

**CITY OF NORWALK
PUBLIC WORKS COMMITTEE
April 2, 2019**

ATTENDANCE: John Igneri, Chairman; Thomas Livingston; Eloisa Melendez; Darlene Young

STAFF: Anthony Carr, Chief of Operations and Public Works; Lisa Burns, Principal Engineer; Christopher Torre, Superintendent of Operations

OTHERS: Nick Sacchinelli, Chairman Health, Welfare & Public Safety; Angelo Dipasquale; Lou D'Acunto; Diane Lauricella; Rocco Chiapetta; Matt Scully; Anthony Tomasino; Judy Proct

The meeting was called to order at 7:01 p.m. A quorum was present.

Mr. Igneri introduced Anthony Carr as the new Chief of Operations and Public Works. He said that Mr. Carr has been with Public Works for 3 weeks and everyone has been impressed by him and welcomed him to the City of Norwalk. He explained to the public that the drainage update will be a discussion only and not something the Committee will be voting on.

PUBLIC INPUT

Mr. Igneri welcomed everyone and went over the public input item on the agenda. He informed all of those signed up to speak that they have three (3) minutes and will receive a 30 second warning of when their time is up. He asked that everyone be respectful of the speaker and not call out any comments. He introduced the first speaker.

Mr. Matt Scully of 31 County Street purchased his home in 2009. The first six (6) years were great but the last four (4) years have been an issue when it rains. Every time it rains it floods. He also has a health concern about the flooding because whenever it rains the overflow from the pond goes into his backyard then into the driveway and then the basement and he has to pump the rain water out and wait for it to dry before he scrubs the basement with bleach. He is asking for assistance with the flooding and health issue and would like the Committee to take a look at Andrew's Field as well.

Mr. Anthony Tomasino of 28 County Street stated in the past year it has gone from being a nuisance to being a hazard. The last storm in September caused the entire pond to flood causing the water from the pond to come through his basement doors. When it is not raining during the winter it is still a problem because it freezes the driveway and when it does rain, water bubbles up like a natural spring in his driveway. His driveway always has a wet patch and when it freezes the size of the patch is very large. There is no drainage out of the pond whatsoever. His backyard is submerged in water. The only drainage he sees for the pond has been obscured and 90% is clogged. He informed Public Works last year about this problem and has not seen any work on it yet although one person walked down the driveway and told him that he did buy his property next to a wetland. He continues to call DPW about this issue. He said that part of the parking lot in that area is also submerged in water. He is asking for help to address this problem.

Ms. Diane Lauricella thanked the Committee for having the meeting in Room 231. She stated she wanted to talk about the three (3) discussion items, especially the drainage issue. She urged Mr. Carr to look at a comprehensive approach and not just focus on Andrews Field. She asked that they explore true green infrastructure like New Haven to be one of the ways to combat and do preventive work using vegetative buffers instead of pipes in the ground to reduce flooding. She recalled that the Flood and Erosion Control Board was added to their responsibility to focus on those issues and urged and recommended they have a separate board for this because they are so busy with other responsibilities and without focus you could miss out on grants. She said that the DEEP has grants and the federal government has grants as well on green infrastructure. She spoke about Customer Service and how it is primarily used for customer complaints to find out where the issues are. She agreed with Ms. Melendez and others that said they should look at other means to search for problem areas. She said that many citizens do not know that the Customer Service number exists. Ms. Lauricella said the time has come with the new reorganization to find and communicate through social media as well as the press and other means to ensure people understand so the focus is not based on how many Customer Service calls are made. She used the sewer treatment plant and the odors that come out of it as an example saying that Ms. Burns and others have said that it must not be a problem because they are not receiving many calls. She believes Customer Service hasn't received many calls regarding that because they didn't know the number existed. She asked the Committee to not just use that as the only tool. The last issue she spoke about was the solid waste report stating that the tonnage has reduced by 50% and she follows the reports. She said that she is a new statewide board member of Recycle CT where she can offer access to many grants for the City and she will make the Mayor aware of that as well.

