**Wednesday, May 26, 2021**
**6:00 p.m.**
**By Zoom Virtual Video Conference and Tele Conference**

**To allow public access, anyone may access a meeting by telephone, Zoom, and/or the City of Norwalk YouTube channel. Specific instructions and links can be found at www.norwalkct.org/meetings.**

Members of the public can call in and listen to a meeting. They will not be able to speak or see any of the meeting participants. Each meeting will use a unique Meeting/Webinar ID. Please find the information using the link above.

Members of the public who wish to provide "live comments" will need to register in advance and use the Zoom meeting platform. All participants will be muted upon entering the meeting. To speak, click the “raise your hand indicator” and you will called on by the host of the meeting during the public comment section. Please find the information using the link above.

Members of the public who wish to view the meeting, but are not participating, can view a live stream on the City of Norwalk YouTube channel. This stream is delayed by approximately 20 seconds. Please find the information using the link above. The meeting recording and minutes will be posted on the City of Norwalk website within seven (7) days after the meeting.

Members of the public who wish to provide public comment are encouraged to submit those via email in advance of the meeting. For these comments to be read into the record, they should be submitted at least three hours in advance of the meeting start time. Please email Jessica Casey jcasey@norwalkct.org to provide written public comment prior to the meeting.

# AGENDA

1. Public Comment, limited to three minutes each speaker
2. Discussion and action related to minutes from the Parking Authority meeting Wednesday, April 28, 2021
3. Chairman's Report
4. Financial and Operating Report
5. Engineering and Project Report
6. New Business
   a. Authorize the Mayor, Harry W. Rilling to execute an agreement with G.L. Capasso, Inc. for Project 4120/ TMP 2021-2 Exterior Repairs and Improvements at the South Norwalk Railroad Station Parking Garage for a sum not to exceed $446,044.00 (Base Bid), $188,764.00 (Miscellaneous Metal Repair & Painting of Metal Surfaces/Structures - Alternate 1) , $126,675.00 (Cleaning of Exterior Garage - Alternate 2), $24,300.00 (Washed and Cleaning of Windows - Alternate 3), $17,500.00 (Wet Sealing of Storefront Windows - Alternate 4), $ 45,880.00 (Installation of Vertical Expansion Joint Glands - Alternative 5) and $ 85,880.00 (Bird Control - Alternate 6).
      Account No.
      0919—4095-5777-C0303
      0920—4095-5777-C0303
      0921—4095-5777-C0303
   b. Authorize the Chief of Community and Economic Development to execute orders on contract with G.L. Capasso, Inc., for Project 4120/ TMP 2021-2 Exterior Repairs and Improvements at the South Norwalk Railroad Station Parking Garage for an amount not to exceed $ 93,504.30
      Account No.
      0919—4095-5777-C0303
      0920—4095-5777-C0303
      0921—4095-5777-C0303
   c. Authorize the Director of Transportation and Mobility to issue a task order to Desman, Inc. for the oversight and support during construction for Project 4120/ TMP 2021-2 Exterior Repairs and Improvements at the South Norwalk Railroad Station Parking Garage the amount not to exceed $30,000.00.
7. Old Business
   a. Discuss and vote on proposal to engage Desman on providing façade improvements for the Yankee Doodle Garage
   b. Review and agree to accept cell phone changing stations supplied by CTDOT Rail for no cost. (attachments)
   c. Update on PARK Norwalk branding
   d. Update on Wall Street neighborhood bollards (back in angled parking)
   e. Update from LAZ on bids for painting lights and fence at Haviland Deck
   f. Update on bike racks in garages
8. Motion to Adjourn

**Next Parking Authority meeting: Wednesday, June 23, 2021 at 6:00pm**

Members of the public can call in and listen to a meeting. They will not be able to speak or see any of the meeting participants. Each meeting will use a unique Meeting/Webinar ID. Please find the information using the link above.

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Members of the public who wish to provide public comment are encouraged to submit those via e-mail in advance of the meeting. For these comments to be read into the record, they should be submitted at least three hours in advance of the meeting start time. Please email Jessica Vonashek at jvonashek@norwalkct.org to provide written comment prior to the meeting.

# PARKING AUTHORITY
# REGULAR MEETING VIA ZOOM VIRTUAL VIDEOCONFERENCE AND TELECONFERENCE
# APRIL 28, 2021

**ATTENDANCE:** Michael Harden, Chairman
Eric Rains, Vice Chairman
Jud Aley
Tom Vetter

**STAFF** Jessica Vonashek, Chief of Economic and Community Development
James Travers, Director, TMP
Garrett Bolella, Asst. Director, TMP
Vanessa Valadares, DPW Principal Engineer

## CALL TO ORDER

Mr. Harden called the meeting to order at 6:00PM.

## 1. PUBLIC COMMENT

Todd Zabriskie- 14 Main Street

Mr. Zabriskie stated that he owns CT Surgical located at 14 Main Street and noticed that in other parts of town the Parking Authority has allowed some 15 minute parking spaces. He said that his cliental is mostly senior citizens and by having a few 15 minute parking spaces in the Main Street lot would make it a lot easier for them.

## 2. DISCUSSION AND ACTION RELATED TO MINUTES FROM THE PARKING AUTHORITY METING WEDNESDAY, MARCH 24, 2021.

**** MR. ALEY MOVED TO APPROVE THE MINUTES OF THE MARCH MEETING AS SUBMITTED.**
** **MR. RAINS SECONDED THE MOTION.**
**** THE MOTION PASSED UNANIMOUSLY.**

## 3. CHAIRMAN'S REPORT

Mr. Harden said that the Parking Authority is doing a great job with the programs that we have implemented and the way we have been managing the Parking Authority has been going very well and people are happy. He said he pulled a statistic out for the percentage of tickets issued incorrectly and is only 0.15% and the Parking Authority needs to be proud of that and the more we speak positive on how well things are going the better things will go.

## 4. FINANCIAL AND OPERATING REPORT

Mr. Manousos provided an update on the requests that were made at the last meeting and said we are still working on a plan that will be reviewed by staff regarding the vegetable garden and present to the Parking Authority at the next meeting.

Mr. Manousos provided an update on some of the initiatives and said it has been confirmed that the real time communications with the handhelds is working and now just have to have the $5 discount for the same day payments programmed. He also said that the handheld LPR system that was suggested by Mr. Travers has been implemented. Mr. Legesse said that has been live for the past three weeks and has improved the quality of issuing tickets.

Mr. Manousos reported and said there is still an operating loss for the month but is getting better and that the revenues are 40% under budget for the month and 48.5% year to date, but we are beginning to see more activity. He said the expenses are down 16.1% for the month and 29.4% year to date and the significant increase in the debt service was a big contributing loss on the expense side as well as snow removal costs.

Mr. Harden asked if there has been an update from the DOT regarding ridership. Mr. Travers said that the latest update from the DOT is that 21% of ridership has returned and the good news is that it has steadily increased since January.

Mr. Manousos said that 77% of revenues was collected via credit cards and the average transaction for Pay by Cell was $2.47 which is down compared to last month by 35%. He said the number of transactions year to date are down 33% compared to last year and revenue is down 54%

Mr. Manousos reported on the Customer Courtesy program and said there were 20 program days for the month and over 1800 courtesy cards were issued, the value of the additional meter time that was given was over $900, there were 480 violations after the courtesy time had expired and the value of the courtesy cards issued was over $33,000.

## 5. ENGINEERING AND PROJECT REPORT

Ms. Valadares reported and said the bid opening was held yesterday for the calking at the South Norwalk Railroad Station and we received four bids and the results were very competitive. She said that Desmond will be reviewing them and will be on the May Parking Authority agenda for approval.

Ms. Valadares said the water quality improvements at Webster Lot have not yet been put out to bid and we just received the wage rates yesterday and will be finalizing the bid package and are hoping to advertise by next week.

## 6. NEW BUSINESS

a. Discuss and vote- 15 minute parking space redesign

Mr. Harden said there has been a noticeable amount of people that have mistaken the 15 minute parking spaces for regular spaces and vice-versa and have received a violation. He said the parking spaces are currently marked with a small sign and requested options so that the 15 minute parking spaces are clear. Mr. Rains suggested removing the parking meters. Mr. Travers said a lot of the tickets that were issued where through a pay station and not a parking meter. Mr. Aley suggested installing the “old style” meters in those spaces so that it is clear that they are 15 minute parking spaces. Mr. Travers said that he does have some concerns regarding painting the street and rather than installing meters would like to look at installing more paystations which would also help to aid in the enforcement. Mr. Harden said the spaces need to be better identified and asked Mr. Travers would could be done now. Mr. Travers suggested using feather flags as a test. Ms. Casey said we have just spent a lot of time going around the urban core removing the feather flags because they have been overtaking some areas and we had received numerous complaints so we need to be extremely thoughtful and she is concerned about the number of flags that would need to be installed.

Mr. Rains said he does not see the need for this discussion for the few people that have been confused about the spaces and just like any other regulation we are all expected to understand what we are doing and suggested maybe being more relaxed on the forgiveness of a ticket on those spaces. He said the Parking Authority has had many discussions regarding ways to decrease clutter on the street so he does not think feather flags should be installed nor does he think painting the street is an option.

Mr. Harden requested that the Parking Authority continue to think about options and in the interim have relaxed enforcement on the 15 minute parking spaces because clearly there is some confusion.

b. Discuss and vote on phone charging stations

Mr. Travers said when he had toured the train stations he had noticed that they are absent of phone charging stations and that is a service that we have come to expect in most public facilities. He presented some options of phone charging stations and said the cost is approximately $3,500 and suggested engaging the Snyder Group to options regarding branding them. Mr. Harden agreed and said that four stations will be needed. Mr. Rains suggested that instead of installing standalone stations to install USB ports through the station. Mr. Travers said that staff will look into wall mounted options and report back to the Parking Authority.

c. Discussion on parking rates for Liberty Square, and Wall and Washington areas

Mr. Harden said the reason for this item is to discuss changing the parking rates on Washington Street, Liberty Square and Wall and Washington areas to $1.00 because when it was implemented it was under a starting plan and we are now at a place where a decision needs to be made on where the rates should be. Mr. Aley said based on research the most desirable parking should have the higher rate and we have that balance and the Washington Street area is the most desirable in the city, and Wall Street is up and coming but suggested leaving that rate at .50 cents. Mr. Travers said he agrees and that the demand is not yet in the Wall Street area and does not justify a higher rate, and the investment for Liberty Square is also not yet there and suggested increasing the rate at this time and agrees with the fluctuation of rates based on demand. Mr. Aley suggested reducing the rate to $1.00 at the North Water Street lot that is north of the aquarium because it underutilized.

d. Re-brand/Re-logo NPA

Mr. Travers said based on the last meeting we have engaged the Snyder Group to look at a rebranding of the customer facing portion of the Parking Authority to “Park Norwalk” so that when we reemerge from the pandemic want to invite the customers back to a new look.

Mr. Snyder presented three options for the rebranding and fielded questions from the Parking Authority. Mr. Travers said a lot of the conversation was around creating a unique identifier that could stand out on its own. Mr. Aley suggested doing a focus group before a decision is made. Mr. Harden said that Mr. Snyder did a fabulous job on the rebranding options requested that Mr. Snyder send the presentation deck to the members of the Parking Authority for further review.

e. Presentation of snow emergency signage

Mr. Travers presented a versatile sign that can be used in the lots and can be used for events as well as for snow emergencies and would be blank when not in use. He said this will also help to

create a welcoming environment for people to park. Mr. Harden asked if they are used in other communities where he can see an example. Mr. Travers said "yes" there are some in Norwalk on the mast arms as well as in Stamford and in the theatre district in New Haven. Mr. Harden requested that staff present a map of where all the snow emergency are currently and where staff is proposing to install the versatile signs. Mr. Rains also requested the addresses of where they are in New Haven so that the Parking Authority can see.

f. Presentation on Art Exhibit and expansion

Mr. Travers said there are two proposals for River Street and SONO and each of the proposals are similar and the frames will allow the art work to be rotated, and the curating fees are the same at $700 per show. He said they also spoke about engaging the schools as well as Norwalk Community College.

## 7. OLD BUSINESS

a. Presentation Real Time Communications/Ticketing & QR Code

Mr. Manousos said that Mr. Legesse had contacted the vendor regarding the QR code initiative and that it will take six to eight weeks for the vendor to program and will have an updated report at the next meeting.

b. Presentation and discussion- Adjudications update

Mr. Harden asked if there are any updates about resuming the adjudication hearings. Ms. Vonashek said not at this time but there will be a positive update provided at the next meeting.

c. Discuss and Vote- Haviland Painting Quotes

Mr. Legesse said that we have received one quote for the painting of Haviland Deck and are waiting on two additional quotes.

d. Update on the removal of Bollards

Ms. Valadares said one of the reasons the bollards were installed in the Wall Street area was because we need to be sure when the cars back into the parking spaces that the rear of the car is not over the sidewalk, and there was also a concern from the neighborhood association that cars would hit existing trees. She said that another option can be looked into but we need to ensure that the cars do not go over the sidewalk. Mr. Harden said all of the feedback that the Parking Authority has received has been negative and the Parking Authority agrees that they should be removed and suggested the tire stops installed into the parking spaces. Mr. Aley asked if the parking was put back to nose in parking if the safety concerns would be eliminated. Ms. Valadares said tire stops would be used in those spaces. Ms. Vonashek said the goal of is to remove the yellow bollards and it needs to be determined what options are possible to have them removed and maintain safety but alsoParki have them more clean and stream lined. Ms. Valadares

said that DPW and TMP staff will work on some alternative solutions and report back to the Parking Authority at the next meeting and suggested removing a few to start

e. Discuss and approve proposals from Bob Abriola expanding Art in Parking Places to the SONO Train Station and the Yankee Doodle Garage

This was discussed under item 6f of the agenda.

Mr. Aley said that he received a call from a retailer on Wall Street stating that he loves the 15 minute parking but the enforcement is "hit or miss" and asked if the enforcement can be more consistent with the 15 minute parking spaces.

Mr. Aley said there is no parking in front of the coffee shop and luggage store on Wall Street and suggested that at 15 minute or full time parking space be installed.

## 8. MOTION TO ADJOURN

**** MR. VETTER MOVED TO ADJOURN.**
**** MR. RAINS SECONDED THE MOTION.**
**** THE MOTION PASSED UNANIMOUSLY.**

The meeting adjourned at 7:55PM.

Respectfully submitted,

Dilene Byrd

NORWALK PARKING AUTHORITY

# April 2021

# Operations Report

# EXECUTIVE SUMMARY

## Systemwide Parking Activity – April 2021

- **<u>COVID Report</u>** – note that system activity has been significantly impacted since mid-April 2020 due to the spread of COVID and government shutdowns and COVID regulations. Declines in activity and revenue began the last two weeks of April as government shutdowns and increased regulations were put in place. Data since the end of FY2020 reflects:
    - Transient activity significantly down compared to pre-COVID period
    - Given COVID restrictions and shutdowns over the last 12 months, demands & revenue have stabilized following seasonal trends, albeit lower than last year
    - Expansion of the Customer Courtesy Program and back to "normal" program recently
    - Reduced staffing levels
    - Reduced and/or deferred operating expenses
    - Operational changes included cleaning and disinfecting customer touch points (door hardware, handrails, elevator call buttons, parking equipment touch screens, etc.) will continue for the foreseeable future
    - Parking rates went back into effect in June, and data reflects a slower recovery at some locations compared to other locations, especially at the rail line facilities

- Parking revenue is **34.9% under** budget for the month and **47.1% under** budget YTD.

- Total expenses are **18.2% under** budget for the month and **28.3% under** budget YTD.

- Transient revenue is **53.1% under** budget for the month and **66.4% under** budget YTD.

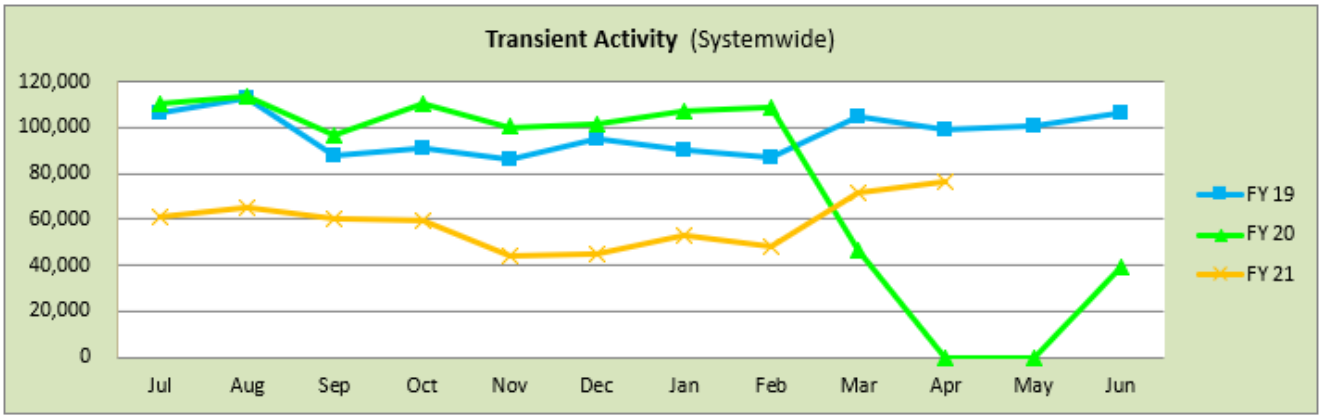
- Total Revenue for the month is **up 6.5%** compared to last month (March) and is **up 1,597%** compared to April of last year.

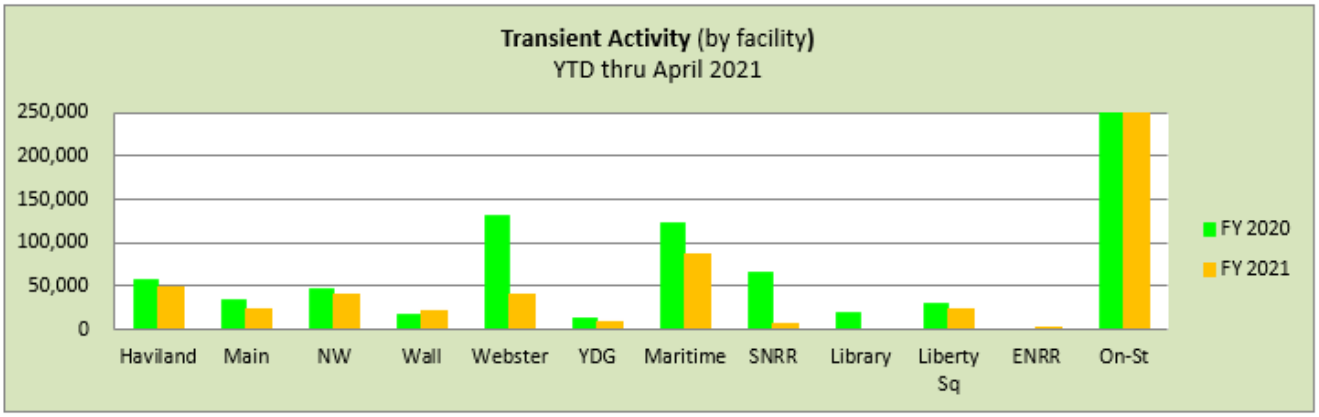
- Transient activity for the month is **up 6.7%** compared to last month (March) and is **n/a%** compared to April of last year. Transient activity YTD is **down 34.9%** compared to last year.

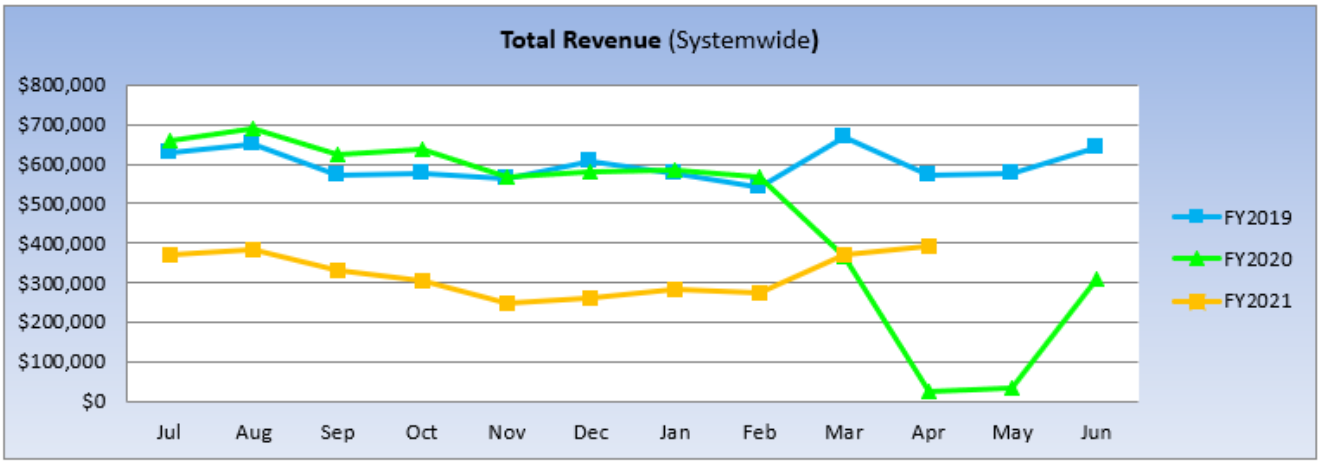
- Permit activity (number of permits sold) is **down 0.3%** compared to last month (March) and **down 20.7%** compared to April of last year. Permit activity YTD is **down 19.0%** compared to last year.

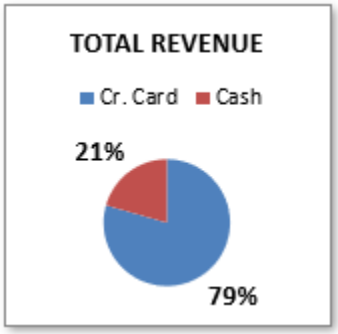
- Permit Revenue is **down 10.2%** compared to last month (March) and **up 29,113%** compared to April of last year. Permit revenue YTD is **down 20.8%** compared to last year.

- **79%** of total revenue collected was through credit card payments.


Transient Activity (Systemwide)
120,000
100,000
80,000
60,000
40,000
20,000
0
Jul
Aug
Sep
Oct
Nov
Dec
Jan
Feb
Mar
Apr
May
Jun
FY 19
FY 20
FY 21

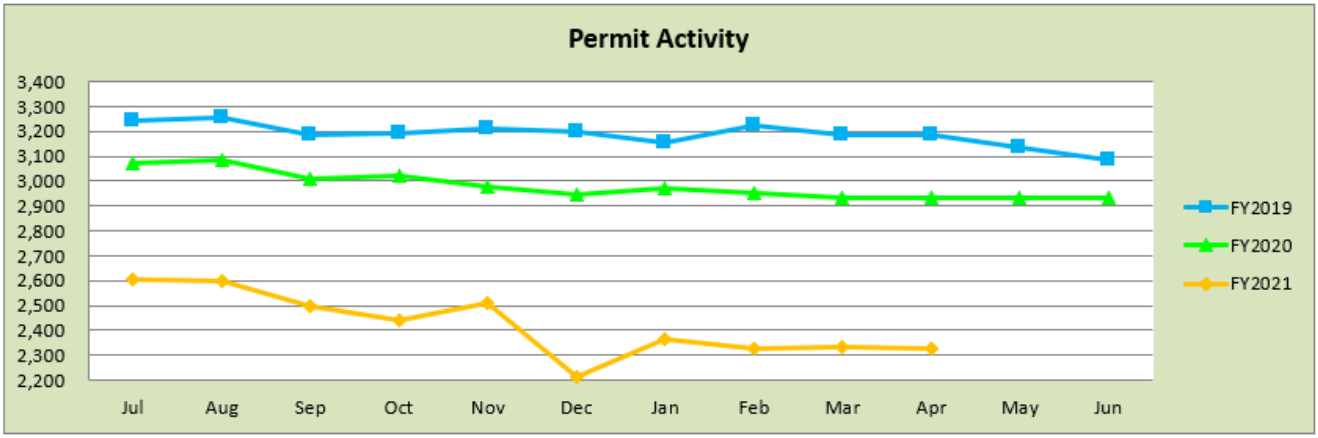

Transient Activity (by facility)
YTD thru April 2021
250,000
200,000
150,000
100,000
50,000
0
Haviland
Main
NW
Wall
Webster
YDG
Maritime
SNRR
Library
Liberty Sq
ENRR
On-St
FY 2020
FY 2021

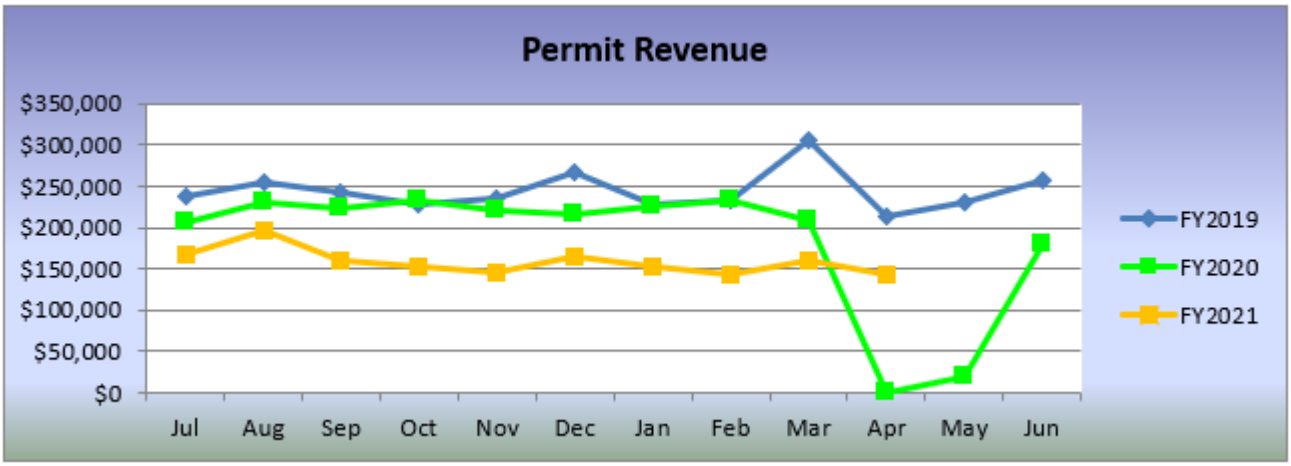

Total Revenue (Systemwide)
$800,000
$700,000
$600,000
$500,000
$400,000
$300,000
$200,000
$100,000
$0
Jul
Aug
Sep
Oct
Nov
Dec
Jan
Feb
Mar
Apr
May
Jun
FY2019
FY2020
FY2021

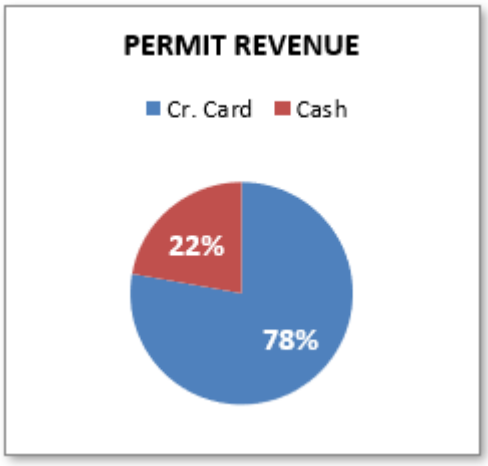

TOTAL REVENUE
Cr. Card
Cash
21%
79%

## Permit Sales

- Compared to last month, April permits are **down 0.3%** and permit revenues are **down 10.2%**.
- YTD compared to last year, permit activity is **down 19.0%** and revenue is **down 20.8%**.
- YTD permit revenue is **34.6% under** budget.
- **78%** of permit revenue was through credit card payments.
- **2,327** permits were sold systemwide. There are 3,591 spaces available for permits and 4,425 total spaces systemwide, including non-metered spaces.

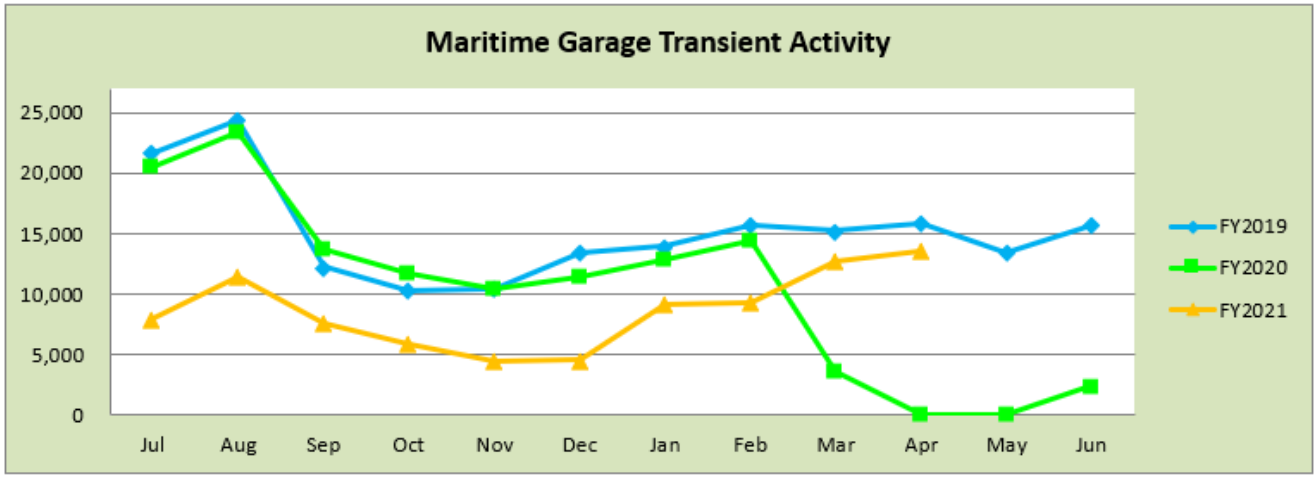


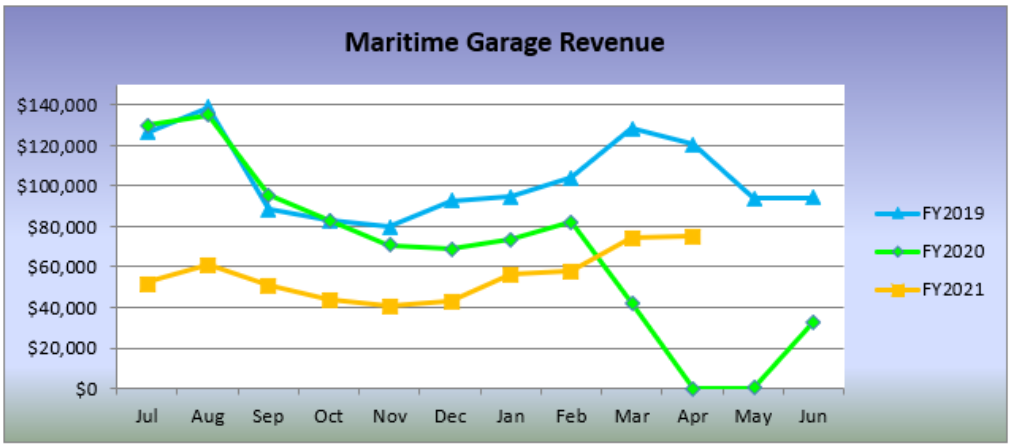



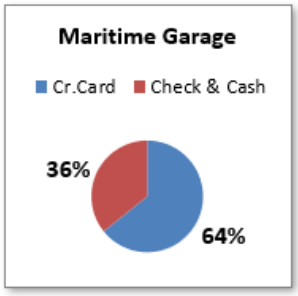



## Maritime Garage

- YTD through April 2021, transient activity was **down 29.1%** and total facility revenue was **down 28.9%** compared to last year.
- For the month of April, transient activity was **up 7.0%** compared to last month and **up n/a%** compared to last April.
- Revenue was **up 0.9 %** compared to last month and **up 71,659%** compared to last April.
- **64%** of revenue collected was through credit card payments.
- There were **490** monthly permits sold out of 755 available spaces.
- Average Transient Transaction = **$3.89** or an Average Stay of 1.9 hours.

