



Wednesday, September 22, 2021

6:00 p.m.

By Zoom Virtual Video Conference and Tele Conference

To allow public access, anyone may access a meeting by telephone, Zoom, and/or the City of Norwalk YouTube channel. Specific instructions and links can be found at www.norwalkct.org/meetings.



Members of the public can call in and listen to a meeting. They will not be able to speak or see any of the meeting participants. Each meeting will use a unique Meeting/Webinar ID. Please find the information using the link above.



Members of the public who wish to provide "live comments" will need to register in advance and use the Zoom meeting platform. All participants will be muted upon entering the meeting. To speak, click the "raise your hand indicator" and you will be called on by the host of the meeting during the public comment section. Please find the information using the link above.



Members of the public who wish to view the meeting, but are not participating, can view a live stream on the City of Norwalk YouTube channel. This stream is delayed by approximately 20 seconds. Please find the information using the link above. The meeting recording and minutes will be posted on the City of Norwalk website within seven (7) days after the meeting.



Members of the public who wish to provide public comment are encouraged to submit those via email in advance of the meeting. For these comments to be read into the record, they should be submitted at least three hours in advance of the meeting start time. Please email James Travers jtravers@norwalkct.org to provide written public comment prior to the meeting.

AGENDA

1. Public Comment, limited to three minutes each speaker
2. Discussion and action related to minutes from the Parking Authority meeting Wednesday, August 28, 2021
3. Chairman's Report
4. Financial and Operating Report
5. Engineering and Project Report
 - Webster Lot Green Infrastructure Project 2 – Vanessa to Discuss
 - South Norwalk Railroad Station Improvement Project – Vanessa To Discuss
6. New Business
 - i. Discuss and Vote - James Emery to present analysis on credit card transactions on single space and multispace units and recommendations.
 - ii. Discussion on the Webster Lot Entrance Sign
 - iii. Request for Qualifications (RFQ) - Webster Street Lot
<https://www.norwalkredevelopmentagency.org/for-vendors>
7. Old Business
 - a. Discuss and Vote – Yankee Doodle Garage Façade enhancement. Change of vendor.
 - b. Update on the SONO Train Station advertisement campaign.
8. Motion to Adjourn

Next Parking Authority meeting: Wednesday, October 27th



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**PARKING AUTHORITY
REGULAR MEETING VIA ZOOM VIRTUAL VIDEOCONFERENCE
AND TELECONFERENCE
AUGUST 25, 2021**

ATTENDANCE: Michael Harden, Chairman
Jud Aley
Tom Vetter

ABSENT: Eric Rains, Vice Chairman

STAFF James Travers, Director, TMP
James Emery, Asst. Parking Director, TMP

OTHERS: Stathis Manousos, LAZ Parking
Rocky Legesse, LAZ Parking

CALL TO ORDER

Chairman Harden called the meeting to order at 6:06PM.

1. PUBLIC COMMENT

There was no public comments this evening.

2. DISCUSSION AND ACTION RELATED TO MINUTES FROM THE PARKING AUTHORITY SPECIAL MEETING WEDNESDAY, JULY28, 2021

**** MR. VETTER MOVED TO APPROVE THE MINUTES AS SUBMITTED.**
**** MR. ALEY SECONDED THE MOTION.**
**** THE MOTION PASSED UNANIMOUSLY.**

3. CHAIRMAN'S REPORT

a. Introduction of James Emery., Assistant Parking Director

Mr. Harden asked Mr. Travers to introduce Mr. Emery. Mr. Travers introduced Mr. Emery and said that we had gone through a competitive process to identify someone who would assist the leadership for parking and this is the second week that Mr. Emery has been on staff and he has hit the ground running. Mr. Emery said that he is super excited to be in Norwalk and is excited to see what we can do for the City of Norwalk and for the citizens of Norwalk. Mr. Harden said he would like to discuss on how the communication string will be going forward. Mr. Emery agreed and said that he will schedule a meeting with Mr. Harden offline. The members of the Parking Authority welcomed Mr. Emery and said they look forward to working with him.

4. FINANCIAL AND OPERATING REPORT

Mr. Manousos reported and said this is the first month of the fiscal year and are seeing a steady increase in transient revenue and are now passing pre-Covid levels on the demand side. He said on the revenue side we are still lagging a little behind mainly on the permit side as employers create a return to work policy for the coming year, the customer curtesy program being back to normal and R&M projects that were previously delayed or deferred are beginning again. He said the transient revenue is up over 7% and is the highest July numbers we have had for demands in the last 10 years.

Mr. Manousos said the other locations are also rebounding and the railroad stations are beginning to come back but are significantly below pre-Covid levels. He said the demands and revenue are also up for on street parking. Mr. Manousos reported on the Pay by Cell activity and said the transactions are significantly up and the activity is up 128% and the revenue is up 131% compared to last year. Mr. Emery said statistically right now the Pay by Cell/Text to Park transactions are up dramatically compared to other municipalities of this size and should definitely be looked at when making future decisions.

Mr. Manousos reported on the enforcement and said there is an increase in ticket issuance due to the beach and consistent enforcement. Mr. Harden requested that the ticket issuance be reported on separately.

Mr. Manousos reported on the ratio of tickets to demand and said they are down from last month but are still high. Mr. Aley asked if the violations from the beach are included. Mr. Legesse said “yes”.

Mr. Manousos reported on the customer courtesy program and said there were 11 program days, 352 courtesy tickets were issued, \$176 of meter time was given out and 100 tickets were issued after the courtesy time had expired and the value of the tickets if they were issued was \$6,300.

5. ENGINEERING AND PROJECT UPDATE

a. Update on installation of pay stations on Washington Street

Mr. Legesse reported and said the booths have been installed on the north and south side for a total of five pay stations and are all operational and are accepting payment, and all of the meter heads for the single spaced meters have been removed. Mr. Harden requested a tutorial for the new multi-space meters.

b. Update on the removal of additional bollards on Wall Street

Mr. Travers provided an update and said some of the bollards have been removed on River and Wall Streets and there have been no issues reported, but before they are all removed Ms. Valadares requested the pilot program be expanded and have removed additional bollards from River and Wall Streets and there were still no issues reported and if that continues he anticipates that all of the bollards will be removed before the holiday season.

c. Cleaning and Maintenance Update from LAZ

Mr. Legesse reported on the project status report and said that maintenance that includes a lighting upgrade and security cameras at the South Norwalk Railroad Station, the drainage projects have been completed at the Maritime Garage and lower Haviland Deck and is ongoing at the South Norwalk Railroad Stations and is scheduled to be completed in September. He said we are testing a system to remove the pigeons from The Maritime Garage, Haviland Deck and if it is successful will also be used at the South Norwalk Railroad Station. He said the outreach is ongoing and have visited surrounding businesses. Mr. Aley asked Mr. Legesse if he had gone on any of the outreach visits. Mr. Legesse said “yes” and had visited Mecha Noodle, Alex’s Lounge, Bandido and Salt Water restaurants and explained the new pay station that will be installed and they are happy about the validation program. Mr. Harden said the generally cleanliness at the South Norwalk Railroad Stations has greatly improved and looks much better.

d. Engineering Update:

1) Webster Lot Green Infrastructure Project

Mr. Travers said that he has met with Ms. Valadares and said the Webster Lot Green Infrastructure project there is a pre-construction meeting that is scheduled for August 31, 2021.

2) South Norwalk Railroad Station Improvement Project

Mr. Travers said the contractor has just received the permit form Metro North for the improvement project at the South Norwalk Railroad Station.

Mr. Harden requested going forward that photos are included in the engineering report.

6. NEW BUSINESS

There was no new business discussed this evening.

7. OLD BUSINESS

There was no old business discussed this evening.

8. MOTION TO ADJOURN

**** MR. VETTER MOVED TO ADJOURN.
** MR. ALEY SECONDED THE MOTION.
** THE MOTION PASSED UNANIMOUSLY.**

The meeting adjourned at 7:00PM.

Respectfully submitted,

Dilene Byrd



August
2021

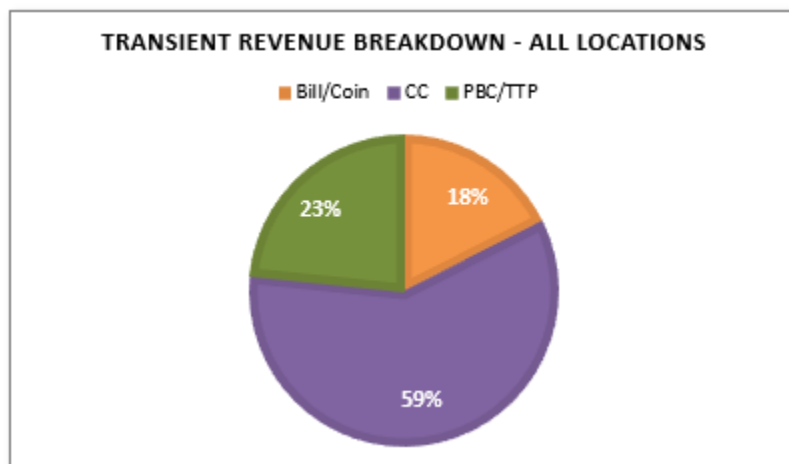
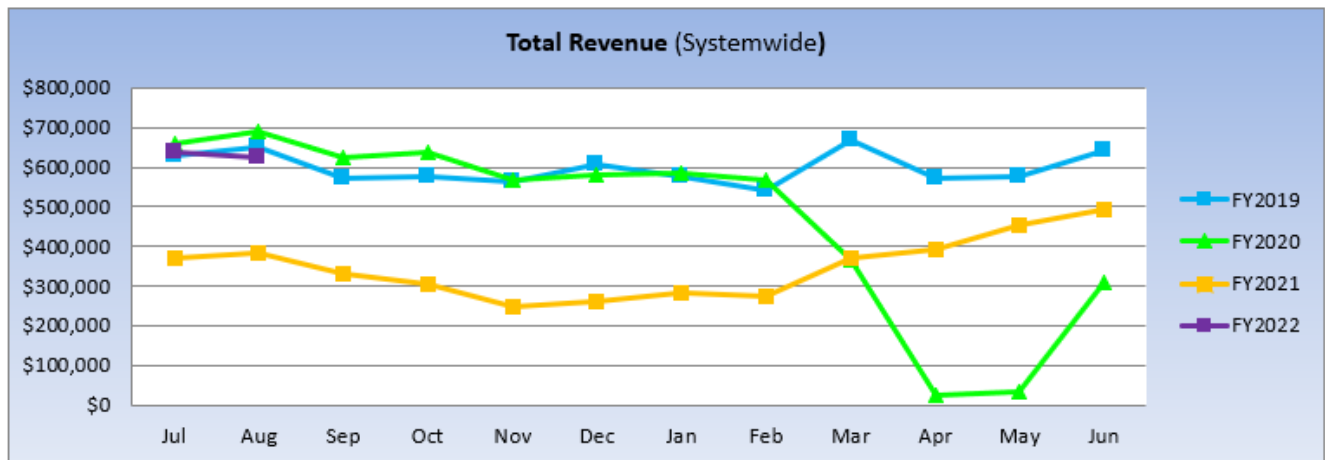
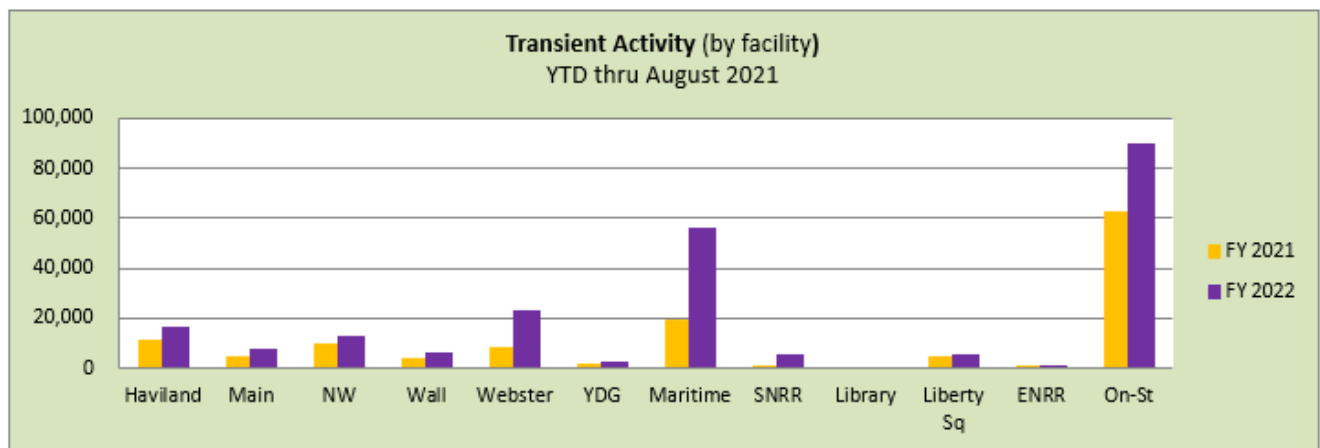
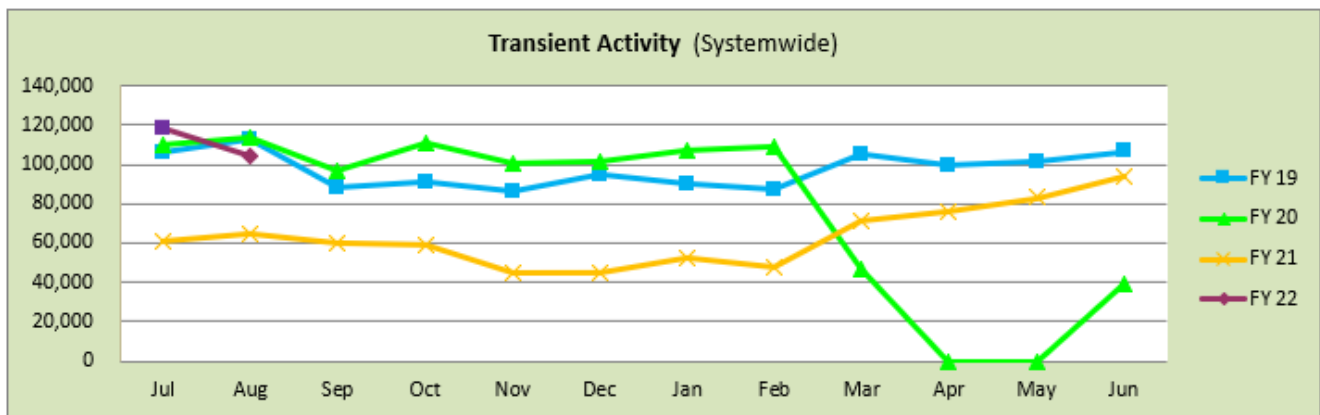
Operations Report



EXECUTIVE SUMMARY

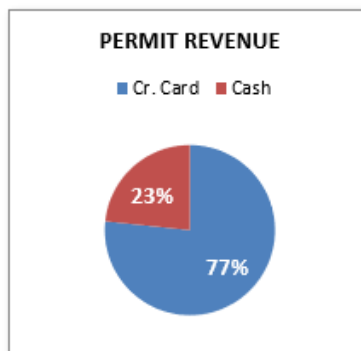
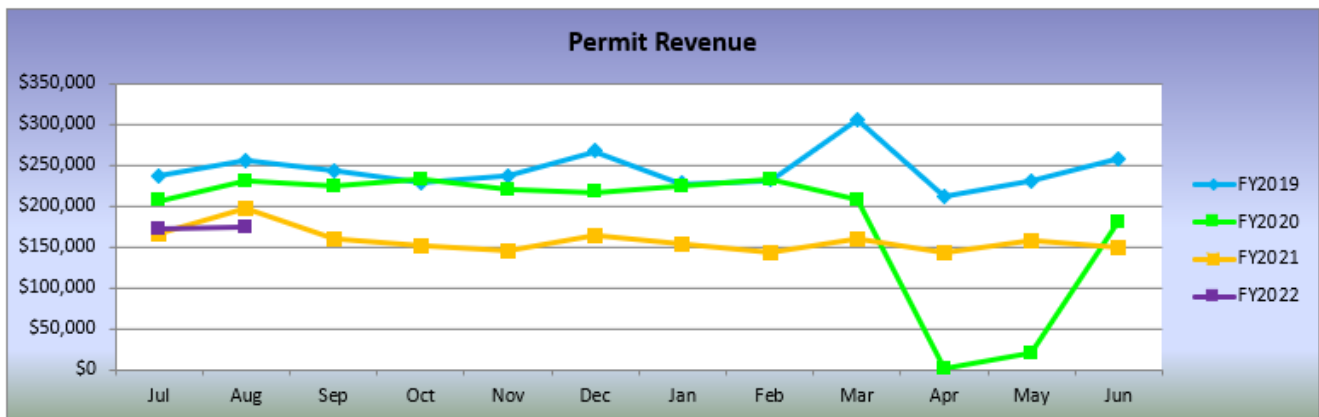
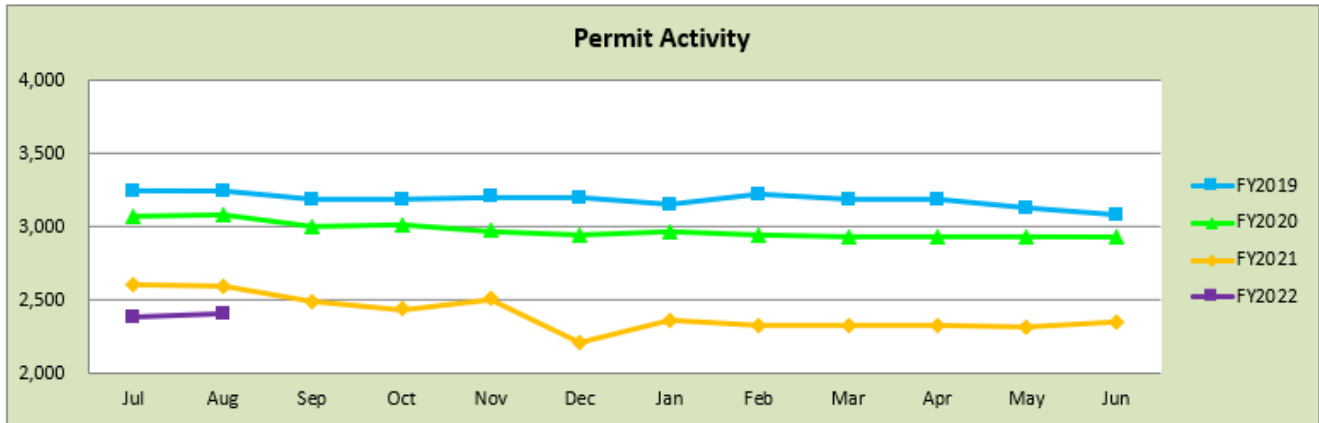
Systemwide Parking Activity – August 2021

- **COVID Report** – overall, system transient activity is back to pre-COVID levels since the spread of COVID caused government shutdowns and COVID regulations in February 2020. Declines in activity and revenue began the last two weeks of February as government shutdowns and increased regulations were put in place.
 - Transient activity has steadily increased since February/March 2021 surpassing pre-COVID levels.
 - Revenue has recovered overall since February/March 2021; however, permit revenue is still lagging behind as employers create return-to-work policies for the coming year.
 - The Customer Courtesy Program is back to “normal”.
 - R&M projects that were previously delayed or deferred are continuing again.
- Parking revenue is **25.0% over** budget for the month and **27.8% over** budget YTD.
- Total expenses are **0.1% over** budget for the month and **2.2% over** budget YTD.
- Transient revenue is **32.5% over** budget for the month and **38.6% over** budget YTD.
- Total Revenue for the month is **down 2.0%** compared to last month (July) and is **up 64.0%** compared to August of last year.
- Transient activity for the month is **down 12.5%** compared to last month (July) and is **up 59.6%** compared to August of last year. Transient activity YTD is **up 76.6%** compared to last year.
- Permit activity (number of permits sold) is **up 0.9%** compared to last month (July) and **down 7.3%** compared to August of last year. Permit activity YTD is **down 7.7%** compared to last year.
- Permit Revenue is **up 1.5%** compared to last month (July) and **down 10.9%** compared to August of last year. Permit revenue YTD is **down 4.3%** compared to last year.
- **81%** of total revenue collected was through credit card payments.



