



Special Meeting
Wednesday, June 30, 2021
6:00 p.m.

By Zoom Virtual Video Conference and Tele Conference

To allow public access, anyone may access a meeting by telephone, Zoom, and/or the City of Norwalk YouTube channel. Specific instructions and links can be found at
www.norwalkct.org/meetings



Members of the public can call in and listen to a meeting. They will not be able to speak or see any of the meeting participants. Each meeting will use a unique Meeting/Webinar ID. Please find the information using the link above.



Members of the public who wish to provide "live comments" will need to register in advance and use the Zoom meeting platform. All participants will be muted upon entering the meeting. To speak, click the "raise your hand indicator" and you will be called on by the host of the meeting during the public comment section. Please find the information using the link above.



Members of the public who wish to view the meeting, but are not participating, can view a live stream on the City of Norwalk YouTube channel. This stream is delayed by approximately 20 seconds. Please find the information using the link above. The meeting recording and minutes will be posted on the City of Norwalk website within seven (7) days after the meeting.



Members of the public who wish to provide public comment are encouraged to submit those via email in advance of the meeting. For these comments to be read into the record, they should be submitted at least three hours in advance of the meeting start time. Please email James Travers jtravers@norwalkct.org to provide written public comment prior to the meeting.

AGENDA

1. Public Comment, limited to three minutes each speaker
2. Discussion and action related to minutes from the Parking Authority meeting Wednesday, May 26, 2021
3. Chairman's Report
4. Financial and Operating Report
5. Engineering and Project Report
6. New Business
 - a. Action to extend the contract between DKA and the Norwalk Parking Authority for one year, beginning July 1, 2021 for no more than \$100,000.
7. Old Business
 - a. Update on Phone Charging Stations
 - b. Update on promotional program for parking options
 - c. Update on Wall Street Neighborhood Bollard (Back In Angled Parking)
 - d. Update from LAZ on bids for painting lights and fence at Haviland Deck
 - e. Update on PARK Norwalk branding
 - f. Maintenance Update
8. Motion to Adjourn

Next Parking Authority meeting: Wednesday, July 28, 2021 at 6:00pm



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Members of the public who wish to provide public comment are encouraged to submit those via e-mail in advance of the meeting. For these comments to be read into the record, they should be submitted at least three hours in advance of the meeting start time. Please email Jessica Vonashek at jvonashek@norwalkct.org to provide written comment prior to the meeting.

**PARKING AUTHORITY
REGULAR MEETING VIA ZOOM VIRTUAL VIDEOCONFERENCE
AND TELECONFERENCE
MAY 26, 2021**

ATTENDANCE: Michael Harden, Chairman
Jud Aley
Tom Vetter

ABSENT: Eric Rains, Vice Chairman

STAFF Jessica Vonashek, Chief of Economic and Community Development
James Travers, Director, TMP
Garrett Bolella, Asst. Director, TMP
Vanessa Valadares, DPW Principal Engineer

OTHERS:

Stathis Manousos, LAZ Parking
Rocky Legesse, LAZ Parking

CALL TO ORDER

Mr. Harden called the meeting to order at 6:00PM.

1. PUBLIC COMMENT

There were no public comments this evening.

**2. DISCUSSION AND ACTION RELATED TO MINUTES FROM THE PARKING AUTHORITY
MEETING HELD ON WEDNESDAY, APRIL 28, 2021.**

**** MR. VETTER MOVED TO APPROVE THE MINUTES AS SUBMITTED.**

****MR. ALEY SECONDED THE MOTION.**

**** THE MOTION PASSED UNANIMOUSLY.**

3. CHAIRMAN'S REPORT

Mr. Harden reported and said he would like to discuss a request that was received by the restaurant group in SONO for free parking during the dinner hours in Norwalk. He said he would like the Parking Authority and staff do discuss options and if it is financially possible because we need to keep a very close eye on the finances because the Parking Authority has lost a lot of inventory due to the pandemic and to a number of programs that the city has done. Mr. Vetter said that he would be in favor of assisting the restaurants on one of slower days within limits but requested to have staff determine what the financial impacts would be. Mr. Travers said he is concerned about changing practices on a regular basis and suggested possibly looking at a program that the merchants can work with their clients to share the cost. Mr. Manousos said there is already a program like that in place that was established just prior to the pandemic and suggested that Mr. Tsiranides and Mr. Travers along with staff schedule a meeting to discuss some options to present to the Parking Authority. Mr. Aley reminded the Parking Authority that they already offer free on street parking all day on Sundays and suggested if the Parking Authority is going to offer anything to offer free parking in the lots with a time limit.

Mr. Harden said the Parking Authority voted on and passed giving the Seaport Associations captains pass and as discussed they have been given a parking space at the Maritime Garage and that the pass will need to be sent to them as soon as possible.

4. FINANCIAL AND OPERATING REPORT

Mr. Manousos reported on the facilities and said the demands overall systemwide are trending positively towards recovery from the pandemic. He said there has been an increase in non-compliance because there has not been consistent enforcement during the pandemic so as we get back to more consistent and reasonable enforcement there will be an increase but will level off as compliance increases.

Mr. Manousos reported on the customer courtesy program and said that there was 13 program days for the month and 1064 courtesy cards were issued, and the value of the courtesy cards that have been issued year to date is \$420,775.

Mr. Manousos reported on the Pay by Cell activity and said that it is coming back strong and are back to pre-Covid-19 levels.

Mr. Manousos said that parking revenue is 34.9% under budget for the month and 47.1% year to date. He said that the expenses have been consistently under budget as some of the expenses have been deferred and reduced staffing and they are 18.2% under budget for the month and 28.3% year to date. He said that transient activity is 53.1% under budget for the month and 66.4% year to date.

Mr. Travers suggested going forward to add the permit activity in a graphical format. Mr. Manousos also suggested looking at other strategies for permit rates and offer a part time rate for people returning to work. Mr. Travers said that is an option but can't be explored until the data is looked at for trends and wait lists because the Parking Authority will be taking a 50% hit on the largest revenue that the Parking Authority is currently seeing.

5. ENGINEERING AND PROJECT REPORT

6. NEW BUSINESS

**** MR. VETTER MOVED TO SUSPEND THE RULES TO AMEND ITEM 6A FROM :**

A) AUTHORIZE THE MAYOR, HARRY W. RILLING TO EXECUTE AN AGREEMENT WITH G.L. CAPASSO, INC. FOR PROJECT 4120/ TMP 2021-22 EXTERIOR REPAIRS AND IMPROVEMENTS AT THE SOUTH NORWALK RAILROAD STATION PARKING GARAGE FOR A SUM NOT TO EXCEED \$446,044.00 (BASE BID), \$188,764.00. (MISCELLANEOUS METAL REPAIR & PAINTING OF METAL SURFACES/STRUCTURES- ALTERNATE 1) \$126,675.00 (CLEANING OF EXTERIOR GARAGE-ALTERNATE 2), \$24,300.00 (WASHED AND CLEANING OF WINDOWS- (ALTERNATE 3, \$17,500.00 (WET SEALING OF STOREFRONT WINDOWS- ALTERNATE 4) \$45,880.00 (INSTALLATION OF VERTICAL EXPANSION JOINT GLANDS- ALTERNATE 5) AND \$85,880.00 (BIRD CONTROL- ALTERNATE 6).

ACCOUNT NO.

0919-4095-5777-C0303

0920-4095-5777-C0303

0921-4095-5777-C0303

TO:

A) AUTHORIZE THE CHAIRMAN OF THE PARKING AUTHORITY, WILLIAM MICHAEL HARDEN AND/OR THE MAYOR, HARRY W. RILLING OR TO EXECUTE AN AGREEMENT WITH G.L. CAPASSO, INC. FOR PROJECT 4120/ TMP 2021-22 EXTERIOR REPAIRS AND IMPROVEMENTS AT THE SOUTH NORWALK RAILROAD STATION PARKING GARAGE FOR A SUM NOT TO EXCEED \$446,044.00 (BASE BID), \$188,764.00. (MISCELLANEOUS METAL REPAIR & PAINTING OF METAL SURFACES/STRUCTURES- ALTERNATE 1) \$126,675.00 (CLEANING OF EXTERIOR GARAGE-ALTERNATE 2), \$24,300.00 (WASHED AND CLEANING OF WINDOWS- (ALTERNATE 3, \$17,500.00 (WET SEALING OF STOREFRONT WINDOWS- ALTERNATE 4) \$45,880.00 (INSTALLATION OF VERTICAL EXPANSION JOINT GLANDS- ALTERNATE 5) AND \$85,880.00 (BIRD CONTROL-ALTERNATE 6).

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0919-4095-5777-C0303

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0921-4095-5777-C0303

Ms. Valadares said that four bids were received and the lowest bidder realized they had made a mistake on their pricing so they withdrew and GL Capasso was the second lowest bidder and they are very familiar with the South Norwalk Railroad Station. She said the base bid is for \$446,044.00 and includes the pricing for most of the outside caulking and the rest of the work was priced out in alternates based on the pricing and funding that is available. She said there is enough funding to complete all of the work and staff is recommending to approve awarding the base bid and alternates to GL Capasso. She said that a lot of the work will be done very close to the railroad tracks so there will need to be a special force account agreement with Metro North and there is an allowance in the base bid of \$100,000 for that work.

Mr. Harden said the windows in the South Norwalk Railroad Station on the New York side need to be replaced. Ms. Valadares said the bid is just for washing and cleaning the windows so another project would need to go out to bid to replace them. Mr. Harden requested that Mr. Travers work with the team on a plan to replace the windows. Ms. Valadares said there is an on-call contract in place with Desman Inc. and recommended that Mr. Travers issue a task order to Desman Inc to provide a budget to replace the windows.

**** MR. ALEY MOVED TO APPROVE THE ITEM.**

**** MR. VETTER SECONDED THE MOTION.**

**** THE MOTION PASSED UNANIMOUSLY.**

B) AUTHORIZE THE CHIEF OF COMMUNITY AND ECONOMIC DEVELOPMENT TO EXECUTE ORDERS ON CONTRACT WITH G.L. CAPASSO, INC., FOR PROJECT 4120/TMP 2021-22 EXTERIOR REPAIRS AND IMPROVEMENTS AT THE SOUTH NORWALK RAILROAD STATION PARKING GARAGE FOR AN AMOUNT NOT TO EXCEED \$93,504.30.

0919-4095-5777-C0303

0920-4095--5777-C0303

0921-4095-5777-C0303

**** MR. VETTER MOVED TO APPROVE THE ITEM.**

**** MR. ALEY SECONDED THE MOTION.**

**** THE MOTION PASSED UNANIMOUSLY**

**C. AUTHORIZE THE DIRECTOR OF TRANSPORTATION MOBILITY AND PARKING TO
ISSUE A TASK ORDER TO DESMAN, INC. FOR THE OVERSIGHT AND SUPPORT DURING
CONSTRUCTION FOR PROJECT 4120MP 2021-2 EXTERIOR REPAIRS AND
IMPROVEMENTS AT THE SOUTH NORWALK RAILROAD STATION PARKING GARAGE
FOR AN AMOUNT NOT TO EXCEED \$30,000.00.**

**** MR. VETTER MOVED TO APPROVE THE ITEM.**

**** MR. ALEY SECONDED THE MOTION.**

**** THE MOTION PASSED UNANIMOUSLY**

7. OLD BUSINESS

**A) DISCUSS AND VOTE ON PROPOSAL TO ENGAGE DESMAN ON PROVIDING
FAÇADE IMPROVEMENTS FOR THE YANKEE DOODLE GARAGE.**

Mr. Travers said that he had met with Desman Inc. to discuss exterior modifications of what the Yankee Doodle Garage could look like. Mr. Aley said that a few years ago that lights were installed on the outside of the building. Mr. Travers said those can be reused at another location. Mr. Aley asked if he funds would be better spend to try and get access for the public to the garage from Burnell Blvd. Mr. Travers said that staff will be taking on the design to redo the area of Wall Street and it will look at the connections and possibly turning Burnell Blvd. back into a two way street. Mr. Aley said he would like to discuss some on the possible design improvements with Desman, Inc.

**** MR. ALEY MOVED TO APPROVE TO AUTHORIZE THE DIRECTOR OF
TRANSPORTATION, MOBILITY AND PARKING TO ENGAGE WITH DESMAN,
INC. FOR POTENTIAL FAÇADE IMPROVEMENTS FOR THE YANKEE DOODLE
GARAGE FOR A SUM NOT TO EXCEED \$20,000.**

**B) REVIEW AND AGREE TO ACCEPT CELL PHONE CHARGING STATIONS
SUPPLIED BY CTDOT RAIL AT NO COST. (ATTACHMENTS)**

Mr. Travers said that he is very concerned with the revenue and the budget so he had a conversation with CTDOT Rail and they will provide their charging stations at no cost.

**** MR. ALEY MOVED TO APPROVE THE INSTALLATION OF THE CTDOT RAIL
CHARGING STATIONS IN THE THREE RAIL STATIONS AT NO COST.**

**** MR. VETTER SECONDED THE MOTION.**

**** THE MOTION PASSED UNANIMOUSLY.**

Mr. Vetter left the meeting at 7:10PM.

C) UPDATE ON PARK NORWALK BRANDING

Mr. Travers said that staff is working with the Snyder Group on advancing the rollout of the Park Norwalk branding and they have provided spreadsheet to LAZ to begin an inventory of the current signage.

D) UPDATE ON WALL STREET NEIGHBORHOOD BOLLARDS (BACK IN ANGLED PARKING)

Mr. Travers said there is no update to report at this time but will be an ongoing agenda item.

E) UPDATE FROM LAZ ON BIDS FOR PAINTING LIGHTS AND FENCE AT HAVILAND DECK

Mr. Manousos said they have received three quotes and he will share them with staff and will be included on next month's agenda.

F) UPDATE ON BIKE RACKS IN GARAGES

Mr. Travers said that the bike racks will be installed in the facilities. Mr. Aley asked if they are the six bike racks that are in storage. Mr. Travers said "yes". Mr. Aley requested a list of locations of where they will be installed prior to next Bike/Walk Commission meeting next week.

Mr. Harden asked for an update on the adjudication process. Ms. Vonashek provided an update and said the internal team has met and there are currently 190 appeals that need to be processed and Mr. Travers will be looking thorough the database that was provided to him by LAZ to determine what the tickets were given for, and possibly reduce the list if it is determined that some of the tickets were given accidentally. She said that staff will be sending letters out in the first week of June to all of the people that have appealed their tickets over the last few months stating that there will be dates scheduled in July for the appeals to be heard. She said the appeals will be done on a weekly basis and will process up to 25 appeals per session and the goal is to have the appeals list cleared by August 1, 2021.

Mr. Harden asked about the hospital signage at the Maritime Garage and the South Norwalk Railroad Station. Mr. Manousos said this was discussed over a year ago with the Parking Authority and the program was to allow local businesses to advertise on the kiosks and the facilities would receive advertising revenue and are receiving \$18,000 per year in revenue. Mr. Travers requested going forward that all contracts are signed by a city staff member.

Mr. Travers said that he and Mr. Legesse did a tour of the facilities and highlighted a number of items and requested going forward that Mr. Legesse have the operations report include a maintenance section.

Mr. Harden discussed the free parking option and suggested finding a way to determine the number of people that are coming in to go to dinner and put a card on their windshield so that the constables would know not to issue a parking ticket to those vehicles. Mr. Travers asked what the program is with Park Mobile that was planned prior to the pandemic. Mr. Legesse said the program is in the uptown area and is 50% off parking for people that go to the businesses in that area and codes are given to the business owners and they distribute them to the customers or tokens are given out. Mr. Travers suggested better advertisement of the programs that are

currently in place and engage the Snyder Group to create material that explains how the program works and have LAZ distribute them. Ms. Vonashek said we also have the ability to communicate with the businesses because they have submitted their contact information on the outdoor dining permits.

8. ADJOURNMENT

**** MR. ALEY MOVED TO ADJOURN.**
**** MR. HARDEN SECONDED THE MOTION.**
**** THE MOTION PASSED UNANIMOUSLY.**

The meeting adjourned at 7:45PM.

Respectfully submitted,

Dilene Byrd



May
2021

Operations Report

The Many Faces of Norwalk Parking

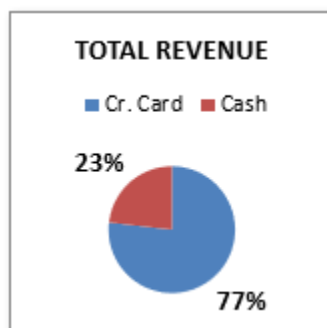
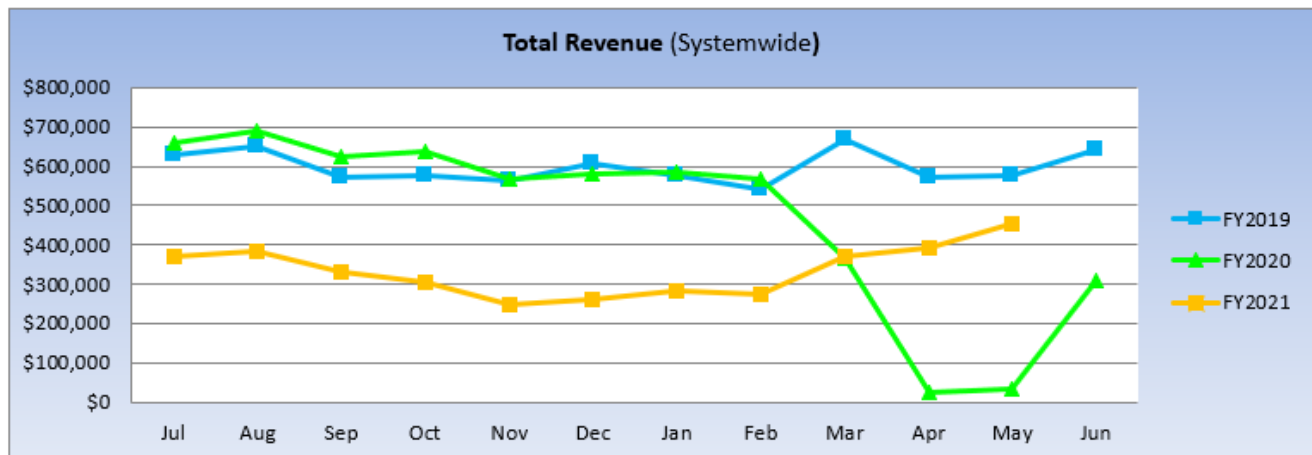
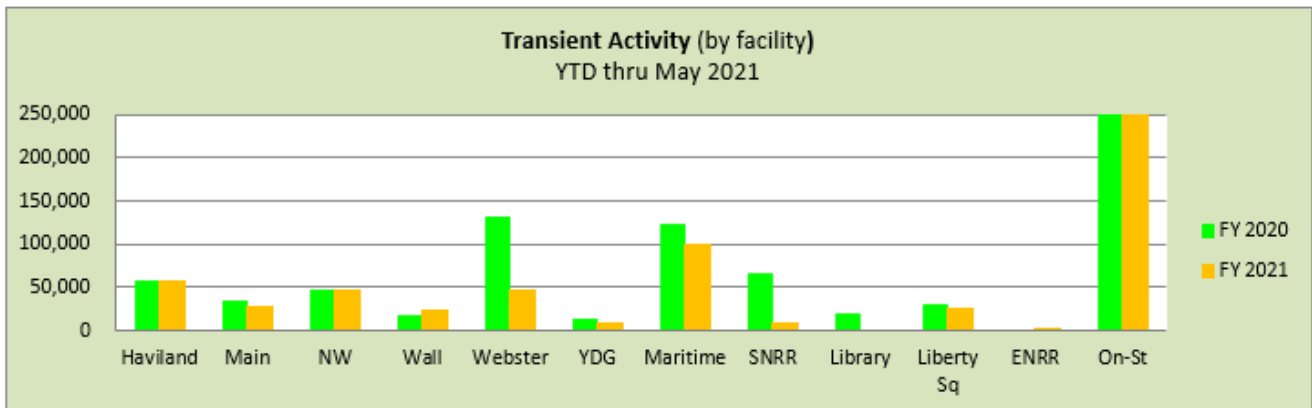
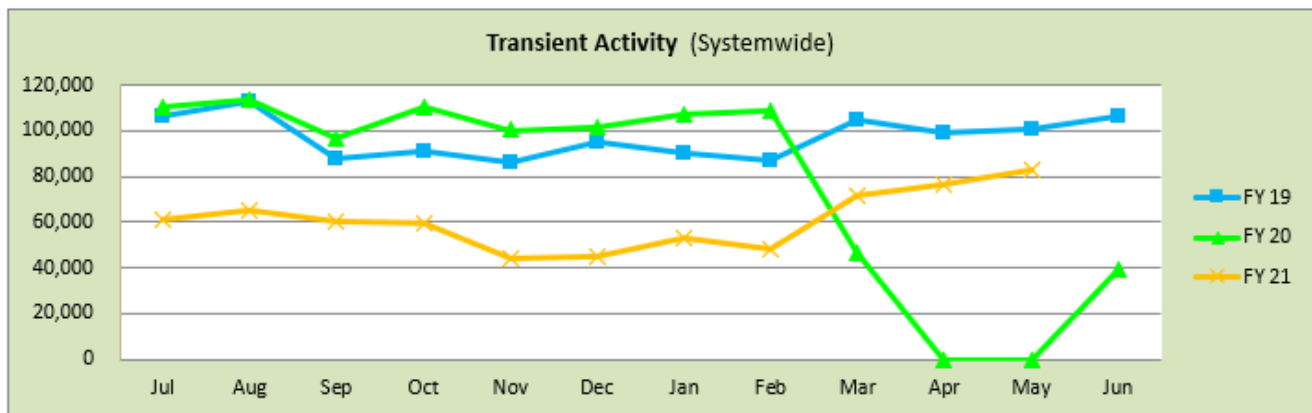




EXECUTIVE SUMMARY

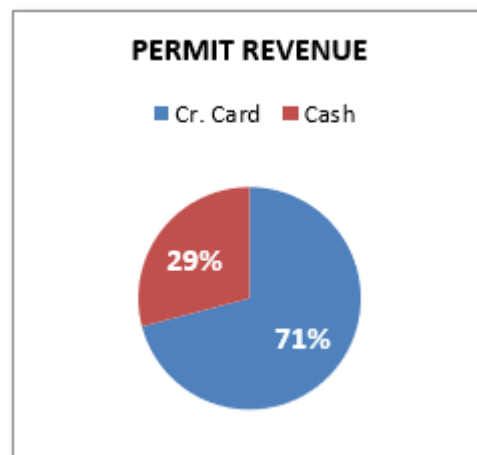
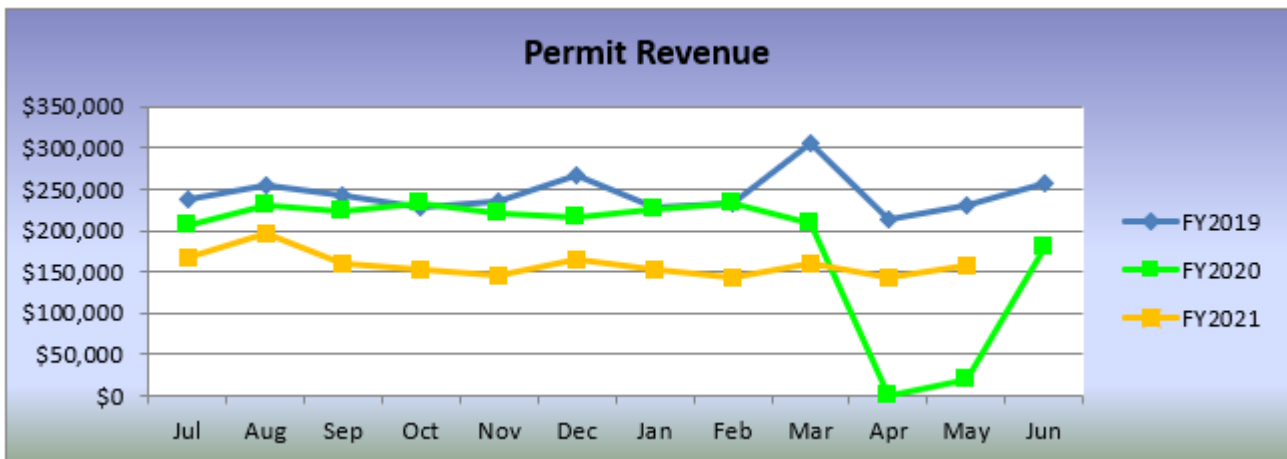
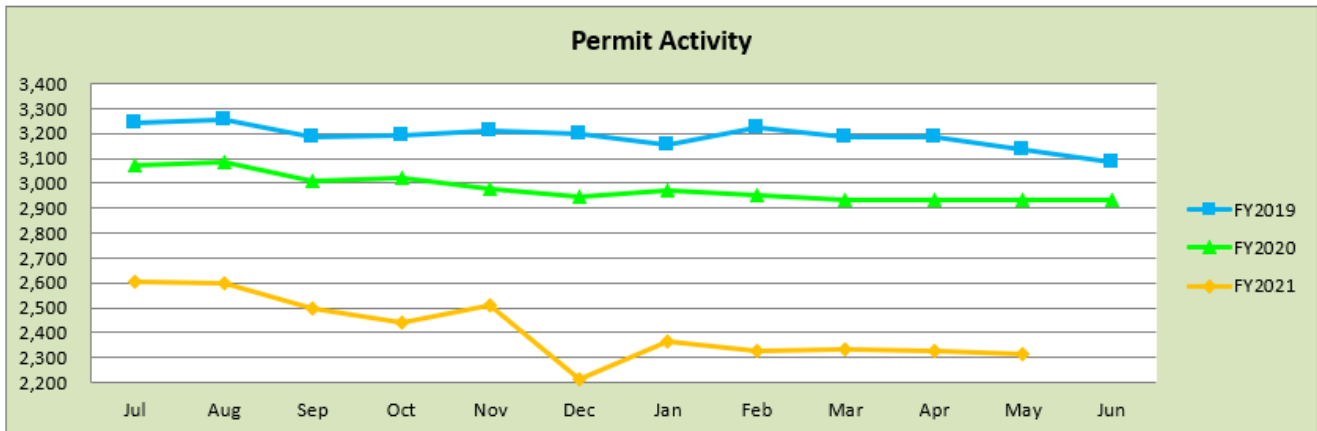
Systemwide Parking Activity – May 2021

- **COVID Report** – note that system activity has been significantly impacted since mid-May 2020 due to the spread of COVID and government shutdowns and COVID regulations. Declines in activity and revenue began the last two weeks of May as government shutdowns and increased regulations were put in place. Data since the end of FY2020 reflects:
 - Transient activity significantly down compared to pre-COVID period
 - Given COVID restrictions and shutdowns over the last 12 months, demands & revenue have stabilized following seasonal trends, albeit lower than last year
 - Expansion of the Customer Courtesy Program and back to “normal” program recently
 - Reduced staffing levels
 - Reduced and/or deferred operating expenses
 - Operational changes included cleaning and disinfecting customer touch points (door hardware, handrails, elevator call buttons, parking equipment touch screens, etc.) will continue for the foreseeable future
 - Parking rates went back into effect in June, and data reflects a slower recovery at some locations compared to other locations, especially at the rail line facilities
- Parking revenue is **29.8% under** budget for the month and **45.6% under** budget YTD.
- Total expenses are **18.5% under** budget for the month and **27.3% under** budget YTD.
- Transient revenue is **43.5% under** budget for the month and **64.3% under** budget YTD.
- Total Revenue for the month is **up 15.5%** compared to last month (April) and is **up 1,198.2%** compared to May of last year.
- Transient activity for the month is **up 9.0%** compared to last month (April) and is **n/a%** compared to May of last year. Transient activity YTD is **down 25.6%** compared to last year.
- Permit activity (number of permits sold) is **down 0.4%** compared to last month (April) and **down 21.1%** compared to May of last year. Permit activity YTD is **down 19.2%** compared to last year.
- Permit Revenue is **up 10.6%** compared to last month (April) and **up 666.6%** compared to May of last year. Permit revenue YTD is **down 13.7%** compared to last year.
- **77%** of total revenue collected was through credit card payments.