Mr. Angelo DiPasquale of 7 Saddle Road said that he has spoken to the Public Works Committee, DPW and other boards in the past about this issue. He welcomed Mr. Carr and wished him luck. He said that he hopes Mr. Carr could help them as the last two (2) directors could not. He has lived there for eight (8) years and his house flooded after the first few weeks. The storm water would come in as feet and not inches. He has storm water and sewage and it is an environmental and health issue. When it floods, his house becomes an island of storm water and sewage water. He is asking for a commitment to assist with the problem and not just putting a band aid on it.

Mr. Rocco Chiappetta of 19 Surrey Drive purchased his home in 1993 and there wasn't a flooding issue until 2006 and it is increasingly getting worse and has flooded at least five (5) times since then. The September 25, 2018 storm was by far the worse with seven (7) inches of

rain and two (2) inches of water in the first 22 minutes. The September 25th storm left two (2) feet of water in

his backyard and garage. He said it cost him \$30,000 in damages to the lower level of his home and he lost a 2016 Ford Escape. He was told by his insurance company that those damages were not covered because it was an act of GOD. He mentioned the 2015 study by Milone & MacBroom and the recommendations they made and that there was \$1,000,000 that was put in the capital budget but nothing has been done to date. He said he received a letter from the Director that the issue is with his personal drainage system. He passed around pictures of the flooding. He asked the Committee to find the blockage. The storm drains along Surrey Drive were also flooded and at least 7 to 10 homes were damaged. There are mold and sewage concerns. He said the pressure from the flooding made the manhole covers pop up. Mr. Chiappetta said he was informed of the new Jacobs study but no one has come around to interview him or his neighbors and they are the people that know what the problems are. He said he is asking for the Committee's help.

Ms. Judy Proct of 14 Naramake Avenue, off of Woodward Avenue, passed out pictures of the flooding on Woodward Avenue. She has lived in Norwalk for 30 years and been in her house for five (5) years. Her house is on Naramake directly between Woodward Avenue and the Sound. When it rains the water is coming from Woodward Avenue and not the Sound. She said that when it floods the water on the WB Mason property could stay there for weeks and that is a health issue. Neighbors have told her that this flooding has not been an issue until the last five (5) to 10 years. The cars cannot get by in three (3) neighborhoods (Village Creek, Harbor Shores and Harbor View). The water bubbles up from the sewers. She asked the Committee to fix the sewers to allow the water to come through and not come into their homes.

Mr. Louis D'Acunto of 13 Saddle Road purchased his home in 1992. When he first moved in, he realized that the houses on his side of the road was built over a swamp area and the builders were allowed to build houses there and put in drainage pipes that ultimately the City would be responsible for once the last house was sold. In 2008 the City replaced piping behind their houses and cleared up a big problem where there was water standing behind the houses. He said Mr. Alvord knew of the problem areas and would have someone go out and fix them then when Mr. Chimento became director he had someone go out and clean the pipes. There seems to be an issue that Milone and MacBroom addressed, there doesn't seem to be a passage for water through Friendly Pond. He said that Friendly Pond was to keep drainage of their flat area at bay and now it doesn't hold any water because it is full of trees and dirt and hasn't been kept cleaned. He feels that DPW should focus their attention on this area and get the water out of there.

Mr. Igneri thanked the speakers and closed the public input at 7:28p.m. He addressed the Public stating that they are being heard and they are diligently trying to rectify the issue without the band aid approach. He wanted everyone to know that they are working towards a solution and will have meetings set up to discuss those areas. He then officially opened the agenda with new business.

NEW BUSINESS

1. APPROVE THE MINUTES OF THE PUBLIC WORKS COMMITTEE MEETING OF TUESDAY, MARCH 5, 2019.

There was no discussion on this item.

