



Regular Meeting
Wednesday, October 25, 2023
6:00 p.m.

By Zoom Virtual Video Conference and Tele Conference

To allow public access, anyone may access a meeting by telephone, Zoom, and/or the City of Norwalk YouTube channel. Specific instructions and links can be found at
www.norwalkct.org/meetings



Members of the public can call in and listen to a meeting. They will not be able to speak or see any of the meeting participants. Each meeting will use a unique Meeting/Webinar ID. Please find the information using the link above.



Members of the public who wish to provide "live comments" will need to register in advance and use the Zoom meeting platform. All participants will be muted upon entering the meeting. To speak, click the "raise your hand indicator" and you will be called on by the host of the meeting during the public comment section. Please find the information using the link above.



Members of the public who wish to view the meeting, but are not participating, can view a live stream on the City of Norwalk YouTube channel. This stream is delayed by approximately 20 seconds. Please find the information using the link above. The meeting recording and minutes will be posted on the City of Norwalk website within seven (7) days after the meeting.



Members of the public who wish to provide public comment are encouraged to submit those via email in advance of the meeting. For these comments to be read into the record, they should be submitted at least three hours in advance of the meeting start time. Please email Bryan Lutz blutz@norwalkct.gov to provide written public comment prior to the meeting.

AGENDA

- 1) Public Comment, limited to three minutes each speaker
- 2) Discussion and action related to minutes from the Parking Authority meeting, Wednesday September 27, 2023
- 3) Financial and Operating Report -Stathis/Rocky
- 4) Engineering and Project Report
 - a) Update -South Norwalk Train Station roof repair -Rocky/Bryan
- 5) New Business
 - a) Discuss and Vote -Norwalk Public Library Election Day request
 - b) Discussion -Bike area at Yankee Doodle
 - c) Discussion - Walk Bridge Impact
 - d) Discussion - ENRR Sunday Parking numbers
- 6) Old Business
 - a) Update -15-minute free option -Bryan
 - b) Update -Lease with Norwalk Transit District at Yankee Doodle Garage -Bryan
- 7) Motion to Adjourn



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Members of the public who wish to provide public comment are encouraged to submit those via e-mail in advance of the meeting. For these comments to be read into the record, they should be submitted at least three hours in advance of the meeting start time. Please email James Travers at jtravers@norwalkct.gov to provide written comment prior to the meeting.

PARKING AUTHORITY
REGULAR MEETING VIA ZOOM VIRTUAL VIDEOCONFERENCE
AND TELECONFERENCE
SEPTEMBER 27, 2023

ATTENDANCE: Eric Rains, Chair
Matthew Seebeck, Vice Chair
Jud Aley
Peter Fullam

STAFF James Travers, Director, TMP
Bryan Lutz, Asst. Parking Director

OTHERS: Stathis Manousos, LAZ Parking
Rocky Legesse, LAZ Parking

CALL TO ORDER

Mr. Rains called the meeting to order at 6:00PM.

1. PUBLIC COMMENT, LIMITED TO THREE MINUTES EACH SPEAKER

There were no public comments this evening.

2. DISCUSSION AND ACTION RELATED TO MINUTES FROM THE PARKING AUTHORITY MEETING, WEDNESDAY JULY 26, 2023.

On page 5, Change Mr. Fullam left the meeting at 6:00PM to Mr. Fullam left the meeting at 7:00PM.

****MR. SEEBECK MOVED TO APPROVE THE MINUTES AS AMENDED.**

**** MR. FULLAM SECONDED THE MOTION.**

**** THE MOTION PASSED UNANIMLOUSLY.**

3. FINANCIAL AND OPERATING REPORT

Mr. Manousos reported and said that parking revenue is up for the month by just over 14%, and over 13% year to date, which is mainly coming from the transient revenue side and violations. He said the expenses are favorable to budget for the month and year to date.

Mr. Manousos reported on the variance report and said that transient parking is over budget which was mainly due to the Maritime Garage because of an incentive program at the Maritime Aquarium but the other locations were up as well. Mr. Travers said this was the highest number that has ever been seen in the Maritime Garage. Mr. Legesse said that that July 15th was the busiest day at the Maritime Garage since he has been in Norwalk. Mr. Rains asked if leaving the garage was pleasant. Mr. Legesse said “no” and that it was not a pleasant experience and staff did all that they could including lifting the arm gate, but it was too much traffic, and he did have a discussion with staff at the Maritime Aquarium because they did not limit the number of people they were accepting at the end of the day. Mr. Rains asked if the controls were the issue. Mr. Travers said “no” and that the gates were put up so there was more free flow, but the issue was capacity and there were lots of groups that were leaving at the same time. Mr. Travers said that staff met today with the vendor to discuss a gateless solution and will also be looking at other vendors to get better services at the Maritime Garage as well as the South Norwalk train station. Mr. Rains asked if these kind of things are ever tied into the EZ- Pass. Mr. Travers said they have not found a vendor that is actually tied into EZ-Pass itself but are looking at other options that would work the same way.

Mr. Manousos said the next item on the variance report are parking violations and as has been seen in the past the number of tickets that were collected was 10% less than what was budgeted, but the average ticket value was 39% higher than what was budgeted due to the violations at the beach and the fines at the beach are \$150 and that drives up the average ticket value. He said they are also still having late fees and penalties which account for 26% of the collections and that is mainly what makes up the variance.

Mr. Manousos said on the operating expense side the security variance is under budget and was due to invoices that were paid in September, and for the building repair and maintenance there were some expenses that were not paid and will be paid in September. Mr. Seebeck asked that the security issue be fixed with the vendor going forward as it has been an ongoing issue for three budget cycles of not being able to align timing with invoicing and making the reports look difficult. Mr. Manousos said this is unusual but will commit to getting the invoices timely from the vendors and staff will look at how they may be able to improve it and if this continues, they may suggest changing the accounting methodology.

Mr. Seebeck asked if the utilities are a timing issue or if they are very efficient. Mr. Legesse said it appears to be a timing issue.

Mr. Manousos said that the systemwide activity has been steady and on the revenue side it has been favorable to the previous year to date.

Mr. Manousos reported on the permit activity and said it is close to budget. Mr. Travers asked if there was a slight decline in permit activity. Mr. Manousos said “yes” 1.4%. Mr. Legesse said some of it may be due to the Ford dealer as they cut back on the permits when they don’t have any cars.

Mr. Manousos reported on the on-street parking and said they are lower compared to last year and is due to the change from the single spaced meters to the multi spaced meters which had an impact on transactions.