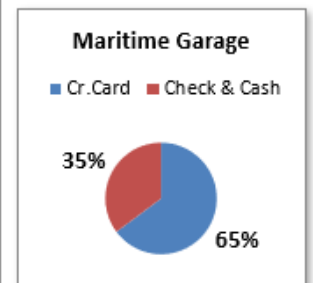
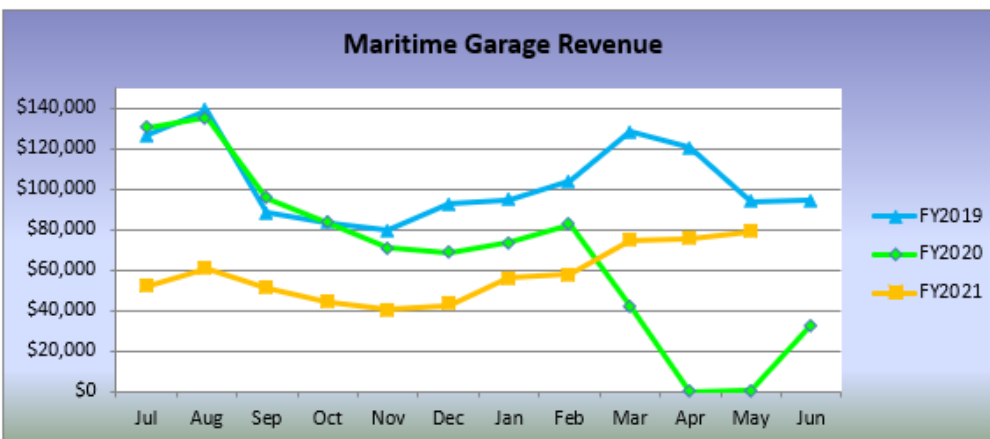
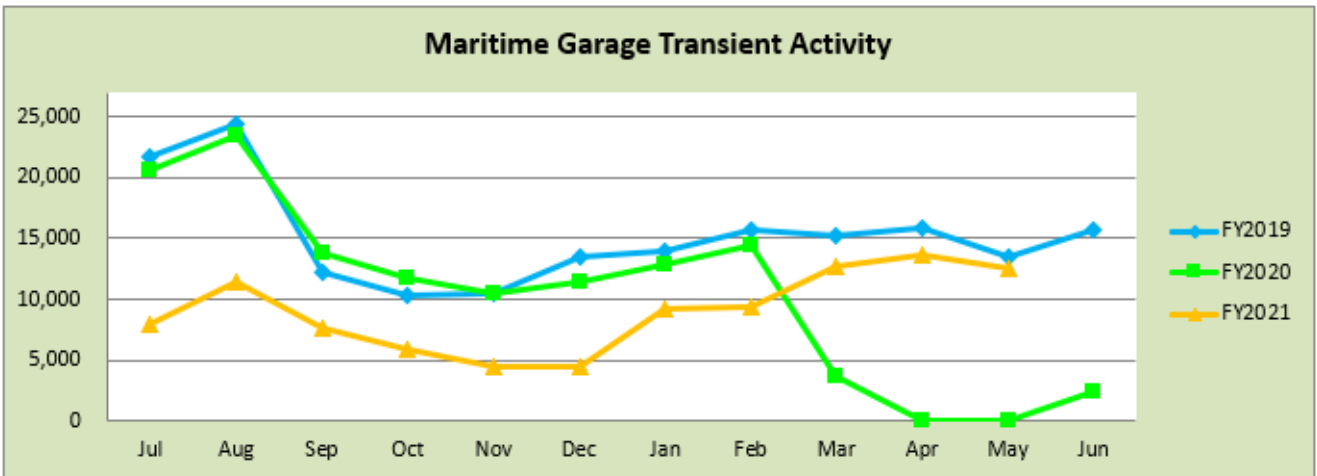
Permit Sales

- Compared to last month, May permits are **down 0.4%** and permit revenues are **up 10.6%**.
- Compared to May of last year, permits are **down 21.1%** and permit revenues are **up n/a%**.
- YTD compared to last year, permit activity is **down 19.2%** and revenue is **down 13.7%**.
- YTD permit revenue is **34.6% under** budget.
- **71%** of permit revenue was through credit card payments.
- **2,317** permits were sold systemwide. There are 3,591 spaces available for permits and 4,425 total spaces systemwide, including non-metered spaces.



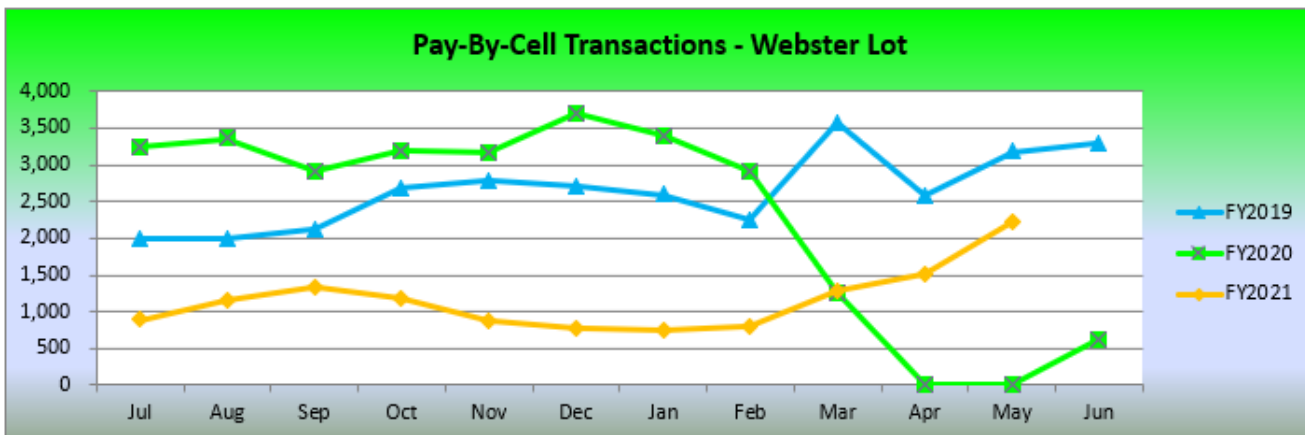
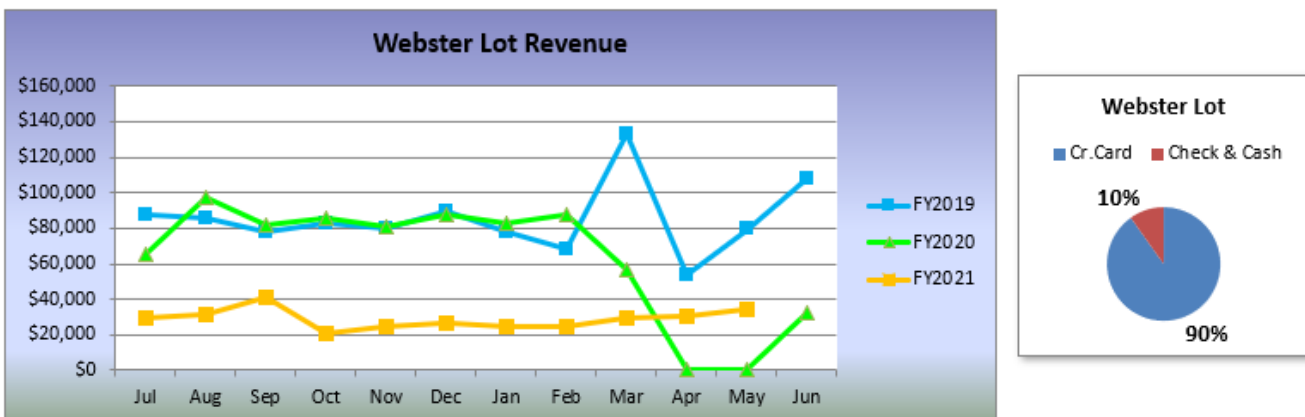
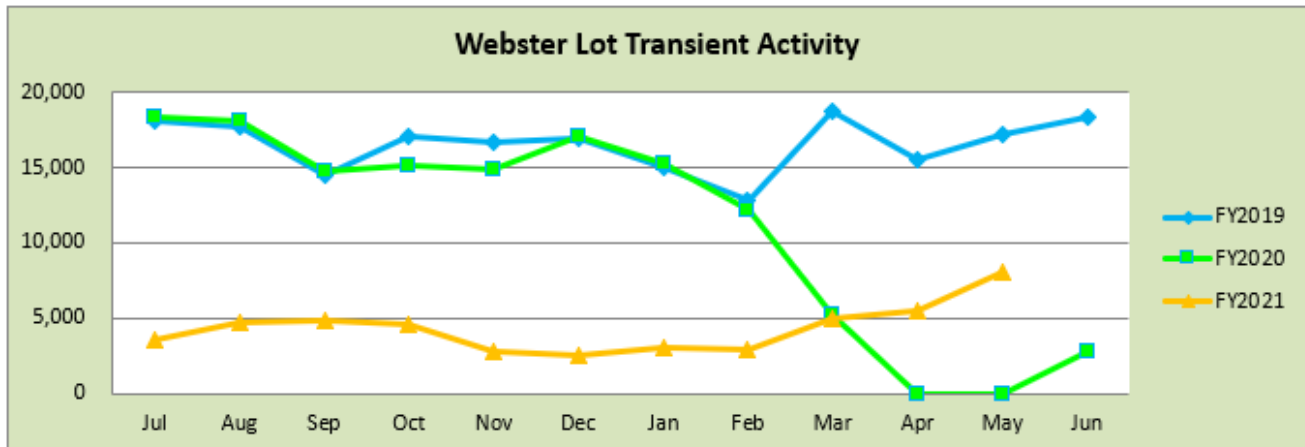
Maritime Garage

- YTD through May 2021, transient activity was **down 18.9%** and total facility revenue was **down 18.8%** compared to last year.
- For the month of May, transient activity was **down 8.2%** compared to last month and **up n/a%** compared to last May.
- Revenue was **up 4.9 %** compared to last month and **up 22,284%** compared to last May.
- **65%** of revenue collected was through credit card payments.
- There were **503** monthly permits sold out of 755 available spaces.
- Average Transient Transaction = **\$3.76** or an Average Stay of 1.9 hours.



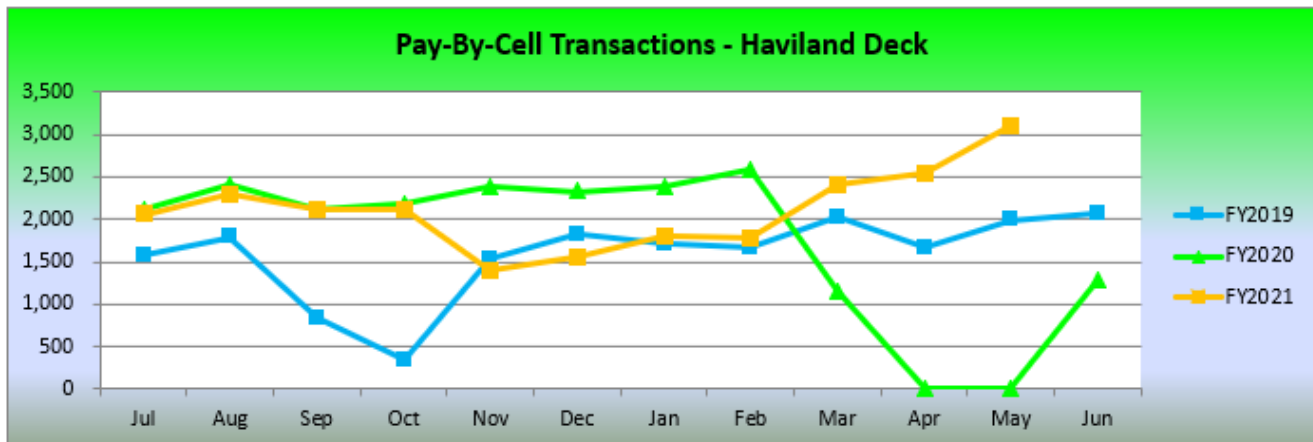
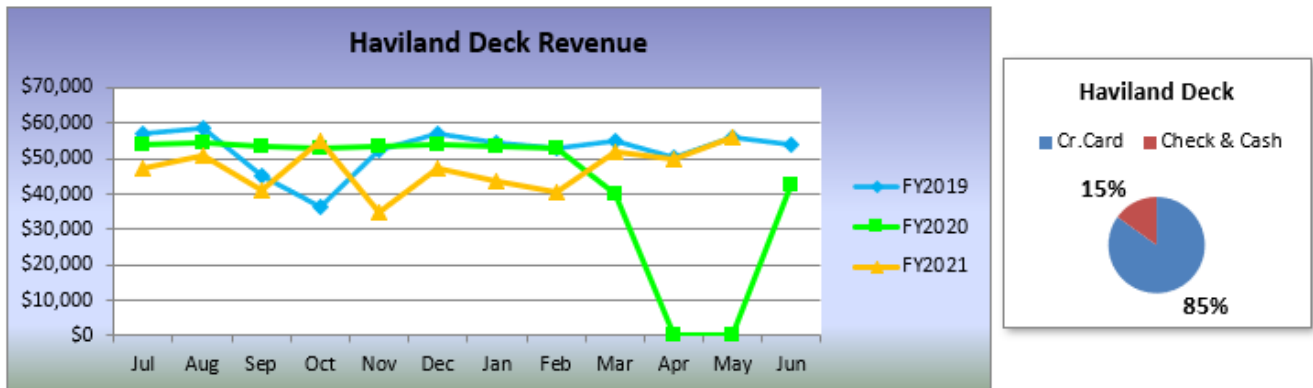
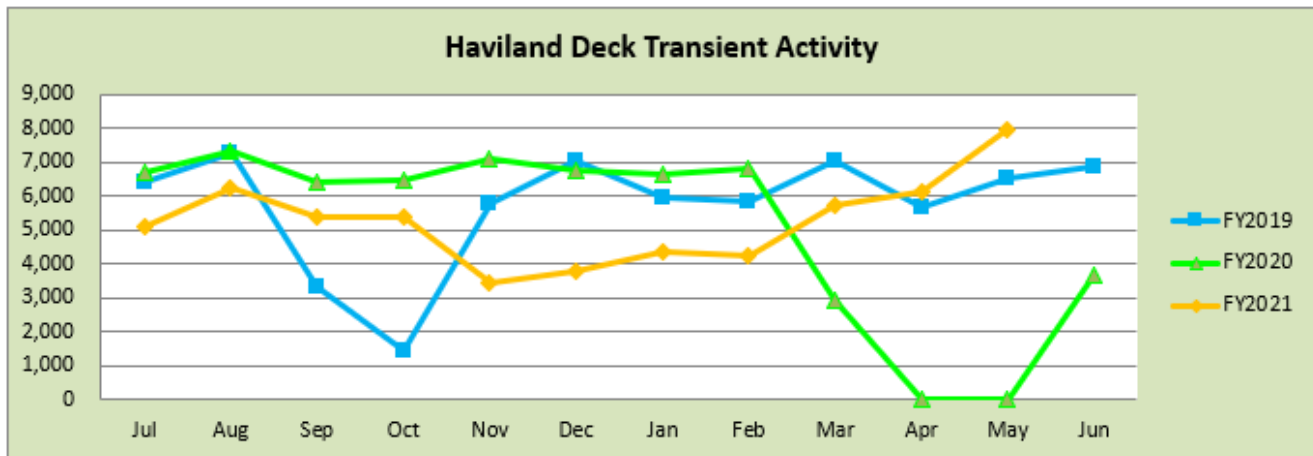
Webster Lot

- Year-to-date through May 2021, transient activity was **down 63.7%** and revenue was **down 56.2%** compared to last year.
- For the month of May, transient activity was **up 45.8%** compared to last month and **up n/a%** compared to last May.
- Revenue was **up 15.6%** compared to last month and **up n/a%** compared to last May.
- **90%** of revenue collected was through credit card payments.
- There were **430** monthly permits sold out of 600 available spaces.
- In May, the average PBC transaction was **\$2.31** or an Average Stay of **2.3** hours.
- Average Transient Transaction = **\$2.22** or an Average Stay of **2.2** hours.



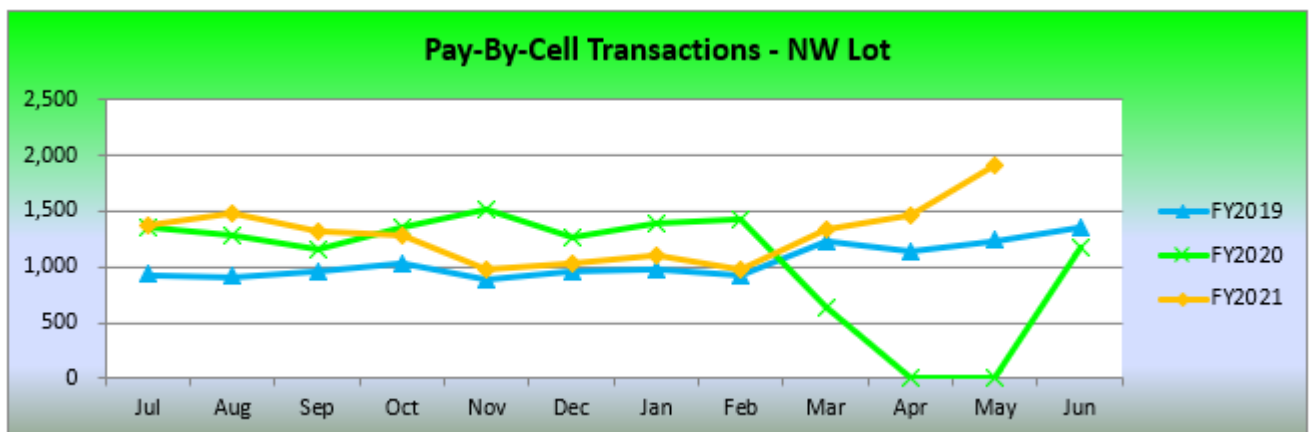
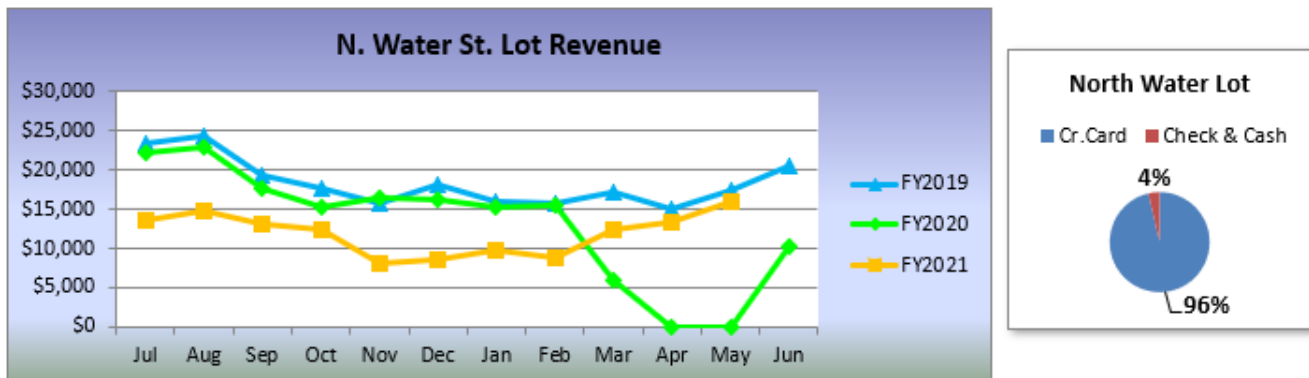
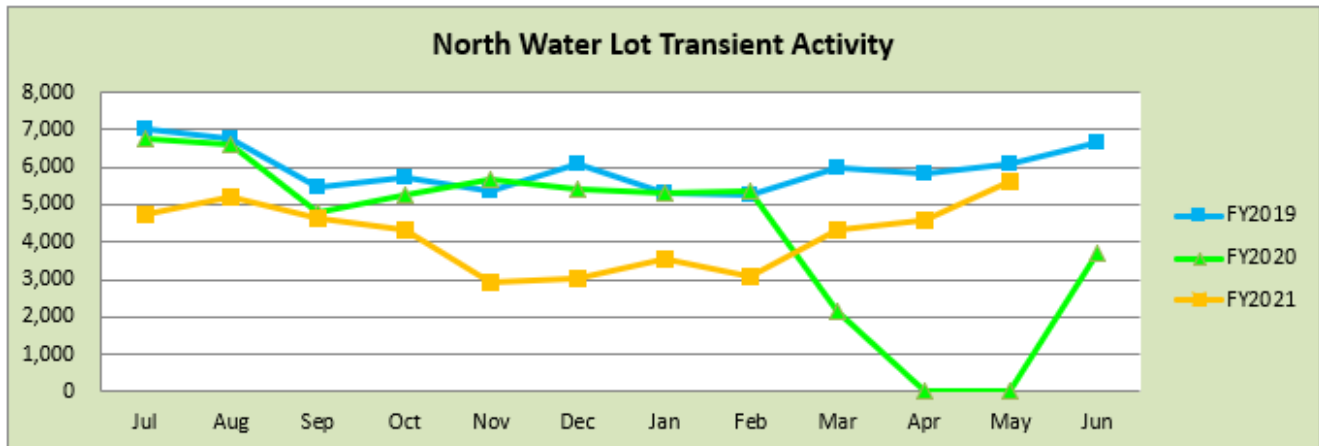
Haviland Deck

- YTD through May 2021, transient activity was **up 1.2%** and revenue was **up 10.6%** compared to last year.
- For the month of May, transient activity was **up 30.1%** compared to last month and **up n/a%** compared to last May.
- Revenue was **up 11.9%** compared to last month and **up 23,292%** compared to last May.
- **85%** of revenue collected was through credit card payments.
- There were **395** monthly permits sold out of 279 available spaces.
- In May, the average PBC transaction was **\$3.79** or an Average Stay of **2.5** hours.
- Average Transient Transaction = **\$3.52** or an Average Stay of **2.3** hours.



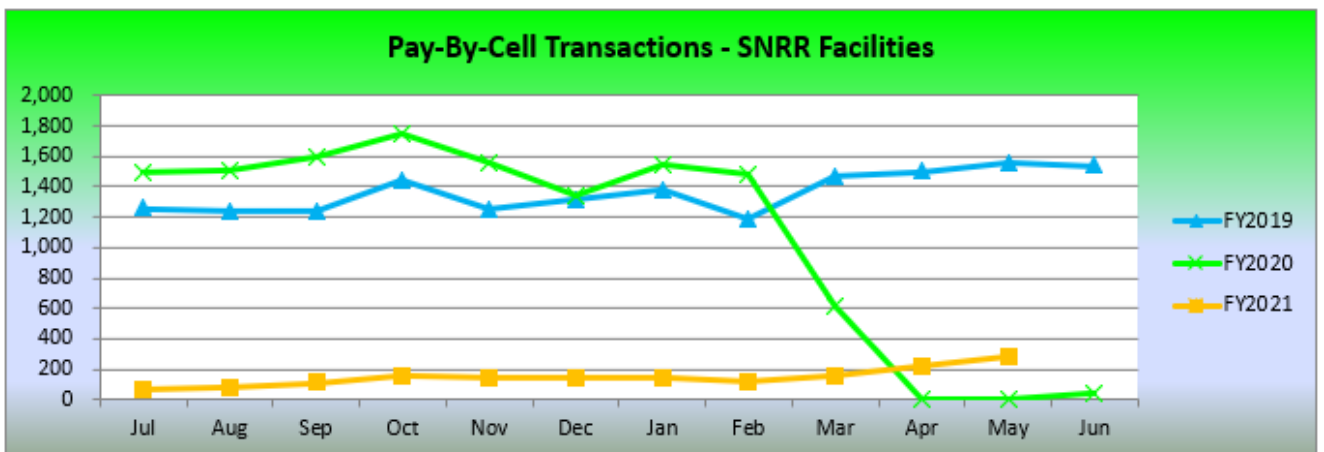
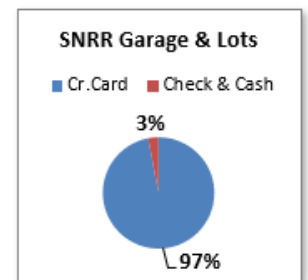
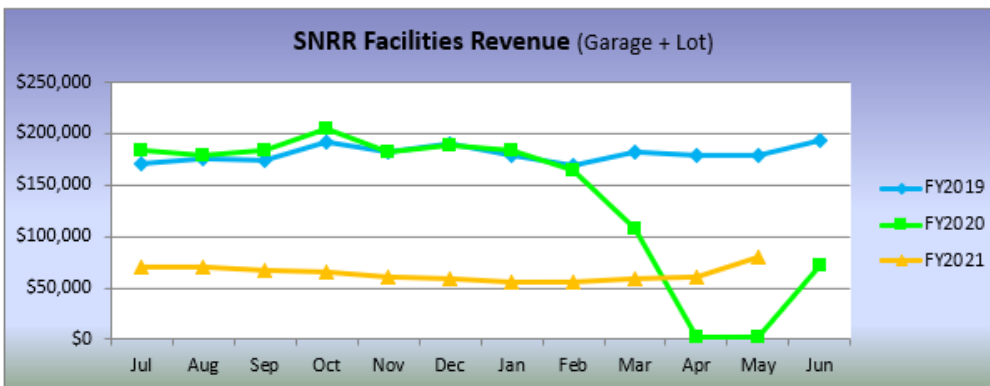
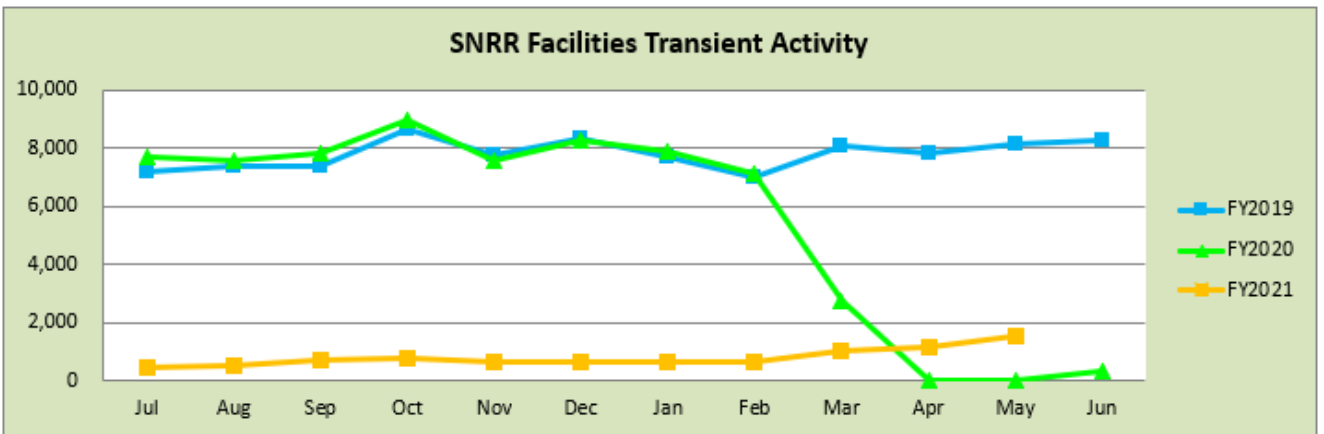
North Water Street

- YTD through May 2021, transient activity was **down 2.7%** and revenue was **down 11.5%** compared to last year.
- For the month of May, transient activity was **up 23.1%** compared to last month and **up n/a%** compared to last May.
- Revenue was **up 18.6%** compared to last month and **up n/a%** compared to last May.
- **96%** of revenue collected was through credit card payments.
- This is a transient lot only. No monthly permits are sold.
- Activity at this lot correlates in part to activity at the Maritime Aquarium during the day and restaurant/bar activity at night and weekends.
- In May, the average PBC transaction was **\$2.99** or an Average Stay of **2.0** hours.
- Average Transient Transaction = **\$3.01** or an Average Stay of **2.0** hours.