****MS. MELENDEZ MOVED THE ITEM**

****MOTION PASSED UNANIMOUSLY**

2. **AUTHORIZE THE MAYOR, HARRY W. RILLING, TO EXECUTE AN AGREEMENT BETWEEN THE CITY OF NORWALK AND THE OWNER OF THE PROPERTY IDENTIFIED AS #7 MARGARET STREET, NORWALK, CT. 06851 (ANGELA V. AKHUNDZADEH), TO ESTABLISH A RIGHT OF ENTRY, FOR THE PURPOSES OF RE-SIZING THE PIPE, OF THE EXISTING STORM OUTLET FOR MAINTENANCE PURPOSES AND MEETING EXISTING UPSTREAM FLOW, SUBJECT TO SECTION 8-24 OF THE STATE STATUTES, IF REQUIRED.**

Mr. Livingston wanted to know what this item is all about.

Mr. Carr responded that the existing sewer is a City owned storm sewer does not have an easement. It has been identified as not having sufficient capacity to convey storm water from upstream to downstream points. The Rights of Way are going to be established on this property to authorize the City to replace the pipe and make it bigger and perform all of the site work and restoration on the driveway and return it to the existing condition. This is to authorize the City to perform that work.

Mr. Livingston asked if the City has to pay anything for the Right of Entry and if this would help with the flooding issue.

Ms. Burns responded no they are not required to pay anything for the Right of Entry and it may help with the flooding issue. She said they are working with Corporation Counsel because some of the areas in the City, especially the storm drainage system, that do not have easements on them and this is one of the areas that has the least amount of records. In this case and when the resolution was written they were unsure if they needed an 8-24 for every single one of those. It was later learned by Planning and Zoning that an 8-24 is not required for this process and there is no compensation on this project and the property owner can terminate at any time. She showed a map of the Friendly Pond area and explained it to the Committee. She stated after the big three (3) storms they had last year there was an all hands on deck meeting to identify all the flooding areas in the City and some are repeats. They have identified that the Margaret Drive Area there are a lot of pipes that comes into it and the neighborhood floods out and go through down the driveway of 7 Margaret Drive. This has been an ongoing maintenance problem for DPW Operations. They also identified and completed an analysis of all of the pipe sizes that come into that one pipe and they believe if they make that pipe bigger it would convey the water that is causing the street flooding.

Mr. Carr said that it is acting as a bottleneck now. It is basically a set of pipes in one (1) location upstream, a set of pipes downstream and a pipe in the middle.

Mr. Livingston asked when this would be accomplished.

Ms. Burns responded it would be done out of the paving contract. The paving contract was awarded at the last meeting and it is part of the whole package with drainage and paving.

Ms. Young asked if she knew the cost.

Ms. Burns responded that there is no cost for the right of entry but the other costs are broken out separately in the paving contract.

Ms. Young reiterated that the 8-24 was not needed.

Ms. Burns confirmed that the 8-24 is not needed.

****MR. LIVINGSTON MOVED THE ITEM**

****MOTION PASSED UNANIMOUSLY**

- 3a. AUTHORIZE THE MAYOR, HARRY W. RILLING, TO EXECUTE AN AGREEMENT WITH DEERING CONSTRUCTION, INC. FOR PROJECT PM2019-2 PERMANENT PAVEMENT REPAIRS & SURFACE RESTORATION FOR A SUM NOT TO EXCEED \$387,875.00.**

**Account No. 03 00 00 2602
09 18 6030 5777 C0588**

- 3b. AUTHORIZE THE CHIEF OF OPERATION & PUBLIC WORKS TO EXECUTE ORDERS ON THE CONTRACT WITH DEERING CONSTRUCTION, INC. FOR PROJECT PM2019-2 PERMANENT PAVEMENT REPAIRS & SURFACE RESTORATION FOR A SUM NOT TO EXCEED \$38,787.50.**

**Account No. 03 00 00 2602
09 18 6030 5777 C0588**

Ms. Melendez asked if this is in addition to the paving contract that was awarded at the last meeting.

