



Wednesday, March 24, 2021

6:00 p.m.

By Zoom Virtual Video Conference and Tele Conference

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Members of the public who wish to view the meeting, but are not participating, can view a live stream on the City of Norwalk YouTube channel. This stream is delayed by approximately 20 seconds. Please find the information using the link above. The meeting recording and minutes will be posted on the City of Norwalk website within seven (7) days after the meeting.



Members of the public who wish to provide public comment are encouraged to submit those via email in advance of the meeting. For these comments to be read into the record, they should be submitted at least three hours in advance of the meeting start time. Please email Jessica Casey jcasey@norwalkct.org to provide written public comment prior to the meeting.

AGENDA

1. Public Comment, limited to three minutes each speaker
2. Discussion and action related to minutes from the Parking Authority meeting Wednesday, January 27, 2021
3. Discussion and action related to minutes from the Parking Authority meeting Wednesday, February 24, 2021
4. Chairman's Report
5. Financial and Operating Report
6. Capital Report
7. Old Business
 - a. Discussion and action on FY22 Operating Budget
8. New Business
 - a. Discussion and action to remove parking signage and parking meters along the West (South) side of Washington Street in support of outdoor dining.
 - b. Discussion and action to acquire three quotes to paint the lights, fence, and kiosk at the Haviland Parking Desk gloss black.
 - c. Discussion and action concerning contracting with Bob Abriola about curating art in the SONO station and the Yankee Doodle Garage.
9. Motion to Adjourn

Next Parking Authority meeting: Wednesday, April 28, 2021 at 6:00pm



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Members of the public who wish to provide public comment are encouraged to submit those via e-mail in advance of the meeting. For these comments to be read into the record, they should be submitted at least three hours in advance of the meeting start time. Please email Jessica Vonashek at jvonashek@norwalkct.org to provide written comment prior to the meeting.

**PARKING AUTHORITY
REGULAR MEETING VIA ZOOM VIRTUAL VIDEOCONFERENCE AND
TELECONFERENCE
JANUARY 27, 2021**

ATTENDANCE: Michael Harden, Chairman
Eric Rains, Vice Chairman
Jud Aley

STAFF: Jessica Vonashek, Chief of Economic and Community Development

CALL TO ORDER

Mr. Harden called the meeting to order at 6:05PM.

1. PUBLIC COMMENT

There were no public comments this evening.

2. APPROVE MINUTES FROM THE PARKING AUTHORITY MEETING HELD WEDNESDAY, DECEMBER 16, 2020.

- ** MR. RAINS MOVED TO APPROVE THE MINUTES.**
- ** MR. ALEY SECONDED THE MOTION.**
- ** THE MOTION PASSED UNANIMOUSLY.**

3. APPROVE MINUTES FROM THE PARKING AUTHORITY MEETING HELD WEDNESDAY, JANUARY 12, 2021.

- ** MR. ALEY MOVED TO APPROVE THE MINUTES AS SUBMITTED.**
- ** MR. RAINS SECONDED THE MOTION.**
- ** THE MOTION PASSED UNANIMOUSLY.**

4. CHAIRMAN'S REPORT

Mr. Harden reported and said we are in the second half of the year with five more months to go in the middle of a pandemic and the Parking Authority will be looking heavily at the budget.

Mr. Harden said the lot on East Avenue has been taken back by the State and Ms. Vonashek will report on the details as well as the North Water Street lot under the capital projects portion on the agenda.

5. FINANCIAL AND OPERATING REPORT

Mr. Manousos reported and said the impacts and recovery from Covid-19 are still being seen and the revenues compared to budget are down almost 58% for the month and 49% year to date as well as compared to last year.

Mr. Manousos reported on the expense side and said that Mr. Legesse and his team have been doing a very good job of managing the expenses and they are down 50% compared to budget, 33% year to date and over 28% compared to last year.

Mr. Manousos reported on the transient activity and said the demands compared to last year are still off 47% and we had assumed that transient demand was going to be 50% from pre-Covid demands as part of the pre-opening plan. He said the transient revenue year to date is down over 68% compared to budget.

Mr. Manousos said that the permit activity is down 18% but as part of the reopening plan we had assumed that permit demand was going to vary by location between 80%-100% of pre-Covid demand. He said that permit revenue accounts for 51% of the actual parking revenue, and that 76% of revenue is still be collected via credit cards. The Pay by Cell activity is still strong but has been impacted by the pandemic and the average transaction is \$2.53 for the month and in December 2019 the average transaction was \$3.65. He said compared to last year the number of transactions are down 37% and revenue is down 58%. He said the Pay by Cell activity represents approximately 17% of all transactions system wide and almost 8% of the revenue.

Mr. Manousos reported on the enforcement and said that issuance is still down 75% when the beach and Oyster Shell Park are not factored in.

Mr. Manousos reported of the Customer Courtesy program and said the number of program days was increased this year and in December there were 30 program days, over 2300 courtesy cards were and issued, \$1200 in additional meter time was given out and 667 tickets were issued after the courtesy time had expired. He said the value if tickets were issued was over \$41,000 for the month and \$311,000 year to date which is almost twice of what the twelve month period of fiscal year 2020.

Mr. Harden said it seems that on street parking is recovering faster system wide. Mr. Rains said that on street parking is most convenient and if parking overall is down that would make sense.

Mr. Harden asked if there is any cost associated with the parking lot at the Library while the lot is not being used. Mr. Legesse just the cost for snow removal and minor maintenance of the parking lot. Mr. Harden asked if there would be any cost savings by installing a chain across the lot until the Library reopens. Mr. Manousos said that staff can look into what the cost savings would be.

Mr. Aley also suggested closing the top floor of the Maritime Garage and the Yankee Doodle Garage so that there is less area to maintain. Mr. Rains suggested a portion on the Webster Lot also be sectioned off and not made available for parking. Mr. Harden said he does not recommend closing any portion of the garages at this time.

6. CAPITAL REPORT

Ms. Vonashek presented a map of the North Water Street Lot and said that staff has been talking with CTDOT regarding the Walk Bridge Project as it relates to the demolition of the IMAX Theatre and staff had requested that they consider demolishing the IMAX Theatre sooner rather than later so that it would be done prior to the peak of summer. She said that Ms. Valadares and the team had talked to CTDOT about taking the parking spaces as indicated on the map for a five month time period and would begin any time after February 1, 2021. She said that Ms. Valadares has a weekly meeting with the Walk Bridge team and in that meeting they will indicate the timing of when CTDOT will need the actual spaces and at that time she and Ms. Valadares will notify the Parking Authority as well as LAZ. She said that she had spoken to Ms. Valadares about the handicapped parking spaces and she recommended moving the spaces on a temporary basis and when CTDOT is done with the area the handicapped spaces would be moved back to their original spot. She said while she does not think it is ideal that they need the spaces she does think they are trying to work the best they can with the city to be able to expedite the project so by the time summer comes the right of entry will be lifted and the parking spaces will be back in rotation. She also noted the CTDOT has taken properties that are adjacent to the river through eminent domain and we

definitely don't want to enter one of those conversations with them so the idea is to partner with them as best we could for them to expedite the project.

Mr. Harden asked if the handicapped spaces will still be needed when the IMAX Theater is no longer there. Ms. Vonashek said Ms. Valadares said that both spaces would not be needed but will need one of the spaces and she will coordinate that the CTDOT.

Mr. Harden asked if signage from the Parking Authority will be needed. Ms. Vonashek said she thinks that signage should come from the CTDOT and they should cover the cost on that but staff will work with them to have the signage installed. She said if that changes and they feel differently she will report back to the Parking Authority but she will advocate that is a CTDOT cost.

Mr. Legesse requested that when they move the handicapped parking space that they move it closer to the pay station near the entrance.

Ms. Vonashek said that staff has been have conversations with the CTDOT regarding the East Avenue lot and the East Norwalk Railroad Station and it is her understating that they are in a position to clear the snow and do the maintenance on that lot but that LAZ will have to continue to do the maintenance on the sidewalks surrounding the lots and she has a call with them tomorrow.

7. OLD BUSINESS

a. In-person payment policy regarding tickets

Mr. Harden said this was a topic that had been discussed regarding when people bring their parking tickets in within 24 hours they would receive \$5.00 off the cost of the ticket. Mr. Rains said he thinks it is a good thing to offer but asked why people would need to pay in person to receive the discount. Mr. Legesse said making that available on line is possible but the only issue is they have is that when tickets are issued during the day they do not get exported until the following day so if someone tries to make a payment on a ticket that received on the same day they will not be able to access it online. Mr. Aley asked if the percentage of people who take advantage of this discount is known. Mr. Legesse said most people take advantage of the discount. Mr. Rains suggested changing the period to 48 hours to allow people to make the payment online so that people would not have to pay for parking while taking advantage of the discount for the parking ticket. Mr. Harden pointed out that there are a few free 15 minute parking spaces inside the Maritime Garage to go into the office and suggested that the program continue as it is.

b. Convenience fee for online payments

Mr. Legesse said that staff has reached out to Park Mobile but unfortunately at this time they are not willing to discount the convenience fee because the transactions which is their income has decreased. Mr. Rains suggested the fee be called a handling fee rather than a convenience fee and asked if there are any other vendors they offer the same service as Park Mobile.

Mr. Harden said there were discussions last summer regarding the signage and how it is written in a negative way and he feels there are more positive ways to say the same thing and suggested as

we come out of this very difficult budget season and the pandemic he would like to continue the discussion.

c. Operating Budget

Mr. Legesse provided an update regarding the dumpster at the Maritime Garage and said the condo association did send out a letter advising the restaurant owner to terminate the contract.

Mr. Harden said that Mr. Legesse had sent an email regarding budget suggestions. He said that he had a conversation with Mr. Manousos because in his vision going to the Common Council requesting a \$7.3 million dollar budget in too aggressive, and the actual this year was \$5.6 million dollars so his thought was to try to put together a budget that is somewhere in the middle. He said after his conversation with Mr. Manousos they had chosen to submit a budget request of \$6.2 million dollars and he requested LAZ come up with a vision of what a Parking Authority budget for Norwalk looks like at \$6.2 million dollars a year.

Mr. Rains asked how much of the Parking Authority's revenue comes from commuter traffic and if staff has heard of any projections from Metro North as to what they are anticipating their ridership to be in the near and distant future. Mr. Manousos said he has not but that everything is very unknown because MTA would be looking at what is happening in New York City and suggested looking at all revenue sources and determine some good estimates of what percentage of transient revenue is due to commuters as opposed to other users by facility and suggested looking at each revenue segment. He said that the health of the activity and revenue stream will be tied to the vaccination of the population. Mr. Rains said the trend from what he is understanding is that everyone who used to commute is not going to start commuting again because working from home has worked too well for a lot of people and suggested looking at what other reasons why people use parking which is to come to the urban core areas of Norwalk. He said it would be interesting to have a discussion on what correlations there are if any related to increasing the vibrancy of our urban core areas. Ms. Vonashek said that she can meet with Mr. Legesse and Mr. Manousos but that the only way to do this is to make assumptions and project against those.

Mr. Rains suggested revisiting the courtesy card policy and putting it back to the original parameters which was that is a random occurrence and that the Parking Authority has gone as far as we can without not managing parking the way we should related to revenue. Mr. Harden agreed and requested that LAZ come up with a plan on how to roll the program back. Mr. Manousos suggested that the Parking Authority empower staff to run the program as it was originally intended and report back. The members of the Parking Authority agreed.

8. NEW BUSINESS

Mr. Aley asked the status of his suggestion regarding changing the parking enforcement times from 8:00AM to 9:00AM for on street parking in SONO as is already done in the Wall Street area. Mr. Harden suggested revisiting this once the pandemic is over before making any changes.

9. MOTION TO ADJOURN

**** MR. RAINS MOVED TO ADJOURN.
** MR. ALEY SECONDED THE MOTION.
** THE MOTION PASSED UNANIMOUSLY.**

The meeting adjourned at 7:30PM.
Respectfully submitted,

Dilene Byrd



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**PARKING AUTHORITY
REGULAR MEETING VIA ZOOM VIRTUAL VIDEOCONFERENCE
AND TELECONFERENCE
FEBRUARY 24, 2021**

ATTENDANCE: Michael Harden, Chairman
Eric Rains, Vice Chairman
Jud Aley
Tom Vetter

ABSENT: Jud Aley

STAFF: Jessica Vonashek, Chief of Economic and Community Development
James Travers, Director, TMP
Garrett Bolella, Asst. Director, TMP

CALL TO ORDER

Mr. Harden called the meeting to order at 6:00PM.

1. PUBLIC COMMENT

Nancy Rosett- 399 Main Avenue

Ms. Rosett stated that she chair's the Bike Walk Commission and one of the things we try do is improve the infrastructure for bicycling in the city and have had some successes at that. She said we had conducted an inventory of all of the existing bike racks that are on city property and there is a map of those on our website. In addition, we have been working with DPW to have bike parking signs installed to indicate where bike parking is. She said we have purchased five bicycle racks and are seeking places to position them within the city, and the Parking Authority will be discussing a few of the ideas that we had related to properties that the Parking Authority owns or manages. She said she knows the Parking Authority understands the importance of parking to surrounding businesses' and attractions and hopes the Parking Authority will favorably help the Bike Walk Commission to position two of the bike racks.

2. APPROVE MINUTES FROM THE PARKING AUTHORITY MEETING HELD WEDNESDAY, JANUARY 27, 2021.

**** THE MINUTES WERE TABLED DUE TO A LACK OF A QUORUM.**

3. CHAIRMAN'S REPORT

There was no report given.

4. FINANCIAL AND OPERATING REPORT

Mr. Manousos reported and said there is still an erosion of revenue due to Covid-19 and parking revenue is under budget for the month as well as year to date. He said we are under budget on the expense side and have deferred a lot of the maintenance where we could and reduced payroll which brought the expenses 34% under budget.

Mr. Manousos said that the transient revenue is over 69% under budget for the month and over 71% under budget year to date.

Mr. Manousos said that the total revenue is up 8.2% compared to last month because things are beginning to reopen as well as continued enforcement, but is still down over 50% compared to last year.

Mr. Manousos said transient activity is up over 18% for the month, but is down over 50% compared to last year.

Mr. Manousos said that permit activity has been one part of the revenue stream that has been somewhat stable, but is still down over 18% compared to last year but is up almost 7% compared to last month.

Mr. Manousos said we are still seeing a large part of the revenue collected via credit cards and that 77% of the total revenue was collected through credit cards.

Ms. Vonashek said that she had requested staff to run the garages to see which ones still had a wait list and what the wait list looked like and there is still a wait list at the garages. She suggested that the Parking Authority may want to do a marketing exercise telling people they may want to get their permits earlier because the permit activity is beginning to come back up and that there is also still wait lists at the garages.

Mr. Rains asked if permit fees are back 100%. Mr. Manousos said “no” and that Webster Lot is still down by 50% and the Main and Wall Street Lot are still down by 40%.

Mr. Manousos said transient activity has dropped due to Covid-19 but is beginning to come back. Mr. Rains asked if typical enforcement has returned. Mr. Manousos said “yes” and the customer courtesy program is back to its original program.

Mr. Manousos said the revenue at the Maritime Garage is driven by the Maritime Aquarium. Ms. Valadares said they have opened the 4D Theater this week so she believes the attendance will begin to increase. She said once the construction has been completed the main entrance will go back to North Water Street.

Mr. Manousos said the Webster lot generally generates revenue from commuters and is feeling the impact of commuter traffic being down. Mr. Legesse said the movie theatre at Webster Lot has still not yet opened which is also impacting the lot. Mr. Manousos said the Pay by Cell activity at the lot is down due to the demands. Mr. Travers asked why it is so low to other areas. Mr. Manousos going forward he will report on the Pay by Cell activity per location. Mr. Travers asked if locations that are not accepting Pay by Cell what it would take to have it available. Mr. Manousos said that the equipment would just need to be purchased and suggested including that as a capital budget item discussion. Mr. Travers suggested a meeting offline to discuss further. Ms. Vonashek requested that Mr. Harden be included in the meeting.

Mr. Manousos said that Haviland Deck has seen less of an impact because of the residential parkers that are there which has help stabilize the revenue stream in the operation.

Mr. Manousos said the North Water Lot has traditionally been a strong performer due to the demands from the Maritime Aquarium as well as the establishments on Washington Street so it has only been down 29% in demands and almost 37% in revenue compared to last year.

Mr. Manousos said that Covid-19 had the biggest impact at the South Norwalk Railroad Station and the demands are down over 90% compared to last year. He said the East Norwalk Railroad Station has also been effected.

Mr. Manousos said the demands are down over 50% at the Yankee Doodle Garage but the revenue is only down over 14% due to the stability of the monthly parkers.

Mr. Manousos said the Wall Street Lot has seen a little more activity. Mr. Legesse said in the summer months on street paid parking was introduced and the revenue from the on street meters is included in Wall Street Lot. Mr. Manousos said that also pushed some of the activity into the lot. He said the demands at the Main Street Lot are very similar.

Mr. Manousos said the library lot has been basically shut down so there is no activity to report but there are still some expenses allocated there.

Mr. Manousos said the Liberty Square Lot has been more stable because of the residential parkers.

Mr. Manousos said that on demands for on street parking are down over 33% and revenue is down almost 42% compared to last year.

He Manousos reported on parking enforcement and said ticket issuance was down over 63% and revenue is down over 41% compared to last year.

Mr. Manousos reported on the Customer Courtesy Program and said for the month of January over 2,000 courtesy cards were issued over a 30 day period, over \$1,000 was given in complementary meter time and after the courtesy card expired 790 violations were issued and if the courtesy cards had been citations the value of that would have been almost \$32,000.

Mr. Manousos reported on Pay by Cell and said system-wide transactions are up over 9% compared to last month and revenue was up over 10% but year to date the transactions were down over 61% and revenue was down over 70%.

Mr. Legesse pointed out that Washington Street had averaged 5,500- 6,000 transactions per month for on street parking and that is the major decline on the on street activity. He said that a total of 27 parking spaces have been blocked off which is impacting the revenue.

Mr. Travers said that he will be meeting with LAZ staff tomorrow to see the facilities and he thinks that there are opportunities but he is concerned about the appeals. He also said that we will need to begin to look at trends as people start using the facilities again and that he has spoken with CTDOT and they said they have no expectations that they will be selling monthly passes so we will need to look at the pricing mechanism as we move forward.

Mr. Travers asked if the percentage of types of violations are reported Mr. Legesse said “yes” it is on the ticket issuance report. Mr. Manousos said that is not included in the operations report but said if he would like them included it can be added.

5. CAPITAL REPORT

Ms. Valadares reported and said the capital budget request there is zero for fiscal year 2021-22 because there were funds left over from the previous year that were not used. She said one of the big projects that will be done this year is to re-caulk the outside of the South Norwalk Railroad Station. She said the design is 95% completed and is waiting for Metro North to provide language for the force account to be included in the specification. She said that Metro North representatives also said that we will need to take care of birds and pigeons that are sitting close to the platform that have been damaging and bringing dirt to the platform so our consultant is looking at that. She said she is hoping to have the project advertised by late March or early April.

Ms. Valadares said the other capital project is the green infrastructure project at the Webster Lot and are still finalizing the design but should also be going out to bid in April.

Ms. Valadares said the city has signed the right of entry for the North Water Street Lot but she does not yet have a date when they will need the lot but she will keep the Parking Authority updated. She also said the Parking Authority has no more obligations to the East Norwalk temporary lot and should be doing nothing inside the lot but are responsible for the sidewalk until the ownership for the lot changes.

6. OLD BUSINESS

a. Operating Budget FY22, Including Alternate Budget

Mr. Vetter asked when the budget needs to be summited. Ms. Vonashek said that we still have time but her recommendation is to have it voted on by March.

Mr. Legesse provided an overview on the latest changes to the budget and said we cut back on the monthly parking revenue especially for the South Norwalk Railroad Station garage, The Maritime Garage and the East Norwalk Railroad Station.

Mr. Harden asked about the capital outlay line. Mr. Manousos said a few years back one of the Common Council members asked to see the budgets more like the city budgets look so the capital outlay is the fund balance. Mr. Rains said he finds it confusing. He also requested that “operating budget” be included on the heading of the budget, and if possible to get a sense of who is using the garages whether it be commuters or is it people using the train for other reasons so as we plan our future financial decisions we need to have a sense of we are marketing to.

Mr. Manousos reported on the expense side of the budget and said there are some deferrals of some of the expenses such as building property repairs and maintenance but all the facilities are all clean, well-lit and maintained. He also said we have decreased the budget for new vehicles but there is a rolling stock program where each year one vehicle was being replaced. Ms. Valadares suggested when looking at purchasing a new vehicle to look into an electric or hybrid option.

Mr. Manousos said of there is a decrease in the city expense side of the budget due to the retirements. Ms. Vonashek asked why the telephone account is going up 33% and suggested that number be looked at due to the drop in personnel.

Mr. Rains asked about the equipment expense paystation replacement program. Mr. Legesse said it is for when equipment needs to be replaced.

Mr. Rains said the Park Mobile Pay by Cell fees are paid by the consumer. Mr. Manousos said “yes” and that Norwalk was the first Connecticut town to use Park Mobile and at the time was set up and 100% of the parking fee goes to the Parking Authority, and the customer pays the transaction fee and when we collect the fee it goes into an operating account and Park Mobile sends an invoice that gets paid out of that account. Mr. Travers suggested that this be included in the discussion when he meets tomorrow with Mr. Manousos and Mr. Legesse.

Mr. Rains said the approach to signage needs to be looked at because there is currently too much signage. Mr. Travers agreed and said it is confusing because the more signs that are installed the more confusing it gets for people.

Mr. Harden asked when it is the condominiums responsibility versus the Parking Authority's responsibility when a vehicle damages the garage. Mr. Legesse said if the property damage is within the garage it is the responsibility of the Parking Authority, but if it is in the outside of the garage and in an area of where the condominiums are located it is their responsibility.

Mr. Rains asked about the line for capital repairs and replacement for infrastructure improvements. Mr. Manousos said that 10 years ago Desmond did a condition assessment of all of the facilities and they had recommended creating a repair and replacement account for future capital improvements and repairs so it was built into the budget. He said the Parking Authority had approved \$135,000 per year and that is what has been budgeted. Mr. Rains said that is capital improvements and asked why that is in the operating budget. Mr. Manousos said that should be transferred into the capital reserve account and that we don't manage that account so he suggested getting clarification from the finance department to see where the funds reside. Ms. Valadares added that for many years there was no capital budget request for the Parking Authority so this account was established for emergency repairs. Ms. Vonashek said she will contact the finance department to see where the funds are.

Mr. Rains said that the lights in the facilities have been changed to LED and asked if we are yet seeing the benefit of that. Mr. Legesse said the lights were paid up front so the savings will be seen in the electric consumption. Mr. Harden asked if there is a significant difference in the cost since the LED lights have been installed. Mr. Travers pointed out that the electric rates have gone up substantially effecting the savings. Mr. Legesse said according to the trend report there is a savings of approximately \$ 25,000-\$35,000.

Mr. Manousos said the only rate adjustment is at Webster Lot for \$5.00 reduction for reserved spaces as well as the monthly rate. Mr. Rains asked if the arrangement ends in 2022. Mr. Harden said "no" the arrangement is a 2% increase per year.

Mr. Rains asked what the line item for typing services are. Ms. Vonashek said that is for the meeting minutes.

7. NEW BUSINESS

a. Review of Parking Rates

Mr. Harden said he included this on the agenda because he wanted to look at the \$1.50 an hour rate for on street parking in SONO and what parking spaces are left that we are charging for now that there is no parking on one side of Washington Street. Mr. Legesse said that rate is for all on street parking all the metered spaces around SONO including the corridor on West Avenue that includes Maple and Merwin Streets. Mr. Harden asked if that was reduced to \$1.00 what impact that would have on the revenue. Mr. Manousos said we can do an analysis and report back. Ms. Vonashek said the barriers are going to be in place until March of 2023 so the analysis should include the full total of \$1.50 parking spaces and take out those two spaces as well as the free 15 minute spaces. Mr. Rains said we had also discussed not having a one hour minimum to park on the Park Mobile app. Mr. Travers said there can be a conversation with Park Mobile to reduce the time increments.

b. Bike Rack Discussion

Mr. Harden said the Bike Walk Commission has five bike racks and the last time this was discussed there were some security , safety and responsibly issues and he asked staff to see how that would work and where they would be allowed to go. Ms. Valadares said an encroachment permit would be needed for anything that is placed in the city's right of way. Ms. Valadares suggested using the locations from the proposed bike share program be used as a baseline. Ms. Vonashek said that she can find that plan and circulate it.

c. Signage/Wayfinding Discussion

Mr. Harden said the signage needs improvement across the city and could involve wayfinding and other city department involvement. He requested that this item remain on the agenda until the budget season is over and maybe create a subcommittee. Mr. Travers requested that Mr. Bolella forward Ms. Vonashek the guide that he had put together for Stamford and also suggested looking into a branding that is more intuitive.

8. ADJOURNMENT

****MR. RAINS MOVED TO ADJOURN.**

****THE MOTION PASSED UNANIMOUSLY.**

The meeting adjourned at 8:00PM.