Mr. Manousos reported on the parking enforcement and said that year to date compared to last year issuance and revenue is up but is down from two years ago and last month as well, and citation revenue accounts for of just over 23% of system revenues. Mr Rains asked if the citation revenue includes the beach. Mr. Legesse said “yes”.

Mr. Manousos reported on the Pay by Cell and said that activity is up over 17% and the average transaction is higher than systemwide.

Mr. Rains said that the Walk Bridge project is going to become more and more evident and asked what mechanism there is to overlay some of the anticipated impact of that on the history of the assets in South Norwalk. Mr. Travers said there is an arrangement where the project will pay for taking a meter out of commission but will only add to the revenue and suggested that staff discuss a way to measure the impact and create a section within the operations report.

4. ENGINEERING AND PROJECT REPORT

a) Update-South Norwalk Train Station roof repair

Mr. Travers reported and said there was a roof leak around the area where the new coffee shop is located, and was repaired but realized that there was a second roof leak that was up higher and because the scaffolding was already up and to avoid mobilization charges he made the decision to have the repair done so there will be an additional cost of approximately \$10,000 and the

maintenance funding will cover the expense. He said that the coffee shop will be having their grand opening on Friday at 9:30AM and invited the members of the Parking Authority to attend.

5. NEW BUSINESS

- a) Discuss and Approve- Management of the surface lot of 340 West Ave.

Mr. Travers said that he and Mr. Rains had a conversation yesterday regarding the lot at 340 West Avenue which is adjacent to the old YMCA which is currently under development and they have a development review and there will be a mixed use development. He said the city did maintain ownership of the parking lot that was not included in the land deal and has always been a separate city parcel and Mr. Rains had expressed an interest to engage the city to have the management of that transferred to the Parking Authority as an additional asset due to the increased demand in the area and increased need for parking. Mr. Seebeck asked if it is just the portion of parking that is south of the YMCA building. Mr. Travers said “yes” and is on the corner of Connecticut Avenue and West Avenue.

****MR. ALEY MOVED TO APPROVE PARK NORWALK TAKING ACTION TO
MANAGE THE SURFACE PARKING LOT AT 340 WEST AVENUE.**

**** MR. SEEBECK SECONDED THE MOTION.**

**** THE MOTION PASSED UNANIMOUSLY.**

6. OLD BUSINESS

- a) Discuss- 15-Minute free option

Mr. Travers said there were some challenges with the designer that were corrected as of 4:00PM today and they will be running the final copies tomorrow and will be scheduling a press conference for the free 15-minute option before the next meeting. Mr. Aley suggested the free 15-minute parking option can be worked into Park Mobile. Mr. Travers said that staff has already contacted Park Mobile and they are waiting on a response back.

- b) Discuss and Vote-Lease with Norwalk Transit District for bathrooms and Customer Service space at the Yankee Doodle Garage.

Mr. Travers said that the Parking Authority had voted to move forward to reengage the lease for the bathrooms and will be adding the use of the Customer Service space and will combine that into one agreement rather than having two agreements and will need a formal approval to enter into a lease agreement. Mr. Rains asked if it should be a component of the contract that there will be significant work done on the garage, they may interrupt access or is that not a concern. Mr. Travers said it is not a concern and they know the improvements that are planned for the facility and aren't anticipating that this will have a negative impact on usage.

Mr. Aley suggested that the conference room at the Yankee Doodle Garage could be used to generate some income for the Parking Authority. Mr. Travers said it is offered to the community on a regular basis. Mr. Seebeck suggested that the Parking Authority hold an in-person meeting in the conference room in the next quarter. Mr. Travers said that staff will send the meeting dates to the Parking Authority to see which meeting would work best for everyone.

**** MR. SEEBECK MOVED TO APPROVE TO ENTER INTO A LEASE AGREEMENT WITH THE NORWALK TRANSIT DISTRICT FOR THE LEASING OF THE BATHROOMS AND CUSTOMER SERVICE SPACE AT THE YANKEE DOODLE GARAGE.**

**** MR. ALEY SECONDED THE MOTION.**

**** THE MOTION PASSED UNANIMOUSLY.**

7. ADJOURNMENT

**** MR. SEEBECK MOVED TO ADJOURN.**

**** MR. FULLAM SECONDED THE MOTION.**

**** THE MOTION PASSED UNANIMOUSLY.**

The meeting adjourned at 7:05PM.

Respectfully submitted,

Dilene Byrd



September
2023

Operations Report

FINANCIAL SUMMARY

	Month (September)					YTD (July-September)					FISCAL YEAR	
	Actual	Budget	Var \$	Var %	Actual PY	Actual	Budget	Var \$	Var %	Actual PY	Forecast	Budget
REVENUES:												
Parking Revenue	537,371	555,608	(18,236)	-3.3%	529,481	1,853,347	1,718,816	134,531	7.8%	1,719,392	6,518,573	6,518,573
Other Revenue	6,989	8,115	(1,125)	-13.9%	3,735	19,680	24,344	(4,664)	-19.2%	11,204	97,376	97,376
Total System Revenue	544,361	563,722	(19,362)	-3.4%	533,216	1,873,027	1,743,160	129,867	7.5%	1,730,597	6,615,949	6,615,949
EXPENSES:												
Operations	301,569	323,322	(21,752)	-6.7%	271,132	972,290	1,022,562	(50,272)	-4.9%	847,077	4,304,199	4,304,199
City Support/Admin Svcs	61,949	63,377	(1,428)	-2.3%	61,903	185,848	190,131	(4,283)	-2.3%	185,709	760,524	760,524
Debt Service	104,593	104,593	0	0.0%	107,180	313,780	313,780	-	0.0%	321,540	1,255,121	1,255,121
Capital Reserve & Replacement	11,250	11,250	0	0.0%	11,250	33,750	33,750	-	0.0%	33,750	135,000	135,000
Total Expenses	479,362	502,542	(23,180)	-4.6%	451,465	1,505,667	1,560,223	(54,556)	-3.5%	1,388,077	6,454,844	6,454,844
Fund Balance	64,999	61,180	3,819	6.2%	81,751	367,360	182,937	184,423	100.8%	342,520	161,105	161,105

Budget Summary

- Parking revenue is **3.3% under** budget for the month and **7.8% over** budget YTD.
- Total expenses are **4.6% under** budget for the month and **3.5% under** budget YTD.
- Transient revenue is **0.2% under** budget for the month and **17.6% over** budget YTD. Compared to the same period last year, YTD transient revenue is **7.8% above** last year.