Ms. Burns responded that it is a separate activity that is contracted out every year for permanent patching and restoration work done by any contractors in the Right of Way. This program has been around for 30 years and is self-funded, so the revenues that are collected are used to pay for this work. She gave an example of how it is self-funded stating that if you were to work on your home and you hire a contractor to do said work and they need to dig in the road then patch it up, they are required to take out a permit for road restoration fees and supply a bond for that work which is held for two (2) years and they have to maintain the patch during that time period and if they do not, the bond can be pulled. The pavement restoration fee is based on the pavement condition index (age of the road).

Mr. Carr said that the better condition the pavement is in the more you would have to pay because essentially you don't want to cut into or open a new road.

Ms. Burns said that their contractor goes out to make the permanent repairs.

Ms. Young asked if this cost is the actual amount of funds they received from the contractors.

Ms. Burns replied yes, the 03 account is a revenue account.

Ms. Young asked if this project would deplete the account.

Ms. Burns responded no it would not deplete the account. The account has about \$900,000.00 in the account right now.

Mr. Carr added that is the contractor's bid price.

Ms. Burns said the backup is included in the packet.

Mr. Livingston said there was only one (1) bidder.

Ms. Burns responded yes.

Mr. Carr said that it is good to have these types of contracts in place because there is more quality control.

Ms. Young asked if they are doing the sidewalks.

Ms. Burns responded yes. She said that Deering Construction did get a number of contracts this season, 50 Washington, Ryan Park, Paving, Drainage, Sidewalks and this one. Prior to receiving this contract, they sat down with Deering to ensure they were adequately resourced to perform all of the work. They went over all of the contract requirements, schedules, payment requirements to set the tone to organize the construction season and they did express some concerns because there are a lot of high visibility projects that need to get completed.

Mr. Livingston asked if they are making any money on this.

Ms. Burns responded no they don't make money on this but there is a 5% administrative fee that covers the inspection costs.

Mr. Carr said it is like a pass through. They have a City contractor along with quality control as opposed to relying solely on the project contractor which gives them total control over the project.

Ms. Burns stated that there is a two (2) year moratorium so if someone comes in and the road was paved within the past two (2) years, unless it is an emergency, they do not allow a newly paved road to be cut.

****MR. IGNERI MOVED ITEMS 3A & 3B**

****MOTION PASSED UNANIMOUSLY**

4. **AUTHORIZE THE MAYOR, HARRY W. RILLING, TO EXECUTE ANY AND ALL DOCUMENTS NECESSARY FOR PRIME AE GROUP, INC. TO ASSIGN TO 3SG PLUS, LLC ITS RIGHTS AND OBLIGATIONS UNDER PRIME AE GROUP, INC.'S CONTRACT WITH THE CITY OF NORWALK FOR SCANNING AND INDEXING**

SERVICES PERTAINING TO THE ELECTRONIC DOCUMENT MANAGEMENT SYSTEM PROJECT, DATED JANUARY 5, 2019.

There was no discussion on this item.

****MR. IGNERI MOVED THE ITEM**

****MOTION PASSED UNANIMOUSLY**

INFORMATION / DISCUSSION

A. DISCUSSION

1. DRAINAGE UPDATES

Mr. Carr said that the City staff has done a great job of keeping him updated. He said that sometimes when you make one problem better it can make something else worse. He said that once you get the overall picture you can begin to focus on areas such as County Street, Saddle Road, etc. The staff is well versed and he thanked the residents for their input and patience and informed them that the City is committed to this issue. He said that the drainage study is important and would like to take a fresh look at it since precipitation has changed in the past seven (7) years when the Milone & MacBroom Study was conducted. He said that this would be looked at globally and these studies take time and it is very important to have the resident's input like the councilman said earlier. There will be public informational sessions and workshops where the residents could interact. It is important that the consultants hear from the residents so everything is included in the report that they provide. He gave an example of County Street's culvert behind Andrew's Field with heavy sediment and debris and they are issuing heavy pipe cleaning and a dredging contract in the next few weeks and that is an area of interest and will be on the top of the list. Concurrently DPW is prepared to go into that outlet of watercourse near County Street and clear it in a practical manner with the equipment that is available and perform routine maintenance around the inlet and there will be improvement.