Respectfully submitted,

Dilene Byrd



February 2021

Operations Report

The Many Faces of Norwalk Parking

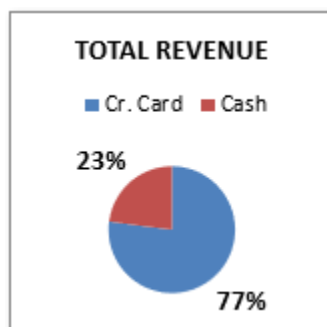
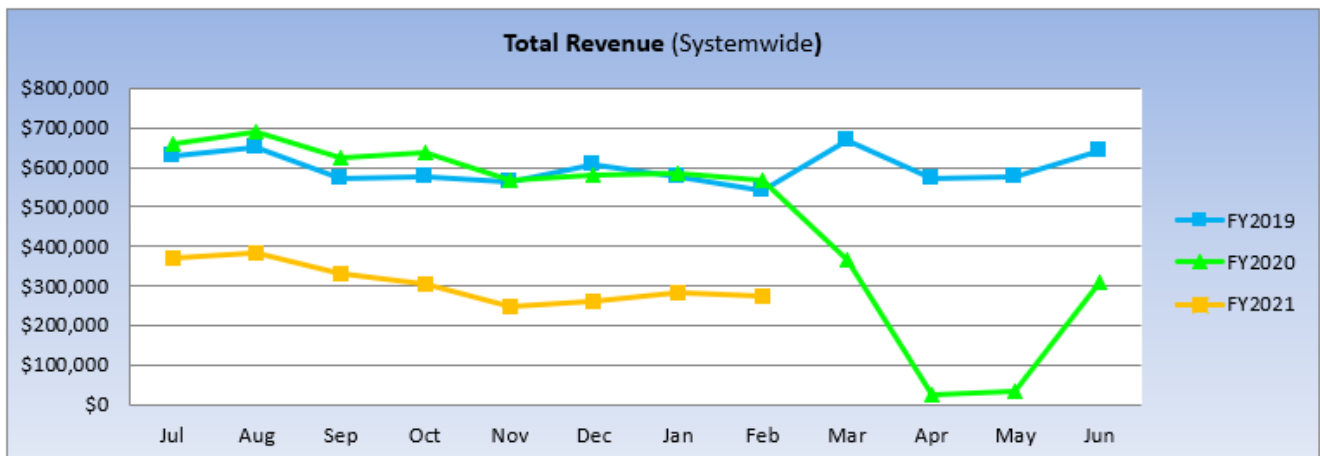
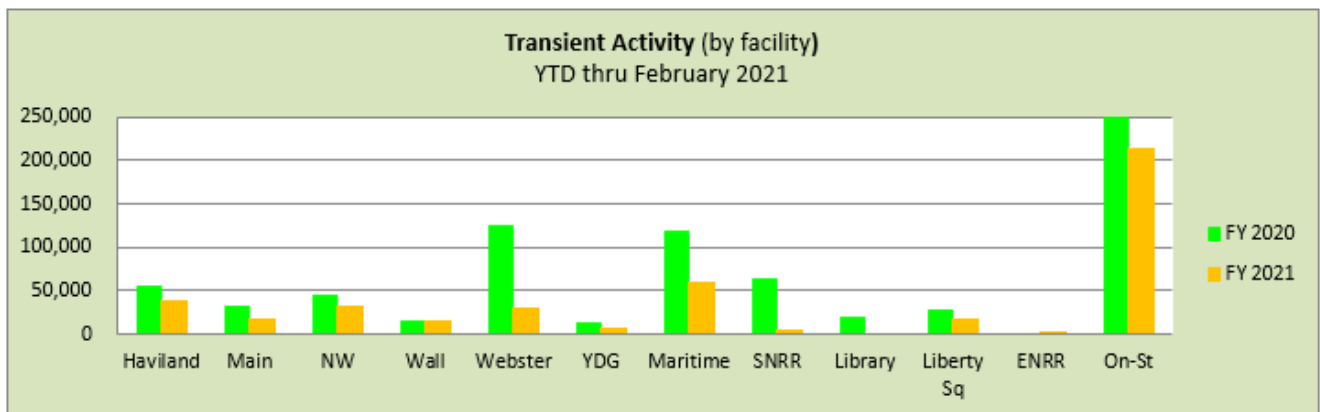
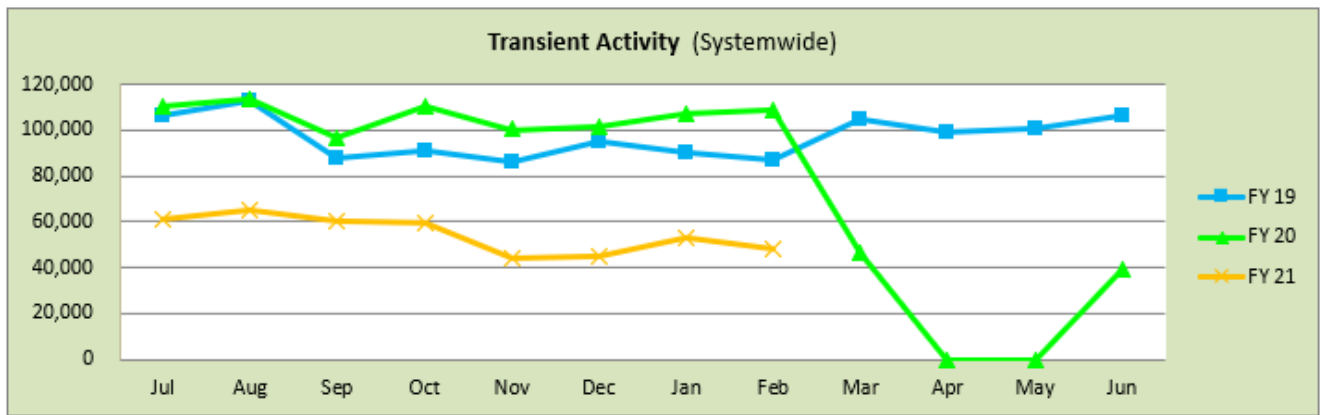




EXECUTIVE SUMMARY

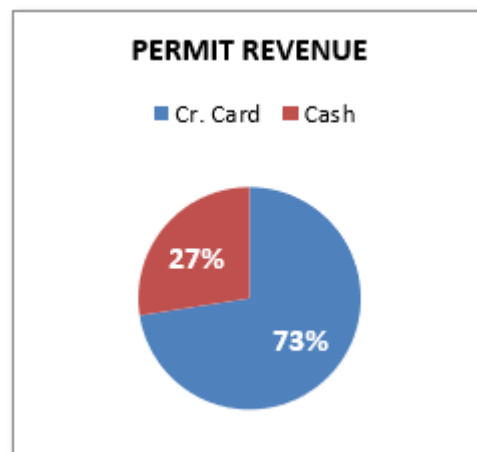
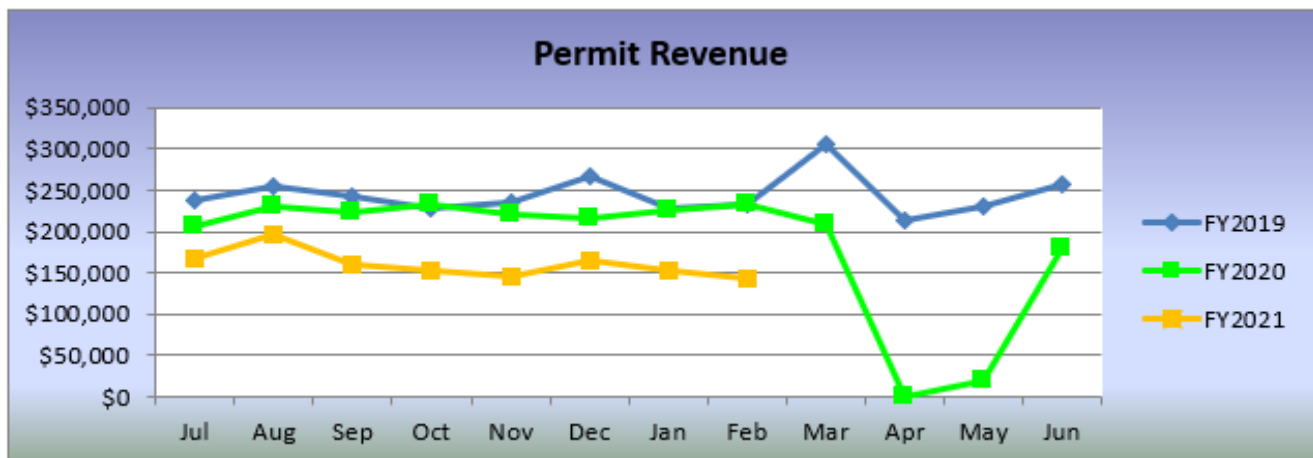
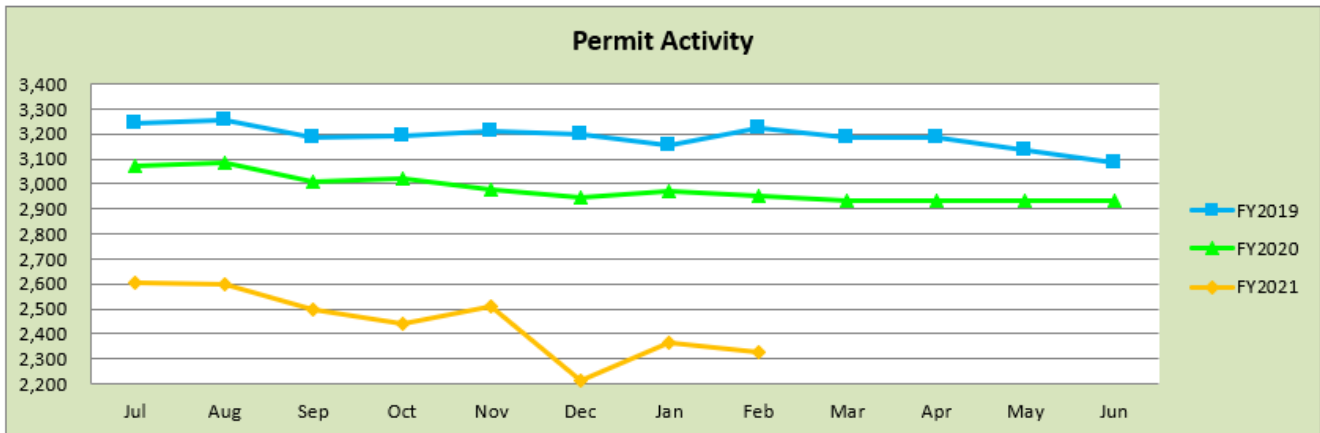
Systemwide Parking Activity – February 2021

- **COVID Report** – note that system activity has been significantly impacted since mid-March 2020 due to the spread of COVID and government shutdowns and COVID regulations. Declines in activity and revenue began the last two weeks of March as government shutdowns and increased regulations were put in place. Data since the end of FY2020 reflects:
 - Transient activity significantly down compared to pre-COVID period
 - Given COVID restrictions and shutdowns over the last 12 months, demands & revenue have stabilized following seasonal trends, albeit lower than last year
 - Expansion of the Customer Courtesy Program and back to “normal” program recently
 - Reduced staffing levels
 - Reduced and/or deferred operating expenses (outside of snow expenses)
 - Operational changes included cleaning and disinfecting customer touch points (door hardware, handrails, elevator call buttons, parking equipment touch screens, etc.) will continue for the foreseeable future
 - Parking rates went back into effect in June, and data reflects a slower recovery at some locations compared to other locations, especially at the rail line facilities
- Parking revenue is **51.7% under** budget for the month and **49.6% under** budget YTD.
- Total expenses are **9.4% under** budget for the month and **31.1% under** budget YTD.
- Transient revenue is **64.4% under** budget for the month and **69.4% under** budget YTD.
- Total Revenue for the month is **down 3.7%** compared to last month (January) and is **down 51.9%** compared to February of last year.
- Transient activity for the month is **down 9.0%** compared to last month (January) and is **down 56.0%** compared to February of last year. Transient activity YTD is **down 48.7%** compared to last year.
- Permit activity (number of permits sold) is **down 1.4%** compared to last month (January) and **down 21.0%** compared to February of last year. Permit activity YTD is **down 18.6%** compared to last year.
- Permit Revenue is **down 5.9%** compared to last month (January) and **down 38.5%** compared to February of last year.
- **77%** of total revenue collected was through credit card payments.



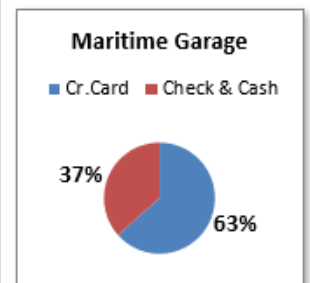
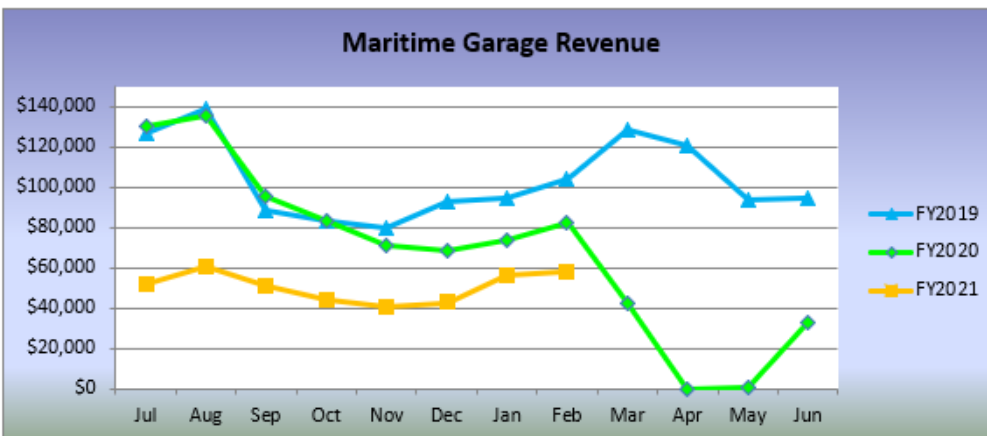
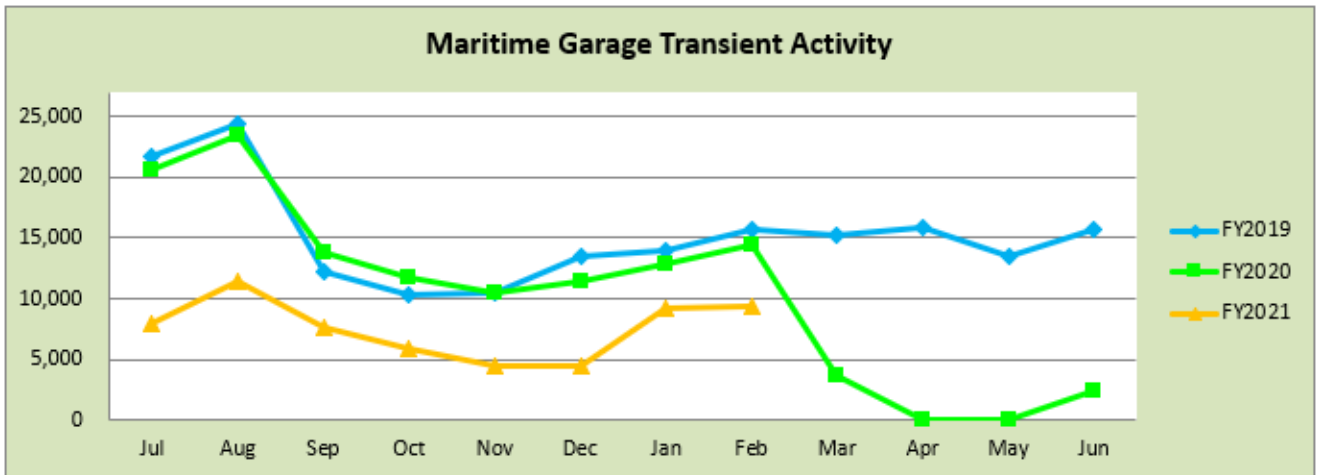
Permit Sales

- Compared to last month, February permits are **down 1.4%** and permit revenues are **down 5.9%**.
- Compared to February of last year, permits are **down 21.0%** and permit revenues are **down 38.5%**.
- YTD compared to last year, permit activity is **down 18.6%** and revenue is **down 28.4%**.
- YTD permit revenue is **33.8% under** budget.
- **73%** of permit revenue was through credit card payments.
- **2,330** permits were sold systemwide. There are 3,591 spaces available for permits and 4,425 total spaces systemwide, including non-metered spaces.



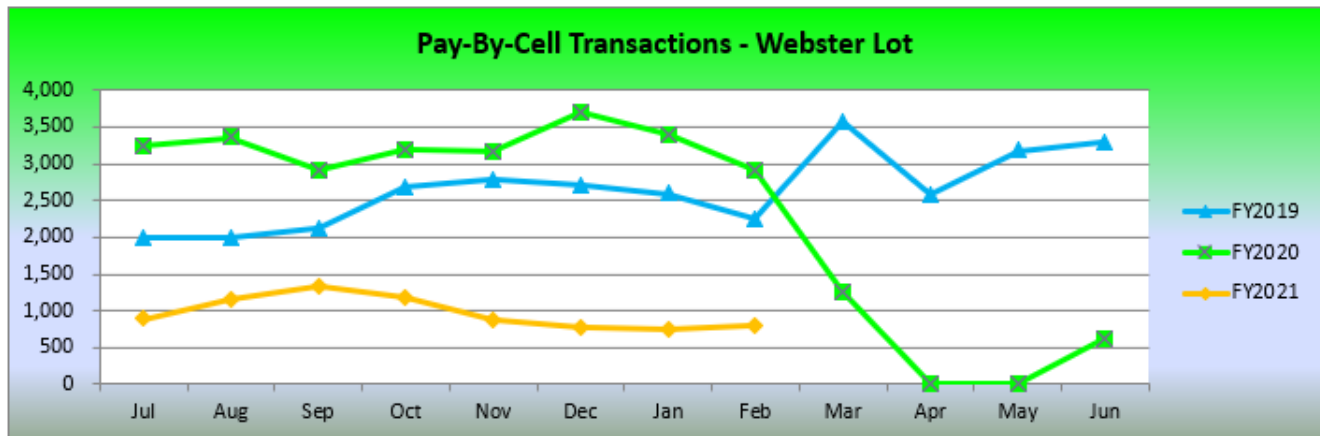
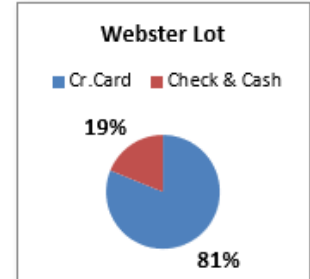
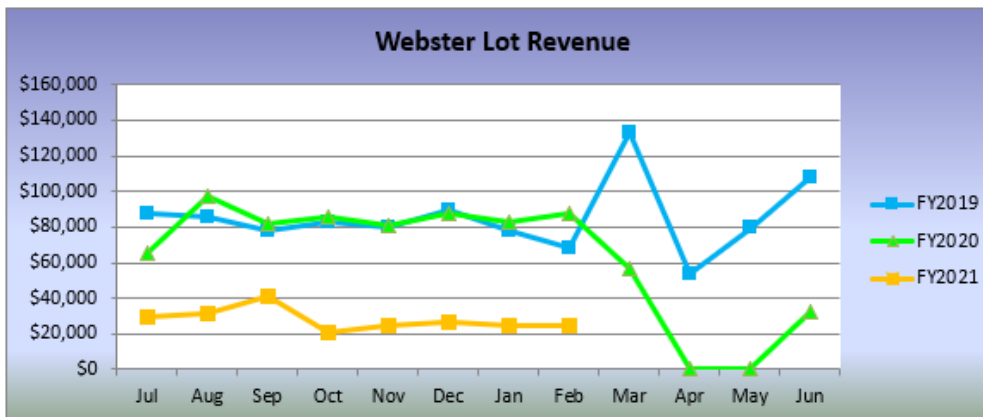
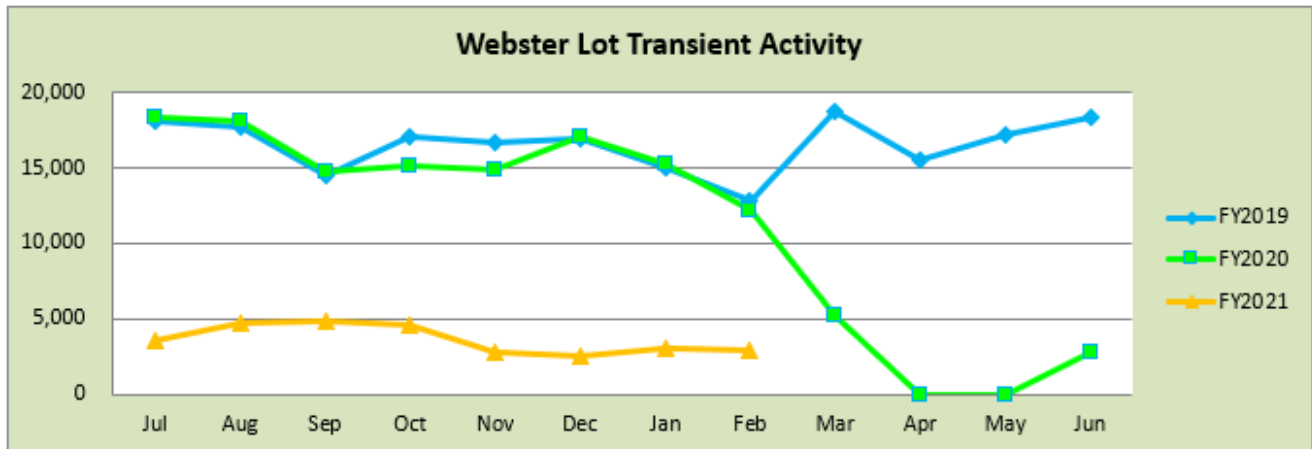
Maritime Garage

- YTD through February 2021, transient activity was **down 49.1%** and total facility revenue was **down 45.0%** compared to last year.
- For the month of February, transient activity was **up 1.9%** compared to last month and **down 35.2%** compared to last February.
- Revenue was **up 2.9%** compared to last month and **down 29.2%** compared to last February.
- **63%** of revenue collected was through credit card payments.
- There were **484** monthly permits sold out of 755 available spaces.
- Average Transient Transaction = **\$3.74** or an Average Stay of 1.9 hours.



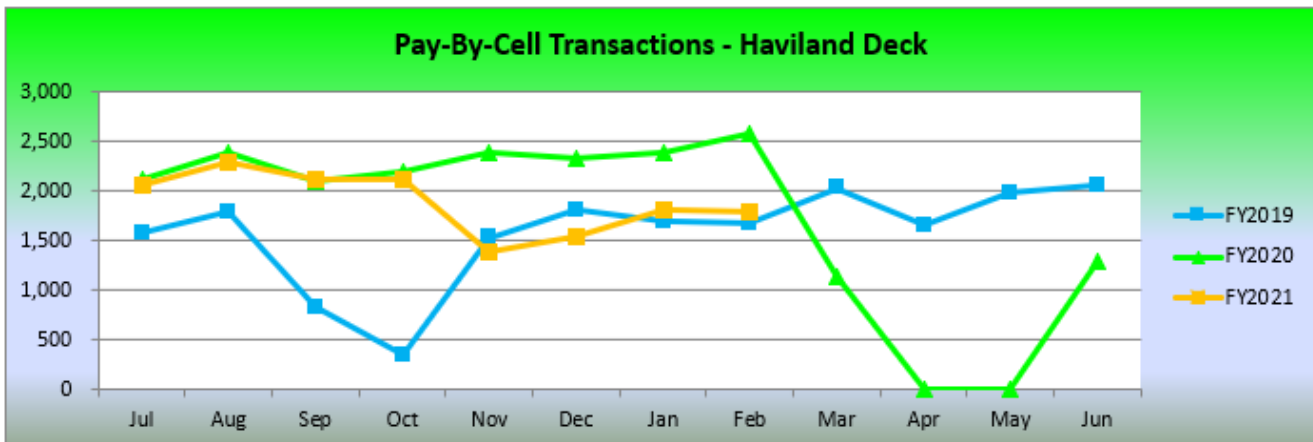
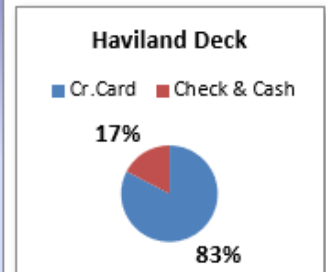
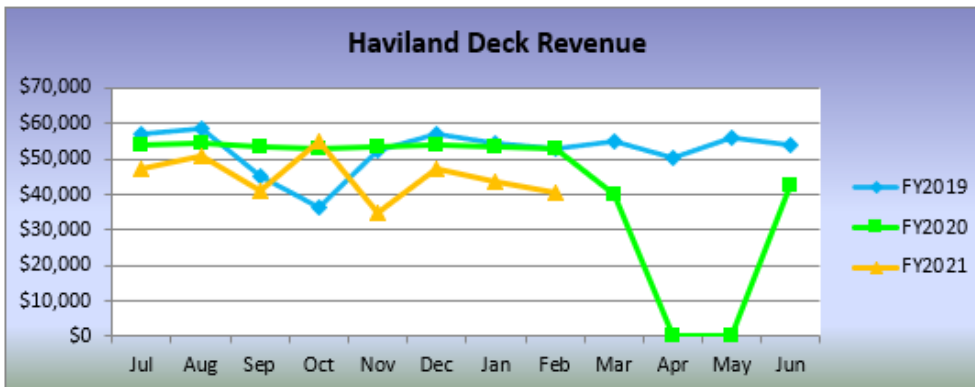
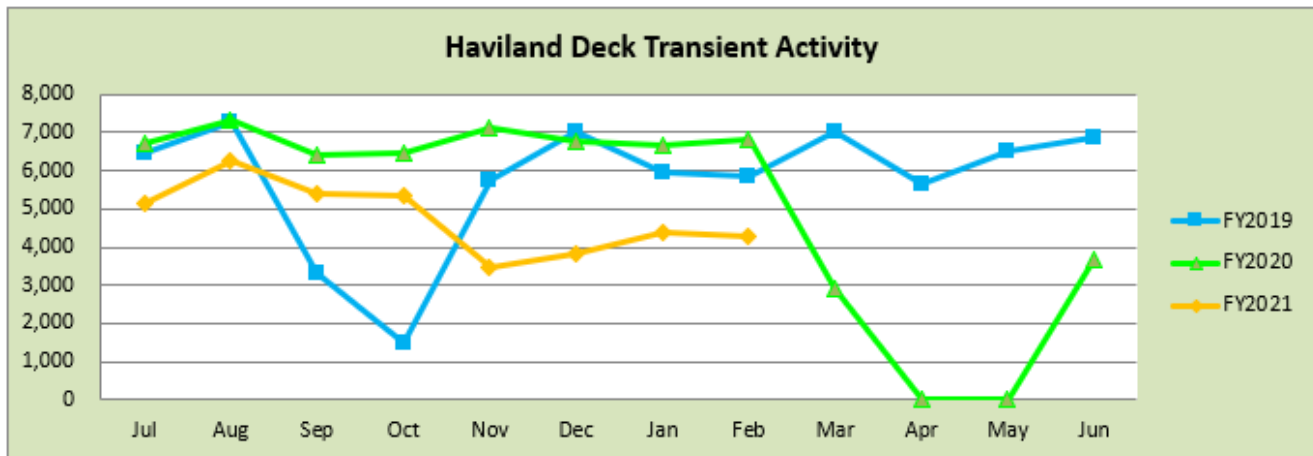
Webster Lot

- Year-to-date through February 2021, transient activity was **down 76.9%** and revenue was **down 66.6%** compared to last year.
- For the month of February, transient activity was **down 1.7%** compared to last month and **down 75.7%** compared to last February.
- Revenue was **down 0.6%** compared to last month and **down 71.9%** compared to last February.
- **81%** of revenue collected was through credit card payments.
- There were **426** monthly permits sold out of 600 available spaces and a waitlist of **16** customers.
- In February, the average PBC transaction was **\$2.87** or an Average Stay of **2.9** hours.
- Average Transient Transaction = **\$2.44** or an Average Stay of **2.4** hours.