Month and YTD Comparisons

- Total Revenue for the month is **down 18.7%** compared to last month (August) and is **up 2.1%** compared to September of last year. Compared to the same period last year, YTD revenue is **8.2% above** last year.
- Transient activity for the month is **down 21.2%** compared to last month (August) and is **up 0.1%** compared to September of last year. Transient activity YTD is **down 0.6%** compared to last year.
- Permit activity (number of permits sold) is **up 0.7%** compared to last month (August) and **up 4.5%** compared to September of last year. Permit activity YTD is **up 4.8%** compared to last year.
- Permit Revenue is **down 2.1%** compared to last month (August) and **up 5.8%** compared to September of last year. Permit revenue YTD is **up 6.9%** compared to last year.

Walk Bridge Project Impacts

- Elizabeth Street spaces have been blocked off to allow for construction work. No significant financial impact as Elizabeth Street is a free parking area with 2-hour timed spaces.
- North Water Lot – for four days from 11/13-11/17, a crane will be installed in the lot, and we will remove 7 on-street spaces to accommodate the work.

Variance Report (Actual v. Budget)

The Variance Report identifies and explains variances that are at least 20% and \$5,000 compared to budget.

For the Month Ending September 30, 2023

ACTUAL	BUDGET	Var. (\$)	Var. (%)	COMMENTS	Actual YTD	Budget YTD	
PARKING REVENUE							
n/a							
OPERATING EXPENSES							
Building Repair & Maintenance	\$32,083	\$43,372	(\$11,289)	-26.0%	Not as much repair work completed as projected during the month.	\$124,465	\$158,140

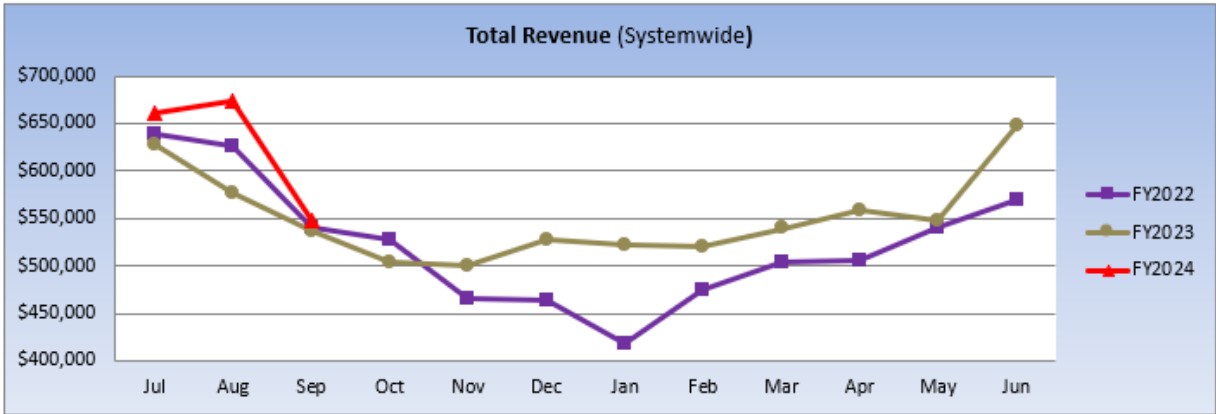
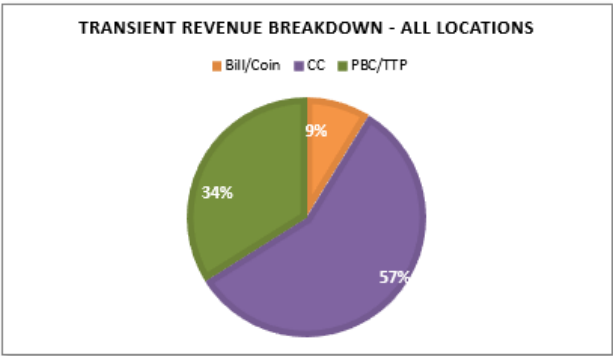
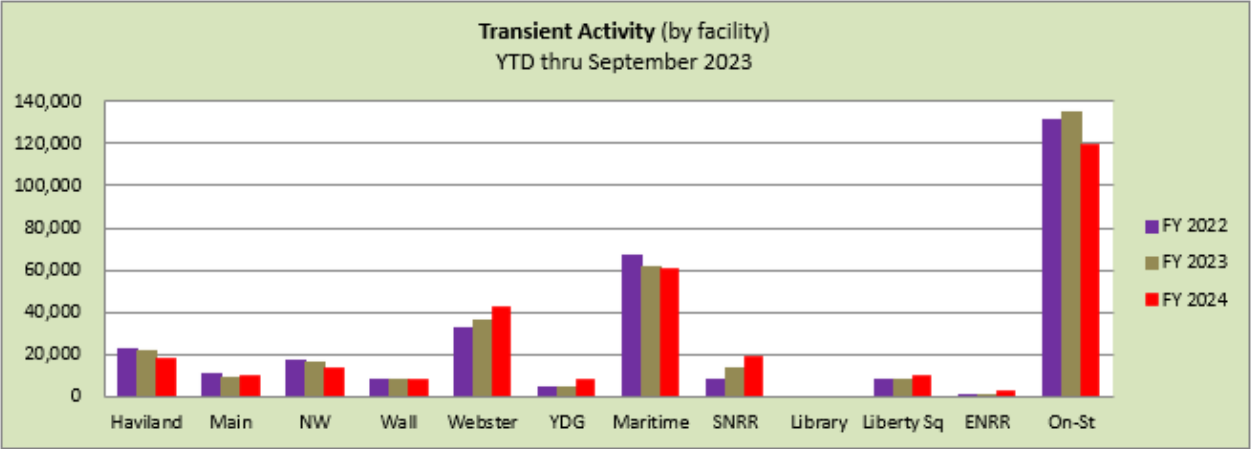
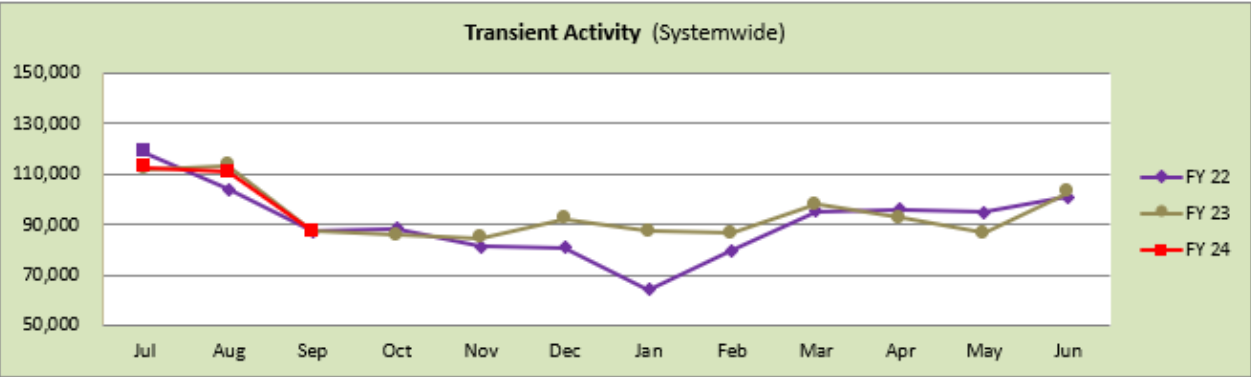
Financial Statement