Mr. Livingston asked if there was a sense of timing on the new study.

Mr. Carr responded they are meeting with the consultant this week to discuss the various areas of their concerns such as County Street. He said that if the maintenance on County Street doesn't work then they will further evaluate that area.

A resident asked about the trees growing roots in the pond and if that is something that would be looked at within the study.

Mr. Carr responded that they would leave that up to the consultants and if the trees are taking up substantial volume then they would look at other things. The big thing is to get the outlet clear and rid of debris. A consultant should be selected within the next few weeks. He said there will be an internal meeting with City staff to go over the initial scope and issues, a second meeting to give the residents an opportunity to place their opinion and viewpoint and the third would be a review of the report to see

if anything or everything needs to be supplemented with a second study. He said there is good information on the report.

Mr. Chiappetta said that he thought that in December 2018 they secured \$150,000 to have Jacobs begin working on the problem and reviewing the study conducted by Milone and MacBroom.

Mr. Torre responded that Jacobs is working on the project as discussed, Friendly Pond was and still is the top priority and Jacobs is getting all the conservation permits needed to do the work. He said that Mr. Carr is referring to having another firm work concurrently with Jacobs.

Mr. Carr reiterated that those drainage courses and Friendly Pond maintenance issues will occur as part of that contract. Securing the conservation permits was the hold up.

Mr. Igneri stated that this issue is not being discussed now then leaving here and forgetting about it. They are constantly discussing these issues with other committees, looking for a long term solution for the City and not band aid the problem.

Mr. Sacchinelli introduced himself as the Chairman of the Health, Welfare, and Public Safety Committee. He stated that he is a non-voting member at this meeting and his committee took on this issue as well. They took this issue on as a health and safety component looking at it as a holistic view in conjunction with what DPW has already done. There is a high level of commitment from everyone involved and they understand that some of those issues are going to be long term practices and projects to resolve. He said they are looking at things based on puddles and the risk they impose on street lines, utilizing resources so the Police Department will be the first responders when there is flooding. There are receding lines and there has been an update on addressing those issues and he asked if the Committee could speak to that.

Mr. Torre said they are looking at sensors to go into the road so when water starts pounding on the road it will trigger lights flashing until DPW is able to get out there and close it off. This would give motorist some indication that there is flooding on

the roadway before they drive into three (3) feet of water. They are looking for grants to fund this project.

Mr. Sacchinelli said that this would be groundbreaking because there are no other municipalities in the area doing anything like this.

Ms. Melendez added that obviously the people in this room are the ones most affected by this problem in the City and so they need to identify other areas that may also be affected in the future. She said they need to plan for other areas that may go through the same thing as the climate changes.

Ms. Young stated that the sewage issue is a grave concern and potential health risk.

Mr. Sacchinelli said that is what primarily prompted the meeting on Thursday. He said they have practices in the City and gave an example of tenant/landlord situation and mold. He said they are trying to create an urgency around the issue which is why they took it on from a secondary standpoint. He said that DPW has done a great job pulling the plans together. They are having conversations on securing additional funding, possibly through grants. He has made recommendations on leveraging the rainy day fund to literally address rainy days. He said they need to have a multi prong approach towards things. Environmental concerns where there is ground water going into the system, coming back out of system and into pond areas and what implications are from something like that which they do not have an answer for just yet. Health, Welfare and Public Safety Committee is committed to this issue and is working toward a resolve.

Ms. Burns gave an example of what had been done in the past in regards to a sewage issue. It was in the Catalpa/Gwendolyn area around when there was intense flooding in 2006/2007. The initial studies commenced, some of the initial dredging was done in 2007/2008. She said that WPCA is well funded and they are still trying to work out what the issues are. They thought they found the problem a few years ago because they found an inter connection between Clara Drive which is a cul-de-sac that comes toward the Saddle neighborhood, a few homes there, their sanitary sewer laterals were actually connected to the storm sewer. They thought they found where all that sewage was coming from and now again there are sewage issues happening. She said the WPCA Board felt it was a public health issue in 2007/2008 in the Catalpa/Gwendolyn area and so they implemented a sewer moratorium meaning no new connections in that sewer shed, which is different from the water shed, could be made until the comprehensive investigation was completed. The investigation included smoke testing and finding all those illicit connections and then going to fix them.