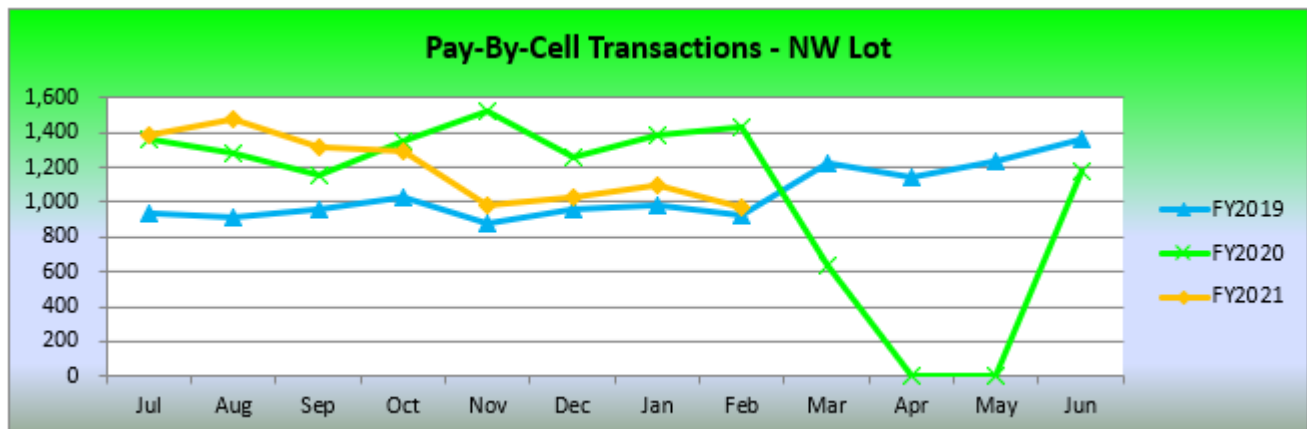
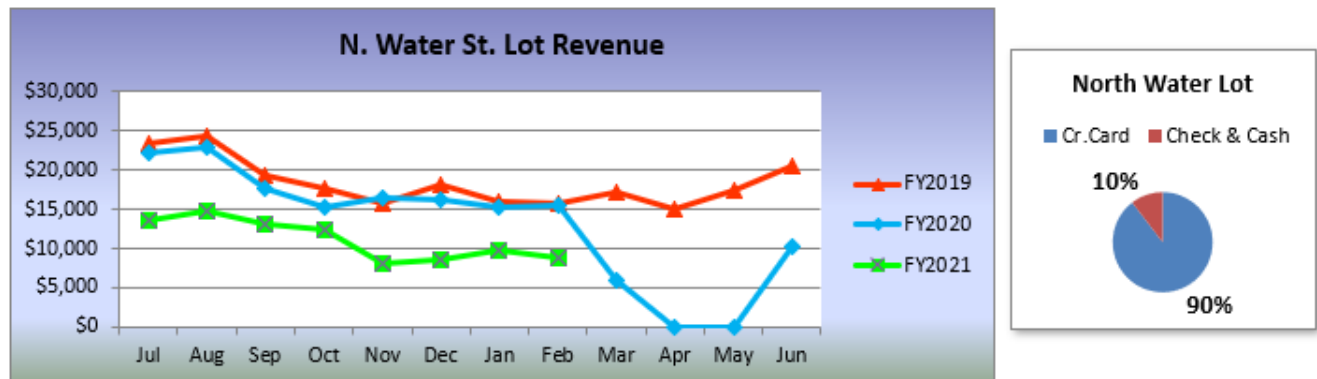
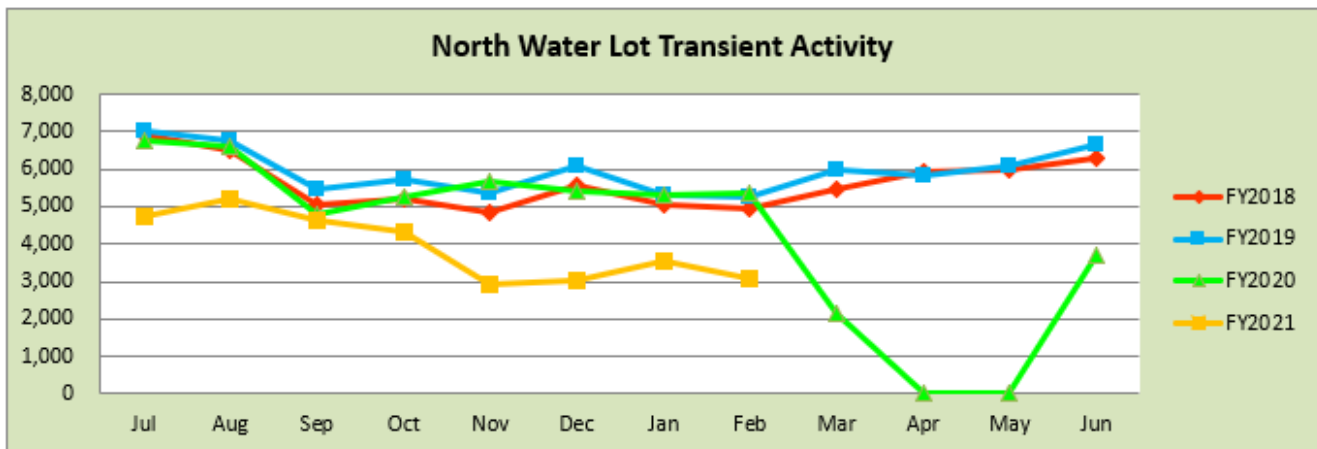
Haviland Deck

- YTD through February 2021, transient activity was **down 29.9%** and revenue was **down 15.8%** compared to last year.
- For the month of February, transient activity was **down 2.0%** compared to last month and **down 37.4%** compared to last February.
- Revenue was **down 7.8%** compared to last month and **down 24.0%** compared to last February.
- **83%** of revenue collected was through credit card payments.
- There were **400** monthly permits sold out of 279 available spaces and a waitlist of **76** customers.
- In February, the average PBC transaction was **\$3.84** or an Average Stay of **2.6** hours.
- Average Transient Transaction = **\$3.42** or an Average Stay of **2.3** hours.



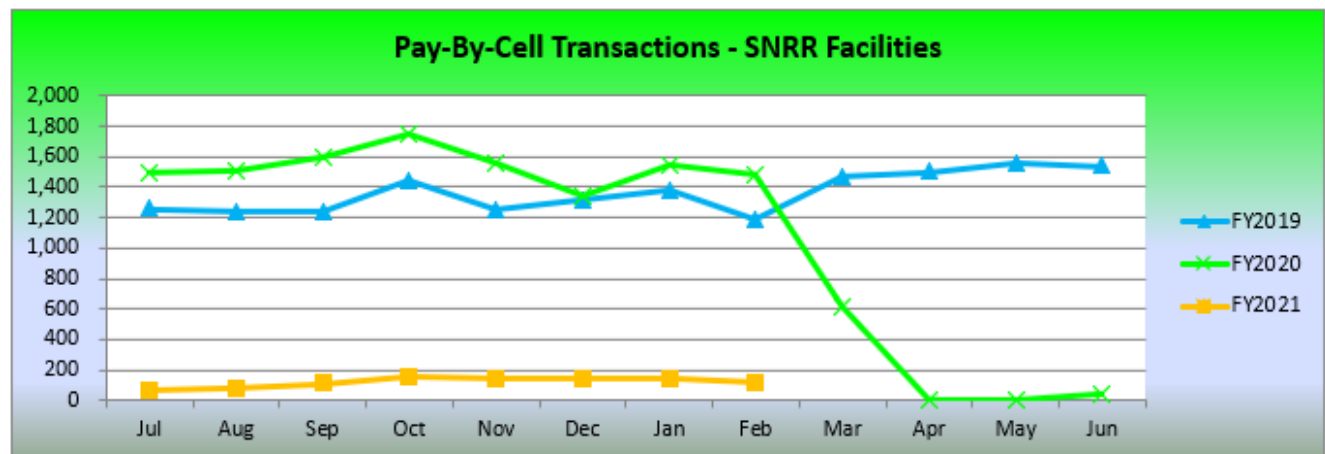
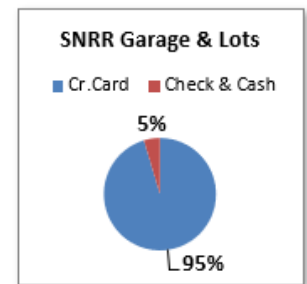
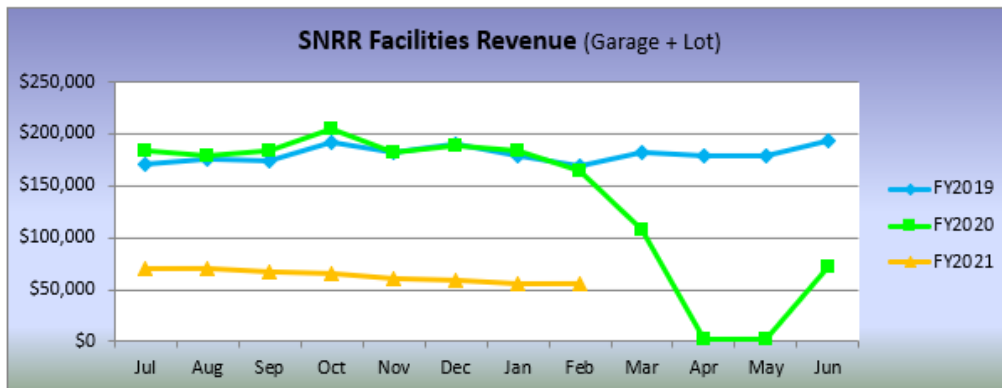
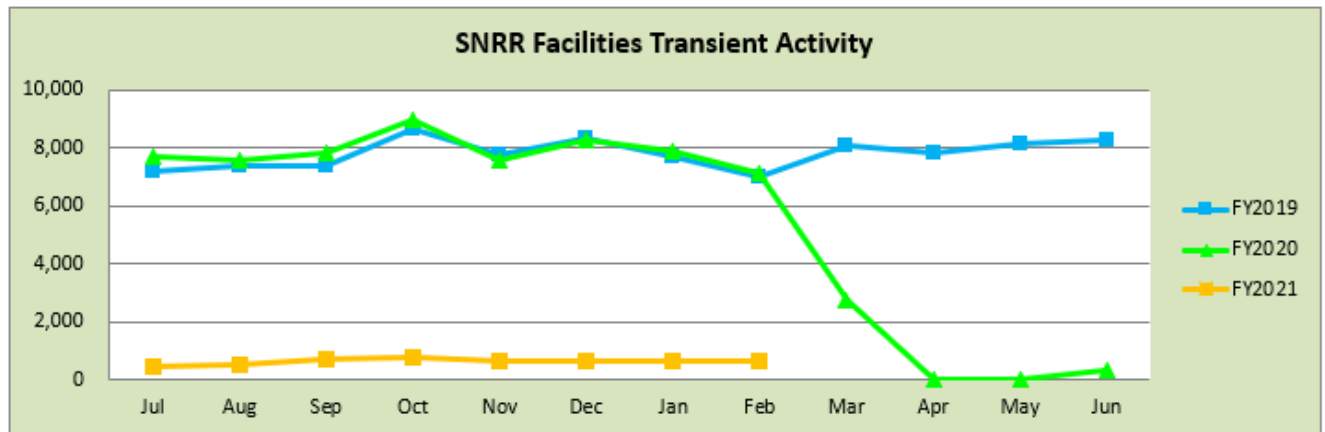
North Water Street

- YTD through February 2021, transient activity was **down 30.2%** and revenue was **down 37.3%** compared to last year.
- For the month of February, transient activity was **down 12.5%** compared to last month and **down 42.5%** compared to last February.
- Revenue was **down 10.4%** compared to last month and **down 43.2%** compared to last February.
- **90%** of revenue collected was through credit card payments.
- This is a transient lot only. No monthly permits are sold.
- Activity at this lot correlates in part to activity at the Maritime Aquarium during the day and restaurant/bar activity at night and weekends.
- In February, the average PBC transaction was **\$2.88** or an Average Stay of **1.9** hours.
- Average Transient Transaction = **\$3.01** or an Average Stay of **2.0** hours.



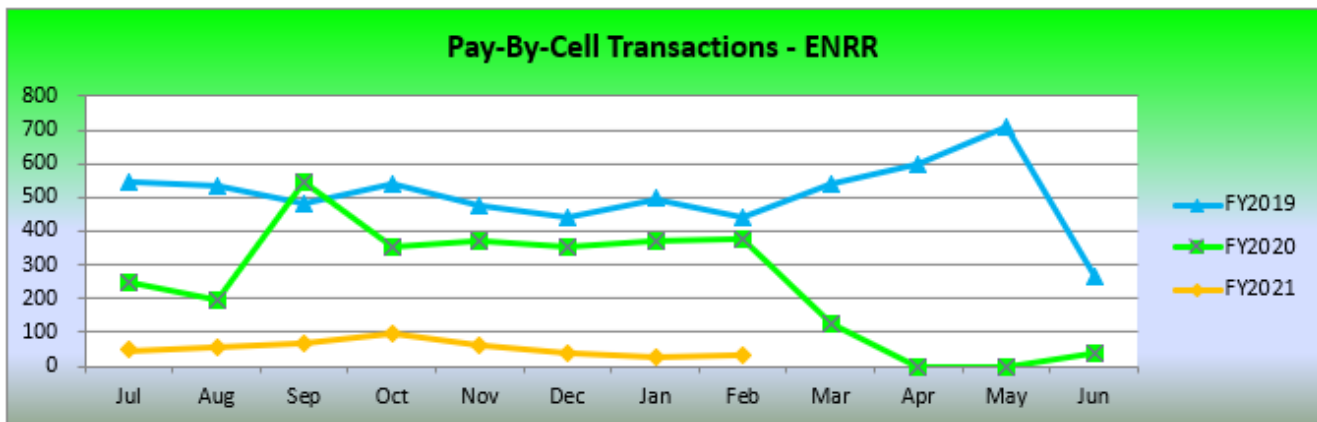
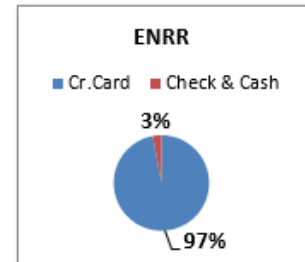
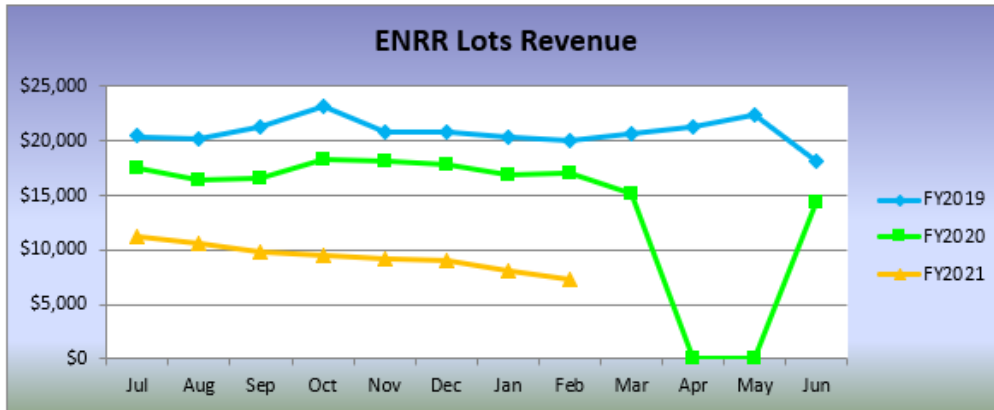
South Norwalk Railroad Station

- YTD through February 2021, transient activity was **down 92.2%** and revenue was **down 65.7%** compared to last year.
- For the month of February, transient activity was **down 0.2%** compared to last month and **down 91.1%** compared to last February.
- Revenue was **up 2.2%** compared to last month and **down 65.8%** compared to last February.
- **95%** of revenue collected was through credit card payments.
- There were **431** monthly permits sold out of 936 available spaces and a waitlist of **436** customers.
- In February, the average PBC transaction was **\$12.29** or an Average Stay of **1.0 days**.
- Average Transient Transaction = **\$13.89** or an Average Stay of **1.2 days**.



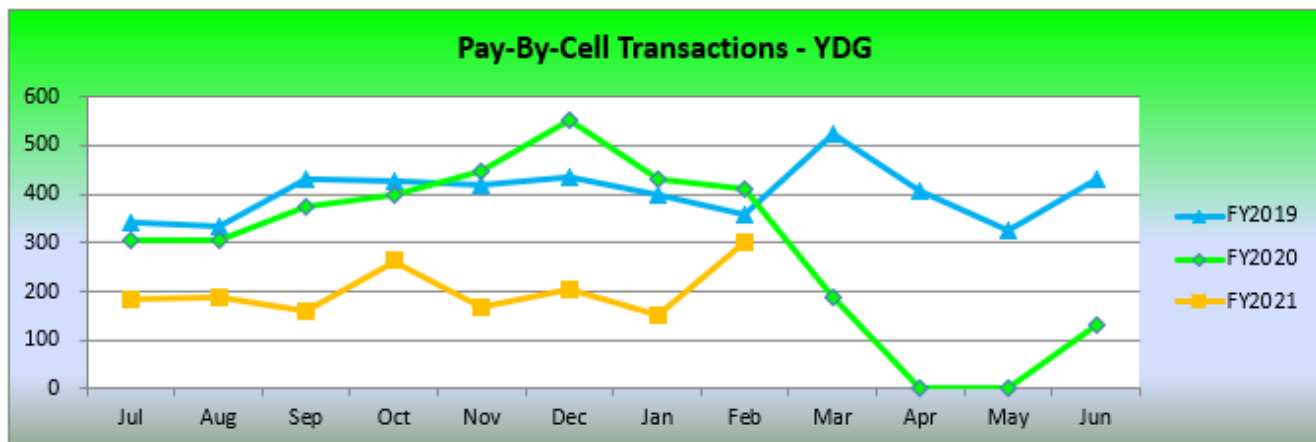
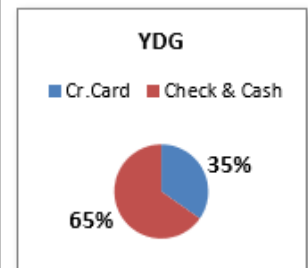
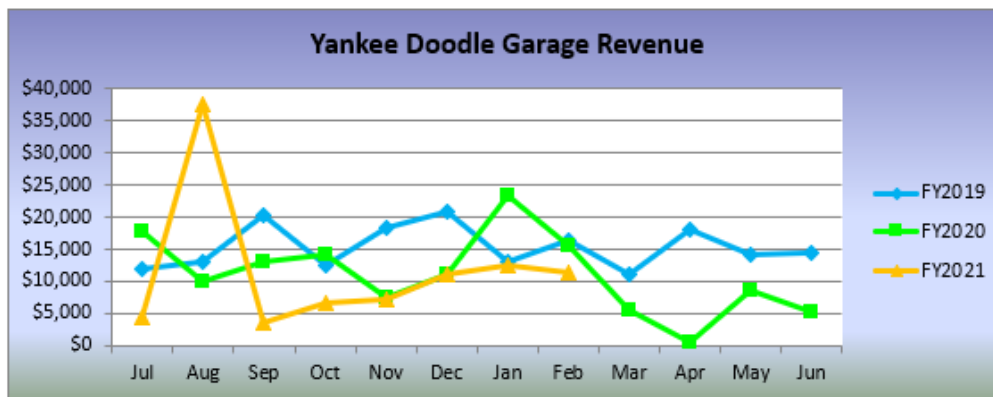
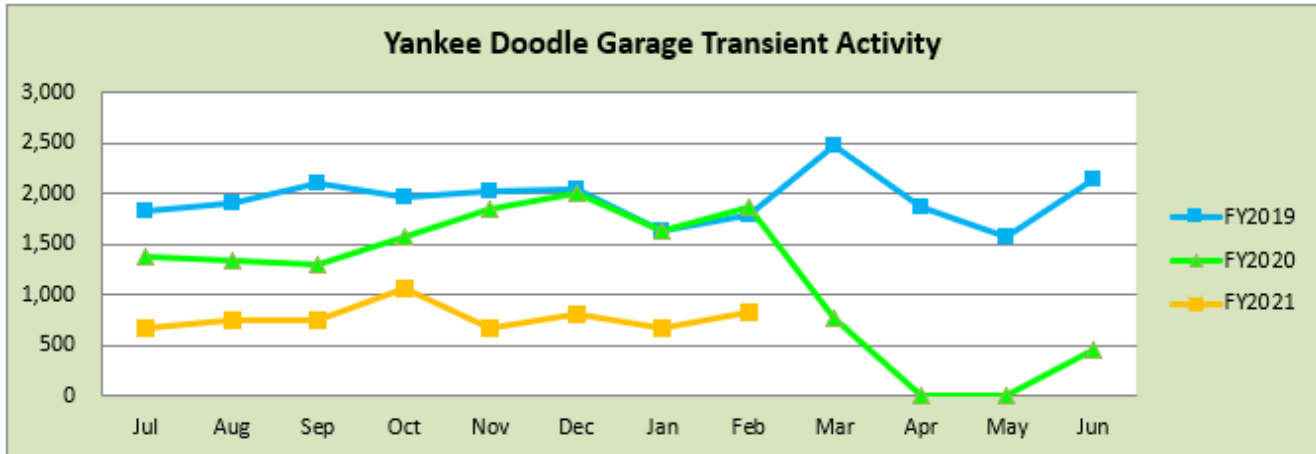
East Norwalk Train Station

- Revenue year-to-date through February 2021 is **down 46.1%** compared to the same period last year.
- Revenue was **down 10.4%** compared to last month and **down 57.6%** compared to last February.
- 97%** of revenue collected was through credit card payments.
- There were **100** monthly permits sold out of 151 available spaces and a waitlist of **114** customers.
- In February, the average PBC transaction was **\$8.53** or an Average Stay of **1.1 days**.



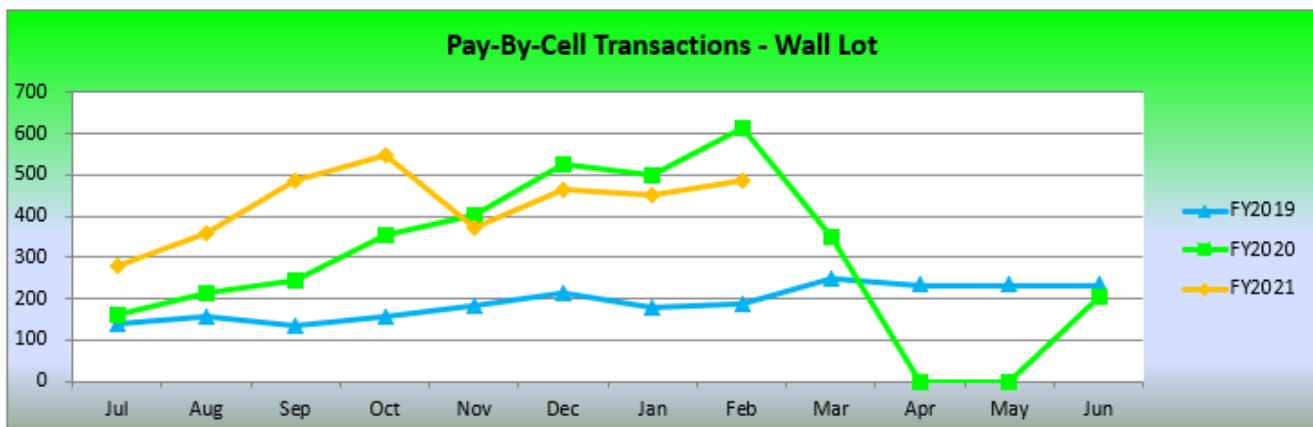
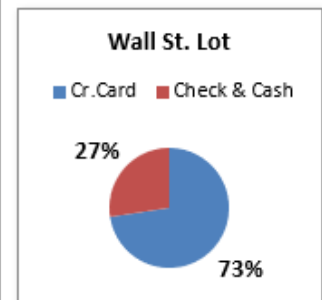
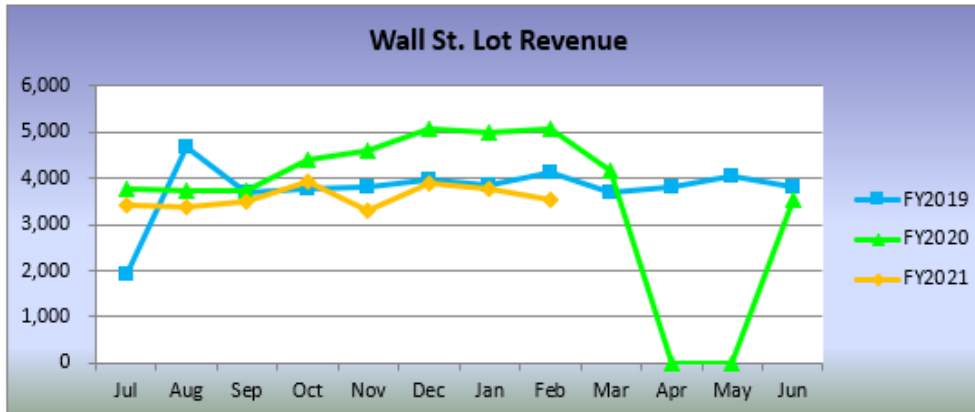
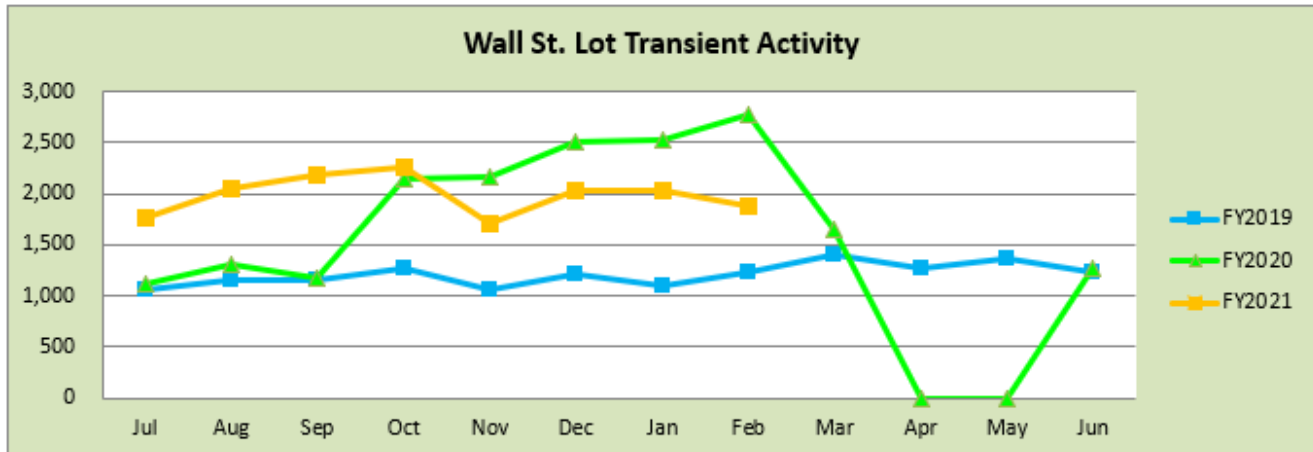
Yankee Doodle Garage

- YTD through February 2021, transient activity was **down 51.8%** and revenue was **down 16.3%** compared to last year.
- For the month of February, transient activity was **up 22.0%** compared to last month and **down 55.7%** compared to last February.
- Revenue was **down 7.6%** compared to last month and **down 26.8%** compared to last February due to the collection of back vehicle storage fees from McMahon Ford.
- **35%** of revenue collected was through credit card payments.
- There were **298** monthly permits sold out of 410 available spaces.
- In February, the average PBC transaction was **\$2.33** or an Average Stay of **9.3** hours.
- Average Transient Transaction = **\$1.48** or an Average Stay of **5.9** hours.