For the Month ending September 30, 2023

	Month				Prev. ACTUAL	Year-to-Date				Prev. ACTUAL YTD	Fiscal Year	
	ACTUAL	BUDGET	VARIANCE	% VARIANCE		ACTUAL	BUDGET	VARIANCE	% VARIANCE		FORECAST	ANNUAL BUDGET
PARKING REVENUE												
Monthly Parking	196,270	196,308	(38)	(0.02%)	185,582	586,791	588,925	(2,133)	(0.36%)	549,012	2,355,699	2,355,699
Transient Parking	191,584	192,046	(461)	(0.24%)	183,307	750,315	637,911	112,404	17.62%	695,885	2,428,471	2,428,471
Meter Revenue	52,261	54,003	(1,742)	(3.23%)	52,781	164,949	171,961	(7,012)	(4.08%)	175,041	676,028	676,028
Parking Violation	123,814	139,663	(15,849)	(11.35%)	133,013	442,094	403,540	38,554	9.55%	384,323	1,384,396	1,384,396
Less: Refunds	(280)	0	(280)	0.00%	(25)	(1,164)	0	(1,164)	0.00%	(29)	0	0
Less: Sales Tax	(26,279)	(26,412)	134	(0.51%)	(25,176)	(89,638)	(83,520)	(6,118)	7.33%	(84,840)	(326,020)	(326,020)
TOTAL PARKING REVENUE	537,371	555,608	(18,236)	(3.28%)	529,481	1,853,347	1,718,816	134,531	7.83%	1,719,392	6,518,573	6,518,573
OTHER REVENUE												
Lease Income - SNRR/MTG	4,874	3,080	1,794	58.26%	3,040	13,439	9,240	4,199	45.45%	9,119	36,960	36,960
Lease Income - Webster											0	0
Lease Income - YDG	418	418	0	0.00%	418	1,254	1,254	0	0.00%	1,254	5,016	5,016
SNRR/ENRR Concessions	1,440	2,700	(1,260)	(46.67%)	0	4,236	8,100	(3,864)	(47.70%)	0	32,400	32,400
Advertising Revenue	0	1,500	(1,500)	(100.00%)	0	0	4,500	(4,500)	(100.00%)	0	18,000	18,000
Investment Income	0	83	(83)	(100.00%)	0	0	250	(250)	(100.00%)	0	1,000	1,000
ATM Machines	257	333	(76)	(22.90%)	277	751	1,000	(249)	(24.90%)	831	4,000	4,000
TOTAL OTHER REVENUE	6,989	8,115	(1,125)	(13.87%)	3,735	19,680	24,344	(4,664)	(19.16%)	11,204	97,376	97,376
TOTAL SYSTEM REVENUE	544,361	563,722	(19,362)	(3.43%)	533,216	1,873,027	1,743,160	129,867	7.45%	1,730,597	6,615,949	6,615,949
OPERATING EXPENSES												
Gross Wages	104,943	107,692	(2,749)	(2.55%)	94,438	311,887	323,077	(11,190)	(3.46%)	327,898	1,400,000	1,400,000
Payroll Taxes	12,878	13,623	(745)	(5.47%)	11,549	38,261	40,869	(2,608)	(6.38%)	40,287	177,100	177,100
Worker's Compensation	4,276	4,523	(247)	(5.47%)	3,834	12,703	13,569	(866)	(6.38%)	13,376	58,800	58,800
Group Health Insurance	11,977	11,308	669	5.92%	11,267	36,162	33,923	2,239	6.60%	33,801	147,000	147,000
401(k) Company Match	2,036	2,154	(118)	(5.47%)	1,826	6,049	6,462	(412)	(6.38%)	6,369	28,000	28,000
Vehicle	1,697	5,833	(4,136)	(70.91%)	2,547	7,887	17,500	(9,613)	(54.93%)	15,369	70,000	70,000
Security Services	10,988	7,542	3,446	45.69%	44	27,301	32,458	(5,157)	(18.89%)	20,317	129,831	129,831
Equipment Expense	0	2,500	(2,500)	(100.00%)	0	118	7,500	(7,382)	(98.43%)	0	30,000	30,000
Building Repair & Maintenance	32,083	43,372	(11,289)	(26.03%)	38,953	124,465	158,140	(33,675)	(21.29%)	95,990	554,150	554,150
Service Contract	13,197	12,990	207	1.59%	8,802	85,721	50,343	35,378	70.27%	26,123	201,373	201,373
Sanitation Expense	840	2,460	(1,620)	(65.85%)	890	5,593	7,380	(1,787)	(24.22%)	4,584	29,520	29,520
Operating Expenses	8,657	10,417	(1,760)	(16.90%)	8,860	29,851	31,250	(1,399)	(4.48%)	26,495	125,000	125,000
Snow Removal	0	0	0	0.00%	0	0	0	0	0.00%	0	177,500	177,500
Signage	475	4,167	(3,692)	(88.60%)	569	6,030	12,500	(6,470)	(51.76%)	978	50,000	50,000
Tickets	5,000	1,250	3,750	299.99%	0	11,574	3,750	7,824	208.64%	0	15,000	15,000
Liability Insurance	12,897	14,066	(1,169)	(8.31%)	12,800	44,484	43,443	1,040	2.40%	41,538	164,624	164,624
Maritime Garage Condo Fees	1,779	1,965	(185)	(9.42%)	1,779	5,338	5,894	(555)	(9.42%)	5,338	23,574	23,574
Uniforms	0	3,333	(3,333)	(100.00%)	0	2,785	10,000	(7,215)	(72.15%)	0	40,000	40,000
Management Fees LAZ	8,333	8,333	0	0.00%	8,333	25,000	25,000	0	0.00%	25,000	100,000	100,000
Bank and Credit Card Fees	31,766	25,351	6,415	25.30%	27,951	93,614	78,176	15,438	19.75%	84,249	297,414	297,414
Office Expense	638	1,333	(696)	(52.17%)	1,156	3,949	4,000	(51)	(1.27%)	3,014	16,000	16,000
Utilities	5,696	6,609	(913)	(13.82%)	6,426	11,243	19,828	(8,585)	(43.30%)	13,881	79,314	79,314
Telephone	4,916	7,500	(2,584)	(34.46%)	7,030	20,163	22,500	(2,337)	(10.39%)	22,472	90,000	90,000
Permit/Violation Management	12,351	12,500	(149)	(1.19%)	13,935	35,516	37,500	(1,984)	(5.29%)	22,408	150,000	150,000
Marketing and Communication	5,800	4,167	1,633	39.20%	850	9,965	12,500	(2,535)	(20.28%)	2,190	50,000	50,000
Parking Program	8,348	8,333	15	0.18%	7,292	16,631	25,000	(8,369)	(33.48%)	15,772	100,000	100,000
TOTAL OPERATING EXP.	301,569	323,322	(21,752)	(6.73%)	271,132	972,290	1,022,562	(50,272)	(4.92%)	847,077	4,304,199	4,304,199
CITY ADMINISTERED EXPENSES												
Other City Payroll Expenses	38,333	38,333	0	0.00%	38,333	115,000	115,000	0	0.00%	115,000	460,000	460,000
Electric	18,214	19,642	(1,428)	(7.27%)	18,214	54,643	58,926	(4,283)	(7.27%)	54,643	235,705	235,705
Sewer	968	968	0	0.00%	922	2,905	2,905	0	0.00%	2,767	11,619	11,619
Professional Services	3,750	3,750	0	0.00%	3,750	11,250	11,250	0	0.00%	11,250	45,000	45,000
Business Expense	267	267	0	0.00%	267	800	800	0	0.00%	800	3,200	3,200
Legal Service Retainer	417	417	0	0.00%	417	1,250	1,250	0	0.00%	1,250	5,000	5,000
TOTAL CITY ADMINISTERED EXP.	61,949	63,377	(1,428)	(2.25%)	61,903	185,848	190,131	(4,283)	(2.25%)	185,709	760,524	760,524
SUBTOTAL OPERATING EXP.	363,518	386,699	(23,180)	(5.99%)	333,035	1,158,137	1,212,693	(54,556)	(4.50%)	1,032,786	5,064,723	5,064,723
Debt Service Interest	17,977	17,977	0	0.00%	23,704	53,930	53,930	0	0.00%	71,111	215,719	215,719
Debt Service Principle	86,617	86,617	0	0.00%	83,476	259,851	259,851	0	0.00%	250,429	1,039,402	1,039,402
SUBTOTAL DEBT SERVICE	104,593	104,593	0	0.00%	107,180	313,780	313,780	0	0.00%	321,540	1,255,121	1,255,121
Capital Reserve and Replacement	11,250	11,250	0	0.00%	11,250	33,750	33,750	0	0.00%	33,750	135,000	135,000
TOTAL EXPENSES	479,362	502,542	(23,180)	(4.61%)	451,465	1,505,667	1,560,223	(54,556)	(3.50%)	1,388,077	6,454,844	6,454,844
Fund Balance	64,999	61,180	3,819	6.24%	81,751	367,360	182,937	184,423	100.81%	342,520	161,105	161,105