Mr. Livingston said that Rowayton floods a lot and he doesn't recall seeing sewage when it does flood so why is it doing that there. Is it due to the pumping stations?

Ms. Burns responded that it could be because of cross connections, illicit connections where people are not properly tied in. She said they eliminate them as they find them. A very big one was located on Wall Street a couple of weeks ago.

Mr. Livingston said so what the people are describing could be due to improper connections.

Ms. Burns responded yes somehow there are improper connections that they are not aware of between the two (2) systems.

Mr. Livingston asked if there was a complete map of the sanitary sewer system.

Ms. Burns said the sanitary sewer system is funded differently from the storm system so the sewer system is completely mapped. There are hydraulic modules of the entire system and TV on the entire system.

Mr. Livingston asked then why are they not aware if there was an improper connection.

Ms. Burns explained that the private home laterals are different. She said that is the reason for smoke testing by throwing a smoke bomb into the sanitary pipe and if you start to see it come out of the house, the plumbing stack, then you know you are connected to the wrong system.

Mr. Carr stated that it happens, a phenomena called I & I, inflow and infiltration. He explained stating inflow is storm water discharge into the sanitary sewer or illegal discharge. Storm and Sanitary should not be connected. Storm would be considered catch basins, drainage man holes and sump pumps and should not be connected to sanitary because if there is a bad flood and there is rain water as well, now there is both rain water and ground water pumping into the sanitary sewer system which could surcharge the system and back it up and that is when man holes are raised. That is the reason those systems need to be separate. He said there is a correlation between a bad rain storm and sewage peeking out and it is called I & I. Infiltration is groundwater getting into the sanitary sewer system. Part of the investigation the consultant will look at are those issues and they will give them a heads up that this is happening letting them know that there are sanitary sewer and storm water issues in said areas.

Mr. DiPasquale said that there was an investigation in that area in front of his house at 7 Saddle Road and that sewer in front of his house is a dead end. He continued saying every time it floods on Saddle Road, the manhole covers would pop open and sewage comes out of it and there is nothing tied in.

Mr. Carr stated it is a dead end manhole, first one on the line.

Mr. DiPasquale continued that there are no reports of the manhole covers because he closes them. He has a lot of information and videos of this and he wants to share.

Mr. Igneri stated for the record that normally there are no interactions with the public at this point of the meeting and would like everyone to keep the comments short.

Mr. Sacchinelli addressed the public on the green infrastructure comment. He said that in one of the earlier reports they described a practice that was conducted, which may have gone back 100 years or so, where they would plant trees. He said there are reasons why they do not do certain things now and in the Saddle Road area, they planted willow trees to mitigate some of the ground water and they have cut down a lot of the willow trees going up that property along where the ground water was identified so he asked why not plant some trees as they have done in the past. He asked the Committee if they would speak on that.

Mr. Carr stated that the problem with tree planting in general, the tree roots find their way down to the sanitary sewer service lines. He said that the roots seek nutrients which is the sanitary sewer portion and they seek air. They would break clay pipe or

crack them becoming a maintenance issue for the homeowner so that is why tree planting is discourage. He said when you fix one (1) problem another may follow. If the trees were planted strategically far enough away from sanitary sewer lines and they are the rights species of trees, it may work but it also can become a more burden for everyone in the future.

Mr. Sacchinelli said that some of the organic topics that have come up in conversations as they have gone through their reports and they are looking at it as a potential to resolve moving forward.

Ms. Burns said that there are grants available for doing the bioswales. She said in New Haven it was a joint effort between their WPCA and their storm water system, their combined sewer system. New Haven is still checking the success of this program and keeping close contact of their success and loses. She said they are talking about pursuing that in the urban core so it is on their list of considerations.