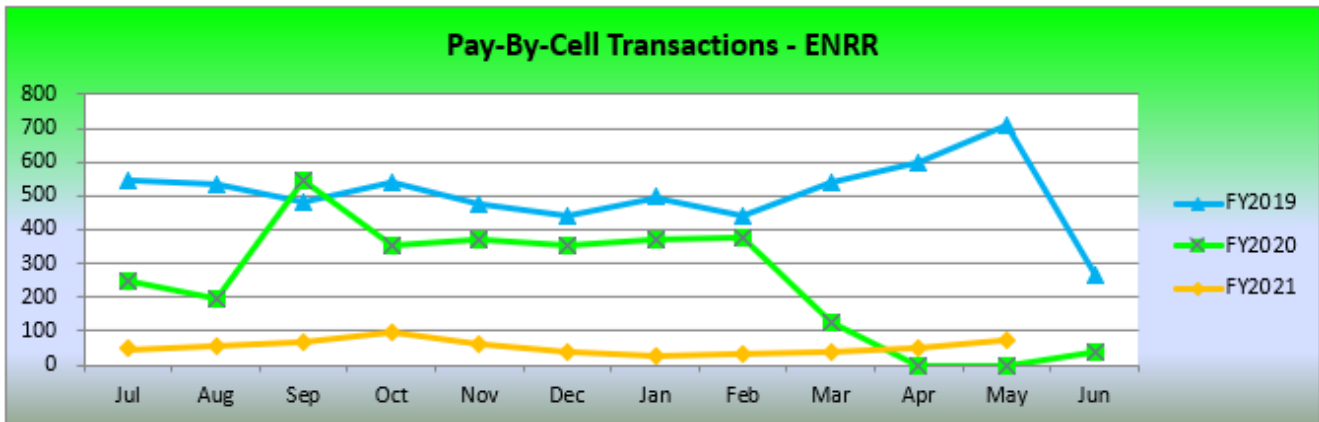
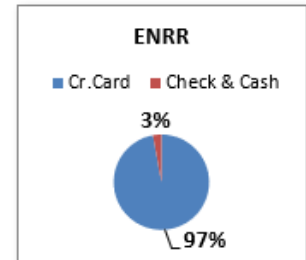
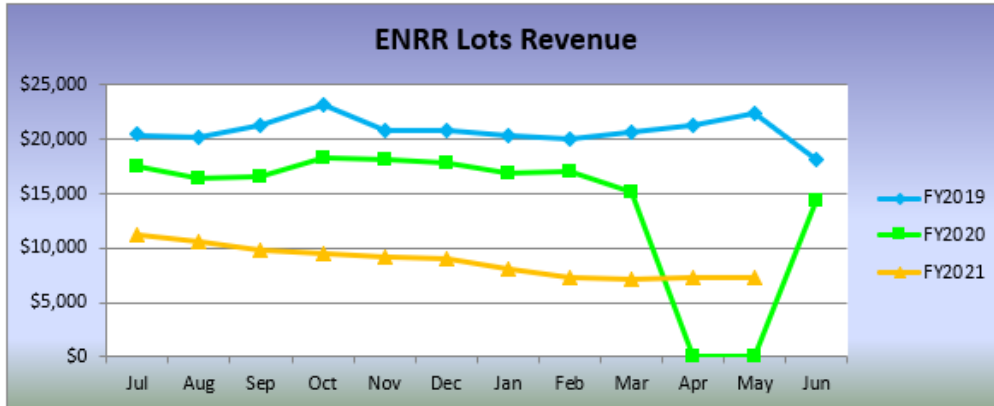
South Norwalk Railroad Station

- YTD through May 2021, transient activity was **down 86.9%** and revenue was **down 55.5%** compared to last year.
- For the month of May, transient activity was **up 32.8%** compared to last month and **up n/a%** compared to last May.
- Revenue was **up 31.3%** compared to last month and **up 3,404%** compared to last May.
- **97%** of revenue collected was through credit card payments.
- There were **436** monthly permits sold out of 936 available spaces.
- In May, the average PBC transaction was **\$12.71** or an Average Stay of **1.1 days**.
- Average Transient Transaction = **\$12.67** or an Average Stay of **1.1 days**.



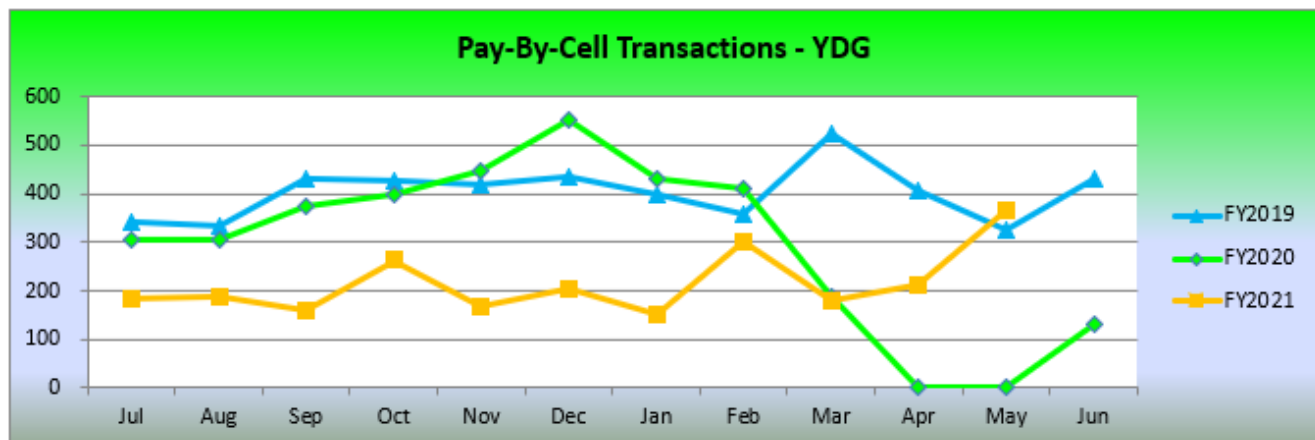
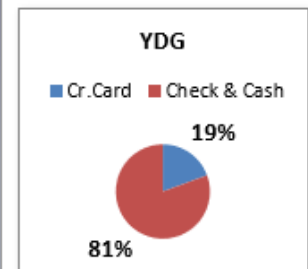
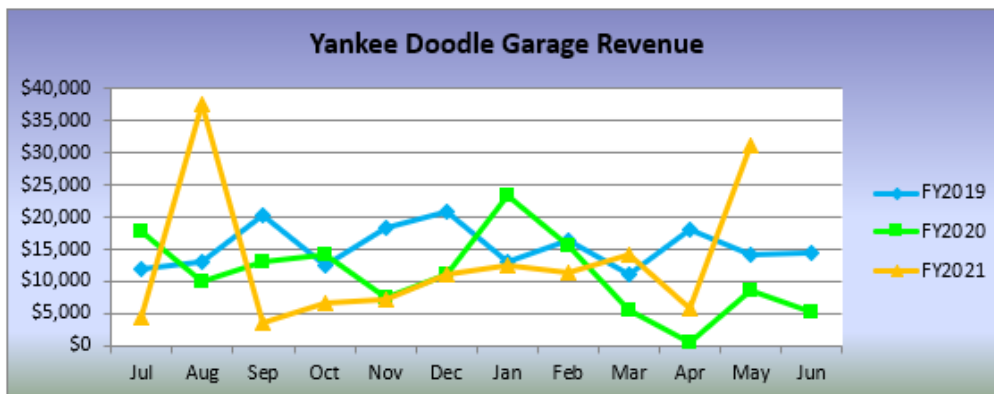
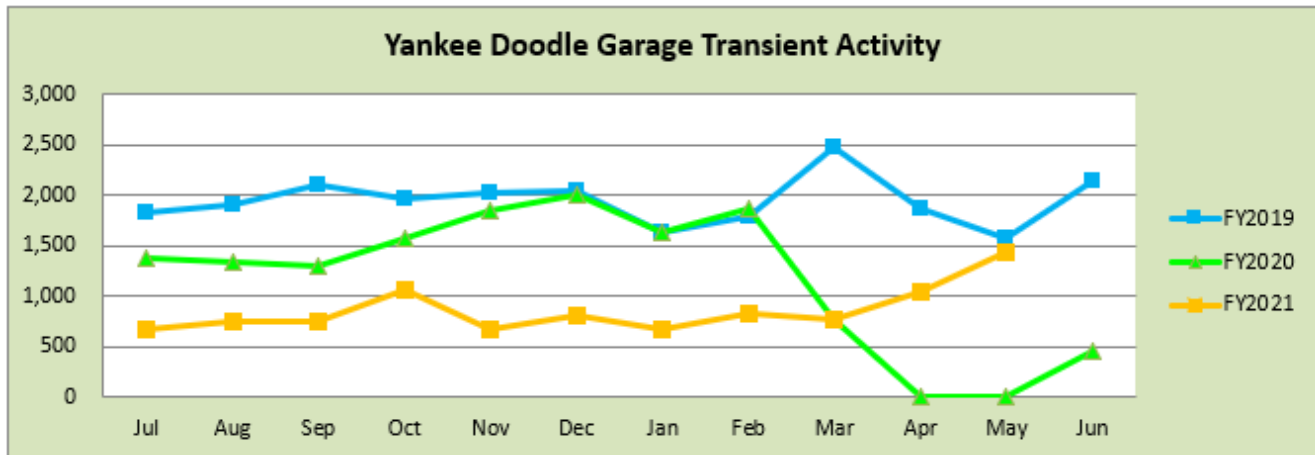
East Norwalk Train Station

- Revenue year-to-date through May 2021 is **down 37.2%** compared to the same period last year.
- Revenue was **up 0.7%** compared to last month and **up 10,425%** compared to last May.
- **97%** of revenue collected was through credit card payments.
- There were **95** monthly permits sold out of 151 available spaces.
- In May, the average PBC transaction was **\$8.11** or an Average Stay of **1.0 days**.



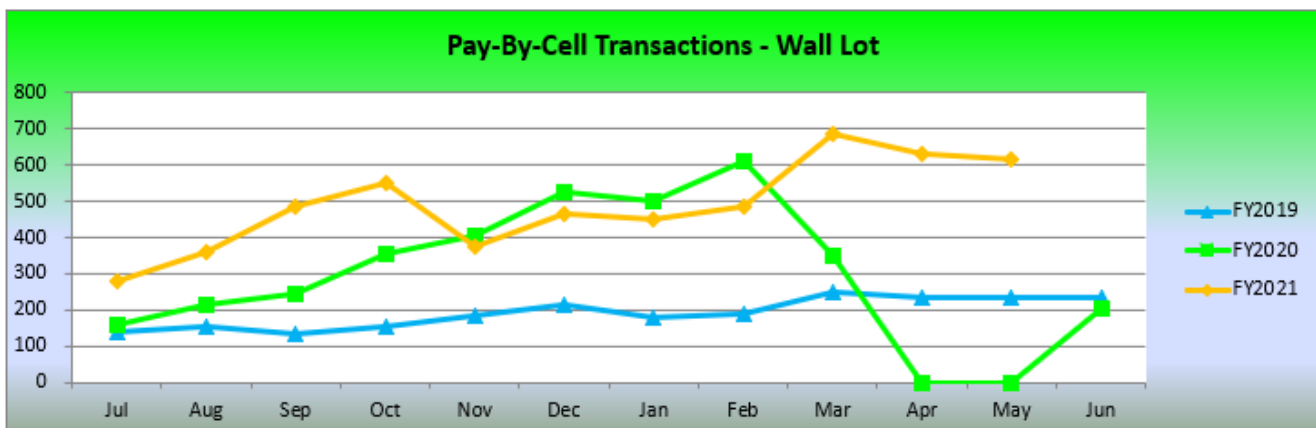
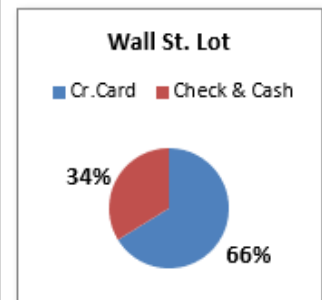
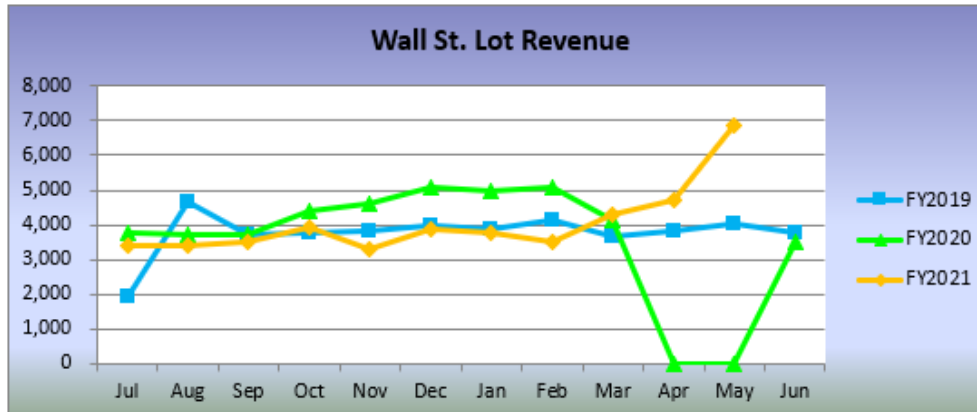
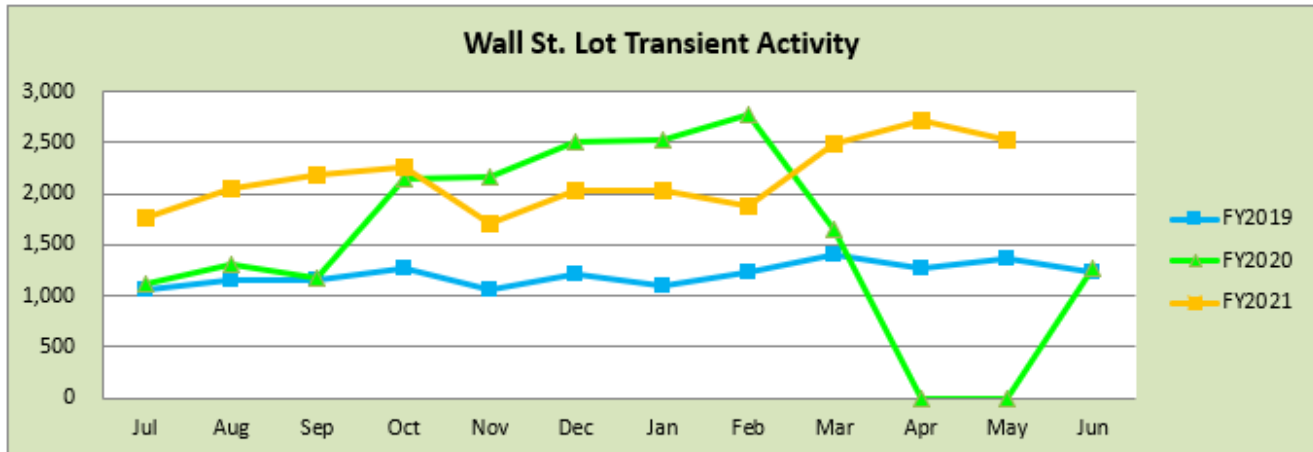
Yankee Doodle Garage

- YTD through May 2021, transient activity was **down 30.7%** and revenue was **up 14.1%** compared to last year.
- For the month of May, transient activity was **up 38.6%** compared to last month and **up n/a%** compared to last May.
- Revenue was **up 444.5%** compared to last month and **up 265.1%** compared to last May.
- **19%** of revenue collected was through credit card payments.
- There were **237** monthly permits sold out of 410 available spaces.
- In May, the average PBC transaction was **\$0.97** or an Average Stay of **3.9** hours.
- Average Transient Transaction = **\$6.43** or an Average Stay of **25.7** hours.



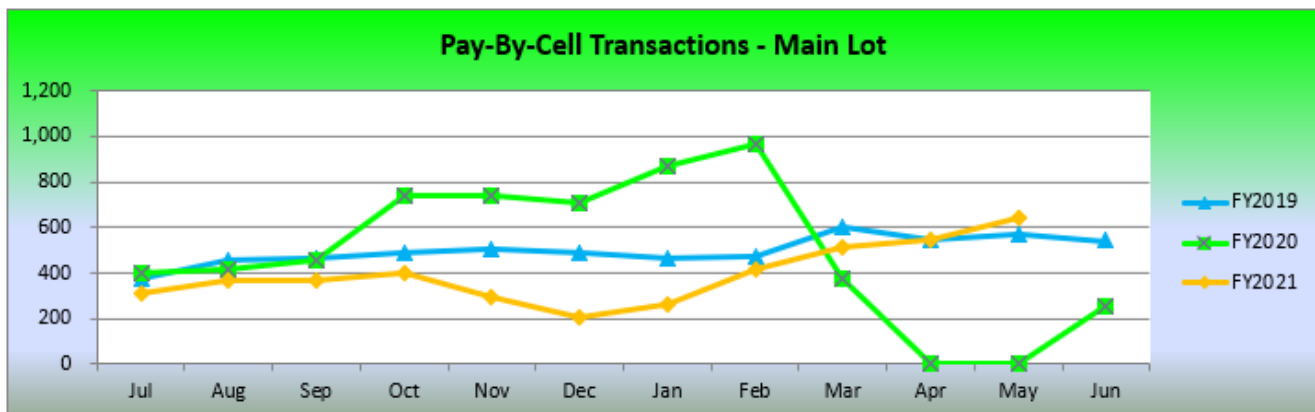
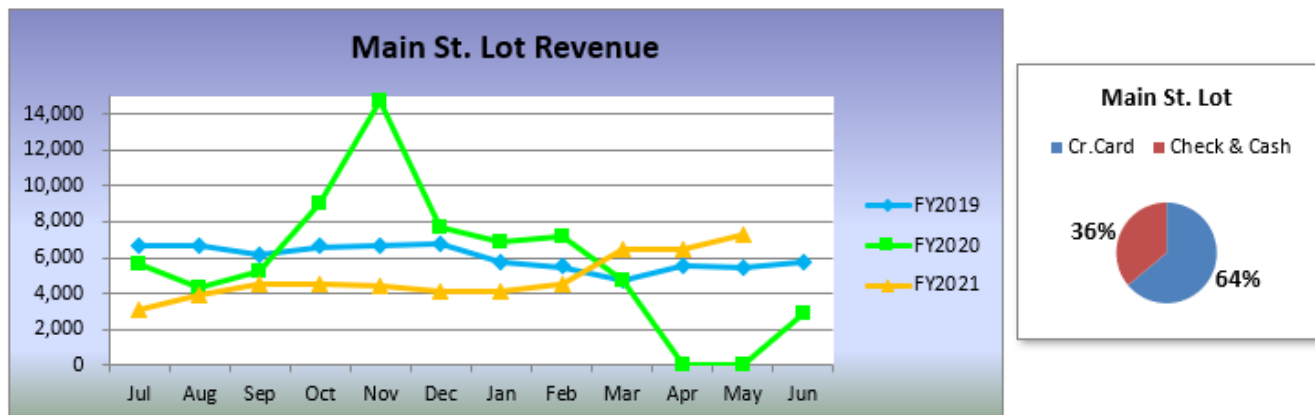
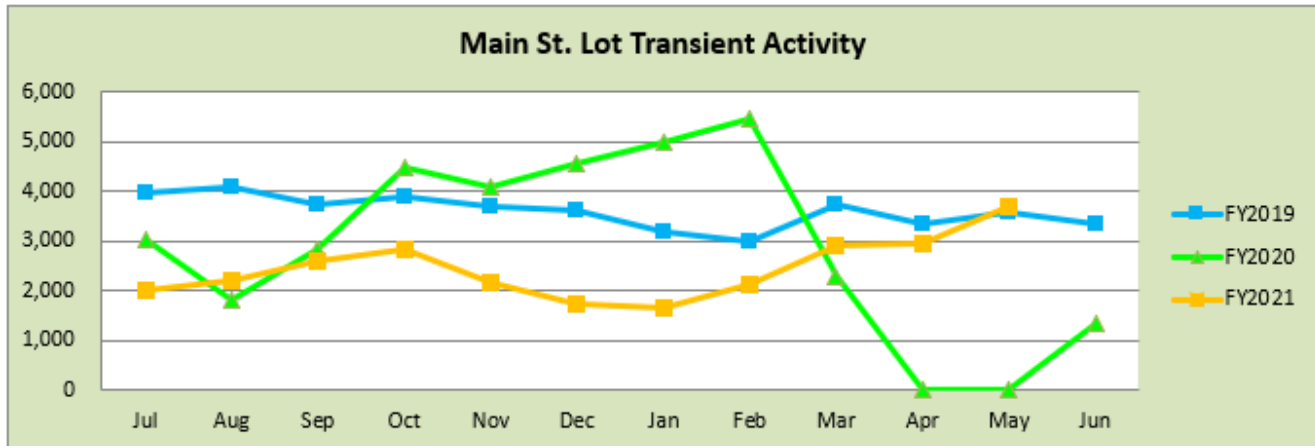
Wall Street Lot

- YTD through May 2021, transient activity was **up 36.1%** and revenue was **up 12.8%** compared to last year.
- For the month of May, transient activity was **down 7.1%** compared to last month and **up n/a%** compared to last May.
- Revenue was **up 46.3%** compared to last month and **up n/a%** compared to last May.
- **66%** of revenue collected was through credit card payments.
- There were **69** monthly permits sold out of 93 available spaces.
- In May, the average PBC transaction was **\$1.46** or an Average Stay of **2.9** hours.
- Average Transient Transaction = **\$2.15** or an Average Stay of **4.3** hours. There is a \$1.00 flat rate after 6:00pm.



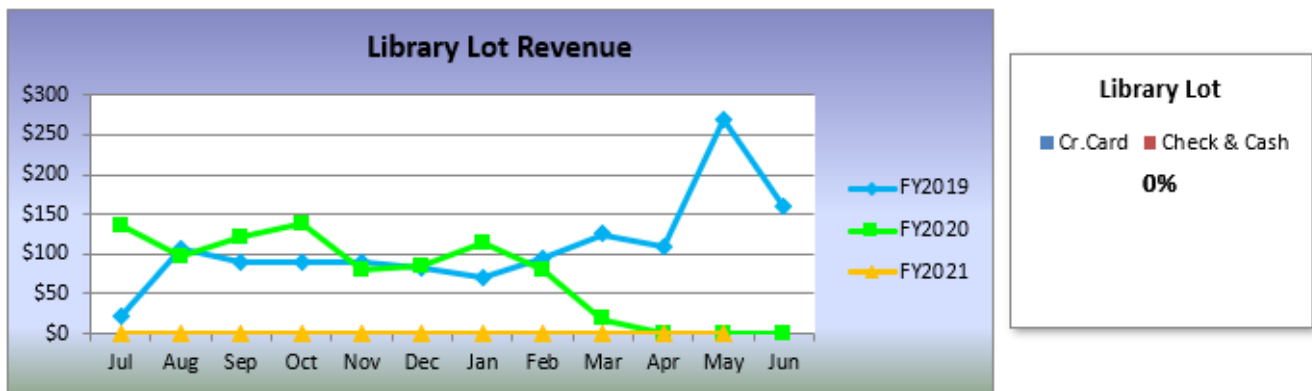
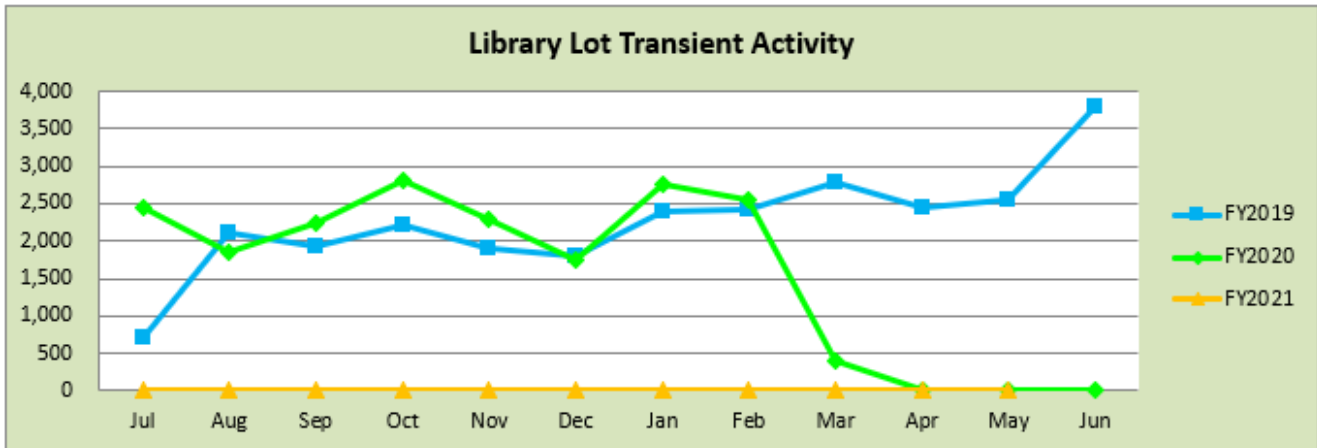
Main Street Lot

- YTD through May 2021, transient activity was **down 19.6%** and revenue was **down 17.8%** compared to last year.
- For the month of May, transient activity was **up 25.5%** compared to last month and **up n/a%** compared to last May.
- Revenue was **up 12.4%** compared to last month and **up n/a%** compared to last May.
- **64%** of revenue collected was through credit card payments.
- There were **118** monthly permits sold out of 93 available spaces.
- In May, the average PBC transaction was **\$1.46** or an Average Stay of **2.9** hours.
- Average Transient Transaction = **\$1.23** or an Average Stay of **2.5** hours. There is a \$1.00 flat rate after 6:00pm.