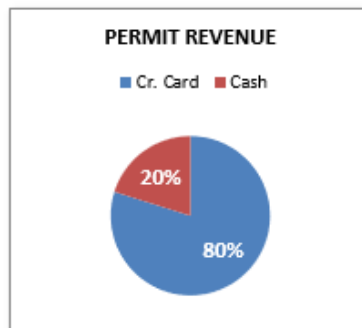
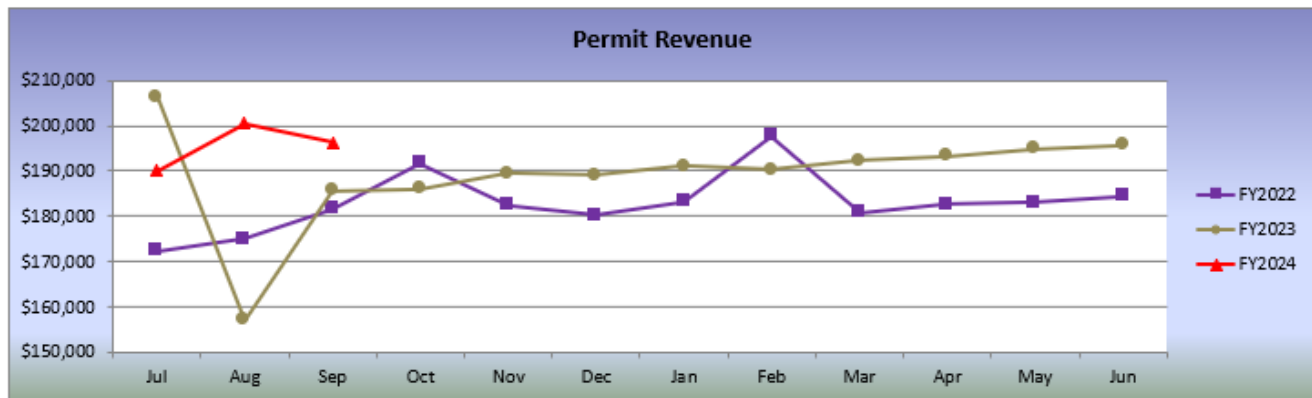
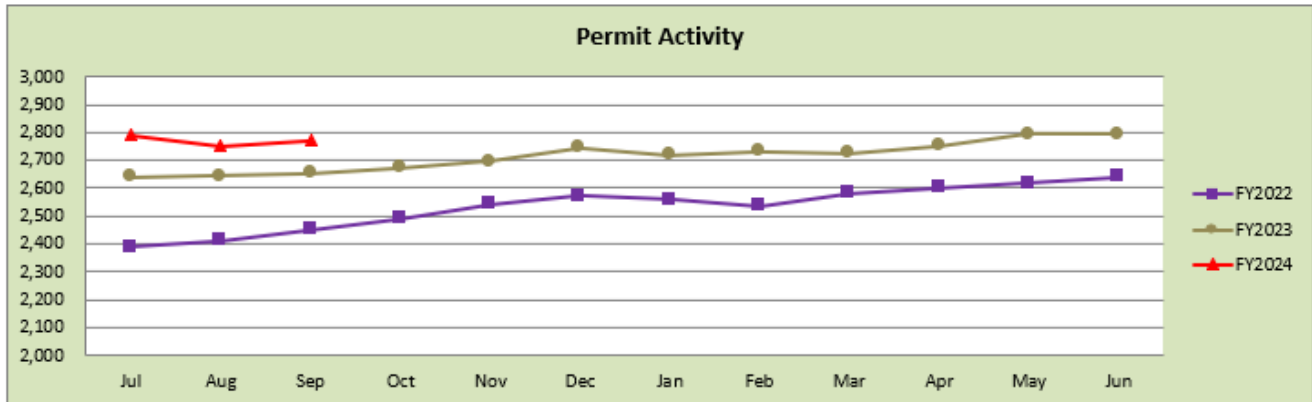
Systemwide Activity

- Overall, systemwide transient activity YTD is **0.6% below** last year and revenue is **8.2% above** last year.