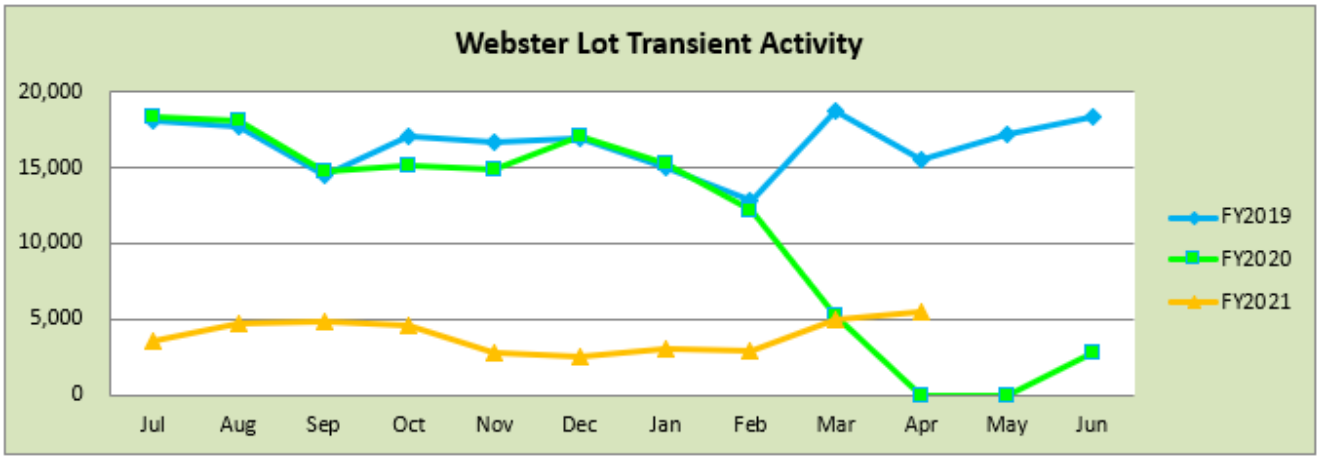


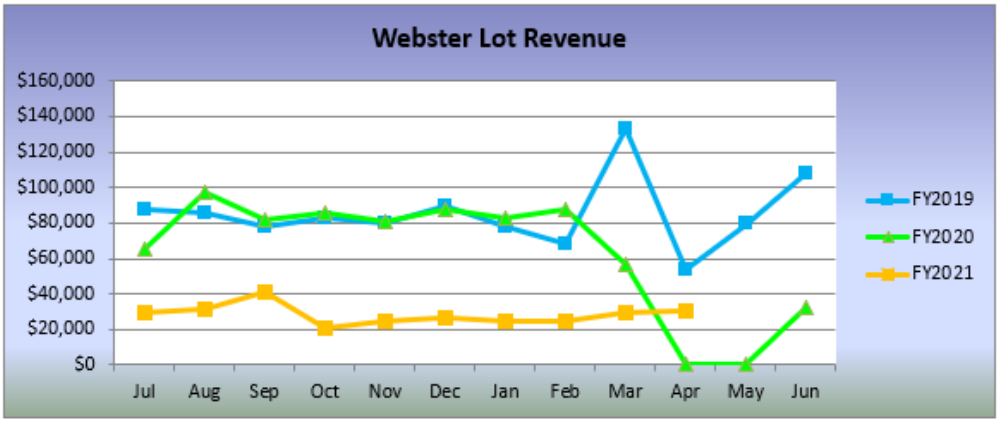



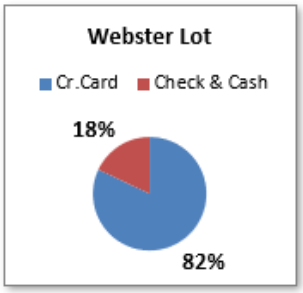



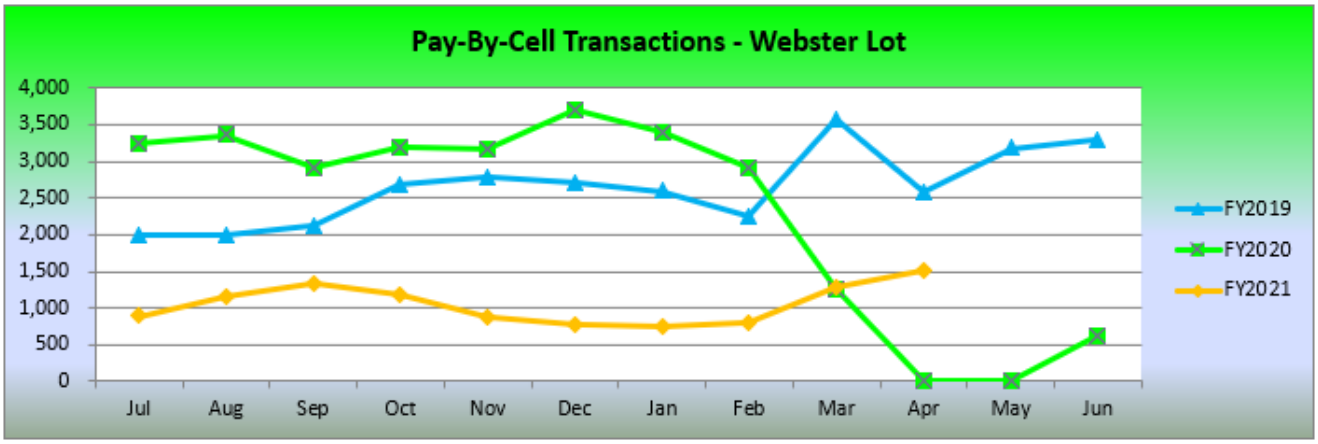
## Webster Lot

- Year-to-date through April 2021, transient activity was **down 69.8%** and revenue was **down 60.9%** compared to last year.
- For the month of April, transient activity was **up 11.1%** compared to last month and **up n/a%** compared to last April.
- Revenue was **up 0.6%** compared to last month and **up 20,065%** compared to last April.
- **82%** of revenue collected was through credit card payments.
- There were **450** monthly permits sold out of 600 available spaces.
- In April, the average PBC transaction was **$2.20** or an Average Stay of **2.2** hours.
- Average Transient Transaction = **$2.53** or an Average Stay of **2.5** hours.



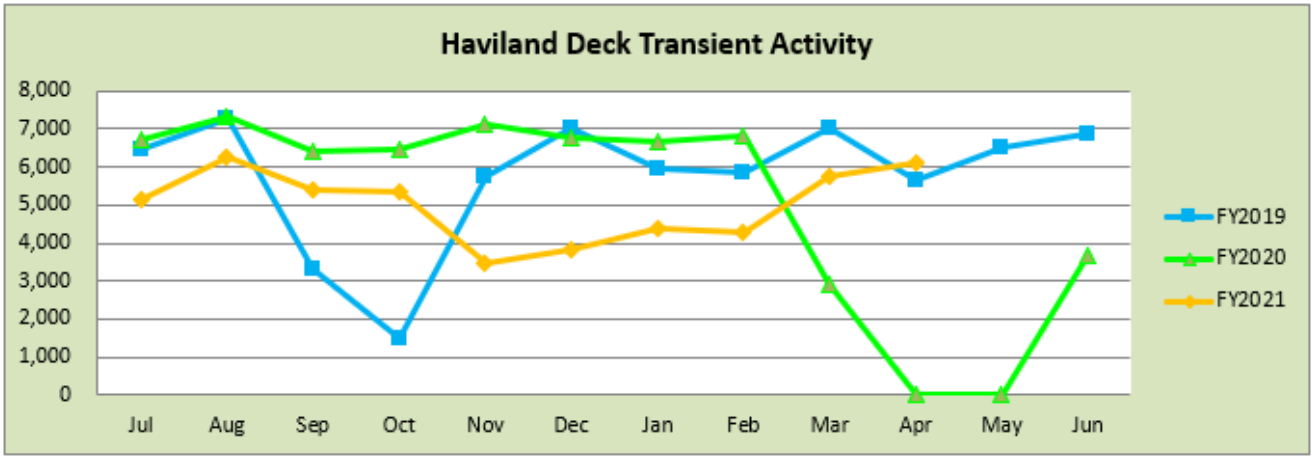



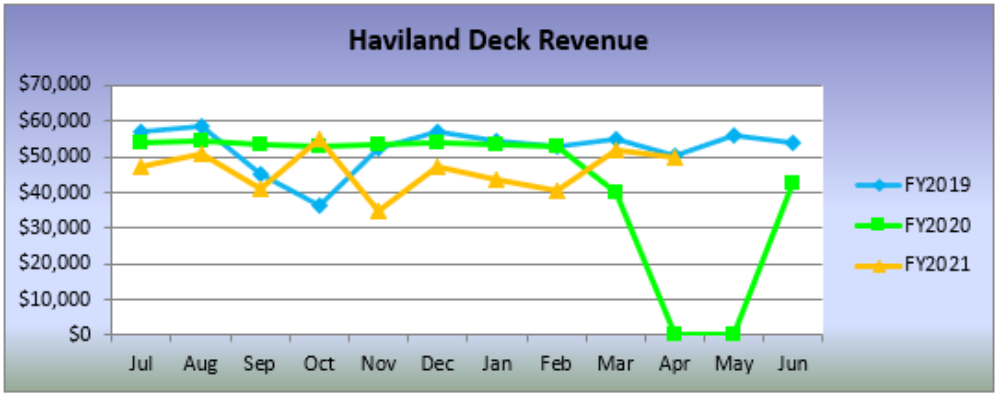



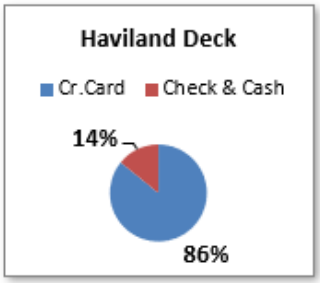



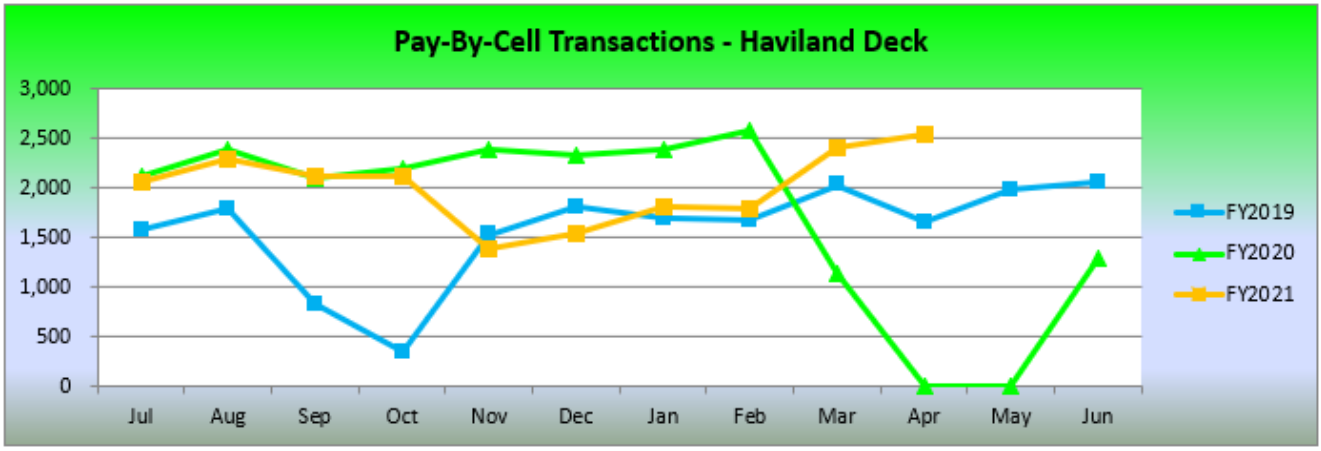
## Haviland Deck

- YTD through April 2021, transient activity was **down 12.7%** and revenue was **down 1.3%** compared to last year.
- For the month of April, transient activity was **up 6.5%** compared to last month and **up n/a%** compared to last April.
- Revenue was **down 3.5%** compared to last month and **up 300,207%** compared to last April.
- **85%** of revenue collected was through credit card payments.
- There were **398** monthly permits sold out of 279 available spaces.
- In April, the average PBC transaction was **$3.72** or an Average Stay of **2.5** hours.
- Average Transient Transaction = **$3.52** or an Average Stay of **2.3** hours.



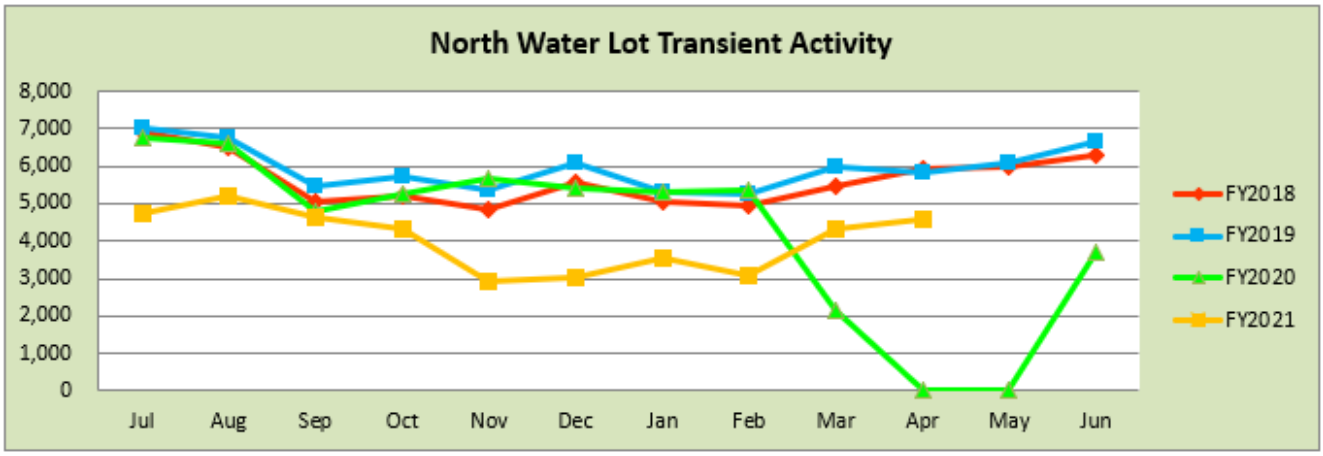



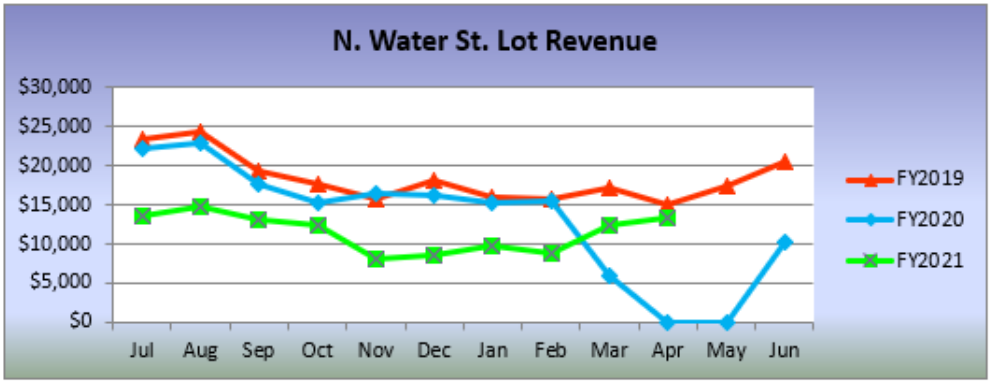



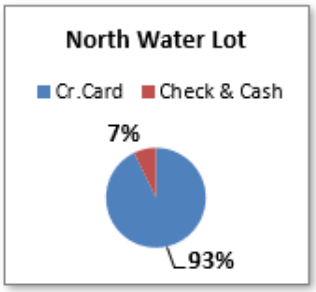



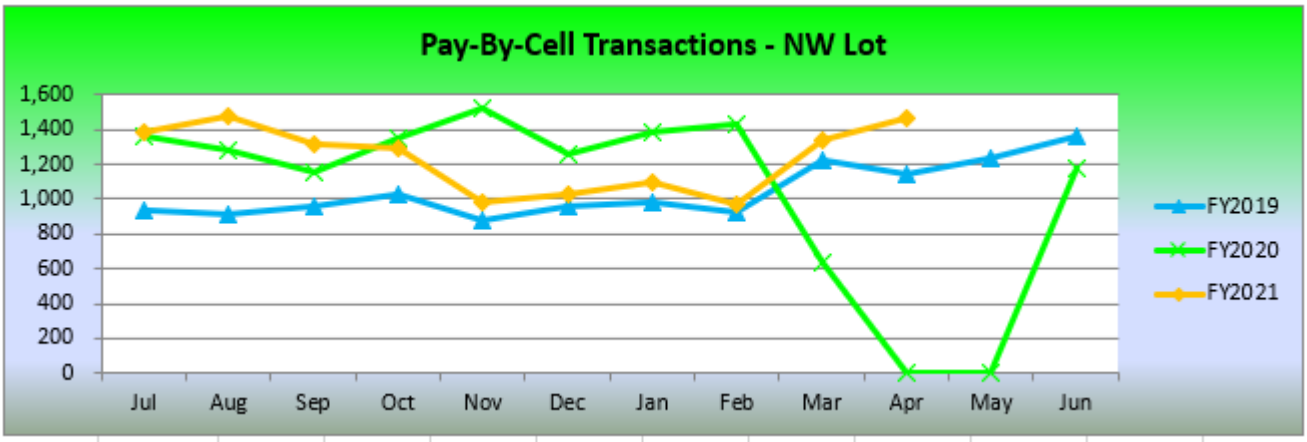
## North Water Street

- YTD through April 2021, transient activity was **down 14.6%** and revenue was **down 22.3%** compared to last year.
- For the month of April, transient activity was **up 5.9%** compared to last month and **up n/a%** compared to last April.
- Revenue was **up 7.4%** compared to last month and **up n/a%** compared to last April.
- **93%** of revenue collected was through credit card payments.
- This is a transient lot only. No monthly permits are sold.
- Activity at this lot correlates in part to activity at the Maritime Aquarium during the day and restaurant/bar activity at night and weekends.
- In April, the average PBC transaction was **$2.86** or an Average Stay of **1.9** hours.
- Average Transient Transaction = **$3.13** or an Average Stay of **2.1** hours.



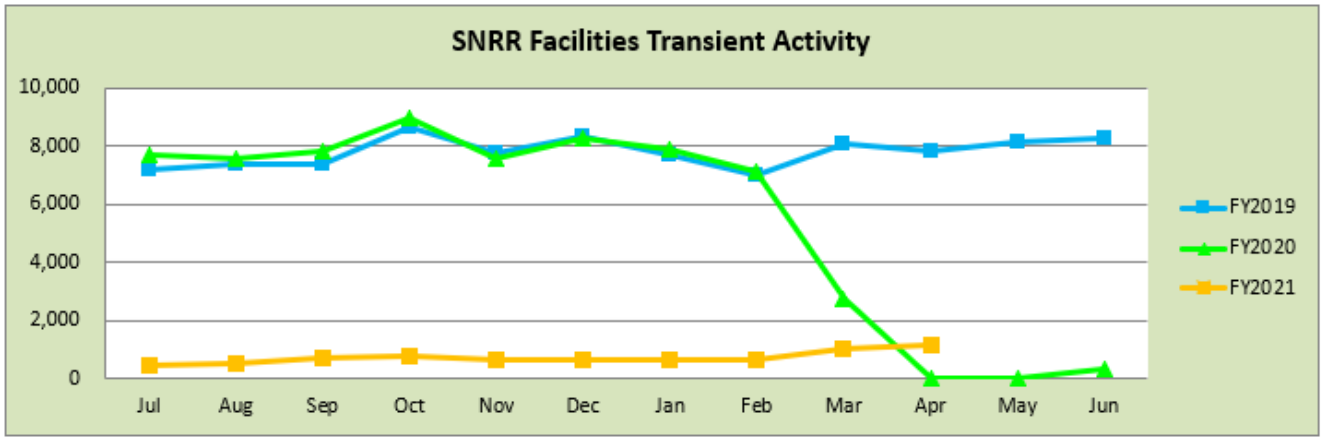



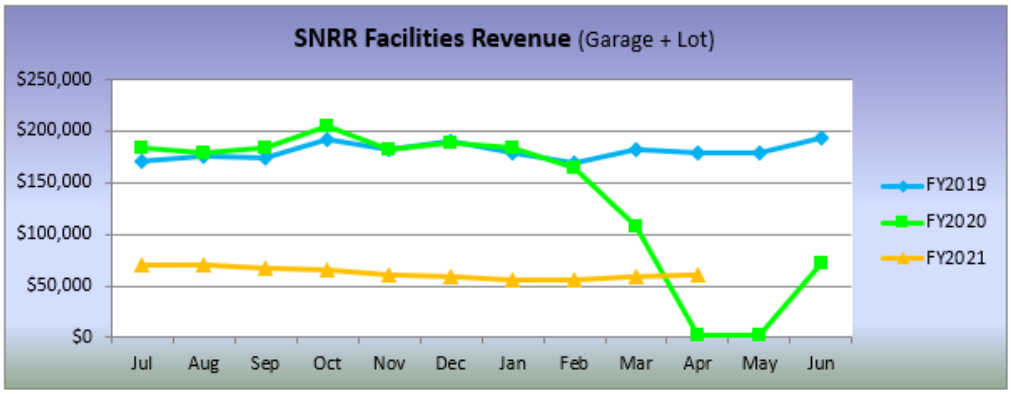



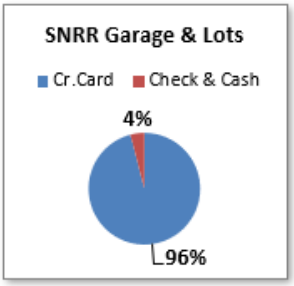



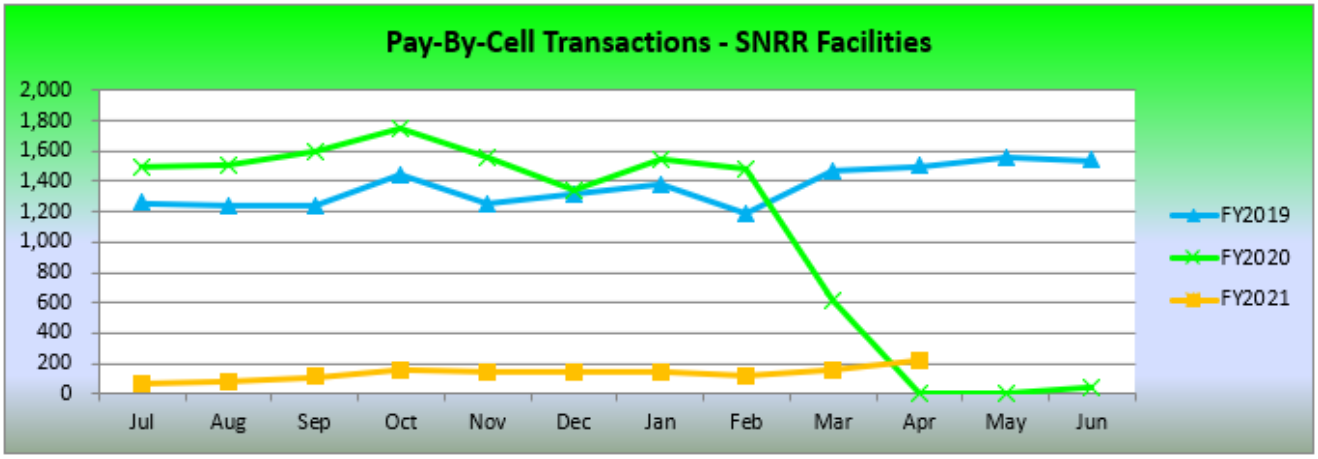
## South Norwalk Railroad Station

- YTD through April 2021, transient activity was **down 89.2%** and revenue was **down 60.5%** compared to last year.
- For the month of April, transient activity was **up 15.1%** compared to last month and **up n/a%** compared to last April.
- Revenue was **up 3.0%** compared to last month and **up 2,680%** compared to last April.
- **96%** of revenue collected was through credit card payments.
- There were **431** monthly permits sold out of 936 available spaces.
- In April, the average PBC transaction was **$12.16** or an Average Stay of **1.1 days**.
- Average Transient Transaction = **$12.79** or an Average Stay of **1.1 days**.



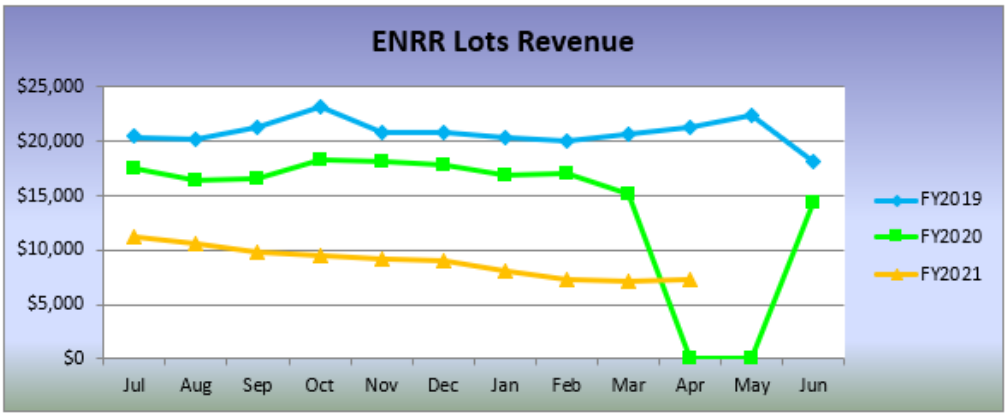



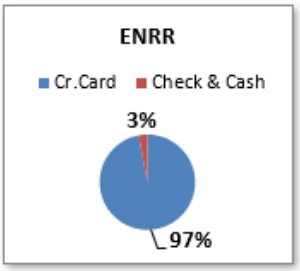



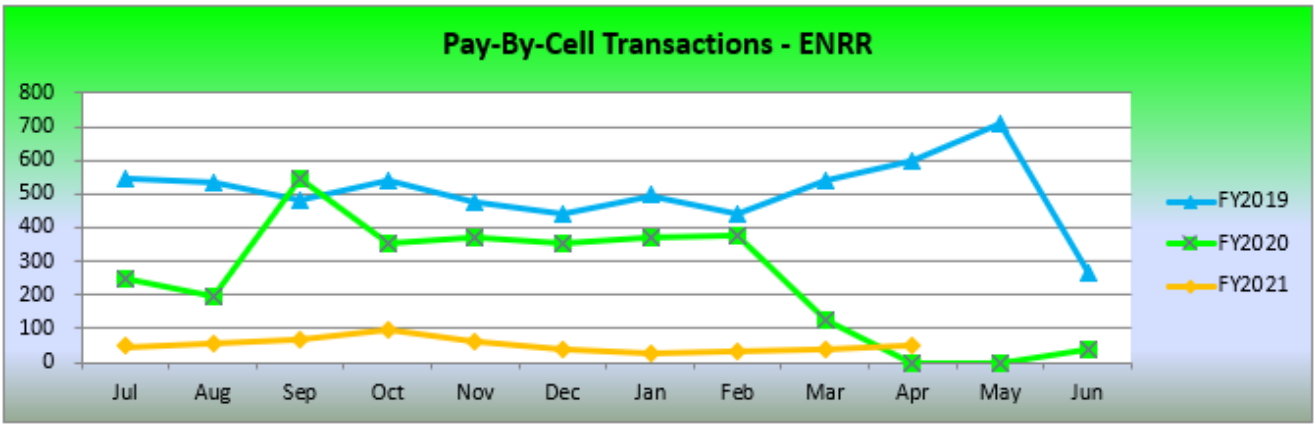



## East Norwalk Train Station

- Revenue year-to-date through April 2021 is **down 42.0%** compared to the same period last year.
- Revenue was **up 1.9%** compared to last month and **up n/a%** compared to last April.
- **100%** of revenue collected was through credit card payments.
- There were **96** monthly permits sold out of 151 available spaces.
- In April, the average PBC transaction was **$10.61** or an Average Stay of **1.3 days**.

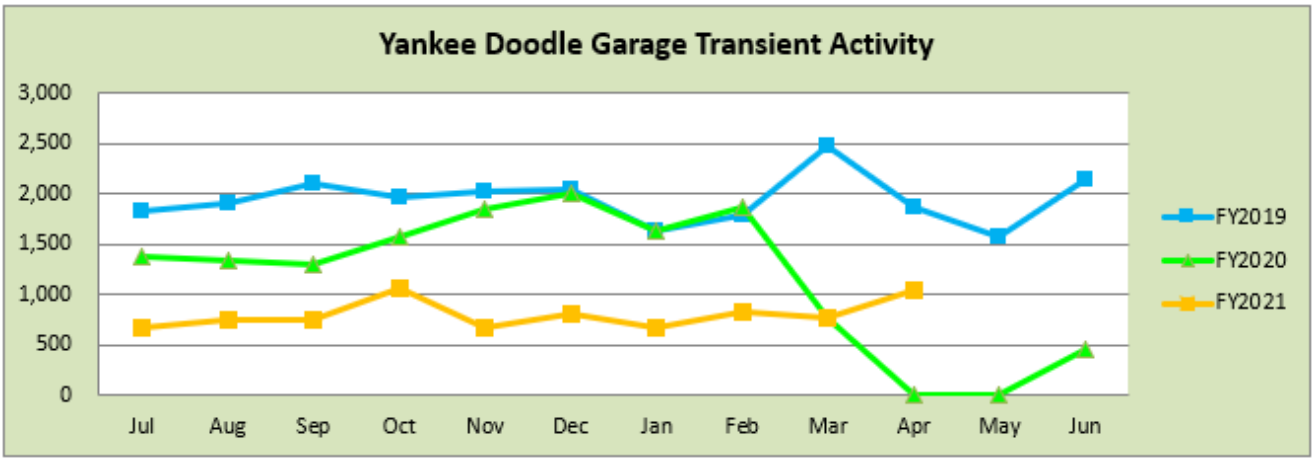


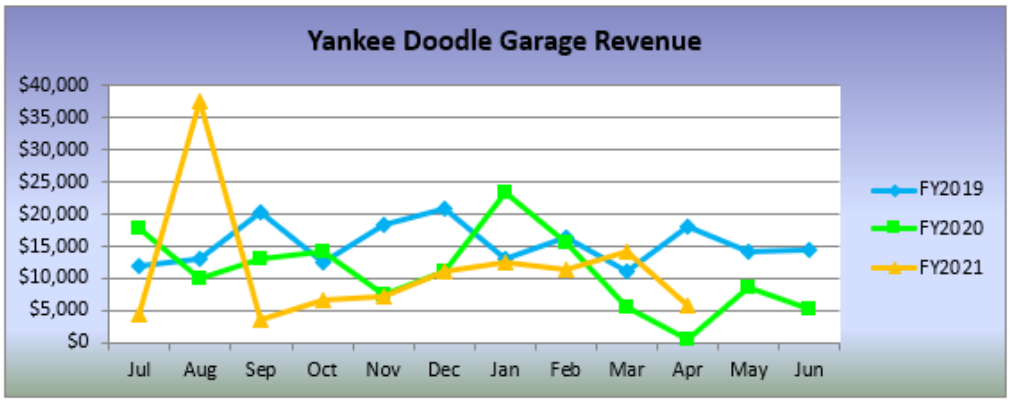



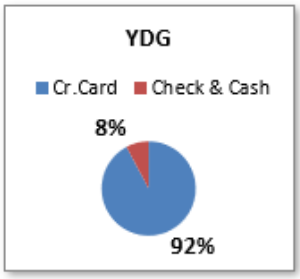



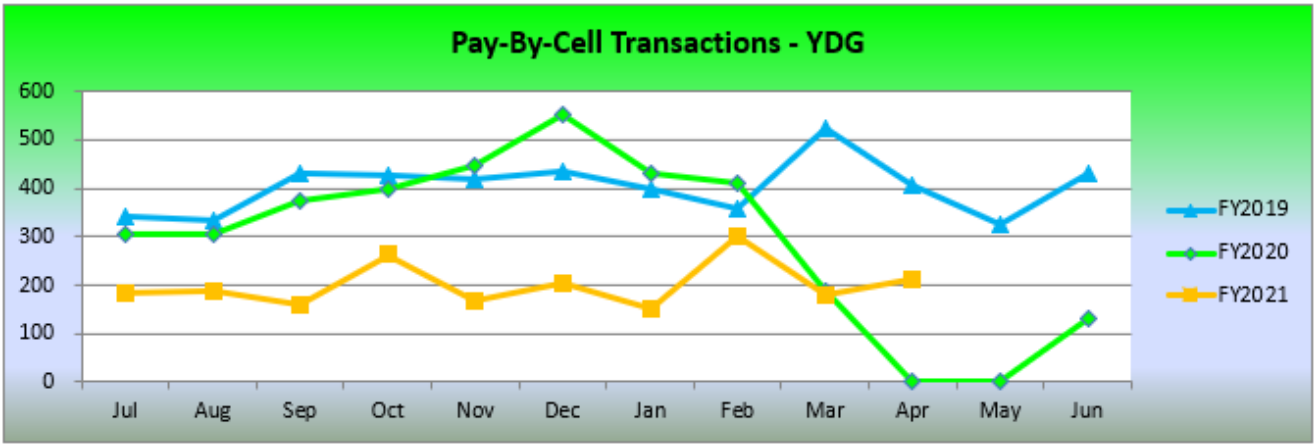
## Yankee Doodle Garage

- YTD through April 2021, transient activity was **down 41.2%** and revenue was **down 3.9%** compared to last year.
- For the month of April, transient activity was **up 34.3%** compared to last month and **up n/a%** compared to last April.
- Revenue was **down 59.3%** compared to last month and **up 1,136%** compared to last April.
- **92%** of revenue collected was through credit card payments.
- There were **240** monthly permits sold out of 410 available spaces.
- In April, the average PBC transaction was **$1.11** or an Average Stay of **4.5** hours.
- Average Transient Transaction = **$1.07** or an Average Stay of **4.3** hours.