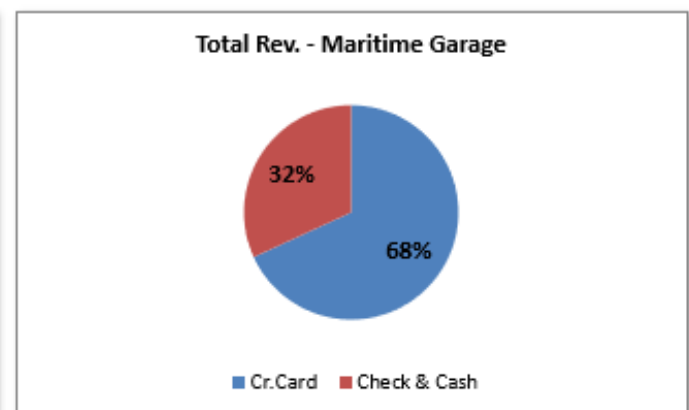
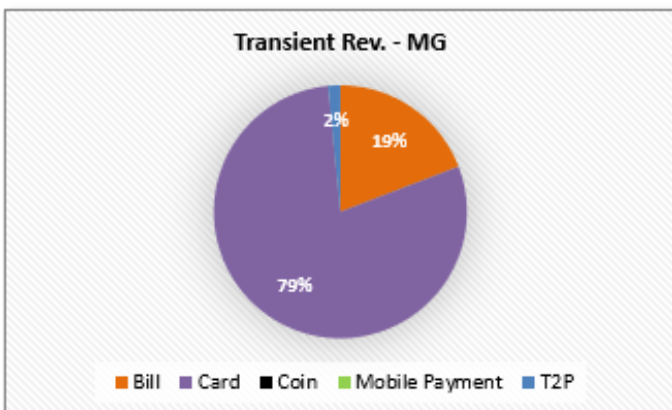
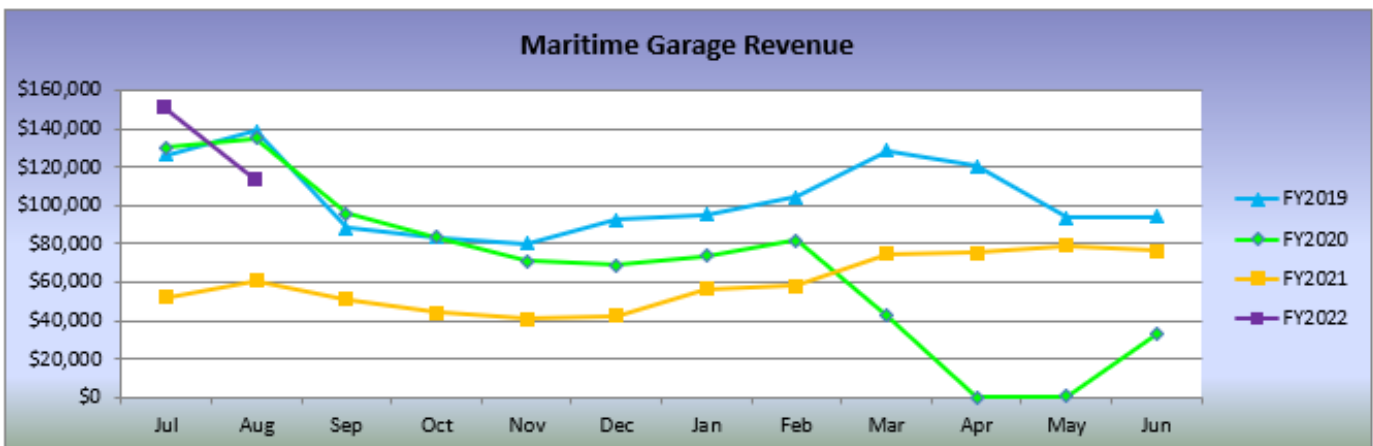
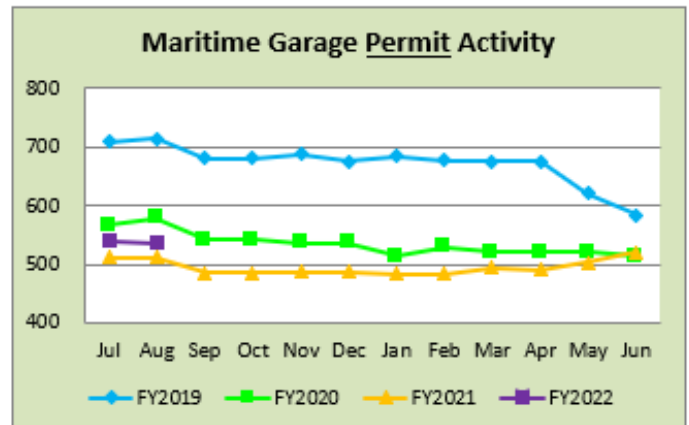
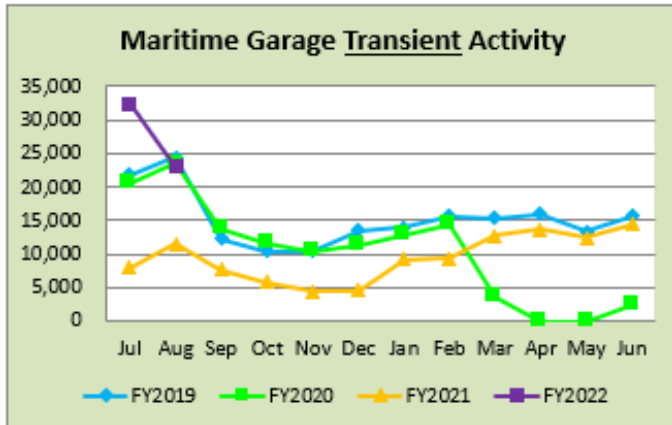
Permit Sales

- Compared to last month, August permits are **up 0.9%** and permit revenues are **up 1.5%**.
- Compared to August of last year, permits are **down 7.3%** and permit revenues are **down 10.9%**.
- YTD compared to last year, permit activity is **down 7.7%** and revenue is **down 4.3%**.
- YTD permit revenue is **11.9% under** budget.
- **2,410** permits were sold systemwide. There are 3,591 spaces available for permits and 4,425 total spaces systemwide, including non-metered spaces.



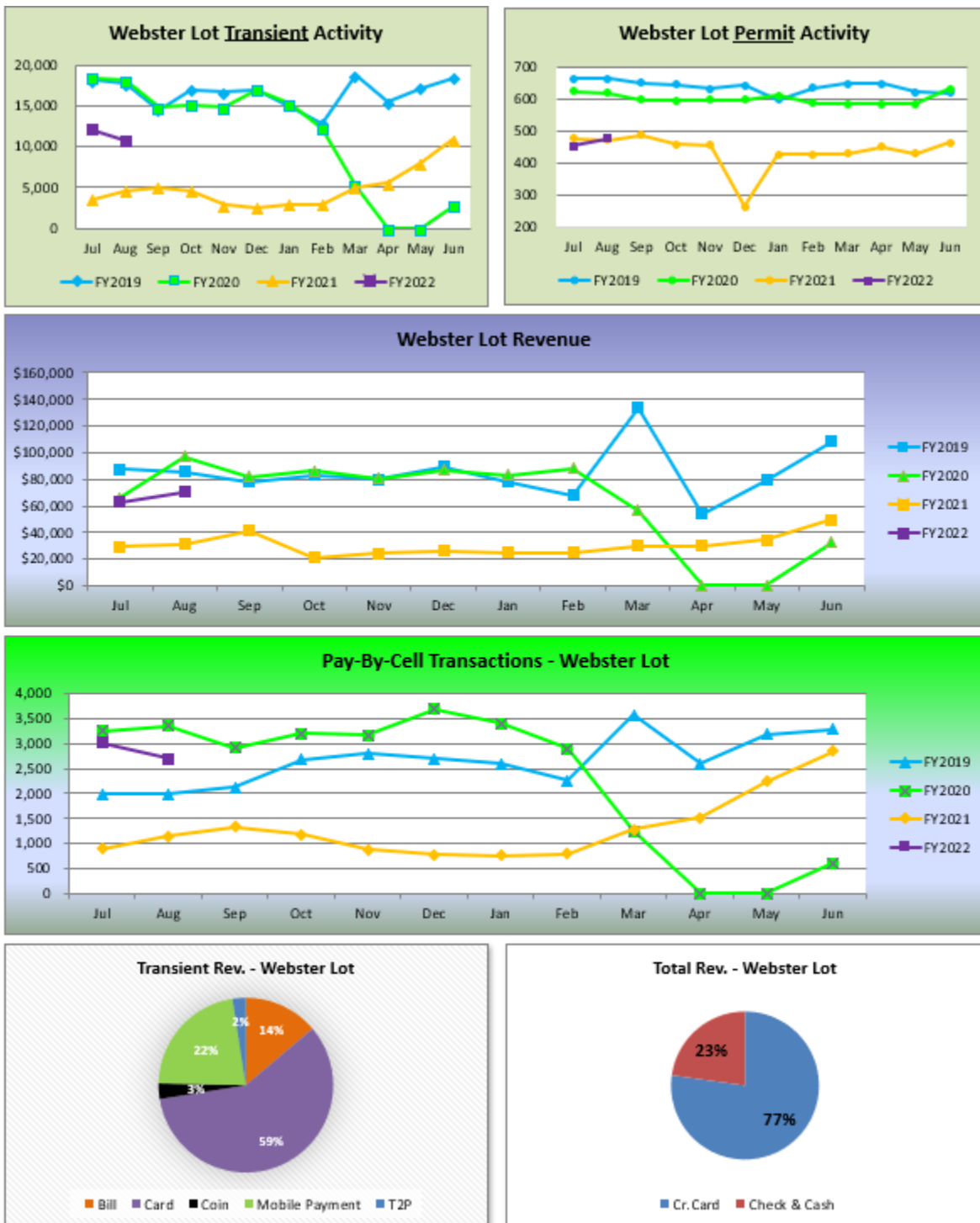
Maritime Garage

- YTD through August 2021, transient activity was **up 185.7%**, permit activity was **up 5.3%**; and total facility revenue was **up 132.4%** compared to last year.
- For the month of August, transient activity was **down 28.7%** compared to last month and **up 102.0%** compared to last August.
- Revenue was **down 24.5 %** compared to last month and **up 85.5%** compared to last August.
- There were **538** monthly permits sold out of 755 available spaces.
- Average Transient Transaction = **\$3.96** or an Average Stay of 2.0 hours.



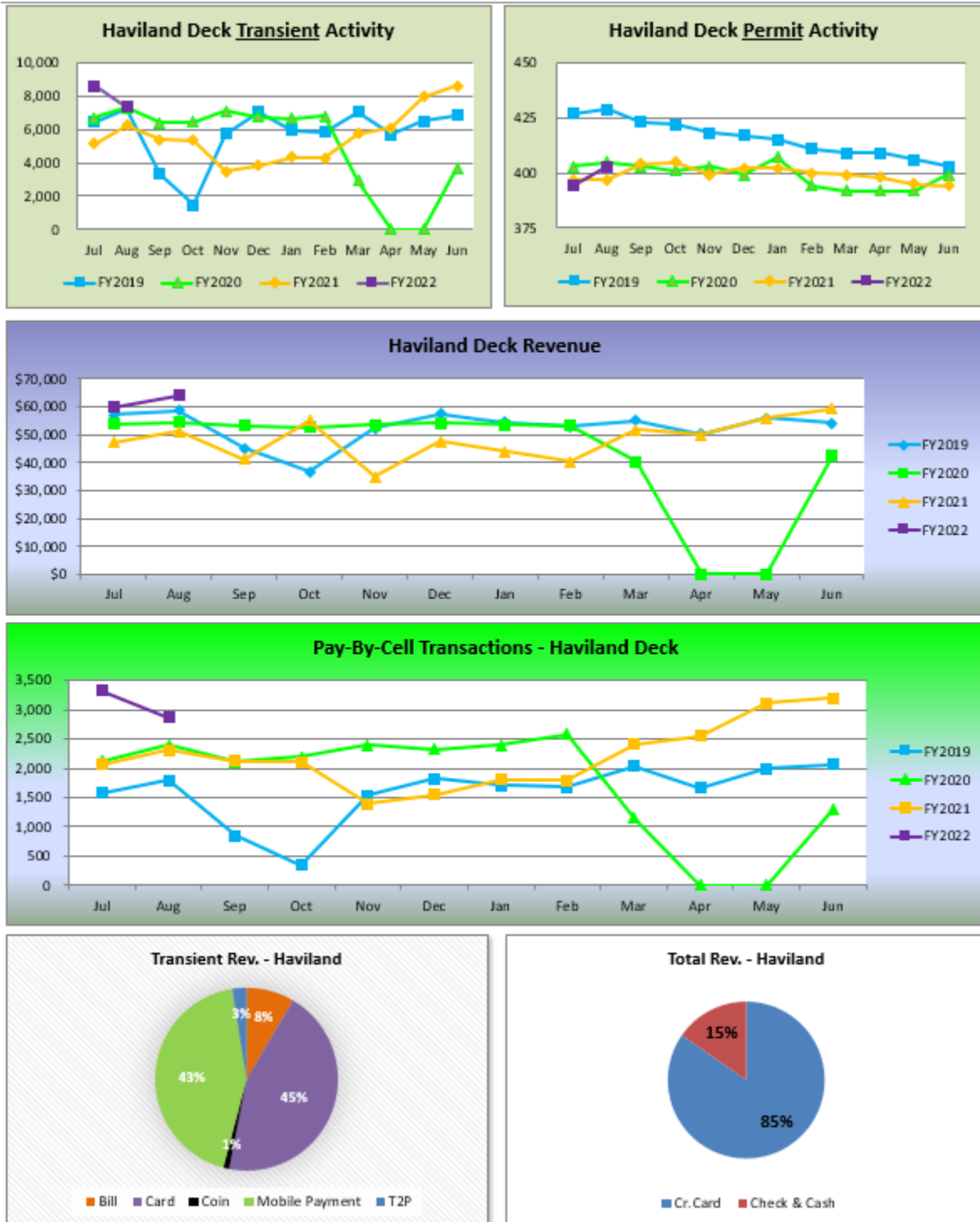
Webster Lot

- Year-to-date through August 2021, transient activity was **up 175.9%**, permit activity was **down 2.1%**, and revenue was **up 120.2%** compared to last year.
- For the month of August, transient activity was **down 11.1%** compared to last month and **up 128.8%** compared to last August.
- Revenue was **up 12.2%** compared to last month and **up 124.8%** compared to last August.
- There were **475** monthly permits sold out of 600 available spaces.
- In August, the average PBC transaction was **\$2.24** or an Average Stay of **2.2** hours.
- Average Transient Transaction = **\$2.42** or an Average Stay of **2.4** hours.



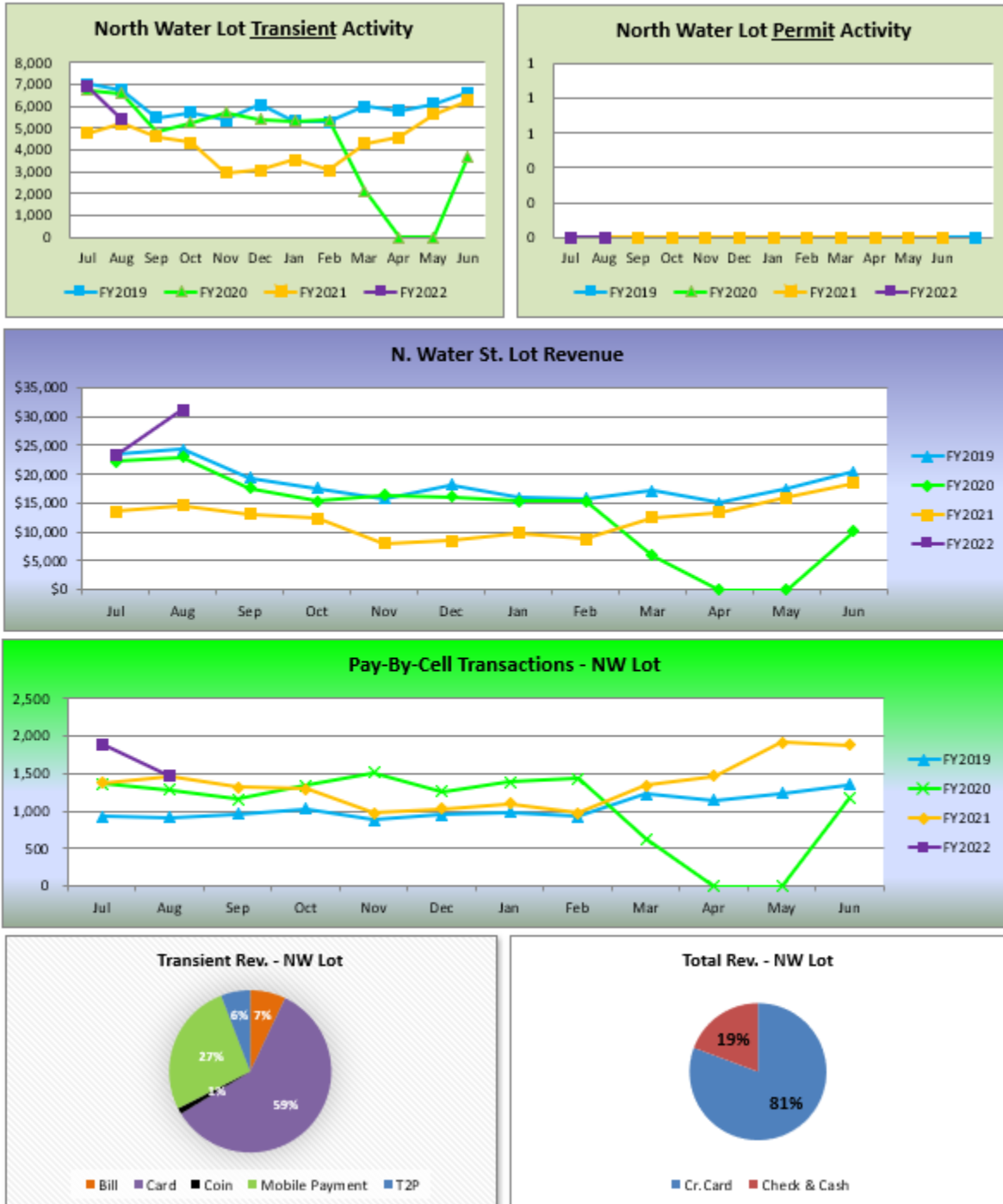
Haviland Deck

- YTD through August 2021, transient activity was **up 40.2%**, permit activity was **up 0.4%**, and revenue was **up 26.1%** compared to last year.
- For the month of August, transient activity was **down 14.9%** compared to last month and **up 17.3%** compared to last August.
- Revenue was **up 7.4%** compared to last month and **up 25.6%** compared to last August.
- There were **403** monthly permits sold out of 279 available spaces.
- In August, the average PBC transaction was **\$3.99** or an Average Stay of **2.7** hours.
- Average Transient Transaction = **\$4.92** or an Average Stay of **3.3** hours.



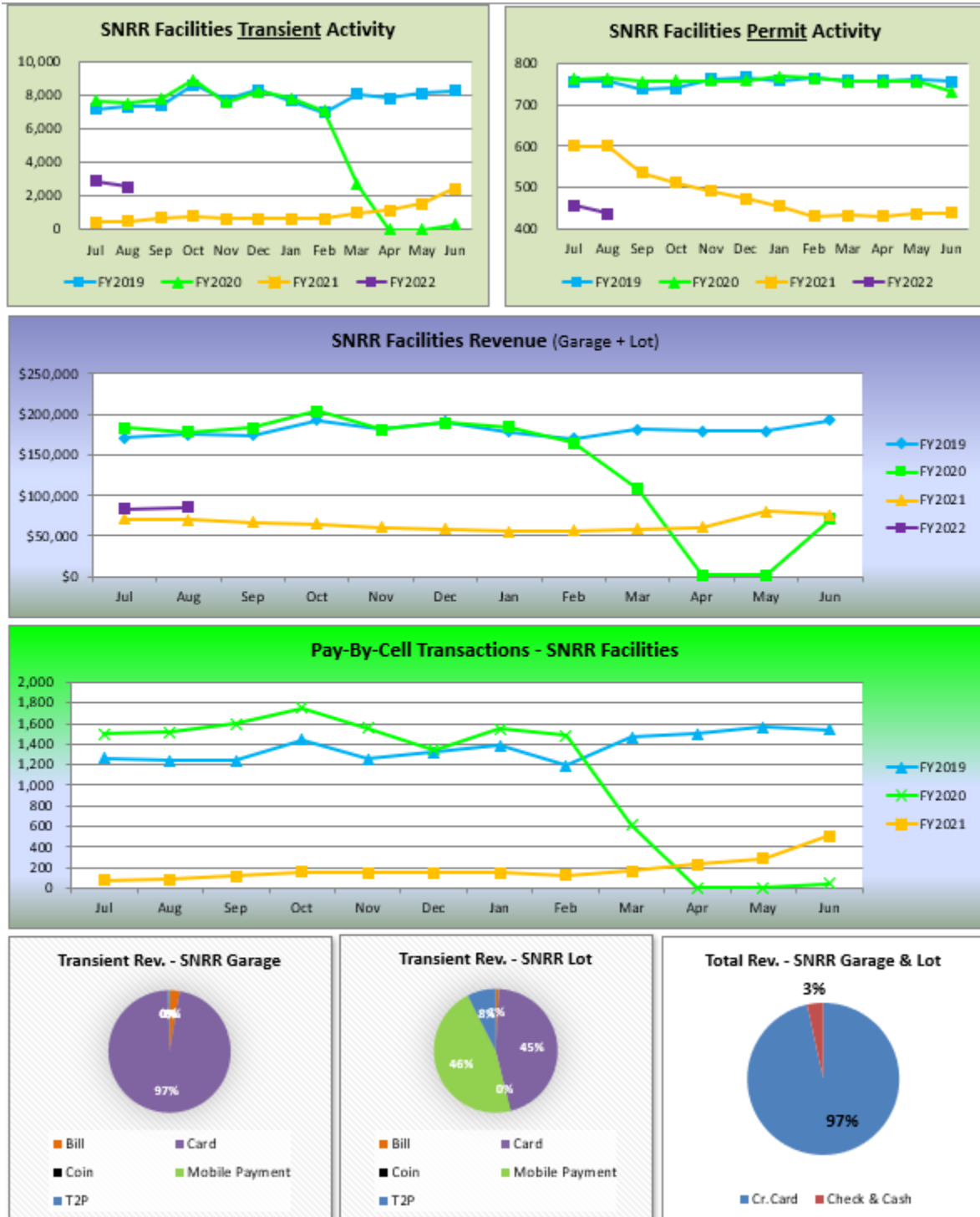
North Water Street

- YTD through August 2021, transient activity was **up 23.5%**, permits are **not offered**, and revenue was **up 92.7%** compared to last year.
- For the month of August, transient activity was **down 21.4%** compared to last month and **up 3.9%** compared to last August.
- Revenue was **up 34.4%** compared to last month and **up 112.7%** compared to last August.
- This is a transient lot only. No monthly permits are sold.
- Activity at this lot correlates in part to activity at the Maritime Aquarium during the day and restaurant/bar activity at night and weekends.
- In August, the average PBC transaction was **\$3.28** or an Average Stay of **2.2** hours.
- Average Transient Transaction = **\$6.14** or an Average Stay of **4.1** hours.