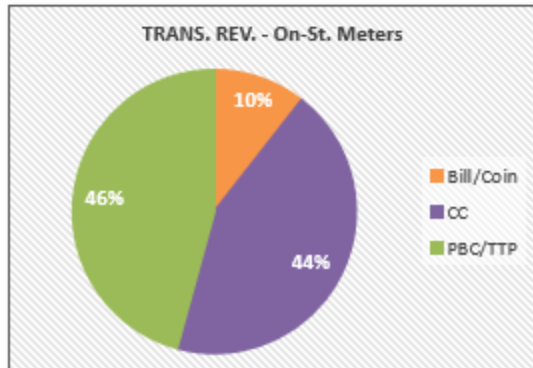
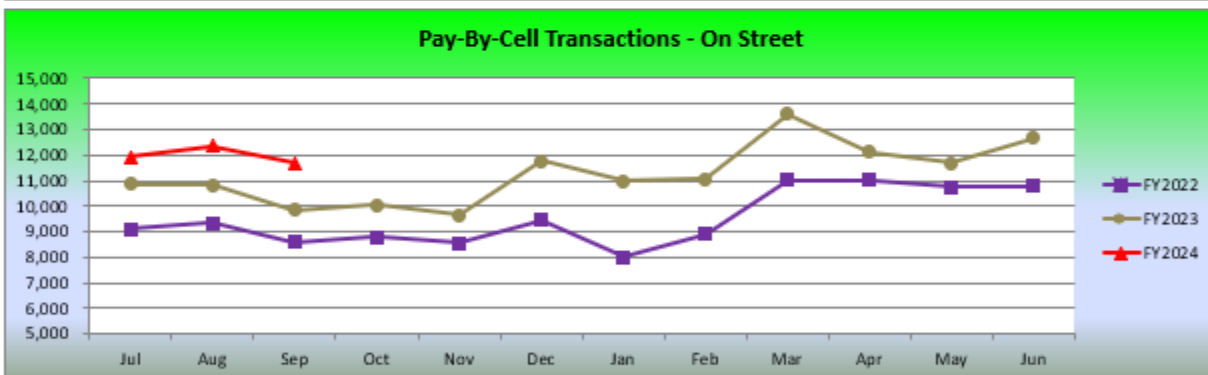
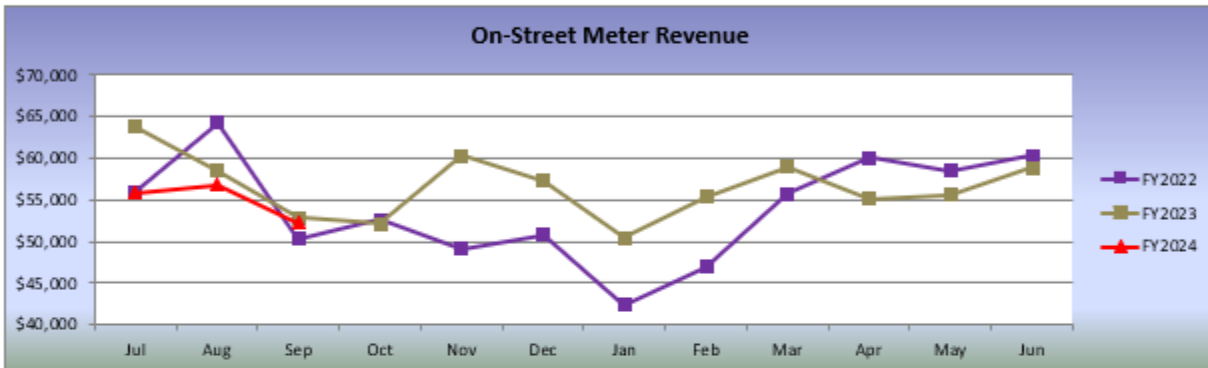
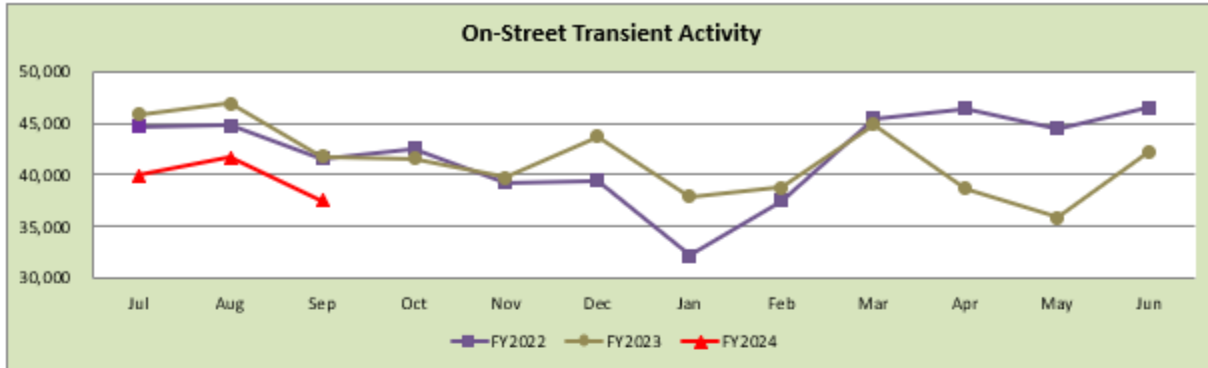
Permit Sales

- Compared to last month, September permits are **up 0.7%** and permit revenues are **down 2.1%**.
- Compared to last year, September permits are **up 4.5%** and permit revenues are **up 5.8%**.
- YTD compared to last year, permit activity is **up 4.8%** and revenue is **up 6.9%**.
- YTD permit revenue is **0.4% under** budget.
- **2,772** permits were sold systemwide. There are 3,591 spaces available for permits and 4,425 total spaces systemwide, including non-metered spaces.