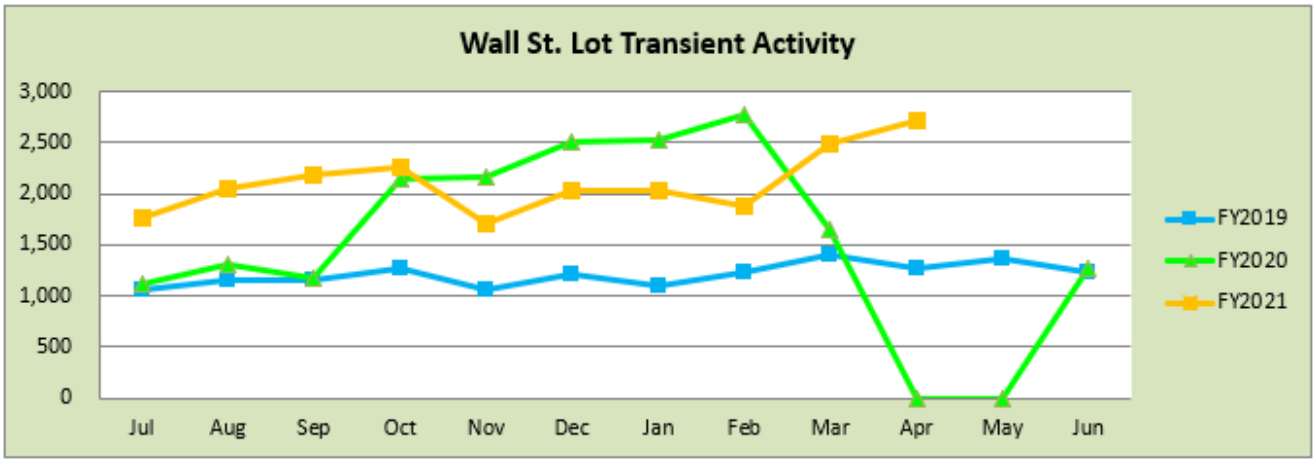



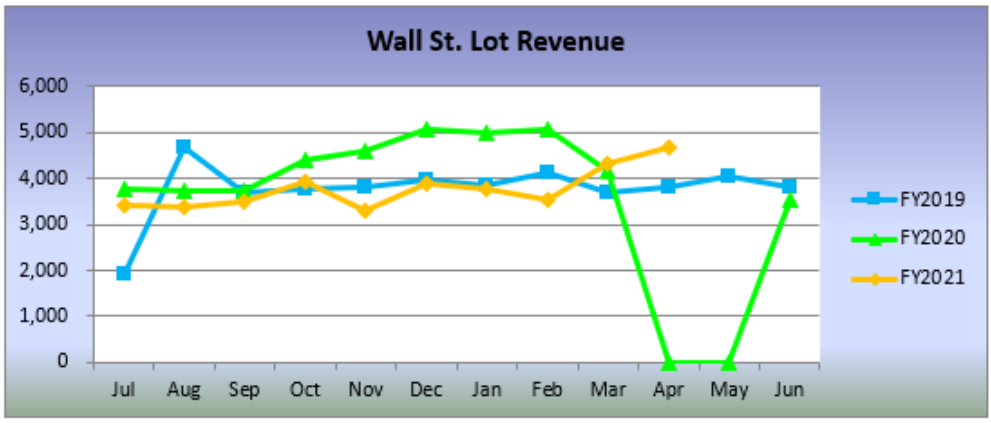



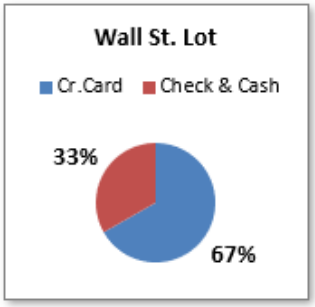



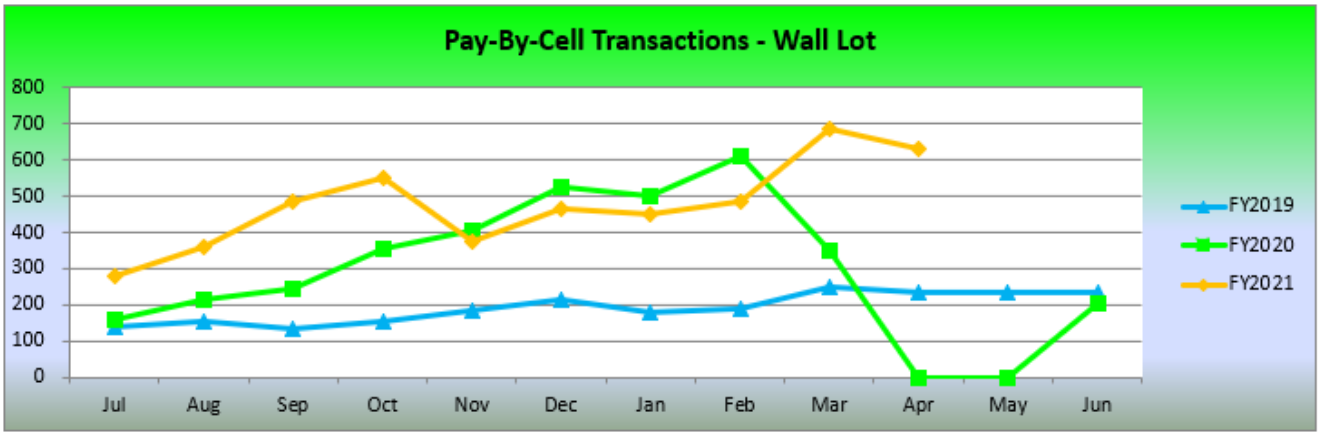
## Wall Street Lot

- YTD through April 2021, transient activity was **up 21.5%** and revenue was **down 4.6%** compared to last year.
- For the month of April, transient activity was **up 9.1%** compared to last month and **up n/a%** compared to last April.
- Revenue was **up 8.7%** compared to last month and **up n/a%** compared to last April.
- **67%** of revenue collected was through credit card payments.
- There were **70** monthly permits sold out of 93 available spaces.
- In April, the average PBC transaction was **$1.40** or an Average Stay of **2.8** hours.
- Average Transient Transaction = **$1.14** or an Average Stay of **2.3** hours. There is a $1.00 flat rate after 6:00pm.



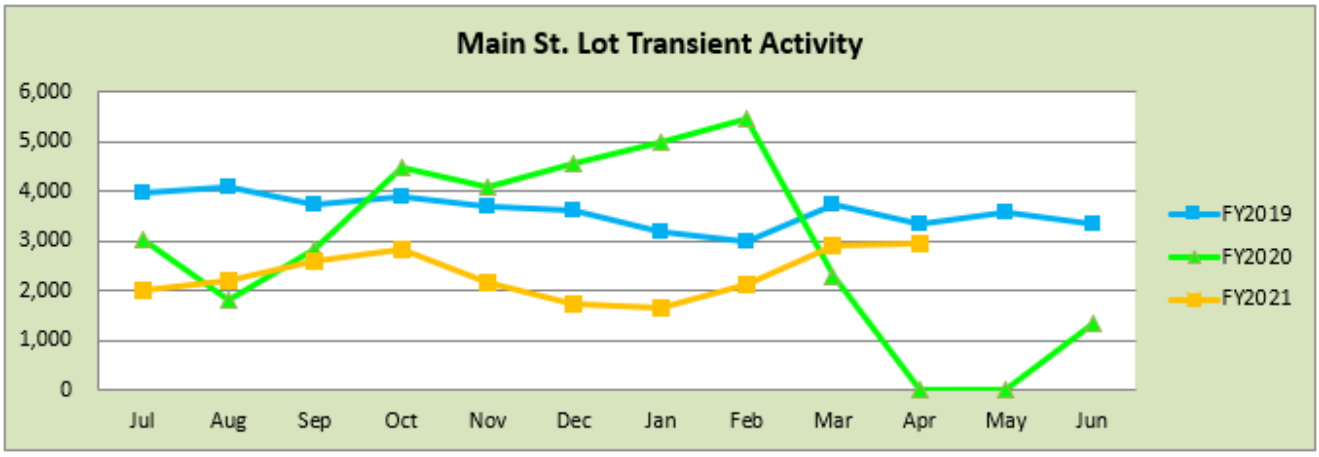



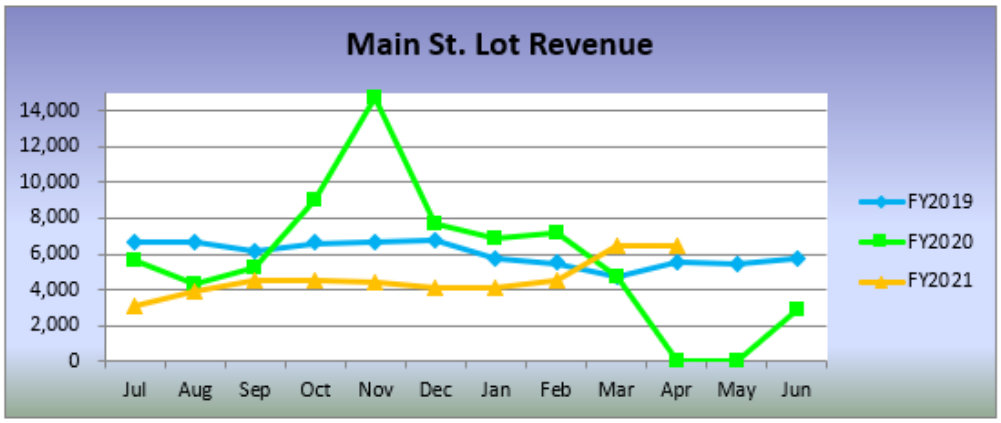



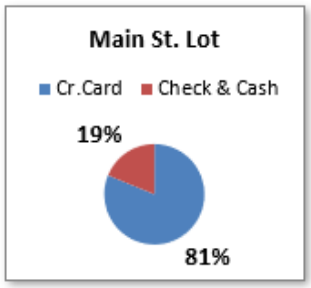



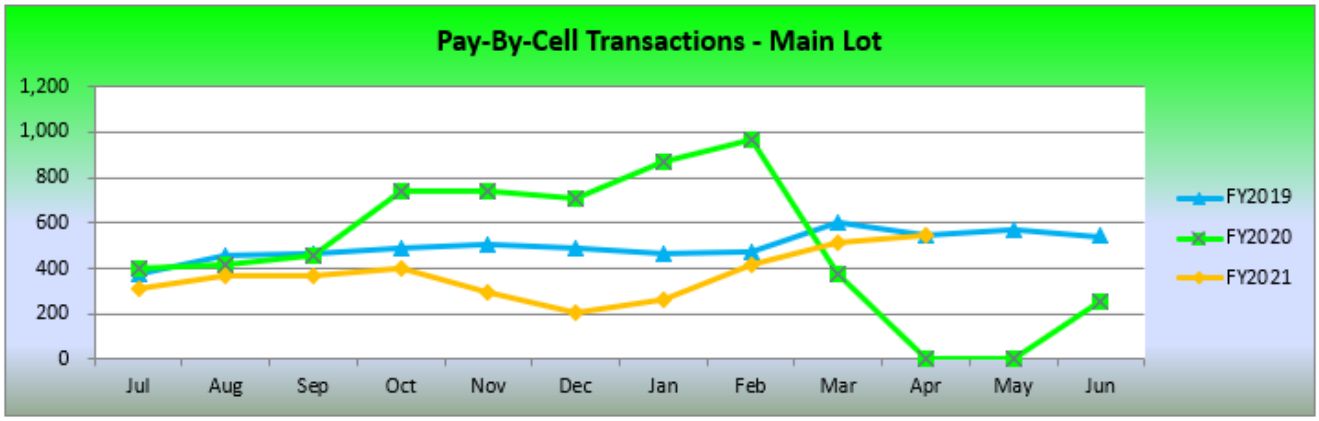
## Main Street Lot

- YTD through April 2021, transient activity was **down 30.7%** and revenue was **down 29.1%** compared to last year.
- For the month of April, transient activity was **up 0.8%** compared to last month and **up n/a%** compared to last April.
- Revenue was **up 0.7%** compared to last month and **up n/a%** compared to last April.
- **81%** of revenue collected was through credit card payments.
- There were **118** monthly permits sold out of 93 available spaces.
- In April, the average PBC transaction was **$1.38** or an Average Stay of **2.8** hours.
- Average Transient Transaction = **$1.23** or an Average Stay of **2.5** hours. There is a $1.00 flat rate after 6:00pm.



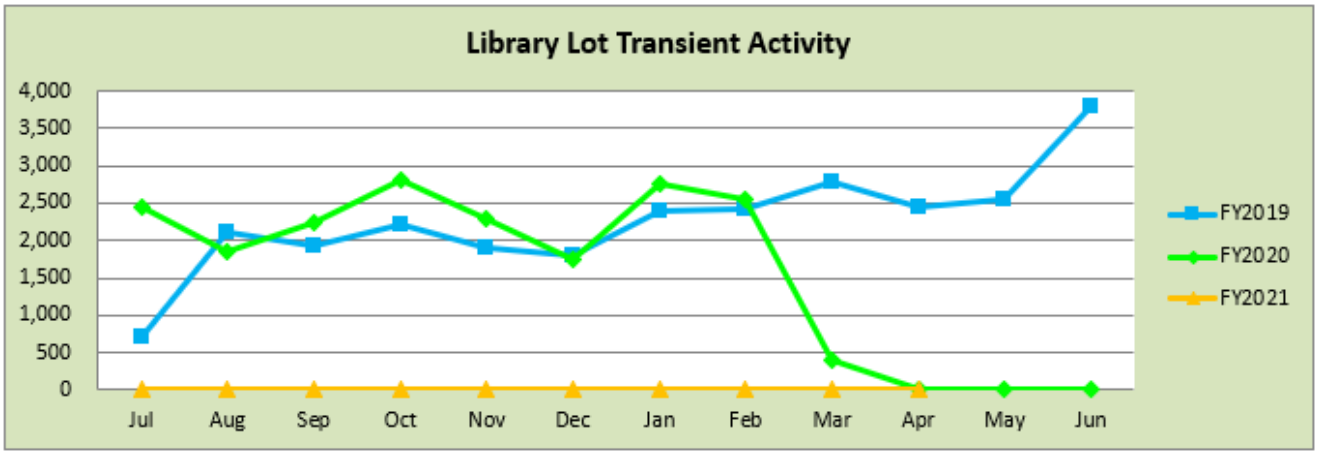



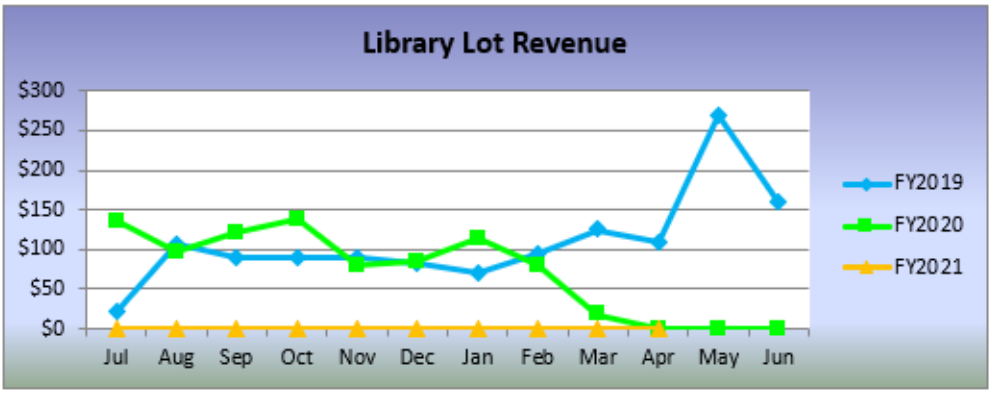



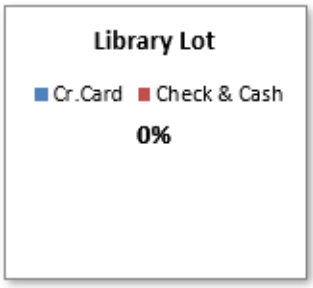



## Library Lot

- The Library Lot opened in July 2018.
- Year-to-date through April 2021, transient activity was **down 100.0%** and revenue was **down 100.0%** compared to last year.
- For the month of April, there was **no** transient activity or revenue collected in the lot.
- There is no PBC activity in this lot. It is currently operated with a gated access control system.

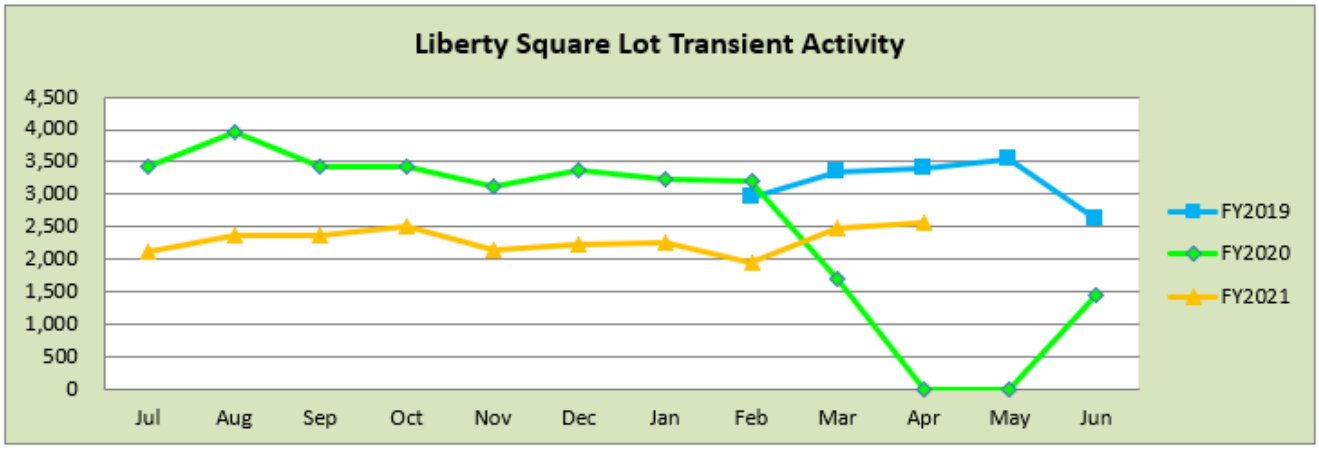


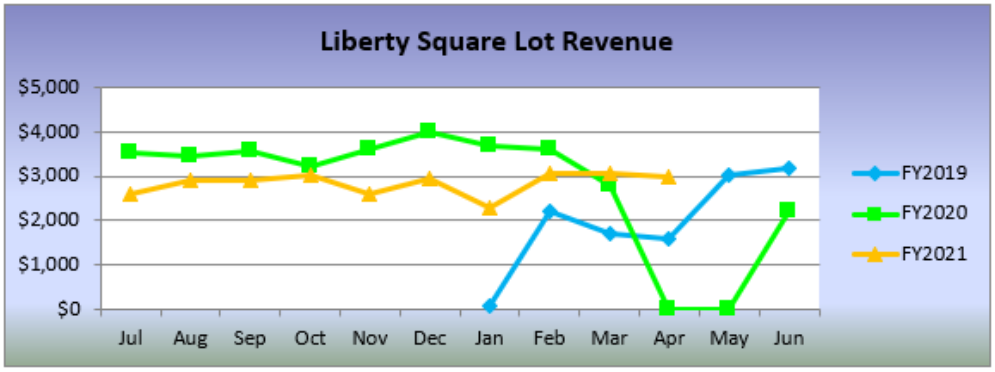



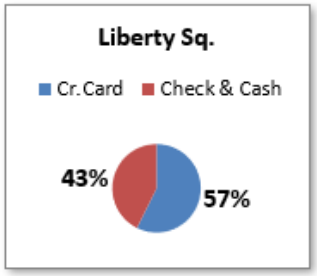



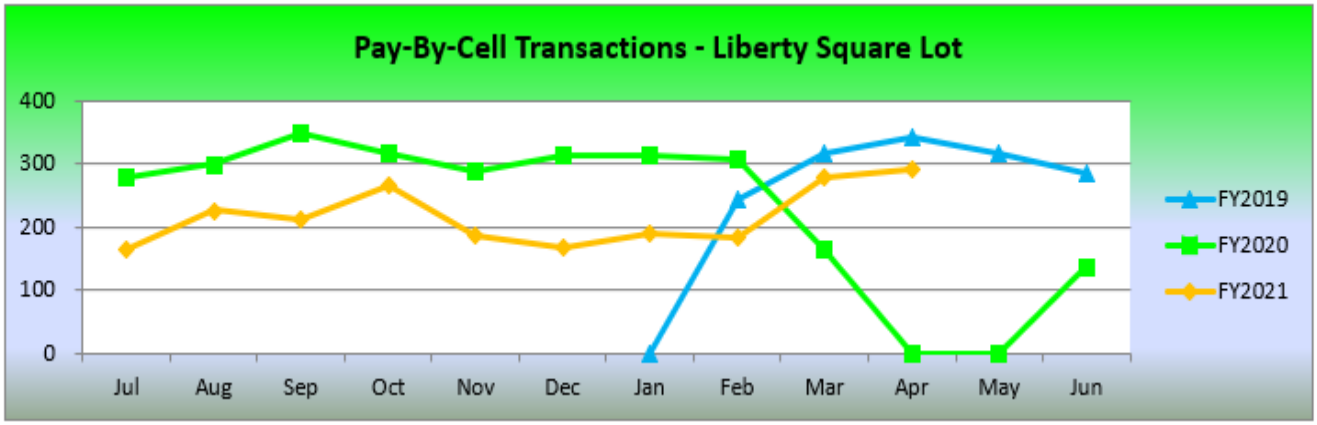
## Liberty Square Lot

- The Liberty Square Lot opened in April 2019.
- YTD through April 2021, transient activity was **down 20.3%** and revenue was **down 9.7%** compared to last year.
- For the month of April, transient activity was **up 4.2%** compared to last month and **up n/a%** compared to last April.
- Revenue was **down 2.1%** compared to last month and **up n/a%** compared to last April.
- **57%** of revenue collected was through credit card payments.
- There were **34** monthly permits sold out of 60 available spaces.
- In April, the average PBC transaction was **$1.47** or an Average Stay of **2.9** hours.
- Average Transient Transaction = **$0.89** or an Average Stay of **1.8** hours.



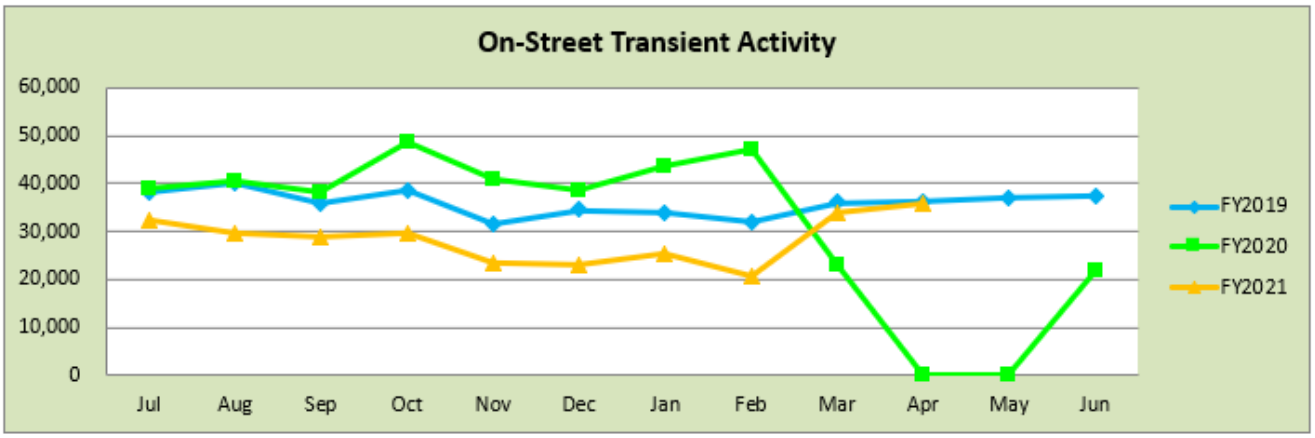



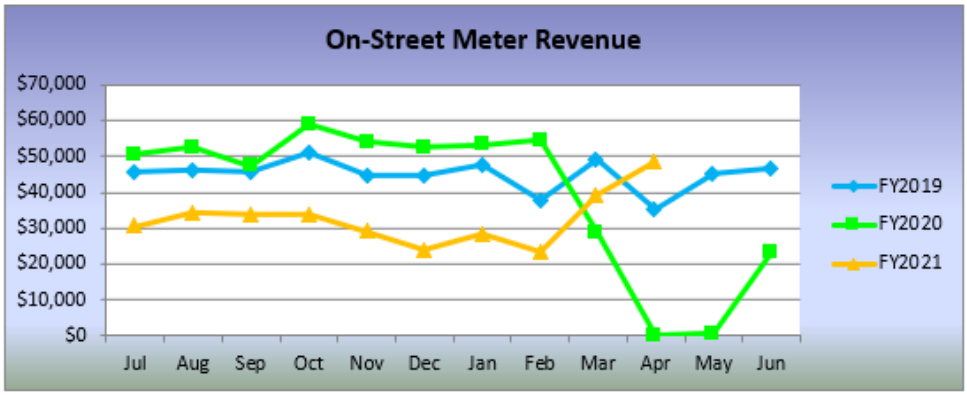



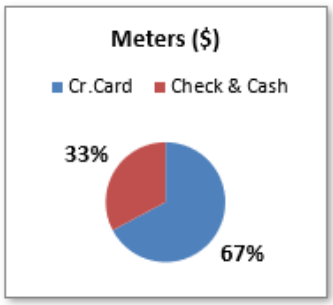



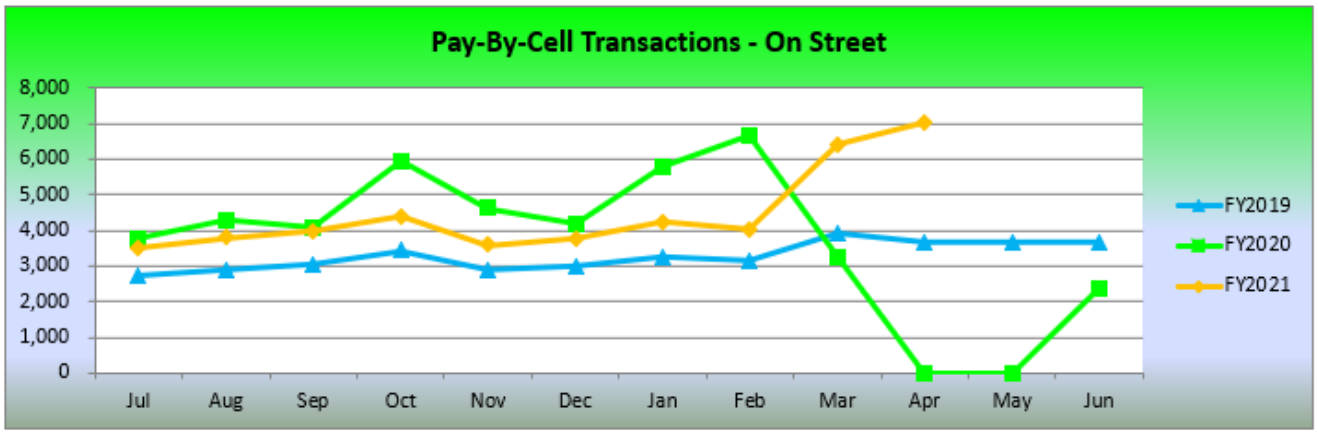
## On-Street Parking

- YTD through April 2021, transient activity was **down 21.1%** and revenue was **down 28.0%** compared to last year.
- For the month of April, transient activity was **up 5.4%** compared to last month and **up n/a%** compared to last April.
- Revenue was **up 22.9%** compared to last month and **up 23,850%** compared to last April.
- **67%** of revenue collected was through credit card payments.
- In SONO, the average PBC transaction was **$2.39** or an Average Stay of **1.6** hours.
- In the Wall District, the average PBC transaction was **$1.66** or an Average Stay of **3.3** hours.
- Average Transient Transaction = **$1.35** or an Average Stay of **0.9** hours.



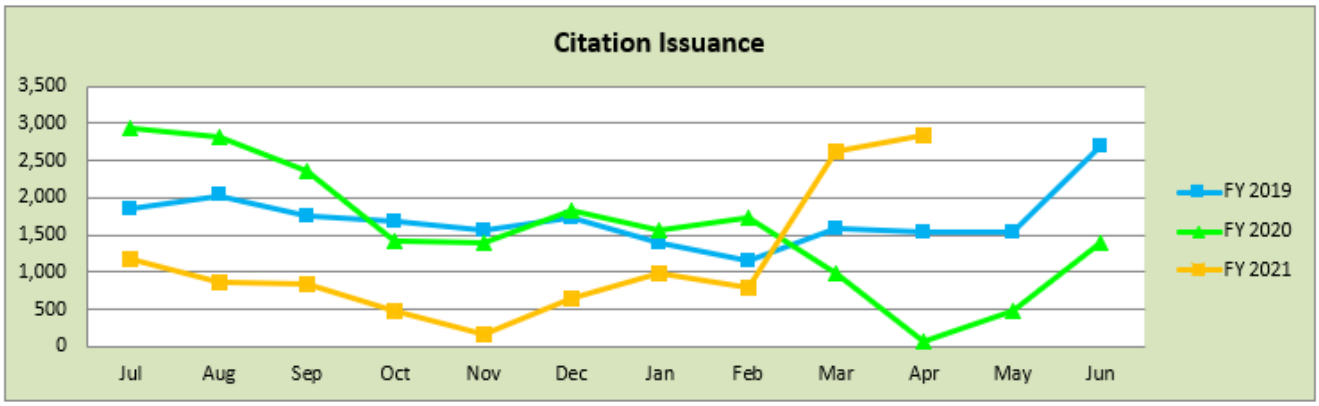



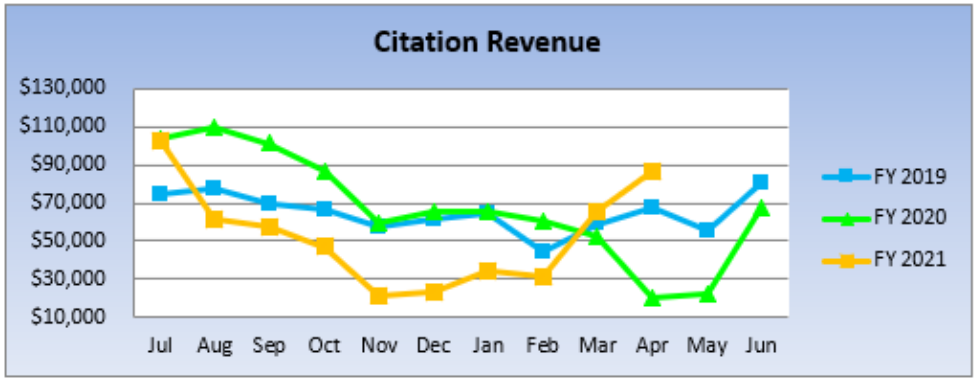



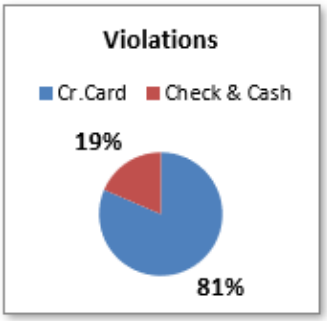



## Parking Enforcement

- YTD through April 2021, ticket issuance was **down 33.1%** and citation revenue was **down 26.7%** compared to the same period last year.
- Compared to last month, April ticket issuance was **up 8.3%** and citation revenue was **up 32.2%**.
- Citation revenue accounts for **15.8%** of system revenues YTD.
- **81%** of citation revenue was through credit card payments.



