	198,921.51	0.00	0.00%	151,825.74		795,686.04
SUBTOTAL DEBT SERVICE	96,634.87	96,634.87	0.00	0.00%	70,148.81	289,904.61	289,904.61	0.00	0.00%	210,445.53		1,159,618.44
Capital Reserve and Replacement	11,249.99	11,249.99	0.00	0.00%	0.00	33,749.97	33,749.97	0.00	0.00%	0.00		134,999.88
TOTAL EXPENSES	490,969.88	458,673.59	32,296.29	7.04%	362,942.71	1,496,713.97	1,443,061.71	53,652.26	3.72%	1,196,951.93		5,961,878.55
Fund Balance	46,453.45	28,504.95	17,948.50	62.97%	(35,852.16)	298,531.36	41,814.88	256,716.48	613.94%	(121,088.27)		16,527.30

Income Statement (by Location)
Norwalk Parking Authority
09/30/2021

	CURRENT MONTH						YEAR-TO-DATE					
	Actual 2021	Budget	Var \$	Var %	Actual 2020	Var 2020	Actual 2021	Budget	Variance \$	Variance %	Actual 2020	Var 2020
REVENUE												
<i>SOUTH NORWALK DISTRICT</i>												
Maritime Garage	64,991	77,141	(12,150)	-16%	51,345	13,646	327,922	228,192	99,730	44%	164,481	163,442
Haviland Deck	55,660	58,588	(2,928)	-5%	41,252	14,408	179,493	175,763	3,730	2%	139,450	40,042
Webster Lot	60,572	62,489	(1,918)	-3%	41,167	19,405	194,087	194,546	(460)	0%	101,802	92,285
N. Water Lot	17,125	16,675	449	3%	13,055	4,069	71,563	63,077	8,486	13%	41,299	30,263
Liberty Square Lot	3,941	4,341	(399)	-9%	2,892	1,050	11,186	13,022	(1,836)	-14%	8,388	2,798
SUB-TOTAL	202,289	219,234	(16,946)	-8%	149,711	52,578	784,250	674,600	109,650	16%	455,420	328,830
<i>WALL STREET DISTRICT</i>												
Yankee Doodle Garage	19,371	11,645	7,726	66%	3,070	16,301	38,049	35,054	2,995	9%	44,812	(6,762)
Wall St. Lot	5,674	4,857	818	17%	3,503	2,171	18,345	14,570	3,775	26%	10,295	8,051
Main St. Lot	8,898	7,014	1,885	27%	4,519	4,379	27,522	21,042	6,480	31%	11,510	16,012
Belden Ave Library Lot	0	109	(109)	-100%	0	-	0	326	(326)	-100%	0	0
SUB-TOTAL	33,944	23,624	10,320	44%	11,093	22,851	83,916	70,993	12,924	18%	66,616	17,300
<i>OTHER</i>												
FEMA/State Reimbursement	0	-	0	0	0	-	0	0	0	0	0	0
Investment Income/Other	22,744	9,753	12,991	133%	3,718	19,026	30,361	29,258	1,103	4%	9,453	20,907
Meters	47,302	28,818	18,483	64%	31,856	15,445	160,307	88,591	71,716	81%	92,847	67,461
Violations	144,084	97,100	46,984	48%	57,437	86,647	471,305	301,893	169,412	56%	221,260	250,044
SUB-TOTAL	214,130	135,671	78,459	58%	93,011	121,118	661,973	419,742	242,231	58%	323,560	338,412
NON-RR STATION TOTAL	450,363	378,530	71,833	19%	253,815	196,547	1,530,139	1,165,334	364,805	31%	845,596	684,543
<i>RAILROAD STATIONS</i>												
SNRR Garage	61,610	77,745	(16,135)	-21%	60,024	1,586	187,842	231,397	(43,554)	-19%	190,036	(2,194)
SNRR EB Lots	17,276	19,329	(2,053)	-11%	3,364	13,911	52,879	53,419	(540)	-1%	8,596	44,282
ENRR Lots	8,175	11,576	(3,401)	-29%	9,887	(1,712)	24,385	34,727	(10,342)	-30%	31,635	(7,250)
RR STATION TOTAL	87,061	108,649	(21,588)	-20%	73,275	13,785	265,106	319,542	(54,436)	-17%	230,267	34,839
TOTAL SYSTEM REVENUE	537,423	487,179	50,245	(0)	327,091	210,333	1,795,245	1,484,877	310,369	0	1,075,864	719,382
OPERATING EXPENSES												
<i>SOMO DISTRICT</i>												
Maritime Garage	69,043	65,745	3,298	5%	70,200	(1,156)	243,596	214,666	28,931	13%	230,764	12,832
Haviland Deck	14,457	27,876	(13,419)	-48%	12,464	1,993	50,510	86,719	(36,209)	-42%	37,300	13,210
Webster Lot	20,802	36,659	(15,857)	-43%	14,806	5,996	66,753	115,428	(48,675)	-42%	42,896	23,857
N. Water Lot	10,000	10,517	(516)	-5%	7,256	2,745	27,879	32,976	(5,096)	-15%	22,622	5,258
Liberty Square Lot	2,322	4,182	(1,860)	-44%	2,267	55	7,288	12,874	(5,585)	-43%	6,393	895
SUB-TOTAL	116,624	144,979	(28,354)	-20%	106,992	9,632	396,028	462,662	(66,634)	-14%	339,975	56,053
<i>WALL STREET DISTRICT</i>												
Yankee Doodle Garage	19,887	16,861	3,026	18%	18,829	1,057	61,006	53,600	7,406	14%	63,041	(2,035)
Wall St. Lot	4,125	6,940	(2,815)	-41%	2,775	1,351	19,088	21,865	(2,776)	-13%	8,079	11,009
Main St. Lot	5,097	6,958	(1,861)	-27%	3,125	1,972	16,153	21,918	(5,765)	-26%	8,812	7,340
Belden Ave Library Lot	2,044	2,864	(820)	-29%	2,076	(32)	5,903	9,294	(3,390)	-36%	6,195	(291)
SUB-TOTAL	31,154	33,623	(2,470)	-7%	26,805	4,349	102,150	106,676	(4,526)	-4%	86,127	16,023
<i>OTHER</i>												
Administration	0	-	0	0	0	-	0	0	0	0	0	0
Snow Removal - FEMA	0	-	0	0	0	-	0	0	0	0	0	0
Meters/Enforcement	120,190	69,959	50,231	72%	57,062	63,128	298,832	222,798	76,035	34%	219,610	79,222
SUB-TOTAL	120,190	69,959	50,231	72%	57,062	63,128	298,832	222,798	76,035	34%	219,610	79,222
NON-RR STATION TOTAL	267,968	248,561	19,406	8%	190,859	77,109	797,010	792,135	4,875	1%	645,713	151,298
<i>RAILROAD STATIONS</i>												
SNRR Garage	93,227	70,008	23,219	33%	84,294	8,933	316,335	227,905	88,430	39%	289,731	26,604
SNRR EB Lots	17,884	24,079	(6,195)	-26%	12,561	5,323	48,349	74,088	(25,738)	-35%	35,136	13,213
ENRR Lots	4,006	8,141	(4,134)	-51%	5,081	(1,075)	11,365	25,279	(13,915)	-55%	15,926	(4,562)
RR STATION TOTAL	115,117	102,227	12,890	13%	101,935	13,182	376,049	327,272	48,777	15%	340,794	35,255
TOTAL OPERATING EXP.	383,085	350,789	32,296	9%	292,794	90,291	1,173,059	1,119,407	53,652	5%	986,506	186,553
Debt Svc. P&I	96,635	96,635	0	0%	70,149	26,486	289,905	289,905	0	0%	210,446	79,459
Reserve & Replacement	11,250	11,250	0	0%	0	11,250	33,750	33,750	0	0%	0	33,750
Sub.Total Debt service	107,885	107,885	0	0%	70,149	37,736	323,655	323,655	0	0%	210,446	113,209
TOTAL EXPENSES	490,970	458,674	32,296	7%	362,943	128,027	1,496,714	1,443,062	53,652	4%	1,196,952	299,762
Fund Balance	46,453	28,505	17,949	63%	(35,852)	82,306	298,531	41,815	256,716	614%	(121,088)	419,620