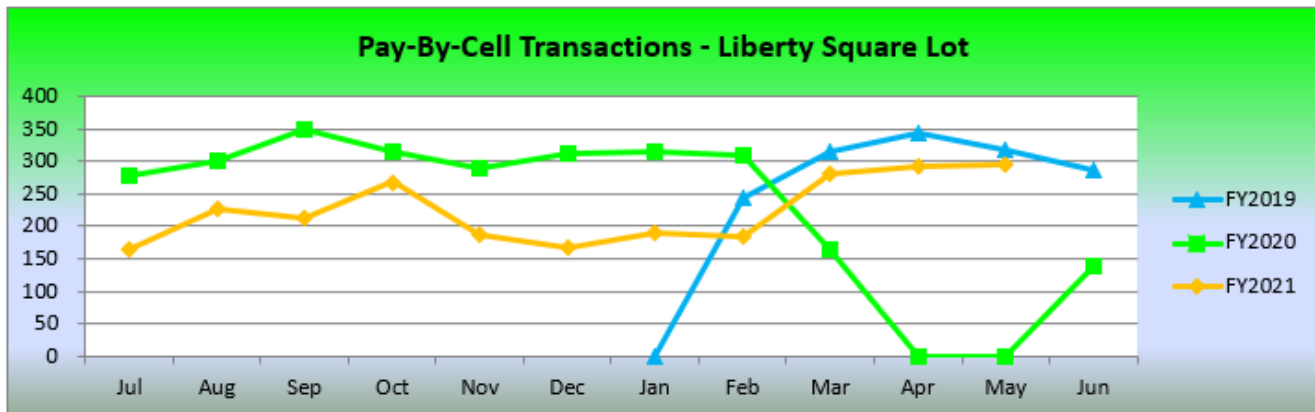
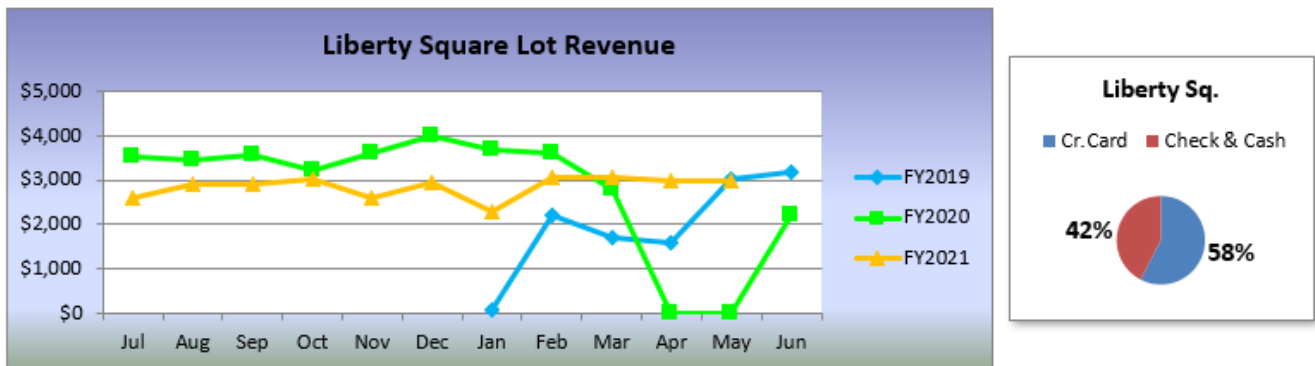
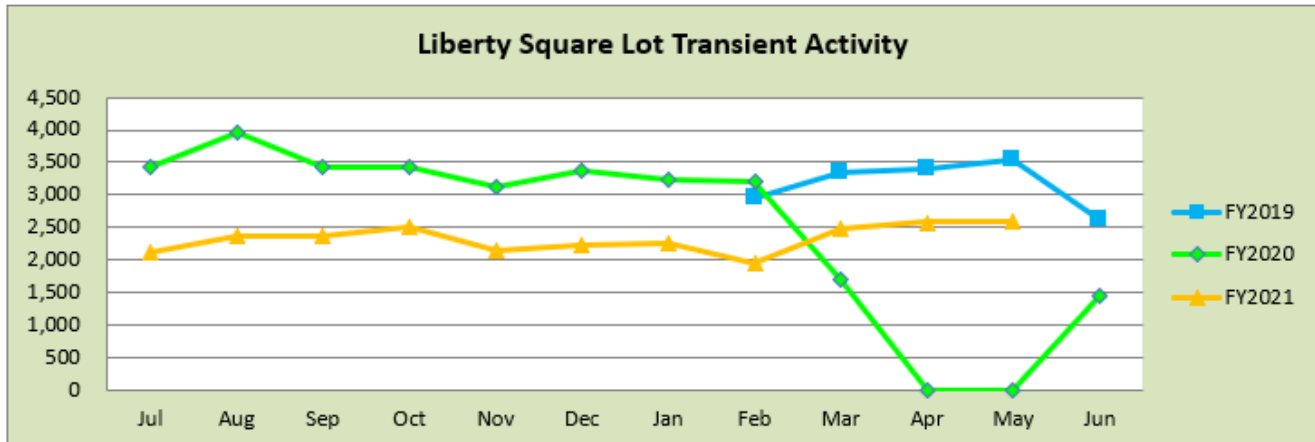
Library Lot

- The Library Lot opened in July 2018.
- Year-to-date through May 2021, transient activity was **down 100.0%** and revenue was **down 100.0%** compared to last year.
- For the month of May, there was **no** transient activity or revenue collected in the lot.
- There is no PBC activity in this lot. It is currently operated with a gated access control system.



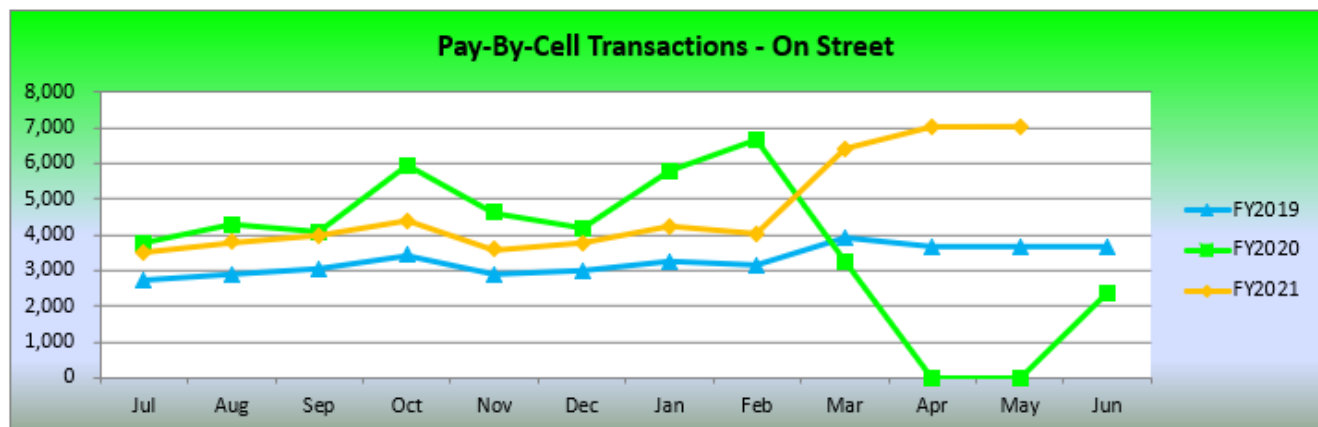
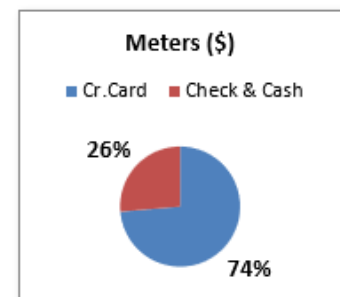
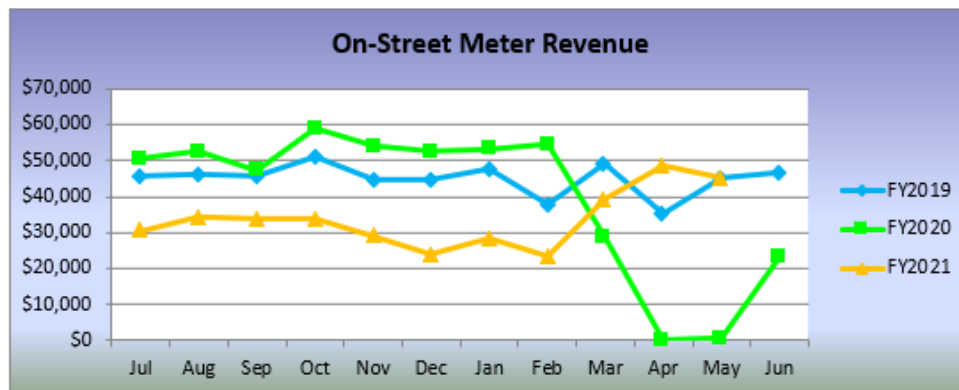
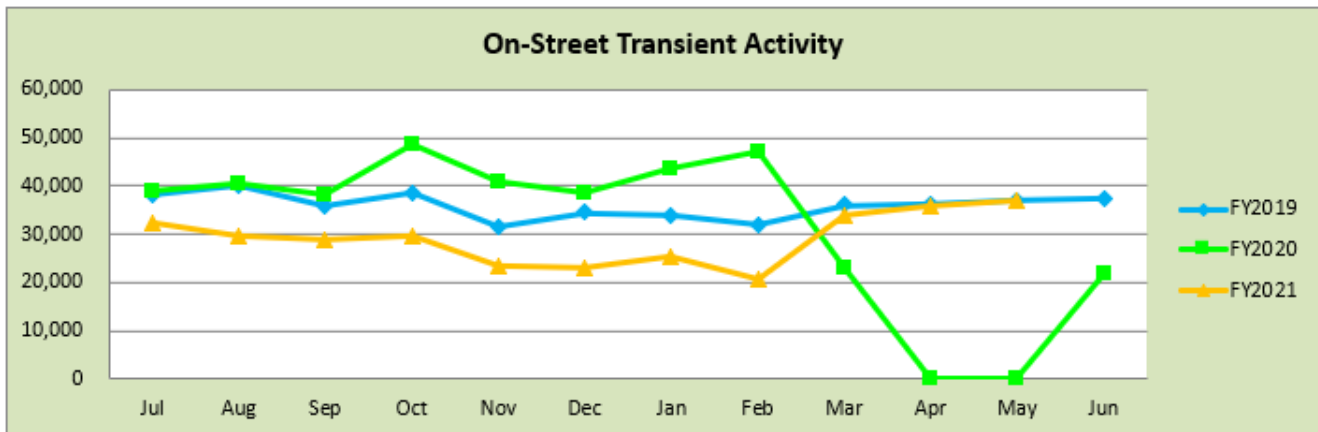
Liberty Square Lot

- The Liberty Square Lot opened in May 2019.
- YTD through May 2021, transient activity was **down 11.3%** and revenue was **down 0.2%** compared to last year.
- For the month of May, transient activity was **up 0.9%** compared to last month and **up n/a%** compared to last May.
- Revenue was **down 0.2%** compared to last month and **up n/a%** compared to last May.
- **58%** of revenue collected was through credit card payments.
- There were **34** monthly permits sold out of 60 available spaces.
- In May, the average PBC transaction was **\$1.12** or an Average Stay of **2.2** hours.
- Average Transient Transaction = **\$0.88** or an Average Stay of **1.8** hours.



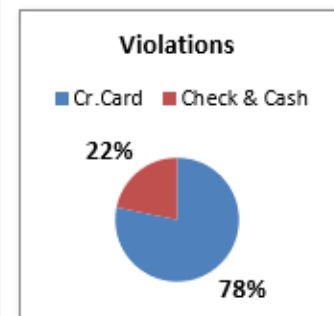
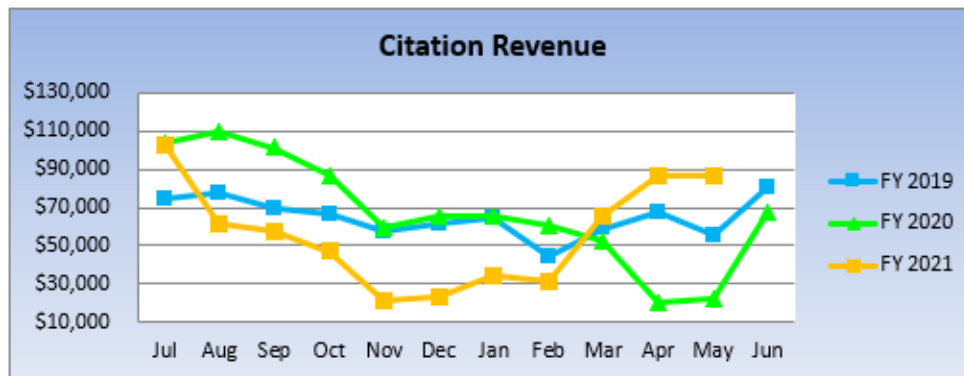
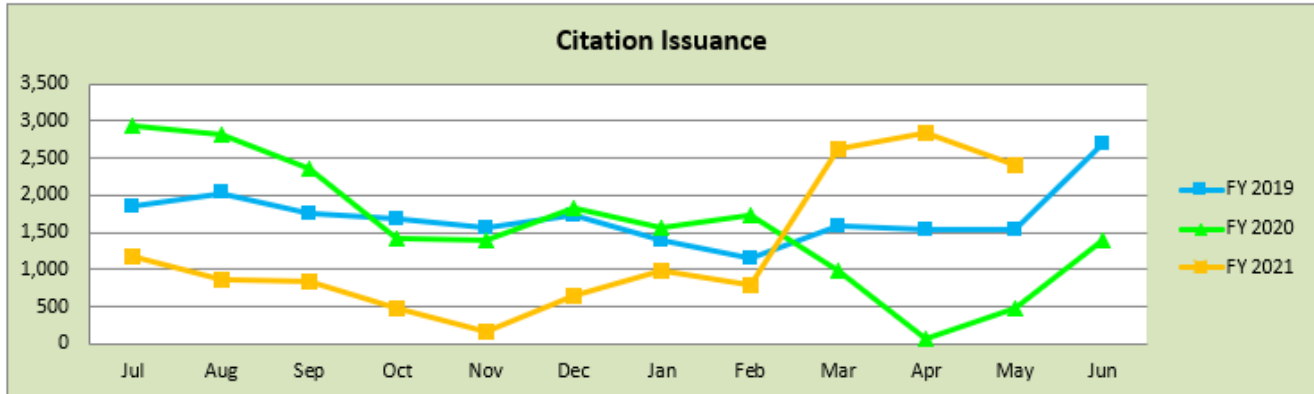
On-Street Parking

- YTD through May 2021, transient activity was **down 10.8%** and revenue was **down 18.2%** compared to last year.
- For the month of May, transient activity was **up 3.2%** compared to last month and **up n/a%** compared to last May.
- Revenue was **down 6.9%** compared to last month and **up 5,367%** compared to last May.
- **74%** of revenue collected was through credit card payments.
- In SONO, the average PBC transaction was **\$2.39** or an Average Stay of **1.6** hours.
- In the Wall District, the average PBC transaction was **\$1.60** or an Average Stay of **3.2** hours.
- Average Transient Transaction = **\$1.22** or an Average Stay of **0.81** hours.



Parking Enforcement

- YTD through May 2021, ticket issuance was **down 21.3%** and citation revenue was **down 17.3%** compared to the same period last year.
- Compared to last month, May ticket issuance was **down 15.4%** and citation revenue was **down 0.1%**.
- Citation revenue accounts for **16.1%** of system revenues YTD.
- **78%** of citation revenue was through credit card payments.



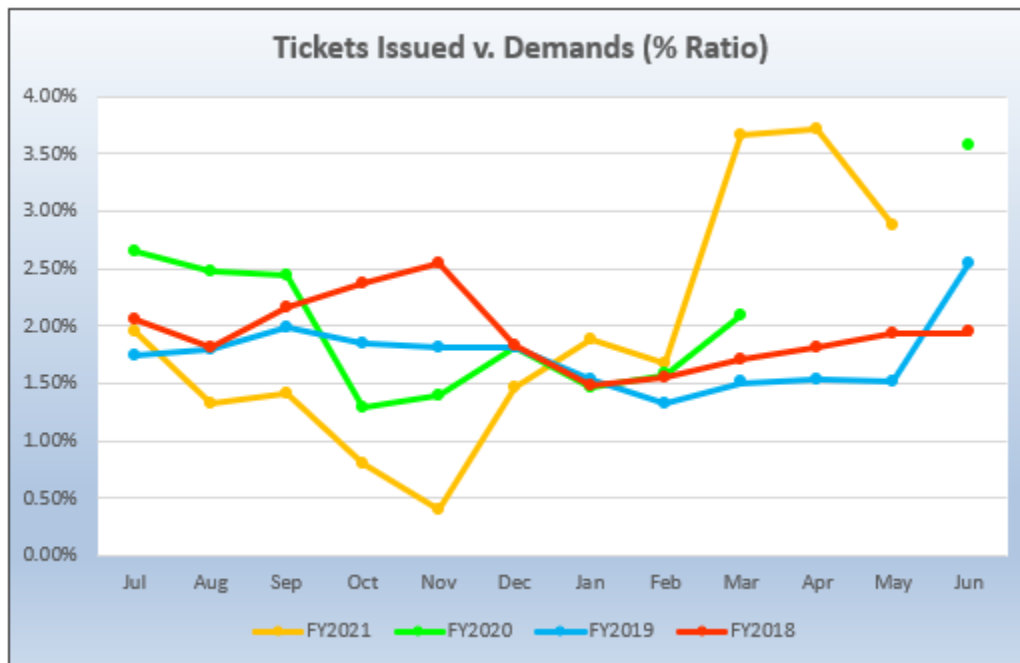
Parking Violations Collection Program

Fiscal Year	Delinquent \$ Collected
2013	\$131,458
2014	\$108,435
2015	\$84,233
2016	\$84,628
2017	\$152,412
2018	\$128,025
2019	\$103,032
2020	\$93,378
2021	\$63,961

YTD thru May

Tickets Issued v. Demands Analysis

Analysis of the ratio of tickets issued compared to transient demands:



Tickets Issued

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	AVERAGE
FY2018	2,119	1,940	1,871	2,017	2,086	1,729	1,311	1,394	1,774	1,770	1,791	1,956	21,758	1,813
FY2019	1,851	2,034	1,748	1,685	1,563	1,731	1,386	1,154	1,585	1,532	1,538	2,707	20,514	1,710
FY2020	2,933	2,816	2,369	1,431	1,407	1,835	1,565	1,722	976	72	480	1,398	19,004	1,584
FY2021	1,189	867	852	475	176	654	997	801	2,616	2,834	2,398		13,859	1,260

Demands

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	AVERAGE
FY2018	103,191	106,766	86,465	85,170	82,150	94,146	88,438	89,400	103,728	97,524	92,096	100,497	1,129,571	94,131
FY2019	106,168	112,894	87,811	91,061	86,286	95,118	90,170	86,885	104,945	99,209	101,014	106,576	1,168,137	97,345
FY2020	110,327	113,742	96,762	110,459	100,233	101,475	106,779	108,995	46,453	0	0	39,154	934,379	77,865
FY2021	60,962	65,055	60,234	59,448	44,445	44,600	52,682	47,949	71,404	76,193	83,038		666,010	60,546

Ratio (%) - Tickets v. Demands

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	AVERAGE
FY2018	2.05%	1.82%	2.16%	2.37%	2.54%	1.84%	1.48%	1.56%	1.71%	1.81%	1.94%	1.95%	1.94%
FY2019	1.74%	1.80%	1.99%	1.85%	1.81%	1.82%	1.54%	1.33%	1.51%	1.54%	1.52%	2.54%	1.68%
FY2020	2.66%	2.48%	2.45%	1.30%	1.40%	1.81%	1.47%	1.58%	2.10%	1.54%	1.52%	3.57%	1.92%
FY2021	1.95%	1.33%	1.41%	0.80%	0.40%	1.47%	1.89%	1.67%	3.66%	3.72%	2.89%		1.93%

Customer Courtesy Program

The program was expanded to include more program days during the pandemic shutdowns.

Summary of courtesy tickets for May 2021		
	May-21	YTD
Number of courtesy card program dates	13	276
Total number of courtesy tickets given	1013	21,311
\$ Value of Additional Meter Time	\$506.50	\$10,655.50
# Violations after Courtesy Time Expired	204	3,671
\$ value of courtesy tickets	\$20,225	\$441,000

Online Reservations

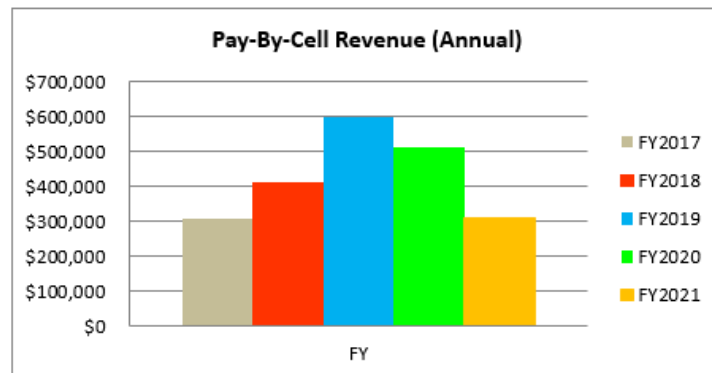
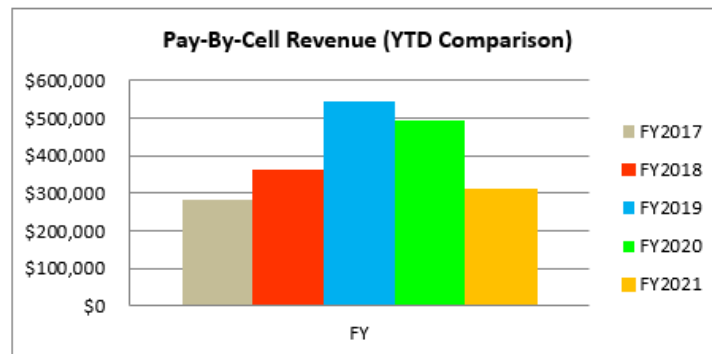
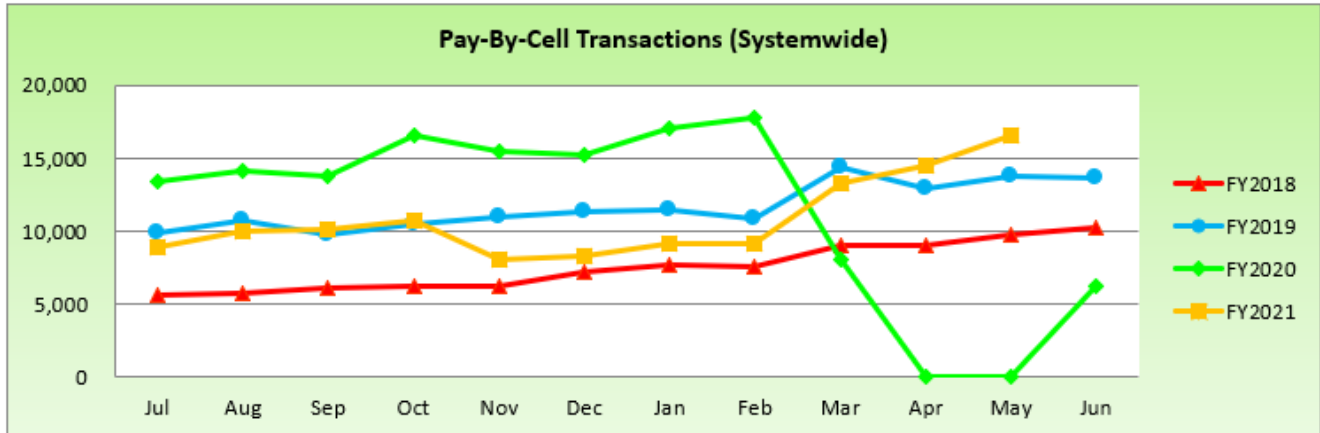
- New payment method introduced at the Maritime Garage and South Norwalk Railroad Garage
- Service rollout date June 8, 2020

Text-to-Park

- New payment method introduced for one-time users and for customers who do not want to download another app on their smart phone
- Service rollout date June 8, 2020

Pay-By-Cell

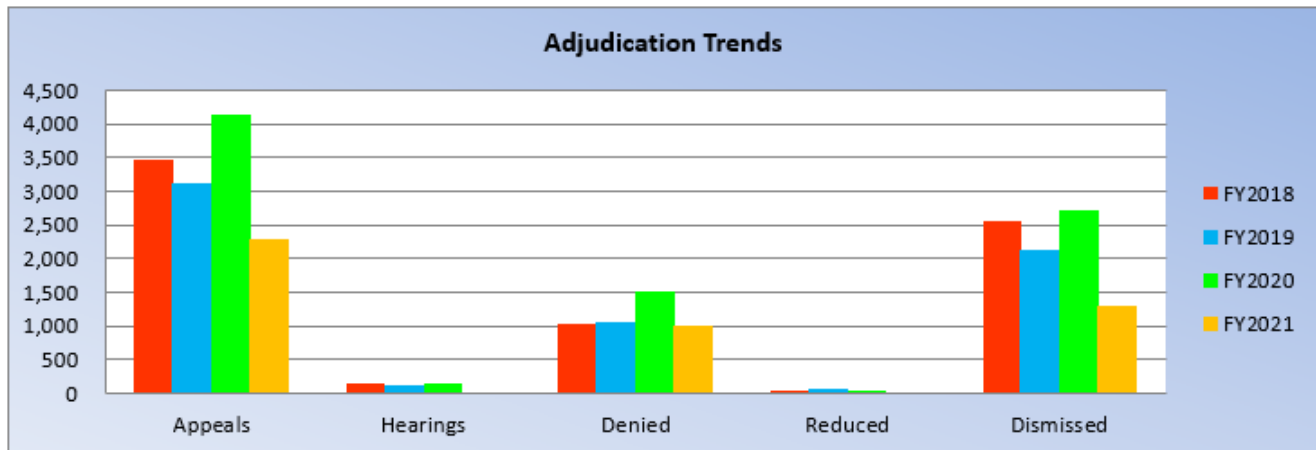
- Compared to last month, May transactions were **up 13.8%** and revenue was **up 18.0%**.
- The average transaction is **up 3.7% from \$2.57** in April to **\$2.66** per transaction in May.
- Year-to-date through May, pay by cell activity was **down 9.7%** and revenue was **down 37.6%** compared to the same period last year.