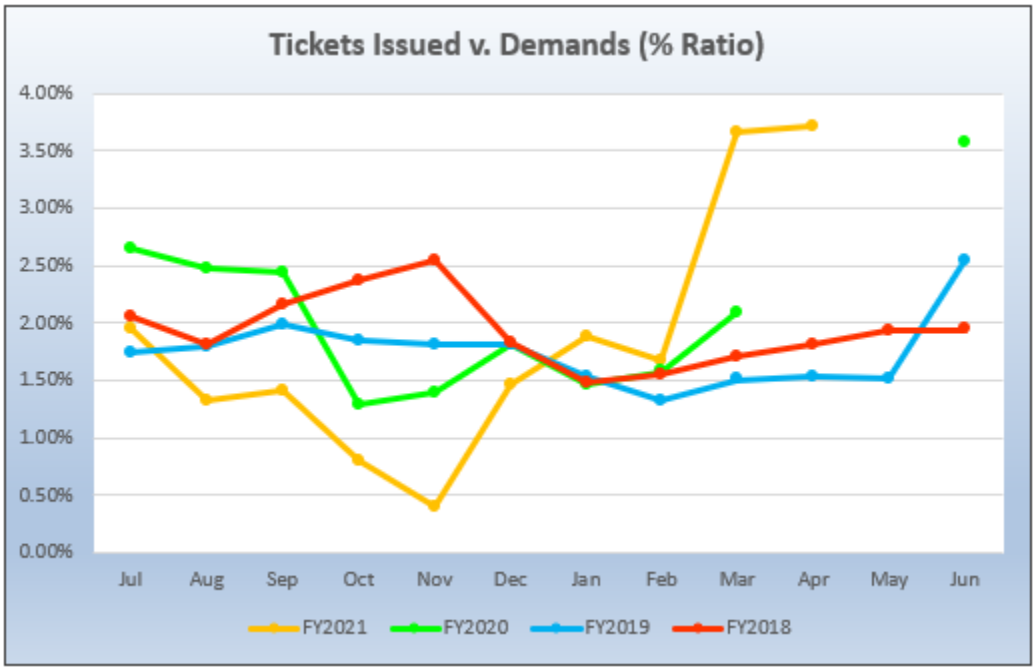




## Parking Violations Collection Program

| Fiscal Year | Delinquent $ Collected | |
|---|---|---|
| 2013 | $131,458 | |
| 2014 | $108,435 | |
| 2015 | $84,233 | |
| 2016 | $84,628 | |
| 2017 | $152,412 | |
| 2018 | $128,025 | |
| 2019 | $103,032 | |
| 2020 | $93,378 | |
| 2021 | $57,601 | YTD thru Apr. |

## Tickets Issued v. Demands Analysis

Analysis of the ratio of tickets issued compared to transient demands:




**Tickets Issued**

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | TOTAL | AVERAGE |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| FY2018 | 2,119 | 1,940 | 1,871 | 2,017 | 2,086 | 1,729 | 1,311 | 1,394 | 1,774 | 1,770 | 1,791 | 1,956 | 21,758 | 1,813 |
| FY2019 | 1,851 | 2,034 | 1,748 | 1,685 | 1,563 | 1,731 | 1,386 | 1,154 | 1,585 | 1,532 | 1,538 | 2,707 | 20,514 | 1,710 |
| FY2020 | 2,933 | 2,816 | 2,369 | 1,431 | 1,407 | 1,835 | 1,565 | 1,722 | 976 | 72 | 480 | 1,398 | 19,004 | 1,584 |
| FY2021 | 1,189 | 867 | 852 | 475 | 176 | 654 | 997 | 801 | 2,616 | 2,834 | | | 11,461 | 1,146 |

**Demands**

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | TOTAL | AVERAGE |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| FY2018 | 103,191 | 106,766 | 86,465 | 85,170 | 82,150 | 94,146 | 88,438 | 89,400 | 103,728 | 97,524 | 92,096 | 100,497 | 1,129,571 | 94,131 |
| FY2019 | 106,168 | 112,894 | 87,811 | 91,061 | 86,286 | 95,118 | 90,170 | 86,885 | 104,945 | 99,209 | 101,014 | 106,576 | 1,168,137 | 97,345 |
| FY2020 | 110,327 | 113,742 | 96,762 | 110,459 | 100,233 | 101,475 | 106,779 | 108,995 | 46,453 | 0 | 0 | 39,154 | 934,379 | 77,865 |
| FY2021 | 60,962 | 65,055 | 60,234 | 59,448 | 44,445 | 44,600 | 52,682 | 47,949 | 71,404 | 76,193 | | | 582,972 | 58,297 |

**Ratio (%) - Tickets v. Demands**

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | AVERAGE |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| FY2018 | 2.05% | 1.82% | 2.16% | 2.37% | 2.54% | 1.84% | 1.48% | 1.56% | 1.71% | 1.81% | 1.94% | 1.95% | 1.94% |
| FY2019 | 1.74% | 1.80% | 1.99% | 1.85% | 1.81% | 1.82% | 1.54% | 1.33% | 1.51% | 1.54% | 1.52% | 2.54% | 1.68% |
| FY2020 | 2.66% | 2.48% | 2.45% | 1.30% | 1.40% | 1.81% | 1.47% | 1.58% | 2.10% | | | 3.57% | 1.92% |
| FY2021 | 1.95% | 1.33% | 1.41% | 0.80% | 0.40% | 1.47% | 1.89% | 1.67% | 3.66% | 3.72% | | | 1.83% |

## Customer Courtesy Program

The program was expanded to include more program days during the pandemic shutdowns.

| Summary of courtesy tickets for April 2021 | | |
|---|---|---|
| | Apr-21 | YTD |
| Number of courtesy card program dates | 13 | 263 |
| Total number of courtesy tickets given | 1064 | 20,298 |
| $ Value of Additional Meter Time | $532.00 | $10,149.00 |
| # Violations after Courtesy Time Expired | 271 | 3,467 |
| $ value of courtesy tickets | $19,825 | $420,775 |

## Online Reservations

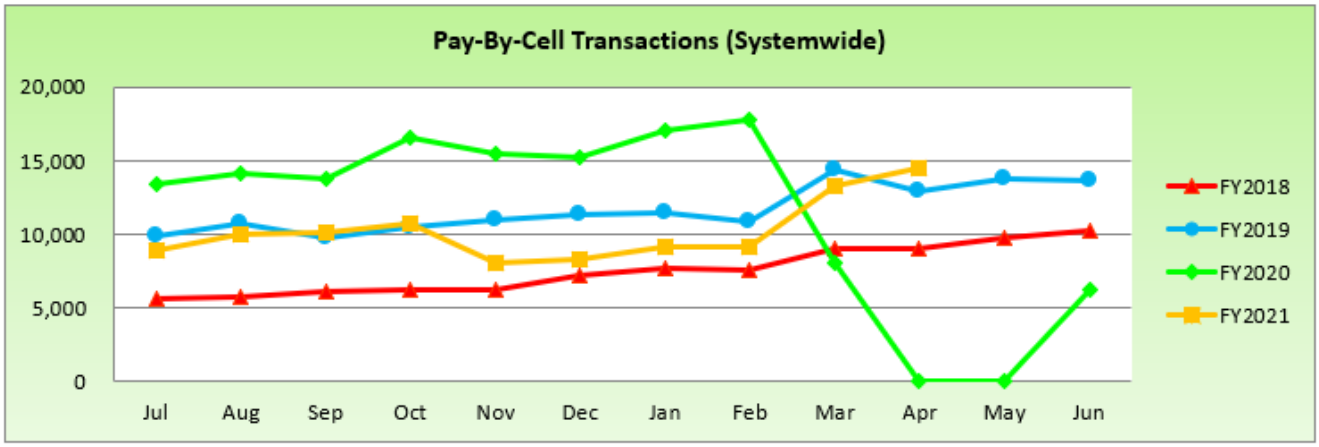
- New payment method introduced at the Maritime Garage and South Norwalk Railroad Garage
- Service rollout date June 8, 2020

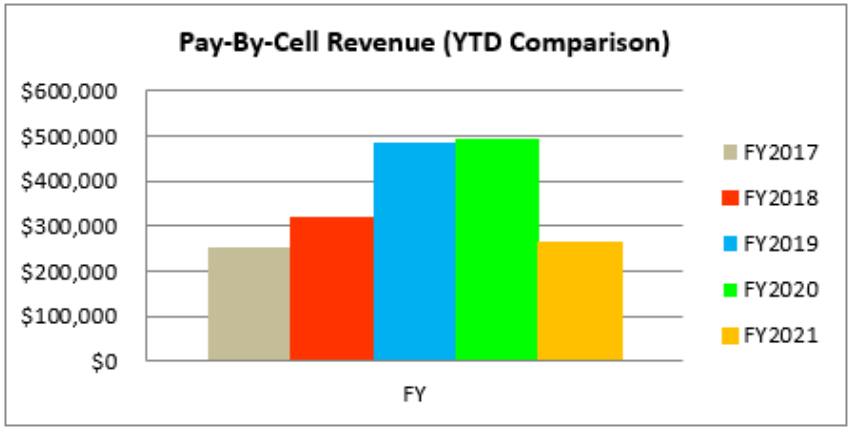
## Text-to-Park

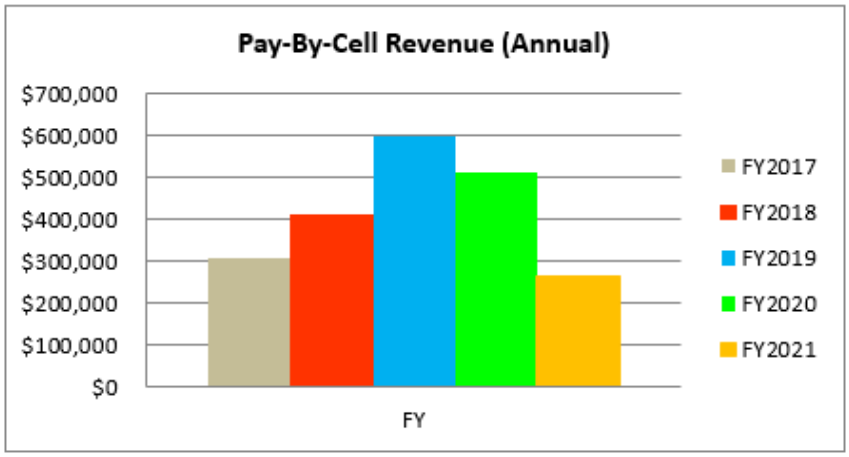
- New payment method introduced for one-time users and for customers who do not want to download another app on their smart phone
- Service rollout date June 8, 2020

## Pay-By-Cell

- Compared to last month, April transactions were **up 9.2%** and revenue was **up 13.3%**.
- The average transaction is **up 3.8% from $2.47** in March to **$2.57** per transaction in April.
- Year-to-date through April, pay by cell activity was **down 22.3%** and revenue was **down 46.5%** compared to the same period last year.



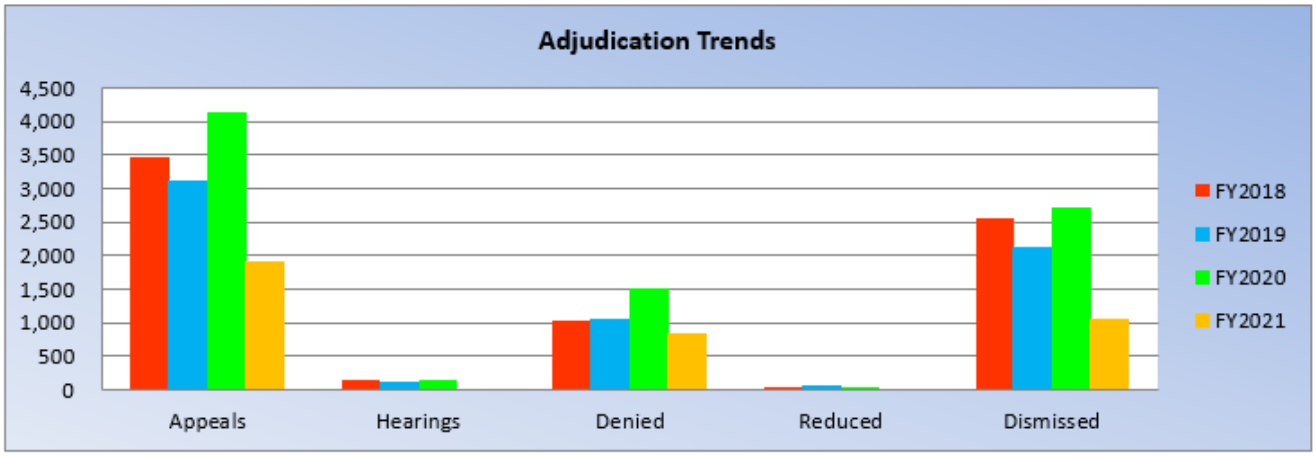



## Adjudication Statistics

| SUMMARY | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | TOTAL |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Tickets Issued | 1,189 | 867 | 852 | 475 | 176 | 654 | 997 | 801 | 2,616 | 2,834 | | | 11,461 |
| Appeals | 402 | 493 | 200 | 149 | 36 | 41 | 64 | 67 | 177 | 271 | | | 1,900 |
| Hearings | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 |
| Denied | 269 | 134 | 79 | 66 | 12 | 17 | 25 | 37 | 83 | 119 | | | 841 |
| Reduced | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 |
| Dismissed | 133 | 359 | 121 | 83 | 24 | 24 | 39 | 30 | 94 | 152 | | | 1,059 |
| **DISMISSAL RATES** | | | | | | | | | | | | | |
| **Appeals** | | | | | | | | | | | | | |
| *Denied* | 269 | 134 | 79 | 66 | 12 | 17 | 25 | 37 | 83 | 119 | | | 841 |
| *Dismissed* | 133 | 359 | 121 | 83 | 24 | 24 | 39 | 30 | 94 | 152 | | | 1,059 |
| **Hearings** | | | | | | | | | | | | | |
| *Denied - attended* | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 |
| *Denied - No Show* | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 |
| *Reduced* | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 |
| *Dismissed* | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 |

## Annual Adjudication Summary



# April 2021

# Financial Statement

VARIANCE REPORT
Norwalk Parking Authority
Apr-21

| | April 2021 | April 2020 | Variance $ | Comments Apr-21 |
|---|---|---|---|---|
| REVENUE | | | | |
| *SOUTH NORWALK DISTRICT* | | | | |
| Maritime Garage | 75,347 | 105 | 75,242 | Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19. |
| Haviland Deck | 50,001 | 17 | 49,984 | Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19. |
| Webster Lot | 30,026 | 149 | 29,877 | Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19. |
| N. Water Lot | 13,413 | 0 | 13,413 | Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19. |
| Liberty Square Lot | 3,000 | 0 | 3,000 | Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19. |
| SUB-TOTAL | 171,788 | 271 | 171,517 | |
| *WALL STREET DISTRICT* | | | | |
| Yankee Doodle Garage | 5,309 | 53 | 5,255 | Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19. |
| Wall St. Lot | 4,688 | 0 | 4,688 | Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19. |
| Main St. Lot | 6,512 | 0 | 6,512 | Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19. |
| Belden Ave Library Lot | 0 | 0 | 0 | |
| SUB-TOTAL | 16,508 | 53 | 16,455 | |
| *OTHER* | | | | |
| FEMA/State Reimbursement | 0 | 0 | 0 | |
| Investment Income/Other | 4,037 | 7,943 | (3,906) | reduced investment income |
| Meters | 45,547 | 202 | 45,345 | Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19. |
| Violations | 86,872 | 19,987 | 66,885 | Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19. |
| SUB-TOTAL | 136,456 | 28,133 | 108,324 | |
| NON-RR STATION TOTAL | 324,752 | 28,456 | 296,295 | |
| RAILROAD STATIONS | | | | |
| SNRR Garage | 50,901 | 198 | 50,703 | Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19. |
| SNRR EB Lots | 6,342 | 0 | 6,342 | Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19. |
| ENRR Lots | 7,315 | 0 | 7,315 | Revenue is higher when compared to same time last year. This is because parking was free last year due to COVID-19. |
| RR STATION TOTAL | 64,558 | 198 | 64,360 | |
| TOTAL SYSTEM REVENUE | 389,310 | 28,654 | 360,655 | |
| OPERATING EXPENSES | | | | |
| *SONO DISTRICT* | | | | |
| Maritime Garage | 75,755 | 90,152 | (14,397) | Expenses for the month are under due reduction in expenditure because of COVID-19. |
| Haviland Deck | 15,655 | 12,058 | 3,597 | Expenses for the month are higher due to increased debt service payment. |
| Webster Lot | 16,094 | 17,938 | (1,844) | Expenses for the month are under due reduction in expenditure because of COVID-19. |
| N. Water Lot | 5,939 | 10,015 | (4,076) | Expenses for the month are under due reduction in expenditure because of COVID-19. |
| Liberty Square Lot | 2,578 | 2,032 | 547 | Consistent expenditure |
| SUB-TOTAL | 116,022 | 132,195 | (16,173) | |
| *WALL STREET DISTRICT* | | | | |
| Yankee Doodle Garage | 20,385 | 16,703 | 3,683 | Expenses for the month are higher due to payment to utilities expense. |
| Wall St. Lot | 3,971 | 3,098 | 873 | Consistent expenditure |
| Main St. Lot | 3,715 | 3,209 | 506 | Consistent expenditure |
| Library Lot | 1,739 | 6,707 | (4,968) | Expenses for the month are under due reduction in expenditure because of COVID-19. |
| SUB-TOTAL | 29,810 | 29,716 | 94 | |
| *OTHER* | | | | |
| Meters/Enforcement | 68,074 | 66,335 | 1,739 | Consistent expenditure |
| SUB-TOTAL | 68,074 | 66,335 | 1,739 | |
| *NON-RR STATION TOTAL* | 213,906 | 228,247 | (14,340) | |
| RAILROAD STATIONS | | | | |
| SNRR Garage | 95,400 | 88,496 | 6,904 | Expenses for the month are higher due to increased debt service payment. |
| SNRR EB Lots | 14,991 | 21,920 | (6,929) | Expenses for the month are under due reduction in expenditure because of COVID-19. |
| ENRR Lots | 5,693 | 6,963 | (1,270) | Expenses for the month are under due reduction in expenditure because of COVID-19. |
| RR STATION TOTAL | 116,084 | 117,378 | (1,295) | |
| TOTAL OPERATING EXP. | 329,990 | 345,625 | (15,635) | |
| Debt Svc. P&I | 142,046 | 76,833 | 65213 | Increased debt service payment for the month. |
| Reserve & Replacement | 0 | 0 | 0 | |
| Tot. Debt service | 142,046 | 76,833 | 65,213 | |
| Sub.Tot Expense | 472,036 | 422,458 | 49,578 | |
| Total Fund Balance | (82,726) | (393,803) | 311,077 | |

NOTES:

Income Statement (by Location)
Norwalk Parking Authority
04/30/2021

| | CURRENT MONTH | | | | | | YEAR-TO-DATE | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | Actual | Budget | Var $ | Var % | Actual 2020 | Var 2020 | Actual | Budget | Variance $ | Variance % | Actual 2020 | Var 2020 |
| REVENUE | | | | | | | | | | | | |
| *SOUTH NORWALK DISTRICT* | | | | | | | | | | | | |
| Maritime Garage | 75,347 | 100,713 | (25,365) | -25% | 105 | 75,242 | 555,823 | 986,758 | (430,935) | -44% | 779,396 | (223,573) |
| Haviland Deck | 50,001 | 53,064 | (3,063) | -6% | 17 | 49,984 | 462,904 | 530,645 | (67,741) | -13% | 468,810 | (5,906) |
| Webster Lot | 30,026 | 80,708 | (50,682) | -63% | 149 | 29,877 | 283,549 | 819,140 | (535,591) | -65% | 725,824 | (442,274) |
| N. Water Lot | 13,413 | 20,728 | (7,315) | -35% | 0 | 13,413 | 114,588 | 193,174 | (78,586) | -41% | 147,391 | (32,803) |
| Liberty Square Lot | 3,000 | 4,443 | (1,443) | -32% | 0 | 3,000 | 28,346 | 44,429 | (16,083) | -36% | 31,408 | (3,062) |
| SUB-TOTAL | 171,788 | 259,655 | (87,868) | -34% | 271 | 171,517 | 1,445,209 | 2,574,146 | (1,128,937) | -44% | 2,152,828 | (707,618) |
| *WALL STREET DISTRICT* | | | | | | | | | | | | |
| Yankee Doodle Garage | 5,309 | 12,336 | (7,027) | -57% | 53 | 5,255 | 110,435 | 124,352 | (13,917) | -11% | 115,168 | (4,732) |
| Wall St. Lot | 4,688 | 4,665 | 22 | 0% | - | 4,688 | 37,720 | 46,651 | (8,931) | -19% | 39,519 | (1,799) |
| Main St. Lot | 6,512 | 6,815 | (304) | -4% | 0 | 6,512 | 46,245 | 68,154 | (21,908) | -32% | 65,181 | (18,936) |
| Belden Ave Library Lot | 0 | 109 | (109) | -100% | 0 | - | 0 | 1,086 | (1,086) | -100% | 871 | (871) |
| SUB-TOTAL | 16,508 | 23,925 | (7,417) | -31% | 54 | 16,455 | 194,401 | 240,243 | (45,842) | -19% | 220,739 | (26,338) |
| *OTHER* | | | | | | | | | | | | |
| FEMA/State Reimbursement | 0 | - | 0 | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | 0 |
| Investment Income/Other | 4,037 | 10,550 | (6,513) | -62% | 7,943 | (3,906) | 36,180 | 105,500 | (69,319) | -66% | 95,039 | (58,859) |
| Meters | 45,547 | 49,183 | (3,636) | -7% | 202 | 45,345 | 305,957 | 485,288 | (179,331) | -37% | 443,973 | (138,015) |
| Violations | 86,872 | 61,083 | 25,789 | 42% | 19,987 | 66,885 | 530,672 | 732,753 | (202,081) | -28% | 724,514 | (193,842) |
| SUB-TOTAL | 136,456 | 120,816 | 15,640 | 13% | 28,132 | 108,324 | 872,810 | 1,323,542 | (450,732) | -34% | 1,263,526 | (390,716) |
| NON-RR STATION TOTAL | 324,752 | 404,397 | (79,645) | -20% | 28,456 | 296,295 | 2,512,420 | 4,137,931 | (1,625,511) | -39% | 3,637,093 | (1,124,673) |
| *RAILROAD STATIONS* | | | | | | | | | | | | |
| SNRR Garage | 50,901 | 132,777 | (81,876) | -62% | 198 | 50,703 | 552,724 | 1,302,275 | (749,551) | -58% | 1,130,949 | (578,225) |
| SNRR EB Lots | 6,342 | 47,439 | (41,097) | -87% | 0 | 6,342 | 39,171 | 458,346 | (419,176) | -91% | 383,425 | (344,255) |
| ENRR Lots | 7,315 | 18,110 | (10,795) | -60% | 0 | 7,315 | 89,293 | 181,100 | (91,807) | -51% | 153,968 | (64,675) |
| RR STATION TOTAL | 64,558 | 198,326 | (133,768) | -67% | 198 | 64,360 | 681,188 | 1,941,722 | (1,260,534) | -65% | 1,668,343 | (987,155) |
| TOTAL SYSTEM REVENUE | 389,310 | 602,723 | (213,413) | (1) | 28,654 | 360,655 | 3,193,608 | 6,079,652 | (2,886,044) | (1) | 5,305,436 | (2,111,828) |
| OPERATING EXPENSES | | | | | | | | | | | | |
| *SONO DISTRICT* | | | | | | | | | | | | |
| Maritime Garage | 75,755 | 86,515 | (10,759) | -12% | 90,152 | (14,397) | 772,182 | 885,635 | (113,453) | -13% | 1,070,285 | (298,103) |
| Haviland Deck | 15,655 | 35,949 | (20,294) | -56% | 12,058 | 3,597 | 150,021 | 364,570 | (214,549) | -59% | 147,460 | 2,561 |
| Webster Lot | 16,094 | 52,386 | (36,291) | -69% | 17,938 | (1,844) | 201,004 | 536,225 | (335,222) | -63% | 259,036 | (58,032) |
| N. Water Lot | 5,939 | 13,739 | (7,800) | -57% | 10,015 | (4,076) | 82,610 | 136,227 | (53,618) | -39% | 83,685 | (1,075) |
| Liberty Square Lot | 2,578 | 8,791 | (6,212) | -71% | 2,032 | 547 | 35,267 | 83,599 | (48,332) | -58% | 35,373 | (106) |
| SUB-TOTAL | 116,022 | 197,379 | (81,358) | -41% | 132,195 | (16,173) | 1,241,083 | 2,006,257 | (765,174) | -38% | 1,595,839 | (354,756) |
| *WALL STREET DISTRICT* | | | | | | | | | | | | |
| Yankee Doodle Garage | 20,385 | 29,137 | (8,751) | -30% | 16,703 | 3,683 | 228,060 | 303,362 | (75,303) | -25% | 193,317 | 34,743 |
| Wall St. Lot | 3,971 | 11,928 | (7,957) | -67% | 3,098 | 873 | 47,097 | 118,465 | (71,367) | -60% | 56,871 | (9,774) |
| Main St. Lot | 3,715 | 11,906 | (8,191) | -69% | 3,209 | 506 | 46,925 | 118,303 | (71,377) | -60% | 60,414 | (13,489) |
| Belden Ave Library Lot | 1,739 | 5,277 | (3,538) | -67% | 6,707 | (4,968) | 32,193 | 55,875 | (23,682) | -42% | 32,315 | (121) |
| SUB-TOTAL | 29,810 | 58,247 | (28,437) | -49% | 29,716 | 94 | 354,276 | 596,005 | (241,729) | -41% | 342,917 | 11,359 |
| *OTHER* | | | | | | | | | | | | |
| Administration | 0 | - | 0 | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | 0 |
| Snow Removal - FEMA | 0 | - | 0 | 0 | 0 | - | 0 | 0 | 0 | 0 | 0 | 0 |
| Meters/Enforcement | 68,074 | 99,089 | (31,014) | -31% | 66,335 | 1,739 | 644,967 | 1,028,012 | (383,045) | -37% | 1,025,378 | (380,411) |
| SUB-TOTAL | 68,074 | 99,089 | (31,014) | -31% | 66,335 | 1,739 | 644,967 | 1,028,012 | (383,045) | -37% | 1,025,378 | (380,411) |
| NON-RR STATION TOTAL | 213,906 | 354,715 | (140,809) | -40% | 228,247 | (14,340) | 2,240,326 | 3,630,273 | (1,389,947) | -38% | 2,964,134 | (723,808) |
| *RAILROAD STATIONS* | | | | | | | | | | | | |
| SNRR Garage | 95,400 | 96,412 | (1,012) | -1% | 88,496 | 6,904 | 948,390 | 1,007,818 | (59,427) | -6% | 1,090,072 | (141,682) |
| SNRR EB Lots | 14,991 | 31,943 | (16,953) | -53% | 21,920 | (6,929) | 123,444 | 320,067 | (196,623) | -61% | 241,192 | (117,748) |
| ENRR Lots | 5,693 | 12,465 | (6,772) | -54% | 6,963 | (1,270) | 90,585 | 133,214 | (42,630) | -32% | 83,195 | 7,389 |
| RR STATION TOTAL | 116,084 | 140,820 | (24,736) | -18% | 117,378 | (1,295) | 1,162,419 | 1,461,099 | (298,680) | -20% | 1,414,459 | (252,041) |
| TOTAL OPERATING EXP. | 329,990 | 495,535 | (165,545) | -33% | 345,625 | (15,635) | 3,402,745 | 5,091,372 | (1,688,627) | -33% | 4,378,593 | (975,848) |
| Debt Svc. P&I | 142,046 | 70,149 | 71,898 | 102% | 76,833 | 65,213 | 845,280 | 701,485 | 143,795 | 20% | 759,954 | 85,326 |
| Reserve & Replacement | 0 | 11,250 | (11,250) | -100% | 0 | - | 0 | 112,500 | (112,500) | -100% | 90,000 | (90,000) |
| Sub.Total Debt service | 142,046 | 81,399 | 60,648 | 75% | 76,833 | 65,213 | 845,280 | 813,985 | 31,295 | 4% | 849,954 | (4,674) |
| TOTAL EXPENSES | 472,036 | 576,933 | (104,897) | -18% | 422,458 | 49,578 | 4,248,025 | 5,905,357 | (1657332) | -28% | 5,228,547 | (980,522) |
| Fund Balance | (82,726) | 25,789 | (108,516) | -421% | (393,803) | 311,077 | (1,054,417) | 174,295 | (1,228,712) | -705% | 76,889 | (1,131,306) |

Summary Income Statement
Norwalk Parking Authority
For the Period Ending April, 2021

| | CURRENT MONTH | | | | | YEAR-TO-DATE | | | | | FISCAL YEAR | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | Actual | Budget | Var $ | Var % | Actual PY | Actual | Budget | Var $ | Var % | Actual PY | Forecast | Budget |
| REVENUES: | | | | | | | | | | | | |
| Parking Revenue | 385,273 | 592,173 | (206,900) | -34.9% | 20,711 | 3,157,427 | 5,974,152 | (2,816,725) | -47.1% | 5,210,397 | | 7,194,148 |
| Other Revenue | 4,037 | 10,550 | (6,513) | -61.7% | 7,943 | 36,180 | 105,500 | (69,319) | -65.7% | 95,039 | | 126,600 |
| Total System Revenue | 389,310 | 602,723 | (213,413) | -35.4% | 28,654 | 3,193,608 | 6,079,652 | (2,886,044) | -47.5% | 5,305,436 | 0 | 7,320,748 |
| EXPENSES: | | | | | | | | | | | | |
| Operations | 240,481 | 416,664 | (176,183) | -42.3% | 265,009 | 2,746,617 | 4,302,662 | (1,556,045) | -36.2% | 3,596,063 | | 5,221,903 |
| City Support/Admin Svcs | 89,509 | 78,871 | 10,638 | 13.5% | 80,616 | 644,117 | 788,710 | (144,593) | -18.3% | 782,530 | | 946,452 |
| Debt Service | 142,046 | 70,149 | 71,898 | 102.5% | 76,833 | 845,280 | 701,485 | 143,795 | 20.5% | 759,954 | | 841,782 |
| Capital Reserve &Replacement | 0 | 11,250 | (11,250) | -100.0% | 0 | 0 | 112,500 | (112,500) | -100.0% | 90,000 | | 135,000 |
| Total Expenses | 472,036 | 576,933 | (104,897) | -18.2% | 422,458 | 4,236,014 | 5,905,357 | (1,669,343) | -28.3% | 5,228,547 | 0 | 7,145,136 |
| Fund Balance | (82,726) | 25,789 | (108,516) | -420.8% | (393,803) | (1,042,406) | 174,295 | (1,216,701) | -698.1% | 76,889 | 0 | 175,611 |

LAZ Parking Management
Norwalk Parking Authority
For the Ten Months Ending April 30, 2021

| | | | | | | Year-to-Date | | | | | Fiscal Year | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | ACTUAL | BUDGET | VARIANCE | % VARIANCE | Prev. ACTUAL | ACTUAL | BUDGET | VARIANCE | % VARIANCE | Prev. ACTUAL YTD | FORECAST | ANNUAL BUDGET |
| **PARKING REVENUE** | | | | | | | | | | | | |
| Monthly Parking | 142,875.84 | 242,535.87 | (99,660.03) | (41.09%) | 489.08 | 1,585,685.50 | 2,425,358.70 | (839,673.20) | (34.62%) | 1,998,361.90 | | 2,910,430.44 |
| Transient Parking | 126,167.77 | 269,116.41 | (142,948.64) | (53.12%) | 32.65 | 883,564.52 | 2,628,212.35 | (1,744,647.83) | (66.38%) | 2,223,151.48 | | 3,180,269.34 |
| Meter Revenue (Sono) | 48,439.45 | 52,453.45 | (4,014.00) | (7.65%) | 202.25 | 325,385.56 | 517,992.53 | (192,606.97) | (37.18%) | 451,995.13 | | 625,398.26 |
| Parking Violation | 86,872.00 | 61,083.48 | 25,788.52 | 42.22% | 19,986.87 | 531,130.25 | 732,753.48 | (201,623.23) | (27.52%) | 724,514.24 | | 874,247.37 |
| Less: Refunds | (133.89) | 0.00 | (133.89) | 0.00% | 0.00 | (1,500.44) | 0.00 | (1,500.44) | 0.00% | 0.00 | | 0.00 |
| Less: Sales Tax | (18,948.45) | (33,016.47) | 14,068.02 | (42.61%) | 0.00 | (166,837.94) | (330,164.70) | 163,326.76 | (49.47%) | (187,626.04) | | (396,197.64) |
| **TOTAL PARKING REVENUE** | **385,272.72** | **592,172.74** | (206,900.02) | (34.94%) | **20,710.85** | **3,157,427.45** | **5,974,152.36** | (2,816,724.91) | (47.15%) | **5,210,396.71** | | **7,194,147.77** |
| **OTHER REVENUE** | | | | | | | | | | | | |
| Art Program | 0.00 | 200.00 | (200.00) | (100.00%) | 0.00 | 700.00 | 2,000.00 | (1,300.00) | (65.00%) | 2,120.52 | | 2,400.00 |
| Lease Income - SNRR/MTG | 3,041.97 | 2,982.98 | 58.99 | 1.98% | 1,715.45 | 28,760.36 | 29,829.80 | (1,069.44) | (3.59%) | 42,908.49 | | 35,795.76 |
| Lease Income - Webster | | | | | | | | | | | | |
| Lease Income - YDG | 418.00 | 1,464.00 | (1,046.00) | (71.45%) | 410.00 | 3,762.00 | 14,640.00 | (10,878.00) | (74.30%) | 3,680.00 | | 17,568.00 |
| SNRR/ENRR Concessions | 0.00 | 3,403.00 | (3,403.00) | (100.00%) | 0.00 | 0.00 | 34,030.00 | (34,030.00) | (100.00%) | 16,024.40 | | 40,836.00 |
| Advertising Revenue | 0.00 | 1,500.00 | (1,500.00) | (100.00%) | 0.00 | 0.00 | 15,000.00 | (15,000.00) | (100.00%) | 0.00 | | 18,000.00 |
| Investment Income | 0.00 | 666.67 | (666.67) | (100.00%) | 5,542.00 | 140.00 | 6,666.70 | (6,526.70) | (97.90%) | 25,979.00 | | 8,000.04 |
| ATM Machines | 577.00 | 333.33 | 243.67 | 73.10% | 276.00 | 2,818.00 | 3,333.30 | (515.30) | (15.46%) | 4,327.00 | | 3,999.96 |
| **TOTAL OTHER REVENUE** | **4,036.97** | **10,549.98** | **(6,513.01)** | **(61.73%)** | **7,943.45** | **36,180.36** | **105,499.80** | **(69,319.44)** | **(65.71%)** | **95,039.41** | | **126,599.76** |
| **TOTAL SYSTEM REVENUE** | **389,309.69** | **602,722.72** | **(213,413.03)** | **(35.41%)** | **28,654.30** | **3,193,607.81** | **6,079,652.16** | **(2,886,044.35)** | **(47.47%)** | **5,305,436.12** | | **7,320,747.53** |
| **OPERATING EXPENSES** | | | | | | | | | | | | |
| Gross Wages | 94,956.99 | 140,420.11 | (45,463.12) | (32.38%) | 95,729.68 | 1,038,260.81 | 1,544,621.18 | (506,360.37) | (32.78%) | 1,392,365.26 | | 1,825,461.40 |
| Payroll Taxes | 11,614.58 | 17,763.12 | (6,148.54) | (34.61%) | 11,712.33 | 127,365.32 | 195,394.42 | (68,029.10) | (34.82%) | 176,374.48 | | 230,920.66 |
| Worker's Compensation | 3,856.21 | 5,897.63 | (2,041.42) | (34.61%) | 3,868.87 | 42,277.91 | 64,874.00 | (22,596.09) | (34.83%) | 58,344.13 | | 76,669.26 |
| Group Health Insurance | 11,385.20 | 14,744.10 | (3,358.90) | (22.78%) | 15,430.38 | 116,719.15 | 162,185.16 | (45,466.01) | (28.03%) | 158,270.64 | | 191,673.36 |
| 401(k) Company Match | 1,836.31 | 2,808.41 | (972.10) | (34.61%) | 1,842.33 | 20,132.41 | 30,892.50 | (10,760.09) | (34.83%) | 27,783.07 | | 36,509.32 |
| Security Services | 2,974.22 | 10,833.34 | (7,859.12) | (72.55%) | 18,404.67 | 38,867.68 | 108,333.40 | (69,465.72) | (64.12%) | 141,796.66 | | 130,000.08 |
| Equipment Expense | 0.00 | 12,500.01 | (12,500.01) | (100.00%) | (2,481.00) | 14,920.06 | 125,000.10 | (110,080.04) | (88.06%) | 81,025.16 | | 150,000.12 |
| Vehicle Expense | 661.89 | 10,000.01 | (9,338.12) | (93.38%) | 219.59 | 22,272.14 | 100,000.10 | (77,727.96) | (77.73%) | 37,782.31 | | 120,000.12 |
| Building Repair & Maintenance | 17,084.57 | 47,948.67 | (30,864.10) | (64.37%) | 38,256.10 | 215,096.79 | 359,388.70 | (144,291.91) | (40.15%) | 356,002.37 | | 579,867.04 |
| Sanitation Expense | 1,538.88 | 1,660.00 | (121.12) | (7.30%) | 1,654.71 | 19,705.36 | 16,600.00 | 3,105.36 | 18.71% | 17,937.22 | | 19,920.00 |
| Operating Expenses | 6,486.91 | 10,416.66 | (3,929.75) | (37.73%) | 7,616.88 | 66,228.52 | 104,166.60 | (37,938.08) | (36.42%) | 141,353.55 | | 124,999.92 |
| Elevator Repair & Maintenance | 3,072.81 | 2,300.00 | 772.81 | 33.60% | 2,444.35 | 25,134.00 | 23,000.00 | 2,134.00 | 9.28% | 22,989.09 | | 27,600.00 |
| Snow Removal | (1,564.00) | 20,250.00 | (21,814.00) | (107.72%) | 0.00 | 227,590.93 | 275,000.00 | (47,409.07) | (17.24%) | 77,913.76 | | 275,000.00 |
| Signage | 2,295.96 | 8,333.33 | (6,037.37) | (72.45%) | 0.00 | 4,878.80 | 83,333.30 | (78,454.50) | (94.15%) | 25,176.50 | | 99,999.96 |
| Tickets | 0.00 | 1,666.68 | (1,666.68) | (100.00%) | 1,918.00 | 7,950.00 | 16,666.80 | (8,716.80) | (52.30%) | 9,068.00 | | 20,000.16 |
| Liability Insurance | 9,346.07 | 14,835.07 | (5,489.00) | (37.00%) | 7,336.05 | 80,861.39 | 149,868.83 | (69,007.44) | (46.05%) | 133,388.65 | | 180,448.89 |
| Maritime Garage Condo Fees | 1,779.45 | 1,888.02 | (108.57) | (5.75%) | 1,779.45 | 17,794.50 | 18,880.20 | (1,085.70) | (5.75%) | 17,794.50 | | 22,656.24 |
| Uniforms | 0.00 | 833.32 | (833.32) | (100.00%) | 0.00 | 7,133.00 | 8,333.20 | (1,200.20) | (14.40%) | 3,322.42 | | 9,999.84 |
| Management Fees LAZ | 8,333.33 | 8,333.33 | 0.00 | 0.00% | 8,333.33 | 83,333.30 | 83,333.30 | 0.00 | 0.00% | 83,333.30 | | 99,999.96 |
| Bank and Credit Card Fees | 17,918.90 | 16,745.40 | 1,173.50 | 7.01% | 16,003.87 | 147,185.10 | 167,922.35 | (20,737.25) | (12.35%) | 254,271.70 | | 202,334.84 |
| Office Expense | 802.27 | 1,499.97 | (697.70) | (46.51%) | 0.00 | 8,891.99 | 14,999.70 | (6,107.71) | (40.72%) | 11,682.13 | | 17,999.64 |
| Service Contract | 4,650.61 | 10,416.66 | (5,766.05) | (55.35%) | 7,438.12 | 115,882.71 | 104,166.60 | 11,716.11 | 11.25% | 102,630.30 | | 124,999.92 |
| Utilities | 8,356.52 | 7,486.80 | 869.72 | 11.62% | 6,325.01 | 72,413.50 | 74,868.00 | (2,454.50) | (3.28%) | 58,431.52 | | 89,841.60 |
| Telephone | 8,997.82 | 6,250.01 | 2,747.81 | 43.96% | 9,611.22 | 93,727.43 | 62,500.10 | 31,227.33 | 49.96% | 90,952.37 | | 75,000.12 |
| Permit/Violation Management | 10,486.07 | 10,833.34 | (347.27) | (3.21%) | 2,814.78 | 62,756.73 | 108,333.40 | (45,576.67) | (42.07%) | 73,788.32 | | 130,000.08 |
| Marketing and Communication | 165.00 | 7,499.99 | (7,334.99) | (97.80%) | 8,750.00 | 9,570.76 | 74,999.90 | (65,429.14) | (87.24%) | 41,840.00 | | 89,999.88 |
| Parking Program | 13,444.25 | 16,666.68 | (3,222.43) | (19.33%) | 0.00 | 59,666.25 | 166,666.80 | (107,000.55) | (64.20%) | 150.00 | | 200,000.16 |
| Contingency Fund | 0.00 | 5,833.33 | (5,833.33) | (100.00%) | 0.00 | 0.00 | 58,333.30 | (58,333.30) | (100.00%) | 0.00 | | 69,999.96 |
| Property Taxes | 0.00 | 0.00 | 0.00 | 0.00% | 0.00 | 0.00 | 0.00 | 0.00 | 0.00% | 296.07 | | 0.00 |
| **TOTAL OPERATING EXPENSES** | **240,480.82** | **416,663.99** | **(176,183.17)** | **(42.28%)** | **265,008.72** | **2,746,616.54** | **4,302,661.94** | **(1,556,045.40)** | **(36.16%)** | **3,596,063.48** | | **5,221,902.53** |
| **CITY ADMINISTERED EXPENSES** | | | | | | | | | | | | |
| Enforcement Officers Wages | 5,296.12 | 5,296.12 | 0.00 | 0.00% | 10,016.11 | 38,612.06 | 52,961.20 | (14,349.14) | (27.09%) | 104,209.43 | | 63,553.44 |
| Contingency | 0.00 | 955.91 | (955.91) | (100.00%) | 0.00 | 0.00 | 9,559.10 | (9,559.10) | (100.00%) | 0.00 | | 11,470.92 |
| Other City Payroll Expenses | 28,041.59 | 28,041.59 | 0.00 | 0.00% | 28,443.65 | 280,415.90 | 280,415.90 | 0.00 | 0.00% | 284,436.50 | | 336,499.08 |
| Social Security | 2,550.08 | 2,550.08 | 0.00 | 0.00% | 2,520.01 | 25,500.80 | 25,500.80 | 0.00 | 0.00% | 25,200.10 | | 30,600.96 |
| Health Insurance | 8,365.05 | 8,365.05 | 0.00 | 0.00% | 5,587.66 | 83,650.50 | 83,650.50 | 0.00 | 0.00% | 55,876.60 | | 100,380.60 |
| Worker's Compensation | 237.71 | 237.75 | (0.04) | (0.02%) | 671.85 | 2,377.10 | 2,377.50 | (0.40) | (0.02%) | 6,718.50 | | 2,853.00 |
| Pension | 4,551.82 | 4,551.82 | 0.00 | 0.00% | 4,542.84 | 45,518.20 | 45,518.20 | 0.00 | 0.00% | 45,428.40 | | 54,621.84 |
| City Provided Liability Insurance | 4,167.92 | 4,167.92 | 0.00 | 0.00% | 4,012.06 | 41,679.20 | 41,679.20 | 0.00 | 0.00% | 40,120.58 | | 50,015.04 |
| Unemployment | 72.26 | 72.26 | 0.00 | 0.00% | 98.09 | 722.60 | 722.60 | 0.00 | 0.00% | 970.26 | | 867.12 |
| Electric | 36,226.68 | 19,212.62 | 17,014.06 | 88.56% | 24,305.04 | 121,723.82 | 192,126.20 | (70,402.38) | (36.64%) | 140,174.61 | | 230,551.44 |
| Sewer | 0.00 | 878.24 | (878.24) | (100.00%) | 0.00 | 2,071.25 | 8,782.40 | (6,711.15) | (76.42%) | 5,152.91 | | 10,538.88 |
| Professional Services | 0.00 | 3,750.00 | (3,750.00) | (100.00%) | 43.84 | 0.00 | 37,500.00 | (37,500.00) | (100.00%) | 68,375.50 | | 45,000.00 |
| Business Expense | 0.00 | 374.97 | (374.97) | (100.00%) | 375.00 | 1,845.54 | 3,749.70 | (1,904.16) | (50.78%) | 5,866.18 | | 4,499.64 |
| Legal Service Retainer | 0.00 | 416.66 | (416.66) | (100.00%) | 0.00 | 0.00 | 4,166.60 | (4,166.60) | (100.00%) | 0.00 | | 4,999.92 |
| **TOTAL CITY ADMINISTERED EXPENSES** | **89,509.23** | **78,870.99** | 10,638.24 | 13.49% | **80,616.15** | **644,116.97** | **788,709.90** | (144,592.93) | (18.33%) | **782,529.57** | | **946,451.88** |
| **SUBTOTAL OPERATING EXPENESES** | **329,990.05** | **495,534.98** | (165,544.93) | (33.41%) | **345,624.87** | **3,390,733.51** | **5,091,371.84** | (1,700,638.33) | (33.40%) | **4,378,593.05** | | **6,168,354.41** |
| Debt Service Interest | 23,562.43 | 19,539.93 | 4,022.50 | 20.59% | 23,953.54 | 203,444.30 | 195,399.30 | 8,045.00 | 4.12% | 235,669.30 | | 234,479.16 |
| Debt Service Principle | 118,483.60 | 50,608.58 | 67,875.02 | 134.12% | 52,879.23 | 641,835.84 | 506,085.80 | 135,750.04 | 26.82% | 524,284.38 | | 607,302.96 |
| **SUBTOTAL DEBT SERVICE** | **142,046.03** | **70,148.51** | 71,897.52 | 102.49% | **76,832.77** | **845,280.14** | **701,485.10** | 143,795.04 | 20.50% | **759,953.68** | | **841,782.12** |
| Capital Reserve and Replacement | 0.00 | 11,249.99 | (11,249.99) | (100.00%) | 0.00 | 0.00 | 112,499.90 | (112,499.90) | (100.00%) | 90,000.00 | | 134,999.88 |
| **TOTAL EXPENSES** | **472,036.08** | **576,933.48** | (104,897.40) | (18.18%) | **422,457.64** | **4,236,013.65** | **5,905,356.84** | (1,669,343.19) | (28.27%) | **5,228,546.73** | | **7,145,136.41** |
| **Fund Balance** | **(82,726.39)** | **25,789.24** | (108,515.63) | (420.78%) | **(393,803.34)** | **(1,042,405.84)** | **174,295.32** | (1,216,701.16) | (698.07%) | **76,889.39** | | **175,611.12** |