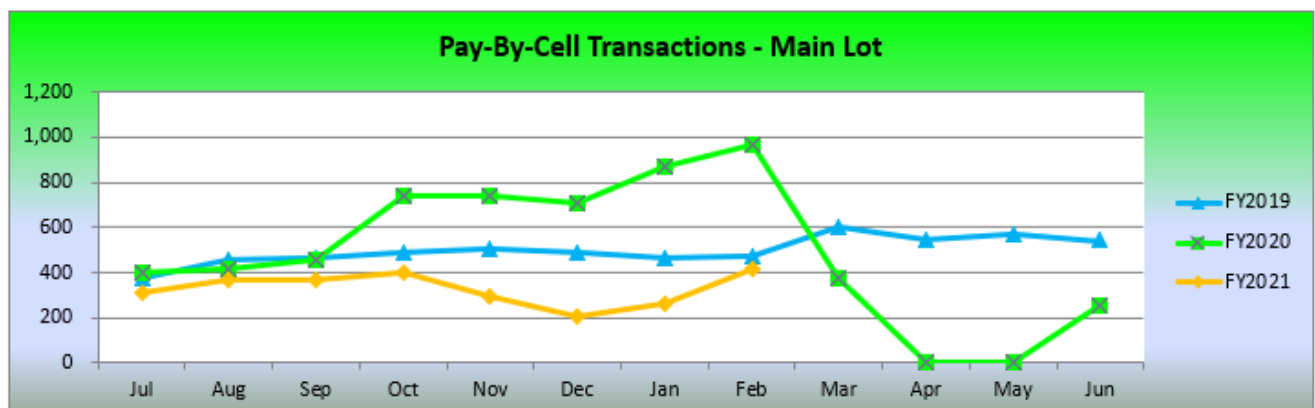
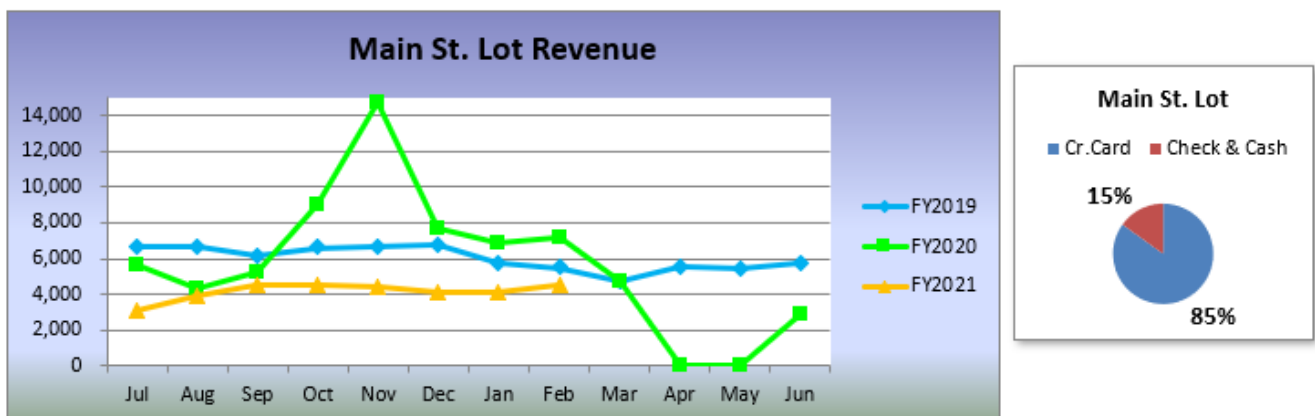
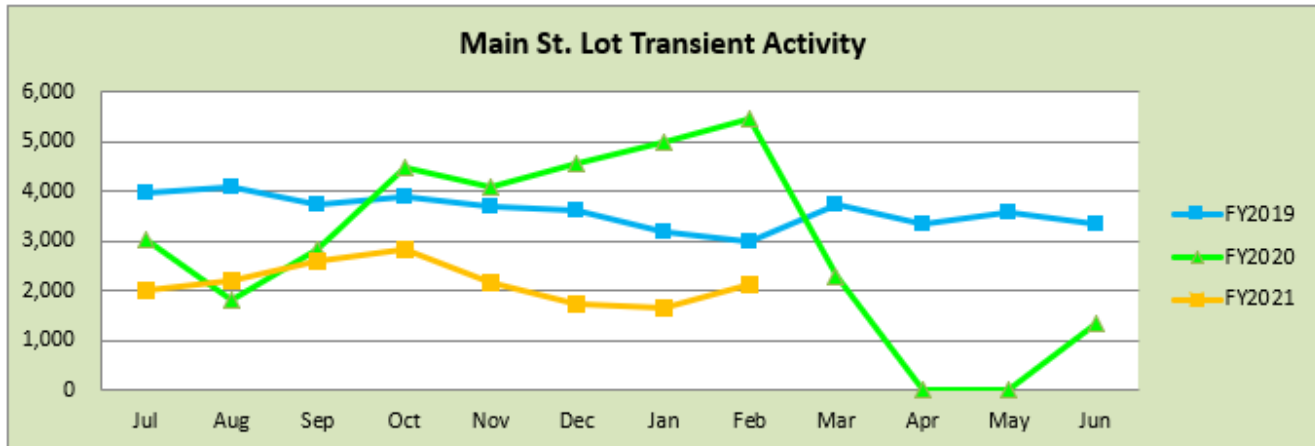
Wall Street Lot

- YTD through February 2021, transient activity was **up 1.1%** and revenue was **down 18.8%** compared to last year.
- For the month of February, transient activity was **down 7.5%** compared to last month and **down 32.7%** compared to last February.
- Revenue was **down 7.0%** compared to last month and **down 30.8%** compared to last February.
- **68%** of revenue collected was through credit card payments.
- There were **65** monthly permits sold out of 93 available spaces.
- In February, the average PBC transaction was **\$1.25** or an Average Stay of **2.5** hours.
- Average Transient Transaction = **\$1.07** or an Average Stay of **2.1** hours. There is a \$1.00 flat rate after 6:00pm.



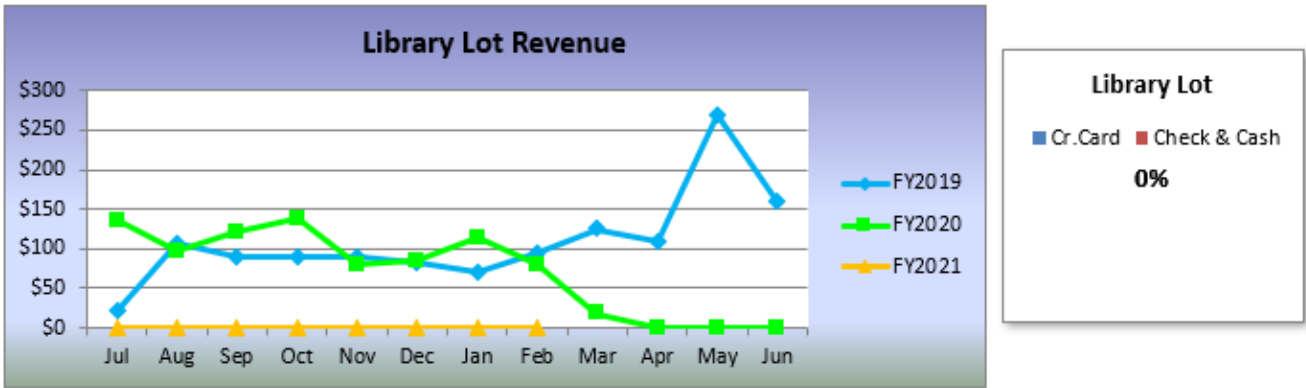
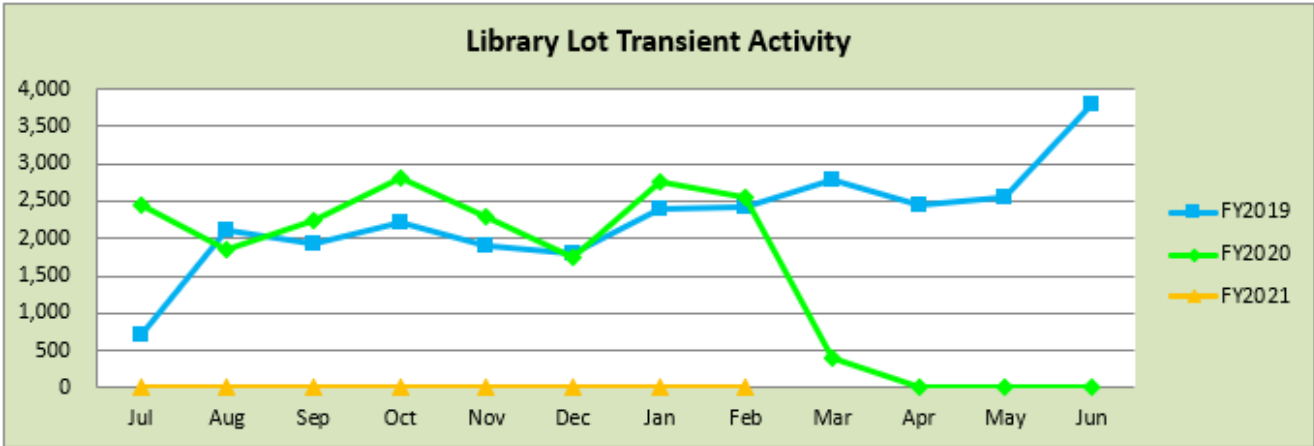
Main Street Lot

- YTD through February 2021, transient activity was **down 44.5%** and revenue was **down 45.0%** compared to last year.
- For the month of February, transient activity was **up 28.7%** compared to last month and **down 61.1%** compared to last February.
- Revenue was **up 10.8%** compared to last month and **down 36.7%** compared to last February.
- **79%** of revenue collected was through credit card payments.
- There were **92** monthly permits sold out of 93 available spaces.
- In February, the average PBC transaction was **\$1.19** or an Average Stay of **2.4** hours.
- Average Transient Transaction = **\$1.11** or an Average Stay of **2.2** hours. There is a \$1.00 flat rate after 6:00pm.



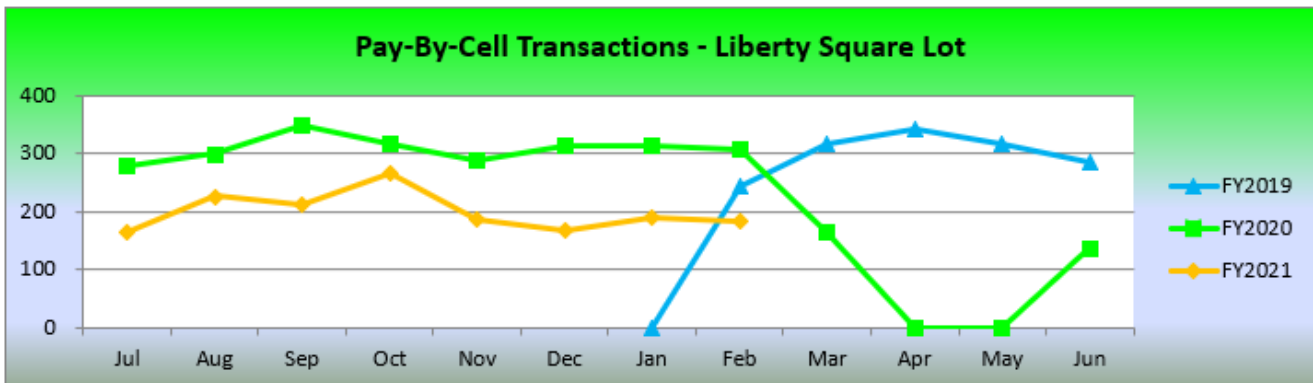
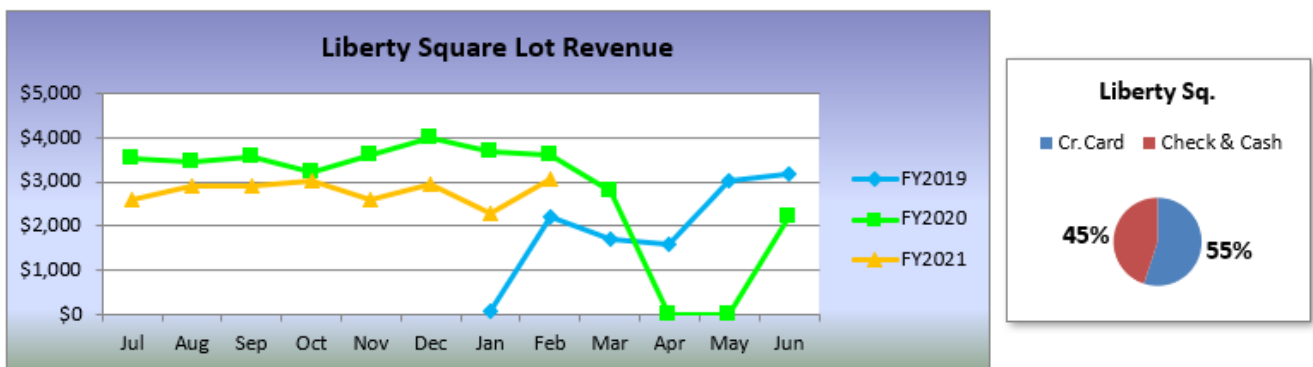
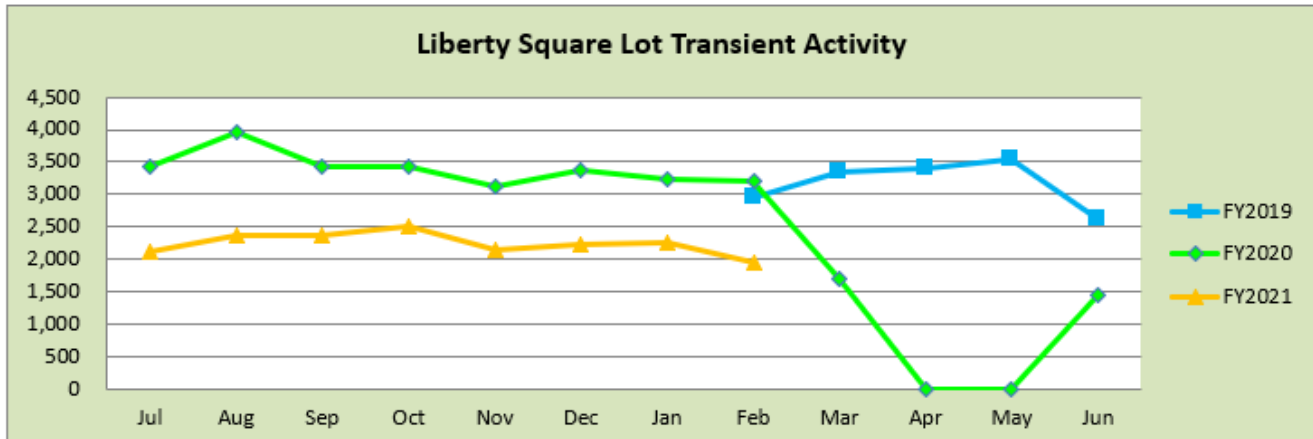
Library Lot

- The Library Lot opened in July 2018.
- Year-to-date through February 2021, transient activity was **down 100.0%** and revenue was **down 100.0%** compared to last year.
- For the month of February, there was **no** transient activity or revenue collected in the lot.
- There is no PBC activity in this lot. It is currently operated with a gated access control system.



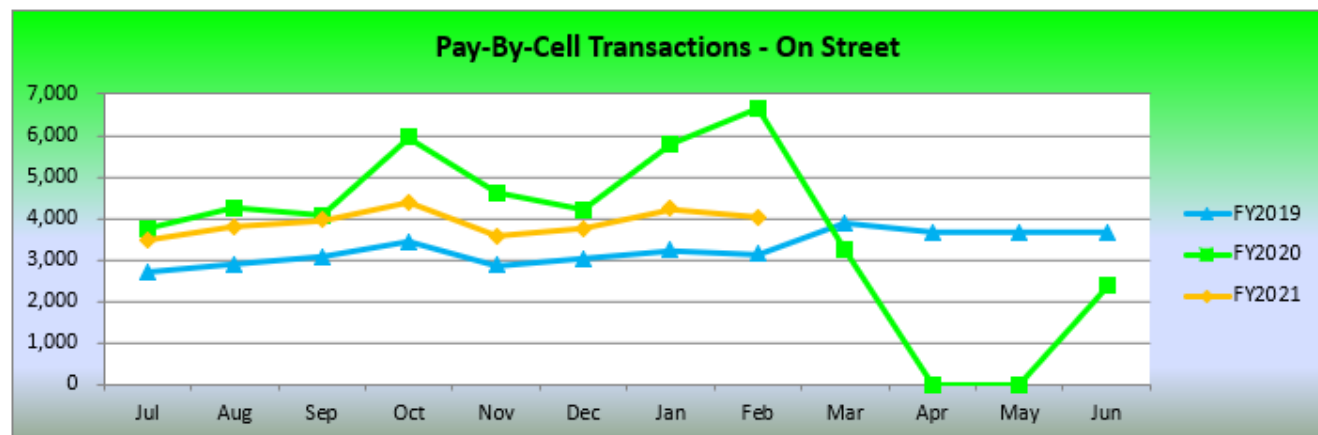
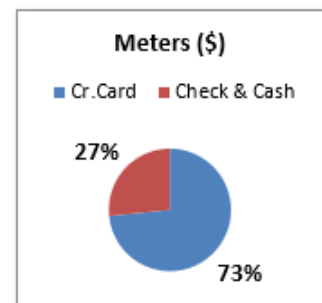
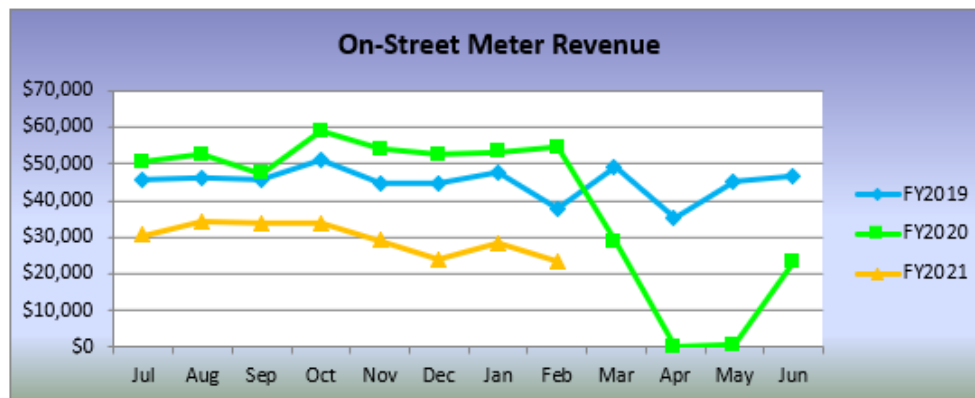
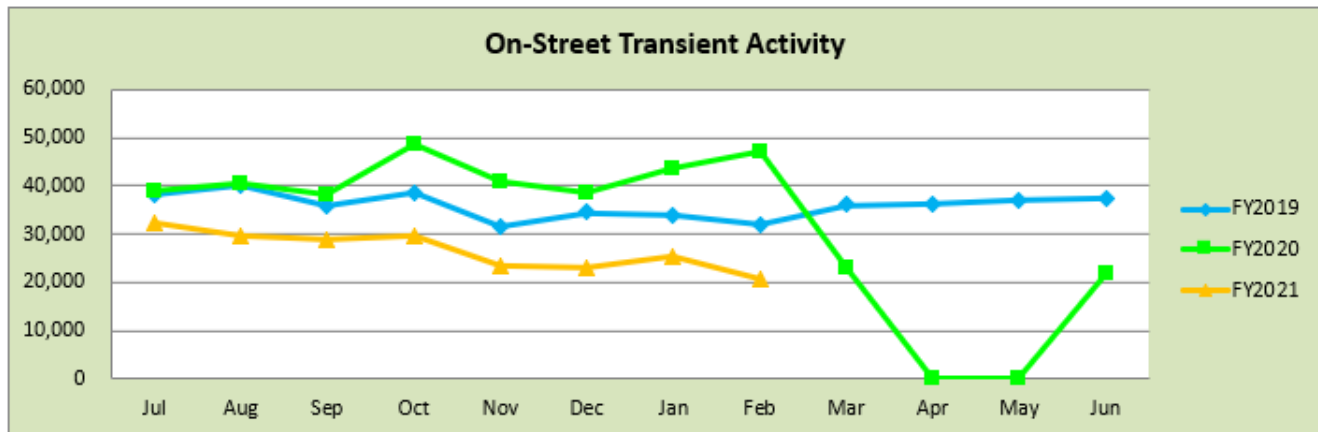
Liberty Square Lot

- The Liberty Square Lot opened in February 2019.
- YTD through February 2021, transient activity was **down 33.9%** and revenue was **down 22.2%** compared to last year.
- For the month of February, transient activity was **down 14.4%** compared to last month and **down 39.7%** compared to last February.
- Revenue was **up 34.1%** compared to last month and **down 14.7%** compared to last February.
- **55%** of revenue collected was through credit card payments.
- There were **34** monthly permits sold out of 60 available spaces.
- In February, the average PBC transaction was **\$1.37** or an Average Stay of **2.7** hours.
- Average Transient Transaction = **\$1.19** or an Average Stay of **2.4** hours.



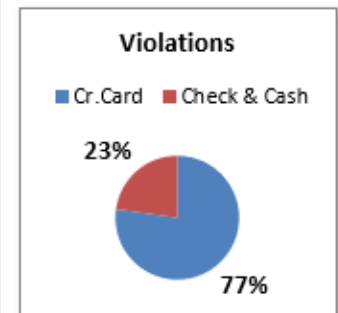
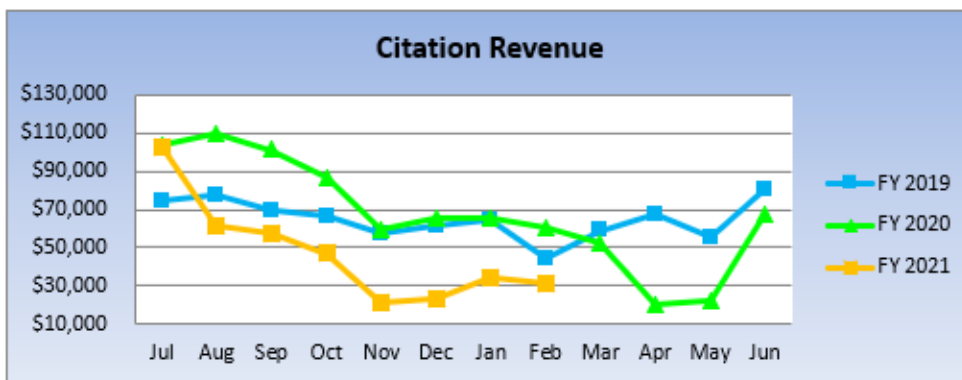
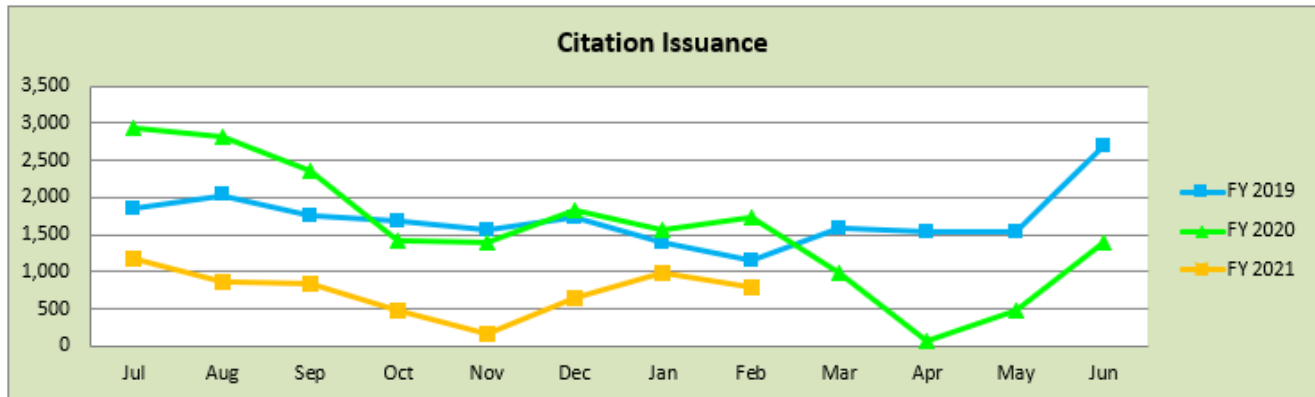
On-Street Parking

- YTD through February 2021, transient activity was **down 36.5%** and revenue was **down 43.9%** compared to last year.
- For the month of February, transient activity was **down 17.7%** compared to last month and **down 55.8%** compared to last February.
- Revenue was **down 17.4%** compared to last month and **down 57.0%** compared to last February.
- **73%** of revenue collected was through credit card payments.
- In SONO, the average PBC transaction was **\$2.71** or an Average Stay of **1.8** hours.
- In the Wall District, the average PBC transaction was **\$1.00** or an Average Stay of **2.0** hours.
- Average Transient Transaction = **\$1.12** or an Average Stay of **0.75** hours.



Parking Enforcement

- YTD through February 2021, ticket issuance was **down 62.6%** and citation revenue was **down 42.0%** compared to the same period last year.
- Compared to last month, February ticket issuance was **down 19.7%** and citation revenue was **down 8.6%**.
- Citation revenue accounts for **14.7%** of system revenues YTD.
- **77%** of citation revenue was through credit card payments.



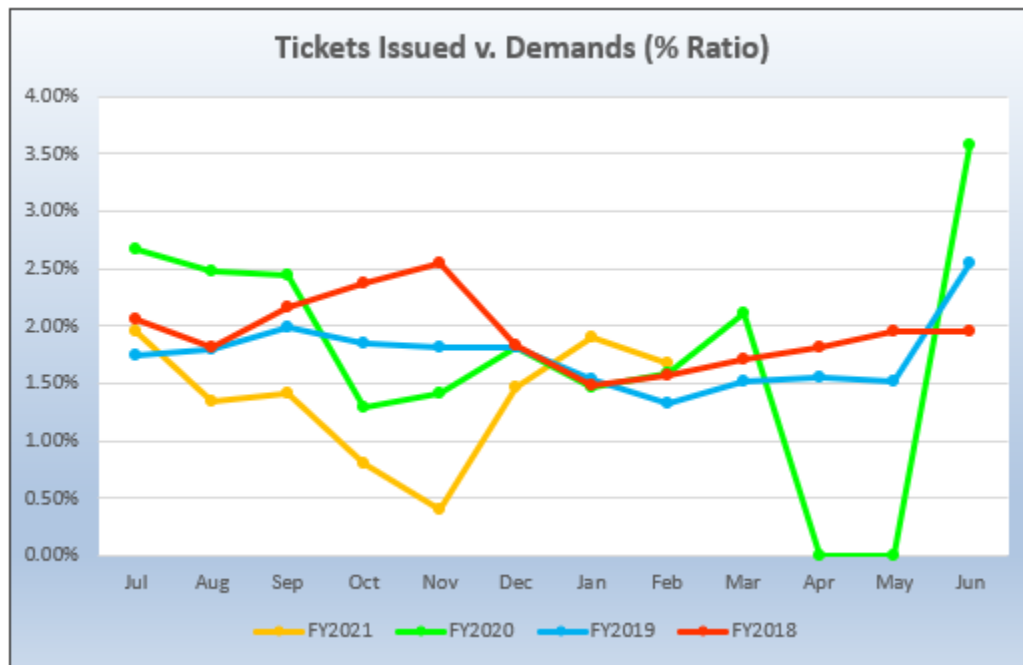
Parking Violations Collection Program

Fiscal Year	Delinquent \$ Collected
2013	\$131,458
2014	\$108,435
2015	\$84,233
2016	\$84,628
2017	\$152,412
2018	\$128,025
2019	\$103,032
2020	\$93,378
2021	\$39,681

YTD thru Feb.

Tickets Issued v. Demands Analysis

Analysis of the ratio of tickets issued compared to transient demands:



Tickets Issued

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
FY2018	2,119	1,940	1,871	2,017	2,086	1,729	1,311	1,394	1,774	1,770	1,791	1,956	21,758
FY2019	1,851	2,034	1,748	1,685	1,563	1,731	1,386	1,154	1,585	1,532	1,538	2,707	20,514
FY2020	2,933	2,816	2,369	1,431	1,407	1,835	1,565	1,722	976	72	480	1,398	19,004
FY2021	1,189	867	852	475	176	654	997	801	0	0	0	0	6,011

Demands

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
FY2018	103,191	106,766	86,465	85,170	82,150	94,146	88,438	89,400	103,728	97,524	92,096	100,497	1,129,571
FY2019	106,168	112,894	87,811	91,061	86,286	95,118	90,170	86,885	104,945	99,209	101,014	106,576	1,168,137
FY2020	110,327	113,742	96,762	110,459	100,233	101,475	106,779	108,995	46,453	0	0	39,154	934,379
FY2021	60,962	65,055	60,234	59,448	44,445	44,600	52,682	47,949	0	0	0	0	435,375

Ratio (%) - Tickets v. Demands

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
FY2018	2.05%	1.82%	2.16%	2.37%	2.54%	1.84%	1.48%	1.56%	1.71%	1.81%	1.94%	1.95%
FY2019	1.74%	1.80%	1.99%	1.85%	1.81%	1.82%	1.54%	1.33%	1.51%	1.54%	1.52%	2.54%
FY2020	2.66%	2.48%	2.45%	1.30%	1.40%	1.81%	1.47%	1.58%	2.10%	#DIV/0!	#DIV/0!	3.57%
FY2021	1.95%	1.33%	1.41%	0.80%	0.40%	1.47%	1.89%	1.67%				

Customer Courtesy Program

The program was expanded to include more program days during the pandemic shutdowns.