Summary Income Statement
Norwalk Parking Authority
For the Period Ending September, 2021

		CURRENT MONTH					YEAR-TO-DATE					FISCAL YEAR	
		Actual	Budget	Var \$	Var %	Actual PY	Actual	Budget	Var \$	Var %	Actual PY	Forecast	Budget
REVENUES:													
Parking Revenue		514,680	477,426	37,254	7.8%	323,373	1,764,885	1,455,619	309,266	21.2%	1,066,410		7,194,148
Other Revenue		22,744	9,753	12,991	133.2%	3,718	30,361	29,258	1,103	3.8%	9,453		126,600
Total System Revenue		537,423	487,179	50,245	10.3%	327,091	1,795,245	1,484,877	310,369	20.9%	1,075,864	0	7,320,748
EXPENSES:													
Operations		320,075	287,779	32,296	11.2%	211,591	984,030	930,378	53,652	5.8%	716,007		5,221,903
City Support/Admin Svcs		63,010	63,010	0	0.0%	81,203	189,029	189,029	-	0.0%	270,499		946,452
Debt Service		96,635	96,635	0	0.0%	70,149	289,905	289,905	-	0.0%	210,446		841,782
Capital Reserve &Replacement		11,250	11,250	0	0.0%	0	33,750	33,750	-	0.0%	0		135,000
Total Expenses		490,970	458,674	32,296	7.0%	362,943	1,496,714	1,443,062	53,652	3.7%	1,196,952	0	7,145,136
Fund Balance		46,453	28,505	17,948	63.0%	(35,852)	298,531	41,815	256,716	613.9%	(121,088)	0	175,611

Norwalk Parking Authority
FY 2020/2021

[illegible]

Norwalk Parking Authority
FY 2020/2021

Webster Lot

North Water Lot

Wall St. Lot

Main St. Lot

Revenues	3,107	3,883	4,519	11,510
Operations	1,001	1,393	1,478	3,873
City Support/Admin Svcs	1,646	1,646	1,646	4,939
Debt Service	0	0	0	0
Capital Res. & Repl.	0	0	0	0

FY 2020/2021

[illegible]

Summary Trend Report (by Location)

Norwalk Parking Authority

FY 2021/2022

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
<u>Meters/Violations</u>															
Revenues	216,679	223,547	191,386										631,612		
Operations	84,933	72,242	109,456										266,632	42%	68%
City Support/Admin Svcs	10,734	10,734	10,734										32,201	5%	8%
Debt Service	27,726	27,726	27,726										83,178	13%	21%
Capital Res. & Repl.	2,765	2,765	2,765										8,295	1%	2%
Expenses	126,158	113,467	150,681	0	0	0	0	0	0	0	0	0	390,306		
Balance	90,521	110,080	40,705	0	0	0	0	0	0	0	0	0	241,306	38%	
														100%	100%
<u>SNRR Garage/Lot</u>															
Revenues	83,467	85,150	89,428										258,044		
Operations	125,040	93,137	93,413										311,590	121%	80%
City Support/Admin Svcs	17,698	17,698	17,698										53,094	21%	14%
Debt Service	5,460	5,460	5,460										16,381	6%	4%
Capital Res. & Repl.	2,168	2,168	2,168										6,503	3%	2%
Expenses	150,366	118,463	118,739	0	0	0	0	0	0	0	0	0	387,569		
Balance	(66,900)	(33,314)	(29,311)	0	0.00	0	0	0	0	0	0	0	(129,524)	-50%	
														100%	100%
<u>Maritime Garage</u>															
Revenues	149,858	113,073	72,628										335,559		
Operations	79,978	73,896	58,704										212,578	63%	55%
City Support/Admin Svcs	10,339	10,339	10,339										31,018	9%	8%
Debt Service	46,392	46,392	46,392										139,175	41%	36%
Capital Res. & Repl.	1,077	1,077	1,077										3,231	1%	1%
Expenses	137,786	131,705	116,512	0	0	0	0	0	0	0	0	0	386,003		
Balance	12,072	(18,632)	(43,885)	0	0	0	0	0	0	0	0	0	(50,444)	-15%	
														100%	100%
<u>Haviland Deck</u>															
Revenues	59,696	64,137	55,660										179,493		
Operations	16,153	8,084	8,548										32,785	18%	39%
City Support/Admin Svcs	5,908	5,908	5,908										17,725	10%	21%
Debt Service	10,218	10,218	10,218										30,654	17%	36%
Capital Res. & Repl.	1,264	1,264	1,264		0	0	0	0		0		0	3,791	2%	4%
Expenses	33,543	25,474	25,938	0	0	0	0	0	0	0	0	0	84,955		
Balance	26,152	38,663	29,722	0	0	0	0	0	0	0	0	0	94,537	53%	
														100%	100%
<u>Yankee Doodle Gar.</u>															
Revenues	12,713	6,802	23,936										43,450		
Operations	18,593	15,747	16,497										50,837	117%	79%
City Support/Admin Svcs	3,390	3,390	3,390										10,169	23%	16%
Debt Service	633	633	633										1,898	4%	3%
Capital Res. & Repl.	521	521	521	0	0	0	0	0	0	0	0	0	1,563	4%	2%
Expenses	23,136	20,290	21,040	0	0	0	0	0	0	0	0	0	64,467		
Balance	(10,423)	(13,489)	2,895	0	0	0	0	0	0	0	0	0	(21,017)	-48%	
														100%	100%
<u>Webster Lot</u>															
Revenues	62,925	70,590	60,572										194,087		
Operations	21,326	10,505	13,742										45,573	23%	58%

Summary Trend Report (by Location)