Adjudication Statistics

SUMMARY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
Tickets Issued	1,189	867	852	475	176	654	997	801	2,616	2,834	2,398		13,859
Appeals	402	493	200	149	36	41	64	67	177	271	369		2,269
Hearings	0	0	0	0	0	0	0	0	0	0	0		0
Denied	269	134	79	66	12	17	25	37	83	119	145		986
Reduced	0	0	0	0	0	0	0	0	0	0	0		0
Dismissed	133	359	121	83	24	24	39	30	94	152	224		1,283
DISMISSAL RATES													
Appeals													
<i>Denied</i>	269	134	79	66	12	17	25	37	83	119	145		986
<i>Dismissed</i>	133	359	121	83	24	24	39	30	94	152	224		1,283
Hearings													
<i>Denied - attended</i>	0	0	0	0	0	0	0	0	0	0	0		0
<i>Denied - No Show</i>	0	0	0	0	0	0	0	0	0	0	0		0
<i>Reduced</i>	0	0	0	0	0	0	0	0	0	0	0		0
<i>Dismissed</i>	0	0	0	0	0	0	0	0	0	0	0		0

Annual Adjudication Summary



May 2021

Financial Statement

VARIANCE REPORT
Norwalk Parking Authority
May-21

	May 2021	May 2020	Variance \$	Comments	May-21
REVENUE					
SOUTH NORWALK DISTRICT					
Maritime Garage	71,380	203	71,177	Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19.	
Haviland Deck	55,972	239	55,733	Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19.	
Webster Lot	33,969	0	33,969	Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19.	
N. Water Lot	15,912	0	15,912	Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19.	
Liberty Square Lot	2,995	0	2,995	Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19.	
SUB-TOTAL	180,229	442	179,786		
WALL STREET DISTRICT					
Yankee Doodle Garage	26,362	8,132	18,230	Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19.	
Wall St. Lot	6,858	0	6,858	Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19.	
Main St. Lot	7,347	0	7,347	Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19.	
Belden Ave Library Lot	0	0	0		
SUB-TOTAL	40,567	8,132	32,435		
OTHER					
Investment Income/Other	22,742	2,444	20,297	Increased revenue due to payment for advertisement.	
Meters	42,407	825	41,582	Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19.	
Violations	86,769	22,599	64,170	Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19.	
SUB-TOTAL	151,918	25,868	126,050		
NON-RR STATION TOTAL	372,714	34,443	338,271		
RAILROAD STATIONS					
SNRR Garage	53,567	396	53,171	Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19.	
SNRR EB Lots	8,634	0	8,634	Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19.	
ENRR Lots	7,368	70	7,298	Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19.	
RR STATION TOTAL	69,568	466	69,102		
TOTAL SYSTEM REVENUE	442,282	34,909	407,373		
OPERATING EXPENSES					
SONO DISTRICT					
Maritime Garage	112,881	58,739	54,143	Expenses for the month are higher because we deferred some expenses last year due to COVID-19.	
Haviland Deck	16,856	7,696	9,160	Expenses for the month are higher because we deferred some expenses last year due to COVID-19.	
Webster Lot	42,188	11,112	31,076	Expenses for the month are higher because we deferred some expenses last year due to COVID-19.	
N. Water Lot	10,113	5,332	4,781	Expenses for the month are higher because we deferred some expenses last year due to COVID-19.	
Liberty Square Lot	2,751	1,963	788	Expenses for the month are higher because we deferred some expenses last year due to COVID-19.	
SUB-TOTAL	184,789	84,843	99,947		
WALL STREET DISTRICT					
Yankee Doodle Garage	19,072	17,521	1,551	Expenses for the month are higher because we deferred some expenses last year due to COVID-19.	
Wall St. Lot	3,896	2,505	1,391	Expenses for the month are higher because we deferred some expenses last year due to COVID-19.	
Main St. Lot	4,347	2,458	1,889	Expenses for the month are higher because we deferred some expenses last year due to COVID-19.	
Library Lot	2,034	2,072	(38)		
SUB-TOTAL	29,350	24,556	4,793		
OTHER					
Meters/Enforcement	73,973	46,115	27,858	Expenses for the month are higher because we deferred some expenses last year due to COVID-19.	
SUB-TOTAL	73,973	46,115	27,858		
NON-RR STATION TOTAL	288,112	155,513	132,598		
RAILROAD STATIONS					
SNRR Garage	127,769	88,895	38,874	Expenses for the month are higher because we deferred some expenses last year due to COVID-19.	
SNRR EB Lots	20,224	11,578	8,646	Expenses for the month are higher because we deferred some expenses last year due to COVID-19.	
ENRR Lots	6,834	4,031	2,803	Expenses for the month are higher because we deferred some expenses last year due to COVID-19.	
RR STATION TOTAL	154,827	104,504	50,323		
TOTAL OPERATING EXP.	442,939	260,017	182,922		
Debt Svc. P&I	142,046	76,833	65,213	Increased debt service payment for the month.	
Reserve & Replacement	0	0	0		
Tot. Debt service	142,046	76,833	65,213		
Sub.Tot Expense	584,985	336,850	248,135		
Total Fund Balance	(142,703)	(301,941)	159,238		

NOTES:

Income Statement (by Location)
Norwalk Parking Authority
05/31/2021

	CURRENT MONTH						YEAR-TO-DATE					
	Actual 2021	Budget 2021	Var \$	Var %	Actual 2020	Var 2020	Actual 2021	Budget 2021	Variance \$	Variance %	Actual 2020	Var 2020
REVENUE												
<i>SOUTH NORWALK DISTRICT</i>												
Maritime Garage	71,380	91,460	(20,080)	-22%	203	71,177	627,203	1,078,218	(451,015)	-42%	779,599	(152,396)
Haviland Deck	55,972	53,064	2,908	5%	239	55,733	518,876	583,709	(64,833)	-11%	469,049	49,827
Webster Lot	33,969	84,693	(50,724)	-60%	0	33,969	317,519	903,833	(586,315)	-65%	725,824	(408,305)
N. Water Lot	15,912	21,058	(5,146)	-24%	0	15,912	130,500	214,232	(83,732)	-39%	147,391	(16,891)
Liberty Square Lot	2,995	4,443	(1,448)	-33%	0	2,995	31,341	48,872	(17,531)	-36%	31,408	(67)
SUB-TOTAL	180,229	254,718	(74,489)	-29%	442	179,786	1,625,438	2,828,864	(1,203,426)	-43%	2,153,270	(527,832)
<i>WALL STREET DISTRICT</i>												
Yankee Doodle Garage	26,362	12,062	14,301	119%	8,132	18,230	136,798	136,414	384	0%	123,300	13,498
Wall St. Lot	6,858	4,665	2,193	47%	-	6,858	44,578	51,316	(6,738)	-13%	39,519	5,059
Main St. Lot	7,347	6,815	531	8%	0	7,347	53,592	74,969	(21,377)	-29%	65,181	(11,589)
Belden Ave Library Lot	0	109	(109)	-100%	0	-	0	1,195	(1,195)	-100%	871	(871)
SUB-TOTAL	40,567	23,651	16,916	72%	8,133	32,435	234,968	263,894	(28,926)	-11%	228,871	6,096
<i>OTHER</i>												
FEMA/State Reimbursement	0	-	0	0	0	-	0	0	0	0	0	0
Investment Income/Other	22,742	10,550	12,192	116%	2,444	20,297	58,922	116,050	(57,128)	-49%	97,484	(38,562)
Meters	42,407	50,100	(7,693)	-15%	825	41,582	348,364	535,389	(187,024)	-35%	444,798	(96,433)
Violations	86,769	67,321	19,448	29%	22,599	64,170	617,441	800,075	(182,633)	-23%	747,113	(129,672)
SUB-TOTAL	151,918	127,971	23,947	19%	25,867	126,050	1,024,728	1,451,513	(426,785)	-29%	1,289,394	(264,667)
NON-RR STATION TOTAL	372,714	406,340	(33,627)	-8%	34,443	338,271	2,885,134	4,544,271	(1,659,137)	-37%	3,671,536	(786,402)
<i>RAILROAD STATIONS</i>												
SNRR Garage	53,567	136,454	(82,887)	-61%	396	53,171	606,291	1,438,729	(832,438)	-58%	1,131,345	(525,054)
SNRR EB Lots	8,634	48,662	(40,028)	-82%	0	8,634	47,805	507,008	(459,204)	-91%	383,425	(335,621)
ENRR Lots	7,368	18,110	(10,742)	-59%	70	7,298	96,661	199,210	(102,550)	-51%	154,038	(57,378)
RR STATION TOTAL	69,568	203,226	(133,657)	-66%	466	69,102	750,756	2,144,947	(1,394,191)	-65%	1,668,809	(918,053)
TOTAL SYSTEM REVENUE	442,282	609,566	(167,284)	(1)	34,909	407,373	3,635,890	6,689,218	(3,053,328)	(1)	5,340,345	(1,704,455)
OPERATING EXPENSES												
<i>SOMO DISTRICT</i>												
Maritime Garage	112,881	98,888	13,993	14%	58,739	54,143	877,022	984,523	(107,501)	-11%	1,129,023	(252,001)
Haviland Deck	16,856	45,024	(28,168)	-63%	7,696	9,160	166,877	409,594	(242,717)	-59%	155,156	11,721
Webster Lot	42,188	92,847	(50,659)	-55%	11,112	31,076	243,192	629,072	(385,880)	-61%	270,148	(26,956)
N. Water Lot	10,113	17,424	(7,311)	-42%	5,332	4,781	92,723	153,651	(60,929)	-40%	89,018	3,705
Liberty Square Lot	2,751	6,302	(3,551)	-56%	1,963	788	38,018	89,901	(51,883)	-58%	37,336	681
SUB-TOTAL	184,789	260,485	(75,695)	-29%	84,843	99,947	1,417,831	2,266,741	(848,910)	-37%	1,680,681	(262,850)
<i>WALL STREET DISTRICT</i>												
Yankee Doodle Garage	19,072	41,953	(22,881)	-55%	17,521	1,551	247,131	345,315	(98,183)	-28%	210,838	36,294
Wall St. Lot	3,896	13,492	(9,595)	-71%	2,505	1,391	50,994	131,956	(80,962)	-61%	59,377	(8,383)
Main St. Lot	4,347	15,526	(11,179)	-72%	2,458	1,889	51,273	133,828	(82,556)	-62%	62,872	(11,599)
Belden Ave Library Lot	2,034	3,688	(1,654)	-45%	2,072	(38)	34,227	59,564	(25,336)	-43%	34,386	(159)
SUB-TOTAL	29,350	74,658	(45,309)	-61%	24,556	4,793	383,625	670,663	(287,037)	-43%	367,473	16,153
<i>OTHER</i>												
Administration	0	-	0	0	0	-	0	0	0	0	0	0
Snow Removal - FEMA	0	-	0	0	0	-	0	0	0	0	0	0
Meters/Enforcement	73,973	93,427	(19,454)	-21%	46,115	27,858	718,940	1,121,438	(402,498)	-36%	1,071,493	(352,553)
SUB-TOTAL	73,973	93,427	(19,454)	-21%	46,115	27,858	718,940	1,121,438	(402,498)	-36%	1,071,493	(352,553)
NON-RR STATION TOTAL	288,112	428,569	(140,458)	-33%	155,513	132,598	2,520,397	4,058,843	(1,538,446)	-38%	3,119,647	(599,250)
<i>RAILROAD STATIONS</i>												
SNRR Garage	127,769	112,684	15,085	13%	88,895	38,874	1,072,189	1,120,501	(48,312)	-4%	1,178,967	(106,778)
SNRR EB Lots	20,224	36,430	(16,205)	-44%	11,578	8,646	143,668	356,497	(212,828)	-60%	252,770	(109,101)
ENRR Lots	6,834	14,876	(8,042)	-54%	4,031	2,803	97,419	148,090	(50,671)	-34%	87,226	10,192
RR STATION TOTAL	154,827	163,989	(9,162)	-6%	104,504	50,323	1,313,276	1,625,088	(311,812)	-19%	1,518,963	(205,687)
TOTAL OPERATING EXP.	442,939	592,559	(149,619)	-25%	260,017	182,922	3,833,673	5,683,930	(1,850,258)	-33%	4,638,610	(804,938)
Debt Svc. P&I	142,046	70,149	71,898	102%	76,833	65,213	987,326	771,634	215,693	28%	836,786	150,540
Reserve & Replacement	0	11,250	(11,250)	-100%	0	-	0	123,750	(123,750)	-100%	90,000	(90,000)
Sub.Total Debt service	142,046	81,399	60,648	75%	76,833	65,213	987,326	895,384	91,943	10%	926,786	60,540
TOTAL EXPENSES	584,985	673,957	(88,972)	-13%	336,850	248,135	4,820,999	6,579,314	(1,758,315)	-27%	5,565,397	(744,398)
Fund Balance	(142,703)	(64,391)	(78,312)	122%	(301,941)	159,238	(1,185,109)	109,904	(1,295,013)	-1178%	(225,052)	(960,057)

Summary Income Statement
Norwalk Parking Authority
For the Period Ending May, 2021

CURRENT MONTH						YEAR-TO-DATE					FISCAL YEAR	
	Actual	Budget	Var \$	Var %	Actual PY	Actual	Budget	Var \$	Var %	Actual PY	Forecast	Budget
REVENUES:												
Parking Revenue	419,540	599,016	(179,476)	-30.0%	32,464	3,576,968	6,573,168	(2,996,201)	-45.6%	5,242,861		7,194,148
Other Revenue	22,742	10,550	12,192	115.6%	2,444	58,922	116,050	(57,128)	-49.2%	97,484		126,600
Total System Revenue	442,282	609,566	(167,284)	-27.4%	34,909	3,635,890	6,689,218	(3,053,328)	-45.6%	5,340,345	0	7,320,748
EXPENSES:												
Operations	355,025	513,688	(158,663)	-30.9%	203,551	3,101,641	4,816,349	(1,714,708)	-35.6%	3,799,614		5,221,903
City Support/Admin Svcs	87,915	78,871	9,044	11.5%	56,467	732,032	867,581	(135,549)	-15.6%	838,996		946,452
Debt Service	142,046	70,149	71,898	102.5%	76,833	987,326	771,634	215,693	28.0%	836,786		841,782
Capital Reserve &Replacement	0	11,250	(11,250)	-100.0%	0	0	123,750	(123,750)	-100.0%	90,000		135,000
Total Expenses	584,985	673,957	(88,972)	-13.2%	336,850	4,820,999	6,579,314	(1,758,315)	-26.7%	5,565,397	0	7,145,136
Fund Balance	(142,703)	(64,391)	(78,312)	121.6%	(301,941)	(1,185,109)	109,904	(1,295,013)	-1178.3%	(225,052)	0	175,611

Summary Trend Report (by Location)

Norwalk Parking Authority
FY 2019/2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
<u>Meters/Violations</u>													
Revenues	154,350	161,720	148,531	145,286	126,359	118,278	119,675	111,895	80,872	25,731	23,424		1,216,121
Operations	76,951	73,731	78,058	96,883	80,486	118,852	81,785	54,992	86,961	44,700	24,280		817,679
City Support/Admin Svcs	19,218	16,002	32,923	13,931	39,458	18,630	42,121	11,244	16,817	21,635	21,834		253,814
Debt Service	840	840	750	840	840	840	840	840	840	840	840		9,152
Capital Res. & Repl.	2,765	2,765	2,765	2,765	2,765	2,765	2,765	2,765	0	0	0		22,120
Expenses	99,774	93,339	114,496	114,419	123,549	141,087	127,511	69,841	104,618	67,175	46,955	0	1,102,764
Balance	54,576	68,381	34,035	30,867	2,810	(22,809)	(7,836)	42,053	(23,746)	(41,444)	(23,531)	0	113,356
<u>SNRR Garage/Lot</u>													
Revenues	183,090	178,469	183,119	204,052	181,596	189,169	183,962	164,924	107,858	2,189	2,280		1,580,709
Operations	115,416	149,055	115,268	122,446	92,032	141,688	144,854	96,496	104,720	90,558	91,708		1,264,242
City Support/Admin Svcs	17,525	19,554	15,403	17,868	17,868	22,482	8,765	8,754	10,655	19,858	8,765		167,495
Debt Service	9,378	9,378	8,293	9,378	9,378	9,378	9,378	9,378	9,378	9,378	9,378		102,072
Capital Res. & Repl.	2,168	2,168	2,168	2,168	2,168	2,168	2,168	2,168	0	0	0		17,344
Expenses	144,487	180,154	141,131	151,860	121,446	175,717	165,165	116,796	124,753	119,794	109,851	0	1,551,153
Balance	38,603	(1,686)	41,988	52,193	60,150	13,452	18,797	48,128	(16,896)	(117,604)	(107,570)	0	29,556
<u>Maritime Garage</u>													
Revenues	130,082	135,137	95,675	83,415	70,978	68,642	73,920	81,985	42,553	105	353		782,845
Operations	95,142	91,271	72,882	109,805	62,409	104,049	108,907	77,773	111,309	72,924	54,406		960,877
City Support/Admin Svcs	9,591	11,218	17,169	18,717	18,717	18,762	16,826	16,870	18,717	17,227	4,332		168,146
Debt Service	48,033	48,033	42,883	48,033	48,033	48,033	48,033	48,033	48,033	48,033	48,033		523,216
Capital Res. & Repl.	1,077	1,077	1,077	1,077	1,077	1,077	1,077	1,077	0	0	0		8,616
Expenses	153,843	151,599	134,011	177,632	130,236	171,921	174,844	143,753	178,059	138,185	106,772	0	1,660,856
Balance	(23,761)	(16,461)	(38,337)	(94,217)	(59,258)	(103,279)	(100,924)	(61,768)	(135,506)	(138,080)	(106,419)	0	(878,011)
<u>Haviland Deck</u>													
Revenues	53,935	54,404	53,312	52,725	53,476	54,064	53,518	53,143	40,217	17	239		469,049
Operations	7,077	7,251	6,331	7,132	6,519	9,130	13,602	14,872	12,537	6,566	2,565		93,581
City Support/Admin Svcs	6,591	7,103	3,516	6,116	6,116	6,116	5,131	5,131	5,131	5,492	5,131		61,575
Debt Service	12,895	12,895	11,461	12,895	12,895	12,895	12,895	12,895	12,895	12,895	12,895		140,415
Capital Res. & Repl.	1,264	1,264	1,264	1,264	1,264	1,264	1,264	1,264	0	0	0		10,112
Expenses	27,827	28,514	22,572	27,407	26,794	29,405	32,892	34,163	30,564	24,953	20,591	0	305,683
Balance	26,108	25,890	30,740	25,318	26,682	24,659	20,625	18,980	9,653	(24,937)	(20,352)	0	163,366
<u>Yankee Doodle Gar.</u>													
Revenues	17,922	10,081	13,004	14,071	7,566	11,237	23,238	15,651	5,614	463	8,542		127,390
Operations	13,148	19,581	13,011	12,849	13,577	17,876	31,182	16,688	17,966	14,611	15,430		185,918

Summary Trend Report (by Location)

Norwalk Parking Authority
FY 2019/2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
City Support/Admin Svcs	2,477	3,853	1,321	2,091	2,091	2,630	2,091	2,091	2,091	2,091	2,091		24,920
Debt Service	330	330	295	330	330	330	330	330	330	330	330		3,600
Capital Res. & Repl.	521	521	521	521	521	521	521	521	0	0	0		4,168
Expenses	16,476	24,285	15,149	15,792	16,520	21,357	34,124	19,630	20,387	17,033	17,852	0	218,605
Balance	1,446	(14,204)	(2,144)	(1,721)	(8,954)	(10,120)	(10,887)	(3,979)	(14,773)	(16,570)	(9,309)	0	(91,216)

Webster Lot

Revenues	65,776	97,148	81,673	86,020	80,698	87,169	82,877	88,022	56,291	149	0		725,824
Operations	21,835	23,505	16,794	18,787	23,348	14,800	26,293	20,860	14,569	11,767	4,941		197,500
City Support/Admin Svcs	7,601	8,499	3,760	7,311	7,311	7,311	6,171	6,171	6,171	6,171	6,171		72,648
Debt Service	4,937	4,937	4,403	4,937	4,937	4,937	4,937	4,937	4,937	4,937	4,937		53,773
Capital Res. & Repl.	1,525	1,525	1,525	1,525	1,525	1,525	1,525	1,525	0	0	0		12,200
Expenses	35,898	38,466	26,481	32,561	37,121	28,573	38,926	33,494	25,677	22,875	16,049	0	336,121
Balance	29,879	58,682	55,192	53,459	43,577	58,596	43,951	54,528	30,614	(22,726)	(16,049)	0	389,703

North Water Lot

Revenues	22,168	22,998	17,612	15,359	16,465	16,160	15,368	15,390	5,872	0	0		147,391
Operations	5,528	7,236	5,445	6,526	5,226	7,754	4,054	5,904	4,662	7,672	2,989		62,997
City Support/Admin Svcs	2,793	2,845	1,483	2,395	2,395	2,395	2,343	2,343	2,343	2,343	2,343		26,021
Debt Service	22	22	20	22	22	22	22	22	22	22	22		240
Capital Res. & Repl.	575	575	575	575	575	575	575	575	0	0	0		4,600
Expenses	8,918	10,679	7,523	9,518	8,217	10,745	6,994	8,844	7,027	10,037	5,354	0	93,857
Balance	13,249	12,320	10,088	5,841	8,247	5,415	8,374	6,546	(1,155)	(10,037)	(5,354)	0	53,533

Wall St. Lot

Revenues	3,767	3,736	3,729	4,405	4,598	5,058	4,991	5,085	4,150	0	0		39,519
Operations	4,247	4,254	2,866	3,748	3,309	7,361	5,993	4,785	3,182	1,540	948		42,232
City Support/Admin Svcs	1,844	1,857	984	1,557	1,557	1,557	1,557	1,557	1,557	1,557	1,557		17,145
Debt Service	0	0	0	0	0	0	0	0	0	0	0		0
Capital Res. & Repl.	384	384	384	384	384	384	384	384	0	0	0		3,072
Expenses	6,476	6,495	4,233	5,689	5,250	9,303	7,934	6,726	4,739	3,098	2,505	0	62,449
Balance	(2,708)	(2,759)	(504)	(1,284)	(653)	(4,244)	(2,943)	(1,642)	(589)	(3,098)	(2,505)	0	(22,929)

Main St. Lot

Revenues	5,639	4,279	5,233	8969	14,718	7,639	6,840	7,136	4,728	0	0		65,181
Operations	5,314	7,587	4,608	4987	3,819	5,235	5,348	4,066	2,239	1,687	936		45,825
City Support/Admin Svcs	1,874	1,867	919	1575	1,575	1,575	1,522	1,575	1,522	1,522	1,522		17,047
Debt Service	0	0	0	0	0	0	0	0	0	0	0		0
Capital Res. & Repl.	375	375	375	375	375	375	375	375	0	0	0		3,000

Summary Trend Report (by Location)

Norwalk Parking Authority
FY 2019/2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
Expenses	7,563	9,829	5,901	6,936	5,769	7,185	7,245	6,016	3,761	3,209	2,458	0	65,872
Balance	(1,924)	(5,550)	(669)	2,032	8,950	455	(405)	1,121	967	(3,209)	(2,458)	0	(691)
<u>Belden Ave Library</u>													
Revenues	136	98	122	138	80	85	114	80	18	0	0		871
Operations	3,097	2,822	1,851	1,763	1,677	3,348	3,108	2,933	1,517	6,329	1,694		30,137
City Support/Admin Svcs	448	538	239	378	378	378	378	378	378	378	378		4,249
Debt Service	0	0	0	0	0	0	0	0	0	0	0		0
Capital Res. & Repl.	175	175	175	175	175	175	175	175	0	0	0		1,400
Expenses	3,720	3,535	2,264	2,316	2,230	3,901	3,661	3,486	1,895	6,707	2,072	0	35,786
Balance	(3,584)	(3,436)	(2,143)	(2,179)	(2,150)	(3,816)	(3,547)	(3,406)	(1,876)	(6,707)	(2,072)	0	(34,916)
<u>ENRR Lots</u>													
Revenues	17,489	16,392	16,608	18,301	18,192	17,891	16,883	17,080	15,133	0	70		154,038
Operations	3,666	5,018	3,570	4018	3,662	14,797	12,886	9,891	4,021	5,330	2,399		69,257
City Support/Admin Svcs	1,933	1,946	1,031	1632	1,632	1,632	1,632	1,632	1,632	1,632	1,632		17,970
Debt Service	397	397	354	397	397	397	397	397	397	397	397		4,319
Capital Res. & Repl.	328	328	328	328	328	328	328	328	0	0	0		2,624
Expenses	6,323	7,689	5,283	6375	6,019	17,154	15,243	12,248	6,050	7,359	4,427	0	94,170
Balance	11,166	8,704	11,325	11,926	12,173	738	1,640	4,832	9,083	(7,359)	(4,357)	0	59,869
<u>Liberty Square Lot</u>													
Revenues	3,533	3,465	3,550	3219	3,595	3,993	3,691	3,587	2,775	0	0		31,408
Operations	1,892	3,097	2,656	2447	2,072	3,861	5,620	3,052	2,095	1,323	1,254		29,369
City Support/Admin Svcs	839	1,009	448	709	709	709	709	709	709	709	709		7,967
Debt Service	0	0	0	0	0	0	0	0	0	0	0		0
Capital Res. & Repl.	93	93	93	93	93	93	93	93	0	0	0		744
Expenses	2,825	4,198	3,196	3249	2,874	4,663	6,422	3,853	2,804	2,032	1,963	0	38,080
Balance	708	(734)	354	(30)	721	(670)	(2,731)	(266)	(29)	(2,032)	(1,963)	0	(6,673)
<u>Summary Totals</u>													
Revenues	657,887	687,927	622,167	635,960	578,321	579,385	585,075	563,977	366,082	28,654	34,909	0	5,340,345
Operations	353,312	394,407	323,338	391,390	298,135	448,751	443,632	312,312	365,778	265,009	203,551	0	3,799,614
City Support/Admin Svcs	72,735	76,292	79,195	74,281	99,807	84,177	89,247	58,455	67,725	80,616	56,467	0	838,996
Debt Service	76,833	76,833	68,459	76,833	76,833	76,833	76,833	76,833	76,833	76,833	76,833	0	836,786
Capital Res. & Repl.	11,250	11,250	11,250	11,250	11,250	11,250	11,250	11,250	0	0	0	0	90,000
Expenses	514,130	558,781	482,241	553,754	486,025	621,010	620,962	458,850	510,336	422,458	336,850	0	5,565,397
Fund Balance	143,757	129,146	139,926	82,206	92,296	(41,625)	(35,887)	105,127	(144,253)	(393,803)	(301,941)	0	(225,052)

Summary Trend Report (by Location)

Norwalk Parking Authority

FY 2020/2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
<u>Meters/Violations</u>															
Revenues	131,722	93,092	89,294	78,773	48,627	45,729	60,969	53,403	102,744	132,419	129,176		965,946		
Operations	43,821	56,974	39,631	35,392	37,793	55,232	60,622	59,881	46,543	51,018	62,213		549,120	57%	76%
City Support/Admin Svcs	44,321	17,431	17,431	17,431	17,431	(9,876)	17,431	17,431	1,970	17,056	11,760		169,820	18%	24%
Debt Service	214	214	214	214	214	214	214	214	432	432	432		3,009	0%	0%
Capital Res. & Repl.	0	0					0	0	0	0	0		0	0%	0%
Expenses	88,357	74,620	57,276	53,038	55,438	45,570	78,268	77,526	48,945	68,506	74,405	0	721,949		
Balance	43,365	18,472	32,018	25,735	(6,811)	159	(17,299)	(24,123)	53,799	63,913	54,771	0	243,997	25%	
														100%	100%
<u>SNRR Garage/Lot</u>															
Revenues	70,736	69,826	66,688	64,961	61,062	58,618	55,222	56,414	59,084	60,862	72,741		696,214		
Operations	108,761	82,255	78,356	98,646	95,396	78,973	101,572	113,847	80,178	85,391	121,160		1,044,534	150%	79%
City Support/Admin Svcs	18,498	18,498	18,498	18,498	18,498	(16,337)	9,168	9,168	24,999	24,999	26,834		171,323	25%	13%
Debt Service	7,527	7,527	7,527	7,527	7,527	7,527	7,527	7,527	15,278	15,278	15,278		106,050	15%	8%
Capital Res. & Repl.	0	0	0	0	0	0	0	0	0	0	0		0	0%	0%
Expenses	134,787	108,280	104,382	124,671	121,421	70,163	118,267	130,542	120,455	125,668	163,271	0	1,321,908		
Balance	(64,051)	(38,454)	(37,693)	(59,710)	(60,359.43)	(11,546)	(63,045)	(74,128)	(61,370)	(64,806)	(90,530)	0	(625,694)	-90%	
														100%	100%
<u>Maritime Garage</u>															
Revenues	52,170	60,966	51,345	44,223	40,623	42,784	56,395	58,009	74,661	75,347	79,016		635,539		
Operations	64,483	57,946	51,132	75,363	71,882	66,818	73,792	78,877	71,466	53,905	89,274		754,936	119%	49%
City Support/Admin Svcs	19,068	19,068	19,068	19,068	19,068	(49,626)	4,532	4,532	21,851	21,851	23,607		122,086	19%	8%
Debt Service	47,754	47,754	47,754	47,754	47,754	47,754	47,754	47,754	97,321	97,321	97,321		673,996	106%	43%
Capital Res. & Repl.	0	0	0	0	0	0	0	0	0	0	0		0	0%	0%
Expenses	131,305	124,768	117,954	142,185	138,704	64,947	126,078	131,163	190,637	173,076	210,202	0	1,551,018		
Balance	(79,135)	(63,802)	(66,609)	(97,962)	(98,082)	(22,162)	(69,683)	(73,154)	(115,976)	(97,729)	(131,186)	0	(915,479)	-144%	
														100%	100%
<u>Haviland Deck</u>															
Revenues	47,130	51,069	41,252	54,938	34,963	47,496	43,809	40,412	51,835	50,001	55,972		518,876		
Operations	5,322	6,761	6,087	9,742	6,572	11,622	5,441	19,810	11,439	8,650	9,735		101,181	19%	30%
City Support/Admin Svcs	6,377	6,377	6,377	6,377	6,377	1,946	5,367	5,367	7,005	7,005	7,121		65,696	13%	19%
Debt Service	12,566	12,566	12,566	12,566	12,566	12,566	12,566	12,566	24,802	24,802	24,802		174,935	34%	51%
Capital Res. & Repl.	0	0	0	0	0	0	0	0	0	0	0		0	0%	0%
Expenses	24,265	25,704	25,030	28,685	25,516	26,134	23,375	37,744	43,245	40,456	41,658	0	341,812		
Balance	22,864	25,365	16,222	26,252	9,447	21,362	20,434	2,669	8,589	9,545	14,314	0	177,063	34%	
														100%	100%
<u>Yankee Doodle Gar.</u>															
Revenues	4,522	37,637	3,488	6,550	7,333	11,036	12,392	11,450	14,062	5,727	30,927		145,125		
Operations	18,566	18,484	15,249	13,726	15,430	20,159	23,808	33,778	20,427	18,198	16,884		214,710	148%	87%
City Support/Admin Svcs	3,581	3,581	3,581	3,581	3,581	3,581	2,188	2,188	2,188	2,188	2,188		32,422	22%	13%
Debt Service	0	0	0	0	0	0	0	0	0	0	0		0	0%	0%
Capital Res. & Repl.	0	0	0	0	0	0	0	0	0	0	0		0	0%	0%
Expenses	22,147	22,065	18,829	17,307	19,011	23,739	25,996	35,966	22,614	20,385	19,072	0	247,131		
Balance	(17,624)	15,573	(15,342)	(10,756)	(11,678)	(12,703)	(13,604)	(24,516)	(8,552)	(14,659)	11,855	0	(102,007)	-70%	
														100%	100%
<u>Webster Lot</u>															
Revenues	29,234	31,401	41,167	21,230	24,555	26,428	24,902	24,762	29,845	30,026	33,969		317,519		
Operations	5,669	7,174	7,183	11,257	6,655	22,049	5,665	32,289	26,249	8,308	34,427		166,923	53%	61%