On-Street Parking

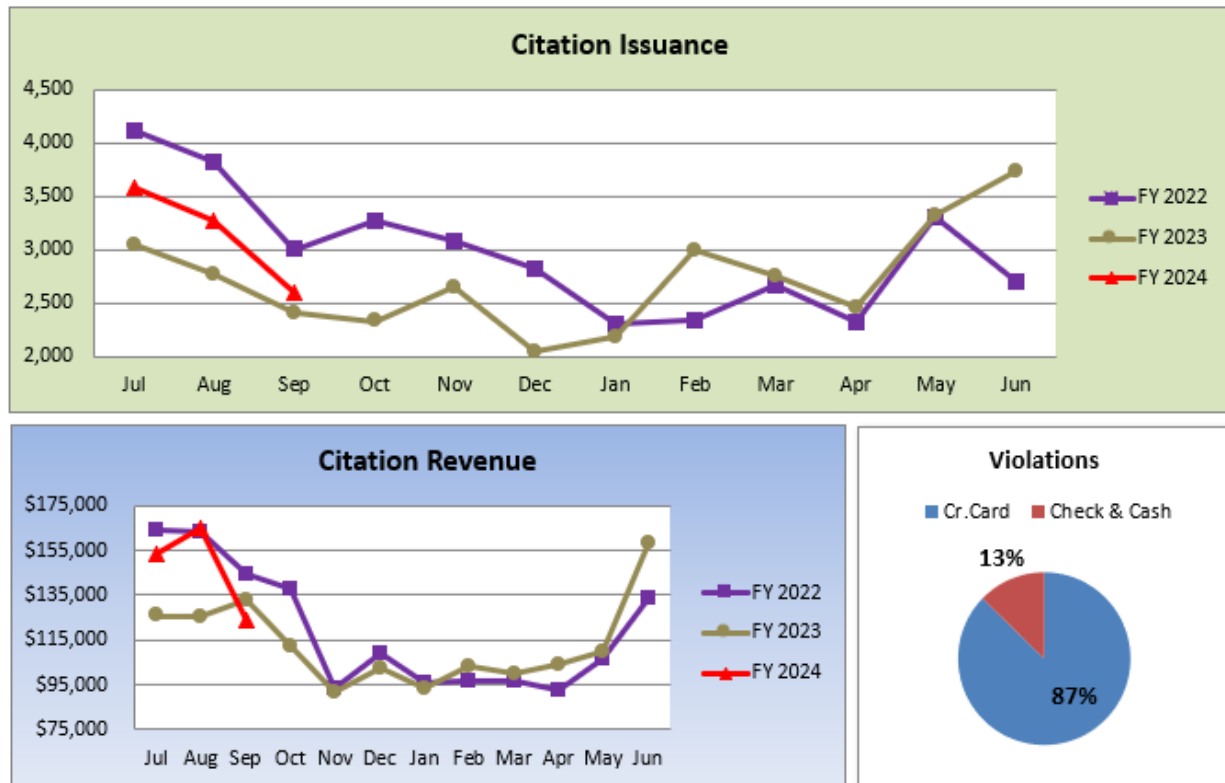
- YTD through September, transient activity was **down 11.4%** and revenue was **down 5.8%** compared to last year.
- For the month of September, transient activity was **down 9.9%** compared to last month and **down 10.2%** compared to last September.
- Revenue was **down 8.1%** compared to last month and **down 1.0%** compared to last September.
- In SONO, the average PBC transaction was **\$2.27** or an Average Stay of **1.5** hours.
- In the Wall District, the average PBC transaction was **\$1.10** or an Average Stay of **2.2** hours.



On-Street Comparison (by Area)				
Area	# Trans.	Revenue	% Trans.	% Rev.
Sono	19,848	\$34,789	53%	67%
Wall	13,575	\$9,624	36%	19%
West Ave.	4,123	\$7,518	11%	14%
Total	37,546	\$51,931	100%	100%

Parking Enforcement

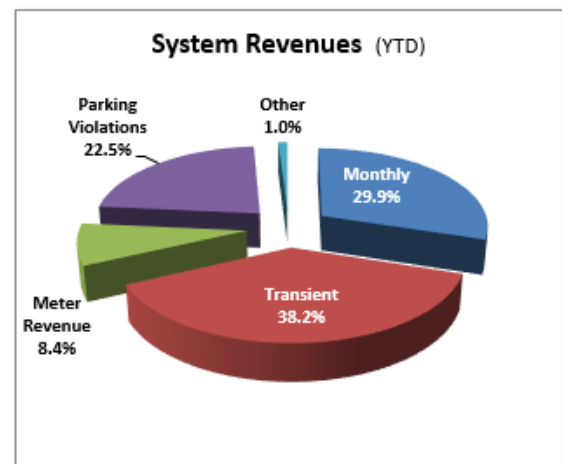
- YTD through September, ticket issuance was **up 14.6%** and citation revenue was **up 15.0%** compared to the same period last year.
- Compared to last month, ticket issuance was **down 20.5%** and citation revenue was **down 25.0%**.
- Citation revenue accounts for **22.5%** of system revenues YTD.



Parking Violations Collection Program

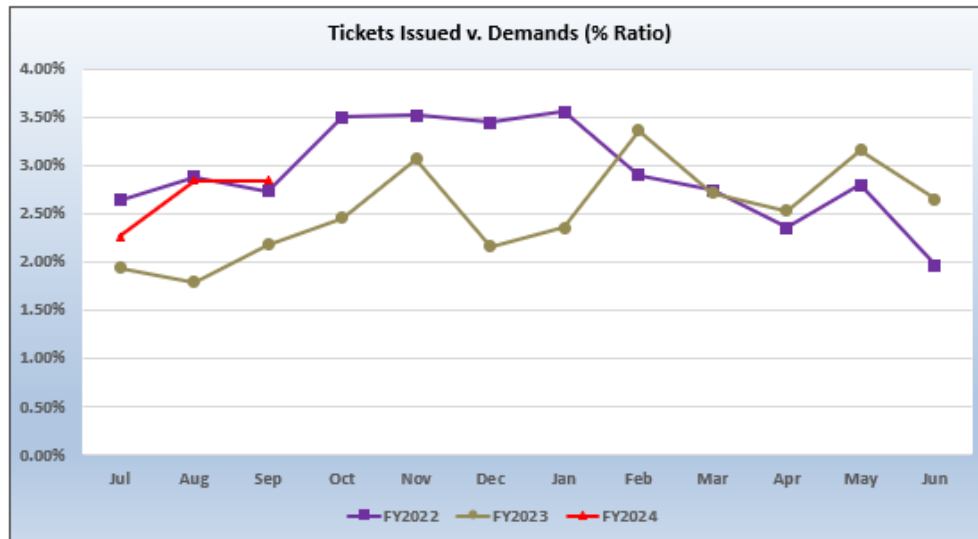
Fiscal Year	Delinquent \$ Collected
2013	\$131,458
2014	\$108,435
2015	\$84,233
2016	\$84,628
2017	\$152,412
2018	\$128,025
2019	\$103,032
2020	\$93,378
2021	\$71,346
2022	\$137,355
2023	\$129,477
2024	\$37,715

YTD thru September



Tickets Issued v. Demands Analysis

Analysis of the ratio of tickets issued compared to transient demands does not include citations issued at the beaches nor does it include violations issued by the Norwalk Police Department.