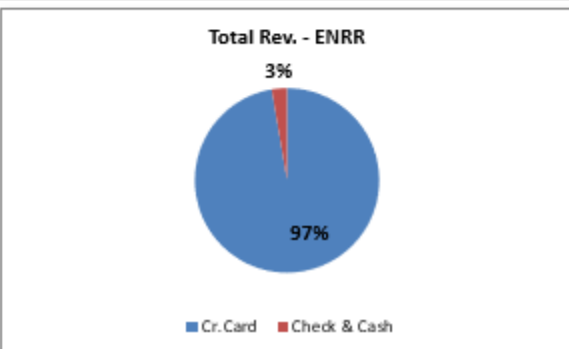
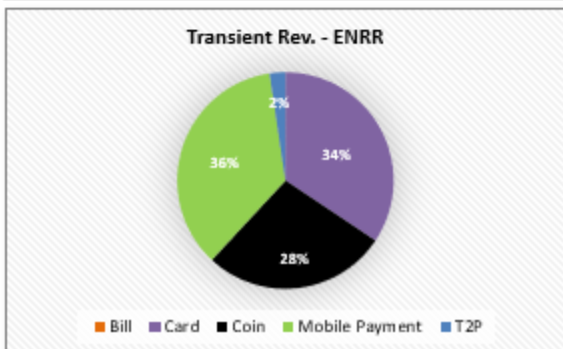
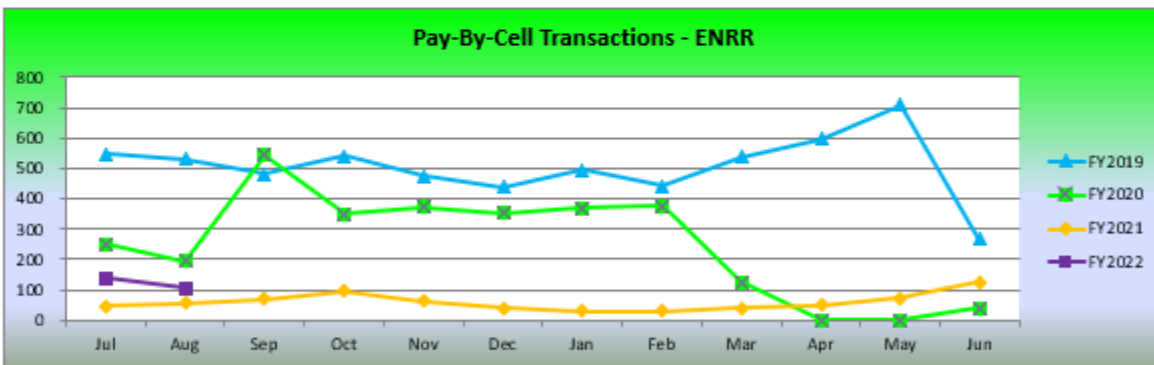
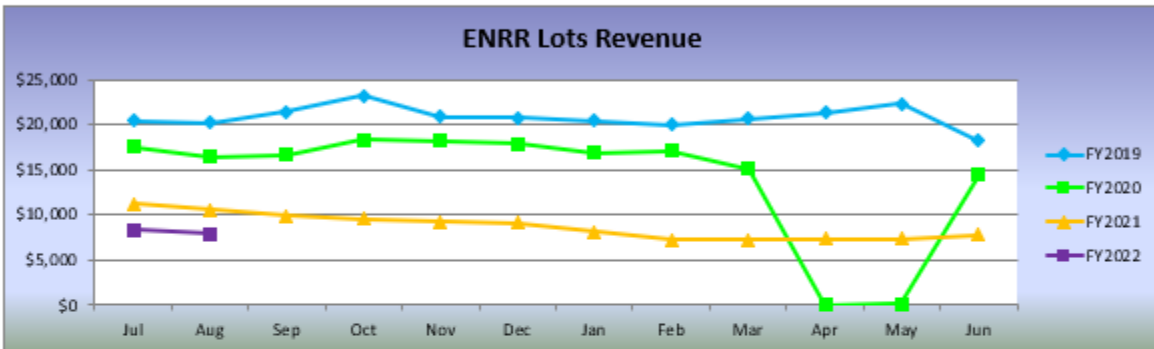
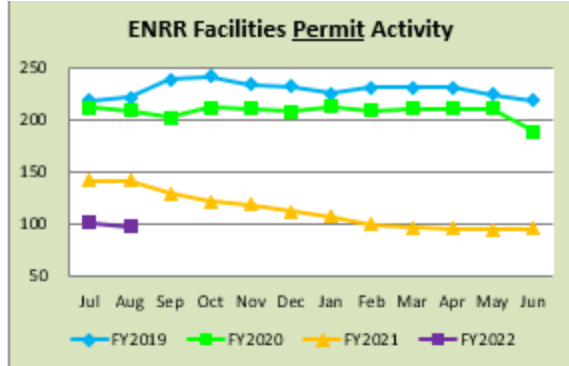
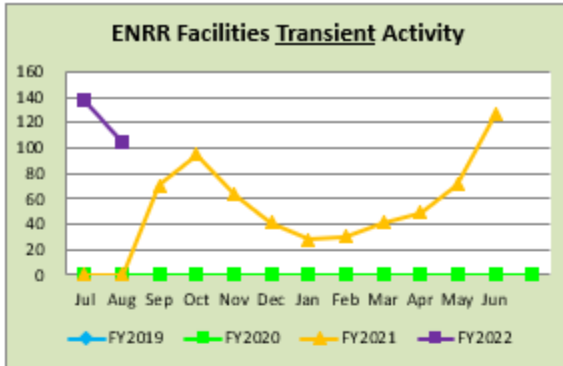
South Norwalk Railroad Station

- YTD through August 2021, transient activity was **up 485.0%**, permit activity was **down 25.6%**, and revenue was **up 20.0%** compared to last year.
- For the month of August, transient activity was **down 11.4%** compared to last month and **up 416.1%** compared to last August.
- Revenue was **up 2.0%** compared to last month and **up 21.9%** compared to last August.
- There were **436** monthly permits sold out of 936 available spaces.
- In August, the average PBC transaction was **\$12.48** or an Average Stay of **1.0 days**.
- Average Transient Transaction = **\$14.69** or an Average Stay of **1.2days**.



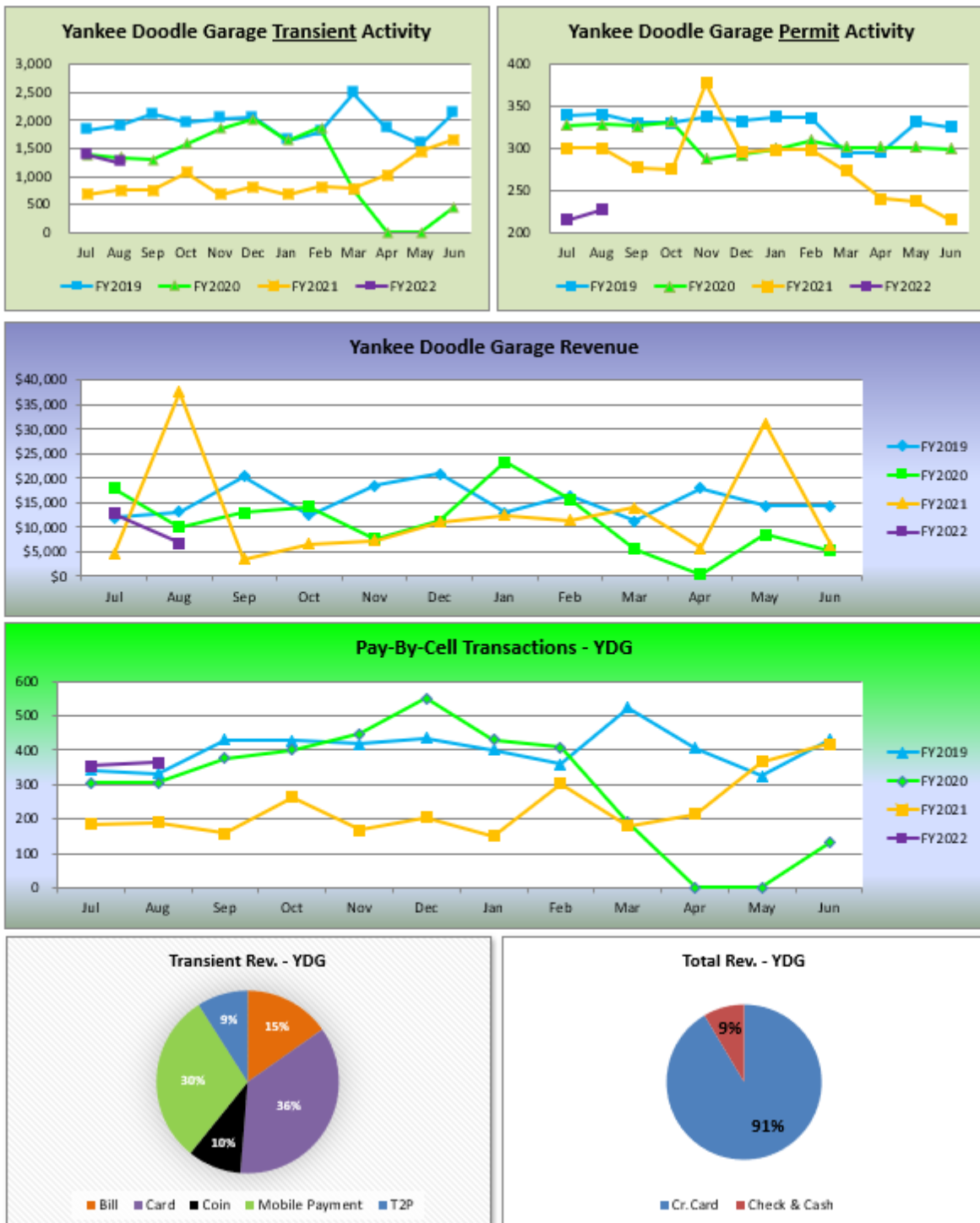
East Norwalk Train Station

- YTD through August 2021, transient activity was **down compared to last month** , permit activity was **down 29.6%**, and revenue was **down 25.5%** compared to last year.
- For the month of August, transient activity was **down 24.1%** compared to last month.
- Revenue was **down 5.3%** compared to last month and **down 25.5%** compared to last August.
- There were **98** monthly permits sold out of 151 available spaces.
- In August, the average PBC transaction was **\$8.15** or an Average Stay of **1.0 days**.
- Average Transient Transaction was **\$8.31** or an Average Stay of **1.0 days**.



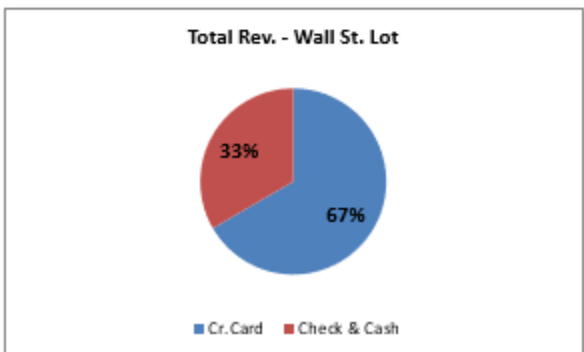
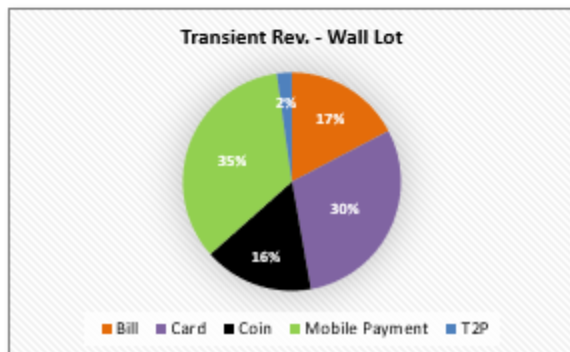
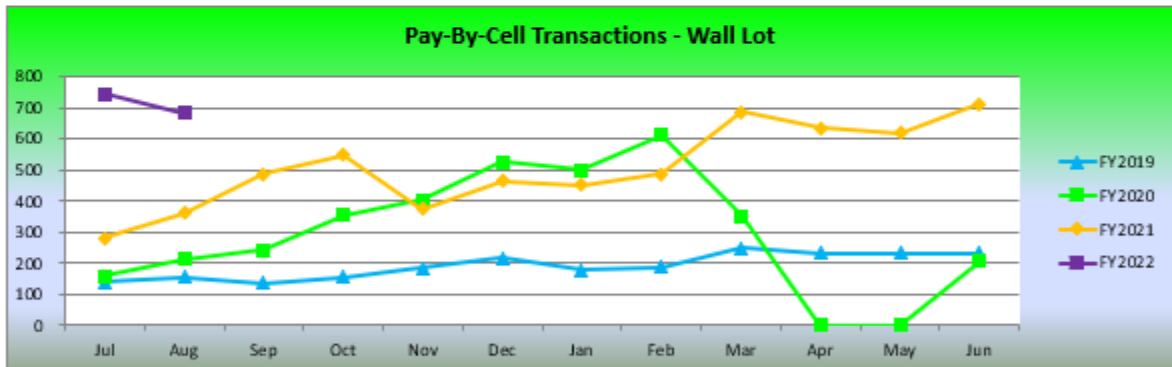
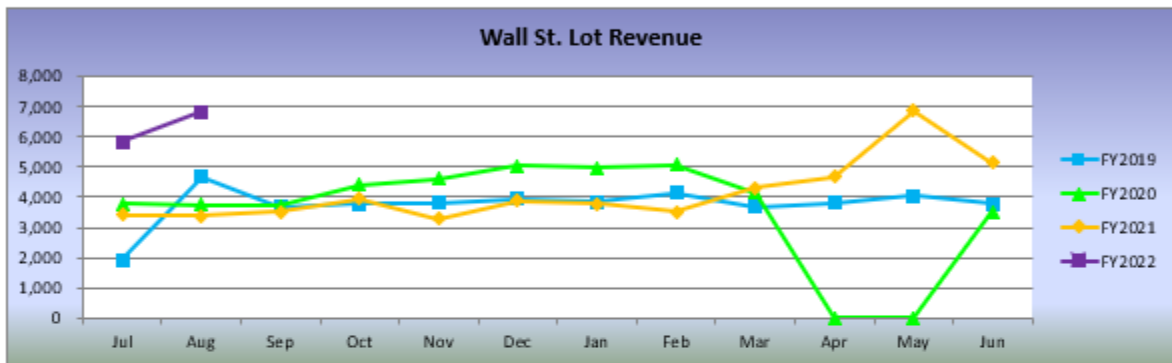
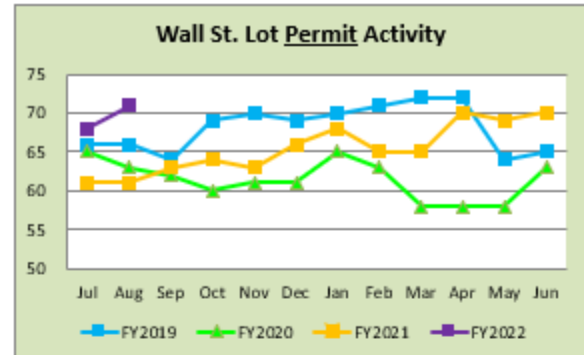
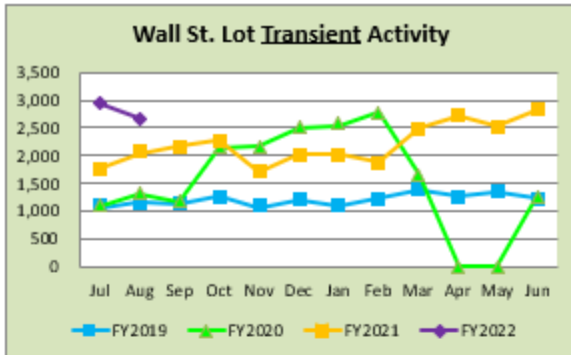
Yankee Doodle Garage

- YTD through August 2021, transient activity was **up 85.0%**, permit activity was **down 26.3%**, and revenue was **down 53.7%** compared to last year.
- For the month of August, transient activity was **down 9.3%** compared to last month and **up 67.9%** compared to last August.
- Revenue was **down 46.5%** compared to last month and **down 81.9%** compared to last August.
- There were **227** monthly permits sold out of 410 available spaces.
- In August, the average PBC transaction was **\$1.20** or an Average Stay of **4.8** hours.
- Average Transient Transaction = **\$1.75** or an Average Stay of **7.0** hours.



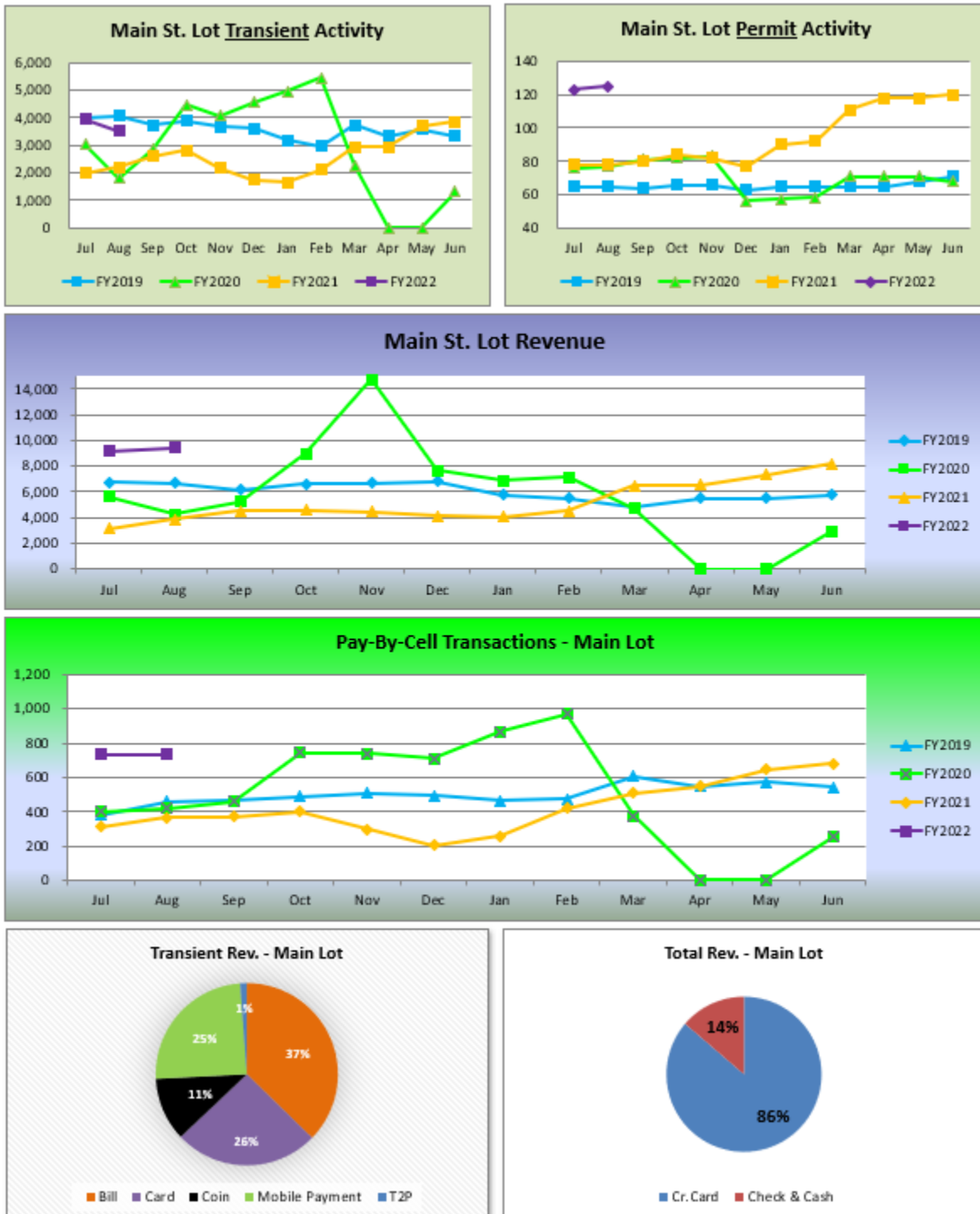
Wall Street Lot

- YTD through August 2021, transient activity was **up 47.4%**, permit activity was **up 13.9%**, and revenue was **up 86.6%** compared to last year.
- For the month of August, transient activity was **down 9.3%** compared to last month and **up 30.6%** compared to last August.
- Revenue was **up 17.5%** compared to last month and **up 102.7%** compared to last August.
- There were **71** monthly permits sold out of 93 available spaces.
- In August, the average PBC transaction was **\$1.51** or an Average Stay of **3.0** hours.
- Average Transient Transaction = **\$1.67** or an Average Stay of **3.3** hours. There is a \$1.00 flat rate after 6:00pm.