Summary Trend Report (by Location)

Norwalk Parking Authority

FY 2020/2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
City Support/Admin Svcs	7,624	7,624	7,624	7,624	7,624	1,906	6,455	6,455	7,787	7,787	7,761		76,268	24%	28%
Debt Service	2,087	2,087	2,087	2,087	2,087	2,087	2,087	2,087	4,214	4,214	4,214		29,336	9%	11%
Capital Res. & Repl.	0	0	0	0	0	0	0	0	0	0	0		0	0%	0%
Expenses	15,379	16,884	16,893	20,967	16,365	26,042	14,207	40,831	38,249	20,308	46,402	0	272,527		
Balance	13,855	14,517	24,274	263	8,190	386	10,695	(16,069)	(8,404)	9,718	(12,433)	0	44,991	14%	
														100%	100%
North Water Lot															
Revenues	13,566	14,678	13,055	12,389	8,035	8,459	9,758	8,744	12,491	13,413	15,912		130,500		
Operations	5,258	5,100	4,752	7,410	4,230	5,378	5,391	11,868	4,944	3,435	7,575		65,341	50%	70%
City Support/Admin Svcs	2,504	2,504	2,504	2,504	2,504	2,272	2,451	2,451	2,645	2,504	2,538		27,382	21%	30%
Debt Service	0	0	0	0	0	0	0	0	0	0	0		0	0%	0%
Capital Res. & Repl.	0	0	0	0	0	0	0	0	0	0	0		0	0%	0%
Expenses	7,762	7,604	7,256	9,914	6,734	7,650	7,842	14,319	7,590	5,939	10,113	0	92,723		
Balance	5,804	7,074	5,800	2,475	1,301	809	1,916	(5,575)	4,901	7,474	5,799	0	37,777	29%	
														100%	100%
Wall St. Lot															
Revenues	3,415	3,376	3,503	3,939	3,289	3,892	3,786	3,520	4,313	4,688	6,858		44,578		
Operations	819	1,227	1,145	2,157	1,664	4,079	1,286	11,170	4,916	2,342	2,267		33,073	74%	65%
City Support/Admin Svcs	1,629	1,629	1,629	1,629	1,629	1,629	1,629	1,629	1,629	1,629	1,629		17,921	40%	35%
Debt Service	0	0	0	0	0	0	0	0	0	0	0		0	0%	0%
Capital Res. & Repl.	0	0	0	0	0	0	0	0	0	0	0		0	0%	0%
Expenses	2,448	2,857	2,775	3,786	3,293	5,708	2,916	12,800	6,546	3,971	3,896	0	50,994		
Balance	968	519	729	153	(4)	(1,816)	870	(9,280)	(2,233)	717	2,962	0	(6,416)	-14%	
														100%	100%
Main St. Lot															
Revenues	3,107	3,883	4,519	4,569	4,474	4,123	4,075	4,517	6,466	6,512	7,347		53,592		
Operations	1,001	1,393	1,478	2,348	1,772	3,894	1,543	10,214	5,019	2,069	2,716		33,449	62%	65%
City Support/Admin Svcs	1,646	1,646	1,646	1,646	1,646	1,391	1,592	1,592	1,739	1,646	1,632		17,824	33%	35%
Debt Service	0	0	0	0	0	0	0	0	0	0	0		0	0%	0%
Capital Res. & Repl.	0	0	0	0	0	0	0	0	0	0	0		0	0%	0%
Expenses	2,648	3,040	3,125	3,995	3,419	5,286	3,136	11,806	6,757	3,715	4,347	0	51,273		
Balance	460	844	1,395	574	1,056	(1,163)	939	(7,289)	(292)	2,797	2,999	0	2,319	4%	
														100%	100%
Belden Ave Library															
Revenues	0	0	0	0	0	0	0	0	0	0	0		0		
Operations	1,638	1,691	1,680	1,751	1,276	3,609	2,829	9,000	3,421	1,344	1,639		29,877	#DIV/0!	87%
City Support/Admin Svcs	395	395	395	395	395	395	395	395	395	395	395		4,350	#DIV/0!	13%
Debt Service	0	0	0	0	0	0	0	0	0	0	0		0	#DIV/0!	0%
Capital Res. & Repl.	0	0	0	0	0	0	0	0	0	0	0		0	#DIV/0!	0%
Expenses	2,033	2,086	2,076	2,146	1,672	4,005	3,225	9,396	3,816	1,739	2,034	0	34,228		
Balance	(2,033)	(2,086)	(2,076)	(2,146)	(1,672)	(4,005)	(3,225)	(9,396)	(3,816)	(1,739)	(2,034)	0	(34,228)	#DIV/0!	
														#DIV/0!	100%
ENRR Lots															
Revenues	11,164	10,584	9,887	9,548	9,192	9,103	8,081	7,242	7,177	7,315	7,368		96,661		
Operations	4,204	3,227	3,373	5,139	2,562	12,387	2,850	24,933	10,849	3,986	5,126		78,636	81%	81%
City Support/Admin Svcs	1,708	1,708	1,708	1,708	1,708	1,708	1,708	1,708	1,708	1,708	1,708		18,783	19%	19%
Debt Service	0	0	0	0	0	0	0	0	0	0	0		0	0%	0%
Capital Res. & Repl.	0	0	0	0	0	0	0	0	0	0	0		0	0%	0%

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2020/2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
Expenses	5,911	4,934	5,081	6,847	4,270	14,094	4,557	26,641	12,557	5,693	6,834	0	97,419		
Balance	5,253	5,649	4,806	2,701	4,922	(4,991)	3,524	(19,399)	(5,380)	1,622	534	0	(758)	-1%	
														100%	100%
Liberty Square Lot															
Revenues	2,601	2,895	2,892	3,034	2,590	2,928	2,281	3,059	3,065	3,000	2,995		31,341		
Operations	1,489	1,155	1,525	1,481	1,616	3,381	1,247	9,398	4,723	1,837	2,009		29,861	95%	79%
City Support/Admin Svcs	741	741	741	741	741	741	741	741	741	741	741		8,156	26%	21%
Debt Service	0	0	0		0	0	0	0	0	0	0		0	0%	0%
Capital Res. & Repl.	0	0	0		0	0	0	0	0	0	0		0	0%	0%
Expenses	2,230	1,896	2,267	2,222	2,358	4,123	1,988	10,140	5,465	2,578	2,751	0	38,018		
Balance	371	999	625	812	232	(1,195)	293	(7,081)	(2,400)	422	244	0	(6,677)	-21%	
														100%	100%

TOTAL (All Loc.)															
Revenues	369,367	379,406	327,091	304,153	244,743	260,596	281,670	271,531	365,742	389,310	442,282	0	3,635,890		
Operations	261,030	243,386	211,591	264,412	246,850	287,581	286,048	415,065	290,174	240,481	355,025	0	3,101,641	85%	64%
City Support/Admin Svcs	108,093	81,203	81,203	81,203	81,203	(60,269)	53,658	53,658	74,656	89,509	87,915	0	732,032	20%	15%
Debt Service	70,149	70,149	70,149	70,149	70,149	70,149	70,149	70,149	142,046	142,046	142,046	0	987,326	27%	20%
Capital Res. & Repl.	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0%
Expenses	439,272	394,738	362,943	415,763	398,201	297,461	409,854	538,871	506,876	472,036	584,985	0	4,820,999		
Fund Balance	(69,904)	(15,332)	(35,852)	(111,610)	(153,458)	(36,865)	(128,183)	(267,340)	(141,134)	(82,726)	(142,703)	0	(1,185,109)	-33%	

LAZ Parking Management
Norwalk Parking Authority
For the Eleven Months Ending May 31, 2021

					Prev.	Year-to-Date				Prev.	Fiscal Year	
	ACTUAL	BUDGET	VARIANCE	% VARIANCE	ACTUAL	ACTUAL	BUDGET	VARIANCE	% VARIANCE	ACTUAL YTD	FORECAST	ANNUAL BUDGET
PARKING REVENUE												
Monthly Parking	157,273.01	242,535.87	(85,262.86)	(35.15%)	20,620.09	1,742,958.51	2,667,894.57	(924,936.06)	(34.67%)	2,018,981.99		2,910,430.44
Transient Parking	151,543.10	268,804.79	(117,261.69)	(43.62%)	25.00	1,035,107.62	2,897,017.14	(1,861,909.52)	(64.27%)	2,223,176.48		3,180,269.34
Meter Revenue (Sono)	45,100.04	53,370.60	(8,270.56)	(15.50%)	825.00	370,485.60	571,363.13	(200,877.53)	(35.16%)	452,820.13		625,398.26
Parking Violation	86,769.00	67,321.08	19,447.92	28.89%	22,598.75	617,899.25	800,074.56	(182,175.31)	(22.77%)	747,112.99		874,247.37
Less: Refunds	(14.00)	0.00	(14.00)	0.00%	(11,088.00)	(1,514.44)	0.00	(1,514.44)	0.00%	(11,088.00)		0.00
Less: Sales Tax	(21,130.96)	(33,016.47)	11,885.51	(36.00%)	(516.41)	(187,968.90)	(363,181.17)	175,212.27	(48.24%)	(188,142.45)		(396,197.64)
TOTAL PARKING REVENUE	419,540.19	599,015.87	(179,475.68)	(29.96%)	32,464.43	3,576,967.64	6,573,168.23	(2,996,200.59)	(45.58%)	5,242,861.14		7,194,147.77
OTHER REVENUE												
Art Program	0.00	200.00	(200.00)	(100.00%)	0.00	700.00	2,200.00	(1,500.00)	(68.18%)	2,120.52		2,400.00
Lease Income - SNRR/MTG	3,041.97	2,982.98	58.99	1.98%	1,865.45	31,802.33	32,812.78	(1,010.45)	(3.08%)	44,773.94		35,795.76
Lease Income - Webster	418.00	1,464.00	(1,046.00)	(71.45%)	410.00	4,180.00	16,104.00	(11,924.00)	(74.04%)	4,090.00		17,568.00
SNRR/ENRR Concessions	0.00	3,403.00	(3,403.00)	(100.00%)	0.00	0.00	37,433.00	(37,433.00)	(100.00%)	16,024.40		40,836.00
Advertising Revenue	18,954.82	1,500.00	17,454.82	1,163.65%	0.00	18,954.82	16,500.00	2,454.82	14.88%	0.00		18,000.00
Investment Income	0.00	666.67	(666.67)	(100.00%)	0.00	140.00	7,333.37	(7,193.37)	(98.09%)	25,979.00		8,000.04
ATM Machines	327.00	333.33	(6.33)	(1.90%)	169.00	3,145.00	3,666.63	(521.63)	(14.23%)	4,496.00		3,999.96
TOTAL OTHER REVENUE	22,741.79	10,549.98	12,191.81	115.56%	2,444.45	58,922.15	116,049.78	(57,127.63)	(49.23%)	97,483.86		126,599.76
TOTAL SYSTEM REVENUE	442,281.98	609,565.85	(167,283.87)	(27.44%)	34,908.88	3,635,889.79	6,689,218.01	(3,053,328.22)	(45.65%)	5,340,345.00		7,320,747.53
OPERATING EXPENSES												
Gross Wages	94,377.59	140,420.11	(46,042.52)	(32.79%)	82,323.36	1,132,638.40	1,685,041.29	(552,402.89)	(32.78%)	1,474,688.62		1,825,461.40
Payroll Taxes	11,541.30	17,763.12	(6,221.82)	(35.03%)	10,016.42	138,906.62	213,157.54	(74,250.92)	(34.83%)	186,390.90		230,920.66
Worker's Compensation	3,831.91	5,897.63	(2,065.72)	(35.03%)	3,325.65	46,109.82	70,771.63	(24,661.81)	(34.85%)	61,669.78		76,669.26
Group Health Insurance	11,385.20	14,744.10	(3,358.90)	(22.78%)	11,194.76	128,104.35	176,929.26	(48,824.91)	(27.60%)	169,465.40		191,673.36
401(k) Company Match	1,824.72	2,808.41	(983.69)	(35.03%)	1,583.64	21,957.13	33,700.91	(11,743.78)	(34.85%)	29,366.71		36,509.32
Security Services	18,959.22	10,833.34	8,125.88	75.01%	3,390.06	57,826.90	119,166.74	(61,339.84)	(51.47%)	145,186.72		130,000.08
Equipment Expense	6,511.69	12,500.01	(5,988.32)	(47.91%)	1,705.00	21,431.75	137,500.11	(116,068.36)	(84.41%)	82,730.16		150,000.12
Vehicle Expense	1,729.91	10,000.01	(8,270.10)	(82.70%)	5,714.33	24,002.05	110,000.11	(85,998.06)	(78.18%)	43,496.64		120,000.12
Building Repair & Maintenance	66,723.35	164,861.67	(98,138.32)	(59.53%)	23,578.91	281,820.14	524,250.37	(242,430.23)	(46.24%)	379,581.28		579,867.04
Sanitation Expense	1,896.27	1,660.00	236.27	14.23%	1,430.74	21,601.63	18,260.00	3,341.63	18.30%	19,367.96		19,920.00
Operating Expenses	8,531.25	10,416.66	(1,885.41)	(18.10%)	5,412.86	74,759.77	114,583.26	(39,823.49)	(34.76%)	146,766.41		124,999.92
Elevator Repair & Maintenance	1,565.00	2,300.00	(735.00)	(31.96%)	10,512.37	26,699.00	25,300.00	1,399.00	5.53%	33,501.46		27,600.00
Snow Removal	5,460.00	0.00	5,460.00	0.00%	0.00	233,050.93	275,000.00	(41,949.07)	(15.25%)	77,913.76		275,000.00
Signage	3,886.57	8,333.33	(4,446.76)	(53.36%)	0.00	8,765.37	91,666.63	(82,901.26)	(90.44%)	25,176.50		99,999.96
Tickets	0.00	1,666.68	(1,666.68)	(100.00%)	0.00	7,950.00	18,333.48	(10,383.48)	(56.64%)	9,068.00		20,000.16
Liability Insurance	10,617.39	15,016.13	(4,398.74)	(29.29%)	7,442.75	91,478.78	164,884.96	(73,406.18)	(44.52%)	140,831.40		180,448.89
Maritime Garage Condo Fees	1,779.45	1,888.02	(108.57)	(5.75%)	1,779.45	19,579.25	20,768.22	(1,189.27)	(5.75%)	19,579.95		22,656.24
Uniforms	0.00	833.32	(833.32)	(100.00%)	0.00	7,133.00	9,166.52	(2,033.52)	(22.18%)	3,322.42		9,999.84
Management Fees LAZ	8,333.33	8,333.33	0.00	0.00%	8,333.33	91,666.63	91,666.63	0.00	0.00%	91,666.63		99,999.96
Bank and Credit Card Fees	19,214.86	16,924.89	2,289.97	13.53%	1,980.40	166,399.96	184,847.24	(18,447.28)	(9.98%)	256,252.10		202,334.84
Office Expense	1,159.79	1,499.97	(340.18)	(22.68%)	1,477.34	10,051.78	16,499.67	(6,447.89)	(39.08%)	13,159.47		17,999.64
Service Contract	2,647.63	10,416.66	(7,769.03)	(74.58%)	1,850.20	118,530.34	114,583.26	3,947.08	3.44%	104,480.50		124,999.92
Utilities	5,628.14	7,486.80	(1,858.66)	(24.83%)	5,944.22	78,041.64	82,354.80	(4,313.16)	(5.24%)	64,375.74		89,841.60
Telephone	8,860.92	6,250.01	2,610.91	41.77%	10,120.27	102,588.35	68,750.11	33,838.24	49.22%	101,072.64		75,000.12
Permit/Violation Management	36,735.66	10,833.34	25,902.32	239.10%	959.55	99,492.39	119,166.74	(19,674.35)	(16.51%)	74,747.87		130,000.08
Marketing and Communication	8,603.00	7,499.99	1,103.01	14.71%	3,475.00	18,173.76	82,499.89	(64,326.13)	(77.97%)	45,315.00		89,999.88
Parking Program	13,220.50	16,666.68	(3,446.18)	(20.68%)	0.00	72,886.75	183,333.48	(110,446.73)	(60.24%)	150.00		200,000.16
Contingency Fund	0.00	5,833.33	(5,833.33)	(100.00%)	0.00	0.00	64,166.63	(64,166.63)	(100.00%)	0.00		69,999.96
Property Taxes	0.00	0.00	0.00	0.00%	0.00	0.00	0.00	0.00	0.00%	296.07		0.00
TOTAL OPERATING EXPENSES	355,024.65	513,687.54	(158,662.89)	(30.89%)	203,550.61	3,101,641.19	4,816,349.48	(1,714,708.29)	(35.60%)	3,799,614.09		5,221,902.53
CITY ADMINISTERED EXPENSES												
Enforcement Officers Wages	0.00	5,296.12	(5,296.12)	(100.00%)	10,590.58	38,612.06	58,257.32	(19,645.26)	(33.72%)	114,800.01		63,553.44
Contingency	0.00	955.91	(955.91)	(100.00%)	0.00	0.00	10,515.01	(10,515.01)	(100.00%)	0.00		11,470.92
Other City Payroll Expenses	28,041.59	28,041.59	0.00	0.00%	28,443.65	308,457.49	308,457.49	0.00	0.00%	312,880.15		336,499.08
Social Security	2,550.08	2,550.08	0.00	0.00%	2,520.01	28,050.88	28,050.88	0.00	0.00%	27,720.11		30,600.96
Health Insurance	8,365.05	8,365.05	0.00	0.00%	5,587.66	92,015.55	92,015.55	0.00	0.00%	61,464.26		100,380.60
Worker's Compensation	237.71	237.75	(0.04)	(0.02%)	671.85	2,614.81	2,615.25	(0.44)	(0.02%)	7,390.35		2,853.00
Pension	4,551.82	4,551.82	0.00	0.00%	4,542.84	50,070.02	50,070.02	0.00	0.00%	49,971.24		54,621.84
City Provided Liability Insurance	4,167.92	4,167.92	0.00	0.00%	4,012.06	45,847.12	45,847.12	0.00	0.00%	44,132.64		50,015.04
Unemployment	72.26	72.26	0.00	0.00%	98.09	794.86	794.86	0.00	0.00%	1,068.35		867.12
Electric	39,926.12	19,212.62	20,713.50	107.82%	0.00	161,651.94	211,338.82	(49,686.88)	(23.51%)	140,174.61		230,551.44
Sewer	0.00	878.24	(878.24)	(100.00%)	0.00	2,071.25	9,660.64	(7,589.39)	(78.56%)	5,152.91		10,538.88
Professional Services	0.00	3,750.00	(3,750.00)	(100.00%)	0.00	0.00	41,250.00	(41,250.00)	(100.00%)	68,375.50		45,000.00
Business Expense	0.00	374.97	(374.97)	(100.00%)	0.00	1,845.54	4,124.67	(2,279.13)	(55.26%)	5,866.18		4,499.64
Legal Service Retainer	0.00	416.66	(416.66)	(100.00%)	0.00	0.00	4,583.26	(4,583.26)	(100.00%)	0.00		4,999.92
TOTAL CITY ADMINISTERED EXPENSES	87,914.55	78,870.99	9,043.56	11.47%	56,466.74	732,031.52	867,580.89	(135,549.37)	(15.62%)	838,996.31		946,451.88
SUBTOTAL OPERATING EXPENSES	442,939.20	592,558.53	(149,619.33)	(25.25%)	260,017.35	3,833,672.71	5,683,930.37	(1,850,257.66)	(32.55%)	4,638,610.40		6,168,354.41
Debt Service Interest	23,562.43	19,539.93	4,022.50	20.59%	23,953.54	227,006.73	214,939.23	12,067.50	5.61%	259,622.84		234,479.16
Debt Service Principle	118,483.60	50,608.58	67,875.02	134.12%	52,879.23	760,319.44	556,694.38	203,625.06	36.58%	577,163.61		607,302.96
SUBTOTAL DEBT SERVICE	142,046.03	70,148.51	71,897.52	102.49%	76,832.77	987,326.17	771,633.61	215,692.56	27.95%	836,786.45		841,782.12
Capital Reserve and Replacement	0.00	11,249.99	(11,249.99)	(100.00%)	0.00	0.00	123,749.89	(123,749.89)	(100.00%)	90,000.00		134,999.88
TOTAL EXPENSES	584,985.23	673,957.03	(88,971.80)	(13.20%)	336,850.12	4,820,998.88	6,579,313.87	(1,758,314.99)	(26.72%)	5,565,396.85		7,145,136.41
Fund Balance	(142,703.25)	(64,391.18)	(78,312.07)	121.62%	(301,941.24)	(1,185,109.09)	109,904.14	(1,295,013.23)	(1,178.31%)	(225,051.85)		175,611.12

May 2021

Transient Activity Report

Transient Activity May 2021 Vs May 2020

The below analysis compares transient activity of May 2021 with May 2020. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano.

SNRR Parking Garage:

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020.

<u>May-19</u>
Average Per day
142
Average Per Weekday
166
Average per Weekend
75

<u>May-20</u>
Average Per day
0
Average Per Weekday
0
Average per Weekend
0

<u>May-21</u>
Average Per day
24
Average Per Weekday
25
Average per Weekend
20

SNRR Parking Lot:

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020.

<u>May-19</u>
Average Per day
121
Average Per Weekday
148
Average per Weekend
43

<u>May-20</u>
Average Per day
0
Average Per Weekday
0
Average per Weekend
0

<u>May-21</u>
Average Per day
25
Average Per Weekday
32
Average per Weekend
13

Maritime Garage:

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Weekend activity when compared to 2019 showed an increased activity while weekdays activity showed decreased activity. Overall, three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. For the month of May, we are at 93% of pre-covid activity level.

<u>May-19</u>
Average Per day
433
Average Per Weekday
344
Average per Weekend
690

<u>May-20</u>
Average Per day
0
Average Per Weekday
0
Average per Weekend
0

<u>May-21</u>
Average Per day
402
Average Per Weekday
252
Average per Weekend
717

Transient Activity May 2021 Vs May 2020

Webster Lot:

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. Average duration of stay for both weekends and weekdays were 2.5hours. For the month of May, we are at 47% of pre-covid activity level.

<u>May-19</u>
Average Per day
557
Average Per Weekday
469
Average per Weekend
808

<u>May-20</u>
Average Per day
0
Average Per Weekday
0
Average per Weekend
0

<u>May-21</u>
Average Per day
259
Average Per Weekday
219
Average per Weekend
342

Haviland Lot

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed increased activity when compared to 2019. For the month, we are at 122% of our pre-covid activity level. Average duration of stay was 2.5hours for both weekdays and weekends.

<u>May-19</u>
Average Per day
210
Average Per Weekday
180
Average per Weekend
296

<u>May-20</u>
Average Per day
0
Average Per Weekday
0
Average per Weekend
0

<u>May-21</u>
Average Per day
257
Average Per Weekday
215
Average per Weekend
344

We have seen a total of 3,545 more Parkmobile transactions for the month.

Parkmobile Transactions			
	<u>2019/20</u>	<u>2020/21</u>	Variance
July	2117	2061	-56
August	2400	2304	-96
September	2109	2118	9
October	2191	2115	-76
November	2392	1396	-996
December	2330	1548	-782
January	2395	1811	-584
February	2578	1788	-790
March	1149	2413	1264
April	0	2546	2546
May	0	3106	3106
Total	19661	23206	3545

Transient Activity May 2021 Vs May 2020

North Water Parking Lot

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. For the month, we are at 92% of our pre-covid activity level. Average duration of stay was 2 hours during weekdays as well as weekends.

<u>May-19</u>
Average Per day
197
Average Per Weekday
174
Average per Weekend
263

<u>May-20</u>
Average Per day
0
Average Per Weekday
0
Average per Weekend
0

<u>May-21</u>
Average Per day
181
Average Per Weekday
158
Average per Weekend
230

We have seen a total of 2,883 more Parkmobile transactions for the month.

Parkmobile Transactions			
	<u>2019/20</u>	<u>2020/21</u>	Variance
July	1362	1380	18
August	1285	1473	188
September	1155	1316	161
October	1347	1291	-56
November	1517	977	-540
December	1258	1026	-232
January	1390	1102	-288
February	1431	976	-455
March	632	1337	705
April	0	1468	1468
May	0	1914	1914
Total	11377	14260	2883

Yankee Doodle Garage

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. For the month, we are at 91% of our pre-covid activity level. Average duration of stay for both weekdays and weekends were about 5 hours.

<u>May-19</u>
Average Per day
51
Average Per Weekday
45
Average per Weekend
68

<u>May-20</u>
Average Per day
0
Average Per Weekday
0
Average per Weekend
0

<u>May-21</u>
Average Per day
47
Average Per Weekday
41
Average per Weekend
58

Transient Activity May 2021 Vs May 2020

Main Street Lot

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed an increase when compared to 2019. For the month, we are at 103% of our pre-covid activity level. The average duration of stay for the parking lot was 2.5 hours both on weekdays and weekends.

<u>May-19</u>
Average Per day
116
Average Per Weekday
106
Average per Weekend
143

<u>May-20</u>
Average Per day
0
Average Per Weekday
0
Average per Weekend
0

<u>May-21</u>
Average Per day
120
Average Per Weekday
113
Average per Weekend
134

Wall Street Lot

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed increased activity when compared to 2019. For the month, we are at 186% of our pre-covid activity level. Average duration of stay at the parking lot was 2.5hours for weekdays as well as weekends.

<u>May-19</u>
Average Per day
44
Average Per Weekday
44
Average per Weekend
44

<u>May-20</u>
Average Per day
0
Average Per Weekday
0
Average per Weekend
0

<u>May-21</u>
Average Per day
82
Average Per Weekday
81
Average per Weekend
83

Liberty Square Lot

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. For the month, we are at 74% of our pre-covid activity level. Average duration of stay at the parking lot was 2 hours.