Norwalk Parking Authority

FY 2021/2022

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
City Support/Admin Svcs	7,060	7,060	7,060										21,180	11%	27%
Debt Service	2,569	2,569	2,569										7,707	4%	10%
Capital Res. & Repl.	1,525	1,525	1,525										4,575	2%	6%
Expenses	32,481	21,659	24,896	0	0	0	0	0	0	0	0	0	79,035		
Balance	30,444	48,931	35,676	0	0	0	0	0	0	0	0	0	115,051	59%	
														100%	100%
North Water Lot															
Revenues	23,223	31,215	17,125										71,563		
Operations	7,912	5,386	7,710										21,009	29%	67%
City Support/Admin Svcs	2,290	2,290	2,290										6,871	10%	22%
Debt Service	597	597	597										1,792	3%	6%
Capital Res. & Repl.	575	575	575										1,726	2%	5%
Expenses	11,375	8,849	11,173	0	0	0	0	0	0	0	0	0	31,398		
Balance	11,848	22,366	5,951	0	0	0	0	0	0	0	0	0	40,165	56%	
														100%	100%
Wall St. Lot															
Revenues	5,826	6,845	5,674										18,345		
Operations	9,473	2,516	2,638										14,627	80%	66%
City Support/Admin Svcs	1,487	1,487	1,487										4,461	24%	20%
Debt Service	595	595	595										1,785	10%	8%
Capital Res. & Repl.	384	384	384	0	0	0	0	0	0	0	0	0	1,151	6%	5%
Expenses	11,938	4,982	5,104	0	0	0	0	0	0	0	0	0	22,024		
Balance	(6,112)	1,863	570	0	0	0	0	0	0	0	0	0	(3,679)	-20%	
														100%	100%
Main St. Lot															
Revenues	9,186	9,438	8,898										27,522		
Operations	2,960	1,963	2,031										6,955	25%	36%
City Support/Admin Svcs	3,066	3,066	3,066										9,198	33%	48%
Debt Service	595	595	595										1,785	6%	9%
Capital Res. & Repl.	375	375	375										1,125	4%	6%
Expenses	6,996	5,999	6,067	0	0	0	0	0	0	0	0	0	19,062		
Balance	2,189	3,439	2,831	0	0	0	0	0	0	0	0	0	8,460	31%	
														100%	100%
Belden Ave Library															
Revenues	0	0	0										0		
Operations	1,578	1,560	1,683										4,821	#DIV/0!	60%
City Support/Admin Svcs	361	361	361										1,083	#DIV/0!	14%
Debt Service	595	595	595										1,785	#DIV/0!	22%
Capital Res. & Repl.	93	93	93										280	#DIV/0!	4%
Expenses	2,627	2,609	2,732	0	0	0	0	0	0	0	0	0	7,968		
Balance	(2,627)	(2,609)	(2,732)	0	0	0	0	0	0	0	0	0	(7,968)	#DIV/0!	
														#DIV/0!	100%
ENRR Lots															
Revenues	8,327	7,883	8,175										24,385		
Operations	3,190	4,168	4,006										11,365	47%	71%
City Support/Admin Svcs	0	0	0										0	0%	0%
Debt Service	1,255	1,255	1,255										3,764	15%	23%
Capital Res. & Repl.	328	328	328										984	4%	6%

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2021/2022

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
Expenses	4,773	5,751	5,589	0	0	0	0	0	0	0	0	0	16,113		
Balance	3,554	2,132	2,586	0	0	0	0	0	0	0	0	0	8,272	34%	
														100%	100%
Liberty Square Lot															
Revenues	3,497	3,747	3,941										11,186		
Operations	2,229	1,384	1,645										5,258	47%	67%
City Support/Admin Svcs	677	677	677										2,030	18%	26%
Debt Service	0	0	0										0	0%	0%
Capital Res. & Repl.	175	175	175										525	5%	7%
Expenses	3,081	2,236	2,497	0	0	0	0	0	0	0	0	0	7,813		
Balance	417	1,512	1,445	0	0	0	0	0	0	0	0	0	3,373	30%	
														100%	100%

TOTAL (All Loc.)															
Revenues	635,396	622,426	537,423	0	0	0	0	0	0	0	0	0	1,795,245		
Operations	373,366	290,589	320,075	0	0	0	0	0	0	0	0	0	984,030	55%	66%
City Support/Admin Svcs	63,010	63,010	63,010	0	0	0	0	0	0	0	0	0	189,029	11%	13%
Debt Service	96,635	96,635	96,635	0	0	0	0	0	0	0	0	0	289,905	16%	19%
Capital Res. & Repl.	11,250	11,250	11,250	0	0	0	0	0	0	0	0	0	33,750	2%	2%
Expenses	544,261	461,483	490,970	0	0	0	0	0	0	0	0	0	1,496,714		
Fund Balance	91,135	160,943	46,453	0	0	0	0	0	0	0	0	0	298,531	17%	

Courtesy Ticket Report

September 2021

Summary of courtesy tickets for September 2021		
	Sep-21	YTD
Number of courtesy card program dates	25	60
Total number of courtesy tickets given	710	1,771
\$ Value of Additional Meter Time	\$355.00	\$734.50
# Violations after Courtesy Time Expired	161	369
\$ value of courtesy tickets	\$13,725	\$35,050

September 2021 Courtesy Ticket Program

<u>Courtesy Tickets Tracking</u>				
Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Wednesday, September 01, 2021	6	3	0	\$150.00
Thursday, September 02, 2021	26	13	0	\$650.00
Friday, September 03, 2021	122	61	40	\$2,050.00
Saturday, September 04, 2021	7	3.5	0	\$175.00
Tuesday, September 07, 2021	76	38	15	\$1,525.00
Wednesday, September 08, 2021	8	4	0	\$200.00
Thursday, September 09, 2021	17	8.5	0	\$425.00
Friday, September 10, 2021	14	7	0	\$350.00
Monday, September 13, 2021	76	38	22	\$1,350.00
Tuesday, September 14, 2021	11	5.5	0	\$275.00
Wednesday, September 15, 2021	13	6.5	0	\$325.00
Thursday, September 16, 2021	29	14.5	0	\$725.00
Friday, September 17, 2021	14	7	0	\$350.00
Saturday, September 18, 2021	8	4	0	\$200.00
Monday, September 20, 2021	13	6.5	0	\$325.00
Tuesday, September 21, 2021	6	3	0	\$150.00
Wednesday, September 22, 2021	23	11.5	6	\$425.00
Thursday, September 23, 2021	23	11.5	5	\$450.00
Friday, September 24, 2021	102	51	41	\$1,525.00
Saturday, September 25, 2021	1	0.5	0	\$25.00
Sunday, September 26, 2021	1	0.5	0	\$25.00
Monday, September 27, 2021	12	6	0	\$300.00
Tuesday, September 28, 2021	71	35.5	25	\$1,150.00
Wednesday, September 29, 2021	12	6	2	\$250.00
Thursday, September 30, 2021	19	9.5	5	\$350.00
Total	710	\$355.00	161	\$13,725.00

Courtesy Report

July - September

2021/22 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Saturday, July 10, 2021	15	7.5	7	\$200.00
Monday, July 12, 2021	100	50	31	\$1,725.00
Monday, July 19, 2021	65	32.5	34	\$775.00
Thursday, July 22, 2021	3	1.5	0	\$75.00
Friday, July 23, 2021	5	2.5	0	\$125.00
Monday, July 26, 2021	18	9	0	\$450.00
Tuesday, July 27, 2021	87	43.5	28	\$1,475.00
Wednesday, July 28, 2021	13	6.5	0	\$325.00
Thursday, July 29, 2021	9	4.5	0	\$225.00
Friday, July 30, 2021	24	12	0	\$600.00
Saturday, July 31, 2021	13	6.5	0	\$325.00
July Total	352	\$ 176.00	100	\$ 6,300.00