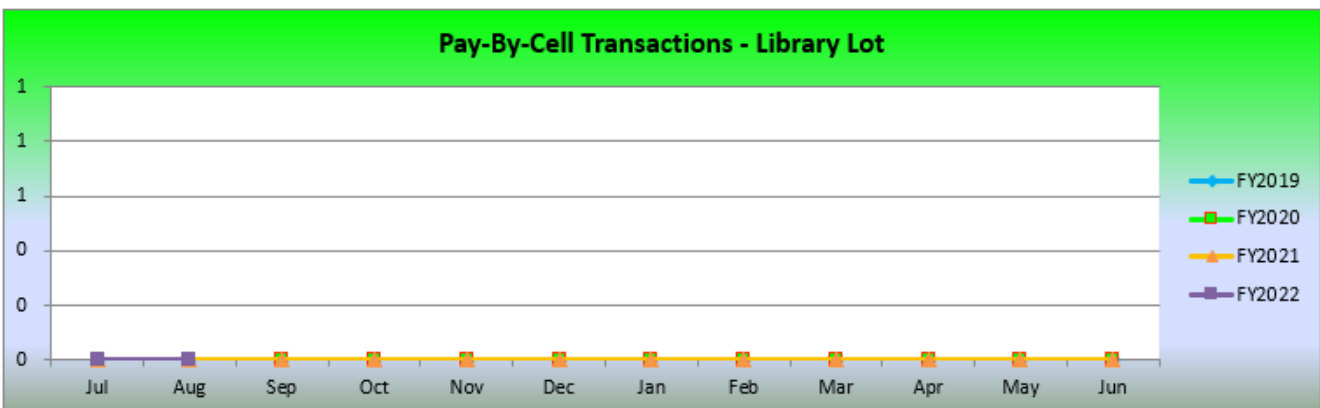
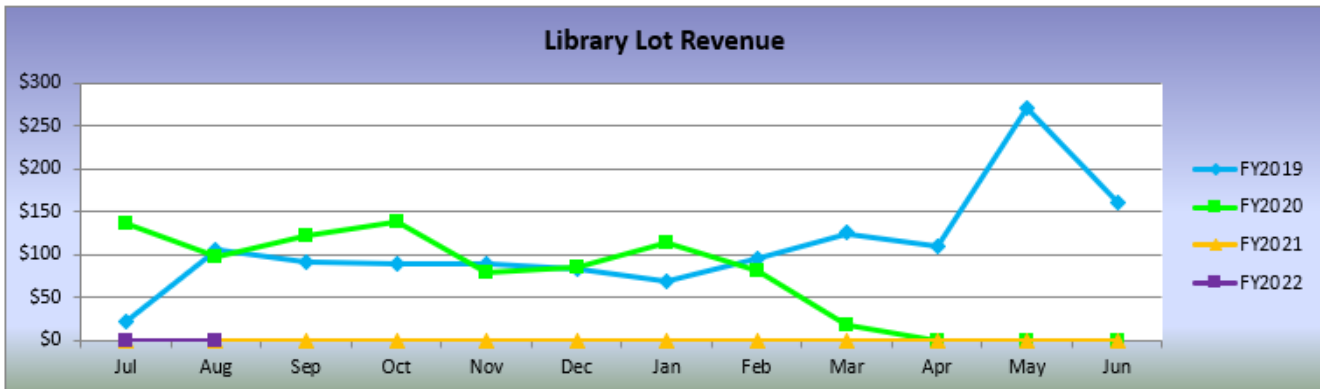
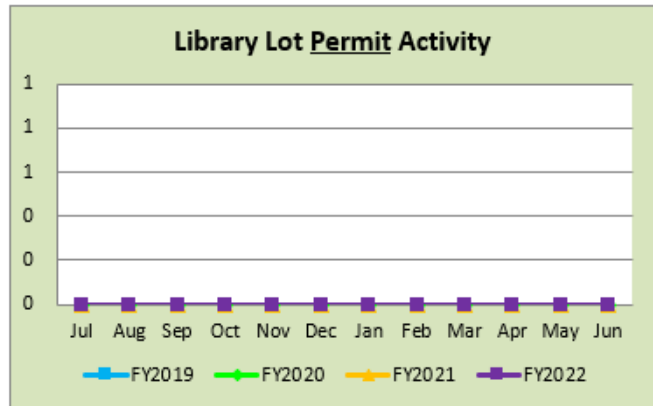
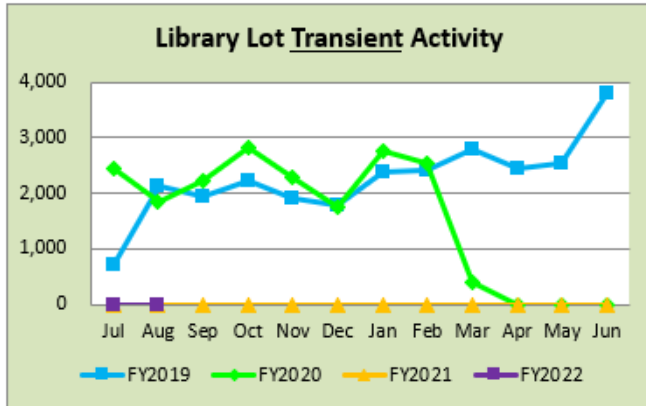
Main Street Lot

- YTD through August 2021, transient activity was **up 77.3%**, permit activity was **up 59.0%**, and revenue was **up 166.4%** compared to last year.
- For the month of August, transient activity was **down 11.3%** compared to last month and **up 59.2%** compared to last August.
- Revenue was **up 2.7%** compared to last month and **up 143.0%** compared to last August.
- There were **125** monthly permits sold out of 93 available spaces.
- In August, the average PBC transaction was **\$1.42** or an Average Stay of **2.8** hours.
- Average Transient Transaction = **\$1.41** or an Average Stay of **2.8** hours. There is a \$1.00 flat rate after 6:00pm.



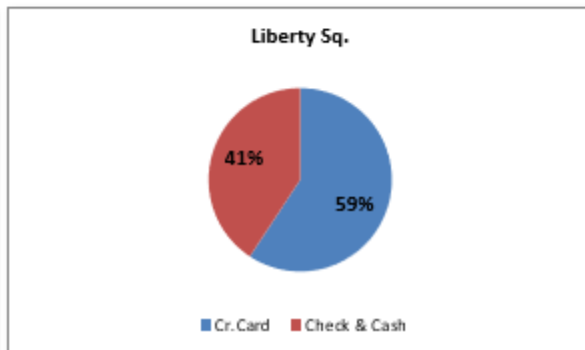
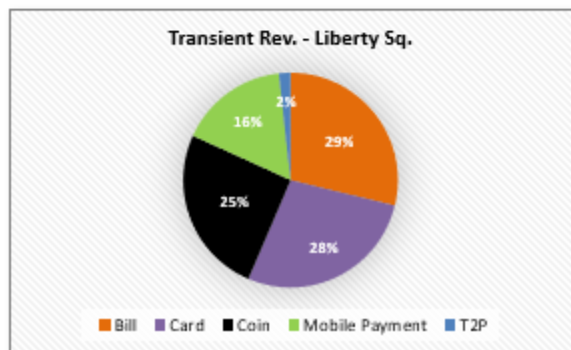
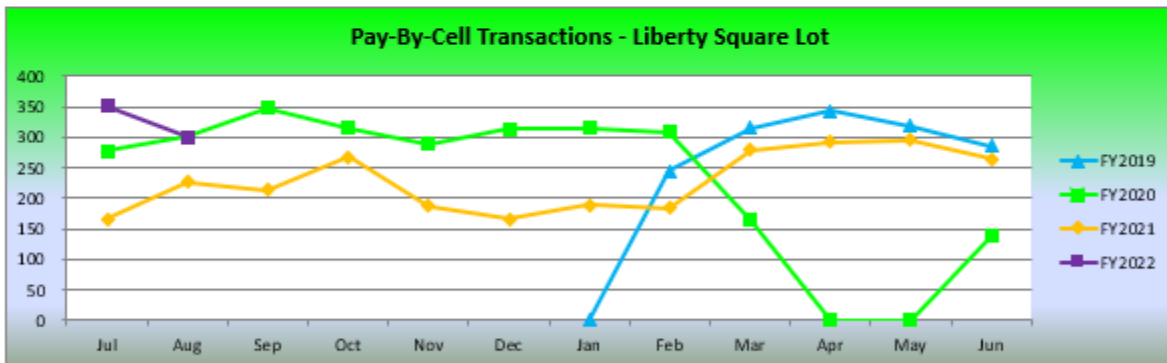
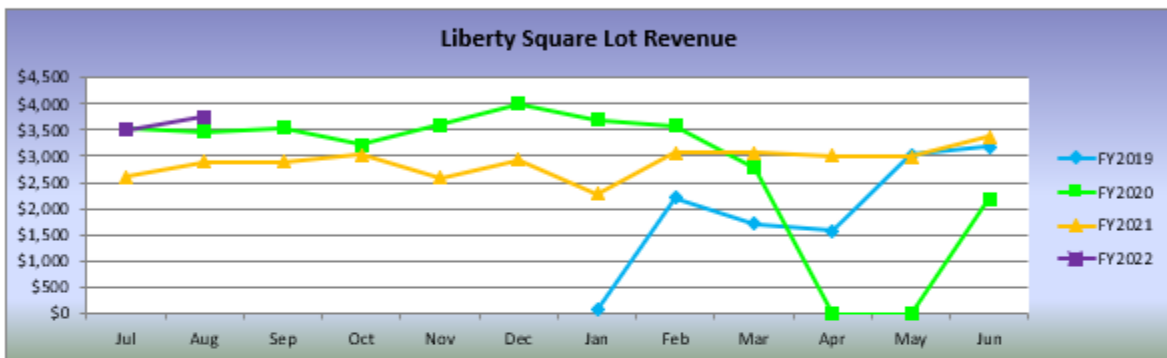
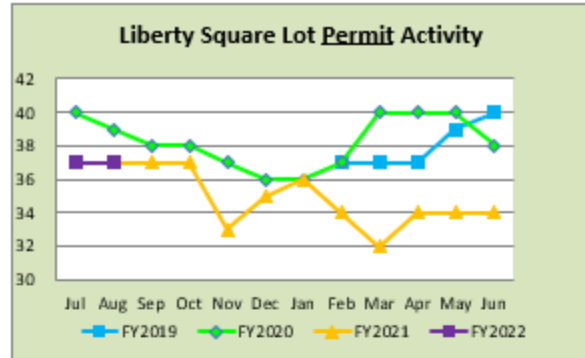
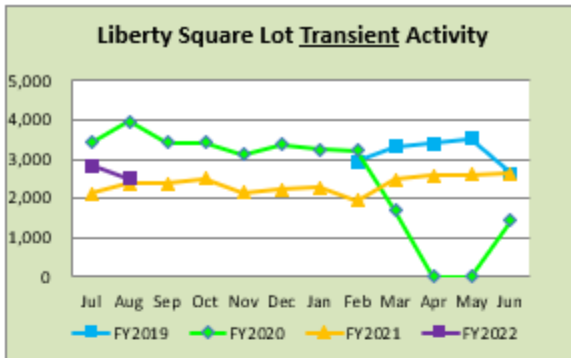
Library Lot

- The Library Lot opened in July 2018.
- Year-to-date through August 2021, transient activity was **down 100.0%**, permits were **not offered**, and revenue was **down 100.0%** compared to last year.
- For the month of August, there was **no** transient activity or revenue collected in the lot.
- There is no PBC activity in this lot. It is currently operated with a gated access control system.



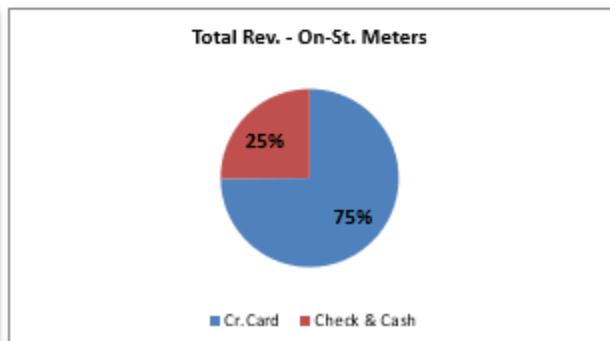
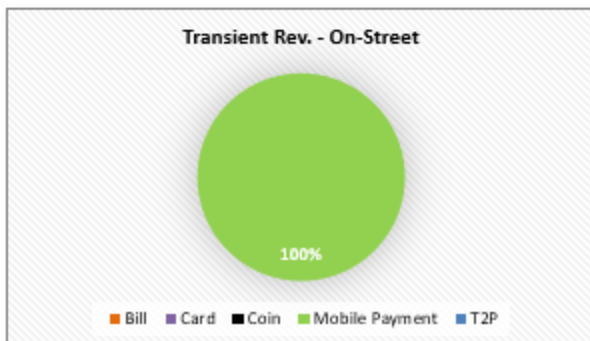
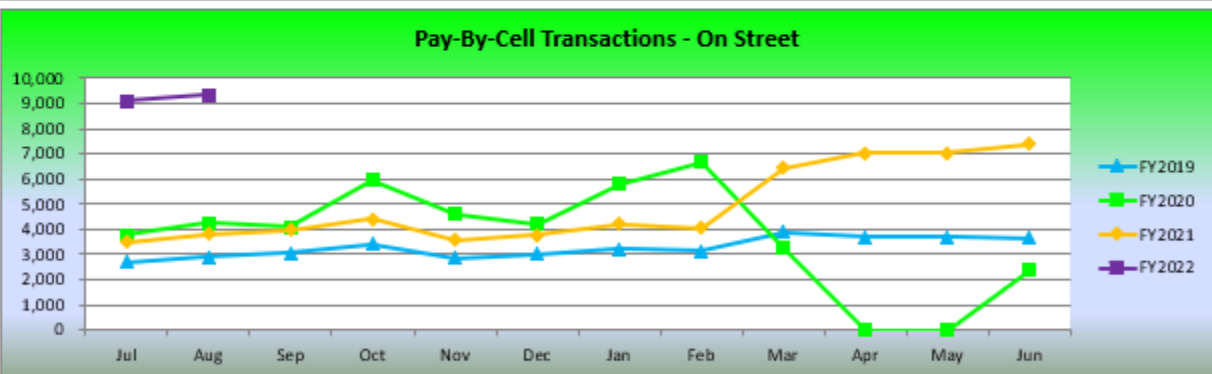
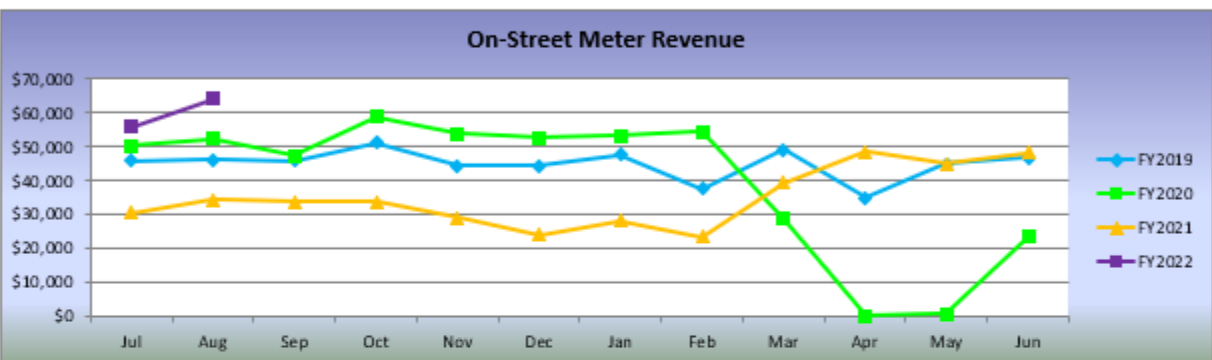
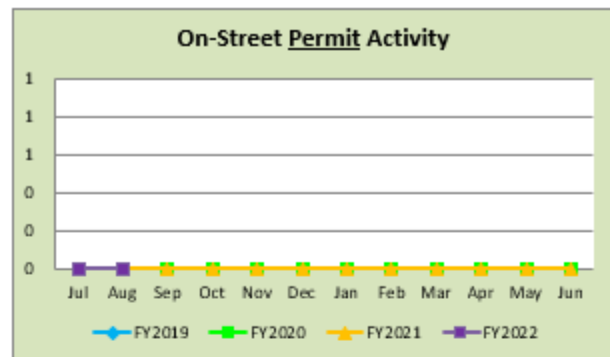
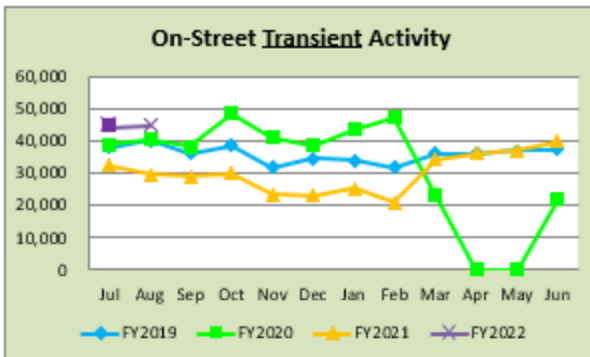
Liberty Square Lot

- YTD through August 2021, transient activity was **up 19.6%**, permit activity was **unchanged**, and revenue was **up 31.8%** compared to last year.
- For the month of August, transient activity was **down 11.9%** compared to last month and **up 5.9%** compared to last August.
- Revenue was **up 7.1%** compared to last month and **up 29.5%** compared to last August.
- There were **37** monthly permits sold out of 60 available spaces.
- In August, the average PBC transaction was **\$1.17** or an Average Stay of **2.3** hours.
- Average Transient Transaction = **\$1.20** or an Average Stay of **2.4** hours.



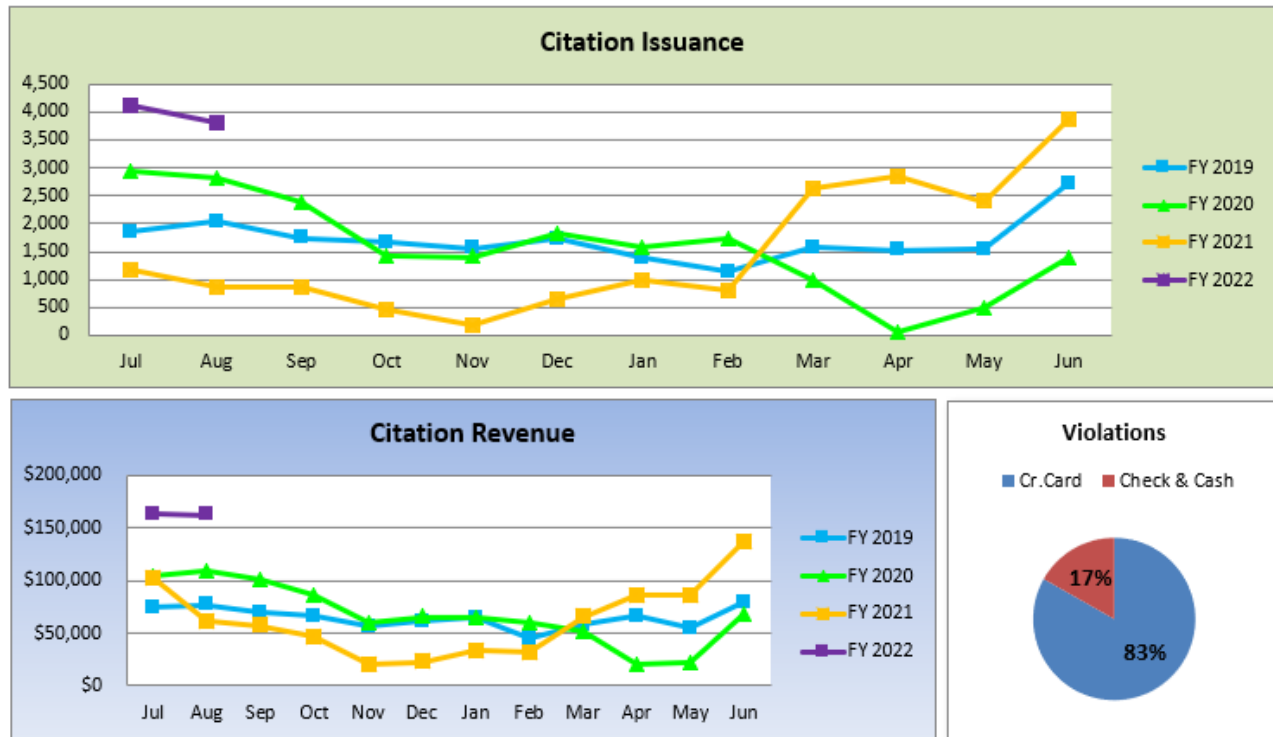
On-Street Parking

- YTD through August 2021, transient activity was **up 43.8%** and revenue was **up 85.3%** compared to last year.
- For the month of August, transient activity was **up 0.3%** compared to last month and **up 51.0%** compared to last August.
- Revenue was **up 14.9%** compared to last month and **up 87.5%** compared to last August.
- In SONO, the average PBC transaction was **\$2.34** or an Average Stay of **1.6** hours.
- In the Wall District, the average PBC transaction was **\$0.80** or an Average Stay of **1.6** hours.
- Average Transient Transaction = **\$1.44** or an Average Stay of **1.0** hours.