Summary of courtesy tickets for Feb 2021		
	Feb-21	YTD
Number of courtesy card program dates	26	230
Total number of courtesy tickets given	1551	17,412
\$ Value of Additional Meter Time	\$775.50	\$8,706.00
# Violations after Courtesy Time Expired	576	2,716
\$ value of courtesy tickets	\$24,375	\$367,400

Online Reservations

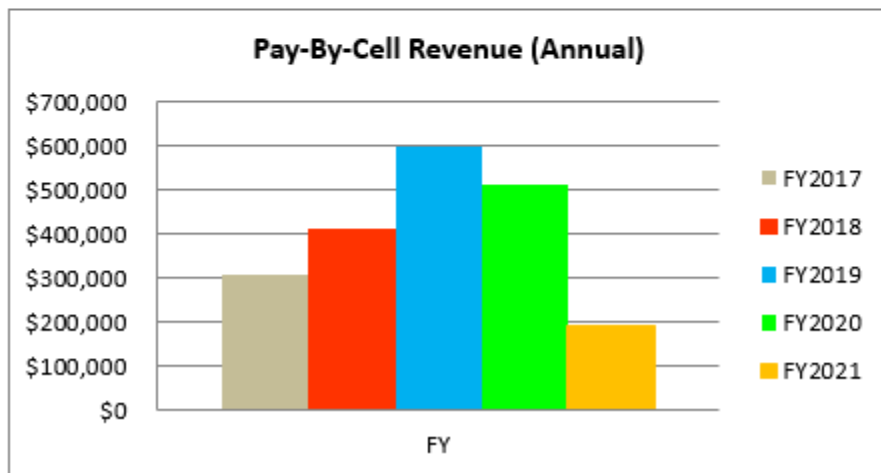
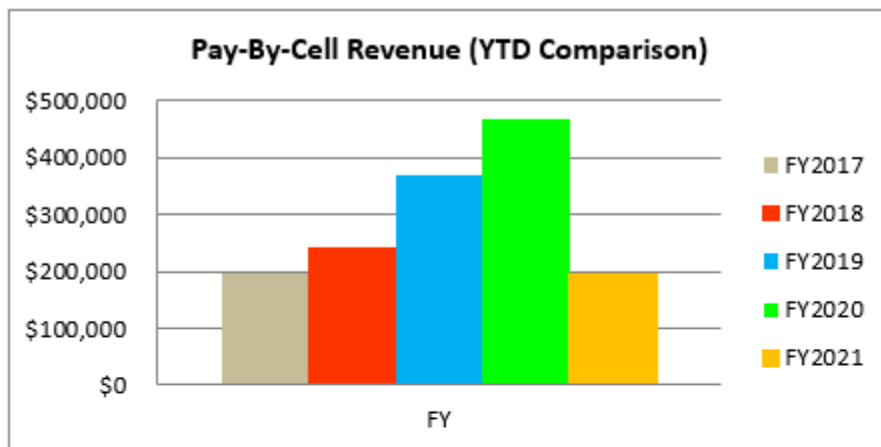
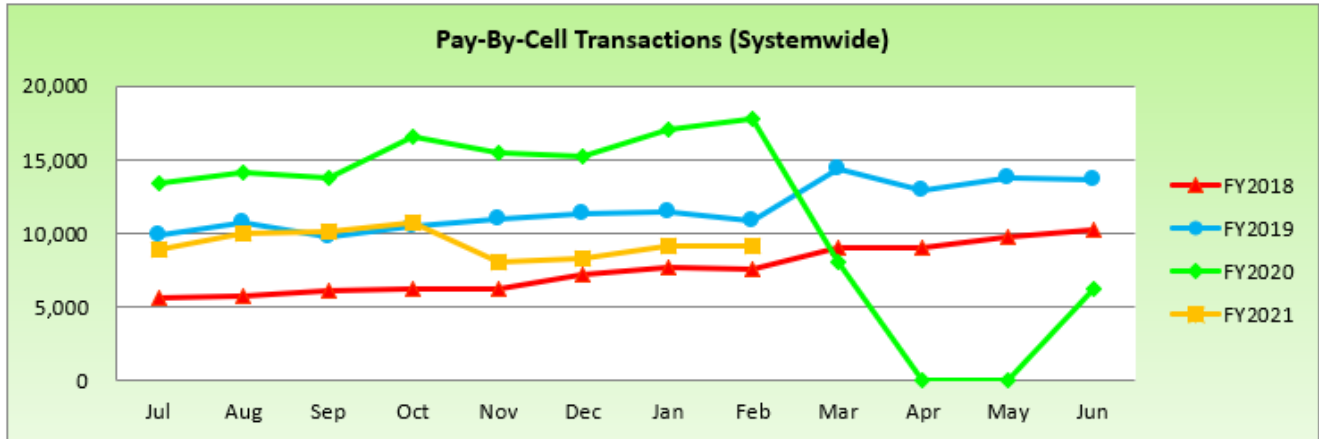
- New payment method introduced at the Maritime Garage and South Norwalk Railroad Garage
- Service rollout date June 8, 2020

Text-to-Park

- New payment method introduced for one-time users and for customers who do not want to download another app on their smart phone
- Service rollout date June 8, 2020

Pay-By-Cell

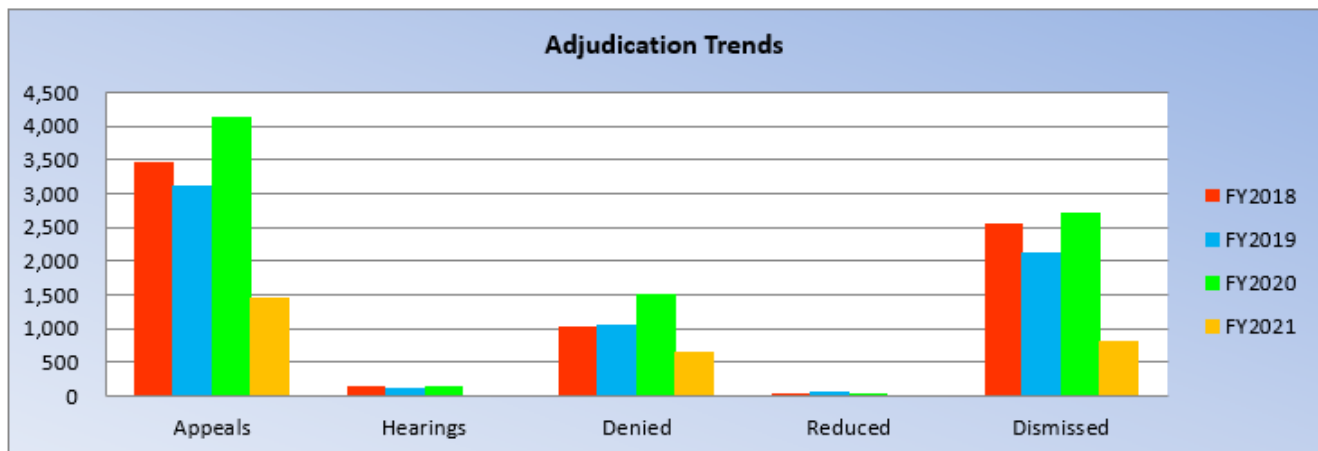
- Compared to last month, February transactions were **up 0.1%** and revenue was **up 0.6%**.
- The average transaction is **up 0.8% from \$2.55** in January to **\$2.56** per transaction in February.
- Year-to-date through February, pay by cell activity was **down 39.7%** and revenue was **down 58.5%** compared to the same period last year.



Adjudication Statistics

SUMMARY	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL
Tickets Issued	1,189	867	852	475	176	654	997	801					6,011
Appeals	402	493	200	149	36	41	64	67					1,452
Hearings	0	0	0	0	0	0	0	0					0
Denied	269	134	79	66	12	17	25	37					639
Reduced	0	0	0	0	0	0	0	0					0
Dismissed	133	359	121	83	24	24	39	30					813
DISMISSAL RATES													
Appeals													
<i>Denied</i>	269	134	79	66	12	17	25	37					639
<i>Dismissed</i>	133	359	121	83	24	24	39	30					813
Hearings													
<i>Denied - attended</i>	0	0	0	0	0	0	0	0					0
<i>Denied - No Show</i>	0	0	0	0	0	0	0	0					0
<i>Reduced</i>	0	0	0	0	0	0	0	0					0
<i>Dismissed</i>	0	0	0	0	0	0	0	0					0

Annual Adjudication Summary



February 2021

Financial Statement

VARIANCE REPORT
Norwalk Parking Authority
Feb-21

	February 2021	February 2020	Variance \$	Comments	Feb-21
REVENUE					
SOUTH NORWALK DISTRICT					
Maritime Garage	58,009	81,910	(23,902)	Revenue is under due to COVID-19.	
Haviland Deck	40,412	53,143	(12,730)	Revenue is under due to COVID-19.	
Webster Lot	24,762	88,022	(63,260)	Revenue is under due to COVID-19.	
N. Water Lot	8,744	15,390	(6,646)	Revenue is under due to COVID-19.	
Liberty Square Lot	3,059	3,587	(528)	Revenue is under due to COVID-19.	
SUB-TOTAL	134,986	242,052	(107,066)		
WALL STREET DISTRICT					
Yankee Doodle Garage	11,032	15,241	(4,209)	Revenue is under due to COVID-19.	
Wall St. Lot	3,520	5,085	(1,565)	Revenue is under due to COVID-19.	
Main St. Lot	4,517	7,136	(2,620)	Revenue is under due to COVID-19.	
Belden Ave Library Lot	0	80	(80)	Revenue is under due to COVID-19.	
SUB-TOTAL	19,068	27,542	(8,474)		
OTHER					
Investment Income/Other	5,472	6,461	(989)	Revenue is under due to COVID-19.	
Meters	21,966	51,257	(29,291)	Revenue is under due to COVID-19.	
Violations	31,437	60,638	(29,201)	Revenue is under due to COVID-19.	
SUB-TOTAL	58,875	118,356	(59,480)		
NON-RR STATION TOTAL	212,929	387,949	(175,020)		
RAILROAD STATIONS					
SNRR Garage	48,098	118,914	(70,816)	Revenue is under due to COVID-19.	
SNRR EB Lots	3,262	40,034	(36,772)	Revenue is under due to COVID-19.	
ENRR Lots	7,242	17,080	(9,838)	Revenue is under due to COVID-19.	
RR STATION TOTAL	58,601	176,028	(117,426)		
TOTAL SYSTEM REVENUE	271,531	563,977	(292,446)		
OPERATING EXPENSES					
SONO DISTRICT					
Maritime Garage	83,409	94,643	(11,234)	Expenses for the month are under due to reduction in expenditure because of COVID-19.	
Haviland Deck	25,177	20,004	5,174	Expenses for the month are higher due to snow expenses.	
Webster Lot	38,744	27,032	11,713	Expenses for the month are higher due to snow expenses.	
N. Water Lot	14,319	8,247	6,072	Expenses for the month are higher due to snow expenses.	
Liberty Square Lot	10,140	3,760	6,379	Expenses for the month are higher due to snow expenses.	
SUB-TOTAL	171,788	153,685	18,103		
WALL STREET DISTRICT					
Yankee Doodle Garage	35,966	18,779	17,187	Expenses for the month are higher due to snow expenses.	
Wall St. Lot	12,800	6,342	6,457	Expenses for the month are higher due to snow expenses.	
Main St. Lot	11,806	5,641	6,165	Expenses for the month are higher due to snow expenses.	
Library Lot	9,395	3,311	6,084	Expenses for the month are higher due to snow expenses.	
SUB-TOTAL	69,967	34,073	35,894		
OTHER					
Meters/Enforcement	77,312	66,236	11,076	Expenses for the month are higher due to snow expenses.	
SUB-TOTAL	77,312	66,236	11,076		
NON-RR STATION TOTAL	319,067	253,994	65,073		
RAILROAD STATIONS					
SNRR Garage	104,620	89,798	14,822	Expenses for the month are higher due to snow expenses.	
SNRR EB Lots	18,394	15,452	2,942	Expenses for the month are higher due to snow expenses.	
ENRR Lots	26,641	11,523	15,118	Expenses for the month are higher due to snow expenses.	
RR STATION TOTAL	149,655	116,773	32,882		
TOTAL OPERATING EXP.	468,723	370,767	97,955		
Debt Svc. P&I	70,149	76,833	(6684)		
Reserve & Replacement	0	11,250	(11250)		
Tot. Debt service	70,149	88,083	(17,934)		
Sub.Tot Expense	538,871	458,850	80,021		
Total Fund Balance	(267,340)	105,127	(372,467)		

NOTES:

Income Statement (by Location)
Norwalk Parking Authority
02/28/2021

	CURRENT MONTH						YEAR-TO-DATE					
	Actual	Budget	Var \$	Var %	Actual 2020	Var 2021	Actual	Budget	Variance \$	Variance %	Actual 2020	Var 2020
REVENUE												
<i>SOUTH NORWALK DISTRICT</i>												
Maritime Garage	58,009	99,864	(41,855)	-42%	81,910	(23,902)	405,814	787,660	(381,845)	-48%	736,738	(330,924)
Haviland Deck	40,412	53,064	(12,652)	-24%	53,143	(12,730)	361,068	424,516	(63,448)	-15%	428,576	(67,508)
Webster Lot	24,762	74,813	(50,052)	-67%	88,022	(63,260)	223,678	650,303	(426,625)	-66%	669,384	(445,706)
N. Water Lot	8,744	17,087	(8,343)	-49%	15,390	(6,646)	88,684	153,376	(64,691)	-42%	141,519	(52,834)
Liberty Square Lot	3,059	4,443	(1,384)	-31%	3,587	(528)	22,280	35,543	(13,263)	-37%	28,632	(6,352)
SUB-TOTAL	134,986	249,272	(114,286)	-46%	242,052	(107,066)	1,101,525	2,051,397	(949,872)	-46%	2,004,849	(903,323)
<i>WALL STREET DISTRICT</i>												
Yankee Doodle Garage	11,032	12,267	(1,235)	-10%	15,241	(4,209)	91,483	99,068	(7,586)	-8%	109,500	(18,018)
Wall St. Lot	3,520	4,665	(1,145)	-25%	5,085	(1,565)	28,720	37,321	(8,601)	-23%	35,369	(6,650)
Main St. Lot	4,517	6,815	(2,299)	-34%	7,136	(2,620)	33,268	54,523	(21,255)	-39%	60,453	(27,185)
Belden Ave Library Lot	0	109	(109)	-100%	80	(80)	0	869	(869)	-100%	852	(852)
SUB-TOTAL	19,068	23,856	(4,788)	-20%	27,543	(8,474)	153,470	191,781	(38,310)	-20%	206,175	(52,704)
<i>OTHER</i>												
Investment Income/Other	5,472	10,550	(5,078)	-48%	6,461	(989)	28,683	84,400	(55,716)	-66%	82,066	(53,383)
Meters	21,966	43,739	(21,773)	-50%	51,257	(29,291)	223,342	387,118	(163,776)	-42%	416,785	(193,444)
Violations	31,437	61,089	(29,652)	-49%	60,638	(29,201)	378,125	594,202	(216,076)	-36%	652,291	(274,166)
SUB-TOTAL	58,875	115,378	(56,503)	-49%	118,355	(59,480)	630,150	1,065,719	(435,569)	-41%	1,151,143	(520,992)
NON-RR STATION TOTAL	212,929	388,506	(175,576)	-45%	387,949	(175,020)	1,885,146	3,308,897	(1,423,751)	-43%	3,362,166	(1,477,020)
<i>RAILROAD STATIONS</i>												
SNRR Garage	48,098	115,549	(67,452)	-58%	118,914	(70,816)	450,621	1,045,490	(594,869)	-57%	1,042,610	(591,989)
SNRR EB Lots	3,262	39,343	(36,081)	-92%	40,034	(36,772)	27,988	364,101	(336,113)	-92%	367,088	(339,100)
ENRR Lots	7,242	18,110	(10,868)	-60%	17,080	(9,838)	74,801	144,880	(70,079)	-48%	138,835	(64,034)
RR STATION TOTAL	58,601	173,002	(114,401)	-66%	176,028	(117,426)	553,410	1,554,471	(1,001,061)	-64%	1,548,533	(995,123)
TOTAL SYSTEM REVENUE	271,531	561,508	(289,977)	(1)	563,977	(292,446)	2,438,556	4,863,368	(2,424,812)	(1)	4,910,700	(2,472,143)
OPERATING EXPENSES												
<i>SONO DISTRICT</i>												
Maritime Garage	83,409	84,833	(1,425)	-2%	94,643	(11,234)	595,070	714,363	(119,293)	-17%	850,107	(255,037)
Haviland Deck	25,177	37,549	(12,372)	-33%	20,004	5,174	115,922	290,721	(174,799)	-60%	117,734	(1,812)
Webster Lot	38,744	55,823	(17,079)	-31%	27,032	11,713	150,874	424,311	(273,437)	-64%	220,358	(69,484)
N. Water Lot	14,319	14,071	248	2%	8,247	6,072	69,081	107,666	(38,585)	-36%	66,665	2,416
Liberty Square Lot	10,140	9,802	338	3%	3,760	6,379	27,224	65,007	(37,783)	-58%	30,537	(3,314)
SUB-TOTAL	171,788	202,078	(30,290)	-15%	153,685	18,103	958,171	1,602,068	(643,897)	-40%	1,285,400	(327,230)
<i>WALL STREET DISTRICT</i>												
Yankee Doodle Garage	35,966	30,813	5,153	17%	18,779	17,187	185,060	242,318	(57,258)	-24%	156,557	28,503
Wall St. Lot	12,800	12,092	708	6%	6,342	6,457	36,581	93,996	(57,414)	-61%	49,035	(12,453)
Main St. Lot	11,806	12,076	(270)	-2%	5,641	6,165	36,453	93,871	(57,418)	-61%	53,444	(16,991)
Belden Ave Library Lot	9,395	7,188	2,207	31%	3,311	6,084	26,638	43,410	(16,772)	-39%	23,713	2,925
SUB-TOTAL	69,967	62,169	7,798	13%	34,073	35,894	284,732	473,594	(188,862)	-40%	282,748	1,984
<i>OTHER</i>												
Administration	0	-	0	0	0	-	0	0	0	0	0	0
Snow Removal - FEMA	0	-	0	0	0	-	0	0	0	0	0	0
Meters/Enforcement	77,312	101,831	(24,519)	-24%	66,236	11,076	528,380	825,570	(297,190)	-36%	855,265	(326,885)
SUB-TOTAL	77,312	101,831	(24,519)	-24%	66,236	11,076	528,380	825,570	(297,190)	-36%	855,265	(326,885)
NON-RR STATION TOTAL	319,067	366,079	(47,011)	-13%	253,994	65,073	1,771,283	2,901,232	(1,129,949)	-39%	2,423,413	(652,131)
<i>RAILROAD STATIONS</i>												
SNRR Garage	104,620	97,680	6,940	7%	89,798	14,822	757,175	813,238	(56,063)	-7%	903,669	(146,494)
SNRR EB Lots	18,394	32,643	(14,249)	-44%	15,452	2,942	95,122	255,051	(159,929)	-63%	201,805	(106,683)
ENRR Lots	26,641	16,876	9,765	58%	11,523	15,118	72,335	103,874	(31,539)	-30%	70,579	1,756
RR STATION TOTAL	149,655	147,199	2,456	2%	116,773	32,882	924,631	1,172,163	(247,532)	-21%	1,176,052	(251,421)
TOTAL OPERATING EXP.	468,723	513,278	(44,555)	-9%	370,767	97,955	2,695,914	4,073,395	(1,377,481)	-34%	3,599,465	(903,551)
Debt Svc. P&I	70,149	70,149	0	0%	76,833	(6,684)	561,188	561,188	0	0%	606,288	(45,100)
Reserve & Replacement	0	11,250	(11,250)	-100%	11,250	(11,250)	0	90,000	(90,000)	-100%	90,000	(90,000)
Sub.Total Debt service	70,149	81,399	(11,250)	-14%	88,083	(17,934)	561,188	651,188	(90,000)	-14%	696,288	(135,100)
TOTAL EXPENSES	538,871	594,676	(55,805)	-9%	458,850	80,021	3,257,102	4,724,583	(1467481)	-31%	4,295,753	(1,038,651)
Fund Balance	(267,340)	(33,168)	(234,172)	706%	105,127	(372,467)	(818,546)	138,786	(957,331)	-690%	614,946	(1,433,492)

Summary Income Statement
Norwalk Parking Authority
For the Period Ending January, 2021

CURRENT MONTH						YEAR-TO-DATE					FISCAL YEAR	
	Actual	Budget	Var \$	Var %	Actual PY	Actual	Budget	Var \$	Var %	Actual PY	Forecast	Budget
REVENUES:												
Parking Revenue	266,058	550,958	(284,899)	-51.7%	557,516	2,409,873	4,778,968	(2,369,095)	-49.6%	4,828,634		7,194,148
Other Revenue	5,472	10,550	(5,078)	-48.1%	6,461	28,683	84,400	(55,716)	-66.0%	82,066		126,600
Total System Revenue	271,531	561,508	(289,977)	-51.6%	563,977	2,438,556	4,863,368	(2,424,812)	-49.9%	4,910,700	0	7,320,748
EXPENSES:												
Operations	415,065	434,407	(19,342)	-4.5%	312,312	2,215,962	3,442,427	(1,226,465)	-35.6%	2,965,277		5,221,903
City Support/Admin Svcs	53,658	78,871	(25,213)	-32.0%	58,455	479,952	630,968	(151,016)	-23.9%	634,189		946,452
Debt Service	70,149	70,149	0	0.0%	76,833	561,188	561,188	-	0.0%	606,288		841,782
Capital Reserve &Replacement	0	11,250	(11,250)	-100.0%	11,250	0	90,000	(90,000)	-100.0%	90,000		135,000
Total Expenses	538,871	594,676	(55,805)	-9.4%	458,850	3,257,102	4,724,583	(1,467,481)	-31.1%	4,295,753	0	7,145,136
Fund Balance	(267,340)	(33,168)	(234,172)	706.0%	105,127	(818,546)	138,786	(957,331)	-689.8%	614,946	0	175,611

LAZ Parking Management
Norwalk Parking Authority
For the Eight Months Ending February 28, 2021

					Prev.	Year-to-Date				Prev.	Fiscal Year	
	ACTUAL	BUDGET	VARIANCE	% VARIANCE	ACTUAL	ACTUAL	BUDGET	VARIANCE	% VARIANCE	ACTUAL YTD	FORECAST	ANNUAL BUDGET
PARKING REVENUE												
Monthly Parking	143,691.46	242,535.87	(98,844.41)	(40.75%)	233,499.55	1,283,623.44	1,940,286.96	(656,663.52)	(33.84%)	1,789,325.42		2,910,430.44
Transient Parking	83,107.57	233,339.77	(150,232.20)	(64.38%)	240,170.47	640,551.49	2,095,330.54	(1,454,779.05)	(69.43%)	2,131,938.85		3,180,269.34
Meter Revenue	23,360.90	47,009.05	(23,648.15)	(50.31%)	54,384.09	237,523.75	413,281.00	(175,757.25)	(42.53%)	423,094.31		625,398.26
Parking Violation	31,445.00	61,089.49	(29,644.49)	(48.53%)	60,638.00	378,558.25	594,201.52	(215,643.27)	(36.29%)	652,291.37		874,247.37
Less: Refunds	(609.75)	0.00	(609.75)	0.00%	0.00	(1,329.75)	0.00	(1,329.75)	0.00%	0.00		0.00
Less: Sales Tax	(14,936.70)	(33,016.47)	18,079.77	(54.76%)	(31,176.14)	(129,054.22)	(264,131.76)	135,077.54	(51.14%)	(168,016.21)		(396,197.64)
TOTAL PARKING REVENUE	266,058.48	550,957.71	(284,899.23)	(51.71%)	557,515.97	2,405,872.96	4,778,968.26	(2,369,095.30)	(49.57%)	4,828,633.74		7,194,147.77
OTHER REVENUE												
Art Program	0.00	200.00	(200.00)	(100.00%)	0.00	700.00	1,600.00	(900.00)	(56.25%)	2,120.52		2,400.00
Lease Income - SNRR/MTG	4,778.35	2,982.98	1,795.37	60.19%	3,058.01	22,676.42	23,863.84	(1,187.42)	(4.98%)	38,210.03		35,795.76
Lease Income - Webster	418.00	1,464.00	(1,046.00)	(71.45%)	410.00	2,926.00	11,712.00	(8,786.00)	(75.02%)	3,270.00		17,568.00
SNRR/ENRR Concessions	0.00	3,403.00	(3,403.00)	(100.00%)	2,503.00	0.00	27,224.00	(27,224.00)	(100.00%)	16,024.40		40,836.00
Advertising Revenue	0.00	1,500.00	(1,500.00)	(100.00%)	0.00	0.00	12,000.00	(12,000.00)	(100.00%)	0.00		18,000.00
Investment Income	0.00	666.67	(666.67)	(100.00%)	0.00	140.00	5,333.36	(5,193.36)	(97.38%)	18,786.00		8,000.04
ATM Machines	276.00	333.33	(57.33)	(17.20%)	490.00	2,241.00	2,666.64	(425.64)	(15.96%)	3,655.00		3,999.96
TOTAL OTHER REVENUE	5,472.35	10,549.98	(5,077.63)	(48.13%)	6,461.01	28,683.42	84,399.84	(55,716.42)	(66.01%)	82,065.95		126,599.76
TOTAL SYSTEM REVENUE	271,530.83	561,507.69	(289,976.86)	(51.64%)	563,976.98	2,438,556.38	4,863,368.10	(2,424,811.72)	(49.86%)	4,910,699.69		7,320,747.53
OPERATING EXPENSES												
Gross Wages	104,098.37	140,420.11	(36,321.74)	(25.87%)	124,552.61	849,778.09	1,263,780.96	(414,002.87)	(32.76%)	1,172,123.91		1,825,461.40
Payroll Taxes	12,770.99	17,763.12	(4,992.13)	(28.10%)	15,358.43	104,317.20	159,868.18	(55,550.98)	(34.75%)	149,308.90		230,920.66
Worker's Compensation	4,240.17	5,897.63	(1,657.46)	(28.10%)	5,050.40	34,625.60	53,078.74	(18,453.14)	(34.77%)	49,398.64		76,669.26
Group Health Insurance	12,778.35	14,744.10	(1,965.75)	(13.33%)	15,736.17	93,248.94	132,696.96	(39,448.02)	(29.73%)	126,691.17		191,673.36
401(k) Company Match	2,019.16	2,808.41	(789.25)	(28.10%)	2,404.96	16,488.41	25,275.68	(8,787.27)	(34.77%)	23,523.29		36,509.32
Security Services	699.04	10,833.34	(10,134.30)	(93.55%)	4,198.06	35,778.86	86,666.72	(50,887.86)	(58.72%)	111,233.73		130,000.08
Equipment Expense	2,236.46	12,500.01	(10,263.55)	(82.11%)	2,538.00	14,920.06	100,000.08	(85,080.02)	(85.08%)	75,304.12		150,000.12
Vehicle Expense	4,183.61	10,000.01	(5,816.40)	(58.16%)	3,645.28	16,030.44	80,000.08	(63,969.64)	(79.96%)	31,835.99		120,000.12
Building Repair & Maintenance	10,753.87	29,701.67	(18,947.80)	(63.79%)	29,905.39	182,744.90	275,278.36	(92,533.46)	(33.61%)	274,354.28		579,867.04
Sanitation Expense	2,165.62	1,660.00	505.62	30.46%	1,989.39	15,994.23	13,280.00	2,714.23	20.44%	14,270.26		19,920.00
Operating Expenses	7,247.23	10,416.66	(3,169.43)	(30.43%)	9,698.09	53,715.10	83,333.28	(29,618.18)	(35.54%)	123,734.35		124,999.92
Elevator Repair & Maintenance	3,072.81	2,300.00	772.81	33.60%	0.00	20,194.93	18,400.00	1,794.93	9.76%	18,324.57		27,600.00
Snow Removal	130,625.50	58,500.00	72,125.50	123.29%	16,624.00	176,375.33	196,250.00	(19,874.67)	(10.13%)	77,913.76		275,000.00
Signage	845.00	8,333.33	(7,488.33)	(89.86%)	267.00	2,207.00	66,666.64	(64,459.64)	(96.69%)	18,556.50		99,999.96
Tickets	7,950.00	1,666.68	6,283.32	377.00%	0.00	7,950.00	13,333.44	(5,383.44)	(40.38%)	7,150.00		20,000.16
Liability Insurance	7,399.99	13,825.89	(6,425.90)	(46.48%)	13,392.88	62,734.89	119,901.38	(57,166.49)	(47.68%)	117,306.26		180,448.89
Maritime Garage Condo Fees	1,779.45	1,888.02	(108.57)	(5.75%)	1,779.45	14,235.60	15,104.16	(868.56)	(5.75%)	14,235.60		22,656.24
Uniforms	0.00	833.32	(833.32)	(100.00%)	0.00	7,133.00	6,666.56	466.44	7.00%	3,322.42		9,999.84
Management Fees LAZ	8,333.33	8,333.33	0.00	0.00%	8,333.33	66,666.64	66,666.64	0.00	0.00%	66,666.64		99,999.96
Bank and Credit Card Fees	14,440.96	15,494.23	(1,053.27)	(6.80%)	26,408.22	115,414.74	134,284.54	(18,869.80)	(14.05%)	210,980.19		202,334.84
Office Expense	220.06	1,499.97	(1,279.91)	(85.33%)	459.16	7,460.30	11,999.76	(4,539.46)	(37.83%)	10,584.51		17,999.64
Service Contract	16,306.01	10,416.66	5,889.35	56.54%	4,409.66	104,513.68	83,333.28	21,180.40	25.42%	86,616.29		124,999.92
Utilities	19,190.95	7,486.80	11,704.15	156.33%	7,886.86	53,445.36	59,894.40	(6,449.04)	(10.77%)	44,134.23		89,841.60
Telephone	9,381.61	6,250.01	3,131.60	50.11%	10,035.38	75,612.15	50,000.08	25,612.07	51.22%	71,280.55		75,000.12
Permit/Violation Management	7,805.57	10,833.34	(3,027.77)	(27.95%)	1,239.20	43,185.80	86,666.72	(43,480.92)	(50.17%)	51,940.53		130,000.08
Marketing and Communication	0.00	7,499.99	(7,499.99)	(100.00%)	6,400.00	7,881.76	59,999.92	(52,118.16)	(86.86%)	14,040.00		89,999.88
Parking Program	24,521.00	16,666.68	7,854.32	47.13%	0.00	33,309.00	133,333.44	(100,024.44)	(75.02%)	150.00		200,000.16
Contingency Fund	0.00	5,833.33	(5,833.33)	(100.00%)	0.00	0.00	46,666.64	(46,666.64)	(100.00%)	0.00		69,999.96
Property Taxes	0.00	0.00	0.00	0.00%	0.00	0.00	0.00	0.00	0.00%	296.07		0.00
TOTAL OPERATING EXPENSES	415,065.11	434,406.64	(19,341.53)	(4.45%)	312,311.92	2,215,962.01	3,442,426.64	(1,226,464.63)	(35.63%)	2,965,276.76		5,221,902.53
CITY ADMINISTERED EXPENSES												
Enforcement Officers Wages	5,296.12	5,296.12	0.00	0.00%	0.00	43,106.25	42,368.96	737.29	1.74%	89,345.69		63,553.44
Contingency	0.00	955.91	(955.91)	(100.00%)	0.00	0.00	7,647.28	(7,647.28)	(100.00%)	0.00		11,470.92
Other City Payroll Expenses	28,041.59	28,041.59	0.00	0.00%	28,443.65	224,332.72	224,332.72	0.00	0.00%	227,549.20		336,499.08
Social Security	2,550.08	2,550.08	0.00	0.00%	2,520.01	20,400.64	20,400.64	0.00	0.00%	20,160.08		30,600.96
Health Insurance	8,365.05	8,365.05	0.00	0.00%	5,587.66	66,920.40	66,920.40	0.00	0.00%	44,701.28		100,380.60
Worker's Compensation	237.71	237.75	(0.04)	(0.02%)	671.85	1,901.68	1,902.00	(0.32)	(0.02%)	5,374.80		2,853.00
Pension	4,551.82	4,551.82	0.00	0.00%	4,542.84	36,414.56	36,414.56	0.00	0.00%	36,342.72		54,621.84
City Provided Liability Insurance	4,167.92	4,167.92	0.00	0.00%	4,012.06	33,343.36	33,343.36	0.00	0.00%	32,096.46		50,015.04
Unemployment	72.26	72.26	0.00	0.00%	87.45	578.08	578.08	0.00	0.00%	774.08		867.12
Electric	0.00	19,212.62	(19,212.62)	(100.00%)	4,256.81	49,027.43	153,700.96	(104,673.53)	(68.10%)	107,926.93		230,551.44
Sewer	0.00	878.24	(878.24)	(100.00%)	0.00	2,071.25	7,025.92	(4,954.67)	(70.52%)	5,152.91		10,538.88
Professional Services	0.00	3,750.00	(3,750.00)	(100.00%)	8,333.00	0.00	30,000.00	(30,000.00)	(100.00%)	59,998.66		45,000.00
Business Expense	374.97	374.97	0.00	0.00%	0.00	1,845.54	2,999.76	(1,154.22)	(38.48%)	4,765.77		4,499.64
Legal Service Retainer	0.00	416.66	(416.66)	(100.00%)	0.00	0.00	3,333.28	(3,333.28)	(100.00%)	0.00		4,999.92
TOTAL CITY ADMINISTERED EXPENSES	53,657.52	78,870.99	(25,213.47)	(31.97%)	58,455.33	479,951.91	630,967.92	(151,016.01)	(23.93%)	634,188.58		946,451.88
SUBTOTAL OPERATING EXPENSES	468,722.63	513,277.63	(44,555.00)	(8.68%)	370,767.25	2,695,913.92	4,073,394.56	(1,377,480.64)	(33.82%)	3,599,465.34		6,168,354.41
Debt Service Interest	19,539.93	19,539.93	0.00	0.00%	23,953.54	156,319.44	156,319.44	0.00	0.00%	187,762.22		234,479.16
Debt Service Principle	50,608.58	50,608.58	0.00	0.00%	52,879.23	404,868.64	404,868.64	0.00	0.00%	418,525.92		607,302.96
SUBTOTAL DEBT SERVICE	70,148.51	70,148.51	0.00	0.00%	76,832.77	561,188.08	561,188.08	0.00	0.00%	606,288.14		841,782.12
Capital Reserve and Replacement	0.00	11,249.99	(11,249.99)	(100.00%)	11,250.00	0.00	89,999.92	(89,999.92)	(100.00%)	90,000.00		134,999.88
TOTAL EXPENSES	538,871.14	594,676.13	(55,804.99)	(9.38%)	458,850.02	3,257,102.00	4,724,582.56	(1,467,480.56)	(31.06%)	4,295,753.48		7,145,136.41
Fund Balance	(267,340.31)	(83,168.44)	(234,171.87)	708.01%	105,126.96	(818,545.62)	138,785.54	(957,331.16)	(689.79%)	614,946.21		175,611.12