<u>May-19</u>
Average Per day
114
Average Per Weekday
103
Average per Weekend
145

<u>May-20</u>
Average Per day
0
Average Per Weekday
0
Average per Weekend
0

<u>May-21</u>
Average Per day
84
Average Per Weekday
71
Average per Weekend
111

Transient Activity May 2021 Vs May 2020

On-Street Parking

- On-street parking activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. For the month, we are at 100% of our pre-covid activity level. The decreased on-street activity due to loss of parking spaces for outdoor dining is offset by the on-street meters in the uptown area.

Locations	May-21	May-20	May-19
Ann St.	654	0	640
Berkeley St.	51	0	33
Haviland St.	2949	0	3540
Madison St.	180	0	147
Maple St.	354	0	247
Marshall St.	386	0	417
Merwin St	638	0	489
Monroe St.	47	0	416
N. Main St.	6567	0	8937
N. Water St.	3082	0	3038
Orchard St	2441	0	1965
Quincy st.	0	0	0
S. Main St.	5865	0	6771
W. Washington St.	2000	0	2252
Washington St.	2	0	6819
West Ave	2698	0	1246
Uptown St.	9189	0	0
Grand Total	37103	0	36957

July – May

Transient Activity Report

Year-to-date Transient Activity Report

The below analysis compares 11 months (July – May) aggregate transient activity for the 2020/21 and 2019/20 fiscal years. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano.

SNRR Parking Garage:

Eleven months aggregate data showed decreased transient activity in 2020/21 when compared to 2019/20 at the SNRR Garage. The decrease is related to COVID-19 which started mid-March. The location was in an upward trend before COVID-19 pandemic. Over eleven-month period, there were 31,454 less transactions for the current year compared to same time frame last year.

July - May Aggregate 2019/20
Average Per day
106
Average Per Weekday
125
Average per Weekend
58

July - May Aggregate 2020/21
Average Per day
13
Average Per Weekday
14
Average per Weekend
10

SNRR Parking Lot:

The SNRR Parking Lot activity has decreased for the period compared to same time last year. This is due to COVID-19 pandemic. Over eleven-month period, we have seen a total of 25,347 less transactions in 2020/21 when compared to 2019/20.

July - May Aggregate 2019/20
Average Per day
88
Average Per Weekday
110
Average per Weekend
32

July - May Aggregate 2020/21
Average Per day
13
Average Per Weekday
15
Average per Weekend
6

Maritime Parking Garage:

Maritime Parking Garage has seen decreased activity due to COVID-19 pandemic. Over eleven-month period, the Maritime Parking garage has seen 22,869 less transactions when compared to same time frame last year.

July - May Aggregate 2019/20
Average Per day
363
Average Per Weekday
305
Average per Weekend
509

July - May Aggregate 2020/21
Average Per day
296
Average Per Weekday
224
Average per Weekend
476

Year-to-date Transient Activity Report

Webster Parking Lot:

When comparing eleven months aggregate data for 2020/21 with 2019/20, the Webster parking lot has seen decreased activity in 2020/21. This is due to COVID19 pandemic coupled with full closure of the bowtie cinema. Over eleven-month period, there were 83,279 less transactions in 2020/21 when compared to 2019/20.

July - May Aggregate 2019/20
Average Per day
389
Average Per Weekday
333
Average per Weekend
530

July - May Aggregate 2020/21
Average Per day
142
Average Per Weekday
121
Average per Weekend
194

Haviland Lot

Eleven months aggregate data showed an increased activity in 2020/21 at the Haviland Lot. This is due to increased night and weekend activity in the area. There were 740 more transactions this year when compared to same time last year.

July - May Aggregate 2019/20
Average Per day
170
Average Per Weekday
149
Average per Weekend
223

July - May Aggregate 2020/21
Average Per day
173
Average Per Weekday
149
Average per Weekend
231

There were 3,545 more pay by phone transaction in 2020/21 when compared to 2019/20.

Parkmobile Transactions			
	2019/20	2020/21	Variance
July	2117	2061	-56
August	2400	2304	-96
Sept	2109	2118	9
Oct	2191	2115	-76
Nov	2392	1396	-996
Dec	2330	1548	-782
Jan	2395	1811	-584
Feb	2578	1788	-790
Mar	1149	2413	1264
April	0	2546	2546
May	0	3106	3106
Total	19661	23206	3545

Year-to-date Transient Activity Report

North Water Lot

North Water Parking Lot activity in 2020/21 has shown a decrease when compared to 2019/20. This is due to COVID-19 pandemic. Over eleven-month period, the parking lot has seen 1,231 less transactions in 2020/21 when compared to same period in 2019/20.

July - May Aggregate 2019/20	
Average Per day	
141	
Average Per Weekday	
125	
Average per Weekend	
179	

July - May Aggregate 2020/21	
Average Per day	
137	
Average Per Weekday	
115	
Average per Weekend	
192	

There were 2,883 more pay by phone transaction in 2020/21 when compared to 2019/20.

Parkmobile Transactions			
	<u>2019/20</u>	<u>2020/21</u>	<u>Variance</u>
July	1362	1380	18
August	1285	1473	188
Sept	1155	1316	161
Oct	1347	1291	-56
Nov	1517	977	-540
Dec	1258	1026	-232
January	1390	1102	-288
February	1431	976	-455
March	632	1337	705
April	0	1468	1468
May	0	1914	1914
Total	11377	14260	2883

Yankee Doodle Garage

Eleven months aggregate data at the Yankee Doodle Garage showed decreased transient activity in 2020/21 when compared to same time frame in 2019/20. The decrease is due to COVID-19 pandemic. The parking garage has seen 4,188 less transactions in 2020/21 when compared to same time frame in 2019/20.

July - May Aggregate 2019/20	
Average Per day	
41	
Average Per Weekday	
33	
Average per Weekend	
59	

July - May Aggregate 2020/21	
Average Per day	
28	
Average Per Weekday	
28	
Average per Weekend	
31	

Main Street Lot

Eleven months aggregate data showed decreased activity for 2020/21 when compared to same time frame in 2019/20. The decline is due to COVID-19. Over eleven-month period, the parking lot has seen 6,535 less transactions in 2020/21 when compared to same time in 2019/20.

July - May Aggregate 2019/20
Average Per day
100
Average Per Weekday
89
Average per Weekend
125

July - May Aggregate 2020/21
Average Per day
80
Average Per Weekday
77
Average per Weekend
88

Wall Street Lot

Eleven months aggregate data for the Wall Street Lot showed an increased activity in 2020/21 when compared with 2019/20. Over eleven-month period, the parking lot has seen 6,282 more transactions in 2020/21 when compared to same time in 2019/20.

July - May Aggregate 2019/20
Average Per day
52
Average Per Weekday
53
Average per Weekend
48

July - May Aggregate 2020/21
Average Per day
71
Average Per Weekday
73
Average per Weekend
64

Liberty Square Lot

Eleven months aggregate data showed decreased activity for the current year due to COVID-19 pandemic. There was a total of 3,201 less transactions in 2020/21 when compared to 2019/20.

July - May Aggregate 2019/20
Average Per day
86
Average Per Weekday
75
Average per Weekend
112

July - May Aggregate 2020/21
Average Per day
76
Average Per Weekday
66
Average per Weekend
101

Year-to-date Transient Activity Report

On-Street Parking

Eleven months aggregate data for On-Street operation showed decreased activity in 2020/21 when compared to same time frame in 2019/20. This is due to COVID-19 pandemic coupled with the loss of parking spaces on Washington and North Main streets for outdoor dining. There was a total of 38,740 less transaction this year when compared to same time last year.

Year-to-date aggregate (July - May) On-Street Activity			
Sub Area	Aggregate 2020/21	Aggregate 2019/20	Variance
Ann St.	4827	4781	46
Berkeley St.	344	334	10
Haviland St.	26760	27988	(1228)
Madison St.	1971	2275	(304)
Maple St.	2488	2157	331
Marshall St.	3530	3880	(350)
Merwin St	3630	4884	(1254)
Monroe St.	649	2907	(2258)
N. Main St.	63594	70855	(7261)
N. Water St.	26027	25534	493
Orchard St	19132	17669	1463
Quincy St.	10	7	3
S. Main St.	55033	58613	(3580)
W. Washington St.	19798	20040	(242)
Washington Str	94	54393	(54299)
West Ave	23647	20152	3495
Uptown Streets	69269	43074	26195
Grand Total	320803	359543	(38740)

Eleven Months Activity High Light:

Train station facilities (SNRR garage and Lot): – showed 56,771 less transactions. The decrease is due to COVID-19 pandemic.

Maritime Garage: showed 22,869 less transactions. This decrease is due to COVID-19 pandemic coupled with the loss of mall construction parkers.

Webster Lot: showed 83,279 less transactions. The decreased activity is due to decreased attendance at the movie theatre, loss of construction parkers and COVID19 pandemic.

Haviland Lot: showed 740 more transactions. Increased night and weekend activity.

North Water Lot: showed 1,231 less transactions due to COVID-19 pandemic.

Yankee Doodle Garage: showed 4,188 less transactions due to COVID-19 pandemic.

Main Street Parking Lot: showed 6,535 less transactions. The decrease is mainly due to COVID-19 pandemic.

Wall Street Parking Lot: showed 6,282 more transactions.

Liberty Square Lot: showed 3,201 less transactions. The decrease is due to COVID-19 pandemic.

On-Street Parking: showed 38,740 less transactions. This is due to COVID-19 pandemic coupled with loss of parking spaces on Washington street for outdoor dining.

Overall, SONO core business area excluding On-Street parking has seen 166,611 less transactions; when including On-Street parking, the area has seen 205,351 less transactions. When all Norwalk facilities (including SONO and Wall area) are reviewed as one, there were 209,792 less transactions this year compared to last year. Activity was on an upward trend prior to COVID-19.

May 2021

Courtesy Card Report

Summary of courtesy tickets for May 2021		
	May-21	YTD
Number of courtesy card program dates	13	276
Total number of courtesy tickets given	1013	21,311
\$ Value of Additional Meter Time	\$506.50	\$10,655.50
# Violations after Courtesy Time Expired	204	3,671
\$ value of courtesy tickets	\$20,225	\$441,000

May 2021 Courtesy Ticket Program

<u>Courtesy Tickets Tracking</u>				
Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Saturday, May 01, 2021	41	20.5	21	\$500.00
Sunday, May 02, 2021	48	24	11	\$925.00
Monday, May 03, 2021	104	52	14	\$2,250.00
Tuesday, May 04, 2021	86	43	12	\$1,850.00
Wednesday, May 05, 2021	42	21	9	\$825.00
Thursday, May 06, 2021	122	61	25	\$2,425.00
Friday, May 07, 2021	108	54	20	\$2,200.00
Monday, May 10, 2021	101	50.5	21	\$2,000.00
Sunday, May 16, 2021	23	11.5	2	\$525.00
Monday, May 17, 2021	103	51.5	14	\$2,225.00
Wednesday, May 19, 2021	91	45.5	31	\$1,500.00
Monday, May 24, 2021	82	41	10	\$1,800.00
Tuesday, May 25, 2021	62	31	14	\$1,200.00
Total	1013	\$506.50	204	\$20,225.00

July – May

Courtesy Card Tracking Report

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Wednesday, July 01, 2020	54	27	11	\$1,075.00
Thursday, July 02, 2020	47	23.5	9	\$950.00
Monday, July 06, 2020	73	36.5	4	\$1,725.00
Tuesday, July 07, 2020	55	27.5	14	\$1,025.00
Wednesday, July 08, 2020	64	32	16	\$1,200.00
Thursday, July 09, 2020	45	22.5	14	\$775.00
Friday, July 10, 2020	50	25	15	\$875.00
Saturday, July 11, 2020	37	18.5	9	\$700.00
Monday, July 13, 2020	64	32	5	\$1,475.00
Tuesday, July 14, 2020	53	26.5	2	\$1,275.00
Wednesday, July 15, 2020	69	34.5	14	\$1,375.00
Thursday, July 16, 2020	70	35	9	\$1,525.00
Friday, July 17, 2020	75	37.5	15	\$1,500.00
Saturday, July 18, 2020	65	32.5	10	\$1,375.00
Monday, July 20, 2020	68	34	1	\$1,675.00
Tuesday, July 21, 2020	55	27.5	9	\$1,150.00
Wednesday, July 22, 2020	40	20	4	\$900.00
Thursday, July 23, 2020	53	26.5	6	\$1,175.00
Friday, July 24, 2020	68	34	11	\$1,425.00
Saturday, July 25, 2020	52	26	11	\$1,025.00
Sunday, July 26, 2020	4	2	0	\$100.00
Monday, July 27, 2020	76	38	7	\$1,725.00
Tuesday, July 28, 2020	44	22	6	\$950.00
Wednesday, July 29, 2020	68	34	10	\$1,450.00
Thursday, July 30, 2020	52	26	8	\$1,100.00
Friday, July 31, 2020	72	36	11	\$1,525.00
July Total	1473	\$ 736.50	231	\$ 31,050.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Saturday, August 01, 2020	32	16	10	\$550.00
Sunday, August 02, 2020	13	6.5	1	\$300.00
Monday, August 03, 2020	43	21.5	2	\$1,025.00
Tuesday, August 04, 2020	13	6.5	13	\$0.00
Wednesday, August 05, 2020	31	15.5	8	\$575.00
Thursday, August 06, 2020	61	30.5	8	\$1,325.00
Friday, August 07, 2020	56	28	10	\$1,150.00
Saturday, August 08, 2020	82	41	11	\$1,775.00
Sunday, August 09, 2020	12	6	2	\$250.00
Monday, August 10, 2020	62	31	2	\$1,500.00
Tuesday, August 11, 2020	44	22	14	\$750.00
Wednesday, August 12, 2020	57	28.5	11	\$1,150.00
Thursday, August 13, 2020	46	23	11	\$875.00
Friday, August 14, 2020	63	31.5	11	\$1,300.00
Saturday, August 15, 2020	40	20	11	\$725.00
Sunday, August 16, 2020	22	11	0	\$550.00
Monday, August 17, 2020	26	13	0	\$650.00
Tuesday, August 18, 2020	54	27	7	\$1,175.00
Wednesday, August 19, 2020	48	24	9	\$975.00
Thursday, August 20, 2020	65	32.5	11	\$1,350.00
Friday, August 21, 2020	61	30.5	10	\$1,275.00
Saturday, August 22, 2020	38	19	6	\$800.00
Sunday, August 23, 2020	3	1.5	0	\$75.00
Monday, August 24, 2020	57	28.5	9	\$1,200.00
Tuesday, August 25, 2020	54	27	13	\$1,025.00
Wednesday, August 26, 2020	56	28	12	\$1,100.00
Thursday, August 27, 2020	45	22.5	7	\$950.00
Friday, August 28, 2020	56	28	9	\$1,175.00
Saturday, August 29, 2020	75	37.5	17	\$1,450.00
Sunday, August 30, 2020	5	2.5	0	\$125.00
Saturday, August 31, 2019	59	29.5	18	\$1,025.00
August Total	1379	\$ 689.50	253	\$ 28,150.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Tuesday, September 01, 2020	43	21.5	8	\$875.00
Wednesday, September 02, 2020	39	19.5	10	\$725.00
Thursday, September 03, 2020	65	32.5	17	\$1,200.00
Friday, September 04, 2020	68	34	11	\$1,425.00
Saturday, September 05, 2020	31	15.5	8	\$575.00
Tuesday, September 08, 2020	64	32	7	\$1,425.00
Wednesday, September 09, 2020	46	23	10	\$900.00
Thursday, September 10, 2020	92	46	16	\$1,900.00
Friday, September 11, 2020	85	42.5	12	\$1,825.00
Saturday, September 12, 2020	23	11.5	2	\$525.00
Sunday, September 13, 2020	11	5.5	2	\$225.00
Monday, September 14, 2020	63	31.5	6	\$1,425.00
Tuesday, September 15, 2020	91	45.5	15	\$1,900.00
Wednesday, September 16, 2020	107	53.5	17	\$2,250.00
Thursday, September 17, 2020	120	60	32	\$2,200.00
Friday, September 18, 2020	97	48.5	3	\$2,350.00
Saturday, September 19, 2020	59	29.5	0	\$1,475.00
Sunday, September 20, 2020	19	9.5	0	\$475.00
Monday, September 21, 2020	73	36.5	0	\$1,825.00
Tuesday, September 22, 2020	107	53.5	0	\$2,675.00
Wednesday, September 23, 2020	119	59.5	2	\$2,925.00
Thursday, September 24, 2020	179	89.5	7	\$4,300.00
Friday, September 25, 2020	172	86	8	\$4,100.00
Saturday, September 26, 2020	46	23	0	\$1,150.00
Sunday, September 27, 2020	13	6.5	0	\$325.00
Monday, September 28, 2020	71	35.5	0	\$1,775.00
Tuesday, September 29, 2020	111	55.5	0	\$2,775.00
Wednesday, September 30, 2020	107	53.5	6	\$2,525.00
September Total	2121	\$ 1,060.50	199	\$ 48,050.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Thursday, October 01, 2020	162	81	0	\$4,050.00
Friday, October 02, 2020	142	71	0	\$3,550.00
Saturday, October 03, 2020	89	44.5	0	\$2,225.00
Sunday, October 04, 2020	10	5	0	\$250.00
Monday, October 05, 2020	150	75	0	\$3,750.00
Tuesday, October 06, 2020	106	53	0	\$2,650.00
Wednesday, October 07, 2020	116	58	0	\$2,900.00
Thursday, October 08, 2020	117	58.5	0	\$2,925.00
Friday, October 09, 2020	115	57.5	0	\$2,875.00
Saturday, October 10, 2020	25	12.5	0	\$625.00
Monday, October 12, 2020	66	33	0	\$1,650.00
Tuesday, October 13, 2020	101	50.5	0	\$2,525.00
Wednesday, October 14, 2020	148	74	0	\$3,700.00
Thursday, October 15, 2020	155	77.5	0	\$3,875.00
Friday, October 16, 2020	61	30.5	0	\$1,525.00
Saturday, October 17, 2020	80	40	0	\$2,000.00
Sunday, October 18, 2020	34	17	0	\$850.00
Monday, October 19, 2020	114	57	0	\$2,850.00
Tuesday, October 20, 2020	116	58	0	\$2,900.00
Wednesday, October 21, 2020	161	80.5	0	\$4,025.00
Thursday, October 22, 2020	145	72.5	0	\$3,625.00
Friday, October 23, 2020	117	58.5	0	\$2,925.00
Saturday, October 24, 2020	42	21	0	\$1,050.00
Sunday, October 25, 2020	35	17.5	0	\$875.00
Monday, October 26, 2020	185	92.5	0	\$4,625.00
Tuesday, October 27, 2020	205	102.5	0	\$5,125.00
Wednesday, October 28, 2020	142	71	0	\$3,550.00
Thursday, October 29, 2020	52	26	0	\$1,300.00
Friday, October 30, 2020	142	71	0	\$3,550.00
Saturday, October 31, 2020	28	14	0	\$700.00
October Total	3161	\$ 1,580.50	0	\$79,025.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Sunday, November 01, 2020	9	4.5	0	\$225.00
Monday, November 02, 2020	143	71.5	0	\$3,575.00
Tuesday, November 03, 2020	183	91.5	0	\$4,575.00
Wednesday, November 04, 2020	147	73.5	0	\$3,675.00
Thursday, November 05, 2020	158	79	0	\$3,950.00
Friday, November 06, 2020	178	89	0	\$4,450.00
Saturday, November 07, 2020	64	32	0	\$1,600.00
Sunday, November 08, 2020	43	21.5	0	\$1,075.00
Monday, November 09, 2020	152	76	0	\$3,800.00
Tuesday, November 10, 2020	199	99.5	0	\$4,975.00
Wednesday, November 11, 2020	26	13	0	\$650.00
Thursday, November 12, 2020	135	67.5	0	\$3,375.00
Friday, November 13, 2020	200	100	0	\$5,000.00
Saturday, November 14, 2020	106	53	0	\$2,650.00
Sunday, November 15, 2020	45	22.5	0	\$1,125.00
Monday, November 16, 2020	177	88.5	0	\$4,425.00
Tuesday, November 17, 2020	165	82.5	0	\$4,125.00
Wednesday, November 18, 2020	119	59.5	0	\$2,975.00
Thursday, November 19, 2020	152	76	0	\$3,800.00
Friday, November 20, 2020	183	91.5	0	\$4,575.00
Saturday, November 21, 2020	83	41.5	0	\$2,075.00
Sunday, November 22, 2020	44	22	0	\$1,100.00
Monday, November 23, 2020	95	47.5	0	\$2,375.00
Tuesday, November 24, 2020	165	82.5	0	\$4,125.00
Wednesday, November 25, 2020	108	54	0	\$2,700.00
Friday, November 27, 2020	63	31.5	0	\$1,575.00
Saturday, November 28, 2020	97	48.5	0	\$2,425.00
Sunday, November 29, 2020	40	20	0	\$1,000.00
Monday, November 30, 2020	61	30.5	0	\$1,525.00
November Total	3340	\$ 1,670.00	0	\$83,500.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Tuesday, December 01, 2020	105	52.5	4	\$2,525.00
Wednesday, December 02, 2020	84	42	0	\$2,100.00
Thursday, December 03, 2020	118	59	2	\$2,900.00
Friday, December 04, 2020	64	32	2	\$1,550.00
Saturday, December 05, 2020	57	28.5	0	\$1,425.00
Sunday, December 06, 2020	85	42.5	0	\$2,125.00
Monday, December 07, 2020	87	43.5	39	\$1,200.00
Tuesday, December 08, 2020	110	55	65	\$1,125.00
Wednesday, December 09, 2020	119	59.5	56	\$1,575.00
Thursday, December 10, 2020	99	49.5	41	\$1,450.00
Friday, December 11, 2020	97	48.5	41	\$1,400.00
Saturday, December 12, 2020	95	47.5	7	\$2,200.00
Sunday, December 13, 2020	41	20.5	37	\$100.00
Monday, December 14, 2020	91	45.5	33	\$1,450.00
Tuesday, December 15, 2020	131	65.5	52	\$1,975.00
Wednesday, December 16, 2020	37	18.5	4	\$825.00
Thursday, December 17, 2020	7	3.5	4	\$75.00
Friday, December 18, 2020	60	30	25	\$875.00
Saturday, December 19, 2020	30	15	15	\$375.00
Sunday, December 20, 2020	43	21.5	13	\$750.00
Monday, December 21, 2020	88	44	27	\$1,525.00
Tuesday, December 22, 2020	104	52	36	\$1,700.00
Wednesday, December 23, 2020	63	31.5	23	\$1,000.00
Thursday, December 24, 2020	50	25	15	\$875.00
Saturday, December 26, 2020	74	37	13	\$1,525.00
Sunday, December 27, 2020	33	16.5	0	\$825.00
Monday, December 28, 2020	84	42	27	\$1,425.00
Tuesday, December 29, 2020	84	42	41	\$1,075.00
Wednesday, December 30, 2020	106	53	31	\$1,875.00
Thursday, December 31, 2020	76	38	14	\$1,550.00
December Total	2322	\$ 1,161.00	667	\$41,375.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Saturday, January 02, 2021	72	36	15	\$1,425.00
Sunday, January 03, 2021	13	6.5	0	\$325.00
Monday, January 04, 2021	51	25.5	22	\$725.00
Tuesday, January 05, 2021	51	25.5	31	\$500.00
Wednesday, January 06, 2021	65	32.5	29	\$900.00
Thursday, January 07, 2021	131	65.5	51	\$2,000.00
Friday, January 08, 2021	116	58	41	\$1,875.00
Saturday, January 09, 2021	86	43	17	\$1,725.00
Sunday, January 10, 2021	45	22.5	14	\$775.00
Monday, January 11, 2021	97	48.5	53	\$1,100.00
Tuesday, January 12, 2021	133	66.5	48	\$2,125.00
Wednesday, January 13, 2021	90	45	41	\$1,225.00
Thursday, January 14, 2021	110	55	57	\$1,325.00
Friday, January 15, 2021	89	44.5	43	\$1,150.00
Saturday, January 16, 2021	82	41	18	\$1,600.00
Sunday, January 17, 2021	32	16	1	\$775.00
Monday, January 18, 2021	30	15	19	\$275.00
Tuesday, January 19, 2021	49	24.5	21	\$700.00
Wednesday, January 20, 2021	60	30	22	\$950.00
Thursday, January 21, 2021	73	36.5	35	\$950.00
Friday, January 22, 2021	82	41	32	\$1,250.00
Saturday, January 23, 2021	56	28	13	\$1,075.00
Sunday, January 24, 2021	49	24.5	1	\$1,200.00
Monday, January 25, 2021	34	17	25	\$225.00
Tuesday, January 26, 2021	49	24.5	20	\$725.00
Wednesday, January 27, 2021	90	45	35	\$1,375.00
Thursday, January 28, 2021	84	42	39	\$1,125.00
Friday, January 29, 2021	71	35.5	35	\$900.00
Saturday, January 30, 2021	41	20.5	11	\$750.00
Sunday, January 31, 2021	34	17	1	\$825.00
January Total	2065	\$ 1,032.50	790	\$31,875.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Tuesday, February 02, 2021	20	10	9	\$275.00
Wednesday, February 03, 2021	49	24.5	12	\$925.00
Thursday, February 04, 2021	69	34.5	30	\$975.00
Friday, February 05, 2021	67	33.5	32	\$875.00
Saturday, February 06, 2021	65	32.5	24	\$1,025.00
Monday, February 08, 2021	44	22	18	\$650.00
Tuesday, February 09, 2021	77	38.5	37	\$1,000.00
Wednesday, February 10, 2021	90	45	30	\$1,500.00
Thursday, February 11, 2021	85	42.5	47	\$950.00
Friday, February 12, 2021	89	44.5	51	\$950.00
Saturday, February 13, 2021	47	23.5	8	\$975.00
Sunday, February 14, 2021	37	18.5	0	\$925.00
Monday, February 15, 2021	31	15.5	6	\$625.00
Tuesday, February 16, 2021	80	40	28	\$1,300.00
Wednesday, February 17, 2021	77	38.5	30	\$1,175.00
Thursday, February 18, 2021	8	4	0	\$200.00
Friday, February 19, 2021	17	8.5	4	\$325.00
Saturday, February 20, 2021	55	27.5	20	\$875.00
Sunday, February 21, 2021	33	16.5	0	\$825.00
Monday, February 22, 2021	49	24.5	19	\$750.00
Tuesday, February 23, 2021	78	39	33	\$1,125.00
Wednesday, February 24, 2021	95	47.5	23	\$1,800.00
Thursday, February 25, 2021	113	56.5	30	\$2,075.00
Friday, February 26, 2021	89	44.5	53	\$900.00
Saturday, February 27, 2021	48	24	25	\$575.00
Sunday, February 28, 2021	39	19.5	7	\$800.00
February Total	1551	\$ 775.50	576	\$24,375.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Monday, March 01, 2021	58	29	10	\$1,200.00
Tuesday, March 02, 2021	101	50.5	35	\$1,650.00
Wednesday, March 03, 2021	138	69	25	\$2,825.00
Thursday, March 04, 2021	129	64.5	38	\$2,275.00
Friday, March 05, 2021	137	68.5	31	\$2,650.00
Saturday, March 06, 2021	33	16.5	12	\$525.00
Sunday, March 07, 2021	31	15.5	1	\$750.00
Monday, March 08, 2021	117	58.5	26	\$2,275.00
Tuesday, March 09, 2021	120	60	30	\$2,250.00
Wednesday, March 10, 2021	115	57.5	28	\$2,175.00
Friday, March 12, 2021	105	52.5	42	\$1,575.00
Sunday, March 14, 2021	39	19.5	0	\$975.00
Monday, March 15, 2021	68	34	19	\$1,225.00
Wednesday, March 17, 2021	94	47	36	\$1,450.00
Friday, March 19, 2021	100	50	34	\$1,650.00
Sunday, March 21, 2021	41	20.5	8	\$825.00
Monday, March 22, 2021	117	58.5	27	\$2,250.00
Friday, March 26, 2021	116	58	31	\$2,125.00
Sunday, March 28, 2021	44	22	12	\$800.00
Monday, March 29, 2021	119	59.5	35	\$2,100.00
March Total	1822	\$ 911.00	480	\$33,550.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Friday, April 02, 2021	125	62.5	45	\$2,000.00
Sunday, April 04, 2021	45	22.5	9	\$900.00
Monday, April 05, 2021	111	55.5	25	\$2,150.00
Wednesday, April 07, 2021	120	60	38	\$2,050.00
Sunday, April 11, 2021	31	15.5	3	\$700.00
Monday, April 12, 2021	114	57	26	\$2,200.00
Wednesday, April 14, 2021	102	51	27	\$1,875.00
Sunday, April 18, 2021	43	21.5	10	\$825.00
Monday, April 19, 2021	96	48	28	\$1,700.00
Wednesday, April 21, 2021	91	45.5	20	\$1,775.00
Sunday, April 25, 2021	31	15.5	12	\$475.00
Monday, April 26, 2021	52	26	5	\$1,175.00
Wednesday, April 28, 2021	103	51.5	23	\$2,000.00
April Total	1064	\$ 532.00	271	\$19,825.00
Saturday, May 01, 2021	41	20.5	21	\$500.00
Sunday, May 02, 2021	48	24	11	\$925.00
Monday, May 03, 2021	104	52	14	\$2,250.00
Tuesday, May 04, 2021	86	43	12	\$1,850.00
Wednesday, May 05, 2021	42	21	9	\$825.00
Thursday, May 06, 2021	122	61	25	\$2,425.00
Friday, May 07, 2021	108	54	20	\$2,200.00
Monday, May 10, 2021	101	50.5	21	\$2,000.00
Sunday, May 16, 2021	23	11.5	2	\$525.00
Monday, May 17, 2021	103	51.5	14	\$2,225.00
Wednesday, May 19, 2021	91	45.5	31	\$1,500.00
Monday, May 24, 2021	82	41	10	\$1,800.00
Tuesday, May 25, 2021	62	31	14	\$1,200.00
May Total	1013	\$ 506.50	204	\$20,225.00
Grand Total	21311	\$10,656	3,671	\$441,000