Parking Enforcement

- YTD through August 2021, ticket issuance was **up 342.3%** and citation revenue was **up 99.3%** compared to the same period last year.
- Compared to last month, ticket issuance was **down 7.3%** and citation revenue was **down 0.6%**.
- Citation revenue accounts for **25.0%** of system revenues YTD.



Parking Violations Collection Program

Fiscal Year	Delinquent \$ Collected
2013	\$131,458
2014	\$108,435
2015	\$84,233
2016	\$84,628
2017	\$152,412
2018	\$128,025
2019	\$103,032
2020	\$93,378
2021	\$71,346
2022	\$16,960

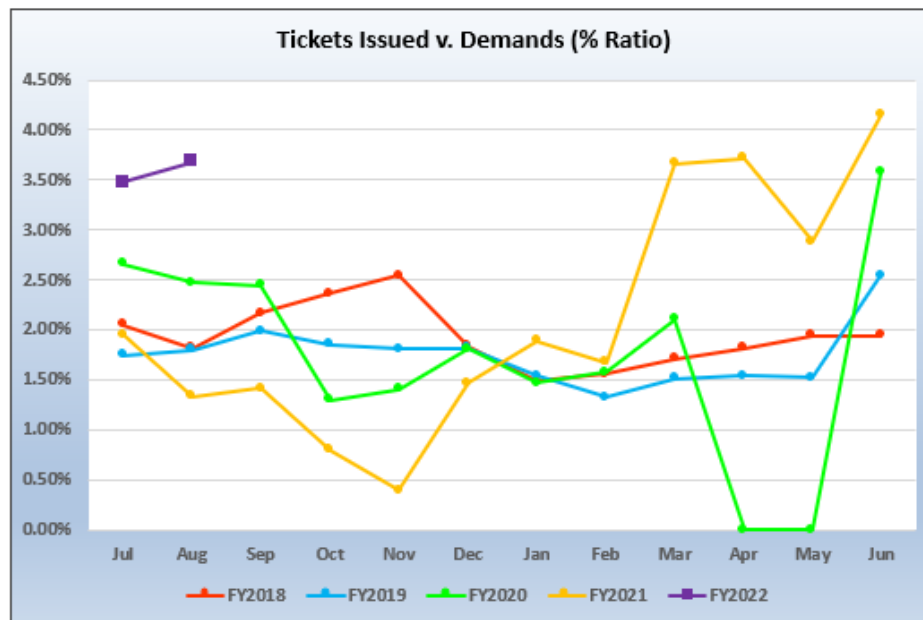
YTD thru August

Booting Activity

Month	Number of vehicles booted
Jan-21	2
Feb-21	1
Mar-21	6
Apr-21	7
May-21	1
Jun-21	6
Total	23

Tickets Issued v. Demands Analysis

Analysis of the ratio of tickets issued compared to transient demands:



Tickets Issued

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	AVERAGE
FY2018	2,119	1,940	1,871	2,017	2,086	1,729	1,311	1,394	1,774	1,770	1,791	1,956	21,758	1,813
FY2019	1,851	2,034	1,748	1,685	1,563	1,731	1,386	1,154	1,585	1,532	1,538	2,707	20,514	1,710
FY2020	2,933	2,816	2,369	1,431	1,407	1,835	1,565	1,722	976	72	480	1,398	19,004	1,584
FY2021	1,189	867	852	475	176	654	997	801	2,616	2,834	2,398	3,880	17,739	1,478
FY2022	4,121	3,819											7,940	3,970

Demands

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	AVERAGE
FY2018	103,191	106,766	86,465	85,170	82,150	94,146	88,438	89,400	103,728	97,524	92,096	100,497	1,129,571	94,131
FY2019	106,168	112,894	87,811	91,061	86,286	95,118	90,170	86,885	104,945	99,209	101,014	106,576	1,168,137	97,345
FY2020	110,327	113,742	96,762	110,459	100,233	101,475	106,779	108,995	46,453	0	0	39,154	934,379	77,865
FY2021	60,962	65,055	60,234	59,448	44,445	44,600	52,682	47,949	71,404	76,193	83,038	93,578	759,588	63,299
FY2022	118,674	103,859											222,533	111,267

Ratio (%) - Tickets v. Demands

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	AVERAGE
FY2018	2.05%	1.82%	2.16%	2.37%	2.54%	1.84%	1.48%	1.56%	1.71%	1.81%	1.94%	1.95%	1.94%
FY2019	1.74%	1.80%	1.99%	1.85%	1.81%	1.82%	1.54%	1.33%	1.51%	1.54%	1.52%	2.54%	1.68%
FY2020	2.66%	2.48%	2.45%	1.30%	1.40%	1.81%	1.47%	1.58%	2.10%	0.00%	0.00%	3.57%	1.57%
FY2021	1.95%	1.33%	1.41%	0.80%	0.40%	1.47%	1.89%	1.67%	3.66%	3.72%	2.89%	4.15%	1.93%
FY2022	3.47%	3.68%											3.57%

Customer Courtesy Program

The program was expanded to include more program days during the pandemic shutdowns.

Summary of courtesy tickets for August 2021		
	Aug-21	YTD
Number of courtesy card program dates	24	35
Total number of courtesy tickets given	709	1,061
\$ Value of Additional Meter Time	\$203.50	\$379.50
# Violations after Courtesy Time Expired	108	208
\$ value of courtesy tickets	\$15,025	\$21,325

Online Reservations

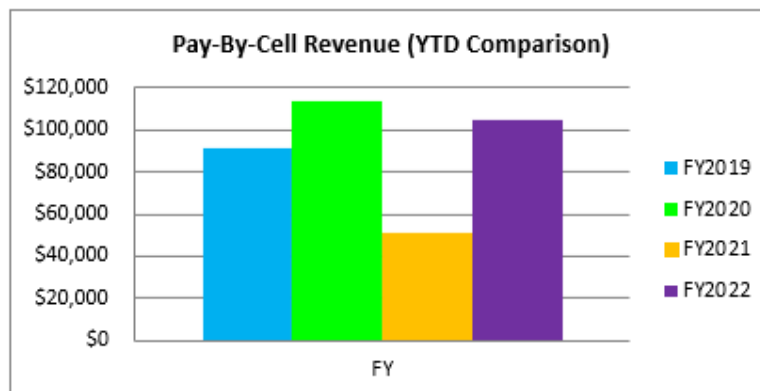
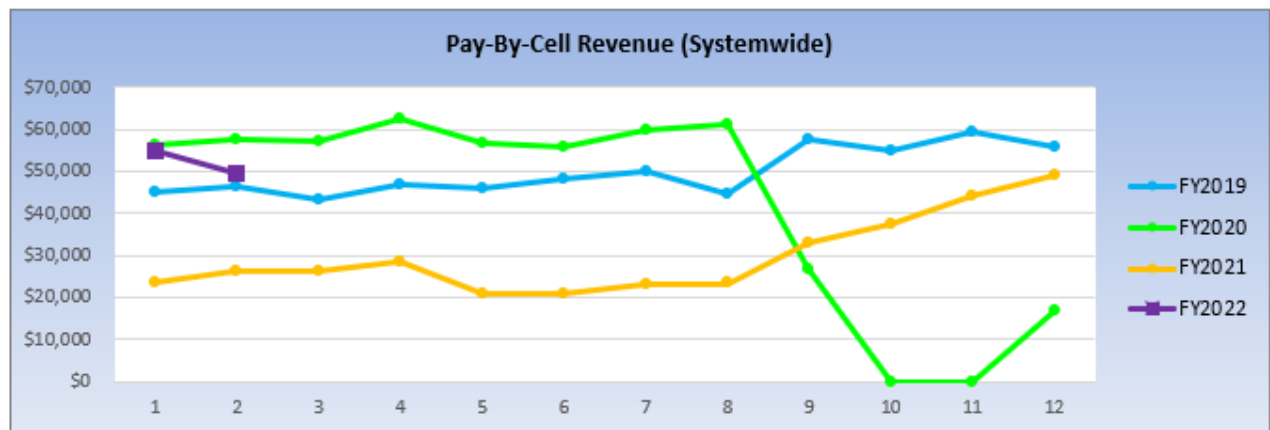
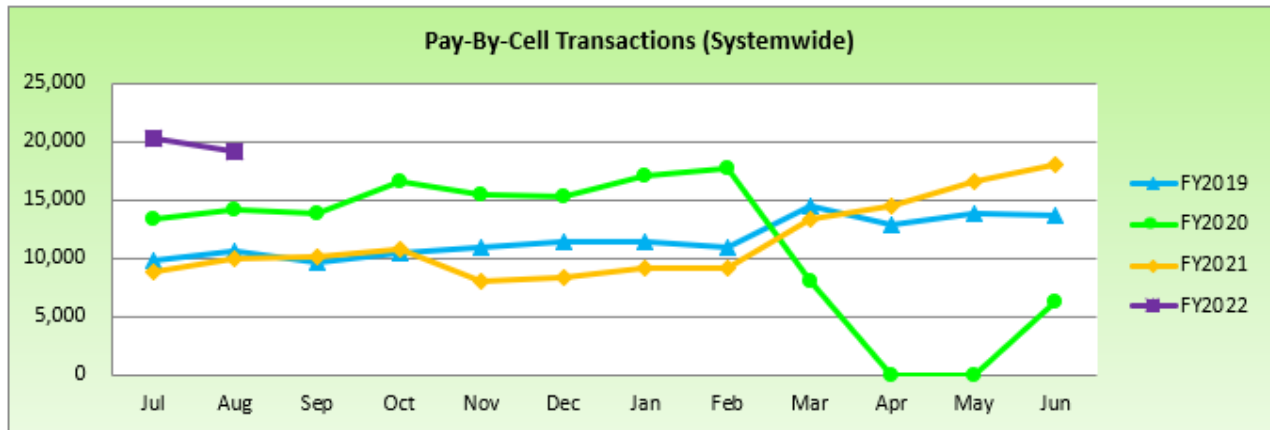
- New payment method introduced at the Maritime Garage and South Norwalk Railroad Garage
- Service rollout date June 8, 2020

Text-to-Park

- New payment method introduced for one-time users and for customers who do not want to download another app on their smart phone
- Service rollout date June 8, 2020

Pay-By-Cell

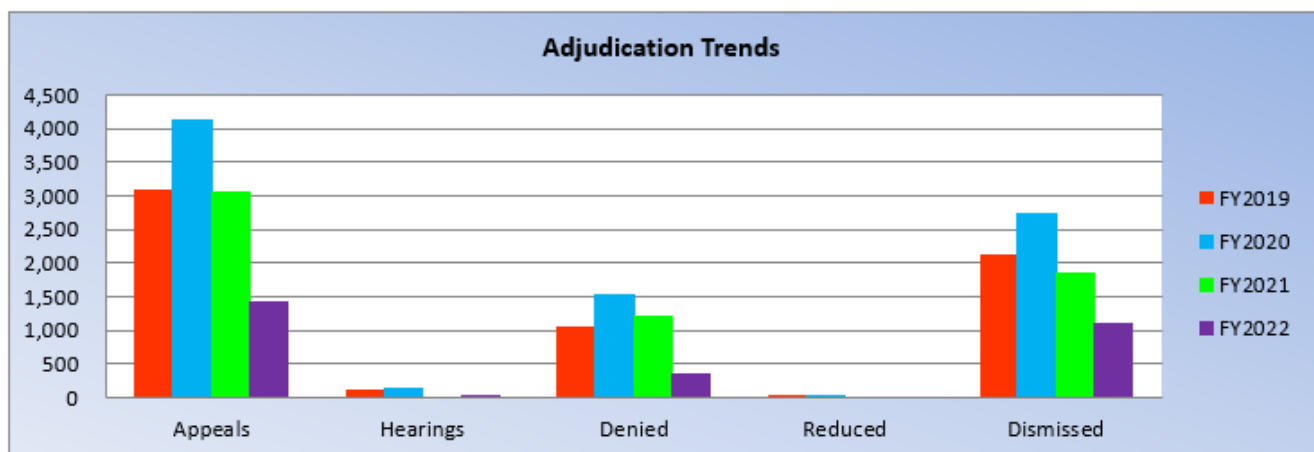
- YTD through August, pay by cell activity was **up 108.3%** and revenue was **up 107.7%** compared to the same period last year.
- Compared to last month, August transactions were **down 5.7%** and revenue was **down 10.0%**.
- The average transaction is **down 4.6% from \$2.71** in July to **\$2.58** per transaction in August.



Adjudication Statistics

SUMMARY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
Tickets Issued	4,121	3,819											7,940
Appeals	912	522											1,434
Hearings	0	26											26
Denied	301	54											355
Reduced	0	0											0
Dismissed	611	494											1,105
DISMISSAL RATES													
Appeals													
<i>Denied</i>	301	34											335
<i>Dismissed</i>	611	488											1,099
Hearings													
<i>Denied - attended</i>	0	1											1
<i>Denied - No Show</i>	0	19											19
<i>Reduced</i>	0	0											0
<i>Dismissed</i>	0	6											6

Annual Adjudication Summary



Project Status Report

Project Update Report

	Area	Location	Project Type	Description / Update	Status / Completion Date
1	Systemwide	Systemwide	Maintenance	General maintenance continues at all facilities, as needed, including cleaning, litter pick-up, hardware repairs.	On-going
2	Systemwide	Systemwide	Technology	Maintenance & updating pay stations. We are reviewing proposals for upgrading pay stations and Single space meters to 4G modem. 3G Modem is expected to be fully phased out by end of 2022. During this phase out period, 3G modems could have communication failures. We are also reviewing to upgrade some of the existing pay stations as they are nearing their end of life.	April of 2022
3	Systemwide	Systemwide	Technology	Working with our vendors to expand our online validation program.	On-going
4	Systemwide	Systemwide	Branding	Wayfinding signage, regular signages, vehicle raps, logos, uniforms will be changed to reflect the new branding of Norwalk Park.	On-going
5	Systemwide	Systemwide	Outreach	Visits to the surrounding businesses by staff members:	On-going
				> Peligrini Jewlery	
6	Systemwide	Systemwide	Customer Service	Continue to promote Parkmobile and Text to Park to individuals and businesses	On-going
7	RR stations	SNRR	Maintenance	Repair of Men's bathroom on westbound side. Damage was done on the westbound men's bath room and repair has been made.	Aug 2021 - Completed
8	RR Stations	SNRR	Security	Upgrade existing cameras on eastbound side.	Sep-21
9	RR Stations	SNRR	Maintenance	Repair of stair threads on Westbound stairwell	Aug 2021 - Completed
10	RR Stations	SNRR	Maintenance	Drainage Clean up on the SNRR Garage	Sep-21
11	RR Stations	SNRR	Maintenance	Painting of stairs on Westbound side and westbound bathrooms. Upgrade of some bathroom equipment.	Sep-21
12	SONO	Webster lot, SNRR Lot and South Main St.	Maintenance	Install bike rack	Sep-21
13	SONO	South Norwalk Station	Maintenance	Power wash windows and sidewalks	Sep-21
14	SONO	Haviland, SNRR, MG	Maintenance	Removing pigeons from Haviland Lower, Maritime and SNRR garage	Oct-21
15	SONO	South Main, Webster, SNRR Lot	Maintenance	Install Bike racks at Webster lot, SNRR open Lot and South Main Street.	Sep-21
16	SONO	On-Street	Meters	New Pay Stations installation on Washington Street (replacing the existing IPS meters)	Aug 2021 - Completed
17	SONO	Webster lot	Maintenance	Green construction project	May-22
18	Wall Area	Main Lot	Maintenance	Install bike rack	Sep-21
19	Wall Area	YDG	Maintenance	Drain clean up by customer service office	Sep-21
20	Wall Area	On-Street	Maintenance	Removal of Bollards	Nov-21

August 2021

Financial Statement

VARIANCE REPORT
Norwalk Parking Authority
Aug-21

	August 2021	August 2020	Variance \$	Comments Aug-21
REVENUE				
SOUTH NORWALK DISTRICT				
Maritime Garage	113,073	60,966	52,107	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19 coupled with the free admission for CT residents at the Maritime Aquarium.
Haviland Deck	64,137	51,069	13,068	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
Webster Lot	70,590	31,401	39,189	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
N. Water Lot	31,215	14,678	16,537	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
Liberty Square Lot	3,747	2,895	853	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
SUB-TOTAL	282,762	161,008	121,754	
WALL STREET DISTRICT				
Yankee Doodle Garage	6,384	37,219	(30,836)	Revenue for the month is under due to large amount of aged balance collected from Ford McMahon in August of last year.
Wall St. Lot	6,845	3,376	3,469	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
Main St. Lot	9,438	3,883	5,554	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
SUB-TOTAL	22,666	44,479	(21,813)	
OTHER				
Investment Income/Other	3,808	3,120	688	Increased investment income
Meters	60,409	32,226	28,183	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
Violations	163,138	60,866	102,272	Enforcement for the month is higher due to consistent enforcement as we slowly recover from COVID-19.
SUB-TOTAL	227,355	96,212	131,143	
NON-RR STATION TOTAL	532,783	301,699	231,084	
RAILROAD STATIONS				
SNRR Garage	63,166	64,352	(1,186)	Revenue for the month is under due to weak recovery on permit revenue.
SNRR EB Lots	18,594	2,772	15,822	Revenue for the month is higher due to improved transient activity as we slowly recover from COVID-19.
ENRR Lots	7,883	10,584	(2,700)	Revenue for the month is under due to weak recovery on permit revenue.
RR STATION TOTAL	89,643	77,707	11,936	
TOTAL SYSTEM REVENUE	622,426	379,406	243,020	
OPERATING EXPENSES				
SONO DISTRICT				
Maritime Garage	84,236	77,014	7,222	Expenses for the month are higher due to purchase of parking ticket and some repair and maintenance expense.
Haviland Deck	13,992	13,138	854	Consistent expenditure
Webster Lot	17,565	14,797	2,767	Expenses for the month are higher due to increase credit card fee as a result of increased activity.
N. Water Lot	7,676	7,604	72	Consistent expenditure
Liberty Square Lot	2,061	1,896	165	Consistent expenditure
SUB-TOTAL	125,530	114,449	11,081	
WALL STREET DISTRICT				
Yankee Doodle Garage	19,137	22,065	(2,928)	Expenses for the month are under due to high utility expense paid last year.
Wall St. Lot	4,003	2,857	1,147	Expenses for the month are higher due to Sanitation expenses, service contract, credit card fees.
Main St. Lot	5,029	3,040	1,989	credit card fees.
Library Lot	1,921	2,086	(165)	Consistent expenditure
SUB-TOTAL	30,090	30,047	43	
OTHER				
Meters/Enforcement	82,976	74,406	8,570	management system, service contract and credit card fees.
SUB-TOTAL	82,976	74,406	8,570	
NON-RR STATION TOTAL	238,595	218,902	19,693	
RAILROAD STATIONS				
SNRR Garage	99,010	89,484	9,527	Expenses for the month are higher due to ticket expense and service contract payment.
SNRR EB Lots	11,825	11,270	555	Consistent expenditure
ENRR Lots	4,168	4,934	(766)	Consistent expenditure
RR STATION TOTAL	115,003	105,688	9,316	
TOTAL OPERATING EXP.	353,598	324,589	29,009	
Debt Svc. P&I	96,635	70,149	26,486	Increased debt service payment for the month.
Reserve & Replacement	11,250	0	11,250	Scheduled payment.
Tot. Debt service	107,885	70,149	37,736	
Sub.Tot Expense	461,483	394,738	66,746	
Total Fund Balance	160,943	(15,332)	176,274	