Mr. Chiappetta asked how long does the permit process with the conservation department actually take.

Ms. Burns responded that the five (5) areas affected after the flooding, they are trying to triage through the numerous areas that were flooded in October. That is when Jacobs were hired in November. The five (5) areas for dredging are Friendly Pond, Lloyd Road, Tea Kettle, Keeler, Ponus and Hunter's Lane. Jacob's was asked to do the conservation permitting for the City and they are in the process of doing that. The field investigations have been completed.

Mr. Carr added they anticipate those applications for those areas to be presented to the Conservation Commission before the end of May.

Ms. Burns said that they are underway. To keep going on a parallel path they are allowing the contract to go out and begin the work prior to obtaining the permits. They are finalizing the amount of the material to put into the contract and hopefully will have that back before the main meeting, including in that is heavy pipe cleaning and should address some of the issues on County Street. The DPW Staff are already trying to get that cleaned.

Mr. Torre said that their staff will be out there trying to get that cleared out until they can make some headway and if their equipment can't do it they would include that in the contract. They will not wait a month to try to get some of this completed.

Mr. Carr said if they can't get through with their equipment because it may require specialized equipment they would at least clear the inlet from that pond area.

A resident asked a question about dredging Friendly Pond and said there is nothing going in there right now and the problem is between Saddle Road and Friendly Pond so has those pipes been checked to see what is going on.

Mr. Torre said there is not an obstruction in those pipes.

Mr. Carr said one (1) of those obstructions are at the bottom. At Friendly Pond the outlet is submerged with sediment.

Mr. Torre said that the dredging should offer some immediate assistance to the drainage problems.

Mr. Carr said that it is a short term solution but a very good one and often times when you dredge ponds and waterways they can make a world of difference but he can't quantify how much but there will be a difference.

Ms. Burns said that when they say dredging it is a much defined dredging what happened in that 2007/2008 period where there are two (2) different outlets that come in and the way they come in creates a mound that stops the flow from going so it is really reestablishing those channels. This would make that flow go through to get somewhere else.

Mr. D'Acunto asked if that was something former director Mr. Alvord was doing.

Ms. Burns responded yes. They were thinking about extending it out with a half pipe.

Mr. Igneri stated that they are moving forward and will have meetings regarding the different areas as they find out what is going on to find a resolution.

Ms. Lauricella asked if the Committee and the Mayor's Office could work together to have a public outreach approach when there is meetings so they can get the information.

Mr. Igneri moved the Customer Service item to May. He asked the public if anyone knows the Customer Service phone number.

Ms. Lauricella was the only person to respond and she said yes, 203-854-3200.

Mr. Igneri stated if anyone has an issue and needs assistance right away that would be how to do it.

Ms. Lauricella asked about receiving an id number when they call customer service.

Mr. Torre said if you use the app, it will give you that number and update you as someone in the City makes comments or when it is closed. If you get an update that it is closed and you see no results, call back.

A resident asked in the meantime if the Committee knows of any insurance they could purchase for the flood damages because they need some help.

Mr. Sacchinelli said that some banks may have recommendation/information for flood areas.

B. CUSTOMER SERVICE REPORT MARCH 2019

There was no discussion on this item.

C. MONTHLY SOLID WASTE REPORT – FEBRUARY 2019

Mr. Livingston asked if the transfer station's tonnage is down as it reads from the report.

Mr. Torre responded yes for this month. He said it is not a trend.

Mr. Carr thanked the City staff, Common Council Members for all of their assistance with these issues.

Mr. Igneri thanked the public for being very civil and allowing for the exchange between them.

UPCOMING PROJECTS

NEXT MEETING: Tuesday, May 7, 2019
Public Works Committee Meeting

7:00 P.M. Room 225, Norwalk City Hall

****MS. MELENDEZ MOVED TO ADJOURN**

****MOTION PASSED UNANIMOUSLY**

There was no further business and the meeting was unanimously adjourned at 8:28 p.m.