Monday, August 02, 2021	7	0	0	\$175.00
Tuesday, August 03, 2021	21	0	0	\$525.00
Wednesday, August 04, 2021	17	0	0	\$425.00
Thursday, August 05, 2021	12	0	0	\$300.00
Friday, August 06, 2021	23	0	0	\$575.00
Saturday, August 07, 2021	101	50.5	35	\$1,650.00
Monday, August 09, 2021	91	45.5	28	\$1,575.00
Tuesday, August 10, 2021	12	0	0	\$300.00
Wednesday, August 11, 2021	26	0	0	\$650.00
Thursday, August 12, 2021	11	0	0	\$275.00
Friday, August 13, 2021	19	0	0	\$475.00
Monday, August 16, 2021	8	0	0	\$200.00
Tuesday, August 17, 2021	22	0	0	\$550.00
Wednesday, August 18, 2021	109	54.5	13	\$2,400.00
Thursday, August 19, 2021	15	0	0	\$375.00
Friday, August 20, 2021	23	0	0	\$575.00
Saturday, August 21, 2021	7	0	0	\$175.00
Tuesday, August 24, 2021	5	0	0	\$125.00
Wednesday, August 25, 2021	13	0	0	\$325.00
Thursday, August 26, 2021	106	53	32	\$1,850.00
Friday, August 27, 2021	16	0	0	\$400.00
Saturday, August 28, 2021	8	0	0	\$200.00
Monday, August 30, 2021	23	0	0	\$575.00
Tuesday, August 31, 2021	14	0	0	\$350.00
August Total	709	\$ 203.50	108	\$ 15,025.00

Wednesday, September 01, 2021	6	3	0	\$150.00
Thursday, September 02, 2021	26	13	0	\$650.00
Friday, September 03, 2021	122	61	40	\$2,050.00
Saturday, September 04, 2021	7	3.5	0	\$175.00
Tuesday, September 07, 2021	76	38	15	\$1,525.00
Wednesday, September 08, 2021	8	4	0	\$200.00
Thursday, September 09, 2021	17	8.5	0	\$425.00
Friday, September 10, 2021	14	7	0	\$350.00
Monday, September 13, 2021	76	38	22	\$1,350.00
Tuesday, September 14, 2021	11	5.5	0	\$275.00
Wednesday, September 15, 2021	13	6.5	0	\$325.00
Thursday, September 16, 2021	29	14.5	0	\$725.00
Friday, September 17, 2021	14	7	0	\$350.00
Saturday, September 18, 2021	8	4	0	\$200.00
Monday, September 20, 2021	13	6.5	0	\$325.00
Tuesday, September 21, 2021	6	3	0	\$150.00
Wednesday, September 22, 2021	23	11.5	6	\$425.00
Thursday, September 23, 2021	23	11.5	5	\$450.00
Friday, September 24, 2021	102	51	41	\$1,525.00
Saturday, September 25, 2021	1	0.5	0	\$25.00
Sunday, September 26, 2021	1	0.5	0	\$25.00
Monday, September 27, 2021	12	6	0	\$300.00
Tuesday, September 28, 2021	71	35.5	25	\$1,150.00
Wednesday, September 29, 2021	12	6	2	\$250.00
Thursday, September 30, 2021	19	9.5	5	\$350.00
September Total	710	\$ 355.00	161	\$ 13,725.00
Grand Total	1771	\$734.50	369	\$35,050.00

Transient Activity Report

September 2021

Transient Activity September 2021 Vs September 2020

The below analysis compares transient activity of September 2021 with September 2020. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano.

SNRR Parking Garage:

Transient activity for the month was higher when compared same time last year. The increased activity for month is due to decreased activity because of COVID-19 last year. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. We are at 31% of our pre-covid activity level.

Sep-19
Average Per day
141
Average Per Weekday
167
Average per Weekend
76

Sep-20
Average Per day
13
Average Per Weekday
14
Average per Weekend
10

Sep-21
Average Per day
44
Average Per Weekday
47
Average per Weekend
34

SNRR Parking Lot:

Transient activity for the month was higher when compared same time last year. The increased activity for the month is due to decreased activity because of COVID-19 last year. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. We are 42% of our pre-covid activity level.

Sep-19
Average Per day
120
Average Per Weekday
153
Average per Weekend
42

Sep-20
Average Per day
10
Average Per Weekday
12
Average per Weekend
6

Sep-21
Average Per day
50
Average Per Weekday
58
Average per Weekend
26

Maritime Garage:

We have seen an increased transient activity at the Maritime garage when compared to same time last year. Three years trend showed a decrease when compared to 2019. We are at 83% of our pre-covid activity level.

Sep-19
Average Per day
450
Average Per Weekday
433
Average per Weekend
518

Sep-20
Average Per day
254
Average Per Weekday
199
Average per Weekend
406

Sep-21
Average Per day
372
Average Per Weekday
271
Average per Weekend
648

Transient Activity September 2021 Vs September 2020

Webster Lot:

Transient activity for the month was higher when compared to same time last year. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. Average duration of stay for both weekends and weekdays were 2.5hours. For the month of September, we are at 68% of pre-covid activity level.

<u>Sep-19</u>
Average Per day
500
Average Per Weekday
416
Average per Weekend
675

<u>Sep-20</u>
Average Per day
163
Average Per Weekday
143
Average per Weekend
218

<u>Sep-21</u>
Average Per day
338
Average Per Weekday
257
Average per Weekend
559

Haviland Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed consistent activity when compared to 2019. For the month, we are at 105% of our pre-covid activity level. Average duration of stay was 2.5hours for both weekdays and weekends.

<u>Sep-19</u>
Average Per day
218
Average Per Weekday
184
Average per Weekend
282

<u>Sep-20</u>
Average Per day
180
Average Per Weekday
159
Average per Weekend
238

<u>Sep-21</u>
Average Per day
228
Average Per Weekday
182
Average per Weekend
353

We have seen a total of 602 more Parkmobile transactions for the month.

Parkmobile Transactions			
	<u>2020/21</u>	<u>2021/22</u>	Variance
July	2061	3322	1261
August	2304	2873	569
September	2118	2720	602
Total	6483	8915	2432

Transient Activity September 2021 Vs September 2020

North Water Parking Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed a slight decrease when compared to 2019. For the month, we are at 98% of our pre-covid activity level. Average duration of stay was 2 hours during weekdays as well as weekends.

<u>Sep-19</u>
Average Per day
161
Average Per Weekday
150
Average per Weekend
183

<u>Sep-20</u>
Average Per day
154
Average Per Weekday
131
Average per Weekend
217

<u>Sep-21</u>
Average Per day
157
Average Per Weekday
136
Average per Weekend
216

We have seen a total of 227 more Parkmobile transactions for the month.

Parkmobile Transactions			
	<u>2020/21</u>	<u>2021/22</u>	Variance
July	1380	1897	517
August	1473	1471	-2
September	1316	1543	227
Total	4169	4911	742

Yankee Doodle Garage

Transient activity for the month was higher when compared to same time last year. Three years trend showed a minor increase when compared to 2019. For the month, we are at 101% of our pre-covid activity level. Average duration of stay for both weekdays and weekends were about 5 hours.