July – May

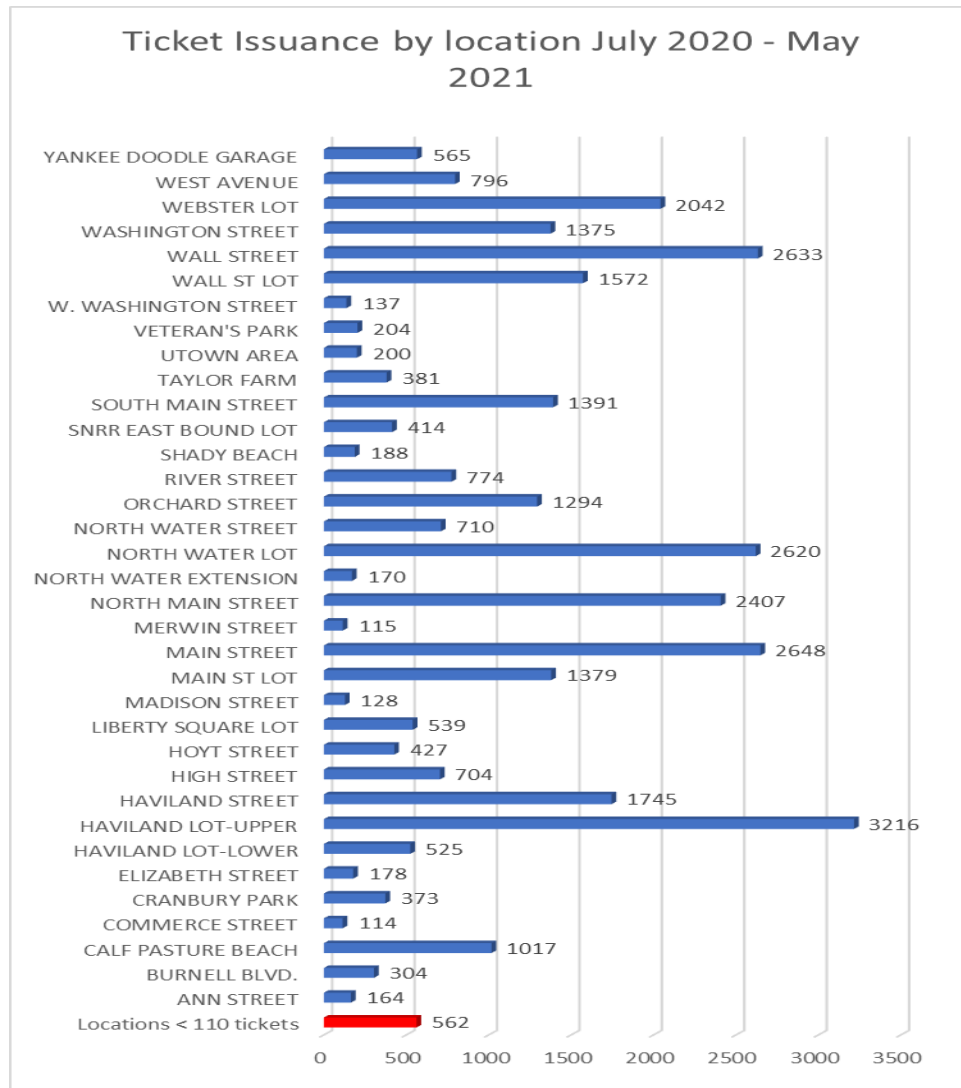
Ticket Issuance Report

Ticket Issuance Report July 2020 – May 2021

There were total of 34,011 tickets issued in Norwalk in the past 11 months (July 1st, 2020 through May 31st, 2021). Below is the breakdown of the type of violations:

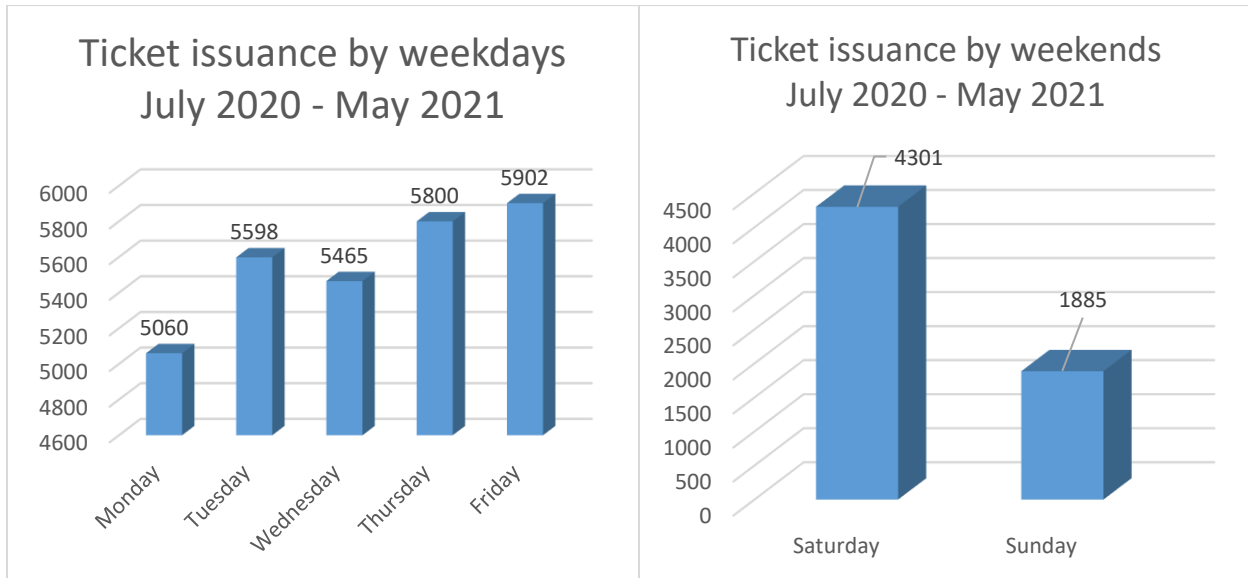
- 62.1% of tickets issued was for courtesy warnings.
- 27% of the tickets issued was for expired meter and time limit violation.
- 4.5% of tickets issued was for beach parking violations.
- 3.3% of tickets issued was for parking without valid permit.
- The rest of the 3.1% was for no parking, occupying two spaces, parking in a handicap space, daily parking at SNRR and ENRR and the likes.

The graph below shows the total tickets issued in Norwalk broken down by Streets/locations. Please note that streets/locations with less than 110 tickets in the past 11 months are condensed into one column, and it is highlighted in red in the graph.

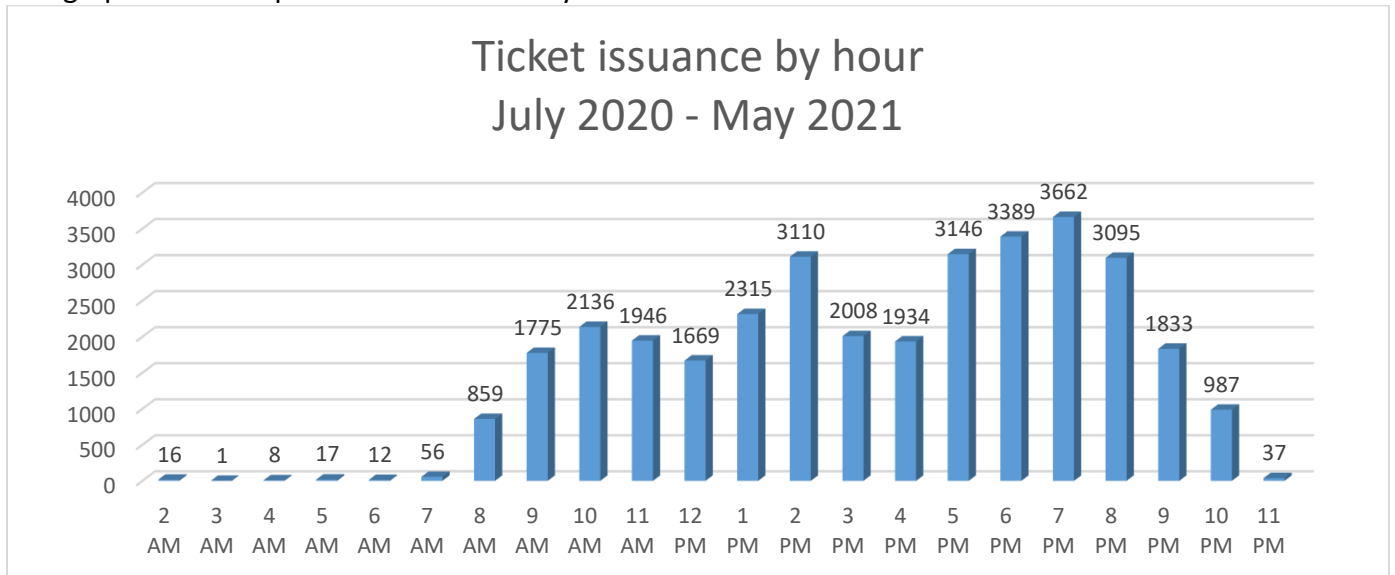


Ticket Issuance Report July 2020 – May 2021

We have further analyzed total tickets issued by hours and days. Of the total tickets issued, 82% of the tickets were issued during weekdays and 18% were issued on weekends. Breaking it down further into by hours, 62% of the tickets were issued during the daytime (5am – 5:59pm) while 38% of the tickets were issued during the evening hours (6pm – 4:59am). The graphs below show ticket issuance by weekdays and weekends.

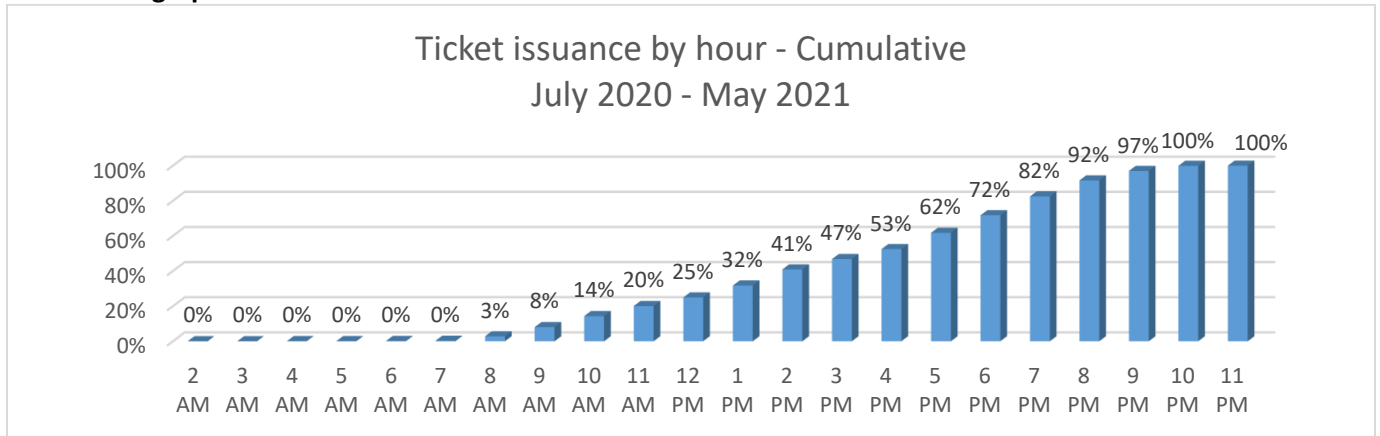


The graphs below explain ticket issuance by hours.



Ticket Issuance Report July 2020 – May 2021

Cumulative graph:



As we can see from the above analysis, majority of the tickets were issued for Expired Meter and Time Limit Violations. To better understand this, we have further analyzed Expired Meter and Time Limit violations separately below.

Expired meter and Time Limit violations make up 9,166 (27%) of the total tickets issued in Norwalk. Out of the total of 9,166 Expired meter/time limit violation tickets issued, 64.1% of the tickets were issued in SONO area, 26.8% were issued in Uptown area, 1.9% were issued in East Norwalk area and 7.2% were in SONO/Wall corridor area.

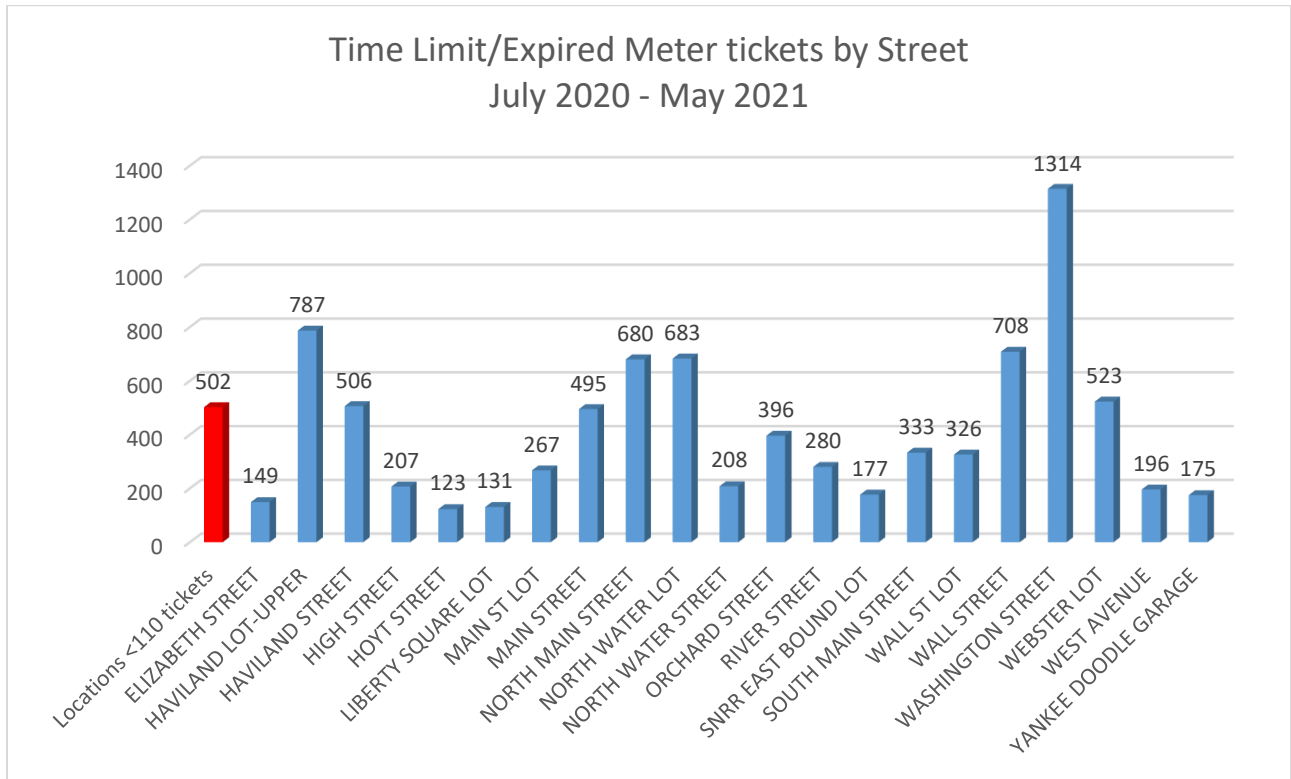
Area	# Tickets	Percentage
SONO Area Streets	3452	37.7%
SONO Area Off Streets	2423	26.4%
Uptown Streets	1693	18.5%
Uptown Area off Streets	768	8.4%
East Norwalk	172	1.9%
SONO/Wall Corridor	658	7.2%
Grand Total	9166	

In the time frame analyzed, there were a total of 51 locations where time limit and expired meter violation tickets were issued. These locations include the different on-street and off-street parking spaces. The top 5 locations represent 46% of the total expired and time limit violations. The following are the top 5 locations:

<u>Location</u>	<u># Tickets</u>
WASHINGTON STREET	1314
HAVILAND LOT-UPPER	809
WALL STREET	708
NORTH WATER LOT	683
NORTH MAIN STREET	680
Total	4194

Ticket Issuance Report July 2020 – May 2021

In the graph below, we try to show the areas where Expired and Time Limit violation tickets are issued. We have consolidated locations with less than 110 tickets for the past 11 months into one category, and it is highlighted in red in the graph.



Conclusion:

Same time frame last year, there were a total of 24,387 tickets issued. Comparing it to our current year number of 34,011, this year's ticket issuance is higher by 9,624 tickets; however, 62.1% of total tickets issued this year are courtesy/warning tickets. In the current fiscal year, out of the total of 34,011 tickets issued, 21,311 of the tickets were warning tickets while 7,307 out of the 24,387 of last year tickets were warning.

When we exclude the warning tickets from the actual tickets issued, total tickets issued for the current year is 12,888 and last year was 17,080. This is a 25% decrease in ticket issuance over last year's number. This decrease is due to warning focused enforcement during COVID-19.

New Business

Norwalk Parking Authority / City of Norwalk

Economic & Community Development Marketing Communications Services

June 23, 2021



DORNENBURG | KALLENBACH ADVERTISING

Economic & Community Development Marketing Communications Campaign

MARKETING GOALS

- Create a distinct identity for Norwalk as a great place to explore, dine, shop, play and stay

GROWTH MEASURES

- Campaign engagement (clicks, likes, follows, inquiries, etc.)
- Business and attraction visits, revenue, retention, development
- City revenue (parking, taxes, etc.)
- Employment
- Residents

Website

VisitNorwalk.org

MAINTAIN & UPDATE CONTENT

- ✓ Events Calendar
- ✓ Business Listings
- ✓ Event & Business Promotions
- ✓ Weekly Highlights
- ✓ Site Search
- ✓ Newsletter Sign-Up

ENHANCE & IMPROVE USER EXPERIENCE

with new website now in development

- ✓ Visitor Itineraries
- ✓ Blog Posts
- ✓ Photo & Video Galleries
- ✓ Tagging & Category Navigation
- ✓ ADA Accessibility & Language Translation
- ✓ Visitor Heatmapping & Analytics

Social Media

#VisitNorwalk

CREATING, PROMOTING & MANAGING

- ✓ New photography and video shoots on a seasonal/promotional basis
- ✓ Weekly posting of content on social media, including photo/video capture and post-event exposure
- ✓ Monthly email and text promotions to consumers and businesses
- ✓ Monthly press releases and media outreach
- ✓ Traditional and digital advertising, with media budget to be quoted separately as needs arise
- ✓ Daily/weekly email and phone calls, and monthly/quarterly meetings
- ✓ Ongoing project and budget management, reporting and performance analytics

Business/Parking Support

- Rebranded and expanded existing website: VisitNorwalk.org
 - Business/attraction listings with free special event/promotion opportunities
 - Events
 - Neighborhoods
 - Lodging
 - Apartments
 - Office/business space
- Themed promotions
 - Holiday Shopping Guide
 - [Spring Restaurant Week](#)
- Daily social media posts
 - [Instagram](#) & [Facebook](#)
- Weekly E-newsletters
 - Subscribed “[visitors](#)”
 - Currently listed and prospective [businesses](#)
- Monthly news releases

IMPLEMENTATION:

Market Engagement & Special Projects

Current Market Engagement

- 150 participating Norwalk businesses
 - VisitNorwalk.org listings
 - weekly e-newsletter subscribers
- 550 potential Norwalk businesses
 - weekly e-newsletter subscribers
- 1,000 “visitors”
 - weekly e-newsletter subscribers
- Email open rate 30+ % (industry average is 18.0%)
- Email click rate 5+ % (industry average is 2.6%)
- 1,700 social media followers
 - from 0 in November
 - 2,500+ average weekly impressions
 - Primary engagement demographics: (1) Females 35-44, (2) Females 25-34, (3) Females 45-54



Celebrate some of the best of Norwalk's dining scene!

Participating Norwalk restaurants are serving up special menus at special prices.

Click on the logos below to see each restaurant's special menu.

Dining prices are only available from May 1 through May 7, 2021 for Spring Restaurant Week special menu items. Special prices do not include taxes, beverages or gratuities, and cannot be combined with any other special offers. Reservations are strongly recommended.

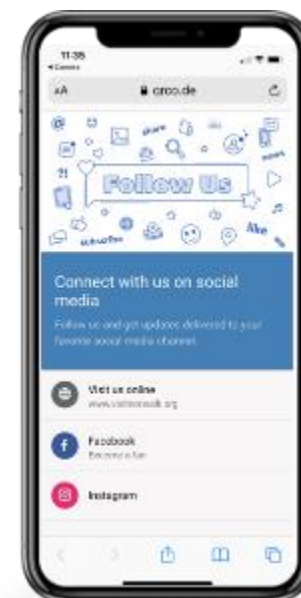


COALS



OSTERIA
ROMANA





WHEELS2U

Want a ride in Norwalk or Westport?
We bring the Wheels2U



Log In

Sign Up

Proudly Operated By
NORWALK
Transit District

Powered By
VIA

WHEELS
2U
NORWALK

Don't Drive, Get a Ride.

We bring the Wheels 2U.

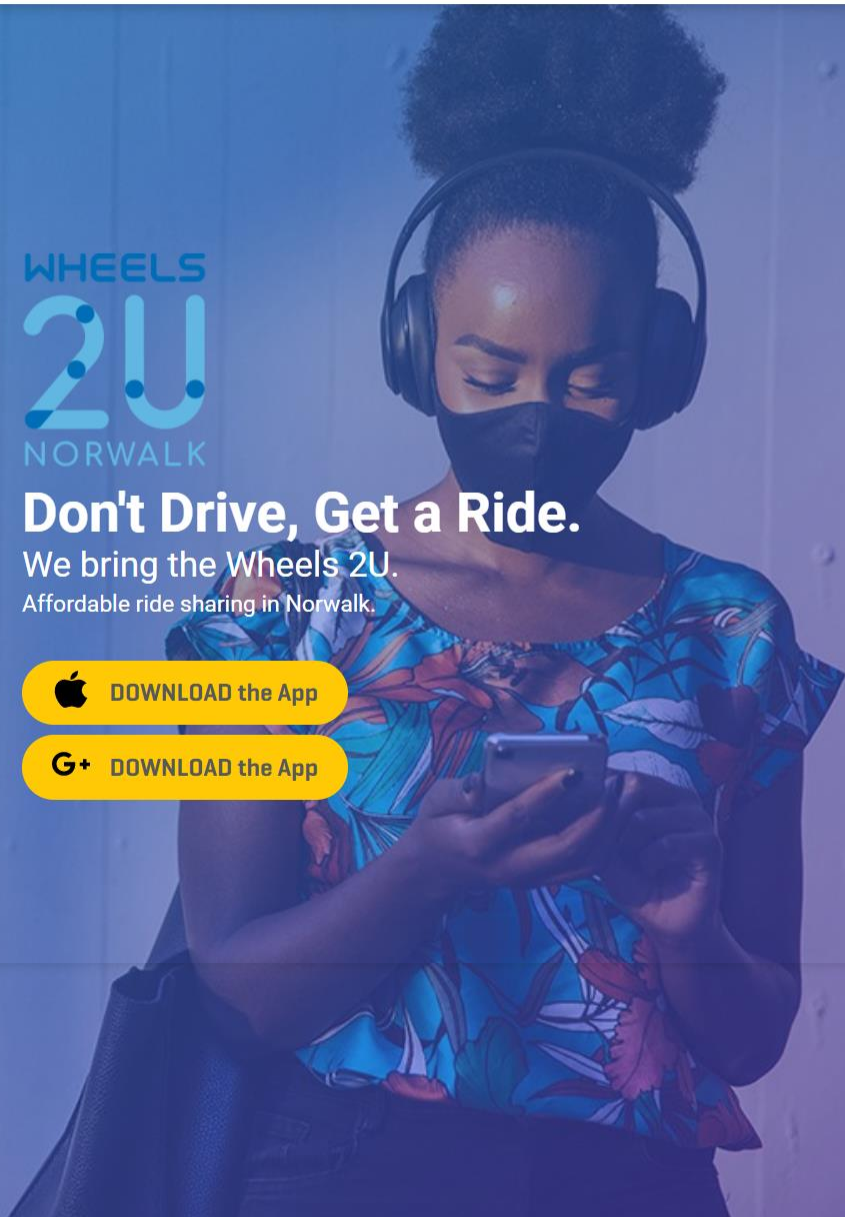
Affordable ride sharing in Norwalk.



DOWNLOAD the App



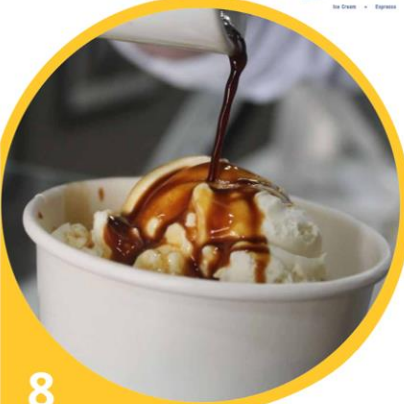
DOWNLOAD the App



SOUTH NORWALK TRAIN STATION POSTER FRAMES

132 WASHINGTON STREET

AFFOGATO
Ice Cream • Espresso



8
Minute
Walk

DINE
SONO

To advertise your SONO business, scan this QR code, or call 203-123-4567 

10 NORTH WATER STREET


The Maritime
Aquarium
AT NORWALK



10
Minute
Walk

PLAY
SONO

To advertise your SONO business, scan this QR code, or call 203-123-4567 

100 NORTH WATER STREET

THE **SONO**
COLLECTION



12
Minute
Walk

SHOP
SONO

To advertise your SONO business, scan this QR code, or call 203-123-4567 