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2019/2020

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
<u>Meters/Violations</u>													
Revenues	154,350	161,720	148,531	145,286	126,359	118,278	119,675	111,895					1,086,094
Operations	76,951	73,731	78,058	96,883	80,486	118,852	81,785	54,992					661,737
City Support/Admin Svcs	19,218	16,002	32,923	13,931	39,458	18,630	42,121	11,244					193,528
Debt Service	840	840	750	840	840	840	840	840					6,631
Capital Res. & Repl.	2,765	2,765	2,765	2,765	2,765	2,765	2,765	2,765					22,120
Expenses	99,774	93,339	114,496	114,419	123,549	141,087	127,511	69,841	0	0	0	0	884,016
Balance	54,576	68,381	34,035	30,867	2,810	(22,809)	(7,836)	42,053	0	0	0	0	202,078
<u>SNRR Garage/Lot</u>													
Revenues	183,090	178,469	183,119	204,052	181,596	189,169	183,962	164,924					1,468,381
Operations	115,416	149,055	115,268	122,446	92,032	141,688	144,854	96,496					977,256
City Support/Admin Svcs	17,525	19,554	15,403	17,868	17,868	22,482	8,765	8,754					128,218
Debt Service	9,378	9,378	8,293	9,378	9,378	9,378	9,378	9,378					73,939
Capital Res. & Repl.	2,168	2,168	2,168	2,168	2,168	2,168	2,168	2,168					17,344
Expenses	144,487	180,154	141,131	151,860	121,446	175,717	165,165	116,796	0	0	0	0	1,196,756
Balance	38,603	(1,686)	41,988	52,193	60,150	13,452	18,797	48,128	0	0	0	0	271,626
<u>Maritime Garage</u>													
Revenues	130,082	135,137	95,675	83,415	70,978	68,642	73,920	81,985					739,833
Operations	95,142	91,271	72,882	109,805	62,409	104,049	108,907	77,773					722,237
City Support/Admin Svcs	9,591	11,218	17,169	18,717	18,717	18,762	16,826	16,870					127,869
Debt Service	48,033	48,033	42,883	48,033	48,033	48,033	48,033	48,033					379,116
Capital Res. & Repl.	1,077	1,077	1,077	1,077	1,077	1,077	1,077	1,077					8,616
Expenses	153,843	151,599	134,011	177,632	130,236	171,921	174,844	143,753	0	0	0	0	1,237,839
Balance	(23,761)	(16,461)	(38,337)	(94,217)	(59,258)	(103,279)	(100,924)	(61,768)	0	0	0	0	(498,006)
<u>Haviland Deck</u>													
Revenues	53,935	54,404	53,312	52,725	53,476	54,064	53,518	53,143					428,576
Operations	7,077	7,251	6,331	7,132	6,519	9,130	13,602	14,872					71,913
City Support/Admin Svcs	6,591	7,103	3,516	6,116	6,116	6,116	5,131	5,131					45,821
Debt Service	12,895	12,895	11,461	12,895	12,895	12,895	12,895	12,895					101,729
Capital Res. & Repl.	1,264	1,264	1,264	1,264	1,264	1,264	1,264	1,264					10,112
Expenses	27,827	28,514	22,572	27,407	26,794	29,405	32,892	34,163	0	0	0	0	229,574
Balance	26,108	25,890	30,740	25,318	26,682	24,659	20,625	18,980	0	0	0	0	199,001
<u>Yankee Doodle Gar.</u>													
Revenues	17,922	10,081	13,004	14,071	7,566	11,237	23,238	15,651					112,770
Operations	13,148	19,581	13,011	12,849	13,577	17,876	31,182	16,688					137,911

Summary Trend Report (by Location)
Norwalk Parking Authority
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	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
City Support/Admin Svcs	2,477	3,853	1,321	2,091	2,091	2,630	2,091	2,091					18,646
Debt Service	330	330	295	330	330	330	330	330					2,608
Capital Res. & Repl.	521	521	521	521	521	521	521	521					4,168
Expenses	16,476	24,285	15,149	15,792	16,520	21,357	34,124	19,630	0	0	0	0	163,333
Balance	1,446	(14,204)	(2,144)	(1,721)	(8,954)	(10,120)	(10,887)	(3,979)	0	0	0	0	(50,563)

Webster Lot

Revenues	65,776	97,148	81,673	86,020	80,698	87,169	82,877	88,022					669,384
Operations	21,835	23,505	16,794	18,787	23,348	14,800	26,293	20,860					166,223
City Support/Admin Svcs	7,601	8,499	3,760	7,311	7,311	7,311	6,171	6,171					54,135
Debt Service	4,937	4,937	4,403	4,937	4,937	4,937	4,937	4,937					38,962
Capital Res. & Repl.	1,525	1,525	1,525	1,525	1,525	1,525	1,525	1,525					12,200
Expenses	35,898	38,466	26,481	32,561	37,121	28,573	38,926	33,494	0	0	0	0	271,520
Balance	29,879	58,682	55,192	53,459	43,577	58,596	43,951	54,528	0	0	0	0	397,865

North Water Lot

Revenues	22,168	22,998	17,612	15,359	16,465	16,160	15,368	15,390					141,519
Operations	5,528	7,236	5,445	6,526	5,226	7,754	4,054	5,904					47,673
City Support/Admin Svcs	2,793	2,845	1,483	2,395	2,395	2,395	2,343	2,343					18,992
Debt Service	22	22	20	22	22	22	22	22					174
Capital Res. & Repl.	575	575	575	575	575	575	575	575					4,600
Expenses	8,918	10,679	7,523	9,518	8,217	10,745	6,994	8,844	0	0	0	0	71,439
Balance	13,249	12,320	10,088	5,841	8,247	5,415	8,374	6,546	0	0	0	0	70,080

Wall St. Lot

Revenues	3,767	3,736	3,729	4,405	4,598	5,058	4,991	5,085					35,369
Operations	4,247	4,254	2,866	3,748	3,309	7,361	5,993	4,785					36,562
City Support/Admin Svcs	1,844	1,857	984	1,557	1,557	1,557	1,557	1,557					12,473
Debt Service	0	0	0	0	0	0	0	0					0
Capital Res. & Repl.	384	384	384	384	384	384	384	384					3,072
Expenses	6,476	6,495	4,233	5,689	5,250	9,303	7,934	6,726	0	0	0	0	52,107
Balance	(2,708)	(2,759)	(504)	(1,284)	(653)	(4,244)	(2,943)	(1,642)	0	0	0	0	(16,737)

Main St. Lot

Revenues	5,639	4,279	5,233	8969	14,718	7,639	6,840	7,136					60,453
Operations	5,314	7,587	4,608	4987	3,819	5,235	5,348	4,066					40,963
City Support/Admin Svcs	1,874	1,867	919	1575	1,575	1,575	1,522	1,575					12,481
Debt Service	0	0	0	0	0	0	0	0					0
Capital Res. & Repl.	375	375	375	375	375	375	375	375					3,000

Summary Trend Report (by Location)
Norwalk Parking Authority
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	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total
Expenses	7,563	9,829	5,901	6,936	5,769	7,185	7,245	6,016	0	0	0	0	56,444
Balance	(1,924)	(5,550)	(669)	2,032	8,950	455	(405)	1,121	0	0	0	0	4,009
<u>Belden Ave Library</u>													
Revenues	136	98	122	138	80	85	114	80					852
Operations	3,097	2,822	1,851	1,763	1,677	3,348	3,108	2,933					20,598
City Support/Admin Svcs	448	538	239	378	378	378	378	378					3,115
Debt Service	0	0	0	0	0	0	0	0					0
Capital Res. & Repl.	175	175	175	175	175	175	175	175					1,400
Expenses	3,720	3,535	2,264	2,316	2,230	3,901	3,661	3,486	0	0	0	0	25,113
Balance	(3,584)	(3,436)	(2,143)	(2,179)	(2,150)	(3,816)	(3,547)	(3,406)	0	0	0	0	(24,260)
<u>ENRR Lots</u>													
Revenues	17,489	16,392	16,608	18,301	18,192	17,891	16,883	17,080					138,835
Operations	3,666	5,018	3,570	4018	3,662	14,797	12,886	9,891					57,506
City Support/Admin Svcs	1,933	1,946	1,031	1632	1,632	1,632	1,632	1,632					13,072
Debt Service	397	397	354	397	397	397	397	397					3,130
Capital Res. & Repl.	328	328	328	328	328	328	328	328					2,624
Expenses	6,323	7,689	5,283	6375	6,019	17,154	15,243	12,248	0	0	0	0	76,333
Balance	11,166	8,704	11,325	11,926	12,173	738	1,640	4,832	0	0	0	0	62,503
<u>Liberty Square Lot</u>													
Revenues	3,533	3,465	3,550	3219	3,595	3,993	3,691	3,587					28,632
Operations	1,892	3,097	2,656	2447	2,072	3,861	5,620	3,052					24,697
City Support/Admin Svcs	839	1,009	448	709	709	709	709	709					5,840
Debt Service	0	0	0		0	0	0	0					0
Capital Res. & Repl.	93	93	93	93	93	93	93	93					744
Expenses	2,825	4,198	3,196	3249	2,874	4,663	6,422	3,853	0	0	0	0	31,281
Balance	708	(734)	354	(30)	721	(670)	(2,731)	(266)	0	0	0	0	(2,649)
Revenues	657,887	687,927	622,167	635,960	578,321	579,385	585,075	563,977	0	0	0	0	4,910,700
Operations	353,312	394,407	323,338	391,390	298,135	448,751	443,632	312,312	0	0	0	0	2,965,277
City Support/Admin Svcs	72,735	76,292	79,195	74,281	99,807	84,177	89,247	58,455	0	0	0	0	634,189
Debt Service	76,833	76,833	68,459	76,833	76,833	76,833	76,833	76,833	0	0	0	0	606,288
Capital Res. & Repl.	11,250	11,250	11,250	11,250	11,250	11,250	11,250	11,250	0	0	0	0	90,000
Expenses	514,130	558,781	482,241	553,754	486,025	621,010	620,962	458,850	0	0	0	0	4,295,753
Fund Balance	143,757	129,146	139,926	82,206	92,296	(41,625)	(35,887)	105,127	0	0	0	0	614,946

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2020/2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
<u>Meters/Violations</u>															
Revenues	131,722	93,092	89,294	78,773	48,627	45,729	60,969	53,403					601,607		
Operations	43,821	56,974	39,631	35,392	37,793	55,232	60,622	59,881					389,347	65%	73%
City Support/Admin Svcs	44,321	17,431	17,431	17,431	17,431	(9,876)	17,431	17,431					139,034	23%	26%
Debt Service	214	214	214	214	214	214	214	214					1,712	0%	0%
Capital Res. & Repl.	0	0					0	0					0	0%	0%
Expenses	88,357	74,620	57,276	53,038	55,438	45,570	78,268	77,526	0	0	0	0	530,092		
Balance	43,365	18,472	32,018	25,735	(6,811)	159	(17,299)	(24,123)	0	0	0	0	71,514	12%	
														100%	100%
<u>SNRR Garage/Lot</u>															
Revenues	70,736	69,826	66,688	64,961	61,062	58,618	55,222	56,414					503,527		
Operations	108,761	82,255	78,356	98,646	95,396	78,973	101,572	113,847					757,805	150%	83%
City Support/Admin Svcs	18,498	18,498	18,498	18,498	18,498	(16,337)	9,168	9,168					94,491	19%	10%
Debt Service	7,527	7,527	7,527	7,527	7,527	7,527	7,527	7,527					60,217	12%	7%
Capital Res. & Repl.	0	0	0	0	0	0	0	0					0	0%	0%
Expenses	134,787	108,280	104,382	124,671	121,421	70,163	118,267	130,542	0	0	0	0	912,514		
Balance	(64,051)	(38,454)	(37,693)	(59,710)	(60,359.43)	(11,546)	(63,045)	(74,128)	0	0	0	0	(408,987)	-81%	
														100%	100%
<u>Maritime Garage</u>															
Revenues	52,170	60,966	51,345	44,223	40,623	42,784	56,395	58,009					406,514		
Operations	64,483	57,946	51,132	75,363	71,882	66,818	73,792	78,877					540,292	133%	55%
City Support/Admin Svcs	19,068	19,068	19,068	19,068	19,068	(49,626)	4,532	4,532					54,777	13%	6%
Debt Service	47,754	47,754	47,754	47,754	47,754	47,754	47,754	47,754					382,033	94%	39%
Capital Res. & Repl.	0	0	0	0	0	0	0	0					0	0%	0%
Expenses	131,305	124,768	117,954	142,185	138,704	64,947	126,078	131,163	0	0	0	0	977,103		
Balance	(79,135)	(63,802)	(66,609)	(97,962)	(98,082)	(22,162)	(69,683)	(73,154)	0	0	0	0	(570,589)	-140%	
														100%	100%
<u>Haviland Deck</u>															
Revenues	47,130	51,069	41,252	54,938	34,963	47,496	43,809	40,412					361,068		
Operations	5,322	6,761	6,087	9,742	6,572	11,622	5,441	19,810					71,356	20%	33%
City Support/Admin Svcs	6,377	6,377	6,377	6,377	6,377	1,946	5,367	5,367					44,566	12%	21%
Debt Service	12,566	12,566	12,566	12,566	12,566	12,566	12,566	12,566					100,531	28%	46%
Capital Res. & Repl.	0	0	0	0	0	0	0	0					0	0%	0%
Expenses	24,265	25,704	25,030	28,685	25,516	26,134	23,375	37,744	0	0	0	0	216,453		
Balance	22,864	25,365	16,222	26,252	9,447	21,362	20,434	2,669	0	0	0	0	144,615	40%	
														100%	100%
<u>Yankee Doodle Gar.</u>															
Revenues	4,522	37,637	3,488	6,550	7,333	11,036	12,392	11,450					94,409		
Operations	18,566	18,484	15,249	13,726	15,430	20,159	23,808	33,778					159,201	169%	86%
City Support/Admin Svcs	3,581	3,581	3,581	3,581	3,581	3,581	2,188	2,188					25,859	27%	14%
Debt Service	0	0	0	0	0	0	0	0					0	0%	0%
Capital Res. & Repl.	0	0	0	0	0	0	0	0					0	0%	0%
Expenses	22,147	22,065	18,829	17,307	19,011	23,739	25,996	35,966	0	0	0	0	185,060		
Balance	(17,624)	15,573	(15,342)	(10,756)	(11,678)	(12,703)	(13,604)	(24,516)	0	0	0	0	(90,651)	-96%	
														100%	100%
<u>Webster Lot</u>															
Revenues	29,234	31,401	41,167	21,230	24,555	26,428	24,902	24,762					223,678		
Operations	5,669	7,174	7,183	11,257	6,655	22,049	5,665	32,289					97,940	44%	58%

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2020/2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
City Support/Admin Svcs	7,624	7,624	7,624	7,624	7,624	1,906	6,455	6,455					52,934	24%	32%
Debt Service	2,087	2,087	2,087	2,087	2,087	2,087	2,087	2,087					16,695	7%	10%
Capital Res. & Repl.	0	0	0	0	0	0	0	0					0	0%	0%
Expenses	15,379	16,884	16,893	20,967	16,365	26,042	14,207	40,831	0	0	0	0	167,569		
Balance	13,855	14,517	24,274	263	8,190	386	10,695	(16,069)	0	0	0	0	56,110	25%	
														100%	100%
<u>North Water Lot</u>															
Revenues	13,566	14,678	13,055	12,389	8,035	8,459	9,758	8,744					88,684		
Operations	5,258	5,100	4,752	7,410	4,230	5,378	5,391	11,868					49,386	56%	71%
City Support/Admin Svcs	2,504	2,504	2,504	2,504	2,504	2,272	2,451	2,451					19,695	22%	29%
Debt Service	0	0	0	0	0	0	0	0					0	0%	0%
Capital Res. & Repl.	0	0	0	0	0	0	0	0					0	0%	0%
Expenses	7,762	7,604	7,256	9,914	6,734	7,650	7,842	14,319	0	0	0	0	69,081		
Balance	5,804	7,074	5,800	2,475	1,301	809	1,916	(5,575)	0	0	0	0	19,603	22%	
														100%	100%
<u>Wall St. Lot</u>															
Revenues	3,415	3,376	3,503	3,939	3,289	3,892	3,786	3,520					28,720		
Operations	819	1,227	1,145	2,157	1,664	4,079	1,286	11,170					23,548	82%	64%
City Support/Admin Svcs	1,629	1,629	1,629	1,629	1,629	1,629	1,629	1,629					13,033	45%	36%
Debt Service	0	0	0	0	0	0	0	0					0	0%	0%
Capital Res. & Repl.	0	0	0	0	0	0	0	0					0	0%	0%
Expenses	2,448	2,857	2,775	3,786	3,293	5,708	2,916	12,800	0	0	0	0	36,581		
Balance	968	519	729	153	(4)	(1,816)	870	(9,280)	0	0	0	0	(7,861)	-27%	
														100%	100%
<u>Main St. Lot</u>															
Revenues	3,107	3,883	4,519	4,569	4,474	4,123	4,075	4,517					33,268		
Operations	1,001	1,393	1,478	2,348	1,772	3,894	1,543	10,214					23,645	71%	65%
City Support/Admin Svcs	1,646	1,646	1,646	1,646	1,646	1,391	1,592	1,592					12,808	38%	35%
Debt Service	0	0	0	0	0	0	0	0					0	0%	0%
Capital Res. & Repl.	0	0	0	0	0	0	0	0					0	0%	0%
Expenses	2,648	3,040	3,125	3,995	3,419	5,286	3,136	11,806	0	0	0	0	36,453		
Balance	460	844	1,395	574	1,056	(1,163)	939	(7,289)	0	0	0	0	(3,185)	-10%	
														100%	100%
<u>Belden Ave Library</u>															
Revenues	0	0	0	0	0	0	0	0					0		
Operations	1,638	1,691	1,680	1,751	1,276	3,609	2,829	9,000					23,474	#DIV/0!	88%
City Support/Admin Svcs	395	395	395	395	395	395	395	395					3,164	#DIV/0!	12%
Debt Service	0	0	0	0	0	0	0	0					0	#DIV/0!	0%
Capital Res. & Repl.	0	0	0	0	0	0	0	0					0	#DIV/0!	0%
Expenses	2,033	2,086	2,076	2,146	1,672	4,005	3,225	9,396	0	0	0	0	26,638		
Balance	(2,033)	(2,086)	(2,076)	(2,146)	(1,672)	(4,005)	(3,225)	(9,396)	0	0	0	0	(26,638)	#DIV/0!	
														#DIV/0!	100%
<u>ENRR Lots</u>															
Revenues	11,164	10,584	9,887	9,548	9,192	9,103	8,081	7,242					74,801		
Operations	4,204	3,227	3,373	5,139	2,562	12,387	2,850	24,933					58,675	78%	81%
City Support/Admin Svcs	1,708	1,708	1,708	1,708	1,708	1,708	1,708	1,708					13,660	18%	19%
Debt Service	0	0	0	0	0	0	0	0					0	0%	0%
Capital Res. & Repl.	0	0	0	0	0	0	0	0					0	0%	0%

Summary Trend Report (by Location)
Norwalk Parking Authority
FY 2020/2021

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	Total	% of Rev.	% of Exp.
Expenses	5,911	4,934	5,081	6,847	4,270	14,094	4,557	26,641	0	0	0	0	72,335		
Balance	5,253	5,649	4,806	2,701	4,922	(4,991)	3,524	(19,399)	0	0	0	0	2,466	3%	
														100%	100%
<u>Liberty Square Lot</u>															
Revenues	2,601	2,895	2,892	3,034	2,590	2,928	2,281	3,059					22,280		
Operations	1,489	1,155	1,525	1,481	1,616	3,381	1,247	9,398					21,292	96%	78%
City Support/Admin Svcs	741	741	741	741	741	741	741	741					5,932	27%	22%
Debt Service	0	0	0		0	0	0	0					0	0%	0%
Capital Res. & Repl.	0	0	0		0	0	0	0					0	0%	0%
Expenses	2,230	1,896	2,267	2,222	2,358	4,123	1,988	10,140	0	0	0	0	27,224		
Balance	371	999	625	812	232	(1,195)	293	(7,081)	0	0	0	0	(4,943)	-22%	
														100%	100%

<u>TOTAL (All Loc.)</u>															
Revenues	369,367	379,406	327,091	304,153	244,743	260,596	281,670	271,531	0	0	0	0	2,438,556		
Operations	261,030	243,386	211,591	264,412	246,850	287,581	286,048	415,065	0	0	0	0	2,215,962	91%	68%
City Support/Admin Svcs	108,093	81,203	81,203	81,203	81,203	(60,269)	53,658	53,658	0	0	0	0	479,952	20%	15%
Debt Service	70,149	70,149	70,149	70,149	70,149	70,149	70,149	70,149	0	0	0	0	561,188	23%	17%
Capital Res. & Repl.	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0%
Expenses	439,272	394,738	362,943	415,763	398,201	297,461	409,854	538,871	0	0	0	0	3,257,102		
Fund Balance	(69,904)	(15,332)	(35,852)	(111,610)	(153,458)	(36,865)	(128,183)	(267,340)	0	0	0	0	(818,546)	-34%	

February 2021

Transient Activity Report

Transient Activity February 2021 Vs February 2020

The below analysis compares transient activity of February 2021 with February 2020. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano.

SNRR Parking Garage:

Transient activity for the month was down when compared to same time last year. Three years trend also showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March.

<u>Feb-19</u>
Average Per day
139
Average Per Weekday
169
Average per Weekend
65

<u>Feb-20</u>
Average Per day
134
Average Per Weekday
163
Average per Weekend
69

<u>Feb-21</u>
Average Per day
13
Average Per Weekday
14
Average per Weekend
9

SNRR Parking Lot:

Transient activity for the month was down when compared to same time last year. Three years trend also showed a decrease when compared to 2019. This decrease is due to COVID-19. The decrease started mid-March.

<u>Feb-19</u>
Average Per day
110
Average Per Weekday
138
Average per Weekend
39

<u>Feb-20</u>
Average Per day
111
Average Per Weekday
145
Average per Weekend
35

<u>Feb-21</u>
Average Per day
10
Average Per Weekday
12
Average per Weekend
3

Maritime Garage:

Maritime Garage showed a major decline in activity due to COVID-19. Three years trend also showed decreased activity compared to 2019. The decline is due to COVID-19 pandemic.