Income Statement (by Location)
Norwalk Parking Authority
08/31/2021

	CURRENT MONTH						YEAR-TO-DATE					
	Actual 2021	Budget	Var \$	Var %	Actual 2020	Var 2020	Actual 2021	Budget	Variance \$	Variance %	Actual 2020	Var 2020
REVENUE												
SOUTH NORWALK DISTRICT												
Maritime Garage	113,073	78,083	34,990	45%	60,966	52,107	262,931	151,051	111,880	74%	113,135	149,796
Haviland Deck	64,137	58,588	5,549	9%	51,069	13,068	123,832	117,175	6,657	6%	98,199	25,634
Webster Lot	70,590	66,714	3,876	6%	31,401	39,189	133,515	132,057	1,458	1%	60,635	72,880
N. Water Lot	31,215	22,914	8,301	36%	14,678	16,537	54,438	46,401	8,037	17%	28,244	26,194
Liberty Square Lot	3,747	4,341	(594)	-14%	2,895	853	7,245	8,682	(1,437)	-17%	5,496	1,749
SUB-TOTAL	282,762	230,638	52,123	23%	161,008	121,754	581,961	455,366	126,595	28%	305,709	276,253
WALL STREET DISTRICT												
Yankee Doodle Garage	6,384	11,690	(5,307)	-45%	37,219	(30,836)	18,678	23,410	(4,732)	-20%	41,742	(23,063)
Wall St. Lot	6,845	4,857	1,988	41%	3,376	3,469	12,671	9,714	2,957	30%	6,791	5,879
Main St. Lot	9,438	7,014	2,424	35%	3,883	5,554	18,623	14,028	4,596	33%	6,991	11,633
Belden Ave Library Lot	0	109	(109)	-100%	0	-	0	217	(217)	-100%	0	0
SUB-TOTAL	22,666	23,670	(1,004)	-4%	44,480	(21,813)	49,973	47,369	2,604	5%	55,524	(5,551)
OTHER												
FEMA/State Reimbursement	0	-	0	0	0	-	0	0	0	0	0	0
Investment Income/Other	3,808	9,753	(5,945)	-61%	3,120	688	7,617	19,505	(11,888)	-61%	5,735	1,881
Meters	60,409	30,459	29,950	98%	32,226	28,183	113,005	59,773	53,233	89%	60,990	52,015
Violations	163,138	104,967	58,171	55%	60,866	102,272	327,220	204,792	122,428	60%	163,823	163,397
SUB-TOTAL	227,355	145,179	82,176	57%	96,211	131,143	447,843	284,070	163,772	58%	230,549	217,294
NON-RR STATION TOTAL	532,783	399,487	133,296	33%	301,699	231,084	1,079,777	786,805	292,972	37%	591,781	487,996
RAILROAD STATIONS												
SNRR Garage	63,166	76,400	(13,234)	-17%	64,352	(1,186)	126,233	153,652	(27,420)	-18%	130,013	(3,780)
SNRR EB Lots	18,594	17,124	1,470	9%	2,772	15,822	35,603	34,090	1,513	4%	5,232	30,371
ENRR Lots	7,883	11,576	(3,692)	-32%	10,584	(2,700)	16,210	23,151	(6,941)	-30%	21,748	(5,538)
RR STATION TOTAL	89,643	105,099	(15,456)	-15%	77,707	11,936	178,045	210,893	(32,848)	-16%	156,992	21,053
TOTAL SYSTEM REVENUE	622,426	504,586	117,840	0	379,406	243,020	1,257,822	997,698	260,124	0	748,773	509,049
OPERATING EXPENSES												
SONO DISTRICT												
Maritime Garage	84,236	65,794	18,442	28%	77,014	7,222	174,553	148,920	25,633	17%	160,564	13,989
Haviland Deck	13,992	27,916	(13,924)	-50%	13,138	854	36,054	58,843	(22,789)	-39%	24,837	11,217
Webster Lot	17,565	36,883	(19,318)	-52%	14,797	2,767	45,951	78,769	(32,818)	-42%	28,090	17,861
N. Water Lot	7,676	10,836	(3,160)	-29%	7,604	72	17,879	22,459	(4,580)	-20%	15,366	2,513
Liberty Square Lot	2,061	4,182	(2,121)	-51%	1,896	165	4,967	8,692	(3,725)	-43%	4,126	840
SUB-TOTAL	125,530	145,611	(20,081)	-14%	114,449	11,081	279,403	317,683	(38,280)	-12%	232,983	46,420
WALL STREET DISTRICT												
Yankee Doodle Garage	19,137	16,863	2,274	13%	22,065	(2,928)	41,119	36,739	4,380	12%	44,211	(3,092)
Wall St. Lot	4,003	6,940	(2,937)	-42%	2,857	1,147	14,963	14,924	39	0%	5,304	9,658
Main St. Lot	5,029	6,958	(1,929)	-28%	3,040	1,989	11,055	14,960	(3,904)	-26%	5,688	5,368
Belden Ave Library Lot	1,921	2,864	(943)	-33%	2,086	(165)	3,859	6,430	(2,571)	-40%	4,119	(260)
SUB-TOTAL	30,090	33,626	(3,536)	-11%	30,047	43	70,996	73,052	(2,056)	-3%	59,322	11,674
OTHER												
Administration	0	-	0	0	0	-	0	0	0	0	0	0
Snow Removal - FEMA	0	-	0	0	0	-	0	0	0	0	0	0
Meters/Enforcement	82,976	69,848	13,127	19%	74,406	8,570	178,642	152,838	25,804	17%	162,548	16,094
SUB-TOTAL	82,976	69,848	13,127	19%	74,406	8,570	178,642	152,838	25,804	17%	162,548	16,094
NON-RR STATION TOTAL	238,595	249,085	(10,490)	-4%	218,902	19,693	529,042	543,574	(14,532)	-3%	454,854	74,189
RAILROAD STATIONS												
SNRR Garage	99,010	69,931	29,080	42%	89,484	9,527	223,108	157,897	65,211	41%	205,437	17,671
SNRR EB Lots	11,825	26,066	(14,241)	-55%	11,270	555	30,465	50,009	(19,544)	-39%	22,576	7,890
ENRR Lots	4,168	8,141	(3,972)	-49%	4,934	(766)	7,358	17,139	(9,780)	-57%	10,845	(3,487)
RR STATION TOTAL	115,003	104,137	10,866	10%	105,688	9,316	260,932	225,044	35,888	16%	238,859	22,073
TOTAL OPERATING EXP.	353,598	353,222	376	0%	324,589	29,009	789,974	768,618	21,356	3%	693,712	96,262
Debt Svc. P&I	96,635	96,635	0	0%	70,149	26,486	193,270	193,270	0	0%	140,297	52,973
Reserve & Replacement	11,250	11,250	0	0%	0	11,250	22,500	22,500	0	0%	0	22,500
Sub.Total Debt service	107,885	107,885	0	0%	70,149	37,736	215,770	215,770	0	0%	140,297	75,473
TOTAL EXPENSES	461,483	461,107	376	0%	394,738	66,746	1,005,744	984,388	21,356	2%	834,009	171,735
Fund Balance	160,943	43,479	117,463	270%	(15,332)	176,274	252,078	13,310	238,768	1794%	(85,236)	337,314

LAZ Parking Management
Norwalk Parking Authority
For the Two Months Ending August 31, 2021

					Prev.	Year-to-Date				Prev.	Fiscal Year	
	ACTUAL	BUDGET	VARIANCE	% VARIANCE	ACTUAL	ACTUAL	BUDGET	VARIANCE	% VARIANCE	ACTUAL YTD	FORECAST	ANNUAL BUDGET
PARKING REVENUE												
Monthly Parking	175,036.53	197,214.28	(22,177.75)	(11.25%)	198,623.02	347,410.48	394,428.56	(47,018.08)	(11.92%)	365,373.40		2,366,571.36
Transient Parking	245,121.17	185,015.23	60,105.94	32.49%	101,818.85	505,227.90	364,514.51	140,713.39	38.60%	184,325.41		2,568,690.84
Meter Revenue	64,244.98	32,393.23	31,851.75	98.33%	34,271.01	120,181.34	63,568.16	56,613.18	89.06%	64,862.96		466,557.65
Parking Violation	163,138.00	104,966.88	58,171.12	55.42%	61,216.00	327,220.25	204,792.48	122,427.77	59.78%	164,173.00		782,088.96
Less: Refunds	0.00	0.00	0.00	0.00%	(645.00)	(6.00)	0.00	(6.00)	0.00%	(645.00)		0.00
Less: Sales Tax	(28,922.97)	(24,756.52)	(4,166.45)	16.83%	(20,029.14)	(58,609.91)	(49,110.94)	(9,498.97)	19.34%	(36,780.12)		(322,534.64)
TOTAL PARKING REVENUE	618,617.71	494,833.10	123,784.61	25.02%	376,285.64	1,250,205.06	978,192.77	272,012.29	27.81%	743,037.65		5,861,374.17
OTHER REVENUE												
Art Program	0.00	100.00	(100.00)	(100.00%)	0.00	0.00	200.00	(200.00)	(100.00%)	0.00		1,200.00
Lease Income - SNRR/MTG	3,041.97	2,982.98	58.99	1.98%	2,349.23	6,083.94	5,965.96	117.98	1.98%	4,698.46		35,795.76
Lease Income - Webster												
Lease Income - YDG	418.00	1,100.00	(682.00)	(62.00%)	418.00	836.00	2,200.00	(1,364.00)	(62.00%)	418.00		13,200.00
SNRR/ENRR Concessions	0.00	3,403.00	(3,403.00)	(100.00%)	0.00	0.00	6,806.00	(6,806.00)	(100.00%)	0.00		40,836.00
Advertising Revenue	0.00	1,166.66	(1,166.66)	(100.00%)	0.00	0.00	2,333.32	(2,333.32)	(100.00%)	0.00		13,999.92
Investment Income	0.00	666.67	(666.67)	(100.00%)	0.00	0.00	1,333.34	(1,333.34)	(100.00%)	0.00		8,000.04
ATM Machines	348.00	333.33	14.67	4.40%	353.00	697.00	666.66	30.34	4.55%	619.00		3,999.96
TOTAL OTHER REVENUE	3,807.97	9,752.64	(5,944.67)	(60.95%)	3,120.23	7,616.94	19,505.28	(11,888.34)	(60.95%)	5,735.46		117,031.68
TOTAL SYSTEM REVENUE	622,425.68	504,585.74	117,839.94	23.35%	379,405.87	1,257,822.00	997,698.05	260,123.95	26.07%	748,773.11		5,978,405.85
OPERATING EXPENSES												
Gross Wages	98,421.00	98,712.93	(291.93)	(0.30%)	88,240.67	237,958.14	242,695.77	(4,737.63)	(1.95%)	216,718.35		1,262,018.02
Payroll Taxes	10,104.87	12,487.17	(2,382.30)	(19.08%)	10,764.98	27,358.83	30,701.02	(3,342.19)	(10.89%)	26,619.95		159,645.24
Worker's Compensation	4,395.13	4,145.94	249.19	6.01%	3,574.17	10,123.72	10,193.23	(69.51)	(0.68%)	8,828.86		53,004.78
Group Health Insurance	12,891.09	10,364.86	2,526.23	24.37%	11,194.76	24,276.29	25,483.07	(1,206.78)	(4.74%)	22,389.52		132,511.98
401(k) Company Match	2,092.93	1,974.25	118.68	6.01%	1,701.98	4,820.86	4,853.90	(33.04)	(0.68%)	4,204.21		25,240.20
Security Services	4,758.78	10,833.34	(6,074.56)	(56.07%)	9,773.17	11,930.07	21,666.68	(9,736.61)	(44.94%)	9,773.17		130,000.08
Equipment Expense	0.00	8,333.33	(8,333.33)	(100.00%)	688.60	0.00	16,666.66	(16,666.66)	(100.00%)	688.60		99,999.96
Vehicle Expense	3,552.56	7,499.99	(3,947.43)	(52.63%)	3,241.36	11,012.37	14,999.98	(3,987.61)	(26.58%)	3,700.44		89,999.88
Building Repair & Maintenance	22,710.48	26,561.66	(3,851.18)	(14.50%)	35,903.22	90,916.03	57,348.32	33,567.71	58.53%	60,740.78		374,694.92
Sanitation Expense	2,205.42	1,660.00	545.42	32.86%	2,012.25	8,671.47	3,320.00	5,351.47	161.19%	3,826.96		19,920.00
Operating Expenses	11,126.03	8,333.33	2,792.70	33.51%	8,573.67	19,142.62	16,666.66	2,475.96	14.86%	14,667.33		99,999.96
Elevator Repair & Maintenance	240.00	2,300.00	(2,060.00)	(89.57%)	1,414.14	240.00	4,600.00	(4,360.00)	(94.78%)	4,389.03		27,600.00
Snow Removal	0.00	0.00	0.00	0.00%	0.00	0.00	0.00	0.00	0.00%	0.00		275,000.00
Signage	1,975.06	4,166.68	(2,191.62)	(52.60%)	780.00	2,096.20	8,333.36	(6,237.16)	(74.85%)	780.00		50,000.16
Tickets	20,042.05	1,250.02	18,792.03	1,503.34%	0.00	20,042.05	2,500.04	17,542.01	701.67%	0.00		15,000.24
Liability Insurance	14,940.86	12,514.85	2,426.01	19.39%	9,108.10	30,193.02	24,738.42	5,454.60	22.05%	17,976.18		147,448.98
Maritime Garage Condo Fees	1,779.45	1,925.76	(146.31)	(7.60%)	1,779.45	3,558.90	3,851.52	(292.62)	(7.60%)	3,558.90		23,109.12
Uniforms	0.00	833.32	(833.32)	(100.00%)	2,326.00	0.00	1,666.64	(1,666.64)	(100.00%)	2,326.00		9,999.84
Management Fees LAZ	8,333.33	8,333.33	0.00	0.00%	8,333.33	16,666.66	16,666.66	0.00	0.00%	16,666.66		99,999.96
Bank and Credit Card Fees	28,651.82	14,362.22	14,289.60	99.49%	15,470.41	51,105.28	28,408.79	22,696.49	79.89%	27,334.14		172,520.82
Office Expense	388.09	2,407.09	(2,019.00)	(83.88%)	1,812.98	821.23	4,814.18	(3,992.95)	(82.94%)	2,917.19		28,885.08
Service Contract	18,123.31	10,416.66	7,706.65	73.98%	3,217.82	28,727.38	20,833.32	7,894.06	37.89%	18,569.21		124,999.92
Utilities	3,522.65	7,535.76	(4,013.11)	(53.25%)	5,308.50	6,939.55	15,071.52	(8,131.97)	(53.96%)	6,407.44		90,429.12
Telephone	8,349.31	7,426.21	923.10	12.43%	9,091.32	16,410.20	14,852.42	1,557.78	10.49%	19,646.16		89,114.52
Permit/Violation Management	10,995.30	8,333.33	2,661.97	31.94%	7,646.07	28,460.69	16,666.66	11,794.03	70.76%	9,480.42		99,999.96
Marketing and Communication	989.00	5,000.00	(4,011.00)	(80.22%)	1,428.97	1,689.00	10,000.00	(8,311.00)	(83.11%)	2,206.47		60,000.00
Parking Program	0.00	8,333.33	(8,333.33)	(100.00%)	0.00	10,794.25	16,666.66	(5,872.41)	(35.23%)	0.00		99,999.96
Contingency Fund	0.00	4,166.68	(4,166.68)	(100.00%)	0.00	0.00	8,333.36	(8,333.36)	(100.00%)	0.00		50,000.16
TOTAL OPERATING EXPENSES	290,588.52	290,212.04	376.48	0.13%	243,385.92	663,954.81	642,598.84	21,355.97	3.32%	504,415.97		3,911,142.87
CITY ADMINISTERED EXPENSES												
Enforcement Officers Wages	0.00	0.00	0.00	0.00%	5,296.12	0.00	0.00	0.00	0.00%	37,482.19		0.00
Other City Payroll Expenses	38,333.35	38,333.35	0.00	0.00%	28,041.59	76,666.70	76,666.70	0.00	0.00%	56,083.18		460,000.20
Social Security	0.00	0.00	0.00	0.00%	2,550.08	0.00	0.00	0.00	0.00%	5,100.16		0.00
Health Insurance	0.00	0.00	0.00	0.00%	8,365.05	0.00	0.00	0.00	0.00%	16,730.10		0.00
Worker's Compensation	0.00	0.00	0.00	0.00%	237.71	0.00	0.00	0.00	0.00%	475.42		0.00
Pension	0.00	0.00	0.00	0.00%	4,551.82	0.00	0.00	0.00	0.00%	9,103.64		0.00
City Provided Liability Insurance	0.00	0.00	0.00	0.00%	4,167.92	0.00	0.00	0.00	0.00%	8,335.84		0.00
Unemployment	0.00	0.00	0.00	0.00%	72.26	0.00	0.00	0.00	0.00%	144.52		0.00
Electric	19,212.62	19,212.62	0.00	0.00%	19,212.62	38,425.24	38,425.24	0.00	0.00%	38,425.24		230,551.44
Sewer	922.18	922.18	0.00	0.00%	0.00	1,844.36	1,844.36	0.00	0.00%	0.00		11,066.16
Professional Services	3,750.00	3,750.00	0.00	0.00%	8,333.00	7,500.00	7,500.00	0.00	0.00%	16,666.00		45,000.00
Business Expense	374.97	374.97	0.00	0.00%	374.97	749.94	749.94	0.00	0.00%	749.94		4,499.64
Legal Service Retainer	416.66	416.66	0.00	0.00%	0.00	833.32	833.32	0.00	0.00%	0.00		4,999.92
TOTAL CITY ADMINISTERED EXPENSES	63,009.78	63,009.78	0.00	0.00%	81,203.14	126,019.56	126,019.56	0.00	0.00%	189,296.23		756,117.36
SUBTOTAL OPERATING EXPENSES	353,598.30	353,221.82	376.48	0.11%	324,589.06	789,974.37	768,618.40	21,355.97	2.78%	693,712.20		4,667,260.23
Debt Service Interest	30,327.70	30,327.70	0.00	0.00%	19,539.93	60,655.40	60,655.40	0.00	0.00%	39,079.86		363,932.40
Debt Service Principle	66,307.17	66,307.17	0.00	0.00%	50,698.58	132,614.34	132,614.34	0.00	0.00%	101,217.16		795,686.04
SUBTOTAL DEBT SERVICE	96,634.87	96,634.87	0.00	0.00%	70,148.51	193,269.74	193,269.74	0.00	0.00%	140,297.02		1,159,618.44
Capital Reserve and Replacement	11,249.99	11,249.99	0.00	0.00%	0.00	22,499.98	22,499.98	0.00	0.00%	0.00		134,999.88
TOTAL EXPENSES	461,483.16	461,106.68	376.48	0.08%	394,737.57	1,005,744.09	984,388.12	21,355.97	2.17%	834,009.22		5,961,878.55
Fund Balance	160,942.52	43,479.06	117,463.46	270.16%	(15,331.70)	252,077.91	13,309.93	238,767.98	1,793.91%	(85,236.11)		16,527.30

Summary Income Statement
Norwalk Parking Authority
For the Period Ending August, 2021

CURRENT MONTH						YEAR-TO-DATE					FISCAL YEAR	
	Actual	Budget	Var \$	Var %	Actual PY	Actual	Budget	Var \$	Var %	Actual PY	Forecast	Budget
REVENUES:												
Parking Revenue	618,618	494,833	123,785	25.0%	376,286	1,250,205	978,193	272,012	27.8%	743,038		7,194,148
Other Revenue	3,808	9,753	(5,945)	-61.0%	3,120	7,617	19,505	(11,888)	-60.9%	5,735		126,600
Total System Revenue	622,426	504,586	117,840	23.4%	379,406	1,257,822	997,698	260,124	26.1%	748,773	0	7,320,748
EXPENSES:												
Operations	290,589	290,212	376	0.1%	243,386	663,955	642,599	21,356	3.3%	504,416		5,221,903
City Support/Admin Svcs	63,010	63,010	0	0.0%	81,203	126,020	126,020	-	0.0%	189,296		946,452
Debt Service	96,635	96,635	0	0.0%	70,149	193,270	193,270	-	0.0%	140,297		841,782
Capital Reserve &Replacement	11,250	11,250	0	0.0%	0	22,500	22,500	-	0.0%	0		135,000
Total Expenses	461,483	461,107	376	0.1%	394,738	1,005,744	984,388	21,356	2.2%	834,009	0	7,145,136
Fund Balance	160,943	43,479	117,463	270.2%	(15,332)	252,078	13,310	238,768	1793.9%	(85,236)	0	175,611

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2020/2021

[illegible]

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2020/2021

[illegible]Webster Lot[illegible]

North Water Lot

[illegible]Wall St. Lot[illegible]

Main St. Lot

Revenues	3,107	3,883	6,991
Operations	1,001	1,393	2,395
City Support/Admin Svcs	1,646	1,646	3,293
Debt Service	0	0	0
Capital Res. & Repl.	0	0	0

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2020/2021

[illegible]

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2021/2022

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
<u>Meters/Violations</u>															
Revenues	216,679	223,547											440,226		
Operations	84,933	72,242											157,175	36%	66%
City Support/Admin Svcs	10,734	10,734											21,467	5%	9%
Debt Service	27,726	27,726											55,452	13%	23%
Capital Res. & Repl.	2,765	2,765											5,530	1%	2%
Expenses	126,158	113,467	0	0	0	0	0	0	0	0	0	0	239,625		
Balance	90,521	110,080	0	0	0	0	0	0	0	0	0	0	200,601	46%	
														100%	100%
<u>SNRR Garage/Lot</u>															
Revenues	83,467	85,150											168,616		
Operations	125,040	93,137											218,177	129%	81%
City Support/Admin Svcs	17,698	17,698											35,396	21%	13%
Debt Service	5,460	5,460											10,921	6%	4%
Capital Res. & Repl.	2,168	2,168											4,335	3%	2%
Expenses	150,366	118,463	0	0	0	0	0	0	0	0	0	0	268,830		
Balance	(66,900)	(33,314)	0	0	0.00	0	0	0	0	0	0	0	(100,213)	-59%	
														100%	100%
<u>Maritime Garage</u>															
Revenues	149,858	113,073											262,931		
Operations	79,978	73,896											153,874	59%	57%
City Support/Admin Svcs	10,339	10,339											20,679	8%	8%
Debt Service	46,392	46,392											92,784	35%	34%
Capital Res. & Repl.	1,077	1,077											2,154	1%	1%
Expenses	137,786	131,705	0	0	0	0	0	0	0	0	0	0	269,491		
Balance	12,072	(18,632)	0	0	0	0	0	0	0	0	0	0	(6,560)	-2%	
														100%	100%
<u>Haviland Deck</u>															
Revenues	59,696	64,137											123,832		
Operations	16,153	8,084											24,237	20%	41%
City Support/Admin Svcs	5,908	5,908											11,817	10%	20%
Debt Service	10,218	10,218											20,436	17%	35%
Capital Res. & Repl.	1,264	1,264			0	0	0	0		0		0	2,528	2%	4%
Expenses	33,543	25,474	0	0	0	0	0	0	0	0	0	0	59,017		
Balance	26,152	38,663	0	0	0	0	0	0	0	0	0	0	64,815	52%	
														100%	100%
<u>Yankee Doodle Gar.</u>															
Revenues	12,713	6,802											19,514		
Operations	18,593	15,747											34,340	176%	79%
City Support/Admin Svcs	3,390	3,390											6,779	35%	16%
Debt Service	633	633											1,266	6%	3%
Capital Res. & Repl.	521	521	0	0	0	0	0	0	0	0	0	0	1,042	5%	2%
Expenses	23,136	20,290	0	0	0	0	0	0	0	0	0	0	43,426		
Balance	(10,423)	(13,489)	0	0	0	0	0	0	0	0	0	0	(23,912)	-123%	
														100%	100%
<u>Webster Lot</u>															
Revenues	62,925	70,590											133,515		
Operations	21,326	10,505											31,831	24%	59%