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2019/2020

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | Total |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Meters/Violations | | | | | | | | | | | | | |
| Revenues | 154,350 | 161,720 | 148,531 | 145,286 | 126,359 | 118,278 | 119,675 | 111,895 | 80,872 | 25,731 | | | 1,192,697 |
| Operations | 76,951 | 73,731 | 78,058 | 96,883 | 80,486 | 118,852 | 81,785 | 54,992 | 86,961 | 44,700 | | | 793,399 |
| City Support/Admin Svcs | 19,218 | 16,002 | 32,923 | 13,931 | 39,458 | 18,630 | 42,121 | 11,244 | 16,817 | 21,635 | | | 231,979 |
| Debt Service | 840 | 840 | 750 | 840 | 840 | 840 | 840 | 840 | 840 | 840 | | | 8,311 |
| Capital Res. & Repl. | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 2,765 | 0 | 0 | | | 22,120 |
| Expenses | 99,774 | 93,339 | 114,496 | 114,419 | 123,549 | 141,087 | 127,511 | 69,841 | 104,618 | 67,175 | 0 | 0 | 1,055,809 |
| Balance | 54,576 | 68,381 | 34,035 | 30,867 | 2,810 | (22,809) | (7,836) | 42,053 | (23,746) | (41,444) | 0 | 0 | 136,887 |
| SNRR Garage/Lot | | | | | | | | | | | | | |
| Revenues | 183,090 | 178,469 | 183,119 | 204,052 | 181,596 | 189,169 | 183,962 | 164,924 | 107,858 | 2,189 | | | 1,578,429 |
| Operations | 115,416 | 149,055 | 115,268 | 122,446 | 92,032 | 141,688 | 144,854 | 96,496 | 104,720 | 90,558 | | | 1,172,534 |
| City Support/Admin Svcs | 17,525 | 19,554 | 15,403 | 17,868 | 17,868 | 22,482 | 8,765 | 8,754 | 10,655 | 19,858 | | | 158,730 |
| Debt Service | 9,378 | 9,378 | 8,293 | 9,378 | 9,378 | 9,378 | 9,378 | 9,378 | 9,378 | 9,378 | | | 92,694 |
| Capital Res. & Repl. | 2,168 | 2,168 | 2,168 | 2,168 | 2,168 | 2,168 | 2,168 | 2,168 | 0 | 0 | | | 17,344 |
| Expenses | 144,487 | 180,154 | 141,131 | 151,860 | 121,446 | 175,717 | 165,165 | 116,796 | 124,753 | 119,794 | 0 | 0 | 1,441,303 |
| Balance | 38,603 | (1,686) | 41988 | 52,193 | 60,150 | 13,452 | 18,797 | 48,128 | (16,896) | (117,604) | 0 | 0 | 137,126 |
| Maritime Garage | | | | | | | | | | | | | |
| Revenues | 130,082 | 135,137 | 95,675 | 83,415 | 70,978 | 68,642 | 73,920 | 81,985 | 42,553 | 105 | | | 782,492 |
| Operations | 95,142 | 91,271 | 72,882 | 109,805 | 62,409 | 104,049 | 108,907 | 77,773 | 111,309 | 72,924 | | | 906,471 |
| City Support/Admin Svcs | 9,591 | 11,218 | 17,169 | 18,717 | 18,717 | 18,762 | 16,826 | 16,870 | 18,717 | 17,227 | | | 163,814 |
| Debt Service | 48,033 | 48,033 | 42,883 | 48,033 | 48,033 | 48,033 | 48,033 | 48,033 | 48,033 | 48,033 | | | 475,183 |
| Capital Res. & Repl. | 1,077 | 1,077 | 1,077 | 1,077 | 1,077 | 1,077 | 1,077 | 1,077 | 0 | 0 | | | 8,616 |
| Expenses | 153,843 | 151,599 | 134,011 | 177,632 | 130,236 | 171,921 | 174,844 | 143,753 | 178,059 | 138,185 | 0 | 0 | 1,554,084 |
| Balance | (23,761) | (16,461) | (38,337) | (94,217) | (59,258) | (103,279) | (100,924) | (61,768) | (135,506) | (138,080) | 0 | 0 | (771,592) |
| Haviland Deck | | | | | | | | | | | | | |
| Revenues | 53,935 | 54,404 | 53,312 | 52,725 | 53,476 | 54,064 | 53,518 | 53,143 | 40,217 | 17 | | | 468,810 |
| Operations | 7,077 | 7,251 | 6,331 | 7,132 | 6,519 | 9,130 | 13,602 | 14,872 | 12,537 | 6,566 | | | 91,016 |
| City Support/Admin Svcs | 6,591 | 7,103 | 3,516 | 6,116 | 6,116 | 6,116 | 5,131 | 5,131 | 5,131 | 5,492 | | | 56,444 |
| Debt Service | 12,895 | 12,895 | 11,461 | 12,895 | 12,895 | 12,895 | 12,895 | 12,895 | 12,895 | 12,895 | | | 127,519 |
| Capital Res. & Repl. | 1,264 | 1,264 | 1,264 | 1,264 | 1,264 | 1,264 | 1,264 | 1,264 | 0 | 0 | | | 10,112 |
| Expenses | 27,827 | 28,514 | 22,572 | 27,407 | 26,794 | 29,405 | 32,892 | 34,163 | 30,564 | 24,953 | 0 | 0 | 285,092 |
| Balance | 26,108 | 25,890 | 30,740 | 25,318 | 26,682 | 24,659 | 20,625 | 18,980 | 9,653 | (24,937) | 0 | 0 | 183,718 |
| Yankee Doodle Gar. | | | | | | | | | | | | | |
| Revenues | 17,922 | 10,081 | 13,004 | 14,071 | 7,566 | 11,237 | 23,238 | 15,651 | 5,614 | 463 | | | 118,848 |
| Operations | 13,148 | 19,581 | 13,011 | 12,849 | 13,577 | 17,876 | 31,182 | 16,688 | 17,966 | 14,611 | | | 170,488 |

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2019/2020

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | Total |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| City Support/Admin Svcs | 2,477 | 3,853 | 1,321 | 2,091 | 2,091 | 2,630 | 2,091 | 2,091 | 2,091 | 2,091 | | | 22,828 |
| Debt Service | 330 | 330 | 295 | 330 | 330 | 330 | 330 | 330 | 330 | 330 | | | 3,269 |
| Capital Res. & Repl. | 521 | 521 | 521 | 521 | 521 | 521 | 521 | 521 | 0 | 0 | | | 4,168 |
| Expenses | 16,476 | 24,285 | 15,149 | 15,792 | 16,520 | 21,357 | 34,124 | 19,630 | 20,387 | 17,033 | 0 | 0 | 200,754 |
| Balance | 1,446 | (14,204) | (2,144) | (1,721) | (8,954) | (10,120) | (10,887) | (3,979) | (14,773) | (16,570) | 0 | 0 | (81,906) |
| **Webster Lot** | | | | | | | | | | | | | |
| Revenues | 65,776 | 97,148 | 81,673 | 86,020 | 80,698 | 87,169 | 82,877 | 88,022 | 56,291 | 149 | | | 725,824 |
| Operations | 21,835 | 23,505 | 16,794 | 18,787 | 23,348 | 14,800 | 26,293 | 20,860 | 14,569 | 11,767 | | | 192,558 |
| City Support/Admin Svcs | 7,601 | 8,499 | 3,760 | 7,311 | 7,311 | 7,311 | 6,171 | 6,171 | 6,171 | 6,171 | | | 66,477 |
| Debt Service | 4,937 | 4,937 | 4,403 | 4,937 | 4,937 | 4,937 | 4,937 | 4,937 | 4,937 | 4,937 | | | 48,836 |
| Capital Res. & Repl. | 1,525 | 1,525 | 1,525 | 1,525 | 1,525 | 1,525 | 1,525 | 1,525 | 0 | 0 | | | 12,200 |
| Expenses | 35,898 | 38,466 | 26,481 | 32,561 | 37,121 | 28,573 | 38,926 | 33,494 | 25,677 | 22,875 | 0 | 0 | 320,072 |
| Balance | 29,879 | 58,682 | 55,192 | 53,459 | 43,577 | 58,596 | 43,951 | 54,528 | 30,614 | (22,726) | 0 | 0 | 405,752 |
| **North Water Lot** | | | | | | | | | | | | | |
| Revenues | 22,168 | 22,998 | 17,612 | 15,359 | 16,465 | 16,160 | 15,368 | 15,390 | 5,872 | 0 | | | 147,391 |
| Operations | 5,528 | 7,236 | 5,445 | 6,526 | 5,226 | 7,754 | 4,054 | 5,904 | 4,662 | 7,672 | | | 60,007 |
| City Support/Admin Svcs | 2,793 | 2,845 | 1,483 | 2,395 | 2,395 | 2,395 | 2,343 | 2,343 | 2,343 | 2,343 | | | 23,678 |
| Debt Service | 22 | 22 | 20 | 22 | 22 | 22 | 22 | 22 | 22 | 22 | | | 218 |
| Capital Res. & Repl. | 575 | 575 | 575 | 575 | 575 | 575 | 575 | 575 | 0 | 0 | | | 4,600 |
| Expenses | 8,918 | 10,679 | 7,523 | 9,518 | 8,217 | 10,745 | 6,994 | 8,844 | 7,027 | 10,037 | 0 | 0 | 88,503 |
| Balance | 13,249 | 12,320 | 10,088 | 5,841 | 8,247 | 5,415 | 8,374 | 6,546 | (1,155) | (10,037) | 0 | 0 | 58,888 |
| **Wall St. Lot** | | | | | | | | | | | | | |
| Revenues | 3,767 | 3,736 | 3,729 | 4,405 | 4,598 | 5,058 | 4,991 | 5,085 | 4,150 | 0 | | | 39,519 |
| Operations | 4,247 | 4,254 | 2,866 | 3,748 | 3,309 | 7,361 | 5,993 | 4,785 | 3,182 | 1,540 | | | 41,284 |
| City Support/Admin Svcs | 1,844 | 1,857 | 984 | 1,557 | 1,557 | 1,557 | 1,557 | 1,557 | 1,557 | 1,557 | | | 15,588 |
| Debt Service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 |
| Capital Res. & Repl. | 384 | 384 | 384 | 384 | 384 | 384 | 384 | 384 | 0 | 0 | | | 3,072 |
| Expenses | 6,476 | 6,495 | 4,233 | 5,689 | 5,250 | 9,303 | 7,934 | 6,726 | 4,739 | 3,098 | 0 | 0 | 59,943 |
| Balance | (2,708) | (2,759) | (504) | (1,284) | (653) | (4,244) | (2,943) | (1,642) | (589) | (3,098) | 0 | 0 | (20,424) |
| **Main St. Lot** | | | | | | | | | | | | | |
| Revenues | 5,639 | 4,279 | 5,233 | 8969 | 14,718 | 7,639 | 6,840 | 7,136 | 4,728 | 0 | | | 65,181 |
| Operations | 5,314 | 7,587 | 4,608 | 4987 | 3,819 | 5,235 | 5,348 | 4,066 | 2,239 | 1,687 | | | 44,889 |
| City Support/Admin Svcs | 1,874 | 1,867 | 919 | 1575 | 1,575 | 1,575 | 1,522 | 1,575 | 1,522 | 1,522 | | | 15,525 |
| Debt Service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 |
| Capital Res. & Repl. | 375 | 375 | 375 | 375 | 375 | 375 | 375 | 375 | 0 | 0 | | | 3,000 |

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2019/2020

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | Total |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Expenses | 7,563 | 9,829 | 5,901 | 6,936 | 5,769 | 7,185 | 7,245 | 6,016 | 3,761 | 3,209 | 0 | 0 | 63,414 |
| Balance | (1,924) | (5,550) | (669) | 2,032 | 8,950 | 455 | (405) | 1,121 | 967 | (3,209) | 0 | 0 | 1,767 |
| | | | | | | | | | | | | | |
| Belden Ave Library | | | | | | | | | | | | | |
| Revenues | 136 | 98 | 122 | 138 | 80 | 85 | 114 | 80 | 18 | 0 | | | 871 |
| Operations | 3,097 | 2,822 | 1,851 | 1,763 | 1,677 | 3,348 | 3,108 | 2,933 | 1,517 | 6,329 | | | 28,444 |
| City Support/Admin Svcs | 448 | 538 | 239 | 378 | 378 | 378 | 378 | 378 | 378 | 378 | | | 3,871 |
| Debt Service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 |
| Capital Res. & Repl. | 175 | 175 | 175 | 175 | 175 | 175 | 175 | 175 | 0 | 0 | | | 1,400 |
| Expenses | 3,720 | 3,535 | 2,264 | 2,316 | 2,230 | 3,901 | 3,661 | 3,486 | 1,895 | 6,707 | 0 | 0 | 33,715 |
| Balance | (3,584) | (3,436) | (2,143) | (2,179) | (2,150) | (3,816) | (3,547) | (3,406) | (1,876) | (6,707) | 0 | 0 | (32,844) |
| | | | | | | | | | | | | | |
| ENRR Lots | | | | | | | | | | | | | |
| Revenues | 17,489 | 16,392 | 16,608 | 18,301 | 18,192 | 17,891 | 16,883 | 17,080 | 15,133 | 0 | | | 153,968 |
| Operations | 3,666 | 5,018 | 3,570 | 4018 | 3,662 | 14,797 | 12,886 | 9,891 | 4,021 | 5,330 | | | 66,858 |
| City Support/Admin Svcs | 1,933 | 1,946 | 1,031 | 1632 | 1,632 | 1,632 | 1,632 | 1,632 | 1,632 | 1,632 | | | 16,337 |
| Debt Service | 397 | 397 | 354 | 397 | 397 | 397 | 397 | 397 | 397 | 397 | | | 3,923 |
| Capital Res. & Repl. | 328 | 328 | 328 | 328 | 328 | 328 | 328 | 328 | 0 | 0 | | | 2,624 |
| Expenses | 6,323 | 7,689 | 5,283 | 6375 | 6,019 | 17,154 | 15,243 | 12,248 | 6,050 | 7,359 | 0 | 0 | 89,742 |
| Balance | 11,166 | 8,704 | 11,325 | 11,926 | 12,173 | 738 | 1,640 | 4,832 | 9,083 | (7,359) | 0 | 0 | 64,226 |
| | | | | | | | | | | | | | |
| Liberty Square Lot | | | | | | | | | | | | | |
| Revenues | 3,533 | 3,465 | 3,550 | 3219 | 3,595 | 3,993 | 3,691 | 3,587 | 2,775 | 0 | | | 31,408 |
| Operations | 1,892 | 3,097 | 2,656 | 2447 | 2,072 | 3,861 | 5,620 | 3,052 | 2,095 | 1,323 | | | 28,115 |
| City Support/Admin Svcs | 839 | 1,009 | 448 | 709 | 709 | 709 | 709 | 709 | 709 | 709 | | | 7,258 |
| Debt Service | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 |
| Capital Res. & Repl. | 93 | 93 | 93 | 93 | 93 | 93 | 93 | 93 | 0 | 0 | | | 744 |
| Expenses | 2,825 | 4,198 | 3,196 | 3249 | 2,874 | 4,663 | 6,422 | 3,853 | 2,804 | 2,032 | 0 | 0 | 36,117 |
| Balance | 708 | (734) | 354 | (30) | 721 | (670) | (2,731) | (266) | (29) | (2,032) | 0 | 0 | (4,710) |
| | | | | | | | | | | | | | |
| Revenues | 657,887 | 687,927 | 622,167 | 635,960 | 578,321 | 579,385 | 585,075 | 563,977 | 366,082 | 28,654 | 0 | 0 | 5,305,436 |
| Operations | 353,312 | 394,407 | 323,338 | 391,390 | 298,135 | 448,751 | 443,632 | 312,312 | 365,778 | 265,009 | 0 | 0 | 3,596,063 |
| City Support/Admin Svcs | 72,735 | 76,292 | 79,195 | 74,281 | 99,807 | 84,177 | 89,247 | 58,455 | 67,725 | 80,616 | 0 | 0 | 782,530 |
| Debt Service | 76,833 | 76,833 | 68,459 | 76,833 | 76,833 | 76,833 | 76,833 | 76,833 | 76,833 | 76,833 | 0 | 0 | 759,954 |
| Capital Res. & Repl. | 11,250 | 11,250 | 11,250 | 11,250 | 11,250 | 11,250 | 11,250 | 11,250 | 0 | 0 | 0 | 0 | 90,000 |
| Expenses | 514,130 | 558,781 | 482,241 | 553,754 | 486,025 | 621,010 | 620,962 | 458,850 | 510,336 | 422,458 | 0 | 0 | 5,228,547 |
| Fund Balance | 143,757 | 129,146 | 139,926 | 82,206 | 92,296 | (41,625) | (35,887) | 105,127 | (144,253) | (393,803) | 0 | 0 | 76,889 |

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2020/2021

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | Total | % of Rev. | % of Exp. |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Meters/Violations | | | | | | | | | | | | | | | |
| Revenues | 131,722 | 93,092 | 89,294 | 78,773 | 48,627 | 45,729 | 60,969 | 53,403 | 102,744 | 132,419 | | | 836,770 | | |
| Operations | 43,821 | 56,974 | 39,631 | 35,392 | 37,793 | 55,232 | 60,622 | 59,881 | 46,543 | 51,018 | | | 486,907 | 58% | 75% |
| City Support/Admin Svcs | 44,321 | 17,431 | 17,431 | 17,431 | 17,431 | (9,876) | 17,431 | 17,431 | 1,970 | 17,056 | | | 158,060 | 19% | 24% |
| Debt Service | 214 | 214 | 214 | 214 | 214 | 214 | 214 | 214 | 432 | 432 | | | 2,577 | 0% | 0% |
| Capital Res. & Repl. | 0 | 0 | | | | | 0 | 0 | 0 | 0 | | | 0 | 0% | 0% |
| Expenses | 88,357 | 74,620 | 57,276 | 53,038 | 55,438 | 45,570 | 78,268 | 77,526 | 48,945 | 68,506 | 0 | 0 | 647,544 | | |
| Balance | 43,365 | 18,472 | 32,018 | 25,735 | (6,811) | 159 | (17,299) | (24,123) | 53,799 | 63,913 | 0 | 0 | 189,226 | 23% | |
| | | | | | | | | | | | | | | 100% | 100% |
| SNRR Garage/Lot | | | | | | | | | | | | | | | |
| Revenues | 70,736 | 69,826 | 66,688 | 64,961 | 61,062 | 58,618 | 55,222 | 56,414 | 59,084 | 60,862 | | | 623,473 | | |
| Operations | 108,761 | 82,255 | 78,356 | 98,646 | 95,396 | 78,973 | 101,572 | 113,847 | 80,178 | 85,391 | | | 923,374 | 148% | 80% |
| City Support/Admin Svcs | 18,498 | 18,498 | 18,498 | 18,498 | 18,498 | (16,337) | 9,168 | 9,168 | 24,999 | 24,999 | | | 144,490 | 23% | 12% |
| Debt Service | 7,527 | 7,527 | 7,527 | 7,527 | 7,527 | 7,527 | 7,527 | 7,527 | 15,278 | 15,278 | | | 90,773 | 15% | 8% |
| Capital Res. & Repl. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | 0% | 0% |
| Expenses | 134,787 | 108,280 | 104,382 | 124,671 | 121,421 | 70,163 | 118,267 | 130,542 | 120,455 | 125,668 | 0 | 0 | 1,158,637 | | |
| Balance | (64,051) | (38,454) | (37,693) | (59,710) | (60,359.43) | (11,546) | (63,045) | (74,128) | (61,370) | (64,806) | 0 | 0 | (535,163) | -86% | |
| | | | | | | | | | | | | | | 100% | 100% |
| Maritime Garage | | | | | | | | | | | | | | | |
| Revenues | 52,170 | 60,966 | 51,345 | 44,223 | 40,623 | 42,784 | 56,395 | 58,009 | 74,661 | 75,347 | | | 556,523 | | |
| Operations | 64,483 | 57,946 | 51,132 | 75,363 | 71,882 | 66,818 | 73,792 | 78,877 | 71,466 | 53,905 | | | 665,662 | 120% | 50% |
| City Support/Admin Svcs | 19,068 | 19,068 | 19,068 | 19,068 | 19,068 | (49,626) | 4,532 | 4,532 | 21,851 | 21,851 | | | 98,478 | 18% | 7% |
| Debt Service | 47,754 | 47,754 | 47,754 | 47,754 | 47,754 | 47,754 | 47,754 | 47,754 | 97,321 | 97,321 | | | 576,675 | 104% | 43% |
| Capital Res. & Repl. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | 0 | 0% | 0% |
| Expenses | 131,305 | 124,768 | 117,954 | 142,185 | 138,704 | 64,947 | 126,078 | 131,163 | 190,637 | 173,076 | 0 | 0 | 1,340,816 | | |
| Balance | (79,135) | (63,802) | (66,609) | (97,962) | (98,082) | (22,162) | (69,683) | (73,154) | (115,976) | (97,729) | 0 | 0 | (784,293) | -141% | |
| | | | | | | | | | | | | | | 100% | 100% |
| Haviland Deck | | | | | | | | | | | | | | | |
| Revenues | 47,130 | 51,069 | 41,252 | 54,938 | 34,963 | 47,496 | 43,809 | 40,412 | 51,835 | 50,001 | | | 462,904 | | |
| Operations | 5,322 | 6,761 | 6,087 | 9,742 | 6,572 | 11,622 | 5,441 | 19,810 | 11,439 | 8,650 | | | 91,446 | 20% | 30% |
| City Support/Admin Svcs | 6,377 | 6,377 | 6,377 | 6,377 | 6,377 | 1,946 | 5,367 | 5,367 | 7,005 | 7,005 | | | 58,575 | 13% | 20% |
| Debt Service | 12,566 | 12,566 | 12,566 | 12,566 | 12,566 | 12,566 | 12,566 | 12,566 | 24,802 | 24,802 | | | 150,134 | 32% | 50% |
| Capital Res. & Repl. | 0 | | | | 0 | 0 | 0 | 0 | | 0 | | | 0 | 0% | 0% |
| Expenses | 24,265 | 25,704 | 25,030 | 28,685 | 25,516 | 26,134 | 23,375 | 37,744 | 43,245 | 40,456 | 0 | 0 | 300,155 | | |
| Balance | 22,864 | 25,365 | 16,222 | 26,252 | 9,447 | 21,362 | 20,434 | 2,669 | 8,589 | 9,545 | 0 | 0 | 162,749 | 35% | |
| | | | | | | | | | | | | | | 100% | 100% |
| Yankee Doodle Gar. | | | | | | | | | | | | | | | |
| Revenues | 4,522 | 37,637 | 3,488 | 6,550 | 7,333 | 11,036 | 12,392 | 11,450 | 14,062 | 5,727 | | | 114,197 | | |
| Operations | 18,566 | 18,484 | 15,249 | 13,726 | 15,430 | 20,159 | 23,808 | 33,778 | 20,427 | 18,198 | | | 197,825 | 173% | 87% |
| City Support/Admin Svcs | 3,581 | 3,581 | 3,581 | 3,581 | 3,581 | 3,581 | 2,188 | 2,188 | 2,188 | 2,188 | | | 30,234 | 26% | 13% |
| Debt Service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | 0% | 0% |
| Capital Res. & Repl. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | 0% | 0% |
| Expenses | 22,147 | 22,065 | 18,829 | 17,307 | 19,011 | 23,739 | 25,996 | 35,966 | 22,614 | 20,385 | 0 | 0 | 228,060 | | |
| Balance | (17,624) | 15,573 | (15,342) | (10,756) | (11,678) | (12,703) | (13,604) | (24,516) | (8,552) | (14,659) | 0 | 0 | (113,862) | -100% | |
| | | | | | | | | | | | | | | 100% | 100% |
| Webster Lot | | | | | | | | | | | | | | | |
| Revenues | 29,234 | 31,401 | 41,167 | 21,230 | 24,555 | 26,428 | 24,902 | 24,762 | 29,845 | 30,026 | | | 283,549 | | |
| Operations | 5,669 | 7,174 | 7,183 | 11,257 | 6,655 | 22,049 | 5,665 | 32,289 | 26,249 | 8,308 | | | 132,497 | 47% | 59% |