<u>Sep-19</u>
Average Per day
43
Average Per Weekday
33
Average per Weekend
67

<u>Sep-20</u>
Average Per day
25
Average Per Weekday
25
Average per Weekend
25

<u>Sep-21</u>
Average Per day
44
Average Per Weekday
41
Average per Weekend
52

Transient Activity September 2021 Vs September 2020

Main Street Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed an increase when compared to 2019. For the month, we are at 120% of our pre-covid activity level. The average duration of stay for the parking lot was 2.5 hours both on weekdays and weekends.

Sep-19
Average Per day
95
Average Per Weekday
83
Average per Weekend
124

Sep-20
Average Per day
87
Average Per Weekday
83
Average per Weekend
99

Sep-21
Average Per day
114
Average Per Weekday
108
Average per Weekend
131

Wall Street Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed increased activity when compared to 2019. For the month, we are at 208% of our pre-covid activity level. Average duration of stay at the parking lot was 2.5 hours for weekdays as well as weekends.

Sep-19
Average Per day
40
Average Per Weekday
40
Average per Weekend
38

Sep-20
Average Per day
73
Average Per Weekday
76
Average per Weekend
62

Sep-21
Average Per day
82
Average Per Weekday
86
Average per Weekend
73

Liberty Square Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. For the month, we are at 85% of our pre-covid activity level. Average duration of stay at the parking lot was 2 hours.

Sep-19
Average Per day
115
Average Per Weekday
91
Average per Weekend
167

Sep-20
Average Per day
79
Average Per Weekday
68
Average per Weekend
110

Sep-21
Average Per day
99
Average Per Weekday
79
Average per Weekend
151

Transient Activity September 2021 Vs September 2020

On-Street Parking

- On-street parking activity for the month was higher when compared to same time last year. For the month, we are at 109% of our pre-covid activity level. We are noticing strong on-street activity for the month surpassing our pre-covid numbers.

Street	Sept 2021	Sept 2020	Sept 2019
Ann St.	613	430	597
Berkeley St.	45	37	24
Haviland St.	2547	2761	3080
Madison St.	245	167	299
Maple St.	332	248	207
Marshall St.	414	364	461
Merwin St	589	301	552
Monroe St.	90	72	371
N. Main St.	6672	6166	8051
N. Water St.	3012	2128	2969
Orchard St	2661	1664	1775
Quincy St.	0	1	0
S. Main St.	5558	5188	6777
W. Washington St.	1867	1901	2129
Washington St.	3838	12	6362
West Ave	2742	2131	2089
Uptown St. (Cale)	10330	5447	2495
Grand Total	41555	29018	38238

Transient Activity Report

July - September

Year-to-date Transient Activity Report

The below analysis compares 3 months (July – September) aggregate transient activity for the 2021/22 and 2020/21 fiscal years. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano.

SNRR Parking Garage:

Three months aggregate data showed increased transient activity in 2021/22 when compared to 2020/21 at the SNRR Garage. This is due to slow recovery from COVID-19 which started mid-March 2020. The location was in an upward trend before COVID-19 pandemic. Over three-month period, there were 3,140 more transactions for the current year compared to same time frame last year.

July - September Aggregate 2020/21
Average Per day
9
Average Per Weekday
10
Average per Weekend
6

July - September Aggregate 2021/22
Average Per day
43
Average Per Weekday
47
Average per Weekend
34

SNRR Parking Lot:

The SNRR Parking Lot activity has increased for the period compared to same time last year. This is due to the slow recovery from COVID-19 pandemic. Over three-month period, we have seen a total of 3,443 transactions in 2021/22 when compared to 2020/21.

July - September Aggregate 2020/21
Average Per day
8
Average Per Weekday
10
Average per Weekend
4

July - September Aggregate 2021/22
Average Per day
46
Average Per Weekday
55
Average per Weekend
24

Maritime Parking Garage:

Maritime Parking Garage has seen increased activity for the period. The increase is due to recovery from COVID-19 pandemic coupled with the free admission program for CT residents at the Maritime Aquarium. Over three-month period, the Maritime Parking garage has seen 39,601 more transactions when compared to same time frame last year.

July - September Aggregate 2020/21
Average Per day
294
Average Per Weekday
244
Average per Weekend
422

July - September Aggregate 2021/22
Average Per day
724
Average Per Weekday
626
Average per Weekend
974

Year-to-date Transient Activity Report

Webster Parking Lot:

When comparing three months aggregate data for 2021/22 with 2020/21, the Webster parking lot has seen increased activity in 2021/22. This is due to slow recovery from COVID19 pandemic. Over three-month period, there were 19,706 more transactions in 2021/22 when compared to 2020/21.

July - September Aggregate 2020/21
Average Per day
143
Average Per Weekday
129
Average per Weekend
176

July - September Aggregate 2021/22
Average Per day
357
Average Per Weekday
295
Average per Weekend
514

Haviland Lot

Three months aggregate data showed an increased activity in 2021/22 at the Haviland Lot. This is due to increased activity as we recover from COVID-19. There were 6,003 more transactions this year when compared to same time last year.

July - September Aggregate 2020/21
Average Per day
182
Average Per Weekday
165
Average per Weekend
225

July - September Aggregate 2021/22
Average Per day
248
Average Per Weekday
214
Average per Weekend
333

There were 2,432 more pay by phone transaction in 2021/22 when compared to 2020/21.

Parkmobile Transactions			
	<u>2020/21</u>	<u>2021/22</u>	Variance
July	2061	3322	1261
August	2304	2873	569
Sept	2118	2720	602
Total	6483	8915	2432

North Water Lot

North Water Parking Lot activity in 2021/22 has shown an increase when compared to 2020/21. Over three-month period, the parking lot has seen 2,430 more transactions in 2021/22 when compared to same period in 2020/21.

Year-to-date Transient Activity Report

North Water Lot – Continued

July - September Aggregate 2020/21
Average Per day
158
Average Per Weekday
137
Average per Weekend
213

July - September Aggregate 2021/22
Average Per day
185
Average Per Weekday
172
Average per Weekend
218

There were 742 more pay by phone transaction in 2021/22 when compared to 2020/21.

Parkmobile Transactions			
	<u>2020/21</u>	<u>2021/22</u>	Variance
July	1380	1897	517
August	1473	1471	-2
Sept	1316	1543	227
Total	4169	4911	742

Yankee Doodle Garage

Three months aggregate data at the Yankee Doodle Garage showed increased transient activity in 2021/22 when compared to same time frame in 2019/20. The increase is due to recovery from COVID-19 pandemic. The parking garage has seen 1,773 more transactions in 2021/22 when compared to same time frame in 2020/21.

July - September Aggregate 2020/21
Average Per day
24
Average Per Weekday
24
Average per Weekend
22

July - September Aggregate 2021/22
Average Per day
43
Average Per Weekday
42
Average per Weekend
46

Main Street Lot

Three months aggregate data showed increased activity for 2021/22 when compared to same time frame in 2020/21. The increase is due to recovery from COVID-19. Over three-month period, the parking lot has seen 4,058 more transactions in 2021/22 when compared to same time in 2020/21.