<u>Feb-19</u>
Average Per day
560
Average Per Weekday
391
Average per Weekend
982

<u>Feb-20</u>
Average Per day
499
Average Per Weekday
336
Average per Weekend
859

<u>Feb-21</u>
Average Per day
335
Average Per Weekday
218
Average per Weekend
627

Transient Activity February 2021 Vs February 2020

Webster Lot:

Webster lot activity for the month showed a major decline when compared to same time last year. The decrease is related to COVID-19. Three years trend also showed a decrease when compared to 2019. Average duration of stay for both weekends and weekdays were 2.5hours.

<u>Feb-19</u>
Average Per day
459
Average Per Weekday
380
Average per Weekend
657

<u>Feb-20</u>
Average Per day
419
Average Per Weekday
325
Average per Weekend
628

<u>Feb-21</u>
Average Per day
105
Average Per Weekday
84
Average per Weekend
160

Haviland Lot

Haviland Lot showed decreased activity for the month when compared to same time last year. This is due to COVID-19 pandemic. Three years trend also showed decreased activity when compared to 2019. Average duration of stay was 2.5hours for both weekdays and weekends.

<u>Feb-19</u>
Average Per day
209
Average Per Weekday
185
Average per Weekend
269

<u>Feb-20</u>
Average Per day
235
Average Per Weekday
196
Average per Weekend
322

<u>Feb-21</u>
Average Per day
153
Average Per Weekday
121
Average per Weekend
231

We have seen a total of 790 less Parkmobile transactions for the month compared to last year.

Parkmobile Transactions			
	<u>2019/20</u>	<u>2020/21</u>	Variance
July	2117	2061	-56
August	2400	2304	-96
September	2109	2118	9
October	2191	2115	-76
November	2392	1396	-996
December	2330	1548	-782
January	2395	1811	-584
February	2578	1788	-790
Total	18512	15141	-3371

Transient Activity February 2021 Vs February 2020

North Water Parking Lot

We have seen decreased activity for the month when compared to same time frame last year. The decrease is due to COVID-19 pandemic. Three years trend also showed decreased activity compared to 2019. Average duration of stay was 2 hours during weekdays as well as weekends

<u>Feb-19</u>
Average Per day
189
Average Per Weekday
160
Average per Weekend
261

<u>Feb-20</u>
Average Per day
185
Average Per Weekday
156
Average per Weekend
250

<u>Feb-21</u>
Average Per day
110
Average Per Weekday
86
Average per Weekend
172

We have seen a total of 455 less Parkmobile transactions for the month compared to same time last year.

Parkmobile Transactions			
	<u>2019/20</u>	<u>2020/21</u>	Variance
July	1362	1380	18
August	1285	1473	188
September	1155	1316	161
October	1347	1291	-56
November	1517	977	-540
December	1258	1026	-232
January	1390	1102	-288
February	1431	976	-455
Total	10745	9541	-1204

Yankee Doodle Garage

Activity at the Yankee Doodle garage has decreased for the month when compared to same time frame last year. The decrease is due to COVID-19 pandemic. Three years trend also showed decreased activity for the month when compared to 2019. Average duration of stay for both weekdays and weekends were about 5 hours.

<u>Feb-19</u>
Average Per day
64
Average Per Weekday
54
Average per Weekend
88

<u>Feb-20</u>
Average Per day
65
Average Per Weekday
45
Average per Weekend
110

<u>Feb-21</u>
Average Per day
30
Average Per Weekday
29
Average per Weekend
31

Main Street Lot

Main Street Lot has shown decreased activity when compared to same time last year. The decrease is due to COVID-19 pandemic. Three years trend also showed decreased activity when compared to 2019. The average duration of stay for the parking lot was 2.5 hours both on weekdays and weekends.

<u>Feb-19</u>
Average Per day
106
Average Per Weekday
90
Average per Weekend
147

<u>Feb-20</u>
Average Per day
188
Average Per Weekday
166
Average per Weekend
235

<u>Feb-21</u>
Average Per day
76
Average Per Weekday
71
Average per Weekend
88

Wall Street Lot

Activity for the month at the Wall Street Lot showed a decrease. Three years trend showed increased activity when compared to 2019. Average duration of stay at the parking lot was 2.5hours for weekdays as well as weekends.

<u>Feb-19</u>
Average Per day
44
Average Per Weekday
43
Average per Weekend
47

<u>Feb-20</u>
Average Per day
96
Average Per Weekday
96
Average per Weekend
96

<u>Feb-21</u>
Average Per day
67
Average Per Weekday
68
Average per Weekend
65

Liberty Square Lot

Activity at the Liberty Square Lot showed a decrease for the month compared to same time last year. This is due to COVID-19 pandemic. Average duration of stay at the parking lot was 2 hours.

<u>Feb-20</u>
Average Per day
111
Average Per Weekday
99
Average per Weekend
138

<u>Feb-21</u>
Average Per day
69
Average Per Weekday
57
Average per Weekend
99

Transient Activity February 2021 Vs February 2020**On-Street Parking**

- On-street parking activity for February 2021 showed a major decrease when compared to same time last year. The decrease is due to COVID-19 pandemic coupled with the closure of Washington Street parking spaces for outdoor dining.

Sub Area	<u>Feb-21</u>	<u>Feb-20</u>	<u>Variance</u>
Ann St.	382	454	(72)
Berkeley St.	29	56	(27)
Haviland St.	1520	3085	(1565)
Madison St.	90	345	(255)
Maple St.	164	287	(123)
Marshall St.	204	435	(231)
Merwin St	106	767	(661)
Monroe St.	28	361	(333)
N. Main St.	3949	7746	(3797)
N. Water St.	1786	2569	(783)
Orchard St	1145	2477	(1332)
Quincy St.	0	2	(2)
S. Main St.	3874	6945	(3071)
W. Washington St.	940	2433	(1493)
Washington St.	0	6086	(6086)
West Ave	1376	2885	(1509)
Uptown Streets	5259	10284	(5025)
Grand Total	20852	47217	(26365)

July – February

Transient Activity Report

Year-to-date Transient Activity Report

The below analysis compares 8 months (July – February) aggregate transient activity for the 2020/21 and 2019/20 fiscal years. The report is generated using payment activity data gathered from Text to Park, Parkmobile, Cale, IPS and Amano.

SNRR Parking Garage:

Eight months aggregate data showed decreased transient activity in 2020/21 when compared to 2019/20 at the SNRR Garage. The decrease is related to COVID-19 which started mid-March. The location was in an upward trend before COVID-19 pandemic. Over eight-month period, there were 31,805 less transactions for the current year compared to same time frame last year.

July - February Aggregate 2019/20
Average Per day
141
Average Per Weekday
165
Average per Weekend
78

July - February Aggregate 2020/21
Average Per day
10
Average Per Weekday
11
Average per Weekend
7

SNRR Parking Lot:

The SNRR Parking Lot activity has decreased for the period compared to same time last year. This is due to COVID-19 pandemic. Over eight-month period, we have seen a total of 25,805 less transactions in 2020/21 when compared to 2019/20.

July - February Aggregate 2019/20
Average Per day
116
Average Per Weekday
144
Average per Weekend
43

July - February Aggregate 2020/21
Average Per day
10
Average Per Weekday
12
Average per Weekend
4

Maritime Parking Garage:

Maritime Parking Garage has seen decreased activity due to COVID-19 pandemic. Over eight-month period, the Maritime Parking garage has seen 58,008 less transactions when compared to same time frame last year.

July - February Aggregate 2019/20
Average Per day
485
Average Per Weekday
409
Average per Weekend
678

July - February Aggregate 2020/21
Average Per day
248
Average Per Weekday
192
Average per Weekend
388

Year-to-date Transient Activity Report

Webster Parking Lot:

When comparing eight months aggregate data for 2020/21 with 2019/20, the Webster parking lot has seen decreased activity in 2020/21. This is due to COVID19 pandemic coupled with full closure of the bowtie cinema. Over eight-month period, there were 96,512 less transactions in 2020/21 when compared to 2019/20.

July - February Aggregate 2019/20
Average Per day
515
Average Per Weekday
439
Average per Weekend
707

July - February Aggregate 2020/21
Average Per day
120
Average Per Weekday
103
Average per Weekend
160

Haviland Lot

Eight months aggregate data showed that Haviland Lot has seen decreased activity in 2020/21. This is due to COVID-19 pandemic. There were 16,136 less transactions this year when compared to same time last year.

July - February Aggregate 2019/20
Average Per day
222
Average Per Weekday
194
Average per Weekend
294

July - February Aggregate 2020/21
Average Per day
156
Average Per Weekday
137
Average per Weekend
204

There were 3,371 less pay by phone transaction in 2020/21 when compared to 2019/20.

Parkmobile Transactions			
	<u>2019/20</u>	<u>2020/21</u>	Variance
July	2117	2061	-56
August	2400	2304	-96
Sept	2109	2118	9
Oct	2191	2115	-76
Nov	2392	1396	-996
Dec	2330	1548	-782
Jan	2395	1811	-584
Feb	2578	1788	-790
Total	18512	15141	-3371

Year-to-date Transient Activity Report

North Water Lot

North Water Parking Lot activity in 2020/21 has shown a decrease when compared to 2019/20. This is due to COVID-19 pandemic. Over eight-month period, the parking lot has seen 13,589 less transactions in 2020/21 when compared to same period in 2019/20.

July - February Aggregate 2019/20
Average Per day
185
Average Per Weekday
165
Average per Weekend
235

July - February Aggregate 2020/21
Average Per day
130
Average Per Weekday
107
Average per Weekend
185

There were 1,204 less pay by phone transaction in 2020/21 when compared to 2019/20.

Parkmobile Transactions			
	2019/20	2020/21	Variance
July	1362	1380	18
August	1285	1473	188
Sept	1155	1316	161
Oct	1347	1291	-56
Nov	1517	977	-540
Dec	1258	1026	-232
January	1390	1102	-288
February	1431	976	-455
Total	10745	9541	-1204

Yankee Doodle Garage

Eight months aggregate data at the Yankee Doodle Garage showed decreased transient activity in 2020/21 when compared to same time frame in 2019/20. The decrease is due to COVID-19 pandemic. The parking garage has seen 6,678 less transactions in 2020/21 when compared to same time frame in 2019/20.

July - February Aggregate 2019/20
Average Per day
53
Average Per Weekday
43
Average per Weekend
78

July - February Aggregate 2020/21
Average Per day
26
Average Per Weekday
25
Average per Weekend
26

Main Street Lot

Eight months aggregate data showed decreased activity for 2020/21 when compared to same time frame in 2019/20. The decline is due to COVID-19. Over eight-month period, the parking lot has seen 13,851 less transactions in 2020/21 when compared to same time in 2019/20.

July - February Aggregate 2019/20
Average Per day
128
Average Per Weekday
114
Average per Weekend
162

July - February Aggregate 2020/21
Average Per day
71
Average Per Weekday
69
Average per Weekend
76

Wall Street Lot

Eight months aggregate data for the Wall Street Lot showed consistent activity in 2020/21 when compared with 2019/20. Over eight-month period, the parking lot has seen 184 more transactions in 2020/21 when compared to same time in 2019/20.

July - February Aggregate 2019/20
Average Per day
64
Average Per Weekday
65
Average per Weekend
62

July - February Aggregate 2020/21
Average Per day
65
Average Per Weekday
69
Average per Weekend
57

Liberty Square Lot

Eight months aggregate data showed decreased activity for the current year due to COVID-19 pandemic. There was a total of 9,155 less transactions in 2020/21 when compared to 2019/20.

July - February Aggregate 2019/20
Average Per day
111
Average Per Weekday
97
Average per Weekend
147

July - February Aggregate 2020/21
Average Per day
74
Average Per Weekday
64
Average per Weekend
99

On-Street Parking

Eight months aggregate data for On-Street operation showed decreased activity in 2020/21 when compared to same time frame in 2019/20. This is due to COVID-19 pandemic coupled with the loss of parking spaces on Washington street for outdoor dining. There was a total of 122,861 less transaction this year when compared to same time last year.

Year-to-date aggregate (July - February) with current Hours of operations			
Sub Area	Aggregate 2020/21	Aggregate 2019/20	Variance
Ann St.	2884	4650	(1766)
Berkeley St.	203	307	(104)
Haviland St.	18695	26566	(7871)
Madison St.	1425	2115	(690)
Maple St.	1365	2037	(672)
Marshall St.	2406	3715	(1309)
Merwin St	2209	4560	(2351)
Monroe St.	467	2758	(2291)
N. Main St.	43888	66811	(22923)
N. Water St.	17128	24504	(7376)
Orchard St	12143	16395	(4252)
Quincy St.	6	7	(1)
S. Main St.	37934	55171	(17237)
W. Washington St.	13784	18830	(5046)
Washington St.	85	51303	(51218)
West Ave	16257	18725	(2468)
Uptown St.	42782	38068	4714
Grand Total	213661	336522	(122861)

Year-to-date Transient Activity Report

Eight Months Activity High Light:

Train station facilities (SNRR garage and Lot): – showed 57,610 less transactions. The decrease is due to COVID-19 pandemic.

Maritime Garage: showed 58,008 less transactions. This decrease is due to COVID-19 pandemic coupled with the loss of mall construction parkers.

Webster Lot: showed 96,512 less transactions. The decreased activity is due to decreased attendance at the movie theatre, loss of construction parkers and COVID19 pandemic.

Haviland Lot: showed 16,136 less transactions. The decrease is due to COVID-19 pandemic.

North Water Lot: showed 13,589 less transactions due to COVID-19 pandemic.

Yankee Doodle Garage: showed 6,678 less transactions due to COVID-19 pandemic.

Main Street Parking Lot: showed 13,851 less transactions. The decrease is mainly due to COVID-19 pandemic.

Wall Street Parking Lot: showed 184 more transactions. Consistent activity level on year to date.

Liberty Square Lot: showed 9,155 less transactions. The decrease is due to COVID-19 pandemic.

On-Street Parking: showed 122,861 less transactions. This is due to COVID-19 pandemic coupled with loss of parking spaces on Washington street for outdoor dining.

Overall, SONO core business area excluding On-Street parking has seen 251,010 less transactions; when including On-Street parking, the area has seen 373,871 less transactions. When all Norwalk facilities (including SONO and Wall area) are reviewed as one, there were 394,216 less transactions this year compared to last year. Activity was on an upward trend prior to COVID-19.

February 2021 Courtesy Ticket Issuance Report

Summary of courtesy tickets for Feb 2021		
	Feb-21	YTD
Number of courtesy card program dates	26	230
Total number of courtesy tickets given	1551	17,412
\$ Value of Additional Meter Time	\$775.50	\$8,706.00
# Violations after Courtesy Time Expired	576	2,716
\$ value of courtesy tickets	\$24,375	\$367,400

February 2021 Courtesy Ticket Program

Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Tuesday, February 02, 2021	20	10	9	\$275.00
Wednesday, February 03, 2021	49	24.5	12	\$925.00
Thursday, February 04, 2021	69	34.5	30	\$975.00
Friday, February 05, 2021	67	33.5	32	\$875.00
Saturday, February 06, 2021	65	32.5	24	\$1,025.00
Monday, February 08, 2021	44	22	18	\$650.00
Tuesday, February 09, 2021	77	38.5	37	\$1,000.00
Wednesday, February 10, 2021	90	45	30	\$1,500.00
Thursday, February 11, 2021	85	42.5	47	\$950.00
Friday, February 12, 2021	89	44.5	51	\$950.00
Saturday, February 13, 2021	47	23.5	8	\$975.00
Sunday, February 14, 2021	37	18.5	0	\$925.00
Monday, February 15, 2021	31	15.5	6	\$625.00
Tuesday, February 16, 2021	80	40	28	\$1,300.00
Wednesday, February 17, 2021	77	38.5	30	\$1,175.00
Thursday, February 18, 2021	8	4	0	\$200.00
Friday, February 19, 2021	17	8.5	4	\$325.00
Saturday, February 20, 2021	55	27.5	20	\$875.00
Sunday, February 21, 2021	33	16.5	0	\$825.00
Monday, February 22, 2021	49	24.5	19	\$750.00
Tuesday, February 23, 2021	78	39	33	\$1,125.00
Wednesday, February 24, 2021	95	47.5	23	\$1,800.00
Thursday, February 25, 2021	113	56.5	30	\$2,075.00
Friday, February 26, 2021	89	44.5	53	\$900.00
Saturday, February 27, 2021	48	24	25	\$575.00
Sunday, February 28, 2021	39	19.5	7	\$800.00
Total	1551	\$775.50	576	\$24,375.00

July – February
Courtesy Ticket Issuance
Report

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Wednesday, July 01, 2020	54	27	11	\$1,075.00
Thursday, July 02, 2020	47	23.5	9	\$950.00
Monday, July 06, 2020	73	36.5	4	\$1,725.00
Tuesday, July 07, 2020	55	27.5	14	\$1,025.00
Wednesday, July 08, 2020	64	32	16	\$1,200.00
Thursday, July 09, 2020	45	22.5	14	\$775.00
Friday, July 10, 2020	50	25	15	\$875.00
Saturday, July 11, 2020	37	18.5	9	\$700.00
Monday, July 13, 2020	64	32	5	\$1,475.00
Tuesday, July 14, 2020	53	26.5	2	\$1,275.00
Wednesday, July 15, 2020	69	34.5	14	\$1,375.00
Thursday, July 16, 2020	70	35	9	\$1,525.00
Friday, July 17, 2020	75	37.5	15	\$1,500.00
Saturday, July 18, 2020	65	32.5	10	\$1,375.00
Monday, July 20, 2020	68	34	1	\$1,675.00
Tuesday, July 21, 2020	55	27.5	9	\$1,150.00
Wednesday, July 22, 2020	40	20	4	\$900.00
Thursday, July 23, 2020	53	26.5	6	\$1,175.00
Friday, July 24, 2020	68	34	11	\$1,425.00
Saturday, July 25, 2020	52	26	11	\$1,025.00
Sunday, July 26, 2020	4	2	0	\$100.00
Monday, July 27, 2020	76	38	7	\$1,725.00
Tuesday, July 28, 2020	44	22	6	\$950.00
Wednesday, July 29, 2020	68	34	10	\$1,450.00
Thursday, July 30, 2020	52	26	8	\$1,100.00
Friday, July 31, 2020	72	36	11	\$1,525.00
July Total	1473	\$ 736.50	231	\$ 31,050.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Saturday, August 01, 2020	32	16	10	\$550.00
Sunday, August 02, 2020	13	6.5	1	\$300.00
Monday, August 03, 2020	43	21.5	2	\$1,025.00
Tuesday, August 04, 2020	13	6.5	13	\$0.00
Wednesday, August 05, 2020	31	15.5	8	\$575.00
Thursday, August 06, 2020	61	30.5	8	\$1,325.00
Friday, August 07, 2020	56	28	10	\$1,150.00
Saturday, August 08, 2020	82	41	11	\$1,775.00
Sunday, August 09, 2020	12	6	2	\$250.00
Monday, August 10, 2020	62	31	2	\$1,500.00
Tuesday, August 11, 2020	44	22	14	\$750.00
Wednesday, August 12, 2020	57	28.5	11	\$1,150.00
Thursday, August 13, 2020	46	23	11	\$875.00
Friday, August 14, 2020	63	31.5	11	\$1,300.00
Saturday, August 15, 2020	40	20	11	\$725.00
Sunday, August 16, 2020	22	11	0	\$550.00
Monday, August 17, 2020	26	13	0	\$650.00
Tuesday, August 18, 2020	54	27	7	\$1,175.00
Wednesday, August 19, 2020	48	24	9	\$975.00
Thursday, August 20, 2020	65	32.5	11	\$1,350.00
Friday, August 21, 2020	61	30.5	10	\$1,275.00
Saturday, August 22, 2020	38	19	6	\$800.00
Sunday, August 23, 2020	3	1.5	0	\$75.00
Monday, August 24, 2020	57	28.5	9	\$1,200.00
Tuesday, August 25, 2020	54	27	13	\$1,025.00
Wednesday, August 26, 2020	56	28	12	\$1,100.00
Thursday, August 27, 2020	45	22.5	7	\$950.00
Friday, August 28, 2020	56	28	9	\$1,175.00
Saturday, August 29, 2020	75	37.5	17	\$1,450.00
Sunday, August 30, 2020	5	2.5	0	\$125.00
Saturday, August 31, 2019	59	29.5	18	\$1,025.00
August Total	1379	\$ 689.50	253	\$ 28,150.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Tuesday, September 01, 2020	43	21.5	8	\$875.00
Wednesday, September 02, 2020	39	19.5	10	\$725.00
Thursday, September 03, 2020	65	32.5	17	\$1,200.00
Friday, September 04, 2020	68	34	11	\$1,425.00
Saturday, September 05, 2020	31	15.5	8	\$575.00
Tuesday, September 08, 2020	64	32	7	\$1,425.00
Wednesday, September 09, 2020	46	23	10	\$900.00
Thursday, September 10, 2020	92	46	16	\$1,900.00
Friday, September 11, 2020	85	42.5	12	\$1,825.00
Saturday, September 12, 2020	23	11.5	2	\$525.00
Sunday, September 13, 2020	11	5.5	2	\$225.00
Monday, September 14, 2020	63	31.5	6	\$1,425.00
Tuesday, September 15, 2020	91	45.5	15	\$1,900.00
Wednesday, September 16, 2020	107	53.5	17	\$2,250.00
Thursday, September 17, 2020	120	60	32	\$2,200.00
Friday, September 18, 2020	97	48.5	3	\$2,350.00
Saturday, September 19, 2020	59	29.5	0	\$1,475.00
Sunday, September 20, 2020	19	9.5	0	\$475.00
Monday, September 21, 2020	73	36.5	0	\$1,825.00
Tuesday, September 22, 2020	107	53.5	0	\$2,675.00
Wednesday, September 23, 2020	119	59.5	2	\$2,925.00
Thursday, September 24, 2020	179	89.5	7	\$4,300.00
Friday, September 25, 2020	172	86	8	\$4,100.00
Saturday, September 26, 2020	46	23	0	\$1,150.00
Sunday, September 27, 2020	13	6.5	0	\$325.00
Monday, September 28, 2020	71	35.5	0	\$1,775.00
Tuesday, September 29, 2020	111	55.5	0	\$2,775.00
Wednesday, September 30, 2020	107	53.5	6	\$2,525.00
September Total	2121	\$ 1,060.50	199	\$ 48,050.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Thursday, October 01, 2020	162	81	0	\$4,050.00
Friday, October 02, 2020	142	71	0	\$3,550.00
Saturday, October 03, 2020	89	44.5	0	\$2,225.00
Sunday, October 04, 2020	10	5	0	\$250.00
Monday, October 05, 2020	150	75	0	\$3,750.00
Tuesday, October 06, 2020	106	53	0	\$2,650.00
Wednesday, October 07, 2020	116	58	0	\$2,900.00
Thursday, October 08, 2020	117	58.5	0	\$2,925.00
Friday, October 09, 2020	115	57.5	0	\$2,875.00
Saturday, October 10, 2020	25	12.5	0	\$625.00
Monday, October 12, 2020	66	33	0	\$1,650.00
Tuesday, October 13, 2020	101	50.5	0	\$2,525.00
Wednesday, October 14, 2020	148	74	0	\$3,700.00
Thursday, October 15, 2020	155	77.5	0	\$3,875.00
Friday, October 16, 2020	61	30.5	0	\$1,525.00
Saturday, October 17, 2020	80	40	0	\$2,000.00
Sunday, October 18, 2020	34	17	0	\$850.00
Monday, October 19, 2020	114	57	0	\$2,850.00
Tuesday, October 20, 2020	116	58	0	\$2,900.00
Wednesday, October 21, 2020	161	80.5	0	\$4,025.00
Thursday, October 22, 2020	145	72.5	0	\$3,625.00
Friday, October 23, 2020	117	58.5	0	\$2,925.00
Saturday, October 24, 2020	42	21	0	\$1,050.00
Sunday, October 25, 2020	35	17.5	0	\$875.00
Monday, October 26, 2020	185	92.5	0	\$4,625.00
Tuesday, October 27, 2020	205	102.5	0	\$5,125.00
Wednesday, October 28, 2020	142	71	0	\$3,550.00
Thursday, October 29, 2020	52	26	0	\$1,300.00
Friday, October 30, 2020	142	71	0	\$3,550.00
Saturday, October 31, 2020	28	14	0	\$700.00
October Total	3161	\$ 1,580.50	0	\$79,025.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Sunday, November 01, 2020	9	4.5	0	\$225.00
Monday, November 02, 2020	143	71.5	0	\$3,575.00
Tuesday, November 03, 2020	183	91.5	0	\$4,575.00
Wednesday, November 04, 2020	147	73.5	0	\$3,675.00
Thursday, November 05, 2020	158	79	0	\$3,950.00
Friday, November 06, 2020	178	89	0	\$4,450.00
Saturday, November 07, 2020	64	32	0	\$1,600.00
Sunday, November 08, 2020	43	21.5	0	\$1,075.00
Monday, November 09, 2020	152	76	0	\$3,800.00
Tuesday, November 10, 2020	199	99.5	0	\$4,975.00
Wednesday, November 11, 2020	26	13	0	\$650.00
Thursday, November 12, 2020	135	67.5	0	\$3,375.00
Friday, November 13, 2020	200	100	0	\$5,000.00
Saturday, November 14, 2020	106	53	0	\$2,650.00
Sunday, November 15, 2020	45	22.5	0	\$1,125.00
Monday, November 16, 2020	177	88.5	0	\$4,425.00
Tuesday, November 17, 2020	165	82.5	0	\$4,125.00
Wednesday, November 18, 2020	119	59.5	0	\$2,975.00
Thursday, November 19, 2020	152	76	0	\$3,800.00
Friday, November 20, 2020	183	91.5	0	\$4,575.00
Saturday, November 21, 2020	83	41.5	0	\$2,075.00
Sunday, November 22, 2020	44	22	0	\$1,100.00
Monday, November 23, 2020	95	47.5	0	\$2,375.00
Tuesday, November 24, 2020	165	82.5	0	\$4,125.00
Wednesday, November 25, 2020	108	54	0	\$2,700.00
Friday, November 27, 2020	63	31.5	0	\$1,575.00
Saturday, November 28, 2020	97	48.5	0	\$2,425.00
Sunday, November 29, 2020	40	20	0	\$1,000.00
Monday, November 30, 2020	61	30.5	0	\$1,525.00
November Total	3340	\$ 1,670.00	0	\$83,500.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Tuesday, December 01, 2020	105	52.5	4	\$2,525.00
Wednesday, December 02, 2020	84	42	0	\$2,100.00
Thursday, December 03, 2020	118	59	2	\$2,900.00
Friday, December 04, 2020	64	32	2	\$1,550.00
Saturday, December 05, 2020	57	28.5	0	\$1,425.00
Sunday, December 06, 2020	85	42.5	0	\$2,125.00
Monday, December 07, 2020	87	43.5	39	\$1,200.00
Tuesday, December 08, 2020	110	55	65	\$1,125.00
Wednesday, December 09, 2020	119	59.5	56	\$1,575.00
Thursday, December 10, 2020	99	49.5	41	\$1,450.00
Friday, December 11, 2020	97	48.5	41	\$1,400.00
Saturday, December 12, 2020	95	47.5	7	\$2,200.00
Sunday, December 13, 2020	41	20.5	37	\$100.00
Monday, December 14, 2020	91	45.5	33	\$1,450.00
Tuesday, December 15, 2020	131	65.5	52	\$1,975.00
Wednesday, December 16, 2020	37	18.5	4	\$825.00
Thursday, December 17, 2020	7	3.5	4	\$75.00
Friday, December 18, 2020	60	30	25	\$875.00
Saturday, December 19, 2020	30	15	15	\$375.00
Sunday, December 20, 2020	43	21.5	13	\$750.00
Monday, December 21, 2020	88	44	27	\$1,525.00
Tuesday, December 22, 2020	104	52	36	\$1,700.00
Wednesday, December 23, 2020	63	31.5	23	\$1,000.00
Thursday, December 24, 2020	50	25	15	\$875.00
Saturday, December 26, 2020	74	37	13	\$1,525.00
Sunday, December 27, 2020	33	16.5	0	\$825.00
Monday, December 28, 2020	84	42	27	\$1,425.00
Tuesday, December 29, 2020	84	42	41	\$1,075.00
Wednesday, December 30, 2020	106	53	31	\$1,875.00
Thursday, December 31, 2020	76	38	14	\$1,550.00
December Total	2322	\$ 1,161.00	667	\$41,375.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Saturday, January 02, 2021	72	36	15	\$1,425.00
Sunday, January 03, 2021	13	6.5	0	\$325.00
Monday, January 04, 2021	51	25.5	22	\$725.00
Tuesday, January 05, 2021	51	25.5	31	\$500.00
Wednesday, January 06, 2021	65	32.5	29	\$900.00
Thursday, January 07, 2021	131	65.5	51	\$2,000.00
Friday, January 08, 2021	116	58	41	\$1,875.00
Saturday, January 09, 2021	86	43	17	\$1,725.00
Sunday, January 10, 2021	45	22.5	14	\$775.00
Monday, January 11, 2021	97	48.5	53	\$1,100.00
Tuesday, January 12, 2021	133	66.5	48	\$2,125.00
Wednesday, January 13, 2021	90	45	41	\$1,225.00
Thursday, January 14, 2021	110	55	57	\$1,325.00
Friday, January 15, 2021	89	44.5	43	\$1,150.00
Saturday, January 16, 2021	82	41	18	\$1,600.00
Sunday, January 17, 2021	32	16	1	\$775.00
Monday, January 18, 2021	30	15	19	\$275.00
Tuesday, January 19, 2021	49	24.5	21	\$700.00
Wednesday, January 20, 2021	60	30	22	\$950.00
Thursday, January 21, 2021	73	36.5	35	\$950.00
Friday, January 22, 2021	82	41	32	\$1,250.00
Saturday, January 23, 2021	56	28	13	\$1,075.00
Sunday, January 24, 2021	49	24.5	1	\$1,200.00
Monday, January 25, 2021	34	17	25	\$225.00
Tuesday, January 26, 2021	49	24.5	20	\$725.00
Wednesday, January 27, 2021	90	45	35	\$1,375.00
Thursday, January 28, 2021	84	42	39	\$1,125.00
Friday, January 29, 2021	71	35.5	35	\$900.00
Saturday, January 30, 2021	41	20.5	11	\$750.00
Sunday, January 31, 2021	34	17	1	\$825.00
January Total	2065	\$ 1,032.50	790	\$31,875.00