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2020/2021

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | Total | % of Rev. | % of Exp. |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| City Support/Admin Svcs | 7,624 | 7,624 | 7,624 | 7,624 | 7,624 | 1,906 | 6,455 | 6,455 | 7,787 | 7,787 | | | 68,507 | 24% | 30% |
| Debt Service | 2,087 | 2,087 | 2,087 | 2,087 | 2,087 | 2,087 | 2,087 | 2,087 | 4,214 | 4,214 | | | 25,122 | 9% | 11% |
| Capital Res. & Repl. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | 0% | 0% |
| Expenses | 15,379 | 16,884 | 16,893 | 20,967 | 16,365 | 26,042 | 14,207 | 40,831 | 38,249 | 20,308 | 0 | 0 | 226,126 | | |
| Balance | 13,855 | 14,517 | 24,274 | 263 | 8,190 | 386 | 10,695 | (16,069) | (8,404) | 9,718 | 0 | 0 | 57,424 | 20% | |
| | | | | | | | | | | | | | | 100% | 100% |
| North Water Lot | | | | | | | | | | | | | | | |
| Revenues | 13,566 | 14,678 | 13,055 | 12,389 | 8,035 | 8,459 | 9,758 | 8,744 | 12,491 | 13,413 | | | 114,588 | | |
| Operations | 5,258 | 5,100 | 4,752 | 7,410 | 4,230 | 5,378 | 5,391 | 11,868 | 4,944 | 3,435 | | | 57,766 | 50% | 70% |
| City Support/Admin Svcs | 2,504 | 2,504 | 2,504 | 2,504 | 2,504 | 2,272 | 2,451 | 2,451 | 2,645 | 2,504 | | | 24,844 | 22% | 30% |
| Debt Service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | 0% | 0% |
| Capital Res. & Repl. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | 0% | 0% |
| Expenses | 7,762 | 7,604 | 7,256 | 9,914 | 6,734 | 7,650 | 7,842 | 14,319 | 7,590 | 5,939 | 0 | 0 | 82,610 | | |
| Balance | 5,804 | 7,074 | 5,800 | 2,475 | 1,301 | 809 | 1,916 | (5,575) | 4,901 | 7,474 | 0 | 0 | 31,978 | 28% | |
| | | | | | | | | | | | | | | 100% | 100% |
| Wall St. Lot | | | | | | | | | | | | | | | |
| Revenues | 3,415 | 3,376 | 3,503 | 3,939 | 3,289 | 3,892 | 3,786 | 3,520 | 4,313 | 4,688 | | | 37,720 | | |
| Operations | 819 | 1,227 | 1,145 | 2,157 | 1,664 | 4,079 | 1,286 | 11,170 | 4,916 | 2,342 | | | 30,806 | 82% | 65% |
| City Support/Admin Svcs | 1,629 | 1,629 | 1,629 | 1,629 | 1,629 | 1,629 | 1,629 | 1,629 | 1,629 | 1,629 | | | 16,292 | 43% | 35% |
| Debt Service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | 0% | 0% |
| Capital Res. & Repl. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | 0% | 0% |
| Expenses | 2,448 | 2,857 | 2,775 | 3,786 | 3,293 | 5,708 | 2,916 | 12,800 | 6,546 | 3,971 | 0 | 0 | 47,097 | | |
| Balance | 968 | 519 | 729 | 153 | (4) | (1,816) | 870 | (9,280) | (2,233) | 717 | 0 | 0 | (9,377) | -25% | |
| | | | | | | | | | | | | | | 100% | 100% |
| Main St. Lot | | | | | | | | | | | | | | | |
| Revenues | 3,107 | 3,883 | 4,519 | 4,569 | 4,474 | 4,123 | 4,075 | 4,517 | 6,466 | 6,512 | | | 46,245 | | |
| Operations | 1,001 | 1,393 | 1,478 | 2,348 | 1,772 | 3,894 | 1,543 | 10,214 | 5,019 | 2,069 | | | 30,733 | 66% | 65% |
| City Support/Admin Svcs | 1,646 | 1,646 | 1,646 | 1,646 | 1,646 | 1,391 | 1,592 | 1,592 | 1,739 | 1,646 | | | 16,192 | 35% | 35% |
| Debt Service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | 0% | 0% |
| Capital Res. & Repl. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | 0% | 0% |
| Expenses | 2,648 | 3,040 | 3,125 | 3,995 | 3,419 | 5,286 | 3,136 | 11,806 | 6,757 | 3,715 | 0 | 0 | 46,925 | | |
| Balance | 460 | 844 | 1,395 | 574 | 1,056 | (1,163) | 939 | (7,289) | (292) | 2,797 | 0 | 0 | (680) | -1% | |
| | | | | | | | | | | | | | | 100% | 100% |
| Belden Ave Library | | | | | | | | | | | | | | | |
| Revenues | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | | |
| Operations | 1,638 | 1,691 | 1,680 | 1,751 | 1,276 | 3,609 | 2,829 | 9,000 | 3,421 | 1,344 | | | 28,239 | #DIV/0! | 88% |
| City Support/Admin Svcs | 395 | 395 | 395 | 395 | 395 | 395 | 395 | 395 | 395 | 395 | | | 3,955 | #DIV/0! | 12% |
| Debt Service | 0 | 0 | 0 | | 0 | 0 | 0 | | 0 | 0 | | | 0 | #DIV/0! | 0% |
| Capital Res. & Repl. | 0 | 0 | 0 | | 0 | 0 | 0 | | 0 | 0 | | | 0 | #DIV/0! | 0% |
| Expenses | 2,033 | 2,086 | 2,076 | 2,146 | 1,672 | 4,005 | 3,225 | 9,396 | 3,816 | 1,739 | 0 | 0 | 32,194 | | |
| Balance | (2,033) | (2,086) | (2,076) | (2,146) | (1,672) | (4,005) | (3,225) | (9,396) | (3,816) | (1,739) | 0 | 0 | (32,194) | #DIV/0! | |
| | | | | | | | | | | | | | | #DIV/0! | 100% |
| ENRR Lots | | | | | | | | | | | | | | | |
| Revenues | 11,164 | 10,584 | 9,887 | 9,548 | 9,192 | 9,103 | 8,081 | 7,242 | 7,177 | 7,315 | | | 89,293 | | |
| Operations | 4,204 | 3,227 | 3,373 | 5,139 | 2,562 | 12,387 | 2,850 | 24,933 | 10,849 | 3,986 | | | 73,509 | 82% | 81% |
| City Support/Admin Svcs | 1,708 | 1,708 | 1,708 | 1,708 | 1,708 | 1,708 | 1,708 | 1,708 | 1,708 | 1,708 | | | 17,075 | 19% | 19% |
| Debt Service | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | 0% | 0% |
| Capital Res. & Repl. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | 0% | 0% |

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2020/2021

| | JUL | AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | Total | % of Rev. | % of Exp. |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Expenses | 5,911 | 4,934 | 5,081 | 6,847 | 4,270 | 14,094 | 4,557 | 26,641 | 12,557 | 5,693 | 0 | 0 | 90,585 | | |
| Balance | 5,253 | 5,649 | 4,806 | 2,701 | 4,922 | (4,991) | 3,524 | (19,399) | (5,380) | 1,622 | 0 | 0 | (1,292) | -1% | |
| | | | | | | | | | | | | | | 100% | 100% |
| Liberty Square Lot | | | | | | | | | | | | | | | |
| Revenues | 2,601 | 2,895 | 2,892 | 3,034 | 2,590 | 2,928 | 2,281 | 3,059 | 3,065 | 3,000 | | | 28,346 | | |
| Operations | 1,489 | 1,155 | 1,525 | 1,481 | 1,616 | 3,381 | 1,247 | 9,398 | 4,723 | 1,837 | | | 27,852 | 98% | 79% |
| City Support/Admin Svcs | 741 | 741 | 741 | 741 | 741 | 741 | 741 | 741 | 741 | 741 | | | 7,415 | 26% | 21% |
| Debt Service | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | 0% | 0% |
| Capital Res. & Repl. | 0 | 0 | 0 | | 0 | 0 | 0 | 0 | 0 | 0 | | | 0 | 0% | 0% |
| Expenses | 2,230 | 1,896 | 2,267 | 2,222 | 2,358 | 4,123 | 1,988 | 10,140 | 5,465 | 2,578 | 0 | 0 | 35,267 | | |
| Balance | 371 | 999 | 625 | 812 | 232 | (1,195) | 293 | (7,081) | (2,400) | 422 | 0 | 0 | (6,921) | -24% | |
| | | | | | | | | | | | | | | 100% | 100% |
| TOTAL (All Loc.) | | | | | | | | | | | | | | | |
| Revenues | 369,367 | 379,406 | 327,091 | 304,153 | 244,743 | 260,596 | 281,670 | 271,531 | 365,742 | 389,310 | 0 | 0 | 3,193,608 | | |
| Operations | 261,030 | 243,386 | 211,591 | 264,412 | 246,850 | 287,581 | 286,048 | 415,065 | 290,174 | 240,481 | 0 | 0 | 2,746,617 | 86% | 65% |
| City Support/Admin Svcs | 108,093 | 81,203 | 81,203 | 81,203 | 81,203 | (60,269) | 53,658 | 53,658 | 74,656 | 89,509 | 0 | 0 | 644,117 | 20% | 15% |
| Debt Service | 70,149 | 70,149 | 70,149 | 70,149 | 70,149 | 70,149 | 70,149 | 70,149 | 142,046 | 142,046 | 0 | 0 | 845,280 | 26% | 20% |
| Capital Res. & Repl. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0% |
| Expenses | 439,272 | 394,738 | 362,943 | 415,763 | 398,201 | 297,461 | 409,854 | 538,871 | 506,876 | 472,036 | 0 | 0 | 4,236,014 | | |
| Fund Balance | (69,904) | (15,332) | (35,852) | (111,610) | (153,458) | (36,865) | (128,183) | (267,340) | (141,134) | (82,726) | 0 | 0 | (1,042,406) | -33% | |

# April 2021

# Transient Activity Report

# Transient Activity April 2021 Vs April 2020

The below analysis compares transient activity of April 2021 with April 2020. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano.

**SNRR Parking Garage:**

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020.

| Apr-19 | Apr-20 | Apr-21 |
|---|---|---|
| Average Per day | Average Per day | Average Per day |
| 139 | 0 | 19 |
| Average Per Weekday | Average Per Weekday | Average Per Weekday |
| 163 | 0 | 20 |
| Average per Weekend | Average per Weekend | Average per Weekend |
| 74 | 0 | 16 |

**SNRR Parking Lot:**

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020.

| Apr-19 | Apr-20 | Apr-21 |
|---|---|---|
| Average Per day | Average Per day | Average Per day |
| 122 | 0 | 19 |
| Average Per Weekday | Average Per Weekday | Average Per Weekday |
| 151 | 0 | 23 |
| Average per Weekend | Average per Weekend | Average per Weekend |
| 43 | 0 | 9 |

**Maritime Garage:**

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. For the month of April, we are at 98% of pre-covid activity level.

| Apr-19 | Apr-20 | Apr-21 |
|---|---|---|
| Average Per day | Average Per day | Average Per day |
| 567 | 0 | 453 |
| Average Per Weekday | Average Per Weekday | Average Per Weekday |
| 530 | 0 | 378 |
| Average per Weekend | Average per Weekend | Average per Weekend |
| 669 | 0 | 658 |

**Transient Activity April 2021 Vs April 2020**

## Webster Lot:

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. Average duration of stay for both weekends and weekdays were 2.5hours. For the month of April, we are at 35% of pre-covid activity level.

| Apr-19 |
|---|
| Average Per day |
| 516 |
| Average Per Weekday |
| 437 |
| Average per Weekend |
| 733 |

| Apr-20 |
|---|
| Average Per day |
| 0 |
| Average Per Weekday |
| 0 |
| Average per Weekend |
| 0 |

| Apr-21 |
|---|
| Average Per day |
| 184 |
| Average Per Weekday |
| 157 |
| Average per Weekend |
| 257 |

## Haviland Lot

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed increased activity when compared to 2019. For the month, we are at 109% of our pre-covid activity level. Average duration of stay was 2.5hours for both weekdays and weekends.

| Apr-19 |
|---|
| Average Per day |
| 189 |
| Average Per Weekday |
| 163 |
| Average per Weekend |
| 260 |

| Apr-20 |
|---|
| Average Per day |
| 0 |
| Average Per Weekday |
| 0 |
| Average per Weekend |
| 0 |

| Apr-21 |
|---|
| Average Per day |
| 204 |
| Average Per Weekday |
| 175 |
| Average per Weekend |
| 283 |

We have seen a total of 2,546 Parkmobile transactions for the month.

| Parkmobile Transactions | | | |
|---|---|---|---|
| | 2019/20 | 2020/21 | Variance |
| July | 2117 | 2061 | -56 |
| August | 2400 | 2304 | -96 |
| September | 2109 | 2118 | 9 |
| October | 2191 | 2115 | -76 |
| November | 2392 | 1396 | -996 |
| December | 2330 | 1548 | -782 |
| January | 2395 | 1811 | -584 |
| February | 2578 | 1788 | -790 |
| March | 1149 | 2413 | 1264 |
| April | 0 | 2546 | 2546 |
| **Total** | **19661** | **20100** | **439** |

## North Water Parking Lot

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. For the month, we are at 78% of our pre-covid activity level. Average duration of stay was 2 hours during weekdays as well as weekends.

| Apr-19 | Apr-20 | Apr-21 |
|---|---|---|
| Average Per day | Average Per day | Average Per day |
| 193 | 0 | 152 |
| Average Per Weekday | Average Per Weekday | Average Per Weekday |
| 172 | 0 | 136 |
| Average per Weekend | Average per Weekend | Average per Weekend |
| 252 | 0 | 198 |

We have seen a total of 1468 Parkmobile transactions for the month.

| Parkmobile Transactions | | | |
|---|---|---|---|
| | 2019/20 | 2020/21 | Variance |
| July | 1362 | 1380 | 18 |
| August | 1285 | 1473 | 188 |
| September | 1155 | 1316 | 161 |
| October | 1347 | 1291 | -56 |
| November | 1517 | 977 | -540 |
| December | 1258 | 1026 | -232 |
| January | 1390 | 1102 | -288 |
| February | 1431 | 976 | -455 |
| March | 632 | 1337 | 705 |
| April | 0 | 1468 | 1468 |
| **Total** | **11377** | **12346** | **969** |

## Yankee Doodle Garage

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. For the month, we are at 50% of our pre-covid activity level. Average duration of stay for both weekdays and weekends were about 5 hours.

| Apr-19 | Apr-18 | Apr-21 |
|---|---|---|
| Average Per day | Average Per day | Average Per day |
| 62 | 0 | 35 |
| Average Per Weekday | Average Per Weekday | Average Per Weekday |
| 53 | 0 | 32 |
| Average per Weekend | Average per Weekend | Average per Weekend |
| 86 | 0 | 43 |

**Transient Activity April 2021 Vs April 2020**

## Main Street Lot

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. For the month, we are at 78% of our pre-covid activity level. The average duration of stay for the parking lot was 2.5 hours both on weekdays and weekends.

| Apr-19 |
|---|
| Average Per day |
| 111 |
| Average Per Weekday |
| 98 |
| Average per Weekend |
| 148 |

| Apr-20 |
|---|
| Average Per day |
| 0 |
| Average Per Weekday |
| 0 |
| Average per Weekend |
| 0 |

| Apr-21 |
|---|
| Average Per day |
| 98 |
| Average Per Weekday |
| 92 |
| Average per Weekend |
| 116 |

## Wall Street Lot

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed increased activity when compared to 2019. For the month, we are at 208% of our pre-covid activity level. Average duration of stay at the parking lot was 2.5hours for weekdays as well as weekends.

| Apr-19 |
|---|
| Average Per day |
| 42 |
| Average Per Weekday |
| 42 |
| Average per Weekend |
| 42 |

| Apr-20 |
|---|
| Average Per day |
| 0 |
| Average Per Weekday |
| 0 |
| Average per Weekend |
| 0 |

| Apr-21 |
|---|
| Average Per day |
| 91 |
| Average Per Weekday |
| 91 |
| Average per Weekend |
| 91 |

## Liberty Square Lot

Transient activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. Three years trend showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March 2020. For the month, we are at 66% of our pre-covid activity level. Average duration of stay at the parking lot was 2 hours.

| Apr-19 |
|---|
| Average Per day |
| 113 |
| Average Per Weekday |
| 98 |
| Average per Weekend |
| 156 |

| Apr-20 |
|---|
| Average Per day |
| 0 |
| Average Per Weekday |
| 0 |
| Average per Weekend |
| 0 |

| Apr-21 |
|---|
| Average Per day |
| 86 |
| Average Per Weekday |
| 80 |
| Average per Weekend |
| 103 |

## On-Street Parking

- On-street parking activity for the month could not be compared to last year because parking was free for the month last year due to COVID-19. For the month, we are at 99% of our pre-covid activity level. The decrease due to loss of parking spaces for our door dining is offset by the on street meters in the uptown area.

| Row Labels | Apr-21 | Apr-20 | Apr-19 |
|---|---|---|---|
| Ann St. | 607 | 0 | 666 |
| Berkeley St. | 48 | 0 | 28 |
| Haviland St. | 2803 | 0 | 3400 |
| Madison St. | 220 | 0 | 159 |
| Maple St. | 402 | 0 | 263 |
| Marshall St. | 357 | 0 | 426 |
| Merwin St | 454 | 0 | 422 |
| Monroe St. | 67 | 0 | 401 |
| N. Main St. | 6715 | 0 | 8843 |
| N. Water St. | 2958 | 0 | 3368 |
| Orchard St | 2410 | 0 | 1889 |
| Quincy St. | 0 | 0 | 0 |
| S. Main St. | 5620 | 0 | 5781 |
| W. Washington St. | 1916 | 0 | 2682 |
| Washington St. | 6 | 0 | 6817 |
| West Ave | 2499 | 0 | 1075 |
| Uptown St. (Cale) | 8856 | 0 | 0 |
| **Grand Total** | **35938** | **0** | **36220** |

# July – April

# Transient Activity Report

# Year-to-date Transient Activity Report

The below analysis compares 10 months (July – April) aggregate transient activity for the 2020/21 and 2019/20 fiscal years. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano.

**SNRR Parking Garage:**

Ten months aggregate data showed decreased transient activity in 2020/21 when compared to 2019/20 at the SNRR Garage. The decrease is related to COVID-19 which started mid-March. The location was in an upward trend before COVID-19 pandemic. Over ten-month period, there were 32,184 less transactions for the current year compared to same time frame last year.

| July - April Aggregate 2019/20 |
|---|
| Average Per day |
| 117 |
| Average Per Weekday |
| 137 |
| Average per Weekend |
| 65 |

| July - April Aggregate 2020/21 |
|---|
| Average Per day |
| 12 |
| Average Per Weekday |
| 13 |
| Average per Weekend |
| 8 |

**SNRR Parking Lot:**

The SNRR Parking Lot activity has decreased for the period compared to same time last year. This is due to COVD-19 pandemic. Over ten-month period, we have seen a total of 26,106 less transactions in 2020/21 when compared to 2019/20.

| July - April Aggregate 2019/20 |
|---|
| Average Per day |
| 97 |
| Average Per Weekday |
| 121 |
| Average per Weekend |
| 36 |

| July - April Aggregate 2020/21 |
|---|
| Average Per day |
| 11 |
| Average Per Weekday |
| 14 |
| Average per Weekend |
| 5 |

**Maritime Parking Garage:**

Maritime Parking Garage has seen decreased activity due to COVID-19 pandemic. Over ten-month period, the Maritime Parking garage has seen 35,338 less transactions when compared to same time frame last year.

| July - April Aggregate 2019/20 |
|---|
| Average Per day |
| 400 |
| Average Per Weekday |
| 334 |
| Average per Weekend |
| 568 |

| July - April Aggregate 2020/21 |
|---|
| Average Per day |
| 285 |
| Average Per Weekday |
| 221 |
| Average per Weekend |
| 447 |

## Webster Parking Lot:

When comparing ten months aggregate data for 2020/21 with 2019/20, the Webster parking lot has seen decreased activity in 2020/21. This is due to COVID19 pandemic coupled with full closure of the bowtie cinema. Over ten-month period, there were 91,305 less transactions in 2020/21 when compared to 2019/20.

| July - April Aggregate 2019/20 |
|---|
| **Average Per day** |
| **429** |
| **Average Per Weekday** |
| **365** |
| **Average per Weekend** |
| **592** |

| July - April Aggregate 2020/21 |
|---|
| **Average Per day** |
| **130** |
| **Average Per Weekday** |
| **112** |
| **Average per Weekend** |
| **176** |

## Haviland Lot

Ten months aggregate data showed decreased activity in 2020/21 at the Haviland Lot. This is due to COVID-19 pandemic. There were 7,214 less transactions this year when compared to same time last year.

| July - April Aggregate 2019/20 |
|---|
| **Average Per day** |
| **187** |
| **Average Per Weekday** |
| **163** |
| **Average per Weekend** |
| **248** |

| July - April Aggregate 2020/21 |
|---|
| **Average Per day** |
| **164** |
| **Average Per Weekday** |
| **143** |
| **Average per Weekend** |
| **218** |

There were 439 more pay by phone transaction in 2020/21 when compared to 2019/20.

| Parkmobile Transactions | | | |
|---|---|---|---|
| | **2019/20** | **2020/21** | **Variance** |
| July | 2117 | 2061 | -56 |
| August | 2400 | 2304 | -96 |
| Sept | 2109 | 2118 | 9 |
| Oct | 2191 | 2115 | -76 |
| Nov | 2392 | 1396 | -996 |
| Dec | 2330 | 1548 | -782 |
| Jan | 2395 | 1811 | -584 |
| Feb | 2578 | 1788 | -790 |
| Mar | 1149 | 2413 | 1264 |
| April | 0 | 2546 | 2546 |
| **Total** | **19661** | **20100** | **439** |

## North Water Lot

North Water Parking Lot activity in 2020/21 has shown a decrease when compared to 2019/20. This is due to COVID-19 pandemic. Over ten-month period, the parking lot has seen 6,848 less transactions in 2020/21 when compared to same period in 2019/20.

| July - April Aggregate 2019/20 |
|---|
| **Average Per day** |
| **155** |
| **Average Per Weekday** |
| **137** |
| **Average per Weekend** |
| **200** |

| July - April Aggregate 2020/21 |
|---|
| **Average Per day** |
| **133** |
| **Average Per Weekday** |
| **111** |
| **Average per Weekend** |
| **188** |

There were 969 more pay by phone transaction in 2020/21 when compared to 2019/20.

| Parkmobile Transactions | | | |
|---|---|---|---|
| | **2019/20** | **2020/21** | **Variance** |
| July | 1362 | 1380 | 18 |
| August | 1285 | 1473 | 188 |
| Sept | 1155 | 1316 | 161 |
| Oct | 1347 | 1291 | -56 |
| Nov | 1517 | 977 | -540 |
| Dec | 1258 | 1026 | -232 |
| January | 1390 | 1102 | -288 |
| February | 1431 | 976 | -455 |
| March | 632 | 1337 | 705 |
| April | 0 | 1468 | 1468 |
| **Total** | **11377** | **12346** | **969** |

## Yankee Doodle Garage

Ten months aggregate data at the Yankee Doodle Garage showed decreased transient activity in 2020/21 when compared to same time frame in 2019/20. The decrease is due to COVID-19 pandemic. The parking garage has seen 5,632 less transactions in 2020/21 when compared to same time frame in 2019/20.

| July - April Aggregate 2019/20 |
|---|
| **Average Per day** |
| **45** |
| **Average Per Weekday** |
| **37** |
| **Average per Weekend** |
| **66** |

| July - April Aggregate 2020/21 |
|---|
| **Average Per day** |
| **27** |
| **Average Per Weekday** |
| **26** |
| **Average per Weekend** |
| **27** |

## Main Street Lot

Ten months aggregate data showed decreased activity for 2020/21 when compared to same time frame in 2019/20. The decline is due to COVID-19. Over ten-month period, the parking lot has seen 10,240 less transactions in 2020/21 when compared to same time in 2019/20.

| July - April Aggregate 2019/20 |
|---|
| Average Per day |
| 110 |
| Average Per Weekday |
| 98 |
| Average per Weekend |
| 139 |

| July - April Aggregate 2020/21 |
|---|
| Average Per day |
| 76 |
| Average Per Weekday |
| 74 |
| Average per Weekend |
| 83 |

## Wall Street Lot

Ten months aggregate data for the Wall Street Lot showed an increase activity in 2020/21 when compared with 2019/20. Over ten-month period, the parking lot has seen 3,749 more transactions in 2020/21 when compared to same time in 2019/20.

| July - April Aggregate 2019/20 |
|---|
| Average Per day |
| 57 |
| Average Per Weekday |
| 58 |
| Average per Weekend |
| 54 |

| July - April Aggregate 2020/21 |
|---|
| Average Per day |
| 69 |
| Average Per Weekday |
| 72 |
| Average per Weekend |
| 62 |

## Liberty Square Lot

Ten months aggregate data showed decreased activity for the current year due to COVID-19 pandemic. There was a total of 5,798 less transactions in 2020/21 when compared to 2019/20.

| July - April Aggregate 2019/20 |
|---|
| Average Per day |
| 94 |
| Average Per Weekday |
| 83 |
| Average per Weekend |
| 125 |

| July - April Aggregate 2020/21 |
|---|
| Average Per day |
| 76 |
| Average Per Weekday |
| 66 |
| Average per Weekend |
| 100 |

## On-Street Parking

Ten months aggregate data for On-Street operation showed decreased activity in 2020/21 when compared to same time frame in 2019/20. This is due to COVID-19 pandemic coupled with the loss of parking spaces on Washington and North Main streets for outdoor dining. There was a total of 75,843 less transaction this year when compared to same time last year.

| Year-to-date (July - April) aggregate with current Hours of operations | | | |
|---|---|---|---|
| **Sub Area** | **Aggregate 2020/21** | **Aggregate 2019/20** | **Variance** |
| **Ann St.** | 4173 | 4781 | (608) |
| **Berkeley St.** | 293 | 334 | (41) |
| **Haviland St.** | 23811 | 27988 | (4177) |
| **Madison St.** | 1791 | 2275 | (484) |
| **Maple St.** | 2134 | 2157 | (23) |
| **Marshall St.** | 3144 | 3880 | (736) |
| **Merwin St** | 2992 | 4884 | (1892) |
| **Monroe St.** | 602 | 2907 | (2305) |
| **N. Main St.** | 57027 | 70855 | (13828) |
| **N. Water St.** | 22945 | 25534 | (2589) |
| **Orchard St** | 16691 | 17669 | (978) |
| **Quincy St.** | 10 | 7 | 3 |
| **S. Main St.** | 49168 | 58613 | (9445) |
| **W. Washington St.** | 17798 | 20040 | (2242) |
| **Washington Str** | 92 | 54393 | (54301) |
| **West Ave** | 20949 | 20152 | 797 |
| **Uptown Streets** | 60080 | 43074 | 17006 |
| **Grand Total** | **283700** | **359543** | **(75,843)** |

**Year-to-date Transient Activity Report**

**Nine Months Activity High Light:**

**Train station facilities (SNRR garage and Lot):** – showed 58,290 less transactions. The decrease is due to COVID-19 pandemic.

**Maritime Garage:** showed 35,338 less transactions. This decrease is due to COVID-19 pandemic coupled with the loss of mall construction parkers.

**Webster Lot:** showed 91,305 less transactions. The decreased activity is due to decreased attendance at the movie theatre, loss of construction parkers and COVID19 pandemic.

**Haviland Lot:** showed 7,214 less transactions. The decrease is due to COVID-19 pandemic.

**North Water Lot:** showed 6,848 less transactions due to COVID-19 pandemic.

**Yankee Doodle Garage:** showed 5,632 less transactions due to COVID-19 pandemic.

**Main Street Parking Lot:** showed 10,240 less transactions. The decrease is mainly due to COVID-19 pandemic.

**Wall Street Parking Lot:** showed 3,749 more transactions. Consistent activity level on year to date.

**Liberty Square Lot:** showed 5,798 less transactions. The decrease is due to COVID-19 pandemic.

**On-Street Parking:** showed 75,843 less transactions. This is due to COVID-19 pandemic coupled with loss of parking spaces on Washington street for outdoor dining.

Overall, SONO core business area excluding On-Street parking has seen 204,793 less transactions; when including On-Street parking, the area has seen 280,636 less transactions. When all Norwalk facilities (including SONO and Wall area) are reviewed as one, there were 292,759 less transactions this year compared to last year. Activity was on an upward trend prior to COVID-19.

# April 2021

# Courtesy Card Report

| Summary of courtesy tickets for April 2021 | | |
|---|---|---|
| | Apr-21 | YTD |
| Number of courtesy card program dates | 13 | 263 |
| Total number of courtesy tickets given | 1064 | 20,298 |
| $ Value of Additional Meter Time | $532.00 | $10,149.00 |
| # Violations after Courtesy Time Expired | 271 | 3,467 |
| $ value of courtesy tickets | $19,825 | $420,775 |

## April 2021 Courtesy Ticket Program

**Courtesy Tickets Tracking**

| Program Dates | # Courtesy Tickets | $ Value of Additional Meter Time | # Violations after Courtesy Time Expired | $ Value of Courtesy Tickets |
|---|---|---|---|---|
| Friday, April 02, 2021 | 125 | 62.5 | 45 | $2,000.00 |
| Sunday, April 04, 2021 | 45 | 22.5 | 9 | $900.00 |
| Monday, April 05, 2021 | 111 | 55.5 | 25 | $2,150.00 |
| Wednesday, April 07, 2021 | 120 | 60 | 38 | $2,050.00 |
| Sunday, April 11, 2021 | 31 | 15.5 | 3 | $700.00 |
| Monday, April 12, 2021 | 114 | 57 | 26 | $2,200.00 |
| Wednesday, April 14, 2021 | 102 | 51 | 27 | $1,875.00 |
| Sunday, April 18, 2021 | 43 | 21.5 | 10 | $825.00 |
| Monday, April 19, 2021 | 96 | 48 | 28 | $1,700.00 |
| Wednesday, April 21, 2021 | 91 | 45.5 | 20 | $1,775.00 |
| Sunday, April 25, 2021 | 31 | 15.5 | 12 | $475.00 |
| Monday, April 26, 2021 | 52 | 26 | 5 | $1,175.00 |
| Wednesday, April 28, 2021 | 103 | 51.5 | 23 | $2,000.00 |
| **Total** | **1064** | **$532.00** | **271** | **$19,825.00** |

# July – April

# Courtesy Card Tracking Report

**2020/21 YTD Courtesy Tickets Tracking**

| Program Dates | # Courtesy Tickets | $ Value of Additional Meter Time | # Violations after Courtesy Time Expired | $ Value of Courtesy Tickets |
|---|---|---|---|---|
| Wednesday, July 01, 2020 | 54 | 27 | 11 | $1,075.00 |
| Thursday, July 02, 2020 | 47 | 23.5 | 9 | $950.00 |
| Monday, July 06, 2020 | 73 | 36.5 | 4 | $1,725.00 |
| Tuesday, July 07, 2020 | 55 | 27.5 | 14 | $1,025.00 |
| Wednesday, July 08, 2020 | 64 | 32 | 16 | $1,200.00 |
| Thursday, July 09, 2020 | 45 | 22.5 | 14 | $775.00 |
| Friday, July 10, 2020 | 50 | 25 | 15 | $875.00 |
| Saturday, July 11, 2020 | 37 | 18.5 | 9 | $700.00 |
| Monday, July 13, 2020 | 64 | 32 | 5 | $1,475.00 |
| Tuesday, July 14, 2020 | 53 | 26.5 | 2 | $1,275.00 |
| Wednesday, July 15, 2020 | 69 | 34.5 | 14 | $1,375.00 |
| Thursday, July 16, 2020 | 70 | 35 | 9 | $1,525.00 |
| Friday, July 17, 2020 | 75 | 37.5 | 15 | $1,500.00 |
| Saturday, July 18, 2020 | 65 | 32.5 | 10 | $1,375.00 |
| Monday, July 20, 2020 | 68 | 34 | 1 | $1,675.00 |
| Tuesday, July 21, 2020 | 55 | 27.5 | 9 | $1,150.00 |
| Wednesday, July 22, 2020 | 40 | 20 | 4 | $900.00 |
| Thursday, July 23, 2020 | 53 | 26.5 | 6 | $1,175.00 |
| Friday, July 24, 2020 | 68 | 34 | 11 | $1,425.00 |
| Saturday, July 25, 2020 | 52 | 26 | 11 | $1,025.00 |
| Sunday, July 26, 2020 | 4 | 2 | 0 | $100.00 |
| Monday, July 27, 2020 | 76 | 38 | 7 | $1,725.00 |
| Tuesday, July 28, 2020 | 44 | 22 | 6 | $950.00 |
| Wednesday, July 29, 2020 | 68 | 34 | 10 | $1,450.00 |
| Thursday, July 30, 2020 | 52 | 26 | 8 | $1,100.00 |
| Friday, July 31, 2020 | 72 | 36 | 11 | $1,525.00 |
| **July Total** | **1473** | **$ 736.50** | **231** | **$ 31,050.00** |

**2020/21 YTD Courtesy Tickets Tracking**

| Program Dates | # Courtesy Tickets | $ Value of Additional Meter Time | # Violations after Courtesy Time Expired | $ Value of Courtesy Tickets |
|---|---|---|---|---|
| Saturday, August 01, 2020 | 32 | 16 | 10 | $550.00 |
| Sunday, August 02, 2020 | 13 | 6.5 | 1 | $300.00 |
| Monday, August 03, 2020 | 43 | 21.5 | 2 | $1,025.00 |
| Tuesday, August 04, 2020 | 13 | 6.5 | 13 | $0.00 |
| Wednesday, August 05, 2020 | 31 | 15.5 | 8 | $575.00 |
| Thursday, August 06, 2020 | 61 | 30.5 | 8 | $1,325.00 |
| Friday, August 07, 2020 | 56 | 28 | 10 | $1,150.00 |
| Saturday, August 08, 2020 | 82 | 41 | 11 | $1,775.00 |
| Sunday, August 09, 2020 | 12 | 6 | 2 | $250.00 |
| Monday, August 10, 2020 | 62 | 31 | 2 | $1,500.00 |
| Tuesday, August 11, 2020 | 44 | 22 | 14 | $750.00 |
| Wednesday, August 12, 2020 | 57 | 28.5 | 11 | $1,150.00 |
| Thursday, August 13, 2020 | 46 | 23 | 11 | $875.00 |
| Friday, August 14, 2020 | 63 | 31.5 | 11 | $1,300.00 |
| Saturday, August 15, 2020 | 40 | 20 | 11 | $725.00 |
| Sunday, August 16, 2020 | 22 | 11 | 0 | $550.00 |
| Monday, August 17, 2020 | 26 | 13 | 0 | $650.00 |
| Tuesday, August 18, 2020 | 54 | 27 | 7 | $1,175.00 |
| Wednesday, August 19, 2020 | 48 | 24 | 9 | $975.00 |
| Thursday, August 20, 2020 | 65 | 32.5 | 11 | $1,350.00 |
| Friday, August 21, 2020 | 61 | 30.5 | 10 | $1,275.00 |
| Saturday, August 22, 2020 | 38 | 19 | 6 | $800.00 |
| Sunday, August 23, 2020 | 3 | 1.5 | 0 | $75.00 |
| Monday, August 24, 2020 | 57 | 28.5 | 9 | $1,200.00 |
| Tuesday, August 25, 2020 | 54 | 27 | 13 | $1,025.00 |
| Wednesday, August 26, 2020 | 56 | 28 | 12 | $1,100.00 |
| Thursday, August 27, 2020 | 45 | 22.5 | 7 | $950.00 |
| Friday, August 28, 2020 | 56 | 28 | 9 | $1,175.00 |
| Saturday, August 29, 2020 | 75 | 37.5 | 17 | $1,450.00 |
| Sunday, August 30, 2020 | 5 | 2.5 | 0 | $125.00 |
| Saturday, August 31, 2019 | 59 | 29.5 | 18 | $1,025.00 |
| **August Total** | **1379** | **$ 689.50** | **253** | **$ 28,150.00** |