July - September Aggregate 2020/21
Average Per day
74
Average Per Weekday
73
Average per Weekend
78

July - September Aggregate 2021/22
Average Per day
118
Average Per Weekday
115
Average per Weekend
128

Wall Street Lot

Three months aggregate data for the Wall Street Lot showed an increased activity in 2021/22 when compared with 2020/21. Over three-month period, the parking lot has seen 2,104 more transactions in 2021/22 when compared to same time in 2020/21.

July - September Aggregate 2020/21
Average Per day
65
Average Per Weekday
70
Average per Weekend
53

July - September Aggregate 2021/22
Average Per day
88
Average Per Weekday
92
Average per Weekend
78

Liberty Square Lot

Three months aggregate data showed increased activity for the current year due to recovery from COVID-19 pandemic. Over three months period the parking lot has seen a total of 1,458 more transactions in 2021/22 when compared to 2020/21.

July - September Aggregate 2020/21
Average Per day
74
Average Per Weekday
64
Average per Weekend
102

July - September Aggregate 2021/22
Average Per day
90
Average Per Weekday
78
Average per Weekend
122

On-Street Parking

Three months aggregate data for On-Street operation showed increased activity in 2021/22 when compared to same time frame in 2020/21. This is due to increased activity in the area that surpasses our pre COVID-19 pandemic activity level. Over three months period, we have seen a total of 39,777 more transactions this year when compared to same time last year.

Year-to-date Transient Activity Report

On-Street Parking - Continued

Year-to-date aggregate (July - September) with current Hours of operations			
Sub Area	Aggregate 2021/22	Aggregate 2020/21	Variance
Ann St.	2530	1321	1209
Berkeley St.	126	77	49
Haviland St.	8754	9048	(294)
Madison St.	957	715	242
Maple St.	1068	610	458
Marshall St.	1603	1238	365
Merwin St	1939	1160	779
Monroe St.	292	210	82
N. Main St.	21530	19076	2454
N. Water St.	11874	8072	3802
Orchard St	8389	4885	3504
Quincy St.	2	2	0
S. Main St.	16606	16190	416
W. Washington St.	5820	6093	(273)
Washington Str	8986	22	8964
West Ave	8627	7071	1556
Utown Streets	31836	15372	16464
Grand Total	130,939	91,162	39,777

Three Months Activity High Light:

Train station facilities (SNRR garage and Lot): – showed 6,583 more transactions. The increase is due to recovery from COVID-19 pandemic.

Maritime Garage: showed 39,601 more transactions. The increase is due to recovery from COVID-19 pandemic coupled with increased activity at the Maritime Aquarium because of the State free admission for CT residents' program.

Webster Lot: showed 19,706 more transactions. The increased activity is due to recovery from COVID19 pandemic.

Haviland Lot: showed 6,003 more transactions. Increased night and weekend activity.

North Water Lot: showed 2,430 more transactions due to recovery from COVID-19 pandemic.

Yankee Doodle Garage: showed 1,773 more transactions due to recovery from COVID-19 pandemic.

Three Months Activity High Light – Continued.

Main Street Parking Lot: showed 4,058 more transactions. The increase is mainly due to increased activity in the area.

Wall Street Parking Lot: showed 2,104 more transactions. The increase is due to an increased activity in the area.

Liberty Square Lot: showed 1,458 more transactions. The increase is due to recovery from COVID-19 pandemic.

On-Street Parking: showed 39,777 more transactions. This is due to increased activity.

Overall, SONO core business area excluding On-Street parking has seen 75,781 more transactions; when including On-Street parking, the area has seen 115,558 more transactions. When all Norwalk facilities (including SONO and Wall area) are reviewed as one, there were 123,493 more transactions this year compared to last year.

Ticket Issuance Report

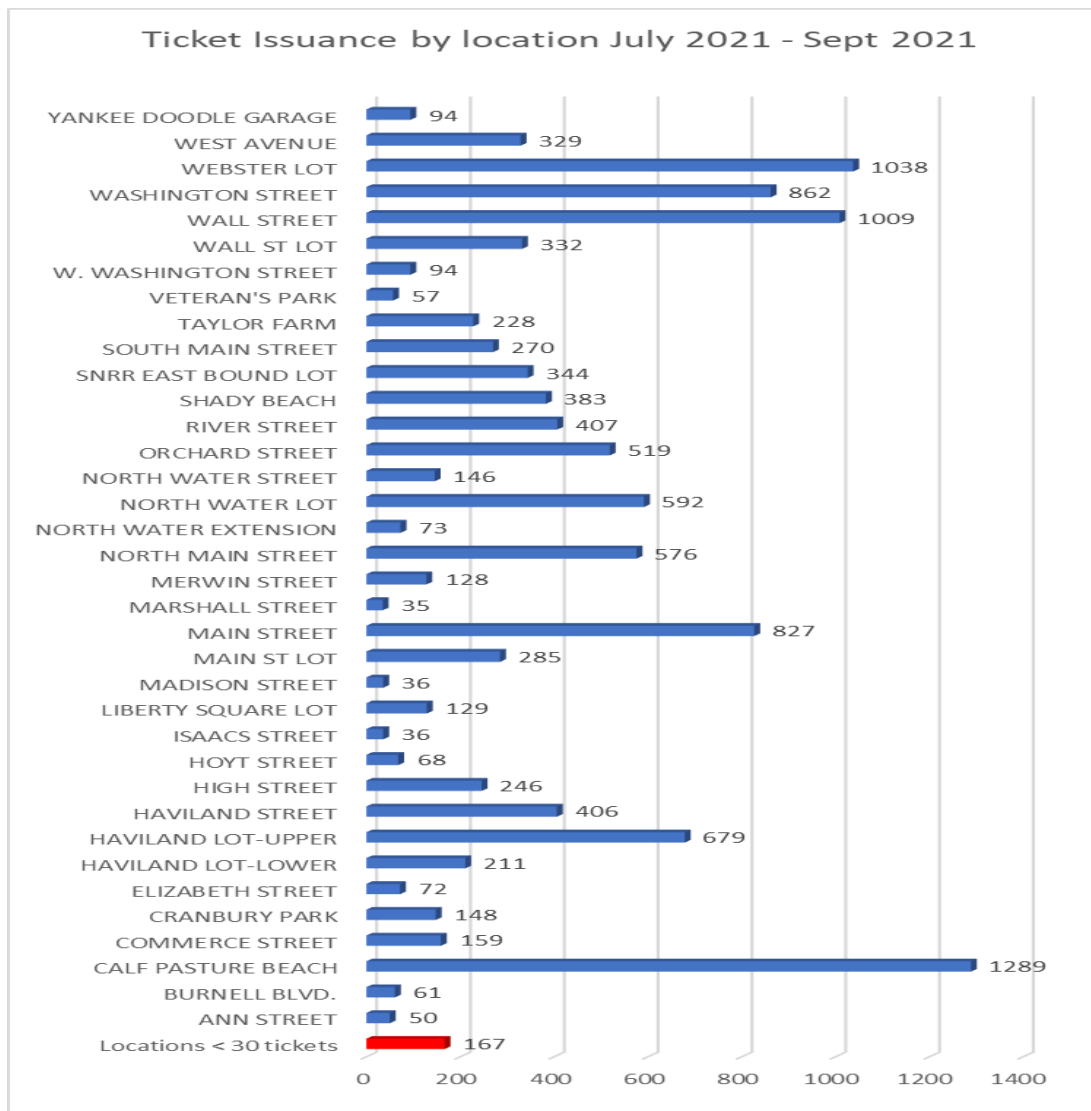
July - September

Ticket Issuance Report July 2021 - September 2021

There were total of 12,385 tickets issued in Norwalk from July 2021 through September 2021. Below is the breakdown of the types of violations:

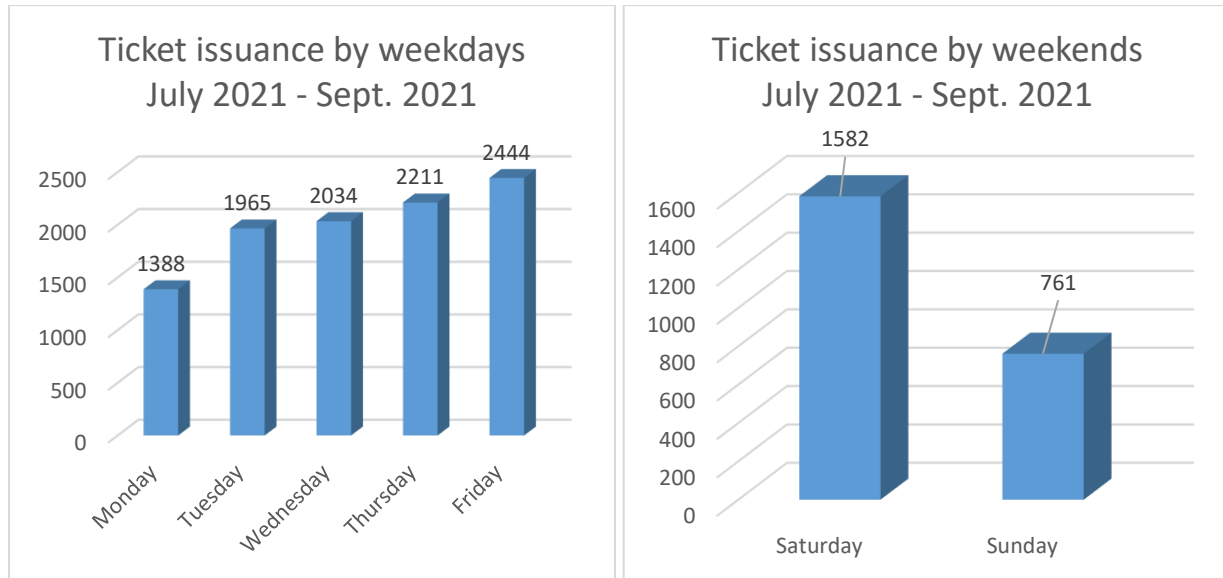
- 61% of the tickets issued was for expired meter and time limit violation.
- 15% of tickets issued was for beach parking violations.
- 14% of tickets issued was for courtesy warnings.
- 4% of tickets issued was for no parking zone.
- 3% of tickets issued was for parking without valid permit.
- The rest of the 3% was for occupying two spaces, parking in a handicap space, daily parking at SNRR and ENRR and the likes.

The graph below shows the total tickets issued in Norwalk broken down by Streets/locations. Please note that streets/locations with less than 30 tickets for the period are condensed into one column, and it is highlighted in red in the graph.

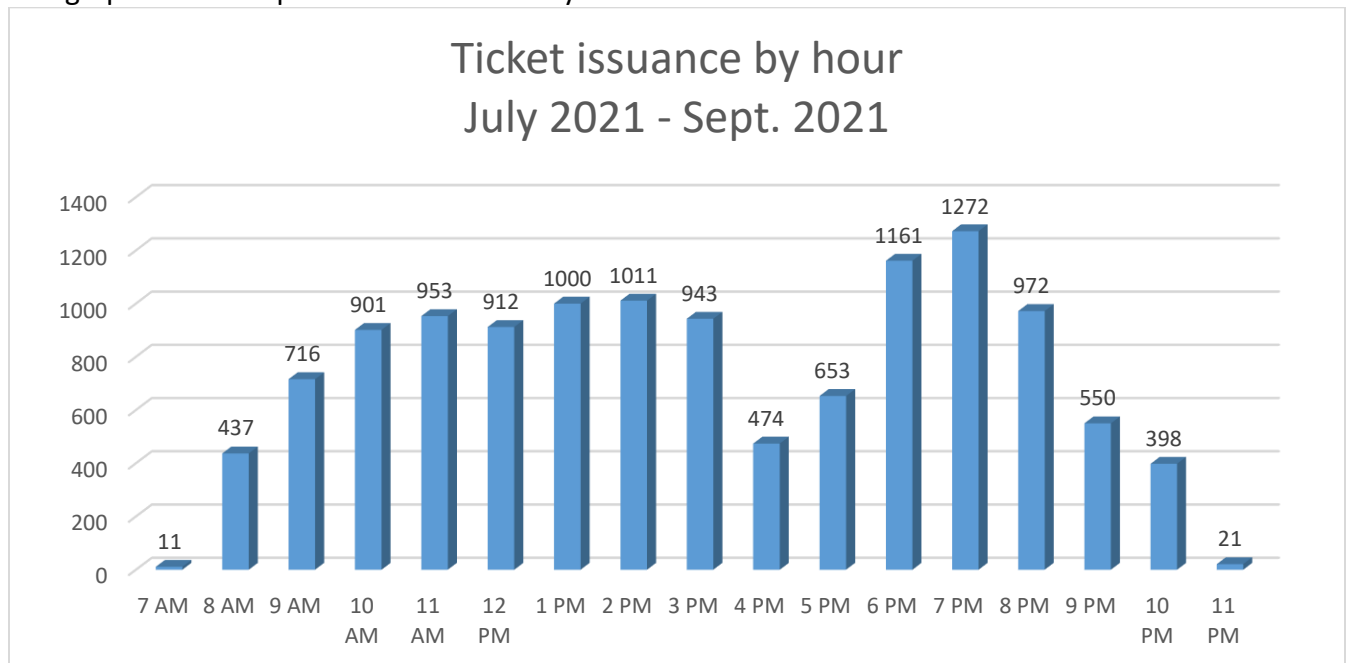


Ticket Issuance Report July 2021 - September 2021

We have further analyzed total tickets issued by hours and days. Of the total tickets issued, 81% of the tickets were issued during weekdays and 19% were issued on weekends. Breaking it down further into by hours, 64.7% of the tickets were issued during the daytime (5am – 5:59pm) while 35.3% of the tickets were issued during the evening hours (6pm – 4:59am). The graphs below show ticket issuance by weekdays and weekends.