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2021/2022

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
City Support/Admin Svcs	7,060	7,060											14,120	11%	26%
Debt Service	2,569	2,569											5,138	4%	9%
Capital Res. & Repl.	1,525	1,525											3,050	2%	6%
Expenses	32,481	21,659	0	0	0	0	0	0	0	0	0	0	54,139		
Balance	30,444	48,931	0	0	0	0	0	0	0	0	0	0	79,376	59%	
														100%	100%
<u>North Water Lot</u>															
Revenues	23,223	31,215											54,438		
Operations	7,912	5,386											13,299	24%	66%
City Support/Admin Svcs	2,290	2,290											4,580	8%	23%
Debt Service	597	597											1,195	2%	6%
Capital Res. & Repl.	575	575											1,151	2%	6%
Expenses	11,375	8,849	0	0	0	0	0	0	0	0	0	0	20,225		
Balance	11,848	22,366	0	0	0	0	0	0	0	0	0	0	34,213	63%	
														100%	100%
<u>Wall St. Lot</u>															
Revenues	5,826	6,845											12,671		
Operations	9,473	2,516											11,989	95%	71%
City Support/Admin Svcs	1,487	1,487											2,974	23%	18%
Debt Service	595	595											1,190	9%	7%
Capital Res. & Repl.	384	384	0	0	0	0	0	0	0	0	0	0	768	6%	5%
Expenses	11,938	4,982	0	0	0	0	0	0	0	0	0	0	16,920		
Balance	(6,112)	1,863	0	0	0	0	0	0	0	0	0	0	(4,249)	-34%	
														100%	100%
<u>Main St. Lot</u>															
Revenues	9,186	9,438											18,623		
Operations	2,960	1,963											4,924	26%	38%
City Support/Admin Svcs	3,066	3,066											6,132	33%	47%
Debt Service	595	595											1,190	6%	9%
Capital Res. & Repl.	375	375											750	4%	6%
Expenses	6,996	5,999	0	0	0	0	0	0	0	0	0	0	12,995		
Balance	2,189	3,439	0	0	0	0	0	0	0	0	0	0	5,628	30%	
														100%	100%
<u>Belden Ave Library</u>															
Revenues	0	0											0		
Operations	1,578	1,560											3,137	#DIV/0!	60%
City Support/Admin Svcs	361	361											722	#DIV/0!	14%
Debt Service	595	595											1,190	#DIV/0!	23%
Capital Res. & Repl.	93	93											187	#DIV/0!	4%
Expenses	2,627	2,609	0	0	0	0	0	0	0	0	0	0	5,236		
Balance	(2,627)	(2,609)	0	0	0	0	0	0	0	0	0	0	(5,236)	#DIV/0!	
														#DIV/0!	100%
<u>ENRR Lots</u>															
Revenues	8,327	7,883											16,210		
Operations	3,190	4,168											7,358	45%	70%
City Support/Admin Svcs	0	0											0	0%	0%
Debt Service	1,255	1,255											2,510	15%	24%
Capital Res. & Repl.	328	328											656	4%	6%

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2021/2022

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
Expenses	4,773	5,751	0	0	0	0	0	0	0	0	0	0	10,524		
Balance	3,554	2,132	0	0	0	0	0	0	0	0	0	0	5,686	35%	
														100%	100%
<u>Liberty Square Lot</u>															
Revenues	3,497	3,747											7,245		
Operations	2,229	1,384											3,613	50%	68%
City Support/Admin Svcs	677	677											1,354	19%	25%
Debt Service	0	0											0	0%	0%
Capital Res. & Repl.	175	175											350	5%	7%
Expenses	3,081	2,236	0	0	0	0	0	0	0	0	0	0	5,317		
Balance	417	1,512	0	0	0	0	0	0	0	0	0	0	1,928	27%	
														100%	100%

<u>TOTAL (All Loc.)</u>															
Revenues	635,396	622,426	0	0	0	0	0	0	0	0	0	0	1,257,822		
Operations	373,366	290,589	0	0	0	0	0	0	0	0	0	0	663,955	53%	66%
City Support/Admin Svcs	63,010	63,010	0	0	0	0	0	0	0	0	0	0	126,020	10%	13%
Debt Service	96,635	96,635	0	0	0	0	0	0	0	0	0	0	193,270	15%	19%
Capital Res. & Repl.	11,250	11,250	0	0	0	0	0	0	0	0	0	0	22,500	2%	2%
Expenses	544,261	461,483	0	0	0	0	0	0	0	0	0	0	1,005,744		
Fund Balance	91,135	160,943	0	0	0	0	0	0	0	0	0	0	252,078	20%	

August 2021

Courtesy Ticket Report

Summary of courtesy tickets for August 2021		
	Aug-21	YTD
Number of courtesy card program dates	24	35
Total number of courtesy tickets given	709	1,061
\$ Value of Additional Meter Time	\$203.50	\$379.50
# Violations after Courtesy Time Expired	108	208
\$ value of courtesy tickets	\$15,025	\$21,325

August 2021 Courtesy Ticket Program

Courtesy Tickets Tracking

Program Dates	Number of Tickets	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Monday, August 02, 2021	128	7	0	0	\$175.00
Tuesday, August 03, 2021	187	21	0	0	\$525.00
Wednesday, August 04, 2021	176	17	0	0	\$425.00
Thursday, August 05, 2021	136	12	0	0	\$300.00
Friday, August 06, 2021	158	23	0	0	\$575.00
Saturday, August 07, 2021	96	101	50.5	35	\$1,650.00
Monday, August 09, 2021	48	91	45.5	28	\$1,575.00
Tuesday, August 10, 2021	137	12	0	0	\$300.00
Wednesday, August 11, 2021	163	26	0	0	\$650.00
Thursday, August 12, 2021	127	11	0	0	\$275.00
Friday, August 13, 2021	179	19	0	0	\$475.00
Monday, August 16, 2021	87	8	0	0	\$200.00
Tuesday, August 17, 2021	140	22	0	0	\$550.00
Wednesday, August 18, 2021	99	109	54.5	13	\$2,400.00
Thursday, August 19, 2021	153	15	0	0	\$375.00
Friday, August 20, 2021	171	23	0	0	\$575.00
Saturday, August 21, 2021	73	7	0	0	\$175.00
Tuesday, August 24, 2021	149	5	0	0	\$125.00
Wednesday, August 25, 2021	148	13	0	0	\$325.00
Thursday, August 26, 2021	77	106	53	32	\$1,850.00
Friday, August 27, 2021	221	16	0	0	\$400.00
Saturday, August 28, 2021	137	8	0	0	\$200.00
Monday, August 30, 2021	97	23	0	0	\$575.00
Tuesday, August 31, 2021	136	14	0	0	\$350.00
Total	3223	709	\$203.50	108	\$15,025.00

Courtesy Tracking

July - August

2021/22 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Saturday, July 10, 2021	15	7.5	7	\$200.00
Monday, July 12, 2021	100	50	31	\$1,725.00
Monday, July 19, 2021	65	32.5	34	\$775.00
Thursday, July 22, 2021	3	1.5	0	\$75.00
Friday, July 23, 2021	5	2.5	0	\$125.00
Monday, July 26, 2021	18	9	0	\$450.00
Tuesday, July 27, 2021	87	43.5	28	\$1,475.00
Wednesday, July 28, 2021	13	6.5	0	\$325.00
Thursday, July 29, 2021	9	4.5	0	\$225.00
Friday, July 30, 2021	24	12	0	\$600.00
Saturday, July 31, 2021	13	6.5	0	\$325.00
July Total	352	\$ 176.00	100	\$ 6,300.00
Monday, August 02, 2021	7	0	0	\$175.00
Tuesday, August 03, 2021	21	0	0	\$525.00
Wednesday, August 04, 2021	17	0	0	\$425.00
Thursday, August 05, 2021	12	0	0	\$300.00
Friday, August 06, 2021	23	0	0	\$575.00
Saturday, August 07, 2021	101	50.5	35	\$1,650.00
Monday, August 09, 2021	91	45.5	28	\$1,575.00
Tuesday, August 10, 2021	12	0	0	\$300.00
Wednesday, August 11, 2021	26	0	0	\$650.00
Thursday, August 12, 2021	11	0	0	\$275.00
Friday, August 13, 2021	19	0	0	\$475.00
Monday, August 16, 2021	8	0	0	\$200.00
Tuesday, August 17, 2021	22	0	0	\$550.00
Wednesday, August 18, 2021	109	54.5	13	\$2,400.00
Thursday, August 19, 2021	15	0	0	\$375.00
Friday, August 20, 2021	23	0	0	\$575.00
Saturday, August 21, 2021	7	0	0	\$175.00
Tuesday, August 24, 2021	5	0	0	\$125.00
Wednesday, August 25, 2021	13	0	0	\$325.00
Thursday, August 26, 2021	106	53	32	\$1,850.00
Friday, August 27, 2021	16	0	0	\$400.00
Saturday, August 28, 2021	8	0	0	\$200.00
Monday, August 30, 2021	23	0	0	\$575.00
Tuesday, August 31, 2021	14	0	0	\$350.00
August Total	709	\$ 203.50	108	\$ 15,025.00
Grand Total	1061	\$379.50	208	\$21,325

August 2021

Transient Activity Report

Transient Activity August 2021 Vs August 2020

The below analysis compares transient activity of August 2021 with August 2020. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano.

SNRR Parking Garage:

Transient activity for the month was higher when compared same time last year. The increased activity for month is due to decreased activity because of COVID-19 last year. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020.

<u>Aug-19</u>
Average Per day
128
Average Per Weekday
151
Average per Weekend
70

<u>Aug-20</u>
Average Per day
8
Average Per Weekday
9
Average per Weekend
4

<u>Aug-21</u>
Average Per day
41
Average Per Weekday
36
Average per Weekend
54

SNRR Parking Lot:

Transient activity for the month was higher when compared same time last year. The increased activity for the month is due to decreased activity because of COVID-19 last year. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020.

<u>Aug-19</u>
Average Per day
116
Average Per Weekday
145
Average per Weekend
43

<u>Aug-20</u>
Average Per day
8
Average Per Weekday
10
Average per Weekend
4

<u>Aug-21</u>
Average Per day
41
Average Per Weekday
36
Average per Weekend
55

Maritime Garage:

We have seen an increased transient activity at the Maritime garage when compared to same time last year. Three years trend showed a slight decrease when compared to 2019.

<u>Aug-19</u>
Average Per day
750
Average Per Weekday
734
Average per Weekend
789

<u>Aug-20</u>
Average Per day
369
Average Per Weekday
306
Average per Weekend
501

<u>Aug-21</u>
Average Per day
745
Average Per Weekday
739
Average per Weekend
763

Transient Activity August 2021 Vs August 2020

Webster Lot:

Transient activity for the month was higher when compared to same time last year. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. Average duration of stay for both weekends and weekdays were 2.5hours. For the month of August, we are at 59% of pre-covid activity level.

<u>Aug-19</u>
Average Per day
586
Average Per Weekday
515
Average per Weekend
759

<u>Aug-20</u>
Average Per day
150
Average Per Weekday
136
Average per Weekend
182

<u>Aug-21</u>
Average Per day
344
Average Per Weekday
368
Average per Weekend
277

Haviland Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed consistent activity when compared to 2019. For the month, we are at 100% of our pre-covid activity level. Average duration of stay was 2.5hours for both weekdays and weekends.

<u>Aug-19</u>
Average Per day
236
Average Per Weekday
211
Average per Weekend
298

<u>Aug-20</u>
Average Per day
202
Average Per Weekday
181
Average per Weekend
245

<u>Aug-21</u>
Average Per day
236
Average Per Weekday
245
Average per Weekend
211

We have seen a total of 569 more Parkmobile transactions for the month.

Parkmobile Transactions			
	<u>2020/21</u>	<u>2021/22</u>	Variance
July	2061	3322	1261
August	2304	2873	569
Total	4365	6195	1830

Transient Activity August 2021 Vs August 2020

North Water Parking Lot

Transient activity for the month was higher when compared to same time last year. Three years trend also showed a decrease when compared to 2019. For the month, we are at 82% of our pre-covid activity level. Average duration of stay was 2 hours during weekdays as well as weekends.

<u>Aug-19</u>
Average Per day
212
Average Per Weekday
211
Average per Weekend
216

<u>Aug-20</u>
Average Per day
168
Average Per Weekday
143
Average per Weekend
219

<u>Aug-21</u>
Average Per day
174
Average Per Weekday
173
Average per Weekend
179

We have seen a total of 2 less Parkmobile transactions for the month.

Parkmobile Transactions			
	<u>2020/21</u>	<u>2021/22</u>	Variance
July	1380	1897	517
August	1473	1471	-2
Total	2853	3368	515

Yankee Doodle Garage

Transient activity for the month was higher when compared to same time last year. Three years trend showed a minor decrease when compared to 2019. For the month, we are at 93% of our pre-covid activity level. Average duration of stay for both weekdays and weekends were about 5 hours.

<u>Aug-19</u>
Average Per day
43
Average Per Weekday
43
Average per Weekend
44

<u>Aug-20</u>
Average Per day
24
Average Per Weekday
27
Average per Weekend
19

<u>Aug-21</u>
Average Per day
40
Average Per Weekday
41
Average per Weekend
38

Transient Activity August 2021 Vs August 2020

Main Street Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed an increase when compared to 2019. For the month, we are at 194% of our pre-covid activity level. The average duration of stay for the parking lot was 2.5 hours both on weekdays and weekends.

<u>Aug-19</u>
Average Per day
58
Average Per Weekday
55
Average per Weekend
67

<u>Aug-20</u>
Average Per day
71
Average Per Weekday
68
Average per Weekend
79

<u>Aug-21</u>
Average Per day
113
Average Per Weekday
111
Average per Weekend
121

Wall Street Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed increased activity when compared to 2019. For the month, we are at 205% of our pre-covid activity level. Average duration of stay at the parking lot was 2.5 hours for weekdays as well as weekends.

<u>Aug-19</u>
Average Per day
42
Average Per Weekday
45
Average per Weekend
36

<u>Aug-20</u>
Average Per day
66
Average Per Weekday
70
Average per Weekend
57

<u>Aug-21</u>
Average Per day
86
Average Per Weekday
82
Average per Weekend
98

Liberty Square Lot

Transient activity for the month was higher when compared to same time last year. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. For the month, we are at 64% of our pre-covid activity level. Average duration of stay at the parking lot was 2 hours.

<u>Aug-19</u>
Average Per day
127
Average Per Weekday
112
Average per Weekend
165

<u>Aug-20</u>
Average Per day
76
Average Per Weekday
64
Average per Weekend
103

<u>Aug-21</u>
Average Per day
81
Average Per Weekday
87
Average per Weekend
62

Transient Activity August 2021 Vs August 2020

On-Street Parking

- On-street parking activity for the month was higher when compared to same time last year. For the month, we are at 111% of our pre-covid activity level. We are noticing strong on-street activity for the month surpassing our pre-covid numbers.

Street	Aug 2021	Aug 2020	Aug 2019
Ann St.	946	516	744
Berkeley St.	37	21	49
Haviland St.	2827	3082	3959
Madison St.	366	318	415
Maple St.	368	209	314
Marshall St.	542	469	565
Merwin St	724	360	525
Monroe St.	113	45	402
N. Main St.	7071	6329	9123
N. Water St.	4028	2496	3785
Orchard St	2890	1693	2123
Quincy St.	0	1	1
S. Main St.	5257	5441	7550
W. Washington St.	1973	1784	2417
Washington St.	4020	7	7118
West Ave	2913	2123	1325
Uptown St. (Cale)	10673	4745	0
Grand Total	44748	29639	40415

Transient Activity Report

July - August

Year-to-date Transient Activity Report

The below analysis compares 2 months (July – August) aggregate transient activity for the 2021/22 and 2020/21 fiscal years. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano.

SNRR Parking Garage:

Two months aggregate data showed increased transient activity in 2021/22 when compared to 2020/21 at the SNRR Garage. This is due to slow recovery from COVID-19 which started mid-March 2020. The location was in an upward trend before COVID-19 pandemic. Over two-month period, there were 2,210 more transactions for the current year compared to same time frame last year.

July - August Aggregate 2020/21
Average Per day
7
Average Per Weekday
9
Average per Weekend
4

July - August Aggregate 2021/22
Average Per day
43
Average Per Weekday
47
Average per Weekend
34

SNRR Parking Lot:

The SNRR Parking Lot activity has increased for the period compared to same time last year. This is due to the slow recovery from COVID-19 pandemic. Over two-month period, we have seen a total of 2,265 transactions in 2021/22 when compared to 2020/21.

July - August Aggregate 2020/21
Average Per day
7
Average Per Weekday
9
Average per Weekend
3

July - August Aggregate 2021/22
Average Per day
44
Average Per Weekday
53
Average per Weekend
23

Maritime Parking Garage:

Maritime Parking Garage has seen increased activity for the period. The increase is due to recovery from COVID-19 pandemic coupled with the free admission program for CT residents at the Maritime Aquarium. Over two-month period, the Maritime Parking garage has seen 36,076 more transactions when compared to same time frame last year.

July - August Aggregate 2020/21
Average Per day
313
Average Per Weekday
266
Average per Weekend
429

July - August Aggregate 2021/22
Average Per day
895
Average Per Weekday
804
Average per Weekend
1118

Year-to-date Transient Activity Report

Webster Parking Lot:

When comparing two months aggregate data for 2021/22 with 2020/21, the Webster parking lot has seen increased activity in 2021/22. This is due to the recovery from COVID19 pandemic. Over two-month period, there were 14,463 more transactions in 2021/22 when compared to 2020/21.

July - August Aggregate 2020/21
Average Per day
133
Average Per Weekday
122
Average per Weekend
157

July - August Aggregate 2021/22
Average Per day
366
Average Per Weekday
313
Average per Weekend
494

Haviland Lot

Two months aggregate data showed an increased activity in 2021/22 at the Haviland Lot. This is due to increased activity as we recover from COVID-19. There were 4,575 more transactions this year when compared to same time last year.

July - August Aggregate 2020/21
Average Per day
183
Average Per Weekday
168
Average per Weekend
220

July - August Aggregate 2021/22
Average Per day
257
Average Per Weekday
230
Average per Weekend
324

There were 1,830 more pay by phone transaction in 2021/22 when compared to 2020/21.

Parkmobile Transactions			
	<u>2020/21</u>	<u>2021/22</u>	Variance
July	2061	3322	1261
August	2304	2873	569
Total	4365	6195	1830

North Water Lot

North Water Parking Lot activity in 2021/22 has shown an increase when compared to 2020/21. Over two-month period, the parking lot has seen 2,335 more transactions in 2021/22 when compared to same period in 2020/21.

Year-to-date Transient Activity Report

North Water Lot – Continued

July - August Aggregate 2020/21
Average Per day
160
Average Per Weekday
140
Average per Weekend
211

July - August Aggregate 2021/22
Average Per day
198
Average Per Weekday
189
Average per Weekend
219

There were 515 more pay by phone transaction in 2021/22 when compared to 2020/21.

Parkmobile Transactions			
	<u>2020/21</u>	<u>2021/22</u>	Variance
July	1380	1897	517
August	1473	1471	-2
Total	2853	3368	515

Yankee Doodle Garage

Two months aggregate data at the Yankee Doodle Garage showed increased transient activity in 2021/22 when compared to same time frame in 2019/20. The increase is due to recovery from COVID-19 pandemic. The parking garage has seen 1,211 more transactions in 2021/22 when compared to same time frame in 2020/21.

July - August Aggregate 2020/21
Average Per day
23
Average Per Weekday
24
Average per Weekend
21

July - August Aggregate 2021/22
Average Per day
43
Average Per Weekday
42
Average per Weekend
44

Main Street Lot

Two months aggregate data showed increase activity for 2021/22 when compared to same time frame in 2020/21. The increase is due to recovery from COVID-19. Over two-month period, the parking lot has seen 3,257 more transactions in 2021/22 when compared to same time in 2020/21.

July - August Aggregate 2020/21
Average Per day
68
Average Per Weekday
68
Average per Weekend
69

July - August Aggregate 2021/22
Average Per day
120
Average Per Weekday
118
Average per Weekend
126

Wall Street Lot

Two months aggregate data for the Wall Street Lot showed an increased activity in 2021/22 when compared with 2020/21. Over two-month period, the parking lot has seen 1,809 more transactions in 2021/22 when compared to same time in 2020/21.