2020/21 YTD Courtesy Tickets Tracking

Program Dates	# Courtesy Tickets	\$ Value of Additional Meter Time	# Violations after Courtesy Time Expired	\$ Value of Courtesy Tickets
Tuesday, February 02, 2021	20	10	9	\$275.00
Wednesday, February 03, 2021	49	24.5	12	\$925.00
Thursday, February 04, 2021	69	34.5	30	\$975.00
Friday, February 05, 2021	67	33.5	32	\$875.00
Saturday, February 06, 2021	65	32.5	24	\$1,025.00
Monday, February 08, 2021	44	22	18	\$650.00
Tuesday, February 09, 2021	77	38.5	37	\$1,000.00
Wednesday, February 10, 2021	90	45	30	\$1,500.00
Thursday, February 11, 2021	85	42.5	47	\$950.00
Friday, February 12, 2021	89	44.5	51	\$950.00
Saturday, February 13, 2021	47	23.5	8	\$975.00
Sunday, February 14, 2021	37	18.5	0	\$925.00
Monday, February 15, 2021	31	15.5	6	\$625.00
Tuesday, February 16, 2021	80	40	28	\$1,300.00
Wednesday, February 17, 2021	77	38.5	30	\$1,175.00
Thursday, February 18, 2021	8	4	0	\$200.00
Friday, February 19, 2021	17	8.5	4	\$325.00
Saturday, February 20, 2021	55	27.5	20	\$875.00
Sunday, February 21, 2021	33	16.5	0	\$825.00
Monday, February 22, 2021	49	24.5	19	\$750.00
Tuesday, February 23, 2021	78	39	33	\$1,125.00
Wednesday, February 24, 2021	95	47.5	23	\$1,800.00
Thursday, February 25, 2021	113	56.5	30	\$2,075.00
Friday, February 26, 2021	89	44.5	53	\$900.00
Saturday, February 27, 2021	48	24	25	\$575.00
Sunday, February 28, 2021	39	19.5	7	\$800.00
February Total	1551	\$ 775.50	576	\$24,375.00
Grand Total	17412	\$8,706	2,716	\$367,400

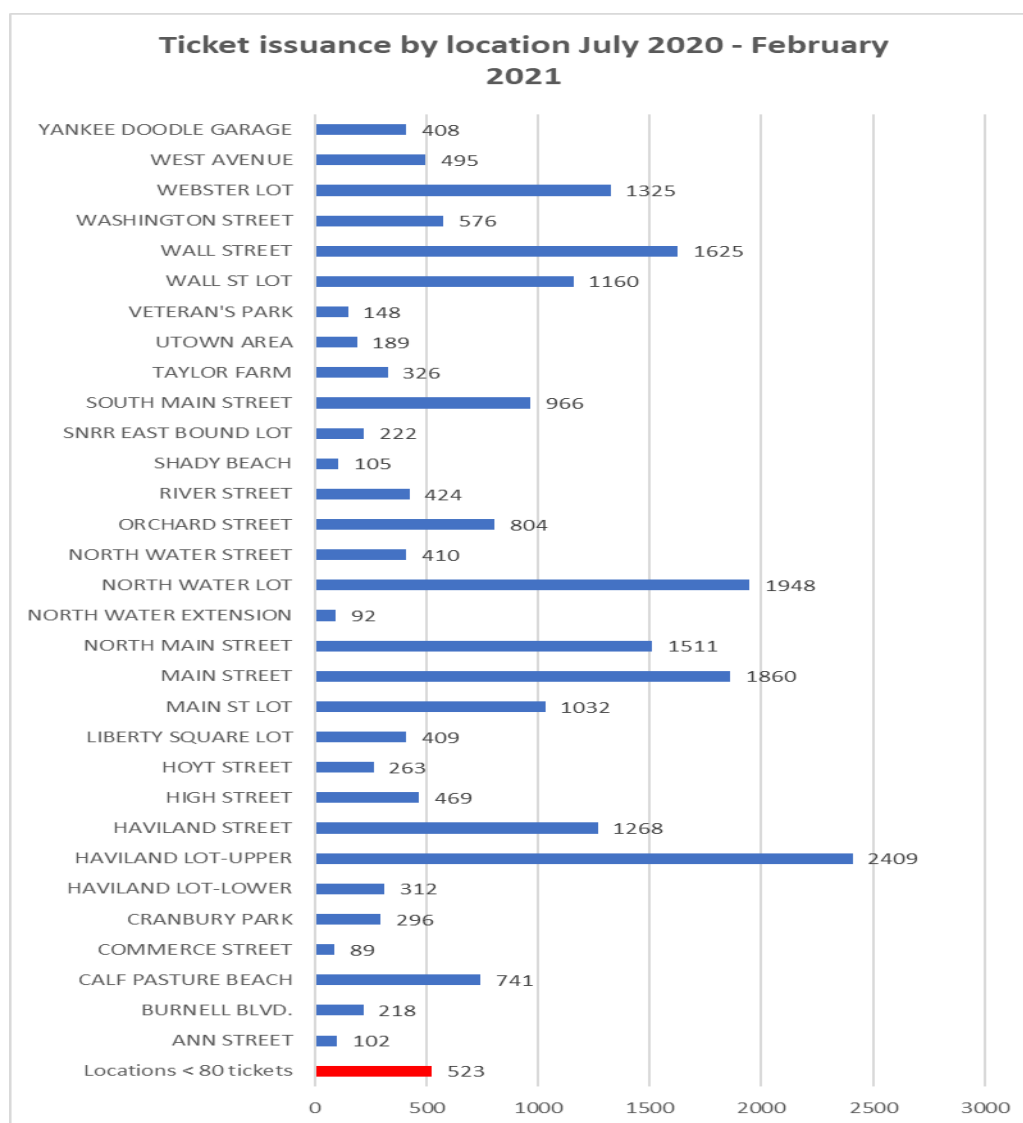
Ticket Issuance Report

Ticket Issuance Report July 2020 – February 2021

There were total of 22,725 tickets issued in Norwalk in the past 8 months (July 1st, 2020 through February 28th, 2021). Below is the breakdown of the type of violations:

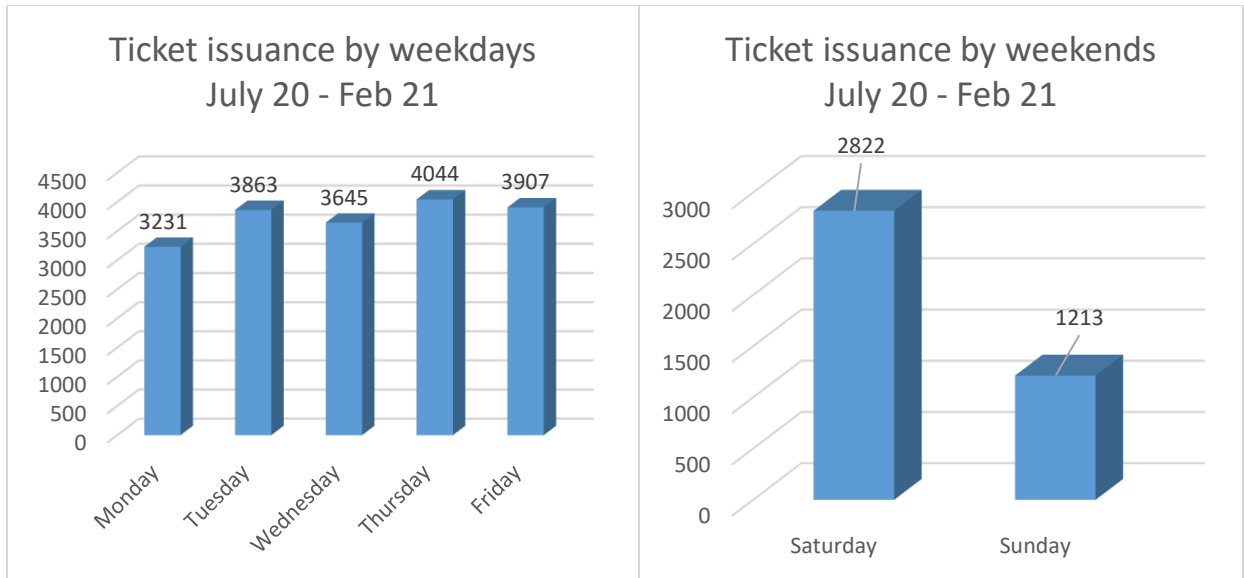
- 76.5% of tickets issued was for courtesy warnings.
- 12.5% of the tickets issued was for expired meter and time limit violation.
- 5% of tickets issued was for beach parking violations.
- 3.2% of tickets issued was for parking without valid permit.
- The rest of the 2.8% was for no parking, occupying two spaces, parking in a handicap space, daily parking at SNRR and ENRR and the likes.

The graph below shows the total tickets issued in Norwalk broken down by Streets/locations. Please note that streets/locations with less than 80 tickets in the past 8 months are condensed into one column, and it is highlighted in red in the graph.

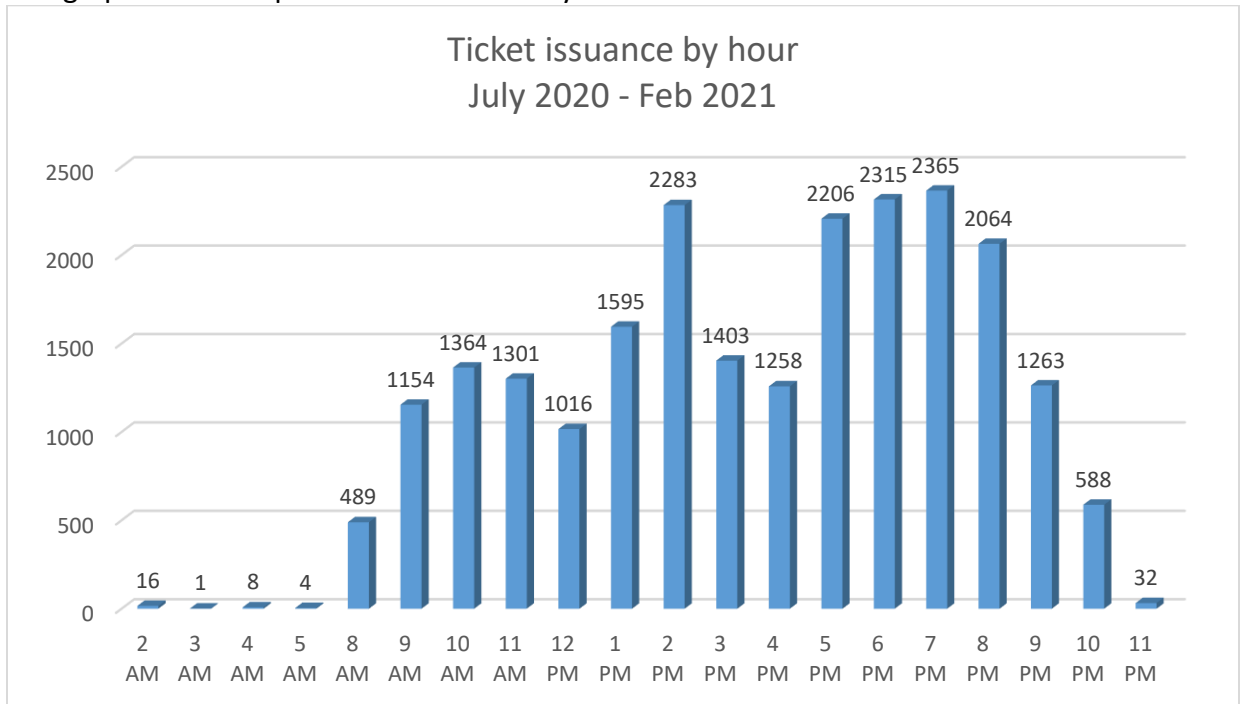


Ticket Issuance Report July 2020 – February 2021

We have further analyzed total tickets issued by hours and days. Of the total tickets issued, 82% of the tickets were issued during weekdays and 18% were issued on weekends. Breaking it down further into by hours, 62% of the tickets were issued during the daytime (5am – 5:59pm) while 37% of the tickets were issued during the evening hours (6pm – 4:59am). The graphs below show ticket issuance by weekdays and weekends.

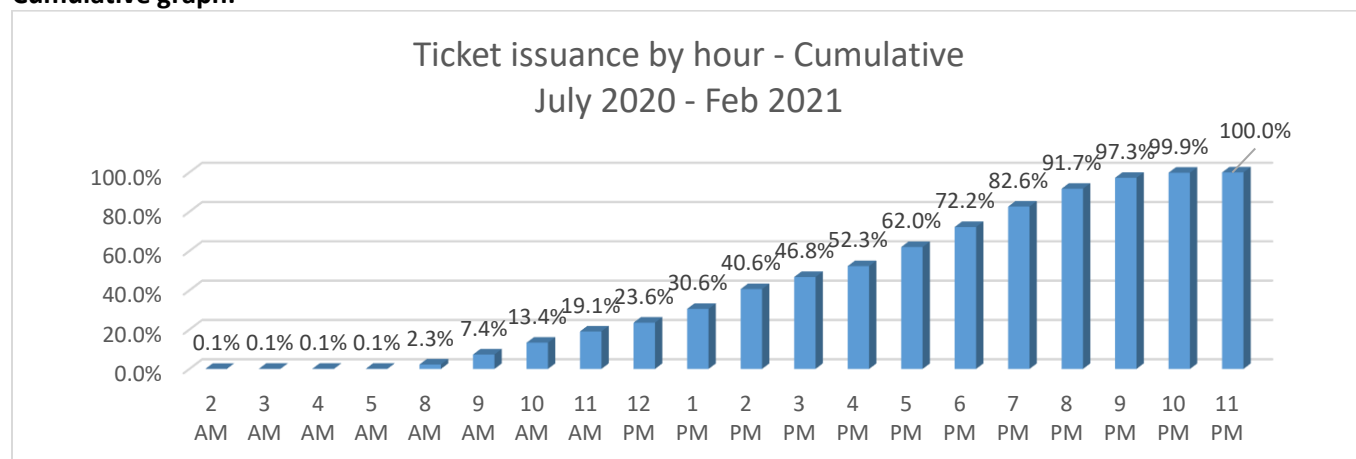


The graphs below explain ticket issuance by hours.



Ticket Issuance Report July 2020 – February 2021

Cumulative graph:



As we can see from the above analysis, majority of the tickets were issued for Expired Meter and Time Limit Violations. To better understand this, we have further analyzed Expired Meter and Time Limit violations separately below.

Expired meter and Time Limit violations make up 2,851 (12.5%) of the total tickets issued in Norwalk. Out of the total of 2,851 Expired meter/time limit violation tickets issued, 73.2% of the tickets were issued in SONO area, 21.7% were issued in Uptown area, 2.1% were issued in East Norwalk area and 3.1% were in SONO/Wall corridor area.

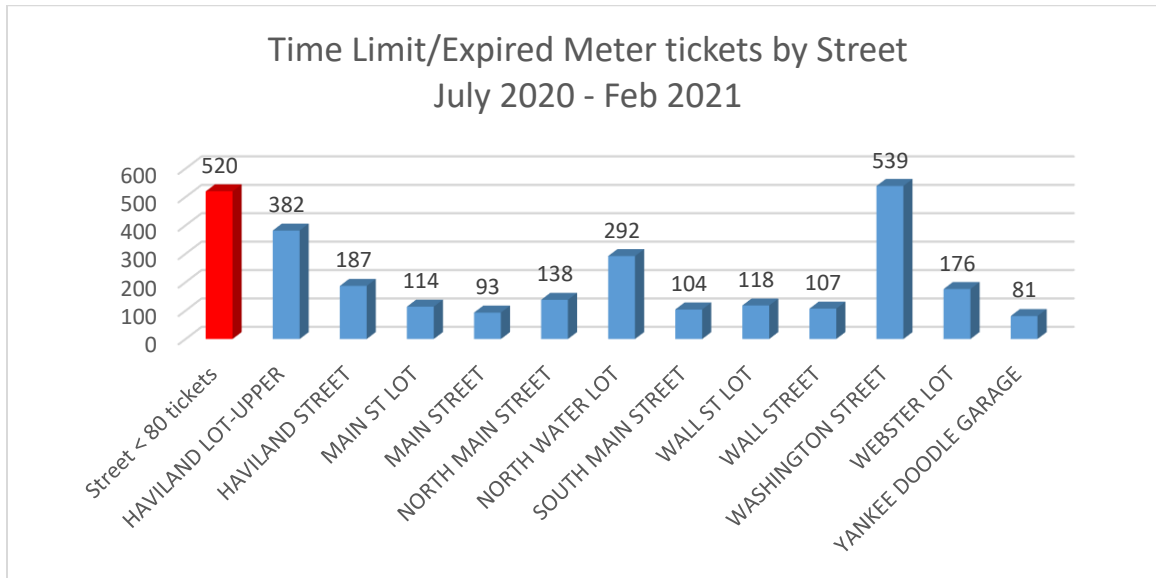
Area	# Tickets	Percentage
SONO Area Streets	1087	38.1%
SONO Area Off Streets	999	35.0%
Uptown Streets	305	10.7%
Uptown Area off Streets	313	11.0%
East Norwalk	60	2.1%
SONO/Wall Corridor	87	3.1%
Grand Total	2,851	

In the time frame analyzed, there were a total of 40 locations where time limit and expired meter violation tickets were issued. These locations include the different on-street and off-street parking spaces. The top 5 locations represent 56% of the total expired and time limit violations. The following are the top 5 locations:

Location	# tickets
WASHINGTON STREET	539
HAVILAND LOT-UPPER	401
NORTH WATER LOT	292
HAVILAND STREET	187
WEBSTER LOT	176
Total	1595

Ticket Issuance Report July 2020 – February 2021

In the graph below, we try to show the areas where Expired and Time Limit violation tickets are issued. We have consolidated locations with less than 80 tickets for the past 8 months into one category, and it is highlighted in red in the graph.



Conclusion:

Same time frame last year, there were a total of 22,587 tickets issued. Comparing it to our current year number of 22,725, this year's ticket issuance is higher by 138 tickets; however, 76.5% of total tickets issued this year are courtesy/warning tickets. In the current fiscal year, out of the total of 22,725 tickets issued, 17,387 of the tickets were warning tickets while 6,959 out of the 22,587 of last year tickets were warning.

When we exclude the warning tickets from the actual tickets issued, total tickets issued for the current year is 5,338 and last year was 15,628. This is a 66% decrease in ticket issuance over last year's number. This decrease is due to warning focused enforcement during COVID-19.

From: [Bob Abriola](#)
To: [Travers, James](#)
Subject: Art is Parking Places
Date: Friday, March 5, 2021 5:11:07 PM
Attachments: [River St Parking – Art Proposal.pdf](#)
[SoNo Train Station Parking – Art Proposal.pdf](#)

CAUTION: EXTERNAL Email: Don't open links or attachments from untrusted senders

Hey Jim,

Great catching up with you this week. I appreciate your support with the Maritime Garage Gallery efforts and look forward to working with you going forward on bringing art and culture to the city of Norwalk.

Per our conversation, I created two proposals for the South Norwalk Train Station and the Parking Garage on River Street. Each proposal is very similar and use enclosed 24x36 frames that will allow us to rotate artwork in and out. It appears that the South Norwalk Train station is already using these in several locations and the proposal shows photos so you can see the various locations. I included costs for those as well as the costs for printing the artwork out so we can have copies of the work on display. This will be the best solution as it would restrict us from displaying a photo of a canvas piece or dimensional artwork (such as a sculpture). It would also be better as we wouldn't have any liability if original art is damaged or stolen. We would own the digital print outs which are relatively inexpensive to make.

I went ahead and put together two mock up images that would show the artwork and the Art in Parking Places logo in the stairwell of the River St parking garage to give you an idea of how it would look. The same concept would apply to the South Norwalk Train Station area.

My curating fees are the same as the Maritime Parking Garage at \$700 a show. I would handle all the art show theme concepts, creating the theme graphics, social media, coordination with the artists, displaying the artwork, getting the print outs made, etc. It's quite a bit of work and generally equates to about \$5 an hours when I calculate all the time put into a show. We can add or subtract the number of frames and artwork in the proposal and also reduce the number of shows a year. As of now, I am proposing 4 shows a year for each location with 12 frames at the River St Parking Garage and 6 frames at the South Norwalk Train Station. You can adjust this anyway you feel comfortable depending on cost/budget.

Let me know your thoughts and I'd be happy to meet you at either location so we can see the spaces and discuss further. I did see an encasement unit at the South Norwalk Train Station on the New Haven side of the tracks that was a great unit. Not sure what that is intended for but creating one similar to display artwork would be fantastic. I'll include pics of that until so you can see it. There are also digital displays in both locations that could be used to digitally display artwork. There are even televisions at the South Norwalk train Station that could potentially be utilized to display art. Not sure what we would have accessibility to but there are plenty of options to consider.

Thanks for the opportunity and I look forward to hearing back from you soon.

Also, below is the contact information for Carolyn Ripp from the Synder Group who is the PR firm that the Parking Authority has used to help promote the art events. I'm not involved with the budgeting or costs for the PR but do know that Carolyn has promoted several of our online shows to date.

Thank you

Bob Abriola
7 Blake Street
Norwalk, CT 06851
203-257-9856
Co Chair, Norwalk Arts Commission

Carolyn Ripp

Director, Marketing & Communications

e: cripp@snydergroupinc.com

t: 203-852-1261 x107

f: 203-852-0586

Snyder Group, Inc.

One Selleck Street – First Floor

Norwalk, Connecticut 06855

snydergroupinc.com

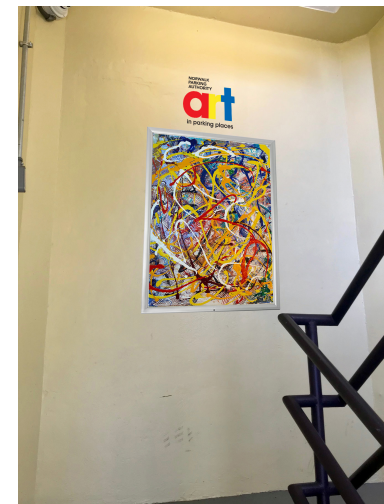
ART IN PARKING PLACES – River Street Parking Garage

Repeatable Art Installation – Proposal

Presented by Robert Abriola (Norwalk Arts Commission; Curator Maritime Garage Gallery)

- **WHAT:** Display art to enhance the interior of the River Street Parking Garage to create a more visually stimulating experience for parking patrons while also allowing local artists a forum to display their artwork
- **HOW:** Locking Enclosed Frame Bulletin Boards 24" x 36"
- **LOCATIONS:** Outside and inside the stairwell areas - Proposed 12 locations
- **ARTISTS:** Area student artists / local artists
- **FREQUENCY:** Quarterly curated themed art shows
- **CURATOR FEE:** \$700 per show. Includes: Theme creation/graphics, social media, curation, art coordination, oversight
- **MATERIAL COSTS:** 24"x36" Outdoor Poster Frame, Snap Open with Lock \$65 each (12 locations \$780 one time cost)
- **NPA LOGO DECALS:** 12"x12" \$15 per decal (12 locations \$180 one time cost)
- **PRINT COSTS:** 24"x36" \$6 Per copy (12 locations / \$72 per show / \$288 per year)

Stairwell areas have ample walls for art installations



*Digital art files
can be displayed
on the existing
digital module*



*24 x 36 Outdoor Poster
Frame, Snap Open with
Lock / \$65 each*



Black Silver

Media Size: 24" x 36"

18" x 24"	20" x 30"	22" x 28"
24" x 36"	30" x 40"	36" x 37"

Quantity Price Each (USD)

1 - 9 \$65.67

10 - 24 \$64.52

25 - 99 \$63.40

100 + [Request a Quote](#)

ART IN PARKING PLACES – SoNo Train Parking Garage

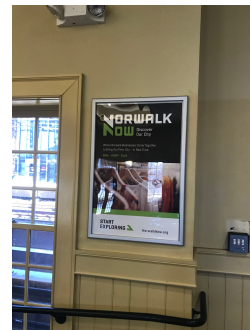
Repeatable Art Installation – Proposal

Presented by Robert Abriola (Norwalk Arts Commission; Curator Maritime Garage Gallery)

- **WHAT:** Display art to enhance the interior of the SoNo Train Station Parking Garage to create a more visually stimulating experience for the Metro North patrons while also allowing local artists a forum to display their artwork
- **HOW:** Locking Enclosed Frame Bulletin Boards 24" x 36" / Case installation
- **LOCATIONS:** Within the interior of the train station - Proposed 6 locations
- **ARTISTS:** Area student artists / local artists
- **FREQUENCY:** Quarterly curated themed art shows
- **CURATOR FEE:** \$700 per show. Includes: Theme creation/graphics, social media, curation, art coordination, oversight
- **MATERIAL COSTS:** 24"x36" Outdoor Poster Frame, Snap Open with Lock \$65 each (6 locations \$390 one time cost)
- **NPA LOGO DECALS:** 12"x12" \$15 per decal (6 locations \$90 one time cost)
- **PRINT COSTS:** 24"x36" \$6 Per copy (6 locations / \$36 per show / \$144 per year)

Various areas have ample walls for art installations

Digital art files can be displayed on the existing digital module



**24 x 36 Outdoor
Poster Frame, Snap
Open with Lock /
\$65 each**



Black

Silver

Media Size: 24" x 36"

18" x 24"

20" x 30"

22" x 28"

24" x 36"

30" x 40"

36" x 37"

Quantity Price Each (USD)

1 - 9 **\$65.67**

10 - 24 \$64.52

25 - 99 \$63.40

100 + [Request a Quote](#)