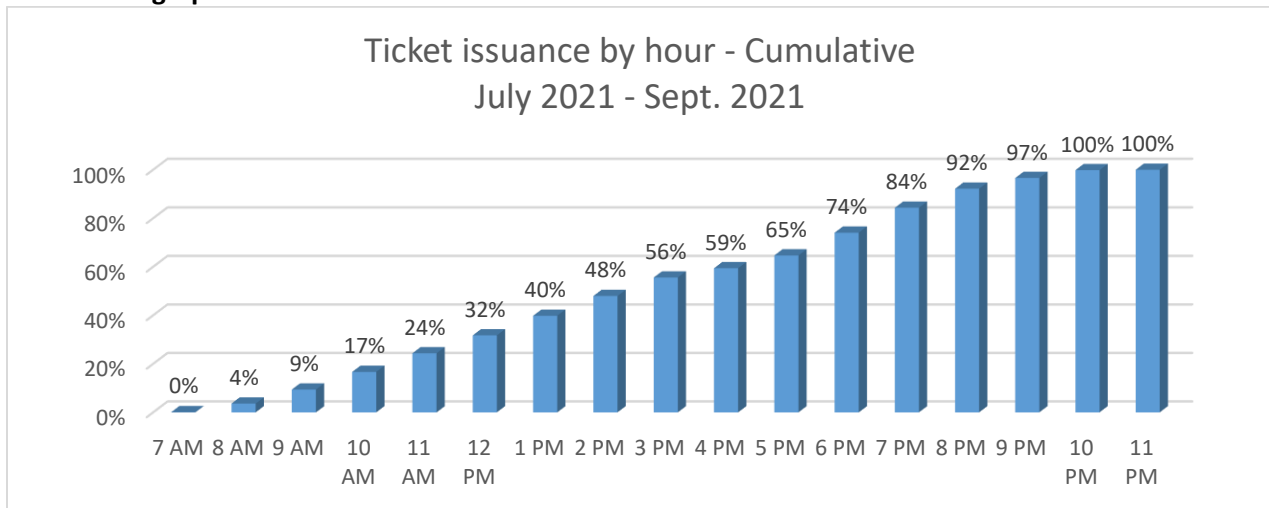


The graphs below explain ticket issuance by hours.



Ticket Issuance Report July 2021 - September 2021

Cumulative graph:



As we can see from the analysis at the top, majority of the tickets were issued for Expired Meter and Time Limit Violations. To better understand this, we have further analyzed Expired Meter and Time Limit violations separately below.

Expired meter and Time Limit violations make up 7,497 (61%) of the total tickets issued in Norwalk. Out of the total of 7,497 Expired meter/time limit violation tickets issued, 53.8% of the tickets were issued in SONO area, 34% were issued in Uptown area, 1.4% were issued in East Norwalk area and 10.8% were in SONO/Wall corridor area.

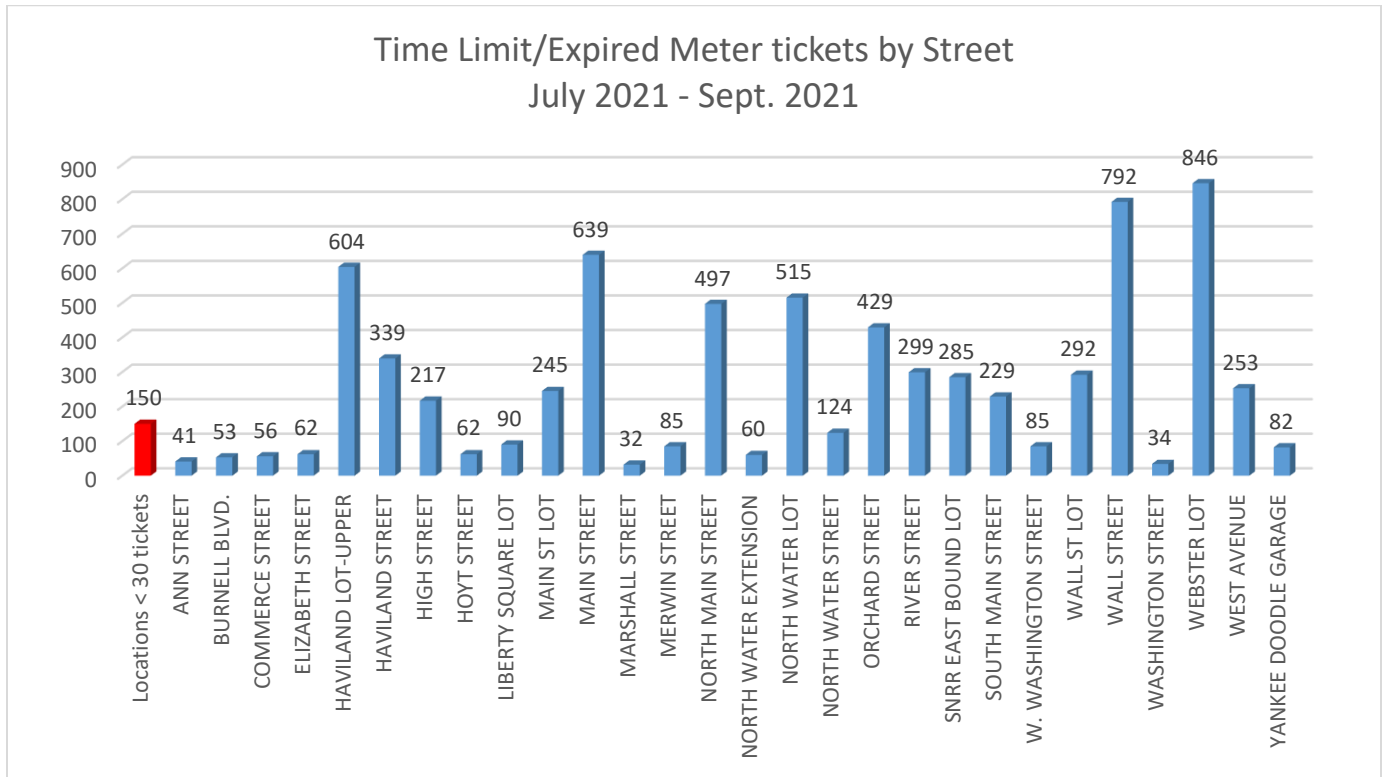
Area	# Tickets	Percentage
SONO Area Streets	1539	20.5%
SONO Area Off Streets	2495	33.3%
Uptown Streets	1929	25.7%
Uptown Area off Streets	619	8.3%
East Norwalk	103	1.4%
SONO/Wall Corridor	812	10.8%
Grand Total	7497	

In the time frame analyzed, there were a total of 47 locations where time limit and expired meter violation tickets were issued. These locations include the different on-street and off-street parking spaces. The top 5 locations represent 45% of the total expired and time limit violations. The following are the top 5 locations:

Location	# Tickets
WEBSTER LOT	817
WALL STREET	792
MAIN STREET	639
HAVILAND LOT-UPPER	627
NORTH WATER LOT	515
Total	3390

Ticket Issuance Report July 2021 - September 2021

In the graph below, we try to show the areas where Expired and Time Limit violation tickets are issued. We have consolidated locations with less than 30 tickets for the period into one category, and it is highlighted in red in the graph.



Conclusion:

Same time frame last year, there were a total of 8,000 tickets issued. Comparing it to our current year number of 12,385, this year's ticket issuance is higher by 4,385 tickets. Ticket issuance was low last year due to reduced activity because of COVID-19. Last year, enforcement was warning focused during COVID-19. This year, we are seeing consistent enforcement to increase compliance.