July - August Aggregate 2020/21
Average Per day
62
Average Per Weekday
66
Average per Weekend
50

July - August Aggregate 2021/22
Average Per day
91
Average Per Weekday
95
Average per Weekend
80

Liberty Square Lot

Two months aggregate data showed increased activity for the current year due to recovery from COVID-19 pandemic. Over two months period the parking lot has seen a total of 876 more transactions in 2021/22 when compared to 2020/21.

July - August Aggregate 2020/21
Average Per day
72
Average Per Weekday
62
Average per Weekend
98

July - August Aggregate 2021/22
Average Per day
86
Average Per Weekday
77
Average per Weekend
109

On-Street Parking

Two months aggregate data for On-Street operation showed increased activity in 2021/22 when compared to same time frame in 2020/21. This is due to increased activity in the area that surpasses our pre COVID-19 pandemic activity level. Over two months period, we have seen a total of 27,240 more transactions this year when compared to same time last year.

Year-to-date Transient Activity Report

On-Street Parking - Continued

Year-to-date aggregate (July - Aug) with current Hours of operations			
Sub Area	Aggregate 2021/22	Aggregate 2020/21	Variance
Ann St.	1917	891	1026
Berkeley St.	81	40	41
Haviland St.	6207	6287	(80)
Madison St.	712	548	164
Maple St.	736	362	374
Marshall St.	1189	874	315
Merwin St	1350	859	491
Monroe St.	202	138	64
N. Main St.	14858	12910	1948
N. Water St.	8862	5944	2918
Orchard St	5728	3221	2507
Quincy St.	2	1	1
S. Main St.	11048	11002	46
W. Washington St.	3953	4192	(239)
Washington Str	5148	10	5138
West Ave	5885	4940	945
Uptown Streets	21506	9925	11581
Grand Total	89384	62144	27240

Two Months Activity High Light:

Train station facilities (SNRR garage and Lot): – showed 4,475 more transactions. The increase is due to recovery from COVID-19 pandemic.

Maritime Garage: showed 36,076 more transactions. The increase is due to recovery from COVID-19 pandemic coupled with increased activity at the Maritime Aquarium because of the State free admission for CT residents' program.

Webster Lot: showed 14,463 more transactions. The increased activity is due to recovery from COVID19 pandemic.

Haviland Lot: showed 4,575 more transactions. Increased night and weekend activity.

North Water Lot: showed 2,335 more transactions due to recovery from COVID-19 pandemic.

Yankee Doodle Garage: showed 1,211 more transactions due to recovery from COVID-19 pandemic.

Two Months Activity High Light – Continued.

Main Street Parking Lot: showed 3,275 more transactions. The increase is mainly due to increased activity in the area.

Wall Street Parking Lot: showed 1,809 more transactions. The increase is an increased activity in the area.

Liberty Square Lot: showed 876 more transactions. The increase is due to recovery from COVID-19 pandemic.

On-Street Parking: showed 27,240 more transactions. This is due to increased activity.

Overall, SONO core business area excluding On-Street parking has seen 62,800 more transactions; when including On-Street parking, the area has seen 90,040 more transactions. When all Norwalk facilities (including SONO and Wall area) are reviewed as one, there were 96,317 more transactions this year compared to last year.

Ticket Issuance Report

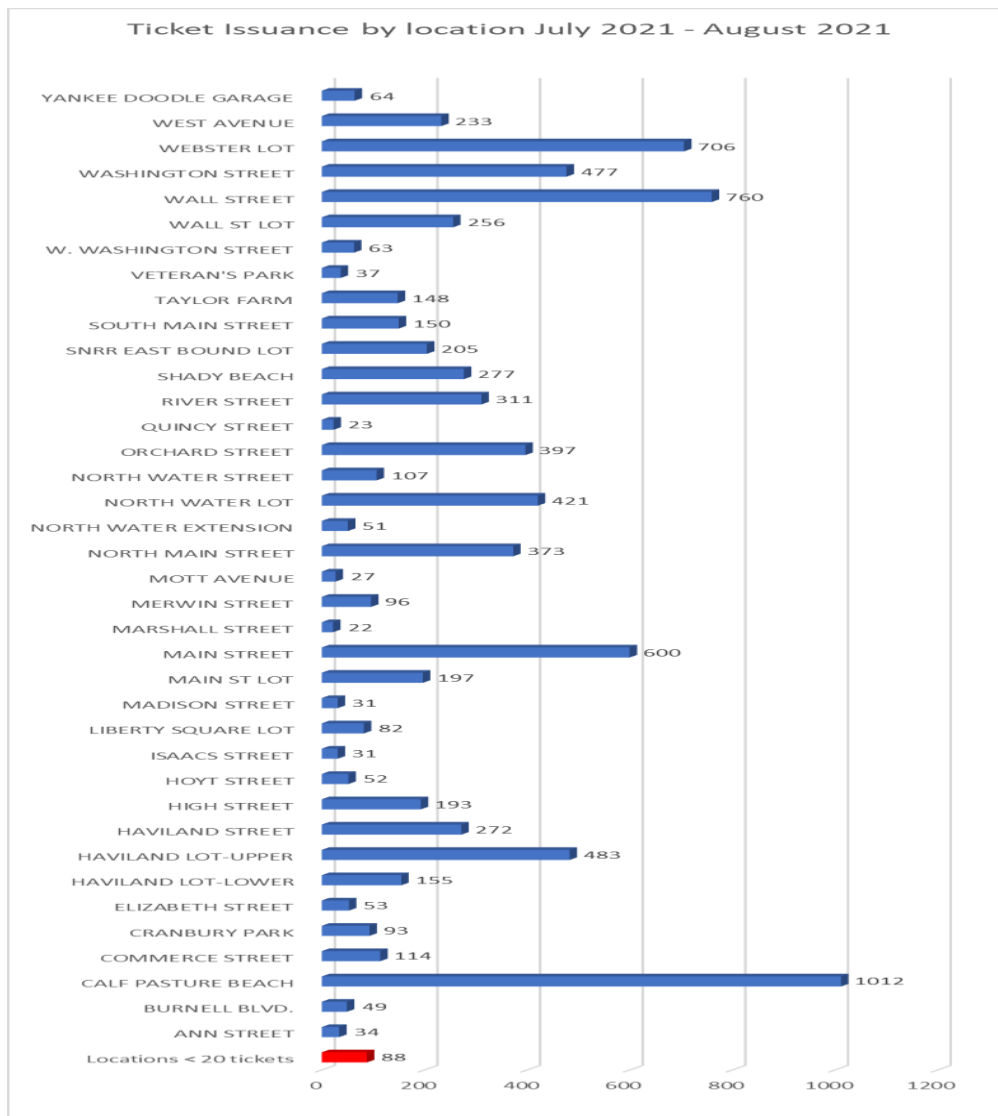
July - August

Ticket Issuance Report July 2021 - August 2021

There were total of 8,743 tickets issued in Norwalk for the period of July 2021 through August 2021. Below is the breakdown of the type of violations:

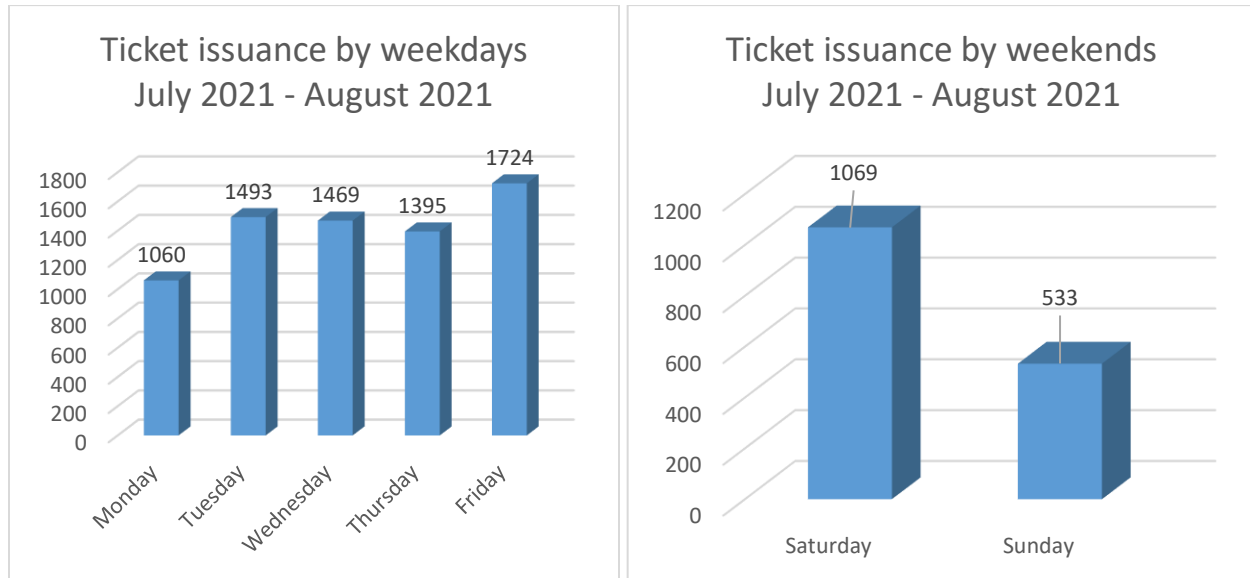
- 62% of the tickets issued was for expired meter and time limit violation.
- 17% of tickets issued was for beach parking violations.
- 12% of tickets issued was for courtesy warnings.
- 3% of tickets issued was for no parking zone.
- 2% of tickets issued was for parking without valid permit.
- The rest of the 4% was for occupying two spaces, parking in a handicap space, daily parking at SNRR and ENRR and the likes.

The graph below shows the total tickets issued in Norwalk broken down by Streets/locations. Please note that streets/locations with less than 20 tickets for the period are condensed into one column, and it is highlighted in red in the graph.

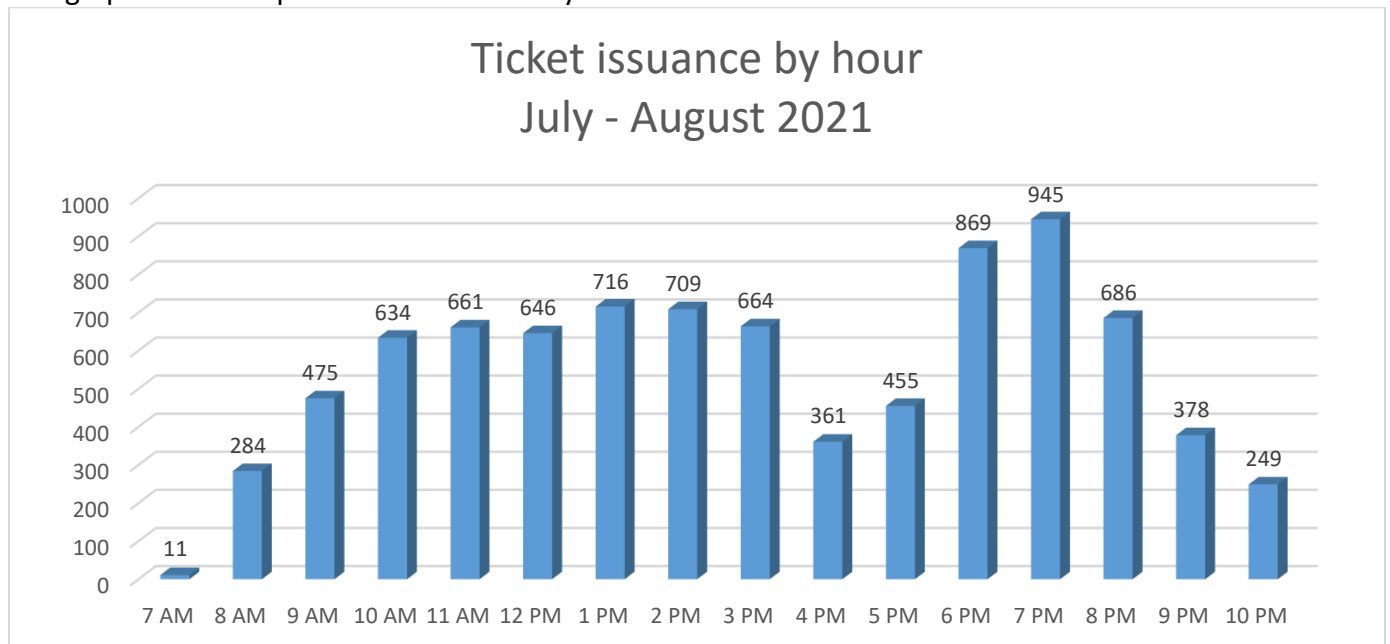


Ticket Issuance Report July 2021 - August 2021

We have further analyzed total tickets issued by hours and days. Of the total tickets issued, 82% of the tickets were issued during weekdays and 18% were issued on weekends. Breaking it down further into by hours, 64% of the tickets were issued during the daytime (5am – 5:59pm) while 36% of the tickets were issued during the evening hours (6pm – 4:59am). The graphs below show ticket issuance by weekdays and weekends.

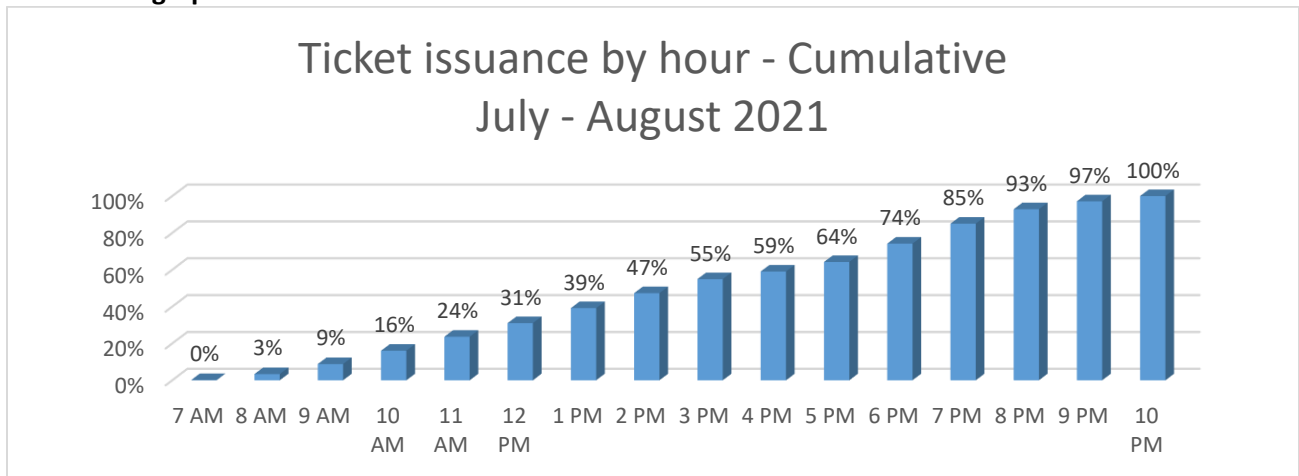


The graphs below explain ticket issuance by hours.



Ticket Issuance Report July 2021 - August 2021

Cumulative graph:



As we can see from the analysis at the top, majority of the tickets were issued for Expired Meter and Time Limit Violations. To better understand this, we have further analyzed Expired Meter and Time Limit violations separately below.

Expired meter and Time Limit violations make up 5,424 (62%) of the total tickets issued in Norwalk. Out of the total of 5,424 Expired meter/time limit violation tickets issued, 50.9% of the tickets were issued in SONO area, 36.3% were issued in Uptown area, 1.3% were issued in East Norwalk area and 11.4% were in SONO/Wall corridor area.

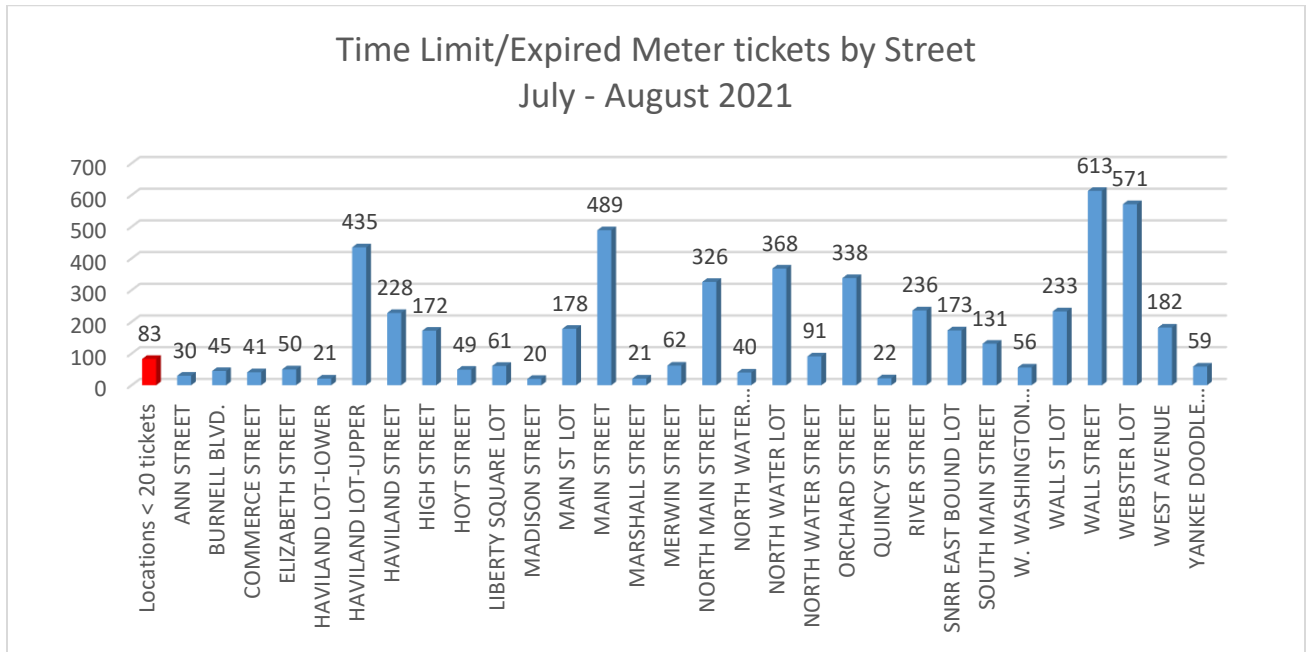
Area	# Tickets	Percentage
SONO Area Streets	1016	18.7%
SONO Area Off Streets	1745	32.2%
Uptown Streets	1499	27.6%
Uptown Area off Streets	470	8.7%
East Norwalk	73	1.3%
SONO/Wall Corridor	621	11.4%
Grand Total	5424	

In the time frame analyzed, there were a total of 47 locations where time limit and expired meter violation tickets were issued. These locations include the different on-street and off-street parking spaces. The top 5 locations represent 45% of the total expired and time limit violations. The following are the top 5 locations:

<u>Location</u>	<u># Tickets</u>
WALL STREET	613
WEBSTER LOT	551
MAIN STREET	489
HAVILAND LOT-UPPER	456
NORTH MAIN STREET	326
Total	2435

Ticket Issuance Report July 2021 - August 2021

In the graph below, we try to show the areas where Expired and Time Limit violation tickets are issued. We have consolidated locations with less than 20 tickets for the period into one category, and it is highlighted in red in the graph.



Conclusion:

Same time frame last year, there were a total of 4,931 tickets issued. Comparing it to our current year number of 8,743, this year's ticket issuance is higher by 3,812 tickets. Ticket issuance was low last year due to reduced activity because of COVID-19. Last year, enforcement was warning focused during COVID-19. This year, we are seeing consistent enforcement to increase compliance.

New Business

CREDIT CARD MINIMUM DISCUSSION

MULTISPACE PARKING METERS				
Year	Total Credit Transactions	Loss Transactions	Loss percentage	Revenue Lost
2021	109,914	11,375	10.35%	\$5,672.91
2020	110,994	11,096	10.00%	\$5,547.85
2019	231,382	6,878	2.97%	\$3,438.25
2018	234,378	1,343	0.57%	\$671.25
2017	207,100	1,735	0.84%	\$871.75
SUB TOTAL:	893,768	32,427	3.63%	\$16,202.01
2021 EOY Projection	164,871	17,063	10.35%	\$8,509.37
2022 Projection	232,880	24,123	10.36%	\$12,013.11

SINGLE SPACE PARKING METERS				
Year	Total Credit Transactions	Loss Transactions	Loss percentage	Revenue Lost
2021	47,257	2,289	4.84%	\$1,185.00
2020	53,982	2,509	4.65%	\$1,308.25
2019	98,694	5,336	5.41%	\$2,835.00
2018	95,002	5,307	5.59%	\$2,854.00
2017	92,581	2,927	3.16%	\$1,568.75
TOTAL:	387,516	18,368	4.74%	\$9,751.00
2021 EOY Projection	70,886	3,434	4.84%	\$1,777.50
2022 Projection	95,426	5,584	5.85%	\$2,920.43

2022 Project Totals:	328,306	29,707	9.05%	\$14,933.55
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All data is pulled directly from the vendors management system and is accurate through the end of August 2021. I considered any credit card transaction that was for \$0.75 or less as a transaction at a loss, and then totalled the value of those transactions to get the revenue lost total.

The 2022 projected totals is based on the average of the past years, and assume the current parking trends continue, along with the current pandemic climate continuing in a positive trend.

2021 EOY Projection = Projected remaining total of September through December of 2021 added to totals from January through August 2021