**2020/21 YTD Courtesy Tickets Tracking**

| Program Dates | # Courtesy Tickets | $ Value of Additional Meter Time | # Violations after Courtesy Time Expired | $ Value of Courtesy Tickets |
|---|---|---|---|---|
| Tuesday, September 01, 2020 | 43 | 21.5 | 8 | $875.00 |
| Wednesday, September 02, 2020 | 39 | 19.5 | 10 | $725.00 |
| Thursday, September 03, 2020 | 65 | 32.5 | 17 | $1,200.00 |
| Friday, September 04, 2020 | 68 | 34 | 11 | $1,425.00 |
| Saturday, September 05, 2020 | 31 | 15.5 | 8 | $575.00 |
| Tuesday, September 08, 2020 | 64 | 32 | 7 | $1,425.00 |
| Wednesday, September 09, 2020 | 46 | 23 | 10 | $900.00 |
| Thursday, September 10, 2020 | 92 | 46 | 16 | $1,900.00 |
| Friday, September 11, 2020 | 85 | 42.5 | 12 | $1,825.00 |
| Saturday, September 12, 2020 | 23 | 11.5 | 2 | $525.00 |
| Sunday, September 13, 2020 | 11 | 5.5 | 2 | $225.00 |
| Monday, September 14, 2020 | 63 | 31.5 | 6 | $1,425.00 |
| Tuesday, September 15, 2020 | 91 | 45.5 | 15 | $1,900.00 |
| Wednesday, September 16, 2020 | 107 | 53.5 | 17 | $2,250.00 |
| Thursday, September 17, 2020 | 120 | 60 | 32 | $2,200.00 |
| Friday, September 18, 2020 | 97 | 48.5 | 3 | $2,350.00 |
| Saturday, September 19, 2020 | 59 | 29.5 | 0 | $1,475.00 |
| Sunday, September 20, 2020 | 19 | 9.5 | 0 | $475.00 |
| Monday, September 21, 2020 | 73 | 36.5 | 0 | $1,825.00 |
| Tuesday, September 22, 2020 | 107 | 53.5 | 0 | $2,675.00 |
| Wednesday, September 23, 2020 | 119 | 59.5 | 2 | $2,925.00 |
| Thursday, September 24, 2020 | 179 | 89.5 | 7 | $4,300.00 |
| Friday, September 25, 2020 | 172 | 86 | 8 | $4,100.00 |
| Saturday, September 26, 2020 | 46 | 23 | 0 | $1,150.00 |
| Sunday, September 27, 2020 | 13 | 6.5 | 0 | $325.00 |
| Monday, September 28, 2020 | 71 | 35.5 | 0 | $1,775.00 |
| Tuesday, September 29, 2020 | 111 | 55.5 | 0 | $2,775.00 |
| Wednesday, September 30, 2020 | 107 | 53.5 | 6 | $2,525.00 |
| **September Total** | **2121** | **$ 1,060.50** | **199** | **$ 48,050.00** |

**2020/21 YTD Courtesy Tickets Tracking**

| Program Dates | # Courtesy Tickets | $ Value of Additional Meter Time | # Violations after Courtesy Time Expired | $ Value of Courtesy Tickets |
|---|---|---|---|---|
| Thursday, October 01, 2020 | 162 | 81 | 0 | $4,050.00 |
| Friday, October 02, 2020 | 142 | 71 | 0 | $3,550.00 |
| Saturday, October 03, 2020 | 89 | 44.5 | 0 | $2,225.00 |
| Sunday, October 04, 2020 | 10 | 5 | 0 | $250.00 |
| Monday, October 05, 2020 | 150 | 75 | 0 | $3,750.00 |
| Tuesday, October 06, 2020 | 106 | 53 | 0 | $2,650.00 |
| Wednesday, October 07, 2020 | 116 | 58 | 0 | $2,900.00 |
| Thursday, October 08, 2020 | 117 | 58.5 | 0 | $2,925.00 |
| Friday, October 09, 2020 | 115 | 57.5 | 0 | $2,875.00 |
| Saturday, October 10, 2020 | 25 | 12.5 | 0 | $625.00 |
| Monday, October 12, 2020 | 66 | 33 | 0 | $1,650.00 |
| Tuesday, October 13, 2020 | 101 | 50.5 | 0 | $2,525.00 |
| Wednesday, October 14, 2020 | 148 | 74 | 0 | $3,700.00 |
| Thursday, October 15, 2020 | 155 | 77.5 | 0 | $3,875.00 |
| Friday, October 16, 2020 | 61 | 30.5 | 0 | $1,525.00 |
| Saturday, October 17, 2020 | 80 | 40 | 0 | $2,000.00 |
| Sunday, October 18, 2020 | 34 | 17 | 0 | $850.00 |
| Monday, October 19, 2020 | 114 | 57 | 0 | $2,850.00 |
| Tuesday, October 20, 2020 | 116 | 58 | 0 | $2,900.00 |
| Wednesday, October 21, 2020 | 161 | 80.5 | 0 | $4,025.00 |
| Thursday, October 22, 2020 | 145 | 72.5 | 0 | $3,625.00 |
| Friday, October 23, 2020 | 117 | 58.5 | 0 | $2,925.00 |
| Saturday, October 24, 2020 | 42 | 21 | 0 | $1,050.00 |
| Sunday, October 25, 2020 | 35 | 17.5 | 0 | $875.00 |
| Monday, October 26, 2020 | 185 | 92.5 | 0 | $4,625.00 |
| Tuesday, October 27, 2020 | 205 | 102.5 | 0 | $5,125.00 |
| Wednesday, October 28, 2020 | 142 | 71 | 0 | $3,550.00 |
| Thursday, October 29, 2020 | 52 | 26 | 0 | $1,300.00 |
| Friday, October 30, 2020 | 142 | 71 | 0 | $3,550.00 |
| Saturday, October 31, 2020 | 28 | 14 | 0 | $700.00 |
| **October Total** | **3161** | **$ 1,580.50** | **0** | **$79,025.00** |

**2020/21 YTD Courtesy Tickets Tracking**

| Program Dates | # Courtesy Tickets | $ Value of Additional Meter Time | # Violations after Courtesy Time Expired | $ Value of Courtesy Tickets |
|---|---|---|---|---|
| Sunday, November 01, 2020 | 9 | 4.5 | 0 | $225.00 |
| Monday, November 02, 2020 | 143 | 71.5 | 0 | $3,575.00 |
| Tuesday, November 03, 2020 | 183 | 91.5 | 0 | $4,575.00 |
| Wednesday, November 04, 2020 | 147 | 73.5 | 0 | $3,675.00 |
| Thursday, November 05, 2020 | 158 | 79 | 0 | $3,950.00 |
| Friday, November 06, 2020 | 178 | 89 | 0 | $4,450.00 |
| Saturday, November 07, 2020 | 64 | 32 | 0 | $1,600.00 |
| Sunday, November 08, 2020 | 43 | 21.5 | 0 | $1,075.00 |
| Monday, November 09, 2020 | 152 | 76 | 0 | $3,800.00 |
| Tuesday, November 10, 2020 | 199 | 99.5 | 0 | $4,975.00 |
| Wednesday, November 11, 2020 | 26 | 13 | 0 | $650.00 |
| Thursday, November 12, 2020 | 135 | 67.5 | 0 | $3,375.00 |
| Friday, November 13, 2020 | 200 | 100 | 0 | $5,000.00 |
| Saturday, November 14, 2020 | 106 | 53 | 0 | $2,650.00 |
| Sunday, November 15, 2020 | 45 | 22.5 | 0 | $1,125.00 |
| Monday, November 16, 2020 | 177 | 88.5 | 0 | $4,425.00 |
| Tuesday, November 17, 2020 | 165 | 82.5 | 0 | $4,125.00 |
| Wednesday, November 18, 2020 | 119 | 59.5 | 0 | $2,975.00 |
| Thursday, November 19, 2020 | 152 | 76 | 0 | $3,800.00 |
| Friday, November 20, 2020 | 183 | 91.5 | 0 | $4,575.00 |
| Saturday, November 21, 2020 | 83 | 41.5 | 0 | $2,075.00 |
| Sunday, November 22, 2020 | 44 | 22 | 0 | $1,100.00 |
| Monday, November 23, 2020 | 95 | 47.5 | 0 | $2,375.00 |
| Tuesday, November 24, 2020 | 165 | 82.5 | 0 | $4,125.00 |
| Wednesday, November 25, 2020 | 108 | 54 | 0 | $2,700.00 |
| Friday, November 27, 2020 | 63 | 31.5 | 0 | $1,575.00 |
| Saturday, November 28, 2020 | 97 | 48.5 | 0 | $2,425.00 |
| Sunday, November 29, 2020 | 40 | 20 | 0 | $1,000.00 |
| Monday, November 30, 2020 | 61 | 30.5 | 0 | $1,525.00 |
| **November Total** | **3340** | **$ 1,670.00** | **0** | **$83,500.00** |

**2020/21 YTD Courtesy Tickets Tracking**

| Program Dates | # Courtesy Tickets | $ Value of Additional Meter Time | # Violations after Courtesy Time Expired | $ Value of Courtesy Tickets |
|---|---|---|---|---|
| Tuesday, December 01, 2020 | 105 | 52.5 | 4 | $2,525.00 |
| Wednesday, December 02, 2020 | 84 | 42 | 0 | $2,100.00 |
| Thursday, December 03, 2020 | 118 | 59 | 2 | $2,900.00 |
| Friday, December 04, 2020 | 64 | 32 | 2 | $1,550.00 |
| Saturday, December 05, 2020 | 57 | 28.5 | 0 | $1,425.00 |
| Sunday, December 06, 2020 | 85 | 42.5 | 0 | $2,125.00 |
| Monday, December 07, 2020 | 87 | 43.5 | 39 | $1,200.00 |
| Tuesday, December 08, 2020 | 110 | 55 | 65 | $1,125.00 |
| Wednesday, December 09, 2020 | 119 | 59.5 | 56 | $1,575.00 |
| Thursday, December 10, 2020 | 99 | 49.5 | 41 | $1,450.00 |
| Friday, December 11, 2020 | 97 | 48.5 | 41 | $1,400.00 |
| Saturday, December 12, 2020 | 95 | 47.5 | 7 | $2,200.00 |
| Sunday, December 13, 2020 | 41 | 20.5 | 37 | $100.00 |
| Monday, December 14, 2020 | 91 | 45.5 | 33 | $1,450.00 |
| Tuesday, December 15, 2020 | 131 | 65.5 | 52 | $1,975.00 |
| Wednesday, December 16, 2020 | 37 | 18.5 | 4 | $825.00 |
| Thursday, December 17, 2020 | 7 | 3.5 | 4 | $75.00 |
| Friday, December 18, 2020 | 60 | 30 | 25 | $875.00 |
| Saturday, December 19, 2020 | 30 | 15 | 15 | $375.00 |
| Sunday, December 20, 2020 | 43 | 21.5 | 13 | $750.00 |
| Monday, December 21, 2020 | 88 | 44 | 27 | $1,525.00 |
| Tuesday, December 22, 2020 | 104 | 52 | 36 | $1,700.00 |
| Wednesday, December 23, 2020 | 63 | 31.5 | 23 | $1,000.00 |
| Thursday, December 24, 2020 | 50 | 25 | 15 | $875.00 |
| Saturday, December 26, 2020 | 74 | 37 | 13 | $1,525.00 |
| Sunday, December 27, 2020 | 33 | 16.5 | 0 | $825.00 |
| Monday, December 28, 2020 | 84 | 42 | 27 | $1,425.00 |
| Tuesday, December 29, 2020 | 84 | 42 | 41 | $1,075.00 |
| Wednesday, December 30, 2020 | 106 | 53 | 31 | $1,875.00 |
| Thursday, December 31, 2020 | 76 | 38 | 14 | $1,550.00 |
| **December Total** | **2322** | **$ 1,161.00** | **667** | **$41,375.00** |

**2020/21 YTD Courtesy Tickets Tracking**

| Program Dates | # Courtesy Tickets | $ Value of Additional Meter Time | # Violations after Courtesy Time Expired | $ Value of Courtesy Tickets |
|---|---|---|---|---|
| Saturday, January 02, 2021 | 72 | 36 | 15 | $1,425.00 |
| Sunday, January 03, 2021 | 13 | 6.5 | 0 | $325.00 |
| Monday, January 04, 2021 | 51 | 25.5 | 22 | $725.00 |
| Tuesday, January 05, 2021 | 51 | 25.5 | 31 | $500.00 |
| Wednesday, January 06, 2021 | 65 | 32.5 | 29 | $900.00 |
| Thursday, January 07, 2021 | 131 | 65.5 | 51 | $2,000.00 |
| Friday, January 08, 2021 | 116 | 58 | 41 | $1,875.00 |
| Saturday, January 09, 2021 | 86 | 43 | 17 | $1,725.00 |
| Sunday, January 10, 2021 | 45 | 22.5 | 14 | $775.00 |
| Monday, January 11, 2021 | 97 | 48.5 | 53 | $1,100.00 |
| Tuesday, January 12, 2021 | 133 | 66.5 | 48 | $2,125.00 |
| Wednesday, January 13, 2021 | 90 | 45 | 41 | $1,225.00 |
| Thursday, January 14, 2021 | 110 | 55 | 57 | $1,325.00 |
| Friday, January 15, 2021 | 89 | 44.5 | 43 | $1,150.00 |
| Saturday, January 16, 2021 | 82 | 41 | 18 | $1,600.00 |
| Sunday, January 17, 2021 | 32 | 16 | 1 | $775.00 |
| Monday, January 18, 2021 | 30 | 15 | 19 | $275.00 |
| Tuesday, January 19, 2021 | 49 | 24.5 | 21 | $700.00 |
| Wednesday, January 20, 2021 | 60 | 30 | 22 | $950.00 |
| Thursday, January 21, 2021 | 73 | 36.5 | 35 | $950.00 |
| Friday, January 22, 2021 | 82 | 41 | 32 | $1,250.00 |
| Saturday, January 23, 2021 | 56 | 28 | 13 | $1,075.00 |
| Sunday, January 24, 2021 | 49 | 24.5 | 1 | $1,200.00 |
| Monday, January 25, 2021 | 34 | 17 | 25 | $225.00 |
| Tuesday, January 26, 2021 | 49 | 24.5 | 20 | $725.00 |
| Wednesday, January 27, 2021 | 90 | 45 | 35 | $1,375.00 |
| Thursday, January 28, 2021 | 84 | 42 | 39 | $1,125.00 |
| Friday, January 29, 2021 | 71 | 35.5 | 35 | $900.00 |
| Saturday, January 30, 2021 | 41 | 20.5 | 11 | $750.00 |
| Sunday, January 31, 2021 | 34 | 17 | 1 | $825.00 |
| **January Total** | **2065** | **$ 1,032.50** | **790** | **$31,875.00** |

**2020/21 YTD Courtesy Tickets Tracking**

| Program Dates | # Courtesy Tickets | $ Value of Additional Meter Time | # Violations after Courtesy Time Expired | $ Value of Courtesy Tickets |
|---|---|---|---|---|
| Tuesday, February 02, 2021 | 20 | 10 | 9 | $275.00 |
| Wednesday, February 03, 2021 | 49 | 24.5 | 12 | $925.00 |
| Thursday, February 04, 2021 | 69 | 34.5 | 30 | $975.00 |
| Friday, February 05, 2021 | 67 | 33.5 | 32 | $875.00 |
| Saturday, February 06, 2021 | 65 | 32.5 | 24 | $1,025.00 |
| Monday, February 08, 2021 | 44 | 22 | 18 | $650.00 |
| Tuesday, February 09, 2021 | 77 | 38.5 | 37 | $1,000.00 |
| Wednesday, February 10, 2021 | 90 | 45 | 30 | $1,500.00 |
| Thursday, February 11, 2021 | 85 | 42.5 | 47 | $950.00 |
| Friday, February 12, 2021 | 89 | 44.5 | 51 | $950.00 |
| Saturday, February 13, 2021 | 47 | 23.5 | 8 | $975.00 |
| Sunday, February 14, 2021 | 37 | 18.5 | 0 | $925.00 |
| Monday, February 15, 2021 | 31 | 15.5 | 6 | $625.00 |
| Tuesday, February 16, 2021 | 80 | 40 | 28 | $1,300.00 |
| Wednesday, February 17, 2021 | 77 | 38.5 | 30 | $1,175.00 |
| Thursday, February 18, 2021 | 8 | 4 | 0 | $200.00 |
| Friday, February 19, 2021 | 17 | 8.5 | 4 | $325.00 |
| Saturday, February 20, 2021 | 55 | 27.5 | 20 | $875.00 |
| Sunday, February 21, 2021 | 33 | 16.5 | 0 | $825.00 |
| Monday, February 22, 2021 | 49 | 24.5 | 19 | $750.00 |
| Tuesday, February 23, 2021 | 78 | 39 | 33 | $1,125.00 |
| Wednesday, February 24, 2021 | 95 | 47.5 | 23 | $1,800.00 |
| Thursday, February 25, 2021 | 113 | 56.5 | 30 | $2,075.00 |
| Friday, February 26, 2021 | 89 | 44.5 | 53 | $900.00 |
| Saturday, February 27, 2021 | 48 | 24 | 25 | $575.00 |
| Sunday, February 28, 2021 | 39 | 19.5 | 7 | $800.00 |
| **February Total** | **1551** | **$ 775.50** | **576** | **$24,375.00** |

**2020/21 YTD Courtesy Tickets Tracking**

| Program Dates | # Courtesy Tickets | $ Value of Additional Meter Time | # Violations after Courtesy Time Expired | $ Value of Courtesy Tickets |
|---|---|---|---|---|
| Monday, March 01, 2021 | 58 | 29 | 10 | $1,200.00 |
| Tuesday, March 02, 2021 | 101 | 50.5 | 35 | $1,650.00 |
| Wednesday, March 03, 2021 | 138 | 69 | 25 | $2,825.00 |
| Thursday, March 04, 2021 | 129 | 64.5 | 38 | $2,275.00 |
| Friday, March 05, 2021 | 137 | 68.5 | 31 | $2,650.00 |
| Saturday, March 06, 2021 | 33 | 16.5 | 12 | $525.00 |
| Sunday, March 07, 2021 | 31 | 15.5 | 1 | $750.00 |
| Monday, March 08, 2021 | 117 | 58.5 | 26 | $2,275.00 |
| Tuesday, March 09, 2021 | 120 | 60 | 30 | $2,250.00 |
| Wednesday, March 10, 2021 | 115 | 57.5 | 28 | $2,175.00 |
| Friday, March 12, 2021 | 105 | 52.5 | 42 | $1,575.00 |
| Sunday, March 14, 2021 | 39 | 19.5 | 0 | $975.00 |
| Monday, March 15, 2021 | 68 | 34 | 19 | $1,225.00 |
| Wednesday, March 17, 2021 | 94 | 47 | 36 | $1,450.00 |
| Friday, March 19, 2021 | 100 | 50 | 34 | $1,650.00 |
| Sunday, March 21, 2021 | 41 | 20.5 | 8 | $825.00 |
| Monday, March 22, 2021 | 117 | 58.5 | 27 | $2,250.00 |
| Friday, March 26, 2021 | 116 | 58 | 31 | $2,125.00 |
| Sunday, March 28, 2021 | 44 | 22 | 12 | $800.00 |
| Monday, March 29, 2021 | 119 | 59.5 | 35 | $2,100.00 |
| **March Total** | **1822** | **$ 911.00** | **480** | **$33,550.00** |
| Friday, April 02, 2021 | 125 | 62.5 | 45 | $2,000.00 |
| Sunday, April 04, 2021 | 45 | 22.5 | 9 | $900.00 |
| Monday, April 05, 2021 | 111 | 55.5 | 25 | $2,150.00 |
| Wednesday, April 07, 2021 | 120 | 60 | 38 | $2,050.00 |
| Sunday, April 11, 2021 | 31 | 15.5 | 3 | $700.00 |
| Monday, April 12, 2021 | 114 | 57 | 26 | $2,200.00 |
| Wednesday, April 14, 2021 | 102 | 51 | 27 | $1,875.00 |
| Sunday, April 18, 2021 | 43 | 21.5 | 10 | $825.00 |
| Monday, April 19, 2021 | 96 | 48 | 28 | $1,700.00 |
| Wednesday, April 21, 2021 | 91 | 45.5 | 20 | $1,775.00 |
| Sunday, April 25, 2021 | 31 | 15.5 | 12 | $475.00 |
| Monday, April 26, 2021 | 52 | 26 | 5 | $1,175.00 |
| Wednesday, April 28, 2021 | 103 | 51.5 | 23 | $2,000.00 |
| **April Total** | **1064** | **$ 532.00** | **271** | **$19,825.00** |
| **Grand Total** | **20298** | **$10,149** | **3,467** | **$420,775** |

# July – April

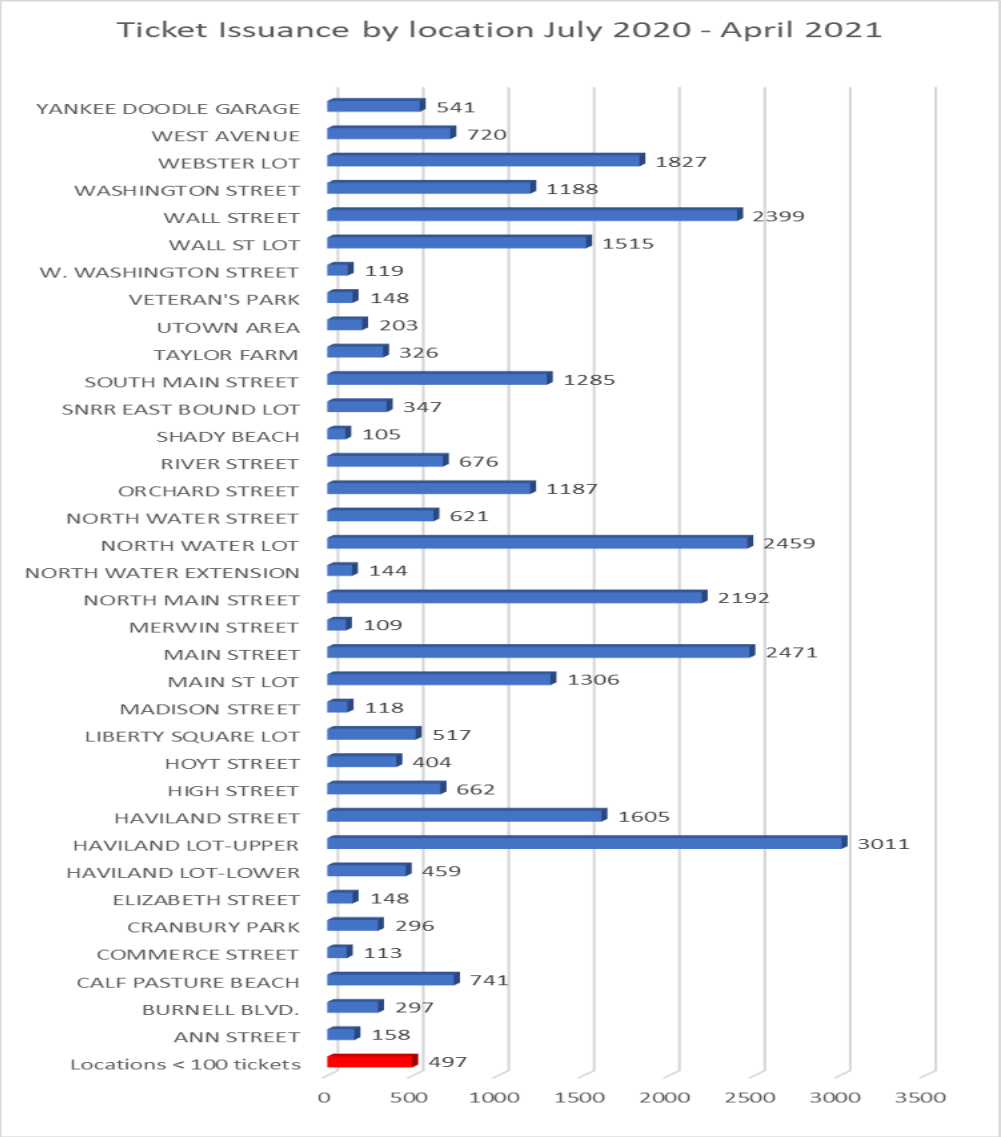
# Ticket Issuance Report

**Ticket Issuance Report July 2020 – April 2021**

There were total of 30,914 tickets issued in Norwalk in the past 10 months (July 1st, 2020 through April 30th, 2021). Below is the breakdown of the type of violations:

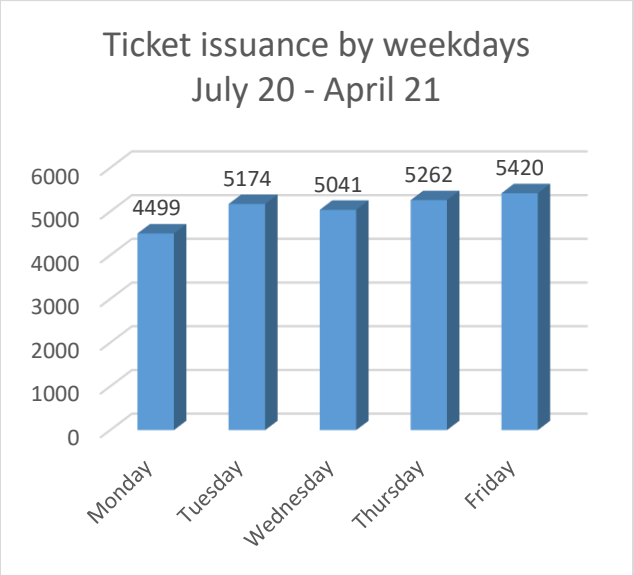
- 65.7% of tickets issued was for courtesy warnings.
- 24.8% of the tickets issued was for expired meter and time limit violation.
- 3.7% of tickets issued was for beach parking violations.
- 2.9% of tickets issued was for parking without valid permit.
- The rest of the 2.9% was for no parking, occupying two spaces, parking in a handicap space, daily parking at SNRR and ENRR and the likes.

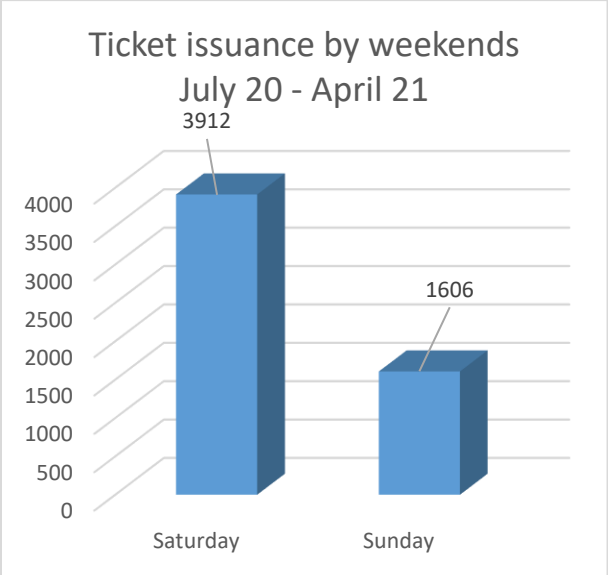
The graph below shows the total tickets issued in Norwalk broken down by Streets/locations. Please note that streets/locations with less than 100 tickets in the past 10 months are condensed into one column, and it is highlighted in red in the graph.



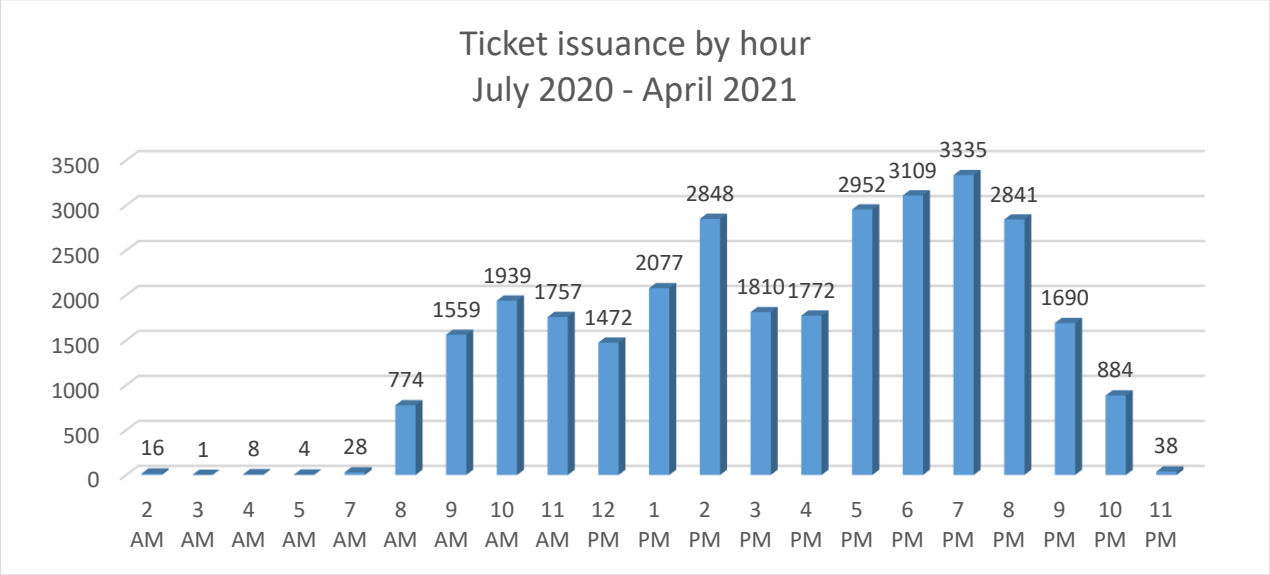
**Ticket Issuance Report July 2020 – April 2021**

We have further analyzed total tickets issued by hours and days. Of the total tickets issued, 82% of the tickets were issued during weekdays and 18% were issued on weekends. Breaking it down further into by hours, 61% of the tickets were issued during the daytime (5am – 5:59pm) while 39% of the tickets were issued during the evening hours (6pm – 4:59am). The graphs below show ticket issuance by weekdays and weekends.



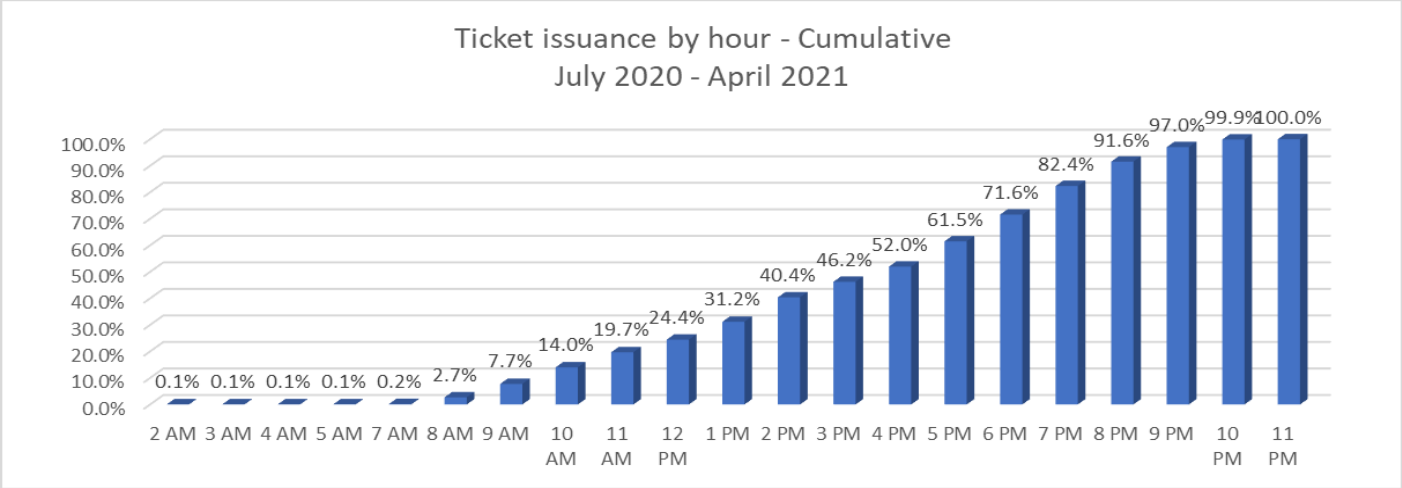




The graphs below explain ticket issuance by hours.



**Ticket Issuance Report July 2020 – April 2021**

**Cumulative graph:**




As we can see from the above analysis, majority of the tickets were issued for Expired Meter and Time Limit Violations. To better understand this, we have further analyzed Expired Meter and Time Limit violations separately below.

Expired meter and Time Limit violations make up 7,636 (24.8%) of the total tickets issued in Norwalk. Out of the total of 7,636 Expired meter/time limit violation tickets issued, 64.1% of the tickets were issued in SONO area, 27.1% were issued in Uptown area, 2% were issued in East Norwalk area and 6.8% were in SONO/Wall corridor area.

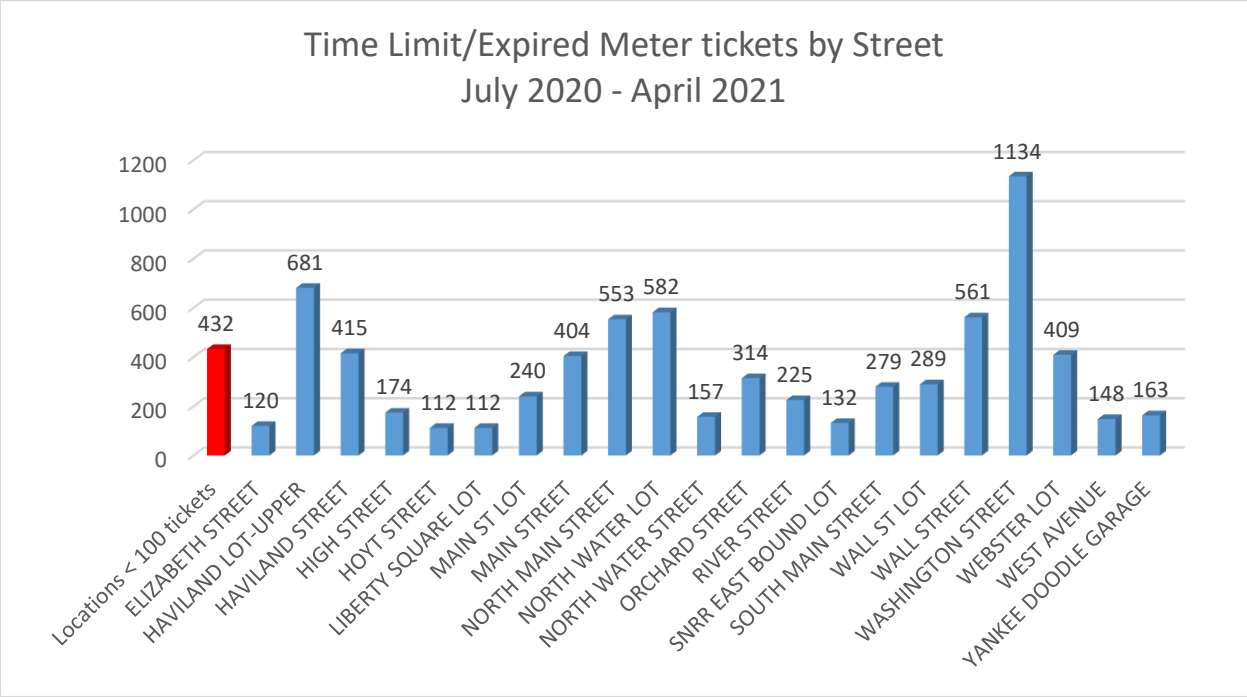
| Area | # Tickets | Percentage |
|---|---|---|
| SONO Area Streets | 2871 | 37.6% |
| SONO Area Off Streets | 2020 | 26.5% |
| Uptown Streets | 1378 | 18.0% |
| Uptown Area off Streets | 692 | 9.1% |
| East Norwalk | 153 | 2.0% |
| SONO/Wall Corridor | 522 | 6.8% |
| **Grand Total** | **7,636** | |

In the time frame analyzed, there were a total of 49 locations where time limit and expired meter violation tickets were issued. These locations include the different on-street and off-street parking spaces. The top 5 locations represent 46% of the total expired and time limit violations. The following are the top 5 locations:

| Location | # tickets |
|---|---|
| **WASHINGTON STREET** | 1134 |
| **HAVILAND LOT-UPPER** | 702 |
| **NORTH WATER LOT** | 582 |
| **WALL STREET** | 561 |
| **NORTH MAIN STREET** | 553 |
| **Total** | **3532** |

**Ticket Issuance Report July 2020 – April 2021**

In the graph below, we try to show the areas where Expired and Time Limit violation tickets are issued. We have consolidated locations with less than 90 tickets for the past 9 months into one category, and it is highlighted in red in the graph.