Tickets Issued (NOT including Beaches & Police issued tickets)

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	AVG.
FY2019	1,574	1,843	1,461	1,569	1,515	1,594	1,294	1,072	1,491	1,468	1,131	1,505	17,517	1,460
FY2020	1,602	1,718	1,484	1,160	1,367	1,710	1,514	1,667	851	17	17	223	13,330	1,111
FY2021	397	362	360	201	136	601	916	752	2,529	2,745	1,728	2,689	31,416	1,118
FY2022	3,127	2,993	2,390	3,092	2,859	2,783	2,284	2,305	2,606	2,257	2,650	1,981	31,327	2,611
FY2023	2,164	2,033	1,897	2,104	2,595	1,986	2,053	2,903	2,655	2,342	2,730	2,713	28,175	2,348
FY2024	2,540	3,146	2,482										8,168	2,723

Transient Demands (NOT including Beaches)

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	AVG.
FY2019	106,168	112,894	87,811	91,061	86,286	95,118	90,170	86,885	104,945	99,209	101,014	106,576	1,168,137	97,345
FY2020	110,327	113,742	96,762	110,459	100,233	101,475	106,779	108,995	46,453	0	0	39,154	934,379	77,865
FY2021	60,962	65,055	60,234	59,448	44,445	44,600	52,682	47,949	71,404	76,193	83,038	93,578	759,588	63,299
FY2022	118,674	103,859	87,480	88,359	81,427	80,829	64,339	79,672	95,094	96,140	94,935	101,065	1,091,873	90,989
FY2023	111,814	113,560	87,199	85,804	84,706	92,082	87,283	86,518	98,079	92,535	86,456	102,660	1,128,697	94,058
FY2024	112,565	110,796	87,317	0	0	0	0	0	0	0	0	0	310,678	25,890

Ratio (%) - Tickets v. Demands

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	AVG.
FY2019	1.48%	1.63%	1.66%	1.72%	1.76%	1.68%	1.44%	1.23%	1.42%	1.48%	1.12%	1.41%	1.50%
FY2020	1.45%	1.51%	1.53%	1.05%	1.36%	1.69%	1.42%	1.53%	1.83%	0.00%	0.00%	0.57%	1.16%
FY2021	0.65%	0.56%	0.60%	0.34%	0.31%	1.35%	1.74%	1.57%	3.54%	3.60%	2.08%	2.87%	1.60%
FY2022	2.63%	2.88%	2.73%	3.50%	3.51%	3.44%	3.55%	2.89%	2.74%	2.35%	2.79%	1.96%	2.92%
FY2023	1.94%	1.79%	2.18%	2.45%	3.06%	2.16%	2.35%	3.36%	2.71%	2.53%	3.16%	2.64%	2.53%
FY2024	2.26%	2.84%	2.84%										2.65%

Tickets Issued v. Demands Analysis (continued)

Analysis of the ratio of tickets issued compared to transient demands by street:

5 Years Summary (Expired meter violations only)						
Zone Number	Row Labels	Current 2023/24	2022/23	2021/22	2020/21	2019/20
2011	Ann St.	3.9%	2.5%	1.6%	2.5%	2.2%
2033	Berkeley St.	13.8%	9.1%	1.5%	1.8%	4.4%
2012	Haviland St.	4.7%	3.2%	2.9%	5.6%	4.5%
2021	Madison St.	7.8%	3.4%	1.7%	5.2%	4.1%
2030	Maple St.	4.2%	1.7%	1.0%	2.1%	0.4%
2010	Marshall St.	0.3%	1.2%	1.7%	2.4%	2.1%
2026	Merwin St.	7.9%	4.3%	2.1%	4.1%	2.1%
2024	Monroe St.	0.4%	0.3%	0.4%	1.1%	2.9%
2017	N. Main St.	2.6%	2.3%	1.8%	3.2%	3.6%
2018	N. Water St.	3.7%	2.3%	1.4%	2.8%	2.4%
2027	Orchard St.	5.8%	4.8%	4.3%	7.2%	1.8%
2032	Quincy St.	0.0%	0.0%	0.0%	0.0%	0.0%
2020	S. Main St.	1.5%	1.1%	1.1%	2.1%	1.9%
2016	W. Washington St.	0.0%	0.5%	1.3%	0.9%	1.2%
2014	Washington St.	3.5%	5.3%	5.7%	8.7%	4.6%
2031	West Ave	2.4%	1.9%	1.5%	3.7%	0.9%
2040	Wall St. Area	1.5%	3.3%	3.9%	10.5%	4.7%
2002	Webster Lot	1.7%	2.3%	2.8%	3.7%	1.3%
2004	Haviland Deck	1.8%	2.1%	2.8%	4.8%	2.4%
2022	North Water Lot	2.0%	2.6%	3.5%	4.9%	3.6%
2023	SNRR Lot	4.0%	5.0%	6.1%	8.9%	3.9%
2005	YDG	4.6%	2.0%	3.2%	5.2%	0.9%
2028	Wall Street Lot	2.0%	1.6%	2.5%	6.4%	2.4%
2029	Main Street Lot	1.9%	2.1%	2.7%	4.5%	1.6%
2015	Liberty Square Lot	1.5%	0.6%	0.7%	1.9%	1.0%
Grand Total		2.4%	2.6%	2.8%	4.8%	2.6%
** Current year data is September 2023						

Pay-By-Cell

- YTD through September, pay by cell activity was **up 17.1%** and revenue was **up 18.4%** compared to the same period last year.
- Compared to last month, September transactions were **down 8.4%** and revenue was **down 9.4%**.
- The average transaction is **down 1.0%** from **\$2.94** in August to **\$2.91** per transaction in September.
- By comparison, the average transaction systemwide (all payment methods) is **\$2.22** per transaction.
- PBC transactions represent **21.6%** of system demands and **11.2%** of systemwide revenue.