***Conclusion:***

Same time frame last year, there were a total of 24,011 tickets issued. Comparing it to our current year number of 30,914, this year's ticket issuance is higher by 6,903 tickets; however, 65.7% of total tickets issued this year are courtesy/warning tickets. In the current fiscal year, out of the total of 30,914 tickets issued, 20,301 of the tickets were warning tickets while 7,305 out of the 24,011 of last year tickets were warning.

When we exclude the waning tickets from the actual tickets issued, total tickets issued for the current year is 10,613 and last year was 16,706. This is a 37% decrease in ticket issuance over last year's number. This decrease is due to warning focused enforcement during COVID-19.

# New Business

May 12, 2021

Ms. Vanessa Valadares, P.E.
Principal Engineer
**DEPARTMENT OF PUBLIC WORKS**
**CITY OF NORWALK**
125 East Avenue
Norwalk, CT 06851

**RE: SONO Train Station Garage Repairs**
**Norwalk, Connecticut**
**Regarding Desman Project No. 20-20155.00.2**

Dear Ms. Valadares:

Pursuant to our discussions regarding the repair work to be performed at the S.O.N.O. Train Station Parking Garage, pursuant to the document package currently released for bid dated April 2021, **DESMAN** is pleased to submit this proposal for the provision of engineering services to address **City of Norwalk**'s (**City**) need for oversight and support during the construction at the garage.

During implementation of the repair program, the following services shall be provided by **DESMAN** as may be necessary on an as-needed basis, to be billed against **DESMAN**'s standard hourly rates:

- Act as **City**'s agent in dealing with the contractor, reviewing work performed to verify its substantial compliance with the Contract Documents.
- Review and process all material/product data sheets and shop drawings submitted by the Contractor and make recommendations to **City** with regard to further action required, or their approval.
- **DESMAN** will perform periodic on-site observations to check the work in progress as a basis for determining that the project is proceeding in accordance with the Contract Documents.
- **DESMAN** will review applications and certificates for payment submitted by the Contractor and forward them to **City** with recommendation for payment.

**PROJECT FEES:**

Based upon the scope of services outlined, **DESMAN** proposes the following allowance (inclusive of typical reimbursable expenses), to be billed against with **DESMAN**'s standard hourly rates (reference hourly rates below) as noted below:

**Allowance (N.T.E.)** **$30,000.00**

HOURLY RATE SCHEDULE

| EMPLOYEE CLASSIFICATION | HOURLY RATE |
|---|---|
| Principal | $275.00 |
| Project Manager | $200.00 |
| Senior Engineer/Architect | $195.00 |
| Engineer/Architect | $175.00 |
| Draftsperson/CAD | $125.00 |
| Clerical | $95.00 |

* Rates effective through December 31, 2021

**QUALIFICATION OF FEE**

Our base fee does not include any of the following:

- Bid Assistance
- Permits Fees of any kind
- Preparation of Public Filings or Permits
- Field and Laboratory Testing beyond those noted,
- Code Review
- Civil and Environmental engineering
- Structural, architectural, mechanical, electrical, plumbing, and fire safety engineering, unless noted otherwise
- Electrical/lighting design
- Maintenance and protection of traffic plans
- Construction management, such as the day-to-day oversight of the operations of the contractor

In closing, **DESMAN** appreciates this opportunity of being considered for these consulting services. We trust that this proposal, as presented, is responsive to the specific requirements of **City of Norwalk** and the needs of this project. Provided the proposal is acceptable, please provide appropriate written authorization so that we may proceed.

Sincerely,

DESMAN
Design Management

Kenneth Sugarman
Senior Associate

KDS:ks
Cc: File
R:\20-20155.00-2 - SONO Garage Facade Repairs (NPA)\Documents\Proposal\20210419 SONO Garage Repairs Oversight.docx

# Exterior Repairs and Improvements at the South Norwalk Railroad Station Parking Garage

| | Description | Quantity | Unit | Giliberto & Sons | | GL Capasso | | McNamee Construction Corp | | Frank Capasso & Sons | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Unit Price | Cost | Unit Price | Cost | Unit Price | Cost | Unit Price | Cost |
| 1. | **General Provisions** | | | | | | | | | | |
| | A. General Mobilization/Demobilization | 1 | LS | $35,000.00 | $35,000.00 | $145,294.00 | $145,294.00 | $35,000.00 | $35,000.00 | $282,680.00 | $282,680.00 |
| | B. Provision of Bonds, Permits, & Insurance | 1 | LS | $9,681.00 | $9,681.00 | $17,260.00 | $17,260.00 | $60,000.00 | $60,000.00 | $46,900.00 | $46,900.00 |
| 2. | **Miscellaneous Concrete Repair** | 100 | SF | $197.62 | $19,762.00 | $40.00 | $4,000.00 | $300.00 | $30,000.00 | $152.00 | $15,200.00 |
| 3 | **Sealant Installation/Replacement throughout the Façade** | | | | | | | | | | |
| | A. Northwest Elevation | 1 | LS | $59,280.53 | $59,280.53 | $53,400.00 | $53,400.00 | $120,000.00 | $120,000.00 | $75,000.00 | $75,000.00 |
| | B. Southeast Elevation | 1 | LS | $67,899.87 | $67,899.87 | $52,960.00 | $52,960.00 | $150,000.00 | $150,000.00 | $86,175.00 | $86,175.00 |
| | C. Northern Helix (Both Inner and Outer Rings) | 1 | LS | $17,170.11 | $17,170.11 | $26,700.00 | $26,700.00 | $85,000.00 | $85,000.00 | $37,500.00 | $37,500.00 |
| | D Southern Helix (Both Inner and Outer Rings) | 1 | LS | $17,111.96 | $17,111.96 | $23,540.00 | $23,540.00 | $85,000.00 | $85,000.00 | $37,500.00 | $37,500.00 |
| 4 | **Painting of Doors and Frames** | 1 | LS | $2,800.00 | $2,800.00 | $5,690.00 | $5,690.00 | $20,000.00 | $20,000.00 | $44,775.00 | $44,775.00 |
| 5 | **Exterior Waterproofing at Office Space** | 1 | LS | $14,727.00 | $14,727.00 | $17,200.00 | $17,200.00 | $35,000.00 | $35,000.00 | $42,975.00 | $42,975.00 |
| 6 | **Railroad Protection/Coordination Regarding Force Account** | 1 | Allowance | $100,000.00 | $100,000.00 | $100,000.00 | $100,000.00 | $100,000.00 | $100,000.00 | $100,000.00 | $100,000.00 |
| | **Total Bid Items:** | | | | **$343,432.47** | | **$446,044.00** | | **$720,000.00** | | **$768,705.00** |
| Alt. 1 | **Miscellaneous Metal Repair & Painting of Metal Surfaces/Structures** | | | | | | | | | | |
| | A. Decorative Metal Structures/Assemblies | 1 | LS | $10,000.00 | $10,000.00 | $130,000.00 | $130,000.00 | $30,000.00 | $30,000.00 | $92,100.00 | $92,100.00 |
| | B. Metal Canopy Structure/Enclosure Systems | 1 | LS | $40,000.00 | $40,000.00 | $58,764.00 | $58,764.00 | $210,000.00 | $210,000.00 | $254,025.00 | $254,025.00 |
| Alt 2. | **Cleaning of Exterior of Garage** | | | | | | | | | | |
| | A. Northwest Elevation | 1 | LS | $46,291.00 | $46,291.00 | $46,125.00 | $46,125.00 | $120,000.00 | $120,000.00 | $78,750.00 | $78,750.00 |
| | B. Southeast Elevation | 1 | LS | $46,416.00 | $46,416.00 | $52,282.00 | $52,282.00 | $120,000.00 | $120,000.00 | $292,250.00 | $292,250.00 |
| | C. Northern Helix (Both Inner and Outer Rings) | 1 | LS | $21,410.00 | $21,410.00 | $13,817.00 | $13,817.00 | $120,000.00 | $120,000.00 | $45,000.00 | $45,000.00 |
| | D Southern Helix (Both Inner and Outer Rings) | 1 | LS | $21,410.00 | $21,410.00 | $14,451.00 | $14,451.00 | $120,000.00 | $120,000.00 | $45,000.00 | $45,000.00 |
| Alt 3. | **Washing and cleaning of Windows (interior)** | 1 | LS | $12,386.00 | $12,386.00 | $24,300.00 | $24,300.00 | $70,000.00 | $70,000.00 | $90,000.00 | $90,000.00 |
| Alt 4. | **Wet-Sealing of Storefront Windows** | | | | | | | | | | |
| | A. Northwest Elevation | 1 | LS | $17,431.00 | $17,431.00 | $6,300.00 | $6,300.00 | $60,000.00 | $60,000.00 | $23,085.00 | $23,085.00 |
| | B. Southeast Elevation | 1 | LS | $8,386.00 | $8,386.00 | $11,200.00 | $11,200.00 | $60,000.00 | $60,000.00 | $37,525.00 | $37,525.00 |
| Alt. 5 | **Installation of Vertical Expansion Joint Glands** | 1 | LS | $53,533.00 | $53,533.00 | $45,880.00 | $45,880.00 | $170,000.00 | $170,000.00 | $152,400.00 | $152,400.00 |
| Alt. 6 | **Bird Control** | 1 | LS | $7,100.00 | $7,100.00 | $85,880.00 | $85,880.00 | $25,000.00 | $25,000.00 | $30,000.00 | $30,000.00 |
| | **Total Bid Items with Alternates:** | | | | **$627,795.47** | | **$935,043.00** | | **$1,825,000.00** | | **$1,908,840.00** |

DESMAN
Design Management

ARCHITECTS
STRUCTURAL ENGINEERS
PLANNERS
PARKING CONSULTANTS
RESTORATION ENGINEERS
GREEN PARKING CONSULTING

# MEMORANDUM

**TO:** Vanessa Valadares, P.E.
Principal Engineer
**Department of Public Works**
**City of Norwalk**

**FROM:** Ken Sugarman
Senior Associate

**DATE:** May 11, 2021

**RE:** Project No. TMP2021-2:
Exterior Repairs & Improvements at the South Norwalk Railroad Station Parking Garage

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On April 23, 2021, the City of Norwalk received bid packages for Project No. TMP2021-2, "Exterior Repairs & Improvements at the South Norwalk Railroad Station Parking Garage" and on April 27, 2021, the Base Bids were read aloud. This project involves, but is not limited to, various items of work spread across a Base Bid and multiple Alternates of work such as waterproofing, painting, washing & cleaning, bird control; together with all incidental work thereto and in accordance with the documents. Four bids were submitted, and the Base Bids are as follows:

| | |
|---|---|
| Giliberto & Sons, LLC | $342,832.47 |
| G.L. Capasso, Inc. | $446,044.00 |
| McNamee Construction Corp. | $690,000.00 |
| Frank Capasso & Sons, Inc., of Northford, Connecticut: | $768,705.00 |

As noted above, Giliberto & Sons, LLC submitted the apparent lowest Base Bid for the project at $342,832.47. However, after further review, Giliberto requested that its Bid be withdrawn and the City of Norwalk accepted its withdrawal. Subsequently, G.L. Capasso, Inc. became the apparent lowest Base Bid for the project at $446,044.00.

GL submitted within their bid package all the proper and necessary forms required by the City of Norwalk. Along with their qualifications statement were listed multiple references, including former clients, all of whom gave excellent recommendations. All requirements concerning installation qualifications and experience stated in the project specifications have all been met and satisfied. In addition, DESMAN met with GL on Monday, May 10, 2021 to review the intended work at the Station and after discussing the Scope, GL confirmed the intent of the work and the accuracy of its bid as submitted.

Assuming that GL fulfills all obligations with regards to insurance, bonding, permits, and other necessary pre-construction requirements, DESMAN, therefore, recommends that G.L. Capasso, Inc., of New Haven, Connecticut, be awarded the contract for Project No. TMP2021-2, "Exterior Repairs & Improvements at the South Norwalk Railroad Station Parking Garage."

KDS:ks

Cc: File

R:\20-20155.00-2 - SONO Garage Facade Repairs (NPA)\Documents\Correspondence\20210511 GL Recommendation (Norwalk).docx

DRAFT

# Old Business

April 30, 2021

Mr. James Travers
Director of Transportation, Mobility, and Parking
**CITY OF NORWALK**
125 East Avenue
Norwalk, CT 06851

Re: Proposal for Schematic Design - Architectural Improvements
Yankee Doodle Parking Garage
Norwalk, Connecticut

Dear Mr. Travers:

Pursuant to our discussions in relation to the **Yankee Doodle Parking Garage**, **DESMAN** is pleased to submit this proposal for providing architectural services regarding the **City of Norwalk**'s capital needs at the aforementioned property. **DESMAN**'s proposed scope of services will address the following items of work in the garage as identified during our meeting on April 15, 2021.

1. Development of a 3D model depicting the configuration and exterior elevations of the Garage,
2. Development of (up to) 3 options of exterior enhancements, consisting of conceptual renderings that would include preliminary materials, color schemes, and other related aesthetic items, such as canopies at the entry/exit portals,
3. Assist the City of Norwalk with development of opinions of probable construction cost in order to plan for budgetary requirements.

Although ultimately it is anticipated that **DESMAN**'s scope shall include the preparation of bid documents (technical specifications and drawings as appropriate), followed by the subsequent support and oversight during construction, this current proposal shall be limited to those tasks associated with this Schematic Design as follows:

**SCOPE OF WORK:**

- **DESMAN** shall re-visit the Yankee Doodle Parking Garage to review the intended scope of work. We will notify **Norwalk** of any anticipated changes in the proposed work.

- Based upon limited information already made available, **DESMAN** will develop a 3D model that is representative of the parking garage, for use in development of the schematic design. As part of the schematic design, **DESMAN** will develop renderings depicting the various concepts/schemes; for purposes of this proposal, **DESMAN** assumes that up to 3 conceptual renderings shall be provided.

- **DESMAN** will review the concepts with **Norwalk**, for selection of an intended design. **DESMAN** will assist **Norwalk** with the selection by developing Opinions of Probable Construction Cost of each rendered option; **DESMAN** notes that these Opinions of Cost are not to be interpreted as an actual estimation of cost, but rather **DESMAN**'s opinion based on other projects of similar nature.

**ADDITIONAL SERVICES:**

During implementation of the work, the following items of work shall be performed at the specific request of **Norwalk**. None of these items of work shall be performed without prior written authorization by **Norwalk**, and shall be provided at **DESMAN**' standard hourly rates as presented later within this proposal or at actual cost to **DESMAN** plus a 10% administrative fee for outside consultant services.

A. Design revisions and/or services in addition to those noted above shall be performed at **DESMAN**'s standard hourly rates (reference hourly rate schedule below).

B. Specialized outside consultant services required to address mechanical, electrical and plumbing issues, as well as other applicable disciplines, shall be provided at actual cost to **DESMAN** plus a 10% administrative fee.

C. Evaluation of data obtained as a result of any exploratory probes, tests or surveys beyond the testing specifically included in **DESMAN**'s Scope of Services.

HOURLY RATE SCHEDULE

| EMPLOYEE CLASSIFICATION | HOURLY RATE |
|---|---|
| Principal | $275.00 |
| Project Manager | $200.00 |
| Senior Engineer/Architect | $195.00 |
| Engineer/Architect | $175.00 |
| Draftsperson/CAD | $125.00 |
| Clerical | $95.00 |

* Rates effective through December 31, 2021

**REIMBURSABLE EXPENSES:**

Traditional and reasonable reimbursable expenses, including travel, express mail/courier services, and reproduction costs, shall be included in **DESMAN**'s fee. **DESMAN** assumes, though, that production of documents shall be performed via electronic media so as to minimize costs due to reproduction via traditional printing. Should expenses become unreasonable, as discussed with and agreed to by **Norwalk**, **DESMAN** will bill **Norwalk** for the expenses at **DESMAN**'s direct cost.

**PROJECT FEES:**

Based upon the scope of services outlined, **DESMAN** proposes the following engineering fees:

| DESCRIPTION | PROPOSED FEE | TOTALS |
|---|---|---|
| Task 1: Development of a 3D Model of the Exterior of the Garage: | | |
| | $6,500.00 | |
| Tasks 2 & 3: Development of (up to) 3 Conceptual Renderings of the Exterior of the Garage/Development of Opinions of Cost: | | |
| | $13,500.00 | |
| **TOTAL PROPOSED FEE:** | | **$20,000.00** |

The specified lump sum fee does not include any of the following:

- Specialized field and laboratory testing,
- Preparation of detailed design drawings and specification (Bid Documents) relative to the implementation of the improvements
- Permits or fees of any kind
- Preparation of public filings or permits
- Cost estimation

**PROJECT SCHEDULE:**

Based upon the services outlined, **DESMAN** shall complete each task in coordination with **Norwalk**.

**GENERAL TERMS:**

1. **DESMAN** will invoice **Norwalk** monthly based upon a percentage of the work completed, or as otherwise outlined.
2. This proposal will be valid for 45 days, except as it may relate to the schedule outlined. **DESMAN** reserves the right to review and if necessary revise fees and time schedules after that time.
3. The consultant will be paid for actual services performed under this contract in the event of cancellation.
4. This proposal is based upon our project understanding as stated herein. Should there be any deviation in the aforementioned or change in the Scope of Services described, Desman s reserves the right to revise this proposal accordingly.

In closing, **DESMAN** appreciates having this opportunity of being considered for this project. We trust that our proposal is responsive to the specific requirements of the **City of Norwalk** and to the needs of this project.

Provided this proposal is acceptable, please forward appropriate written authorization so that we may proceed.

Sincerely,

Ken Sugarman
Senior Associate

KS/kds

Cc: Matthew Gallagher, DESMAN

R:\40-17145.00-2 - Condition Appraisal Updates (NPA-Norwalk)\20210427 Facade Improvements at Yankee Doodle Garage (Norwalk).docx

ACCEPTED BY:
**THE CITY OF NORWALK**

_____
*Signature*

_____
*Printed Name*

_____
*Title*

_____
*Date*

CHARGE
STATION
COURTESY OF
CT rail
CHARGE YOUR
DEVICE HERE
CT rail

# POWER TOWER®

## INTRODUCING: THE CLASSIC

sales@powertower.com | 312-285-2342 | powertower.com

# Classic

## A well-rounded branding experience.

Say hello to your brand, **7 feet up and 360 degrees around.** The Classic is basic, not boring. This is our original, 12 cord station that puts your brand front and center—making it impossible to ignore.

Perfect for tight spaces, the Classic helps you stand above the crowd.

## FEATURES

**Custom Branding**
Create your brand landmark design or we can in-house.

**Rapid Charge Technology**
A 30% faster charge on average.

**NFC/QR**
Link to any website.

**Ambient Lighting**
Illuminates the charging bay.

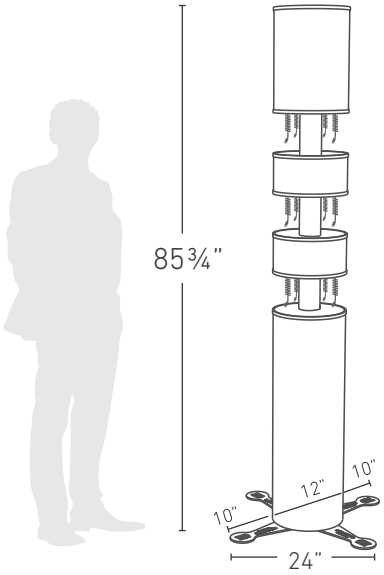
**Popular Sell**
Can't beat a well-rounded branding experience.

**Small Footprint**
12" diameter for convenient placement.

**Easy Visibility**
At seven feet tall your brand will not be missed.

**Padded Shelving**
To protect connected devices.

## SPECIFICATIONS




**Size:** 85¾"h x 32"w

**Weight:** 73 lbs

**Diameter:** 12 inches

**Cord Length:** 9 ft

**Power Requirements:** 10 AMP circuit, 110-120 volts, 3 prong outlet

**Charge Capacity:** Up to 16 devices, 12 cords, 2 USB + 2 outlets

**Easy Set-up:** 10-15 minutes per unit

**Compatibility:** Works with 99% of mobile devices

**Standard Charging Cord Configuration:**

**(4) Apple Lightning**
iPhone (generations 4-7), 5, iPad (Retina Display and Mini), iPod (Touch-gen 5 & Nano-gen7).

**(4) Micro USB**
Android, HTC, Samsung, Blackberry, Palm, LG, HP, Motorola (2011-present), Nokia, Amazon Kindle, Barnes and Noble Nook, and many more.

**(2) USB Type-C**
LG G5, Nexus 6P & 5X, Microsoft Lumia 950, Google Pixel.

**(1) Apple 30 pin**
iPhone (4s and all previous gen.), iPad (1 and 2), iPod (2nd, 3rd, and 4th gen., Classic-160 GB 2009 only, Nano-4th, 5th, and 6th gen.) *iPhone and iPod touch models require iOS 3.0 or later.

**(1) Mini USB**
Blackberry, HTC, LG, GoPro and more.

# Custom Branded Examples

# POWER TOWER®

INTRODUCING: THE SMART

sales@powertower.com | 312-285-2342 | powertower.com

# Smart

## For those times when just a charge won't do.

Welcome to where function and the future meet. When you're ready to take the next step, the Smart's **23" touch screen display** engages customers and gives them a taste of what's possible.

## APPS

Photo Booth · Web Viewer · Video Player · Weather · Twitter · Reader · Image Gallery · Attract Mode

## FEATURES

**Custom Branding**
Create your brand landmark design or we can in-house.

**Rapid Charge Technology**
A 30% faster charge on average.

**NFC/QR**
Link to any website.

**Ambient Lighting**
Illuminates the charging bay.

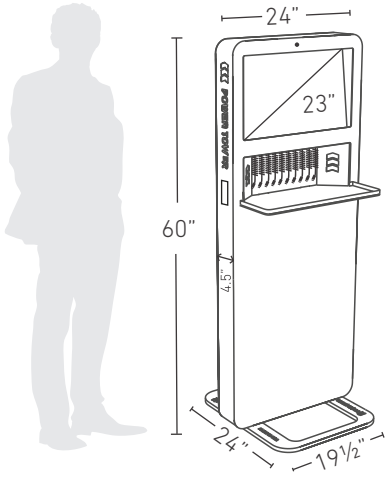
**Power Tower® Apps**
6 included, add custom apps upon request.

**Interactive Touch Screen**
Easily navigate individually through apps.

**Advanced Analytics**
App usage, photos and email (when applicable).

**Padded Shelving**
To protect connected devices.

## SPECIFICATIONS




**Size:** 60"h x 24"w

**Weight:** 123 lbs

**Depth:** 4.5 inches

**Cord Length:** 9 ft

**Power Requirements:** 10 AMP circuit, 110-120 volts, 3 prong outlet. Each kiosk is equipped with a 10A circuit breaker and power conditioner.

**Charge Capacity:** Up to 18 devices, 10 cords, 4 USB + 4 outlets

**Easy Set-up:** 10-15 minutes per unit

**Compatibility:** Works with 99% of mobile devices

**Internet:** Ethernet/ Wi-Fi capabilities

**Audio:** 2 speakers

**Standard Charging Cord Configuration:**

**(3) Apple Lightning**
iPhone (generations 4-7), iPad (Retina Display and Mini), iPod (Touch-gen 5 & Nano-gen7).

**(3) Micro USB**
Android, HTC, Samsung, Blackberry, Palm, LG, HP, Motorola (2011-present), Nokia, Amazon Kindle, Barnes and Noble Nook, and many more.

**(2) USB Type-C**
LG G5, Nexus 6P & 5X, Microsoft Lumia 950, Google Pixel.

**(1) Apple 30 pin**
iPhone (4s and all previous gen.), iPad (1 and 2), iPod (2nd, 3rd, and 4th gen., Classic-160 GB 2009 only, Nano-4th, 5th, and 6th gen.) *iPhone and iPod touch models require iOS 3.0 or later.

**(1) Mini USB**
Blackberry, HTC, LG, GoPro and more.

# Screen Customization

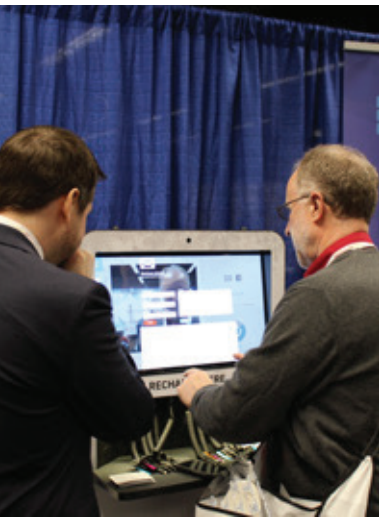
## Navigation Bar

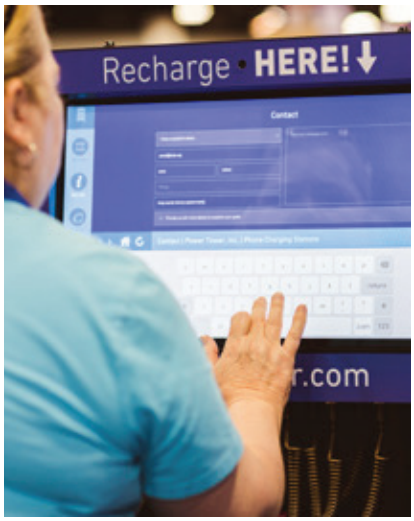
- Match the nav bar to a specific hex color
- Create custom icons for any app

## Photo Booth Overlay

- Create a custom photo overlay to sit on top of every photo taken

# Custom Branded Examples





# Photo Booth

Nothing draws a crowd like a camera and the promise of a little screen time.

The Photo Booth app allows users to:

- Take a single photo
- Take a photo collage
- Apply various filters
- Share photos via e-mail or post them to Facebook

Each photo is taken with a branded overlay and comes with a prefilled default message, which the user can overwrite.

# Weather

Show the weather in your current area or search for another location. It's as simple as entering your zipcode.

# Reader

Securely and seamlessly showcase various file types.

The Reader app can display:

- PDFs
- Word Documents
- Power Point Presentations
- Floor Maps
- Schedules
- Brochures

# Web Viewer

The Web Viewer app is a simple and powerful way to connect your existing web content with the Power Tower kiosk.

The Web Viewer app can display:

- A company website
- Social media page (Facebook, Instagram, etc.)
- YouTube
- Any other mobile friendly web page

# Image Gallery

This is the perfect opportunity to attract users to the station and allow them to browse through a gallery of your choice.

The Image Gallery app can:

- Display up to 20 rotating photos
- Manual click through or auto scroll feature

# Video

Upload company videos and brand elements to give your audience a true taste of what you're all about.

The Video Player app can:

- Display nearly a dozen different video file types

# Twitter

Get your message out there, 140 characters at a time.

The Twitter app can:

- Display real-time updates from a Twitter handle or hashtag
- Update instantaneously or when users swipe down

# Attract Mode

Attract mode is activated after 180 seconds (3 min) of inactivity. This amazing feature is a great way to increase brand interaction.

Please choose between:

- Video Player
- Image Gallery
- Default (the kiosk will revert to app #1)

# POWER TOWER®

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# City

## Everything you're looking for and then some ... and then some more.

For those who believe brands are meant to be seen, heard, and felt. In the ongoing battle for customer attention, the City's striking **50" touch screen display** will quite literally change the way your brand is seen anywhere you set it up.

## APPS

- Photo Booth
- Web Viewer
- Video Player
- Weather
- Twitter
- Reader
- Image Gallery
- Attract Mode

## FEATURES

**Custom Branding**
Create your brand landmark design or we can in-house.

**Rapid Charge Technology**
A 30% faster charge on average.

**NFC/QR**
Link to any website.

**Ambient Lighting**
Illuminates the charging bay.

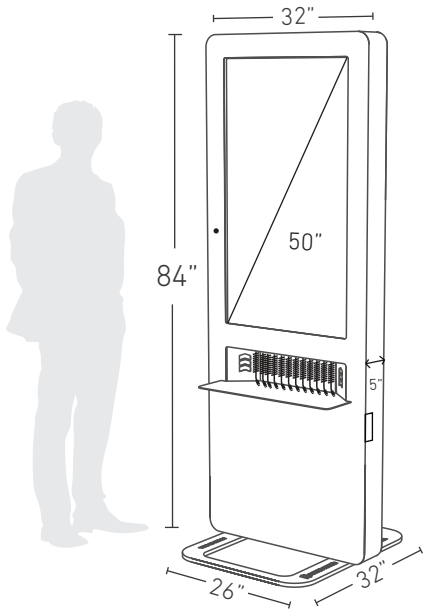
**Power Tower® Apps**
7 included, add custom apps upon request.

**Interactive Touch Screen**
Easily navigate individually through apps.

**Advanced Analytics**
App usage, photos and email (when applicable).

**Padded Shelving**
To protect connected devices.

## SPECIFICATIONS




**Size:** 84"h x 32"w

**Weight:** 230 lbs

**Depth:** 5 inches

**Cord Length:** 9 ft

**Power Requirements:** 10 AMP circuit, 110-120 volts, 3 prong outlet. Each kiosk is equipped with a 10A circuit breaker and power conditioner.

**Charge Capacity:** Up to 20 devices, 12 cords, 4 USB + 4 outlets

**Easy Set-up:** 10-15 minutes per unit

**Compatibility:** Works with 99% of mobile devices

**Internet:** Ethernet/ Wi-Fi capabilities

**Audio:** 2 speakers

**Standard Charging Cord Configuration:**

**(4) Apple Lightning**
iPhone (generations 4-7), iPad (Retina Display and Mini), iPod (Touch-gen 5 & Nano-gen7).

**(4) Micro USB**
Android, HTC, Samsung, Blackberry, Palm, LG, HP, Motorola (2011-present), Nokia, Amazon Kindle, Barnes and Noble Nook, and many more.

**(2) USB Type-C**
LG G5, Nexus 6P & 5X, Microsoft Lumia 950, Google Pixel.

**(1) Apple 30 pin**
iPhone (4s and all previous gen.), iPad (1 and 2), iPod (2nd, 3rd, and 4th gen., Classic-160 GB 2009 only, Nano-4th, 5th, and 6th gen.) *iPhone and iPod touch models require iOS 3.0 or later.

**(1) Mini USB**
Blackberry, HTC, LG, GoPro, and more.

# Screen Customization

## System Header

This is the most prominent area on the 50-inch touch screen.

The System Header is:

- Independent from the apps & main navigation menu
- Visible during interaction with the software
- Visible while the unit is in attract mode

By default, this will display the Power Tower logo although you can customize the header with your own image.

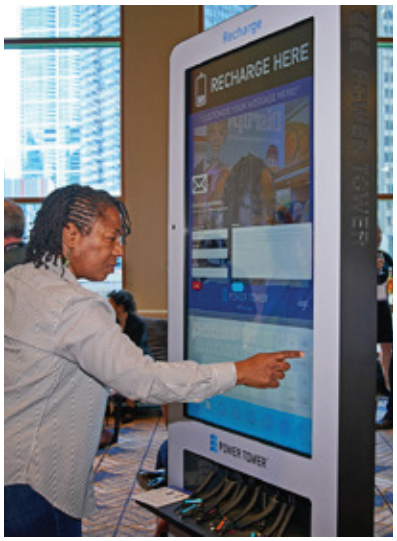
## Photo Booth Overlay

- Create a custom photo overlay to sit on top of every photo taken

## Navigation Bar

- Match the nav bar to a specific hex color
- Create custom icons for any app

# Custom Branded Examples



# Testimonials

## Sibley Memorial Hospital

"The unit is in the brand new Emergency Department reception area. Power Tower has been a tremendous success with our patients and families. The Power Tower team was great to work with from design to install."

Wolf Boltansky | Washington, DC

## Spanish Broadcasting System

"I could not be more pleased with our purchase of two charging stations and all the great help and support we received from the Power Tower team!!!! Everyone was / are so great to work with. I have already shared our great experience with our other markets in New York, LA, Chicago & San Francisco."

Geraldo Arriaga | Miami, FL

## Lagardère Unlimited Inc.

"We set out to enhance the attendee experience and providing a Power Tower Classic at our event did exactly that. Our brand gained recognition as a top sponsor at the event. The attendee engagement was immediately apparent. They loved it. Lagardère Sports was the brand with the charging stations. Not only that, but we were also able provide brand visibility for our client, Citi, in a high traffic environment."

Brian Loftus | Washington, DC

## Visit Mankato

"We absolutely love our Power Tower and it's been a major hit at all events we have used it at. It's allowed us to interact with people in a new way and gives us visibility even when we can't be on-site at an event. What impressed me the most is the quick response time and customer service they have provided when we have had questions about our new toy!"

Joelle Baumann | Mankato, MN